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# Efficacy of a web-based healthcare innovation to advance the quality of life and care of patients with an implantable cardioverter defibrillator (ACQUIRE-ICD): a randomized controlled trial

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## Aims

Modern clinical management of patients with an implantable cardioverter defibrillator (ICD) largely consists of remote device monitoring, although a subset is at risk of mental health issues post-implantation. We compared a 12-month web-based intervention consisting of goal setting, monitoring of patients' mental health—with a psychological intervention if needed—psychoeducational support from a nurse, and an online patient forum, with usual care on participants' device acceptance 12 months after implantation.

## Methods and results

This national, multi-site, two-arm, non-blinded, randomized, controlled, superiority trial enrolled 478 first-time ICD recipients from all 6 implantation centres in Denmark. The primary endpoint was patient device acceptance measured by the Florida Patient Acceptance Survey (FPAS; general score range = 0–100, with higher scores indicating higher device acceptance) 12 months after implantation. Secondary endpoints included symptoms of depression and anxiety. The primary endpoint of device acceptance was not different between groups at 12 months [ $B = -2.67$ , 95% confidence interval (CI) (–5.62, 0.29),  $P = 0.08$ ]. Furthermore, the secondary endpoint analyses showed no significant treatment effect on either depressive [ $B = -0.49$ , 95% CI (–1.19; 0.21),  $P = 0.17$ ] or anxiety symptoms [ $B = -0.39$ , 95% CI (–0.96; 0.18),  $P = 0.18$ ].

## Conclusion

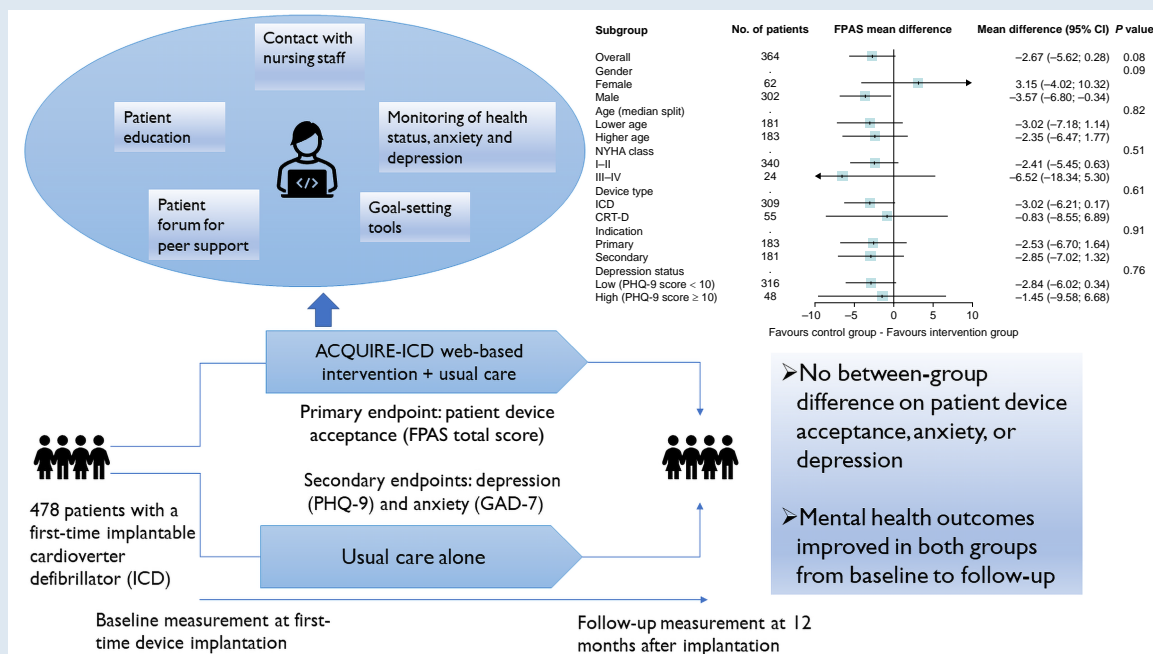
The web-based intervention as supplement to usual care did not improve patient device acceptance nor symptoms of anxiety and depression compared with usual care. This specific web-based intervention thus cannot be recommended as a standardized intervention in ICD patients.

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## Graphical Abstract



## Keywords

Implantable cardioverter defibrillator • Web-based intervention • Patient device acceptance • Depression • Anxiety • Randomized controlled trial

## What's new?

- The purpose of the study was to develop and examine if a comprehensive 12-month web-based intervention (ACQUIRE-ICD) as supplement to usual care improve patient device acceptance, depression, and anxiety in ICD patients.
- The web-based intervention was designed to improve device acceptance of ICD patients by offering psychoeducational support from a nurse, an online patient forum, goal-setting tools, monthly monitoring of patients' mental health and health status, and providing psychological treatment when needed.
- The ACQUIRE-ICD web-based intervention as supplement to usual care did not improve patient device acceptance nor symptoms of anxiety and depression compared with usual care at one-year post-implantation.
- Patient device acceptance, symptoms of anxiety and depression improved significantly from ICD implantation to one-year follow-up in both the intervention and control group.
- Overall, we found no effect of the comprehensive web-based intervention on patient device acceptance at one year follow-up.

## Introduction

The implantable cardioverter defibrillator (ICD) is the firstline treatment for prevention of sudden cardiac death and is used for both primary and secondary prevention.<sup>1</sup> In Europe alone, more than 100 000 ICD implantations were performed in 2016.<sup>2</sup> Adjusting to life with an ICD can be challenging for some patients due to concerns about shocks, fear of dying, limitations in daily functioning, worries about the future, body image concerns, and reduced quality of life.<sup>3,4</sup> Implantable cardioverter defibrillator patients are also at risk for mental health issues after implantation with a recent meta-analysis estimating prevalence rates of clinically relevant

anxiety and depression at 23% and 15%, respectively.<sup>5</sup> The importance of managing psychosocial risk factors is highlighted in the 2021 European Society of Cardiology (ESC) guidelines on cardiovascular disease prevention in clinical practice with psychosocial stress being independently associated with development and progression of atherosclerotic cardiovascular disease.<sup>6</sup> Furthermore, a recent systematic literature review found that anxiety and depression are associated with increased risk of mortality in ICD patients.<sup>7</sup>

In many countries, modern clinical management of ICD patients has moved from frequent outpatient follow-ups to more remote device monitoring,<sup>8</sup> which may impede identification and support for the subset of patients struggling with device acceptance defined as 'the psychological accommodation and understanding of the advantages and disadvantages of the device, the recommendation of the device to others, and the derivation of benefit in terms of biomedical, psychological, and social functioning'.<sup>9,10</sup> Data from a Danish cohort study found that patients without psychological distress at the time of implantation have a cumulative incidence rate of developing anxiety and depression of 14.5% and 11.3%, respectively, emphasizing the need for a continuous approach in assessing the mental health status of patients receiving ICDs.<sup>11</sup> Studies on ICD patients' needs and preferences also point towards the need for increased focus on psychological support, regular feedback, and continuity in care.<sup>12,13</sup> This calls for a comprehensive care solution for ICD patients with a stepped education and care approach containing psychoeducation for all and therapy for some, suggested as a promising avenue to pursue.<sup>14</sup> Telemedicine solutions have the potential to be a cost-effective way of providing improved care to patients with cardiovascular disease.<sup>15,16</sup> A recent meta-analysis found that web-based health interventions in cardiac patients have beneficial effects on depression.<sup>17</sup>

The ACQUIRE-ICD intervention seeks to address these needs by delivering a web-based intervention that include monthly monitoring of patients' mental health and health status, offering additional support

when needed by the individual patient. We tested the hypothesis that the ACQUIRE-ICD web-based intervention as a supplement to usual care increases device acceptance and mental health 12 months post-implantation as compared with usual care alone.

## Methods

### Trial design

The ACQUIRE-ICD trial is a national, multi-site, open-label, prospective, two-arm, randomized, controlled, superiority trial (NCT02976961) designed to evaluate the efficacy of a 12-month comprehensive web-based intervention with usual care on clinical and patient-reported outcomes in patients implanted with a first-time ICD with or without cardiac resynchronization therapy (CRT-D) as compared with usual care alone. A detailed description of the study design has been previously published.<sup>10</sup> All trial participants were required to give written informed consent.

### Study setting and participants

Patients were recruited from all six national ICD implanting centres in Denmark while hospitalized for their device implantation. Inclusion criteria were first-time ICD or CRT-D recipient and aged  $\geq 18$  years. Exclusion criteria were as follows: implanted with a totally subcutaneous ICD (S-ICD), received device upgrades, with a history of psychiatric illness other than affective/anxiety disorders, cognitive impairments (e.g. dementia), left ventricular assist device (LVAD) or upcoming implant, patients being considered for heart transplantation, patients without an email address or inability to manage computer technology, insufficient knowledge of the Danish language, participation not recommended according to good clinical practice (GCP), and participation in other randomized controlled trials (RCTs).<sup>10</sup>

### Intervention

The ACQUIRE web-based intervention was originally developed for patients with heart failure<sup>18</sup> and subsequently adapted to ICD patients using a participatory design study.<sup>19</sup> The web-based intervention was delivered through the Liva Healthcare Platform,<sup>20</sup> an existing monitoring and communication platform designed to support behavioural change delivered by nursing staff at the implanting centres. The intervention lasted 12 months and consisted of a variety of features including goal-setting tools for facilitating behavioural changes; monthly monitoring of symptoms of anxiety, depression, and self-rated health status; and the possibility of a dialogue with and continuous feedback from nursing staff, referral to an online cognitive-behavioural psychological treatment module in case of elevated depression or anxiety symptoms [Patient Health Questionnaire-9 (PHQ-9) or General Anxiety Disorder-7 (GAD-7) score  $\geq 10$ ], and written interaction with nursing staff through the platform's messaging system. In addition, the platform provided a comprehensive archive of educational material, including patient relevant topics related to life with an ICD, psychoeducational content, relaxation exercises, quizzes and vodcasts, and access to an online forum for ICD patients. Usual care consisted of remote device monitoring and in-person consultation at 3 months post-implantation and then every 1 to 2 years depending on the implantation centres' standards of care.

### Study flow and randomization

Patients were randomized 1:1 to the ACQUIRE intervention as an add-on to usual care or usual care alone by a permuted block randomization sequence generated by an independent statistician and stratified by implantation centre and severity of heart failure symptoms (New York Heart Association (NYHA) functional class I/II vs. III/IV). Block sizes varied randomly between four and six. Blinding patients to their condition was not possible due to the nature of the study design. Participants answered the baseline questionnaires between 48 h before and 2 weeks after implantation. Following completion of the questionnaire and ICD implantation, patients in the intervention group were given a 45 min introduction to the web-based eHealth platform by a nurse either face-to-face or via telephone. Patients in both groups received survey questionnaires via email at 6-, 12-, and 24-month follow-up. For 6- and 24-month follow-up, patients not returning the questionnaires were sent reminders by email three times with 7

day intervals. At 12-month follow-up, non-responders were contacted by phone as renewed consent was needed according to the General Data Protection Regulation (GDPR).

### Data collection and measurements

Baseline assessment included demographic and clinical data (e.g. medication, comorbidity, and clinical events) obtained via electronic health records. Patient-reported outcomes were assessed with the following standardized and validated self-report questionnaires: the shortened 12-item version of the Florida Patient Acceptance Survey (FPAS)<sup>21</sup> for assessing patient device acceptance with a total score range of 0 to 100, with higher scores indicating higher device acceptance.<sup>9</sup> The PHQ-9 was used to assess symptoms of depression with total scores ranging from 0 to 27 and scores  $\geq 10$  indicating clinical depressive symptomatology.<sup>22</sup> The GAD-7 was used to measure symptoms of anxiety with total scores ranging from 0 to 21 and scores  $\geq 10$  indicating clinical anxiety levels.<sup>23</sup> Data were collected and stored in the Research Electronic Data Capture (REDCap) database.

### Outcomes

The pre-specified primary endpoint was patient device acceptance (total FPAS score) 12 months after implantation. We chose the FPAS as the best proxy for a disease-specific quality of life measure for this population as no other disease-specific quality of life measure was available at the time of designing the trial. Anxiety and depression symptoms at 12 months post-implantation were secondary endpoints.

### Sample size

Sample size calculations were based on the ability to detect a minimal clinically important difference defined as 3 points of mean difference between treatment groups on 12-month FPAS scores.<sup>10</sup> With a target power of 90%, a type I error rate of 0.05 (two-sided), and assumed attrition rate of 20%, a total of 478 patients were needed.<sup>10</sup>

### Statistical analyses

Data analysis was performed using R (version 4.2.2) and IBM SPSS Statistics (version 28). Data were analysed according to a modified intention-to-treat principle with participants completing 12-month follow-up evaluation included in the analyses as randomized. Descriptive analyses were summarized as  $n$  (%) for categorical variables and min–max, mean, and standard deviation for continuous variables and reported for the entire sample as well as separately for each randomization group. Linear regression analyses were conducted to analyse the effect of the intervention on 12-month FPAS scores by regressing on treatment group and including baseline FPAS scores and strata (NYHA class and implantation centre) as covariates in the model. One implantation centre only included a single patient, and in the statistical analyses, this patient was added to the centre geographically nearest that implantation centre. Pre-specified sub-group analyses were conducted for device type (ICD vs. CRT-D), indication (primary vs. secondary), heart failure symptom severity (NYHA class I–II vs. NYHA class III–IV), sex, age (median split), and depression (PHQ score  $\leq 9$  vs.  $\geq 10$ ) and tested by adding an interaction term between the treatment group and each patient characteristic, one at a time.

As a secondary analysis, longitudinal changes over time in mean FPAS scores were modelled using a linear mixed effect model procedure incorporating participants as a random effect, thus modelling the nested data structure in the repeated measures design. The linear mixed effect models included all randomized participants in the analyses. Secondary endpoints of anxiety and depression were modelled similarly to the primary endpoint by linear regression analyses with 12-month scores regressed on treatment group including baseline scores and strata (NYHA class and implantation centre) as covariates in the models.

## Results

### Patient characteristics

Between February 2017 and July 2020, 478 patients were randomized to either the intervention plus usual care ( $n = 237$ ) or usual care alone ( $n = 241$ ) out of the 1098 patients screened for study eligibility (see

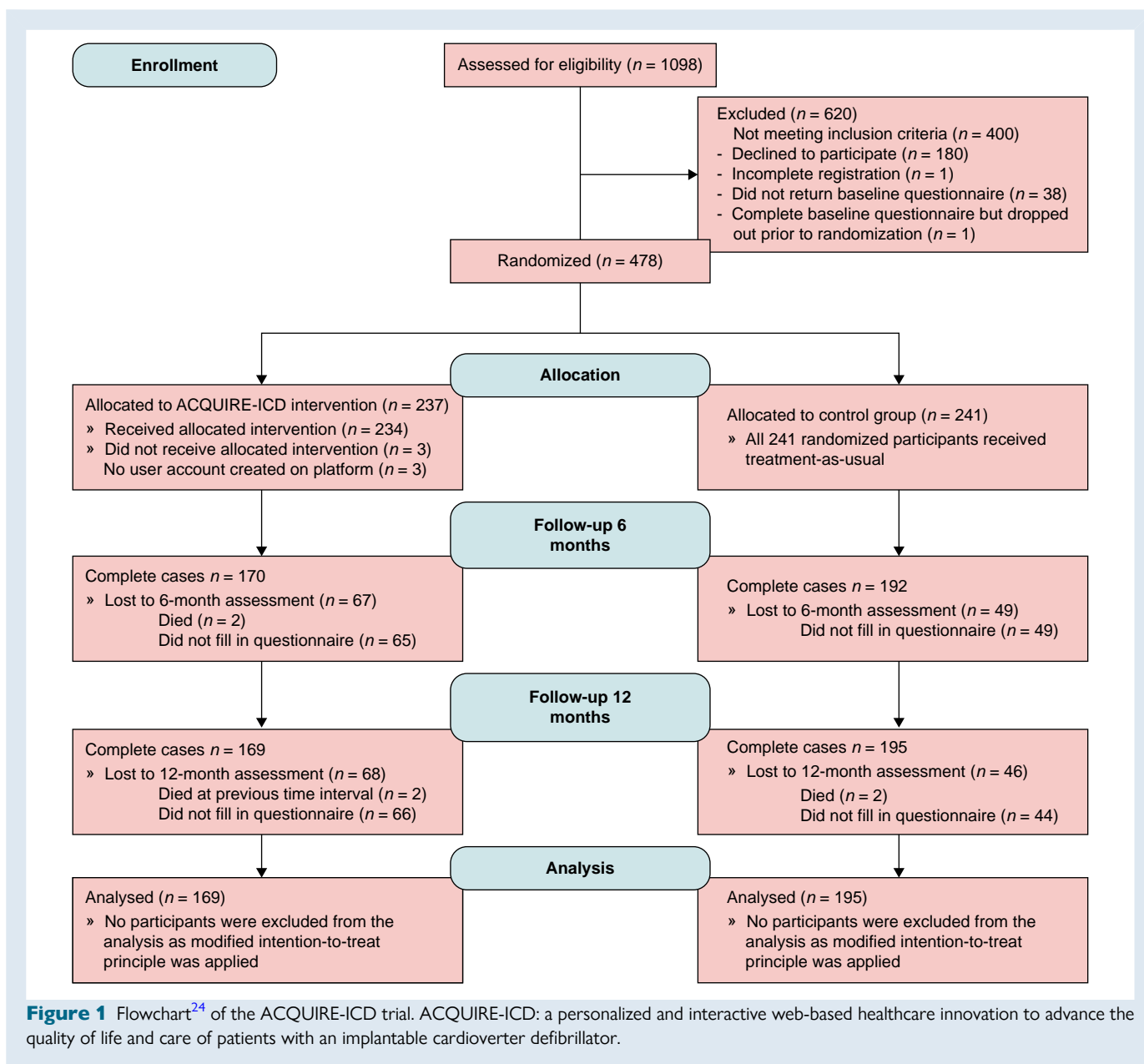


Figure 1). Patients in the intervention group did not differ in baseline characteristics compared with the usual care group (Table 1). Of 478 patients randomized (mean age  $59.6 \pm 11.6$ ; 83% male), 4 deaths (2 in each group) occurred before 12-month follow-up, and 110 did not complete the FPAS at 12-month follow-up (66 in the intervention group and 44 in the control group), resulting in 364 patients eligible for the primary endpoint analysis, 169 in the intervention group and 195 in the control group (see Supplementary material online, Table S2). The three most frequently reported reasons for dropping out of the intervention were (i) dissatisfaction with the content of the intervention, (ii) lack of personal resources to engage in the intervention, and (iii) not experiencing mental health issues related to the ICD. Patients who were lost to 12-month follow-up were more likely to be in the intervention group (completers: 46.4% vs. lost to follow-up: 59.6%,  $P = 0.014$ ) and to be smoking daily (completers: 11% vs. lost to follow-up: 18.4%,  $P = 0.038$ ) but did not otherwise differ significantly from the patients who completed the follow-up on psychological or demographic

characteristics (see Supplementary material online, Table S1). Significant differences were found on clinical variables with patients lost to 12-month follow-up being more likely to have the ICD for primary prevention (completers: 50.3% vs. lost to follow-up: 63.2%,  $P = 0.016$ ) and having hypertension (completers: 35.1% vs. lost to follow-up: 46.5%,  $P = 0.029$ ). From baseline to 12-month follow-up, 10 patients experienced at least 1 shock (4 in intervention group and 6 in control group).

In the intervention group, 41 patients were offered referral to an online cognitive-behavioural psychological treatment module due to elevated anxiety and/or depression symptoms with 20 patients accepting the offer. Reasons for rejecting treatment were (i) no or few ICD-related mental health issues ( $n = 16$ ), (ii) already participating in or having planned psychological counselling elsewhere ( $n = 4$ ), and (iii) unknown reason ( $n = 1$ ). Out of the 20 patients accepting treatment, 13 patients completed the majority of the online psychological treatment modules. Patients dropping out of the intervention

**Table 1** Baseline characteristics for the total ACQUIRE-ICD cohort and stratified by intervention<sup>a</sup>

	Total (N = 478)	ACQUIRE-ICD (N = 237)	Usual care (N = 241)
<i>Demographics</i>			
Age	59.6 ± 11.6	59.9 ± 11.7	59.3 ± 11.5
Height	178 ± 10.2	178 ± 10.5	178 ± 9.9
Weight (n = 461)	89.7 ± 19.5	90.4 ± 20.1	88.9 ± 18.9
Gender			
Male	397 (83.1)	191 (80.6)	206 (85.5)
Female	81 (16.9)	46 (19.4)	35 (14.5)
Working			
Yes	241 (50.4)	118 (49.8)	123 (51.0)
No	237 (49.6)	119 (50.2)	118 (49.0)
Higher education <sup>b</sup>			
Yes	242 (50.6)	112 (47.3)	130 (53.9)
No	236 (49.4)	125 (52.7)	111 (46.1)
Married/partner			
Yes	378 (79.1)	187 (78.9)	191 (79.3)
No	100 (20.9)	50 (21.1)	50 (20.7)
Smoking daily			
Yes	61 (12.8)	26 (11.0)	35 (14.5)
No	417 (87.2)	211 (89.0)	206 (85.5)
<i>Clinical</i>			
Device type			
ICD	408 (85.4)	205 (86.5)	203 (84.2)
CRT-D	70 (14.6)	32 (13.5)	38 (15.8)
Indication			
Primary	255 (53.3)	125 (52.7)	130 (53.9)
Secondary	223 (46.7)	112 (47.3)	111 (46.1)
QRS duration (n = 475)	111 ± 25	110 ± 23.3	111 ± 26.7
QRS ≥ 120 ms (n = 475)			
Yes	137 (28.8)	72 (30.5)	65 (27.2)
No	338 (71.2)	164 (69.5)	174 (72.8)
NYHA			
NYHA class I	192 (40.2)	96 (40.5)	96 (39.8)
NYHA class II	249 (52.1)	124 (52.3)	125 (51.9)
NYHA class III	34 (7.1)	16 (6.8)	18 (7.5)
NYHA class IV	3 (0.6)	1 (0.4)	2 (0.8)
Ischaemic heart disease (n = 473)			
Yes	267 (56.4)	137 (58.3)	130 (54.6)
No	206 (43.6)	98 (41.7)	108 (45.4)
CABG pre-implantation (n = 461)			
Yes	65 (14.1)	37 (16.2)	28 (12.0)
No	396 (85.9)	191 (83.8)	205 (88.0)
<i>Medication</i>			
Beta-blockers			
Yes	378 (79.1)	182 (76.8)	196 (81.3)
No	100 (20.9)	55 (23.2)	45 (18.7)
ACE inhibitors			
Yes	211 (44.1)	105 (44.3)	106 (44.0)

Continued

**Table 1** Continued

	Total (N = 478)	ACQUIRE-ICD (N = 237)	Usual care (N = 241)
No	267 (55.9)	132 (55.7)	135 (56.0)
Statins			
Yes	302 (63.2)	150 (63.3)	152 (63.1)
No	176 (36.8)	87 (36.7)	89 (36.9)
Digoxin			
Yes	8 (1.7)	4 (1.7)	4 (1.7)
No	470 (98.3)	233 (98.3)	237 (98.3)
Diuretics			
Yes	199 (41.6)	102 (43.0)	97 (40.2)
No	279 (58.4)	135 (57.0)	144 (59.8)
Amiodarone			
Yes	33 (6.9)	18 (7.6)	15 (6.2)
No	445 (93.1)	219 (92.4)	226 (93.8)
Comorbidity (n = 473)			
Diabetes			
Yes	82 (17.3)	37 (15.7)	45 (18.9)
No	391 (82.7)	198 (84.3)	193 (81.1)
Hypertension			
Yes	179 (37.8)	90 (38.3)	89 (37.4)
No	294 (62.2)	145 (61.7)	149 (62.6)
Psychological characteristics			
Device acceptance (FPAS total score)	74.1 ± 15.2	74.6 ± 15.3	73.5 ± 15.2
Depressive symptoms (PHQ-9 total score)	4.55 ± 4.43	4.56 ± 4.63	4.55 ± 4.24
Depressive symptoms above cut off (PHQ-9 total score ≥ 10)			
Yes	63 (13.2)	31 (13.1)	32 (13.3)
No	415 (86.8)	206 (86.9)	209 (86.7)
Anxiety symptoms (GAD-7 total score)	3.57 ± 4.19	3.37 ± 4.01	3.78 ± 4.36
Anxiety symptoms above cut off (GAD-7 total score ≥ 10)			
Yes	43 (9.0)	21 (8.9)	22 (9.1)
No	435 (91.0)	216 (91.1)	219 (90.9)

ACE inhibitors, angiotensin-converting enzyme inhibitors; ACQUIRE-ICD, a personalized and interactive web-based healthcare innovation to advance the quality of life and care of patients with an implantable cardioverter defibrillator; CABG, coronary artery bypass grafting; CRT-D, implantable cardioverter defibrillator with cardiac resynchronization therapy; FPAS, Florida Patient Acceptance Survey; GAD-7, General Anxiety Disorder-7; ICD, implantable cardioverter defibrillator; NYHA, New York Heart Association; PHQ-9, Patient Health Questionnaire-9; SD, standard deviation.

<sup>a</sup>Categorical variables summarized as n (%); continuous variables summarized as means ± SD.

<sup>b</sup>Higher education refers to completion of a short-, medium-, or long-cycle higher education programme.

were mainly because of either a lack of personal resources to meet treatment demands or patient did not reply to messages from the therapist.

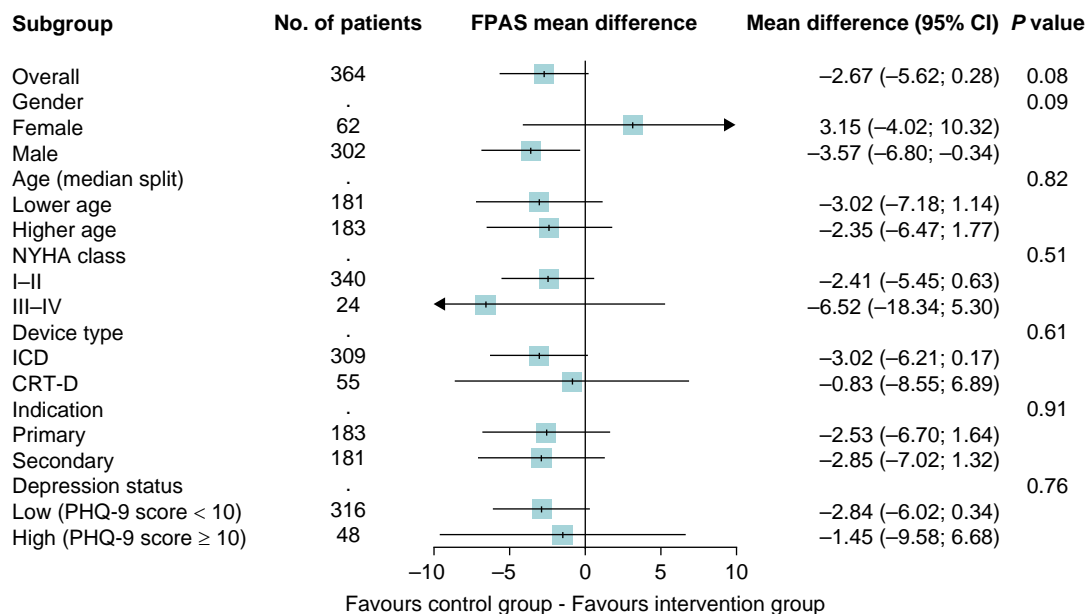
## Primary endpoint

No significant difference was found on total FPAS scores at 12 months post-implantation between the intervention and control groups [ $B = -2.67$ , 95% confidence interval (CI)  $(-5.62, 0.29)$ ,  $P = 0.08$ ] with the direction of the point estimate being in favour of the control group. Pre-planned sub-group analyses showed no moderating effect of device type, ICD indication, heart failure severity, age, or depression status at implant (Figure 2). We found no statistically significant interaction effect between treatment and sex ( $P = 0.10$ ). However, men in the intervention group reported lower levels of device acceptance 12 months post-

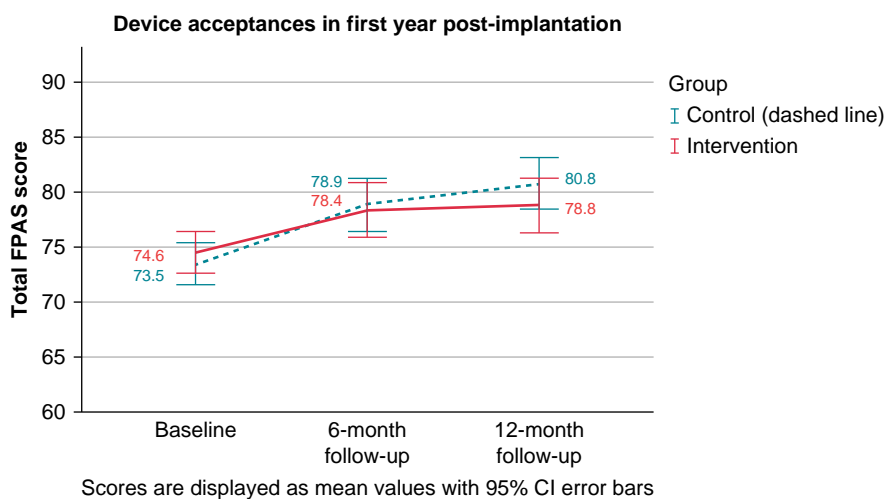
implantation compared with men in the control group [ $B = -3.57$ , 95% CI  $(-6.80; -0.34)$ ,  $P = 0.03$ ], while for women, a non-significant opposite trend was observed [ $B = 3.15$ , 95% CI  $(-4.02; 10.32)$ ,  $P = 0.39$ ]. Linear mixed effect models of overall longitudinal changes in mean total FPAS scores (Figure 3) revealed a significant effect for time for both groups combined with patient device acceptance levels increasing from baseline to 6-month follow-up [ $B = 4.13$ , 95% CI  $(2.61; 5.65)$ ,  $P < 0.001$ ] and 12-month follow-up [ $B = 5.68$ , 95% CI  $(4.16; 7.19)$ ,  $P < 0.001$ ]. This time trend was present and statistically significant in both groups.

## Secondary endpoints

The analyses of secondary endpoints showed no statistically significant treatment effect on either depression [ $B = -0.49$ , 95% CI  $(-1.19; 0.21)$ ,  $P = 0.17$ ] or anxiety symptoms [ $B = -0.39$ , 95% CI  $(-0.96; 0.18)$ ,



**Figure 2** Forest plot of FPAS mean differences between intervention and control groups in pre-planned sub-group analyses. CI, confidence interval; CRT-D, implantable cardioverter defibrillator with cardiac resynchronization therapy; FPAS, Florida Patient Acceptance Survey; ICD, implantable cardioverter defibrillator; NYHA, New York Heart Association; PHQ-9, Patient Health Questionnaire-9.



**Figure 3** Device acceptance in first year post-implantation. CI, confidence interval; FPAS, Florida Patient Acceptance Survey.

$P = 0.18$ ]. Linear mixed effect models of overall longitudinal changes in depression symptoms showed significant decreases in depression symptoms from baseline to 6-month follow-up [ $B = -0.75$ , 95% CI (-1.13; -0.36),  $P < 0.001$ ] and 12-month follow-up [ $B = -1.04$ , 95% CI (-1.42; -0.66),  $P < 0.001$ ] (see [Supplementary material online, Figure S1](#)). A similar pattern of overall longitudinal changes was found for anxiety symptoms, which decreased significantly from baseline to 6-month follow-up [ $B = -1.17$ , 95% CI (-1.53; -0.81),  $P < 0.001$ ] and 12-month follow-up [ $B = -1.60$ , 95% CI (-1.96; -1.24),  $P < 0.001$ ] (see [Supplementary material online, Figure S2](#)).

## Discussion

Given the psychological burden of ICD implantation and the evolving trend for more remote follow-up, developing strategies to support patients receiving ICDs is increasingly important. In this RCT of a web-based intervention to supplement usual care, we found no differences in patient device acceptance at 12 months. The ACQUIRE-ICD was a well-powered randomized controlled web-based intervention trial targeting general well-being and mental health in the ICD population. Although the null finding related to the primary endpoint did not



support our original hypothesis, this finding is in line with the results from other RCTs of web-based interventions in ICD patients that also found neutral primary endpoints albeit on anxiety and a composite outcome of psychosocial well-being, respectively.<sup>25,26</sup>

None of the pre-planned sub-group analyses showed significant moderation effects; however, men in the control group showed better patient device acceptance than men in the intervention group, while for women, a non-significant opposite trend in favour of the intervention group was observed. Women have been found to be more likely to use eHealth interventions as recommended,<sup>27</sup> which could explain an increased benefit from the intervention; however, the difference could also be a spurious finding due to multiple testing as the pre-planned treatment by sex interaction was not statistically significant.

The intervention also failed to improve the secondary endpoints anxiety and depression. The absence of intervention effects on anxiety and depression levels mimics the results from the WEBCARE trial,<sup>26</sup> but not from the ICD-FORUM trial,<sup>25</sup> which found that a web-based intervention reduced anxiety and depression symptoms at 1 year follow-up compared with usual care. Whereas the ICD-FORUM trial included only patients with distress, ACQUIRE-ICD and WEBCARE targeted a broad scope of ICD patients, regardless of pre-intervention distress. This may partly explain the differences across the three trials.

The longitudinal analyses revealed that ICD patients' mental health status improved significantly from ICD implantation to 1 year follow-up in both the intervention and control groups. The observed improvement over time suggests that most ICD patients find ways to mentally adjust to life with an ICD irrespectively of whether they are offered a comprehensive web-based intervention. The improvement in psychological well-being over time might explain why loss to follow-up was higher in the intervention group compared with the control group, as patients generally feeling well may be less motivated to use the resources in the web-based intervention. It is possible that the combination of a time-consuming web-based intervention implemented in a population with many non-distressed patients could be an explanation why a neutral result emerged. This also raises the question whether future eHealth interventions should target all ICD patients or perhaps rather allocate resources to the specific subset of patients showing signs of psychological distress or other challenges. For new interventions in the area, our recommendation would be to increase attention to involving patients in the development of the intervention through a patient and public involvement (PPI). In addition, it will be important to conduct a feasibility or pilot RCT prior to conducting the full trial and to continuously assess the needs and preferences of patients and deliver targeted interventions using a precision medicine approach.

Some limitations of the current study should be acknowledged. There is uncertainty concerning the extent to which the participants used the resources available in the web-based intervention; thus, we cannot rule out variation in the dosage of the intervention across participants in the intervention group. Patient-reported outcomes were measured in the interval between 2 days prior to ICD implantation and up to 2 weeks post-implantation, potentially generating heterogeneity in the psychological distress measures depending on the time of completion. In the intervention group, anxiety and depression were measured repeatedly once a month as part of monitoring patients' mental health, using the same questionnaires as the study endpoints, which could lead to test-retest bias. There was increased dropout in the intervention group; however, patients dropping out did not significantly differ on psychological characteristics from those remaining in the study.

## Conclusion

The ACQUIRE-ICD web-based intervention as add-on to usual care did not improve device acceptance and mental health compared with

usual care alone, as we found no significant effect on patient device acceptance, anxiety, or depression at 12 months post-implantation. This specific web-based intervention thus cannot be recommended as a standardized intervention in ICD patients.

## Supplementary material

Supplementary material is available at *Europace* online.

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## Data availability

Given that we just started writing papers on the data set, we are not able to share data at this point in time.

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