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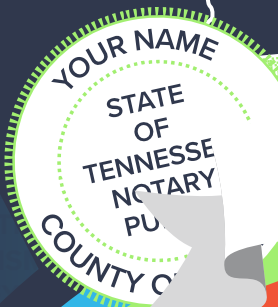
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2021

FACTS & FIGURES



Tennessee
Secretary of State

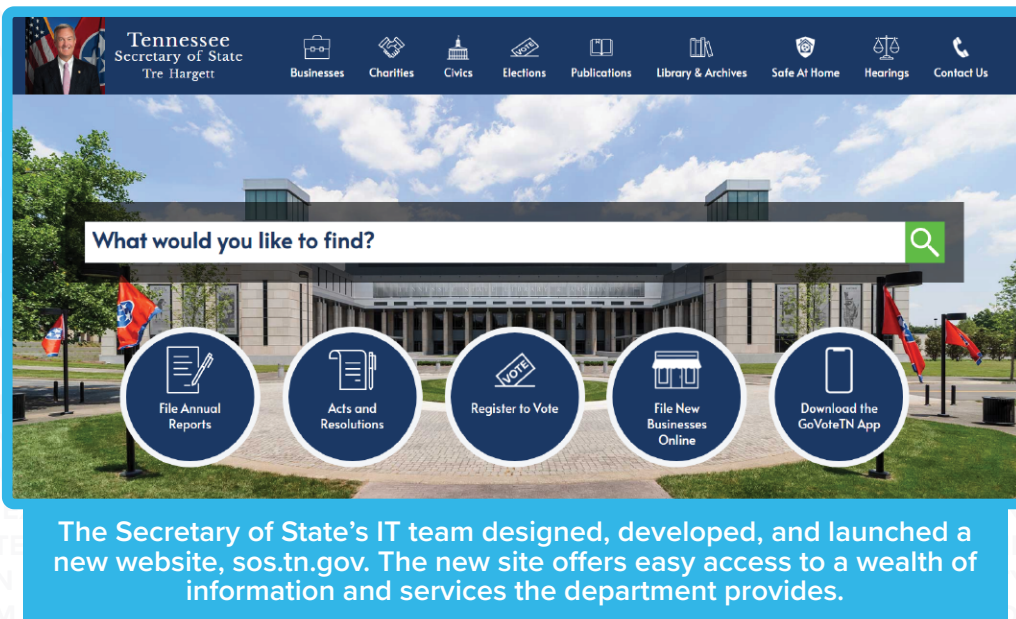


YOUR **VOTE** MATTERS
REGISTER TODAY.



GRAND OPENING CEREMONY
APRIL 12, 2021





The Secretary of State's IT team designed, developed, and launched a new website, sos.tn.gov. The new site offers easy access to a wealth of information and services the department provides.

The Division of Administrative Procedures' average time to issue an order decreased by **8%**



The Tennessee Election Integrity Act requires absentee ballots to include a watermark, which will improve election security for Tennessee voters.



The Secretary of State's office hosted voter registration tailgates at Tennessee's nine Division I public universities during a home football game.



The Division of Records Management worked with state agencies to destroy 27,000+ cubic feet of records—approximately 400,000 pounds of paper—saving the state \$275,000 in storage fees.



Through Q4 2021, Tennessee has seen a year-over-year increase in new businesses every quarter for 10 years.

\$1.9 million Charitable fees were reduced to \$10 for Fiscal Year 2022, saving Tennessee's nonprofit community nearly \$1.9 million annually.



The Secretary of State's office launched the Anne Dallas Dudley Award for Tennessee high schools that meet student voter registration thresholds.

This award is named in honor of Tennessee suffragist Anne Dallas Dudley.

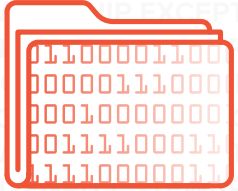
19% increase in cases closed by the Division of Administrative Procedures



Through the *Your Vote Matters* initiative, the Secretary of State's office worked with 450+ Fortune 500 companies, professional sports teams, trade and business organizations, and chambers of commerce across the state to help them promote voter registration.



119,234
active Tennessee Fantasy Sports accounts



10,000+
gigabytes of records were destroyed in accordance with records retention guidelines. This is the equivalent of streaming movies 24 hours a day for 7 months.

The Division of Business Services processed more than 1.1 million documents, a 12% increase from last year.



The Safe at Home Address Confidentiality Program saw a **77%** increase in participation as it was expanded in order to shield more Tennesseans from their abusers. **More than 500** participants have been served in less than three years.



4,436,236
Tennesseans are registered to vote, a record-high number.

188
Athlete Agents are registered with our department.



The Division of Elections hosted an annual election law training for 475 election commissioners and 95 administrators of elections.



212,418
phone inquiries answered by the Division of Business Services staff



609
online public notary commissions were issued by the Secretary of State, an 86% increase from 2020.

5.9+
million
pageviews on the department's website



16,746
registered charities in Tennessee

295,943
unique visitors accessed state government documents and publications made available online by our Division of Publications.



The Library & Archives and Tennessee Highway Patrol moved Tennessee's three priceless constitutions to their new home in a one-mile processional with leaders from all three branches of state government, led by the Tennessee State University Aristocrat of Bands drumline.

In 2021, the Library & Archives launched a video and speaker series celebrating Tennessee's 225th birthday.



The Automated Storage and Retrieval System (ASRS) provides climate-controlled storage and faster access to the Library & Archives collections. The space-saving ASRS reduced the building's footprint by 100,000 square feet, saving \$54 million.



TEL
15,767,073
Tennessee Electronic Library (TEL) searches

99.5%
excellent service rating by READS users



67% increase
in library cards issued to new patrons on average per month

26
miles of content moved to the new Library & Archives building



The Tennessee State Library & Archives, the Tennessee State Museum, Bicentennial Capitol Mall State Park, and the Tennessee State Capitol launched the *Passport to Tennessee History*, encouraging guests to visit and collect distinct stamps from each location.



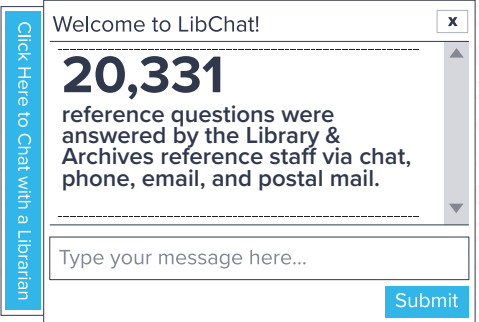
The 165,000-square-foot, state-of-the-art Library & Archives facility increased capacity by nearly 40% from 542,700 to 759,500 items, and improved climate controls to ensure that Tennessee's history is preserved and accessible for current and future generations.

475,937

items, valued at more than \$11 million, were loaned by the Library for Accessible Books and Media.



5,244,219
eBooks, audiobooks, magazines, and videos were borrowed through the online READS program, a 23% increase over 2020.



Click Here to Chat with a Librarian

Welcome to LibChat!

20,331

reference questions were answered by the Library & Archives reference staff via chat, phone, email, and postal mail.

Type your message here...

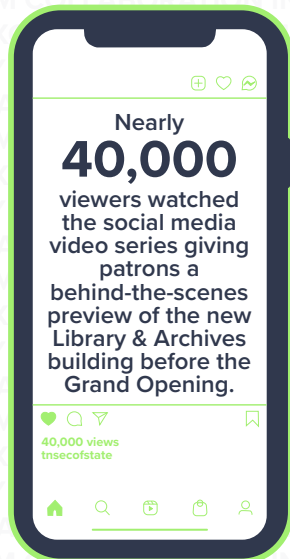
Submit



Tennessee Virtual Archive

32,096

photographs, maps, documents, audio recordings, and other records relating to the history and culture of Tennessee can be accessed electronically on the Tennessee Virtual Archive (TeVA), a 7% increase.



21,551,781
books or other items loaned by Tennessee's public libraries

More than **\$894,000**

in state and federal grants provided to public libraries, archives, and other entities across the state



GRAND OPENING CEREMONY
APRIL 12, 2021

The new, state-of-the-art Tennessee State Library & Archives building on Bicentennial Capitol Mall State Park opened to the public on April 13, 2021, replacing the oldest state archives building in the nation without a significant expansion or renovation.