Baptist Health South Florida Scholarly Commons @ Baptist Health South Florida

All Publications

12-8-2023

Constructive Accountability Improves Patient Outcomes in the Emergency Department

Marisel Perigo West Kendall Baptist Hospital, mariselpe@baptisthealth.net

Follow this and additional works at: https://scholarlycommons.baptisthealth.net/se-all-publications

Citation

Perigo, Marisel, "Constructive Accountability Improves Patient Outcomes in the Emergency Department" (2023). *All Publications*. 5046. https://scholarlycommons.baptisthealth.net/se-all-publications/5046

This Conference Poster -- Open Access is brought to you for free and open access by Scholarly Commons @ Baptist Health South Florida. It has been accepted for inclusion in All Publications by an authorized administrator of Scholarly Commons @ Baptist Health South Florida. For more information, please contact Carrief@baptisthealth.net.

Constructive Accountability Improves Patient Outcomes in the Emergency Department

Marisel Perigo Pineda, BSN, RN, CEN West Kendall Baptist Hospital

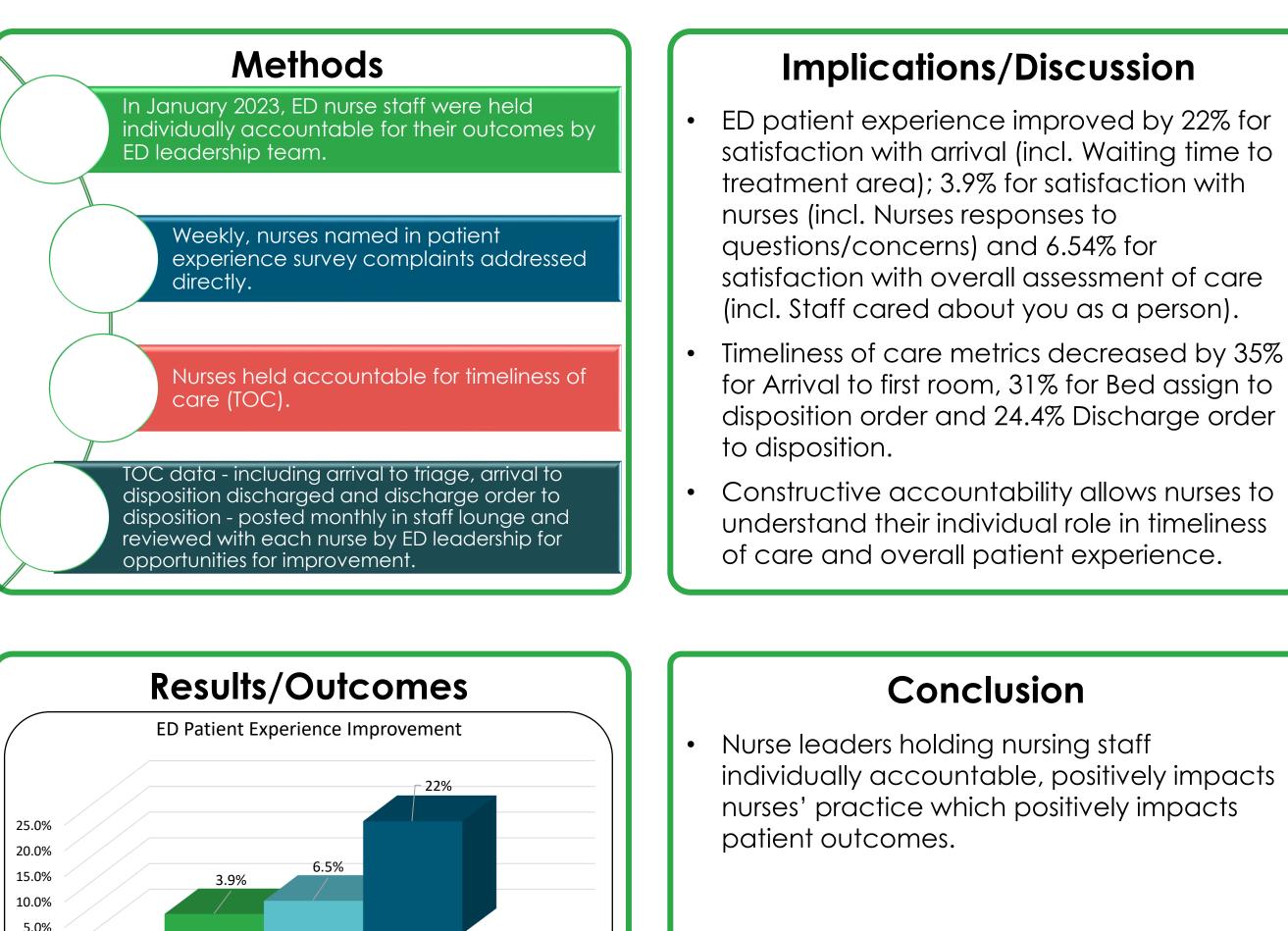
Background/Significance

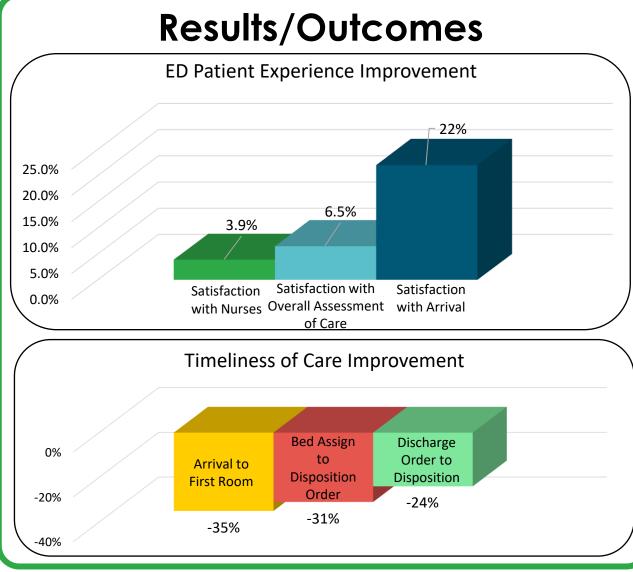
- A lack of accountability in healthcare can erode the quality of care.
- Creating a culture of accountability is necessary for advancing an organization and sustaining change efforts.
- Improved engagement and strengthened performance occur when there is a sense of mutual responsibility.
- Positive results of constructive accountability include improved performance.
- One nurse leader identified an opportunity to implement constructive accountability to improve patient outcomes in an acute care hospital's Emergency Department (ED).



• Project goal was to Improve patient outcomes in an acute care community hospital Emergency Department through constructive accountability.











References

Brennan, D. & Wendt, L. (2021). Increasing Quality and Patient Outcomes with Staff Engagement and Shared Governance. *OJIN: The Online Journal of Issues in Nursing*, 26 (2).

https://postgraduateeducation.hms.harvard.edu/trends-medicine/how-leaders-createculture-accountability-health-care

https://www.opm.gov/policy-data-oversight/performance-management/referencematerials/more-topics/accountability-can-have-positive-results/

