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Research article

# The Monumentenwacht model for preventive conservation of built heritage: A case study of Monumentenwacht Vlaanderen in Belgium

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#### **KEYWORDS**

Monumentenwacht; Preventive conservation; Maintenance; Periodic inspection; Built heritage **Abstract** Monumentenwacht (Monument Watch) is an organization that specializes in the periodic inspection of built heritage to raise awareness among owners and caretakers of the importance of proper maintenance and preventive conservation. It originated in the Netherlands in 1973. It was later established in Belgium, Germany, the UK, Denmark, Hungary, Italy, Slovak, Spain, France, and Portugal in the form of similar organizations and projects with similar aims. The organization promotes the idea of "prevention is better than cure" by offering periodic inspection, monitoring, and minor urgent repair and writing independent professional inspection reports as a reference for owners and users for further maintenance and conservation activities. This study explores the working mode of Monumentenwacht in Flanders, Belgium, including its historical development, organizational structure, inspection team configuration, professional inspection report, database, reporting system, and technical manuals. A brief analysis of other similar organizations and projects in various European countries is included to reveal efficient ways to promote this model while respecting different cultural, economic, social, legal, and political contexts.

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#### 1. Introduction

Monumentenwacht (Monument Watch) is an organization that specializes in the periodic inspection of built heritage. It originated in the Netherlands in 1973. It promotes the idea that "prevention is better than cure" by offering periodic inspection, monitoring, and minor urgent repair and writing independent professional inspection reports, which serves as a reference for owners and users for further maintenance and conservation activities to raise their awareness of the importance of proper maintenance and preventive conservation. In 1991, Monumentenwacht Vlaanderen was established in the Flemish region of Belgium with similar aims of the Monumentenwacht in the Netherlands. In 1998, the Dutch Monumentenwacht organized a large-scale exhibition to celebrate its 25th anniversary. In 2000, the First International Conference Monumentenwacht was held in Amsterdam within the framework of the EU's "Europe, a common heritage" with 27 representatives from 11 countries.<sup>1</sup> After decades of successful practice, Monumentenwacht has been promoted as a model for periodic inspection, maintenance, and preventive conservation of built heritage. Scientific studies on the Monumentenwacht model was carried out in the EU FP6 project SPRECOMAN (Seminars preventive conservation and monitoring of the architectural heritage) in 2006. Later, Monumentenwacht Flanders became a partner of the UNESCO Chair on Preventive Conservation, Monitoring, and Maintenance of Monuments and Sites (PRECOM<sup>3</sup>OS), which was established at KU Leuven (Belgium) in 2009. Since then, Monumentenwacht's experiences in inspection, monitoring, and maintenance have been regarded as a successful case for promoting preventive conservation approaches in the field of built heritage (Lipovec and Van Balen, 2008; Santana Quintero, 2008; Meul and Stulens, 2010; Wu, 2014; Vandesande, 2017).

This study aims to promote the successful practices of Monumentenwacht to other organizations in different countries. It presents the working mode of Monumentenwacht in the case of Monumentenwacht Flanders in Belgium and introduces its historical development, organizational structure, inspection team configuration, professional inspection report, database, reporting system, and technical manuals. It also provides a brief analysis of other similar organizations or projects in different European countries to explore the efficient ways to promote such a model in different cultural, economic, social, legal, and political contexts.

#### 2. Case study: Monumentenwacht Flanders

#### 2.1. History and organization system

In 1991, the founders of Monumentenwacht Flanders knew of the Flemish government's plan to issue some maintenance regulations<sup>2</sup>; they were inspired by Monumentenwacht's practices in the Netherlands to establish Monumentenwacht Flanders with similar aims and systems:

- having one front office in each province in Flanders and an umbrella organization;
- promoting the idea that "prevention is better than cure";
- offering periodic inspection, minor urgent repair, and written professional inspection reports by the inspection teams;
- using a membership system, where owners/users can register as a member for an annual membership fee of 40 euros/year and an inspection fee of 45 euros/hour on site/person.

Since then, Monumentenwacht Flanders has gradually developed its characteristics:

- The umbrella organization is responsible for communication, coordination, quality control, and training. It also provides consulting services to the five provincial Monumentenwacht, with consultants for each type of heritage, budget plan, and ICT.
- Besides architectural heritage, valuable interior receives similar services since 1997, maritime heritage since 2008, archaeological sites since 2009, and longterm maintenance plan with a budget plan and the supervision of maintenance projects from 2011 to 2019.
- It employs specialists in built heritage, art historians, and archaeologists and high profiled craftsmen as inspector craftsmen.
- It provides services for private and public owned heritage, which can be non-listed or listed.<sup>3</sup>

Most of the initial start-up funds were provided by the King Baudouin Trust. Its funding came mainly from the Flemish government and provincial governments, membership, and

<sup>&</sup>lt;sup>1</sup> The conference proceedings were officially published in 2002: Stichting Nationaal Contact Monumenten, 2002. First International Conference Monumentenwacht, Monumentenwacht Netherlands, Amsterdam.

<sup>&</sup>lt;sup>3</sup> According to the 2019 statistics, the member buildings of Monumentenwacht Flanders are composed of more or less 2/3 listed and 1/3 non-listed built heritage.

<sup>&</sup>lt;sup>2</sup> Between 1970 and 1993, Belgium evolved from a unitary state to a federal structure. In this evolution, the national heritage care was taken over by three regions: the Flemish Region (Flanders), the Walloon Region, and the Brussels-Capital Region. From the beginning of the 1990s, the Flemish government had plans to set up some regulations for the maintenance of built heritage in Flanders. In 1993, the Flemish government implemented the 1976 Decree on the conservation of monuments and urban and rural landscapes (Decreet tot bescherming van monumenten en stads-en dorpsgezichten). A governmental decision obliges users and owners to maintain and conserve their protected architectural heritage, namely, the exterior of a monument or property located within a protected group of monuments and sites, the interior of a protected monument, and the conservation of surroundings and environment. Specific articles on the maintenance of chimneys, church bells and clocks, funereal monuments, industrial archaeological sites (...) are available. Referring to Belgisch Staatsblad 10-03-1994. Besluit van de Vlaamse Regering van 17 November 1993 tot bepaling van de algemene voorschriften inzake instandhouding en onderhoud van monumenten en stads-en dorpsgezichten.

#### A case study of Monumentenwacht Vlaanderen

inspection fees. Before 2014, the organization obtained 60% funding from the provincial government, 30% from the Flemish government, and 10% out of membership and inspection fees. Since 2014, five provincial front offices were incorporated into the provincial government; the funding of the provincial agencies is composed of 85%–90% from the provincial government and 10%–15% from membership and inspection fees, whereas 2/3 and 1/3 of the funding of the umbrella organization are provided by the provincial governments and the Flemish government, respectively.<sup>4</sup>

Although the largest amount of funding comes from the Flemish and provincial governments, Monumentenwacht in Flanders insists on providing independent consulting and services. Some of the staff members work for Monumentenwacht and provincial cultural heritage agencies, thus exposing the ideas and practices of Monumentenwacht Flanders to policymakers and helping raise awareness of preventive conservation among them, which help promote positive policies. Given that the annual membership fee is not high and the inspection fee is lower than the market price due to government subsidies, more than 95% of members retain their membership,<sup>5</sup> and new members are added each year.

#### 2.2. Inspection team and their work

The inspection work is carried out by an inspection team of two inspectors using a professionally equipped vehicle<sup>6</sup> (Fig. 1). At the beginning of Monumentenwacht in Flanders, an inspection team consisted of two inspectors, one architect/engineer with a master's degree and one craftsman. However, almost all inspectors nowadays are responsible for their inspections and have to write the inspection report. Thus, they need to have an overall profile that shows good general knowledge of built heritage. The inspectors are not required to have a master's degree. They can choose their colleagues when setting up a compatible team with wide knowledge.

Training is available for new inspectors. For example, architectural inspectors who use industrial rope techniques follow at least 6 training days a year. Following safety training, training on preventive conservation and heritage



Fig. 1 The professional vehicle of Monumentenwacht Flanders © authors.

practices are organized two to four times per year for all inspectors. The training is on different topics concerning on-site inspection or inspection report writing.<sup>7</sup>Meanwhile, the inspectors are not always in the same group. They participate in other groups from time to time, to gain different knowledge from different people.

Each provincial Monumentenwacht in Flanders is responsible for the inspection of the built heritage of the members in its province. Normally, each inspector has a fixed list of member buildings and is familiar with all the buildings and their owners/users. Monumentenwacht Flanders encourages each inspector to become a friend of the owners/users. Doing so helps to establish a long-term relationship between the inspectors and owners/users, which improve the proper maintenance of the built heritage.

For on-site inspection, two inspectors work together to check for damage and risks (e.g., cracks, fungi, and pests), inspect the building, and record problems (to be). The architectural consultant from the umbrella organization sometimes joins the inspection team and gives some suggestions on specific problems.

For the inspection frequency, each province has its plan depending on the available staff and number of member buildings. Normally, they re-inspect once every 3-4 years for the architectural heritage and once every 6-7 years (even 10 years) for the interior. Sometimes, extra inspection is done following the requests of the owners/users.<sup>8</sup> A

<sup>&</sup>lt;sup>4</sup> Each province provides an equal amount to the umbrella organization, whereas the Flemish government provides funding for special tasks and projects, such as archaeological sites and maritime heritage.

<sup>&</sup>lt;sup>5</sup> The resignation of a member is usually caused by a change of ownership.

<sup>&</sup>lt;sup>6</sup> The vehicle is standard equipped with customized in-car shelves and sometimes a writing desk and ladder lifting machinery. Each vehicle is equipped with inspection and recording tools, such as portable temperature and humidity detectors, crack meters, ropes and related equipment for industrial rope techniques, binoculars, laptop, and camera, and different materials for urgent minor repair works, such as rivets, tiles, slates, specific tapes, and lead. The requirements for the inspection vehicle can be, for example, 3-m long and 1.9-meter high loading space with a loading weight of 3–3.5 tons (no more than 3.5 tons to avoid problems with driver), sliding doors, partition walls with windows behind the cab, the back door with a ladder (for climbing to the roof to take the ladders), and shelves and cabinets with drawers where tools and materials are restored.

<sup>&</sup>lt;sup>7</sup> The new inspectors gain some basic training but learn the most by following several inspection teams on-site, reading the inspection reports of their colleagues, and starting to write professional inspection reports on their own under supervision. Sometimes, senior inspectors explain how to carry out the inspection efficiently and how to deal with urgent repair and other unexpected problems, and the inspection reports written by different inspectors are discussed, pointing out the existing problems and giving tips for further improvement.

<sup>&</sup>lt;sup>8</sup> The inspectors write letters to the (large) owners/users to ask whether they need an inspection in that year or in the upcoming years. Then, they schedule or contact the owner over time to arrange a new inspection. Normally, new members are given priority. An inspection is conducted shortly after they become members.

monitoring system is available for some specific risk issues, such as cracks or indoor micro-environment. For example, crack monitoring is usually performed once every 3-4 months. The indoor microenvironment is generally monitored for one month, and the monitoring data are analyzed afterward. No 24-h real-time monitoring is conducted.

#### 2.3. Professional inspection report

Inspectors prepare all professional inspection reports, which is important work. After the on-site inspection, they usually spend some days drawing up the inspection report at the office.<sup>9</sup> One inspector is responsible for the writing, whereas the other verifies whether omissions or mistakes are made. The report of each type of heritage has a template and general requirements, but the content may slightly vary based on the background and the writing style of the inspectors.<sup>10</sup> Nevertheless, they try to give the same message to the users/owners.

Normally, in an inspection report, inspectors illustrate the current conditions of the member building, point out the main problems and challenges, and give suggestions on the urgent actions and how to carry out the proper maintenance for the long term. The completed inspection report is sent to the members. If the users/owners want to apply for the maintenance grants from the government, the inspection report can be used as an important reference document for the officials in deciding on the budget and the terms of the maintenance project. If the users/owners want to perform small maintenance for their buildings themselves, referring to the report and related brochures will be feasible for them (see Section 2.5).

The templates of the inspection reports vary for different types of heritage and frameworks for architectural heritage, valuable interior, archaeological sites, maritime heritage, and funeral heritage.

The inspection report for architectural heritage includes the following:

- the basic information of the location, listed level, inspection history, and contact;
- the evaluation of the current condition of the whole building, roofs, rainwater drainages, attic and roof construction, structure, windows/doors and joinery,

glass, historical technical installations, and surroundings;

- recommendations on maintenance and repair based on the current status;
- building parts that need attention (without treatment);appendix.
- appendix.

In the "evaluation of the current status," the condition of the building (six levels: very poor, poor, fair, average, good, and excellent), maintenance (six levels: very poor, poor, fair, average, good, and excellent), and indirect risk (six levels: none, little, reasonable, considerably, high, and very high) is an assessed in general, and the condition, maintenance, and indirect risk for roofs, rainwater drainages, attic and roof construction, structure, windows/doors and joinery, glasses, (historical) technical installations, and surroundings are assessed in detail (e.g., Fig. 2).

The recommendations have various suggestions based on different problems, and the contents usually include current problems (pointed out by drawings and pictures), corresponding professional recommendations (regarding links and brochures), size of the area to be repaired, priorities and periods, frequencies (once or at regular intervals), and responsible persons (different professional workers) (e.g., Fig. 3).

The contents and description methods of the issues that need special attention are similar to the "recommendation" part. In the annex, one-to two-page leaflets for maintenance can be posted at the entrance of a church or distributed to cleaning volunteers and other workers to point out the specific information needed during the cleaning and daily work and the links to the brochures for more details.

#### 2.4. Database and reporting system

In 2016–2017, the former relational database in MS access<sup>11</sup> with all administrative data on members, member objects, and invoices transformed into a web-based relational database in MySQL, called iMAKS (Figs. 4 and 5). At the same time, the central database was extended with a reporting system to capture all data from the architectural inspections and draw uniform inspection reports called MAKSbo, which only work when connected with the Internet and the central database. All additional documents,

<sup>&</sup>lt;sup>9</sup> An architectural inspection on site takes a few hours to a few days, depending on the size and complexity of the construction. The duration of drawing up the inspection report is more or less the same as the time on site for regular re-inspections and 3–5 times the time on site for new inspections.

<sup>&</sup>lt;sup>10</sup> For example, some inspectors are experts in stone conservation and probably go into more details on stone materials. Some are engineers, and their reports may have more information on structures. Inspection reports do not have a fixed assessment system yet, but improving their quality is possible by mixing the teams and reading each other's reports and having the director or consultant randomly read their reports for assessment.

<sup>&</sup>lt;sup>11</sup> Since the late 1990s, information about members, member objects, inspection dates, and invoices is gathered in a central relational database in MS access. The database has been developed by an external developer who had experience with databases for some provincial Monumentenwacht in the Netherlands. In the beginning, every province had its own database. Monumentenwacht Flanders, as an umbrella organization, collected copies of those databases to obtain an overview and draw statistics. In 2007, an ICT consultant started at Monumentenwacht Flanders for the further development and maintenance of the database to draw queries and statistics. Over the years, information has been added to the database, including inspection-related information, such as condition scores out of the MS word reports and an overall building condition score, and information necessary for the daily work of Monumentenwacht, such as a risk inventory to each object, an inspection planning tool, and inventories of the safety equipment. Every province has access to its provincial data. Monumentenwacht Flanders has access to all the data.

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	The condition of the heritage is displayed in six levels for the entire building and per section and for three points of attention / De conditie van het erfgoed wordt voor het hele gebouw en per rubriek weergegeven op een 6-delige schaal, en dit voor 3 aandachtpunten:
Condition of building / bouwfysische toestand	excellent-good-average-fair-poor-very poor / uitstekend-goed-redelijk-matig-slecht-zeer slecht This value is the conclusion of the current status of conservation of all inspected parts per section. It is a rough estimate of the material state of the heritage at the time of the inspection. / Dit is de conclusie van de huidige bewaringstoestand van alle geinspecteerde onderdelen per rubriek. Het is een globale inschatting van de materiële staat van het erfgoed op het moment
Maintenance / onderhoud Indirect risk / risico op gevolgschade	van de inspectie. excellent-good-average-fair-poor-very poor / uitstekend-goed-redelijk-matig-slecht-zeer slecht This value is an estimate of the maintenance performed and how maintenance, problems, and risks are followed up. Are roofs and gutters cleaned regularly? Is action taken quickly if a problem exists? Does the person responsible for the management pass regularly (e.g., weekly) and have an eye for problems? / Deze waarde is een inschatting van het uitgevoerde onderhoud en de manier waarop onderhoud, problemen en risico's worden opgevolgd. Worden daken en goten regelmatig schoongemaakt? Wordt snel ingegrepen als er een probleem is? Is er iemand verantwoordelijk voor het beheer die er regelmatig (vb. wekelijks) passeert en oog heeft voor problemen? none-little-reasonable-considerably-high-very high / geen-weinig-redelijk-aanzienlijk- verhoogd-acuut This level indicates to what extent the danger of accelerated material damage or loss of heritage value is if the administrator does not intervene in time. These can be all kinds of possible risks, such as apparent minor problems that can cause serious consequential damage, misuse or management, increased risk of calamities, and bad climatic conditions for rare parts with a high historical value. / Deze schaal geeft aan in welke mate er gevaar bestaat voor een versnelde materiële verwering of verlies van erfgoedwaarde als de beheerder niet tijdig ingrijpt. Het kan gaan om allerlei mogelijke risico's, zoals ogenschijnlijk kleine problemen die voor ernstige gevolgschade kunnen zorgen, een verkeerd gebruik of beheer, verhoogd risico op calamiteiten, slechte klimatologische omstandigheden voor zeldzame onderdelen met een hoge historische waarde.
Condition of building / bouwfysische	Entire Building / Gehele Gebouw average / redelijk
toestand Maintenance / onderhoud	average / redelijk
Indirect risk / risico op gevolgschade	average / redelijk
Explanation / toelichting	The building is structurally sound, but various parts and materials run to their last years of life. If the situation is properly monitored and quick action is taken in the event of problems, the building will continue without major restoration work. / Het gebouw is structureel in orde, maar verschillende onderdelen en materialen lopen naar hun laatste levensiaren. Indien de toestand goed opgevolgd word ten er snel ingegrepen wordt bij problemen, kan het gebouw nog even mee zonder grote restauratiewerken.

Fig. 2 The content of evaluation for the current status (translated by authors) © Monumentenwacht Flanders.

inspection reports, pictures, documentation on objects, and meeting reports were stored in a protected domain on Google drive. The advantage of the web-based database and reporting system is that every authorized person has access to it from all locations with web access (i.e., office, satellite office, home, and inspection site) to edit or consult data.

Switching from reporting in a text file to a database reporting system has advantages. The new reporting system and inspection format make securing information in a central place possible while ensuring accessibility to all authorized employees. A database captures the data in a structured way, making data search easy and structured, which was hard to do when the reports were written in MS Word. The database also allows various users (i.e., members, contractors, volunteers, inspectors, and researchers) to export different kinds of reports (i.e., small, extended, and with specific content).

In the MAKSbo application, a dashboard contains all current inspections of a certain province. With a search

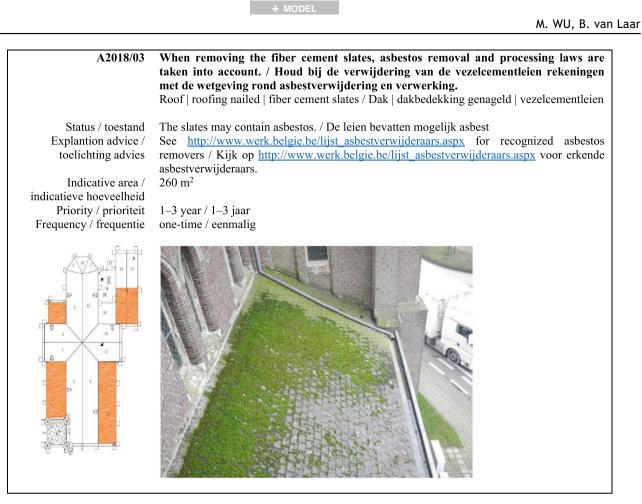


Fig. 3 The "Recommendation" part in the inspection report (translated by authors) © Monumentenwacht Flanders.

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Opvolging inspecties	22063	Catala-site - Grote schoorsteen	De Meurslaan 86	HUIZINGEN	BEERSEL	Vlaams-Brabant
Prijsvoorstellen 🛛	22064	Catala-site - Portierswoning	De Meurslaan 86	HUIZINGEN	BEERSEL	Vlaams-Brabant
Facturen Ø	22065	Catala-site - Kapel	De Meurslaan 86	HUIZINGEN	BEERSEL	Vlaams-Brabant
	22066	Catala-site - Directeurswoning	De Meurslaan 86	HUIZINGEN	BEERSEL	Vlaams-Brabant
Opvolging facturen 🛛	22067	Catala-site - Stookhuis	De Meurslaan 86	HUIZINGEN	BEERSEL	Vlaams-Brabant
Queries 🛛	22068	Catala-site - Stelplaats stoomlocomotief	De Meurslaan 86	HUIZINGEN	BEERSEL	Vlaams-Brabant
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Fig. 4 Sample overview objects (filtered) in iMAKS  $\odot$  Monumentenwacht Flanders.

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Fig. 5 Sample object form in iMAKS © Monumentenwacht Flanders.

function, the finished inspection reports can be consulted. Small building pictures and/or filters make finding the required inspection easy (Fig. 6). Starting up or re-entering an inspection in the reporting system, the interface is recognizable and based on a vertical navigation panel, representing the building parts (the whole building, roofs, rainwater drainages, attic and roof

I 🗹 Objectnummer	1à.	Inspecties			
I 🔟 Objectnaam	45		« 1 2 3 »		
I 🔲 Adres	11				
I 💷 Inspectie ID	1à	Sint-Jan Berchmanskerk (10496) #A-45/10496/2019/B - 4 Jun 2019	Hangars Steen - Hangars Zuiderterras (10534)	HOOFDOBJECT: Domein Hof van Lyere (100550)	
Begindatum inspectie	47	Brusselsesteenweg 51 2800 MECHELEN	2.chtoes eras (b039) #A-02/10534/20199 - 10 May 2019 Scheldekaaien 20 en 21/Ernest Van Dijckkaai 2000 ANTWERPEN	#A-T7/10656/2019/8 - 16 May 2019 Hofeinde 2-3 2240 ZANDHOVEN	
10 20 50 T Filters toepassen		Sint-Luciakerk (10718) #-2-24/10718/2019/8-1-2.Jun 2019 Eindhoutsevg 38 240 GEEL	Gesloten boerderij (10044) Ar-(41/0044/2019) - 75 Mar 2019 Katestraa 8 280 BORNEM	Pastorie Sint-Bavo (1084) RA-23/1086/2019/B - 26 Mar 2019 R100 NOORDERWLJK	1
		Herenhuis Withof of Dieltjenshof (19972) #A771/10972/2019/B - 24 May 2019 Dop 18 2242 PULDERBOS	Hangbrug (10976) #A-02/10278/2019/8 - 5 Jun 2019 Stadspark 2 2018 ANTWERPEN	Kasteel de Merode - Kasteel (11223) #A-71/11225/2019/B - 23 Jen 2019 Poldersstraat 51 2280 WESTERLO	
		Apartementsgebouw (11345) #A 02/11345/2019/8 - 8 May 2019 Pourbusstraat 3-5 2000 ANTWERPEN	Hof ter Laeken - Kasteelhoeve Neerhof taissa #A-26/1134/2019/B - 12 Jun 2019 Hottref 2 2221 BOOISCHOT	Heilig Hartkerk (1382) #A-16/1362/2019/NB- 37 May 2019 Kapelsesteenweg z.n. 2930 BRASSCHAAT	
		Pastorie Sint-Cordula (11468) #A-84/11468201918- 31 Dec 2019 Verbertstaat 23 2900 SCHOTEN	Woonhuis III524 #A-50115242019B- 11 Jun 2019 #A-50115242019B- 11 Jun 2019 #A-50100000000000000000000000000000000000	Kasteel de Merode - Koetshuis (11008) #A-71/11505/2019/9 - 23 Jan 2019 Poldersstraat 51 2260 WESTERLO	

Fig. 6 MAKSbo dashboard © Monumentenwacht Flanders.

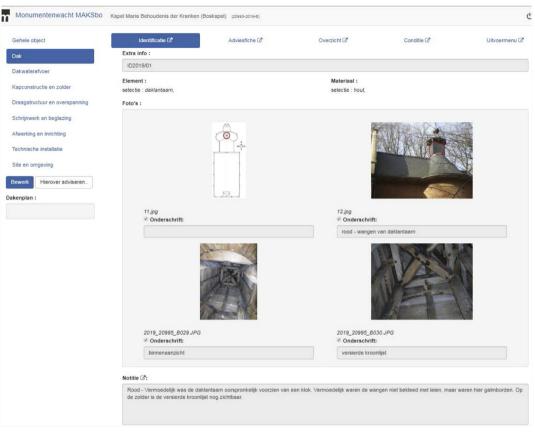


Fig. 7 An overview of an ID-sheet in MAKSbo © Monumentenwacht Flanders.

construction, structure, windows/doors and joinery, glasses, historical technical installations, and surroundings) and a horizontal navigation menu (Fig. 7). The interface for each action is linked to the horizontal navigation menu. The fixed list of building parts is extendable in the future or can be replaced by others for different kinds of inspection (i.e., mills, interiors, and archeology). The horizontal navigation menu represents different actions to capture the data and fill out a report:

- ID: The building parts are identified. This file contains fixed information about all building parts. Such information does not change between two inspections, such as a description of the composition or structure of the building parts, materials, reference pictures and plans, and further notes (if necessary).
- Advice: The recommendations are linked to certain ID's by element and material labels. A brief recommendation "what" can be enlarged by the information on the condition of the building or building part "why" and maintenance leaflets or advice on "how" to carry out the brief recommendations. Every advice contains an estimation of the size of the work to be carried out, a priority (i.e., urgent or long term), and a frequency (i.e., once, repeated every *x* years, or *y* times a year) "when."

Pictures and plans should clarify the locations "where" the maintenance or repair is to be carried out and the seriousness of the problems or risks. They must be a reference for following inspections. Indicating 'who' should carry out the maintenance, repair, or investigation (i.e., specific contractor, architect, and the owner) is also possible.

- Overview of the given advice or IDs.
- **Condition and general remarks:** These remarks contain a menu that indicates the condition of the whole object and its different parts in terms of physical state, maintenance, and risks. A short text can explain the general condition of the building and its parts. Some general remarks can be located on the first page of the standard inspection report.
- Menu to export data in a report. At this moment, a few options are available, namely, a standard report with or without all or selected ID-sheets and a table with an overview of all recommendations. These kinds of reports can be extended.

An important part of the new reports is the table with an overview calendar of all recommendations over 12 years (Fig. 8).<sup>12</sup> Although architects or contractors are familiar

<sup>12</sup> Fig. 8 is an example of an overview calendar with the following information in columns: A - reference number referring to extended information in the inspection report; B - recommendation (linked to a building part with main materials); C - measuring unit (i.e., meter, cubic meter, and piece); D - indication of quantity; E - frequency (i.e., once only, to be repeated every 4 years, and to be repeated twice a year); F - person who should follow up the recommendation (i.e., owner, contractor, and volunteer); G to S - year or period in which the recommendation should be carried out (i.e., from "urgent" or "within a year" [red column] to "long term" [light yellow columns]).



#### .....

#### A case study of Monumentenwacht Vlaanderen

m	OVERZICHT VAN DE ADVIEZEN 50xxx-2017-B Voorbeeldkerk 10XX GEMEENTE																	
code	rubriek   element   materiaal   verkort advies	eenheid	indicatieve hoeveelheid	frequentie	uit te voeren door	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030
	Gehele gebouw																	
A2018/02	Gehele gebouw   toegankelijkheid en bereikbaarheid   Maak daken en goten goed bereikbaar voor onderhoud en inspectie.	sog	1	1x	Dakwerker						x							
A2018/18	Gehele gebouw   toegankelijkheid en bereikbaarheid   loopbrug   trap   Herstel en verbeter ladders, trappen en loopbruggen, opdat alle delen van het gebouw veilig bereikbaar zijn.	n.t.b.	-	1x	Schrijnwerker Timmerman			×										
A2018/23	Gehele gebouw   vuil en hygiëne   dieren   Houd zolders, trappen en ladders vrij van vuil en dieren.	n.t.b.	-	5j.				×					×					x
A2018/06	Gehele gebouw   Contacteer de monumentenwachters bouwkunde voor een inspectie.	u	10	4j.	Monumentenwacht			x				x				x		
	Dak																	
A2018/01	Dak   dakbedekking genageld   natuurleien   koper   Dakvlakken regelmatig nakijken en gebroken, geperforeerde en weggeschoven leien herstellen.	n.t.b.	-	j.		×	×	×	x	×	×	×	×	x	x	x	x	×
A2018/24	Dak   dakbedekking genageld   natuurleien   vezelcementleien   Voorzie een vernieuwing van alle dakbedekkingen, bij voorkeur in natuurleien, en aansluitingen op middellange termijn.	n.t.b.	-	1x	Dakwerker											×		
A2018/03	Dak   dakbedekking genageld   vezelcementleien   Houd bij de verwijdering van de vezelcementleien rekeningen met de wetgeving rond asbestverwijdering en verwerking.	m²	260	1x				×										
A2018/07	Dak   aansluitingen   kilkeper   zink   De kilgoten vernieuwen, samen met de vernieuwing van de hoger gelegen daken.	m	20	1x												x		
A2018/08	Dak   dakluik   zink   hout   Zinken dakluiken vernieuwen.	st	2	1x							×							
A2018/09	Dak   topbekroning   smeedijzer   Smeedijzeren topbekroningen herstellen.	st	7	1x												×		
	Dakwaterafvoer																	
A2018/10	Dakwaterafvoer   goten   zakgoot   zink   De zinken gootbekleding van dak [18, 18bis] en de wandeling rond de torenspits vernieuwen, samen met de sterk gecorrodeerde afvoerbuizen.	m	35	1x				×										
A2018/04	Dakwaterafvoer   plat dak   goten   Goten en daken regelmatig proper maken, zodat een vlotte regenwaterafvoer gewaarborgd wordt. Kijk eveneens de controleputjes na.	u	4	2x/j.		xx	xx	xx	хх	xx	xx	xx	xx	хх	хх	хх	хх	xx
	Draagstructuur en overspanning																	
A2018/15	Draagstructuur en overspanning   voegwerk   deksteen   witte kalk- of zandsteen   Voegen en barsten in dekstenen die water doorlaten of aanleiding kunnen geven tot vorstschade herstellen met een compatibiele voegmorfel.	n.t.b.	-	1x				×										
A2018/11	Draagstructuur en overspanning   metselwerk   voegwerk   baksteen   witte kalk- of zandsteen   Vlak baksteenmetselwerk, onderdelen zoals waterlijsten in witte steen herstellen en hervoegen met een aangepaste voegmortel (kalk).	n.t.b.	-	1x							×							
A2018/12	Draagstructuur en overspanning   raamomlijsting   moneel   witte kalk- of zandsteen   Raammonelen controleren en herstellen.	n.t.b.	-	1x		x												

Fig. 8 Example of an overview calendar © Monumentenwacht Flanders.

with this kind of sheet, it is a new way of presenting information to owners with less technical knowledge. This calendar should raise the awareness of the owner/care-taker that certain works must be repeated every few years or a few times a year (e.g., repainting wooden elements in the exterior and cleaning gutters). The table is an instrument that the owner can refine or extend with extra columns or a cost simulation to use in a management plan or log (Fig. 9).<sup>13</sup>

# 2.5. Illustrated technical brochures for maintenance

In the past decades, Monumentenwacht Flanders has published 27 technical brochures (before 2019) (Table 1).

All brochures were written by inspectors or consultants with colorful pictures, simple words, and detailed explanations, providing convenient tips for proper maintenance of various components, materials, and crafts against different types of damages (e.g., Figs. 10 and 11). They are easy to read for conservation experts or common users of historic buildings. Inspectors use them as references when they prepare their professional inspection reports and provide members with their reports with 1–2-page maintenance leaflets. The leaflets give handy information regarding cleaning, proper maintenance, and other work, whereas the brochures provide more general information regarding proper maintenance for a certain material or building part. The brochures are training materials for new inspectors and are available to the public. Anyone interested in professional knowledge about maintenance can buy them or download them for free and use them as a reference.

#### 2.6. MOWA flanders vs. heritage policy in Belgium

In 1993, the Flemish government set up a separate maintenance grant with a defined scope for the protected monuments. The difference between a restoration grant and a maintenance grant presented an important turning point toward preventive awareness at the Flemish governmental level; as stated in the 802 document of Vlaams Parlement 1997, "in order to create a sustainable policy, it is important to promote a preventive maintenance policy".<sup>14</sup> The Flemish government gave financial support to

<sup>&</sup>lt;sup>13</sup> Fig. 9 is an example of an extended overview calendar with cost estimation. A few columns are added following the table in Fig. 8 (i.e., between B and C: measuring code [i.e., fixed quantity, variable quantity—estimation, and sum of different parts]; between E and F: two columns are added [i.e., one for the price pro unit and one for the total price in the year]), and columns crosses are replaced by the price of the works for a specific recommendation in a specific year. At the bottom of the table, some rows are added following the table in Fig. 8 to present the total cost per year or per period, which is not visible in this figure.

<sup>&</sup>lt;sup>14</sup> Vlaams Parlement. 1997. Stuk 802 (1997–1998), 1. Beleidsbrief Cultuur: Beleidsprioriteiten 1998, bijlage Oriëentatienota Monumentenzorg.

	TILOU
+ MODEL	

DTICIE IN DDE

m		PRIJSINDICATIE   17 april 2018 XX-kerk   Straat & nr - POSTCODE GEMEENTE																				
code locatie		rubriek   element   materiaal   verkort advies		eenheid	indicatieve hoeveelheid	frequentie	eenheidsprijs	totaal / jaar	uit te voeren door	2018	2019	2020	2021	2022	2023	2024	2025			5 → Enl erhouds		2030
	Algemen	e opmerkingen																				
	Deze kostprijsindicatie is gebaseerd op de aanbevelingen van het inspectieverslag van Monume			nt West-'	Vlaanderen	(50XX)	(-2017-B)															
	Reguliere	e onderhoudswerken																				
	Abonnem	ent Monumentenwacht West-Vlaanderen.	sog		1,00	j.	40,00	40,00	Monumentenwacht	40,00	40,00	40,00	40,00	40,00	40,00	40,00	×	×	×	×	×	×
A2018/06	Gehele ge Contactee	sbouw   er de monumentenwachters bouwkunde voor een inspectie.	vh	u	10,00	4j	45,00	450,00	Monumentenwacht				450,00				×				×	
A2018/04	Goten en	afvoer   plat dak   goten   daken regelmatig proper maken, zodat een vlotte regenwaterafvoer gewaarborgd k eveneens de controleputjes na.				2x/j.																
	herfst	Uitkuisen van <u>alle</u> goten en daken, ook de hoger gelegen, met specifieke aandacht voor het knooppunt van de afvoerbuizen onder de goten van de torenwandeling.	sog		1,00	j.	700,00	700,00	Algemeen aannemer Dakwerker	700,00	700,00	700,00	700,00	700,00	700,00	700,00	×	×	×	×	×	×
		+ Huur hoogtewerker voor uitvoeren reinigingswerken.	vh	dag	1,00	j.	300,00	300,00	Verhuurbedrijf	300,00	300,00	300,00	300,00	300,00	300,00	300,00	×	×	×	×	x	×
	lente	Uitkuisen van de lager gelegen goten en daken (ladderwerk - geen hoogtewerker nodig).				j.			Eigen beheer	×	×	×	×	×	×	×	×	×	×	×	×	×
A2018/05	Schrijnwe Buitensch	rk en beglazing   dakkapel   buitenschrijnwerk   deur   raam   boordplank   hout   rijnwerk regelmatig herschilderen, waar nodig, na een grondig herstel:																				
	-	Plaatselijk bijwerken en herschilderen van de boordplanken van de goten.	vh	m	150,00	5j.	40,00	6.000,00	Schilder		6.000,00					6.000,00					x	
		+ Huur hoogtewerker voor uitvoeren schilderwerken aan de boordplanken.	vh	week	2,00	5j.	1.000,00	2.000,00	Verhuurbedrijf		2.000,00					2.000,00					x	
	-	Plaatselijk bijwerken en herschilderen van de deuren.	vh	m²	17,00	5j.	50,00	850,00	Schilder		850,00					850,00					x	
	-	Regelmatig herschilderen van de diefijzers (sacristie en toilet).	vh	m²	7,00	5j.	65,00	455,00	Schilder		455,00					455,00					x	
	-	Regelmatig herschilderen van de gietijzeren standpalen onderaan de afvoerpijpen.	vh	st	2,00	5j.	75,00	150,00	Schilder		150,00					150,00					x	
	-	Regelmatig herschilderen van de dakkapellen <u>na een prondig herstel/vervanging</u> (voor herstel zie hieronder bij 'restauratiewerken' - het herstel of vervangen van het schrijtwerk van de dakkapelien gebeurt best samen met de vernieuwing van de dakbedekking).	vh	st	7,00	5j.	50,00	350,00	Schilder				herstel (zie verder)			350,00					×	
	-	Regelmatig herschilderen van de ramen van de sacristie en het toilet <u>na een grondig</u> <u>herstel/vervanging</u> (voor herstel zie hieronder bij Yestauratiewerken').	vh	m²	7,00	5j.	50,00	350,00	Schilder						herstel (zie verder)						x	
A2018/20	Technisch Laat de w organisme	e installatie   bliksembeveiliging   erking van de bliksembeveiliging regelmatig nakijken door een erkend controle- e.	jaar, a	fh. van c	ntract aang le intrinsiek n bevindt.	, jaan me e waard	t een gesp le van het	ecialiseerde gebouw en	a firma - om de 1 tot 5 de omstandigheden					×				×				
A2018/21	Smeer de	re installatie   klokkenstoel   klok   • bewegende delen van de klok regelmatig en kijk de verbindingen na. Kijk de oel na en houd deze en de vloeren vrij van vuit.	Onder	houdsco	intract aang	jaan me	t een gesp	ecialiseerde	e firma - om de 2 jaar.	×		×		×		×		×		×		×
A2018/22	Site en on Onderhou verwijdere	ngeving   begroeiing   d regelmatig de beplanting rond de kerk. Vooral klimop regelmatig snoeien of an.				j.			Eigen beheer	×	×	×	×	×	×	×	×	x	×	×	x	×

Fig. 9 Extended overview calendar to a long-term maintenance plan © Monumentenwacht Flanders.

maintain and restore protected monuments, whereas the local government gave more financial contributions to the maintenance of the non-protected valuable built heritage (e.g., in 1996, the Province of Oost-Vlaanderen installed a provincial maintenance grant) (Vandesande, 2017). Compared with the complex application process and long waiting time for the approval of the restoration grant, applying for a maintenance grant is simpler and has a shorter-waiting time.

Given the general mind switch to maintenance in the heritage field in Flanders/Belgium/Europe, the bottom-up

approach, and such policy incentives, MOWA Flanders grew quickly. The inspection reports are accepted as "certificate" documents to obtain the maintenance grants from the government and professional manuals for owners/users to carry out proper maintenance. The Flemish government's policy on maintenance grants has changed since 2004,<sup>15</sup> but MOWA Flanders continues to act as a connecting factor among professionals, owners/users, and governmental officials (Wu, 2014, 2018).

The Brussels Region or the Walloon Region has no MOWA although both regions also developed a policy of

<sup>15</sup> In 2004, the Flemish government started to implement maintenance plans by means of a long-term maintenance envelope for monuments, protected sites, towns, and villages. An amendment enabled the long-term maintenance plans' grants for non-legally protected architectural heritage in protected towns and villages. In 2010, an amendment was made to the 2004 maintenance grant decision, stating that protected built heritage owned by local and regional government could no longer take advantage of the Flemish Government maintenance grants, with the exception of "without economic purpose" (zonder economisch nut) monuments. In 2015, legislation changed again by operating the renewed immovable heritage decree (Onroerend-erfgoed-decreet) of July 12 in 2013. Local authorities gained more responsibility in heritage management. However, the Flemish government cancelled the maintenance grant for legally protected monuments. Two procedures are available when asking for a heritage grant. The simple procedure by which you can start faster (in 90 days) with a limited budget of  $\in$  25.000 could be used for maintenance and small repairs although specific maintenance works, which every building owner should carry out, are no longer entitled for grants. A specific long-term maintenance grant with no maximum budget still exists for large complexes, but the wait could take up to a few years. In 2019, some rates for grants have been reduced, but a 10% extra can be obtained if the person in-charge has been taking good maintenance of the heritage for the last 6 years. Referring to Belgisch Staatsblad 23/ 02/2004. Decreet houdende wijziging van het decreet van 3 maart 1976 tot bescherming van monumenten en stads-en dorpsgezichten; Belgisch Staatsblad 29-11-2010. Besluit van de Vlaamse Regering van 19 november 2010 tot wijziging van het besluit van de Vlaamse Regering van 14 juli 2004 tot het vaststellen van een onderhoudspremie voor beschermde monumenten en stads-en dorpsgezichten wat betreft premies voor lokale en regionale besturen en voor autonome provincie-en gemeentebedrijven met rechtspersoonlijkheid; Decreet betreffende het onroerend erfgoed (citeeropschrift: "het Onroerenderfgoeddecreet van 12 juli 2013").

10

#### A case study of Monumentenwacht Vlaanderen

Table	1	27	brochures	published	by	Monumentenwacht
Flande	rs (	ି <mark>ଯା</mark>	(thors)			

Table 1 (continued)

Flanders (© autho	Title	Page	Year of		Title	Page number	Year of publicatior
Maintenance for different types of		60	publication 2017	Animal, vegetation, and biological damages	Animals in and on buildings — insects (Dieren in en op	48	2010
heritage	betonnen erfgoed)		2045	udinages	gebouwen – insecten)		
	Maintenance of ruins (Onderhoud van ruines)		2015		Animals in and on buildings — birds (Dieren in en op	40	2008
	funeral heritage (Onderhoud van	76	2011		gebouwen – vogels) Biological damages on wood (Biologische		2005
Aaintenance of components, materials, and crafts	funerair erfgoed) Grease: heritage maintenance with natural products (Smeerlapperij:	48	2018		aantasting van hout) Vegetation on and around buildings (Vegetatie op en rond gebouwen)	16	2004
	erfgoed onderhouden met natuurlijke producten)			Maintenance of drainage and safe accessibility	Safety and accessibility to attics, roof construction, roofs,	56	2018
	Maintenance and repair of joints in historical brickwork (onderhoud en herstel van voegen	44 27	2017 2013	to high points of buildings	and rainwater drainages (Veiligheid en toegankelijkheid van zolder, kapruimtes, daken en goten)		
	in historische metselwerk) Maintenance of iron components	32	2006		Maintenance of drainages (Onderhoud van	40	2009
	(Onderhoud van ijzerwerk)	32	2004	Maintenance of interior and movable	hemelwaterafvoer) Preservation and conservation of church textile	68	2010
	wooden doors/ windows (Onderhoud van houten	52	2001	heritage	(Kerkelijk textiel behouden en bewaren)		
	buitenschrijnwerk) Maintenance of steel doors/windows (Onderhoud van stalen schrijnwerk)	15	2001		Maintenance of metal in the interior (Onderhoud van metaal in het interieur)	32	2006
	(Gevelafwerking)	22	1997		Manual for maintenance of the	86	2001
Maintenance of floors	Maintenance of ceramic and cement tiled floors (Onderhoud van keramische en cementtegelvloeren)	60	2012		church interior (Schoon schip: handleiding voor het courant onderhoud van waardevole kerkinterieur)		
	Maintenance of wooden floors (Onderhoud van houten vloeren)	44	2008	Archaeological sites and other special types of	Preservation and management of prehistoric burial mounds and urn	2	2019
	Maintenance of natural stone floors (Onderhoud van natuursteenvloeren)	48	2007	heritage	fields (Behoud en beheer van prehistorische		
	natuarsteenvioeren)				grafheuvels en urnenvelden)		n next page

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#### Table 1 (continued)

Title	Page number	Year of publication
Preservation and management of mottes (Behoud en beheer van mottes)	2	2017
Archaeological value of historic churches and their surroundings (De archeologische waarde van historische kerken en hun directe omgeving)	2	2016
Archaeological value of castle domains (De archeologische waarde van kasteeldomeinen)	2	2016
Archaeological value of historic abbeys and monasteries (De archeologische waarde van historische abdijen en kloosters)	2	2016

VOEGTYPES		
Doorgestreken voeg	De legmortel wordt doorgetrokken tot aan de rand. De overtollige mortel wordt weggenomen of over het metselwerk uitgestreken. Er wordt niet nagevoegd met een voegmortel.	
Platvolle voeg	De voegmortel wordt glad afgestreken.	 172
Voeg met dagstreep	Bij onregelmatige of brede voegen werd een dagstreep getrokken om het metselwerk regelmatig te laten lijken.	
Holle voeg	De voegen werden gladgestreken met een bolle voegspijker.	Komt weinig voor in Vlaanderen.
Bolle voeg	Een holle voegspijker zorgt voor een bolle voeg.	 
Verdiepte voeg	De legmortel wordt na het metselen diep uitgekrabd en al dan niet nagevoegd.	
Schaduwvoeg	De voegmortel wordt in delintvoegen schuin afgestreken. Het water kan zo vlot aflopen en het horizontale karakter wordt benadrukt.	1
Geknipte voeg	De uitpuilende voeg wordt boven- en onderaan schuin of recht afgsneden. De voeg wordt benadrukt.	1,1
Gesneden voeg	Vergelijkbaar met de knipvoeg, maar dan gelegen in het gevelvlak	

maintenance and preventive conservation in the field of built heritage. The Walloon Region established a similar organization in the early 1990s and was later incorporated into the Institut du Patrimoine Wallon, which founded the Cellule de maintenance in 2006 to promote daily maintenance and develop relevant policies and professional guidelines (Lipovec and Van Balen, 2008). For several years, the Walloon Region has promoted regular maintenance for protected heritage, including a maintenance grant up to 80% with a maximum of €22.000, to reduce restoration costs. The Brussels Region has no separate maintenance grant, and maintenance and restoration grants are subject to the same financial support system. Nevertheless, in all three regions, the authorities prefer a policy of preventive conservation and maintenance.

Following MOWA Flanders, which noticed craftsmen carrying out the recommendations on maintenance and small repairs to heritage buildings, some local institutions of traditional crafts training were established (e.g., European Center for Training and Crafts Perfection in Art and Historic Restoration) in Brugge. At the international level, within the platform of the PRECOM3OS UNESCO Chair, MOWA Flanders promotes further the good practice in periodic inspection, proper maintenance, monitoring, and preventive conservation of built heritage, giving inspiration to other European countries to explore similar possibilities.

3.1. VOORBERFIDING Voegen vrijmaken Voegwerk uithalen is een delicaat werk. Als daarbii historische steenwerk beschadigd wordt, kan het karakter van de gevel onherroepelijk veranderen. Laat dit werk daarom bij voorkeur aan specialisten over, die de juiste werkwijze en het geschikte gereedschap kunnen gebruiken. Ideaal is een platte beitel, niet breder dan de helft van de uit te halen voeg. Een slijpschijf is niet aan te raden, behalve een kleine, met perslucht of elektrisch aangedreven sliipschiif om de spanning uit de voeg te halen. Daarbij wordt een zaagsnede gemaakt in het midden van de oude lintvoegen. Het beetje mortel dat aan de stenen blijft hech ten, kan weggehaald worden met een steenbeitel. Een steen- en mortelzaag met aangepaste zaagbladen is een goed alternatief. Het is immers essentieel dat alle verweerde mortel verwijderd wordt om een solide basis te verkrijgen voor de herstelmortel. Maak de voegen volledig tot in de hoeken vrij, zodat de restauratiemortel voldoende kan hechten aan de steen en de legmortel. Verwijder ook alle wortelresten en uitlopers van

planten. Spoel de behandelde zones na met water om te verzekeren dat alle slechte en losse mortelresten weggehaald zijn. Zorg daarbij dat de gevel niet verzadigd raakt en dat de wateren persluchtstraal aangepast is aan de samenstelling van de steen. Werk steeds van boven naar beneden, zo wordt het restmateriaal weggespoeld. Soms is het nodig om losse stenen uit te halen en weer op te metselen.



Fig. 10 A page of a brochure: Different forms of joints and repairing old joints © Monumentenwacht Flanders.

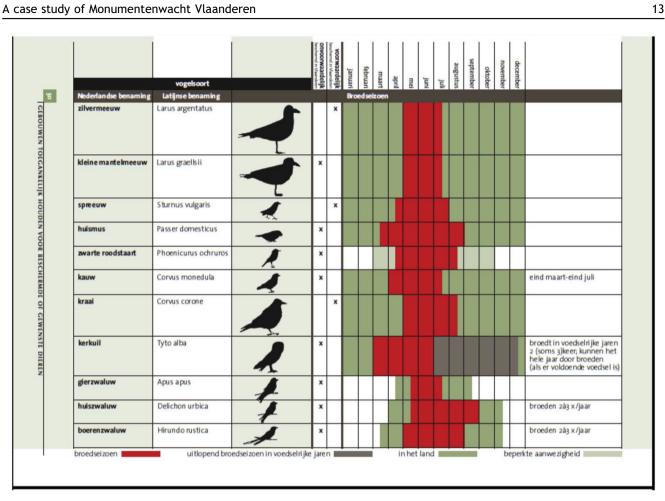


Fig. 11 A page of a brochure: Different types of birds and their activities in the whole year © Monumentenwacht Flanders.

### 3. Similar cases in Europe

# 3.1. Organizations and projects Following the Monumentenwacht model

The Dutch Monumentenwacht and Monumentenwacht Flanders, with decades of successful practice in periodic inspection and maintenance of built heritage, are known as the Monumentenwacht model, which is followed by various European countries.

Similar organizations have been established since 1999, such as Maintain our Heritage (MoH) in UK, DenkmalWacht (in Brandenburg und Berlin, Baden-Württemberg, Nordrhein-Westfalen, and Hessen) in Germany, Bygingsbevaring in Denmark, and Mamég in Hungary.

#### wikipedia.org

Projects with similar aims have been developed in different European countries. Examples are as follows:

- specific action plans for the periodic inspection of built heritage in the six Cultural District projects in Lombardy, launched by the Fondazione Cariplo in 2005;
- the five-year pilot project "Traditional Building Health Inspection Plan" in Stirling, initiated by Historic Scotland in 2013;
- the project "Pro Monumenta" by ICOMOS Slovakia since 2014;

- the three-year joint project "Heritage Care" launched by different research institutions in Portugal, Spain, and France in 2016 (Table 2).

### 3.2. Brief comparative analysis

Following the Monumentenwacht in the Netherlands, Monumentenwacht Flanders works with voluntary membership and encourages local caretakers' participation in the maintenance of built heritage, relying on the separate maintenance grants for monuments offered by the Flemish government and a subsidized financial structure with 85%— 90% funding from the government and only 10%—15% funding from the membership and inspection fees. Thus, Monumentenwacht Flanders can provide inspection reports as "certificate" documents and other services at a low cost to help members obtain the maintenance grants and carry out proper maintenance.

Some organizations extend their services to gain more economical independence, such as Bygningsbevaring in Denmark, which provides lists of professional contractors for carrying out maintenance for built heritage and sometimes becomes involved in the maintenance projects.

Some organizations have been trying to change the strategic plans, adapting them to their social, economic, and political contexts. For example, MoH was established in

M. WU, B. van Laar

Start year	Country/region	Names of organizations/ projects	Advantages/ disadvantages
1973 1991	The Netherlands Flanders, Belgium	Monumentenwacht (organization) Monumentenwacht Vlaanderen (organization)	the earliest and first practice a good organizational and financial model, not providing lists of contractors
1999	England, the UK	Maintain our Heritage (organization)	a specific marketing strategy for attracting users
1999, 2004	Germany	Denkmalwacht (Hessen, Brandenburg und Berlin, Baden-Württemberg, Nordrhein- Westfalen) (organization)	to be defined
2004 2005	Denmark Lombardy, Italy	Bygningsbevaring (organization) Fondazione Cariplo/Cultural District (project)	provided lists of contractors developed a planned and preventive maintenance process for built heritage and incorporated the inspection work with Historic/Heritage Building Information Modeling (HBIM)
2006, 2012	Hungary	Mamég (2006) (organization), Műemlékőr (2012–2014) (project)	closed and finished
2013	Scotland and the UK	Traditional Buildings Health Check Scheme (project)	explored effective maintenance market for historic buildings
2014	Slovakia	Pro- Monumenta (project)	financial support from the national government
2016	Portugal, Spain, and France	HeritageCare (project)	incorporated with HBIM, Visual Reality (VR), and GIS to develop a digital-based integrated methodology

England in 1999 to develop the maintenance practice of historic buildings and prevent the need for larger restoration later. Regardless of the academic emphases on maintenance in history (Ruskin, 1849; Morris and Webb, 1877; Feilden, 1979, 1982), the development of MoH was not satisfactory initially due to the lack of government policy guidance and funding support. In 2002-2003, following the Monumentenwacht model, MoH started a pilot project in the Bath area to provide maintenance service for 72 listed heritage buildings. This pilot project was later stopped because of economic infeasibility given that the cost of each inspection fee was up to 1100 euro, which was much higher than the market price (Vandesande, 2017). In 2007, MoH initiated the Gutter Clearance Scheme in the Diocese of Gloucester, which provides gutter and roof inspection and clearance service for religious buildings. A specific marketing strategy was used to attract more users or owners to get involved in the scheme. With a cost-efficient maintenance process, the scheme was successfully operational, and other similar schemes are now operating in other English Dioceses (Wu, 2014; Vandesande, 2017).

When setting up organizations was difficult, some pilot projects were initiated with similar aims in specific municipalities or regions, usually in a broader framework. For example, the pilot project Műemlékőr in Municipality of Eger (Hungary) was implemented in the framework of the

project "HerMan-Cultural Heritage Management in the Central Europe Area",16 and the Monumentenwacht practices in Italy were integrated into the Cultural District projects in the Lombardy Region (Moioli et al., 2018). Meanwhile, some other projects, such as Pro-Monumenta and HeritageCare, aim to establish organizations similar to the Dutch Monumentenwacht and Monumentenwacht Flanders in the future.

Most of these organizations/projects have followed the toolbox of methodologies on the monitoring and maintenance of built heritage and adopted the inspection reports system for owners/users with similar contents and layouts. Some (e.g., Cultural District in Lombardy) go further in the development of a planned and preventive maintenance process for built heritage (Cecchi and Gasparoli, 2012). Some (e.g., Cultural District and HeritageCare) attempt to incorporate the inspection work with HBIM, VR, and GIS to develop a digital-based integrated methodology for improving the maintenance process, monitoring, and preventive conservation of built heritage (Fonnet et al., 2017; Talon et al., 2017; Brito et al., 2019; Masciotta et al., 2019; Della Torre and Pili, 2019).

All those organizations and projects were started with a similar aim of promoting the proper maintenance and preventive conservation of built heritage. They all have confronted challenges in specific historic, economic, legal, and

<sup>&</sup>lt;sup>16</sup> The HerMan project was implemented between 2012 and 2014 through the Central Europe program led by the Municipality of Eger, in cooperation with eight other partners from Poland, Germany, and Italy. The Gyula Forster National Center for Cultural Heritage Management is one of the knowledge providers of the project and the professional coordinator of the Monumentenwacht/Műemlékőr pilot project. Latter pilot is aimed at exploring ways of introducing and adapting the Dutch "Monumentenwacht" method in Hungary.

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political contexts. Among those organizations and projects, Mamég in Hungary was closed down, Műemlékőr was finished, and the rest are in progress. Further research and SWOT analysis on these cases are recommended to determine the most suitable way to adopt the Monumentenwacht model in different contexts. Monumentenwacht has developed an effective way of carrying out monitoring by regular inspection reports. As Monumentenwacht and new technologies continue to evolve, a new toolbox that combines existing monitoring and maintenance methods with digital tools (e.g., HBIM, VR, and GIS) should be explored in the future.

### 4. Conclusion

The experience of Monumentenwacht Flanders and other European countries has shown how to fit an imported organization into its own legal, political, and social context and make improvements at the same time. The organization structure and working mode of Monumentenwacht may be understood better based on an in-depth analysis. We can conclude the universal contributions of Monumentenwacht as follows:

- The regular inspections, professional inspection report, database, and technical brochures provide professional references for the proper maintenance of built heritage.
- The inspection reports act as professional manuals for owners/users to carry out proper maintenance and "certificate" documents to obtain maintenance grants from the government.
- 3. Monumentenwacht's bridging role among professionals, owners/users, and government officials has raised owners and caretakers' awareness of the importance of proper maintenance (through the inspection reports, illustrated brochures, and other services), promoting a bottom-up approach, which is essential to the preventive conservation of immovable cultural heritage.
- 4. Monumentenwacht Flanders' main funding comes from the government. However, it always insists on providing independent services to members, and its membership and inspection fees are lower than the market price, which are the main reasons why they can have loyal members.

The Monumentenwacht model has been adopted by various European countries, especially for inspections and the reporting system. While facing challenges during the adaptation, most of them attempt to explore the most suitable ways to fit it into the existing conservation management system while considering the local traditions and specific cultural, social, economic, legal, and political contexts. The Monumentenwacht model, as a good example to promote proper maintenance with high quality, raises awareness among owners and caretakers and thus encourages public participation in conservation, which, if combined with digital tools, such as HBIM, VR, and GIS, will improve the maintenance process and the efficient management of the whole conservation process and promote the implementation of preventive conservation strategies and activities for built heritage.

#### Conflict of interest

The authors declare that there is no conflict of interest.

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