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Patient Education Projects

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Conflict With Administrators: Documentation and Administrator Conflict

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Documentation and Administrator Conflict

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Learning Community Group: Green 25



Professionalism Conflict with Administrator

Different expectations regarding turnaround time for documentation.

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O N S -Codify agreed-upon expected turnaround time for completion of various documentation for physician and administration -Identify useful supports to ensure timely completion of relevant documents

Wayne State University School of Medicine



Reflections

Important components of growth mindset are embracing feedback and challenges. When expectations are unclear or not discussed, this can create conflict, such as disagreement on how long it should take to complete expected documentation such as clinical notes or employment documents. Creating clear expectations allows for specific goal-setting to meet these expectations. Further, feedback regarding reaching these goals creates opportunities to improve relevant strategies.

