Johnson & Wales University

ScholarsArchive@JWU

Student Research Design & Innovation Symposium

Community Research & Innovation Events

4-25-2023

Transcending Boundaries: A Qualitative Exploration of Healthcare **Experiences among Sexual and Gender Minorities**

Allyson Baker

Jennifer Swanberg

Samantha Rosenthal

Follow this and additional works at: https://scholarsarchive.jwu.edu/innov_symposium



Part of the Medicine and Health Sciences Commons

Transcending Boundaries:

A Qualitative Exploration of Healthcare Experiences among Sexual and Gender Minorities

Authors

Allyson B. Baker, BA, OT/S Jennifer E. Swanberg, Ph.D. MMHS, OTR/L Samantha R. Rosenthal, PhD, MPH

Affiliations







Introduction

Sexual and gender minorities (SGMs) face a multitude of systemic barriers when navigating the healthcare system, such as discrimination and inequity (Ayhan et al., 2019; Kattari et al., 2015; Howard et al., 2019). There is currently a gap in the literature regarding the healthcare experiences of SGMs.

Objective

This study seeks to:

- Understand the lived experiences of SGMs when accessing healthcare
- Understand the lived experiences of intersecting SGM and racial/ethnic minority identities
- Inform future practice

Methodology

- IRB approved Health of Sexual and Gender Minorities Study
- Eight, 90-minute Zoom focus groups
- N=36
- March-June 2022
- Recruitment:
 - Recruited via Reddit
 - SGM adults living in the US
- Focus groups categorized by:
 - Sex assigned at birth
 - Assigned Male at Birth (AMAB)
 - Assigned Female at Birth (AFAB)
 - Transgender identity
 - Transgender
 - Not-Transgender
 - Race/Ethnicity
 - White
 - Black, Indigenous, Person of Color



Results

Positive Healthcare Themes

Affirming Healthcare Providers

Affirming Auxilary Staff

Affirming Healthcare Centers

Access to Gender Affirming Care

Inclusive Paperwork/Forms

Positive Mental Health Themes

White Not Trans AFAB

White Not Trans AMAB

POC Not Trans AFAB

POC Not Trans AMAB

Affirming Experience w/ MHCP

MHCP Representation

LGBTQIA+ Signage

Negative Healthcare Themes

Access Barriers

Need for Gender Affirming Care

Invasive Medical Care

Non-Affirming HCP

Non-Inclusive Paperwork/Forms

Negative Mental Health Themes

Access Barriers

MHCP Dismisal of Pt's Identity

MHCP Pathologizing Pt's Identity

MHCP Lacking Education

Burden on Pt to Educate MHCP

Conclusion

POC Trans AMAB

N = 36

FG participants report feeling that their concerns weren't taken seriously, having assumptions made about their identity, having their identity pathologized, being deadnamed, being misgendered, and facing barriers when attempting to access affirming healthcare of any kind. These findings suggest a significant need for healthcare providers to receive training on providing affirming care to SGM patients, and for healthcare systems to implement policies and practices that support equitable access to healthcare for SGM individuals.

White Trans AFAB

POC Trans AFAB

White Trans AMAB



Key

SGM - Sexual and Gender Minorities
MH - Mental Healthcare
HC - Healthcare
MHCP - Mental Healthcare Provider
HCP - Healthcare Provider
AMAB - Assigned Male at Birth
AFAB - Assigned Female at Birth
GAC - Gender Affirming Care

References

Handout





