Patient Education Projects

Patient Education

Conflict With Peer: Professionalism in front of the Patient

Demetrius Moncrease
Wayne State University, gz9257@wayne.edu

Parshva Salvi
Wayne State University, gq8804@wayne.edu

Basel Mhaimeed
Wayne State University, gp9983@wayne.edu

Fadumo Yusuf
Wayne State University, hj0763@wayne.edu

Marissa Yaldo
Wayne State University, hk8160@wayne.edu

See next page for additional authors

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Recommended Citation

Authors

Demetrius Moncrease, Parshva Salvi, Basel Mhaimeed, Fadumo Yusuf, Marissa Yaldo, Sneha Bhargava, Kenan Abou Chaer, and Astha Saini

Professionalism in front of the Patient

Authors: Bhargava, S., Mhaimeed, B., Moncrease, D., Salvi, P., Yaldo, M., Yusuf, F.

Learning Community Group: Purple 33

Professionalism
Conflict with Peers

PROBLEM

Two students disagree on their patient's treatment plan and start to argue in front of the healthcare team

SOLUTIONS

Solution:
- The two students should respectfully try to understand each other's reasoning and find ways to integrate all necessary components.
- If no agreement is made, they can ask other members of the team for their input.

Wayne State University School of Medicine

Reflections

In this scenario, it is important to note that making a peer disagreement personal can cause negativity in the patient setting. It can then lead to mistrust in the healthcare setting and if there is an issue, it is important to take it outside of the group and handle it in a private setting. Disagreements will arise but handling it in a professional manner is essential.