

University of Memphis

University of Memphis Digital Commons

Annual Report

Department of Safety & Homeland Security

8-2014

Annual Report FY13/14

Tennessee. Department of Safety & Homeland Security.

Follow this and additional works at: <https://digitalcommons.memphis.edu/govpubs-tn-safety-homeland-security-annual-report>

Tennessee Department of Safety and Homeland Security



ANNUAL REPORT

FY13/14



#MoveOver Campaign: In May, photos of THP troopers holding signs with the #MoveOver hashtag went viral. The social media campaign was in response to a Metro Nashville police officer who was hit and killed while working an accident on I-65 in Brentwood.

TABLE OF CONTENTS

Agency Overview	3
- Administration	
- Organizational Chart	
Communications Office	12
- Media Relations	
Human Resources	14
- Personnel Overview	
- Accomplishments	
Technology Division	18
- Processing & Technology	
- Accomplishments	
Driver Services	24
- Issuance	
- Testing	
- Wait Times	
Tennessee Highway Patrol	30
- Overview	
- Enforcement	
Homeland Security.....	34
- Strategic Direction	
- Infrastructure Protection	
- Training	
Administrative Services	38
- Fiscal Division	
- Legal Division	
Statistical Data.....	48
- C.R.A.S.H.	
- Enforcement, Issuance and Crime Stats	
- Handgun Carry Data	
- Fatalities, Arrests, Violent Crime Rates	



Bill Gibbons
Commissioner

THE COMMISSIONER

Bill Gibbons joined Governor Bill Haslam's cabinet as Commissioner for the Department of Safety and Homeland Security in January 2011.

Prior to his appointment as Commissioner, Gibbons served as Shelby County District Attorney General for approximately 14 years.

As Commissioner, Bill Gibbons oversees the agency's law enforcement, safety education, driver services, and its terrorism and prevention efforts. He also chairs a public safety subcabinet working group of all state executive branch departments and agencies involved in public safety to develop and implement a single, consistent state agenda to combat crime.



OUR MISSION

The Department of Safety and Homeland Security's mission is to serve, secure and protect the people of Tennessee.

The Department's vision is to be a national leader in best practices that enhance public safety and customer service.



DIVISION MISSIONS

Driver Services Division

The Driver Services Division issues driver licenses and photo identifications in addition to handling a variety of other services, ranging from gun permit applications to voter registration. The Financial Responsibility Section of this division is responsible for cancelling, revoking or suspending licenses as a result of previous offenses as well as reinstating the licenses of eligible citizens.

Tennessee Highway Patrol

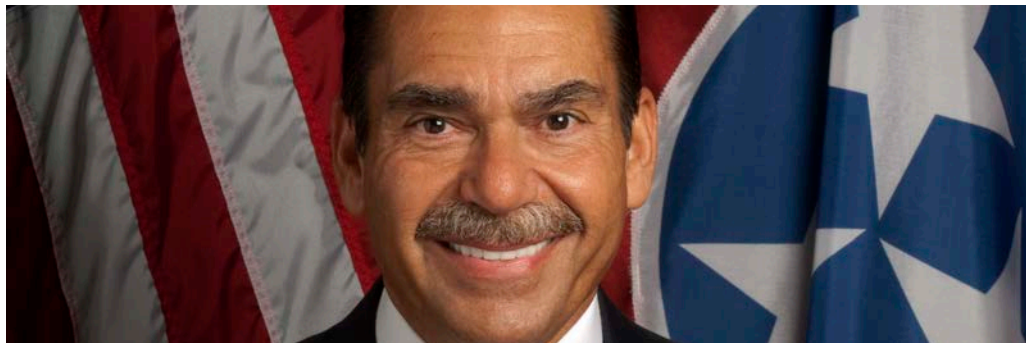
The mission of the Tennessee Highway Patrol is to ensure safe and efficient transportation while promoting highway safety through enforcement and education. This mission will be achieved by aggressive patrol, criminal interdiction, intelligence gathering and investigation. The Tennessee Highway Patrol will partner with all levels of local, state, and federal government to serve the citizens of Tennessee and provide emergency and specialty services when needed.

Office of Homeland Security

The Office of Homeland Security has the primary responsibility and authority for directing statewide activities pertaining to the prevention of, and protection from, terrorist related events. This responsibility includes the development and implementation of a comprehensive and coordinated strategy to secure the state from terrorist threats and attacks. Further, the Office of Homeland Security serves as a liaison among federal, state and local agencies and the private sector on matters relating to the security of our state and its citizens.

ADMINISTRATION

Created in 1939, the Tennessee Department of Safety & Homeland Security has undergone many changes over the years. The Tennessee Department of Safety & Homeland Security today still encompasses the Tennessee Highway Patrol but also includes Driver Services and the Office of Homeland Security.



Larry Godwin

Deputy Commissioner

In April 2011, Larry A. Godwin joined the Department of Safety and Homeland Security as Deputy Commissioner. Prior to his appointment, Godwin was a 37-year veteran of the Memphis Police Department retiring as the city's Director of Police Services in the spring of 2011.

Driver Services

Lori Bullard was appointed the first Assistant Commissioner of Driver Services in August of 2011. Bullard, a 25-year veteran of the Memphis Police Department, held the rank of colonel and was the commander of the Union Station Precinct in midtown Memphis.



Lori Bullard

Tennessee Highway Patrol

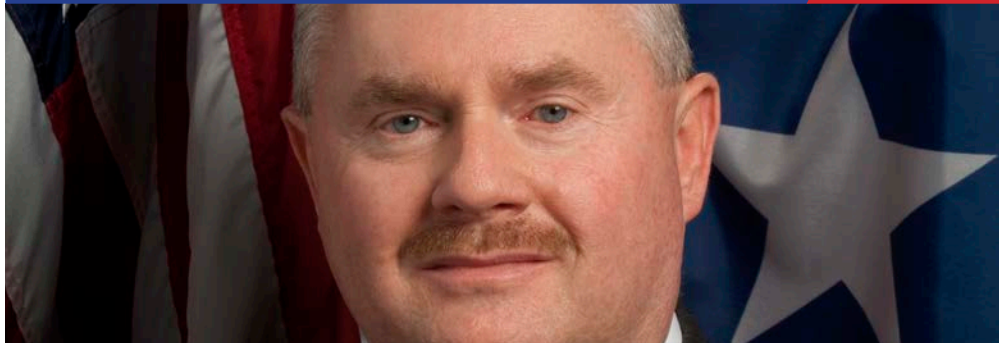
Colonel Tracy Trott has served as a member of the THP since 1978. Colonel Trott earned a master's degree in criminology from ETSU. He began his law enforcement career as a police officer with the ETSU Police Department in 1976.



Tracy Trott

Homeland Security

Newly elected Governor Bill Haslam and incoming Commissioner Bill Gibbons tapped David Purkey to be the fourth State Homeland Security Advisor and Assistant Commissioner in 2011. Purkey was appointed to the vacancy of Hamblen County Mayor in 1995 and went on to be elected four times before voluntarily retiring.



David Purkey

Department of Safety & Homeland Security

OVERVIEW

The Tennessee Department of Safety & Homeland Security is responsible for ensuring the safety and general welfare of the public.

The department's general areas of responsibility include:

- Law enforcement and criminal investigations
- Homeland security
- Safety education
- Driver license issuance, renewal and replacement
- Enforcement of various vehicle safety and inspection laws
- Gun permit applications

Headquartered in Nashville, the department maintains a strong presence statewide with more than 50 field offices and employees in each of the state's 95 counties. It is comprised of a highly professional staff of over 1,700 employees, approximately half of which are commissioned law enforcement officers, while the remaining are civilian employees.

Since the department's creation in 1939, it has undergone various modifications to ensure it is equipped to meet the needs of Tennessee's citizens. Although the major focus is on highway safety and ensuring the general welfare of motorists and passengers, the department's services extend to virtually everyone within the state's borders including students, teachers, attorneys, courts, financial institutions, insurance companies, automobile dealers, media representatives, and various other persons in need of the department's specialized services.

The department has come a long way since the first State Police Force was created in 1929, patterned after the historic Texas Rangers. The department itself was established by the General Assembly in 1939, a decade after Governor Henry Horton signed a law creating the Tennessee Highway Patrol, an offshoot of the State Police Force.

Today, the department and its highly trained state troopers are responsible for safety on more than 87,000 miles of state and federal highways. In 1937, Tennessee became the 32nd state to enact a driver license law. During that first year, 521,571 licenses were issued. Today the number of licensed drivers in Tennessee is approximately 4.5 million.

The Tennessee Department of Safety & Homeland Security's responsibilities range from the enforcement of motor and commercial vehicle laws to the investigation of crashes and crimes. In addition, the department also coordinates a variety of motorist services for residents of the state including the issuance of driver licenses, identification cards, and handgun carry permits. The department is the lead state agency responsible for taking steps to prevent any intentional man-made disaster or terrorist attack.





Department of Safety & Homeland Security

The department received international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA) on November 20, 1999.

Since its accreditation in 1999, the department has received re-accredited status in 2002, 2005, 2008 and 2011. The Tennessee Department of Safety & Homeland Security is one of the most visible arms of state government.

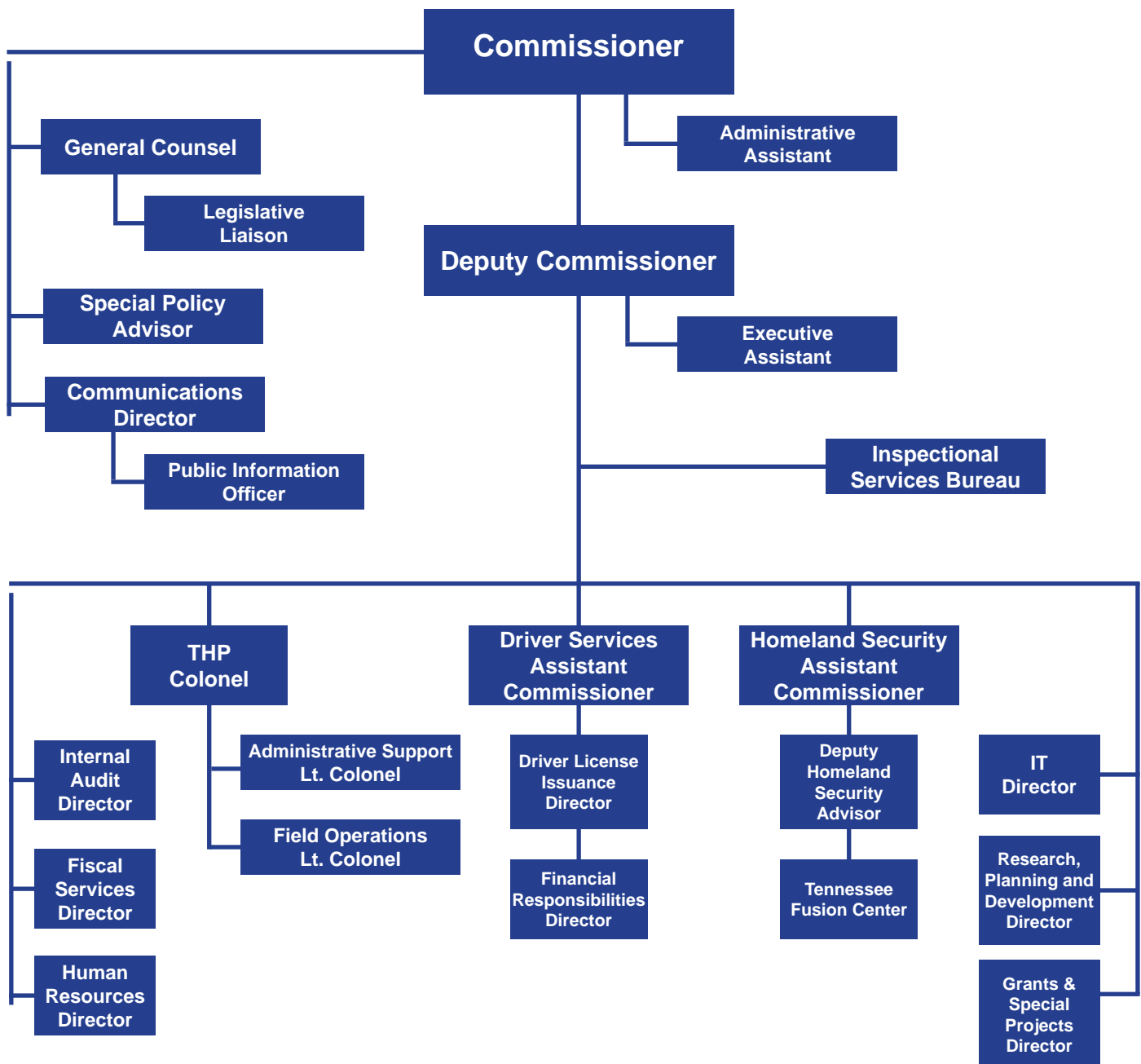
Our programs touch virtually everyone in the state. The vital nature of our legislative mandates makes it especially important for the department to be at the forefront of responsive, effective public service. The department relies on partnerships with several federal, state, and local agencies to execute its many responsibilities.

Foremost among its public partners are county clerks across the state, various federal, state and local law enforcement agencies, the Tennessee Department of Transportation (TDOT) and its Governor's Highway Safety Office (GHSO), the Tennessee Department of Finance & Administration's Office of Criminal Justice Programs, state attorneys, and the court systems.

The department also works closely with federal highway safety officials, as well as private highway safety advocacy groups.



Administration



OFFICE of COMMUNICATIONS

The Department of Safety and Homeland Security strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments.

Communications Office

The Department of Safety and Homeland Security strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments. Through its Communications Office, the department maintains an atmosphere of open communication. Serving as the primary point of contact for the agency, the Communications Office oversees the agency's media relations and community outreach activities for three major divisions: the Tennessee Highway Patrol, the Office of Homeland Security and the Driver Services Division. Communication of the department's policies, initiatives and events are accomplished through the development and dissemination of news releases, media advisories, departmental reports, as well as social networking updates. The Office also facilitates interviews, news conferences, and public presentations.



Media Relations

While fostering an environment of transparency and cooperation, the Communications Office is also protective of the public by ensuring compliance with all laws pertaining to public records. Furthermore, the Office maintains the integrity of the department's investigations and actions by safeguarding the safety, evidence, and/or the rights of suspects, defendants and other citizens. The Communications Office led the department's public awareness efforts for many statewide law enforcement initiatives. This included coordination and cooperation with various state departments and agencies, including the Tennessee Department of Transportation (TDOT), the Governor's Highway Safety Office (GHSO) and local law enforcement agencies.

HUMAN RESOURCES

As of June 30, 2014, this division had 21 staff positions providing human
Personnel resource management services to 1,745 Employees. The Department
and Payroll of Safety and Homeland Security is divided into 894 commissioned and
851 civilian positions. It is the home of the official personnel and payroll
files of all Department of Safety and Homeland Security employees.



The TEAM Act

The Governor signed into law, effective October 2012, the TEAM Act (Tennessee Excellence, Accountability & Management) to establish a system that will attract, select, retain and promote the best applicants and employees based on performance and equal opportunities.

Under the TEAM Act, applicants are no longer rated/scored, but rather, evaluated against the minimum qualifications of the position.

HR was tasked with streamlining the Department's processes to better align with the new TEAM Act to include:

- Continually conducting job analysis on all Department-unique positions so as to define minimum qualifications and to identify specific knowledge, skills, abilities and competencies (KSAC's) required for each position.
- Managing the hiring and promotional process as the TEAM Act allows for veterans and their spouses to receive interview preference for both appointments and promotions, and if there are two candidates with equal qualifications, knowledge, skills, etc., preference will be given to the veteran.
- Continual training and workshops conducted for all managers and supervisors to ensure the Performance Management system provides for performance standards and expected outcomes that are Specific, Measurable, Achievable, Relevant and Time sensitive (SMART goals).

Fiscal Year 2013 - 2014 Accomplishments and Highlights

- Establishing the Department's new Talent Management Division to lead the execution of the designing and implementing the talent management processes and programs to develop the depth, breadth and diversity of the Department's leadership talent and assure the alignment and integration of initiatives to achieve success in meeting Department goals.
- Coordinated the appointment of 52 Trooper Cadets this fiscal year under the TEAM Act system. This process includes retaining and setting up the physical interview site, scheduling, overseeing the interview process of over 700 applicants, compiling all employment data, requesting polygraph examinations, background investigations, scheduling physical examinations, psychological evaluations, fingerprint scheduling, agility testing, processing appointment transaction and conducting new employee on-boarding. Trooper Class 0714 graduated in July 2014.
- Managed the transactions of over 180 requisitions since January 2014 with nearly 60 Driver's License Examiners being employed for the Department. As one of the Governor's Strategic Operational & Priority Goals, ensuring public safety to the citizens of Tennessee is achieved through this assistance of employing those that establish safe and lawful operation of motor vehicles.
- Delivered mandated Customer Focus Government training to all Department employees. Delivered mandated Coaching & Competency Based Interviewing training to all Department supervisors.
- Delivery of New Supervisory Orientation throughout the year for newly promoted supervisors and managers in our agency. The focus of this class is to provide managers with the necessary knowledge and skill sets to be successful leaders.
- Developed and implemented the electronic Notice of Employee Resignation Termination (NERT) creating a streamlined process of notification for all Departmental stakeholders of employee separations. This partnership with Information Technology allowed for an expedited assurance of stepping down access and authority levels.
- Created and procured a new employee ID System with modern appearances with enhanced security features and innovative technology. The new ID's will assist with ensuring a higher level of security to State buildings and facilities; as well as, optimizing efficiency in issuance.
- Implemented the Patient Protection and Affordability Care Act (PPACA) ensuring that procedures for managing part-time employees and independent contract workers are followed.
- Assisting with the implementation of the Tennessee Consolidated Retirement System (TCRS) Hybrid Plan which provides new employees (effective 7/1/14) a combination of a defined benefit plan and a defined contribution plan.
- Researching opportunities to better measure knowledge, skills, abilities and competencies of the Highway Patrol promotional positions of Sergeant and Lieutenant by establishing potential contract opportunities with State colleges to utilize valid expertise while maintaining within the necessary budget.



- Manually performed an Edison Time and Labor review for commissioned employees during annual in-service training to reinforce previously acquired knowledge and skills regarding the State's time-keeping system and assist with alleviating employee and supervisor errors and exceptions.
- Coordinated flu clinics at the Department's Nashville Headquarters and each THP District office across the State. Offering this convenience to our employees was welcomed as a great opportunity to assist employees in reducing their chances of illness throughout the flu season.
- Human Resource employees were participants in the Governor's "Get Fit initiative" by enthusiastically volunteering for the breast cancer walk and raising \$1028.00 to assist in the fight against breast cancer.
- Hosted a week-long event of biometric screenings at the Department's Nashville Headquarters for all State employees. These screenings are an important component of the State's comprehensive health and wellness program to assist employees in identifying a path for disease prevention and improved health.
- Continuing participation in the Department of Human Resources' Revamped Mediation Program. Liaison for all Department employees in providing information and guidance on the program. Acts as a Mediation panel member during the actual mediation requested for and granted to departmental employee members. Acts as the Appointing Authority for any mediated settlement and follows up to ensure that the agreed upon settlement is in compliance. Participated in three (3) DOHR sponsored mediations during FY 2013 -2014.
- Revamped the Department's Employee Relations Program. Trained on and received new guidance on Investigations for Discrimination and Harassment Claims. Reiterated open-door policy for and held one-on-one consultations with employees in helping to understand departmental rules, regulations and General Orders. Consulted with managers and executive leaders on best practices with Employee Relations issues. Held three (3) internal mediation meetings during FY 2013 -2014.
- Continued guidance given to supervisors and managers on the importance of the Employee Assistance Program and how the program can be maximized when used as a work support tool for managers and supervisors.
- Reinstated a Departmental team that consists of Human Resources, Legal and ISB team members for the purpose of resolving TDOSHS' Employee Relations and Disciplinary matters. This team approach will allow for 360 degree coverage in mitigating the department's interest as stated in the TDOSHS' Mission and Vision statements.

INFORMATION TECHNOLOGY

Technology Division

The Technology Division enables the Department to deliver high quality, efficient and effective services to the residents of Tennessee by providing a range of centralized technology services; overseeing IT projects, infrastructure and system support; and promoting cross-agency collaboration and adoption of shared services.

The division is divided into two operating sections: Information Technology and Information Processing.

Data and Documents

Documents are also processed in support of federal grants for the collection of data utilized in a variety of federally funded traffic safety programs. Additional responsibilities include developing and maintaining guidelines in accordance with state and federal requirements, providing training, assisting in research and data compilation for reports and studies, participating in federal data quality reviews, traffic records assessments, and Traffic Records Coordinating Committee (TRCC) meetings.



**Information
Technology
Section**

Branches in the Information Technology Section work together to provide assistance in all IT related areas. This section is also responsible for technology research to generate operational proposals for business needs, identify equipment and service requirements for acquisition, IT project management services, the oversight and implementation of new technologies, and for a wide range of data capturing for the different departmental divisions. The following are the branches that compose the IT section and respective achievements:

- Business Solution Center (BSC) Project Analysis
- Desktop Support
- Project Management Office (PMO)
- System Development (SD)
- Field Support (FS)

INFORMATION PROCESSING

Units in the Information Processing Section are responsible for processing various documents received from courts in Tennessee as well as courts from other states, crash reports received from Tennessee law enforcement agencies, and other documents received from departmental divisions e.g. driver license and handgun applications. Documents are also processed in support of federal grants for the collection of data utilized in a variety of federally funded traffic safety programs.

Additional responsibilities include developing and maintaining guidelines in accordance with state and federal requirements, providing training, assisting in research and data compilation for reports and studies, participating in federal data quality reviews, traffic records assessments, and Traffic Records Coordinating Committee (TRCC) meetings.

Completion of tasks in these units require extensive knowledge of the State's Tennessee Code Annotated (TCA) statutes pertaining to driver licenses, rules of the road, financial responsibility laws, Commercial Driver License information as mandated by the Federal Motor Carrier Safety Administration (FMCSA), the American Association of Motor Vehicle Administrators (AAMVA) Code Dictionary, the Model Minimum Uniform Crash Criteria (MMUCC) Guideline, the ANSI D16.1-2007 Manual on Classification of Motor Vehicle Traffic Accidents, the Tennessee Uniform Scannable Traffic Crash Report Instruction Manual (SF1203), the FARS Coding and Validation Manual, and the CVARS Coding and Validation Manual.

- Crash – This unit processes traffic crash reports forwarded to the Department of Safety and Homeland Security. This includes traffic crashes investigated by the THP, city police departments, county sheriff offices, and all other public agencies that investigate traffic crashes occurring in Tennessee. Functions include scanning, keying and editing paper crash reports as well as making corrections to driver record and crash databases as needed.

- **Fatality Analysis Reporting System** – The federally funded Fatality Analysis Reporting System (FARS) unit is responsible for maintaining complete, accurate, and timely records of all fatal traffic crashes occurring in Tennessee for the state and federal databases. Functions include: maintaining the daily traffic fatality database, receiving early notifications and fatal crash reports, ensuring the classification of all traffic fatalities according to state and federal guidelines, editing fatal crash data, communicating with numerous agencies to obtain reports and gather additional fatality-related information, and analyzing information for completion of federal traffic fatality case files.
- **Commercial Vehicle Analysis Reporting System** – The federally funded Commercial Vehicle Analysis Reporting System (CVARS) unit gathers Tennessee crash data that involves commercial vehicles, buses, and vans with nine or more persons, including the driver. This unit is responsible for providing complete, accurate, timely data on vehicles, carriers, drivers, roadways, and circumstances. Functions include: reviewing all crash reports involving large trucks, trucks pulling trailers, buses, and vans, classifying reports as state reportable or federally reportable, verifying and editing vehicle and carrier information extracted for transmission via SafetyNet, monitoring federal DataQs, and uploading records into the FMCSA, Motor Carrier Management Information System database (MCMIS).
- **Data Entry** – The data entry unit performs data capture functions for all AS400 jobs and mail in Driver License Renewals. Data entry functions are also completed as needed for court dispositions. Indexing and verification functions are completed for scanned documents: Driver License Applications, Handgun Permits, and Handgun Schools. Keyed batches are processed and submitted daily for update to driver records. Error listings generated from rejected mainframe transactions are routed to the appropriate sections for corrective action. Editing functions are completed to correct driver database records.
- **Scanning** – This unit is currently responsible for scanning driver license and handgun application documents. Research queue functions are completed to ensure all documents are scanned in the proper order. Scanned document counts must be verified and reconciled prior to distribution for shredding.
- **Records/Microfilming** – This unit is responsible for microfilming documents, as well as processing and maintenance of microfilm. Microfiche records are verified and maintained. Records are retrieved from microfilm, microfiche, and the crash records system in response to requests for documents from various sections within the department. Production control safety letters are also verified and mailed out.
- **Ticket Accountability and Evaluation** – These units are responsible for processing THP traffic citation documents for the citation accountability database. Offense disposition documents received from Tennessee courts and court documents on Tennessee drivers from other states are processed to the Tennessee driver record database. Offense disposition documents received from Tennessee courts for out of state drivers are forwarded to the appropriate state. Drug free youth, truancy and other juvenile violations received from government agencies are also processed in these units. Functions include reviewing document information for accuracy and completeness, communicating with various officials (courts, law enforcement and departmental contacts) to obtain information for corrective action, evaluating driver license type and vehicle description information to determine commercial or non-commercial processing status, and completing accurate data encoding and data entry of information to the database.

FY 2013-2014 Technology Division Accomplishments and Highlights

- Documents Processed: Microfilmed 2,140,285; Scanned 484,753; Indexed 460,919; Keyed 1,389,836.
- Paper Crash Reports Processed: Scanned 32,509; Keyed 35,756; Edited 15,789; 95% keyed within 60 days of being scanned.
- Participated in Driver License Renewal by Mail LEAN Event, July 2013
- Participated in Court Clerk and General Sessions Judges Conferences: July 2013, Chattanooga; September 2013, Montgomery Bell; March & May 2014, Murfreesboro; participants were provided information on requirements for reporting and processing citation dispositions, suspensions and reinstatements.
- Participated in A-List New Driver License System Project Meetings: Business Unit Overview, Processes, Organizational Chart, Training and Testing Needs; Business Requirements; Report Requirements; Document Imaging Approach, Work Flow, & Detail Design; Middle-Management Communications.
- Completed Information Processing Risk Assessment, November 2013.
- Provided CALEA examples, March 2014.
- Completed all Inventory Control System changes & updates for Information Processing, April 2014.
- Participated in Traffic Records Coordinating Committee (TRCC) meetings. This committee provides oversight and guidance to State and Local government agencies regarding traffic records. States with an active TRCC are eligible to compete for Federal funds allocated each year to improve traffic records information systems.
- Participated in the 2014 National Highway Traffic Safety Administration's Traffic Records Assessment, March, April & May 2014.
- Met all federal traffic fatality reporting goals (FARS); Maintained Good/Green Overall State Rating for MCMIS records.
- Participated in FARS 2013 Recode Study achieving an overall rating of over 92%.
- Participated in FMCSA/Volpe Conference Call reference SafetyNet daily quality counts, activity logs, & confirmation logs; Tennessee recognized for timeliness improvements at CVSA User Workshop in Los Angeles, March 2014.
- Participated in federal Fatality Analysis Reporting System (FARS) training: August 2013, Driver Maneuver to Avoid & Attempted Avoidance Maneuver; September 2013, New MDE Features; January 2014, Pedestrian & Bike; February 2014, FARS/NASS GES System-Wide; April 2014, New Analyst Training; June 2014, Cell Phone Distractions & New MDE Features.

- May 2014, participated in a TITAN training session for THP Cadet Class, presenting information on federal traffic crash reporting requirements, crash report processing and reporting reminders.

The following vendor-based projects were implemented:

- MorphoTrust - Self-Service Kiosks
- MorphoTrust - DL System Image Verification
- MorphoTrust - DL ID Printing Contract (5 Year)
- NIC - PMVR (Personal Motor Vehicle Report) Online
- NIC - Pupil Transportation's Bus Inspection System

The following systems were procured and implemented:

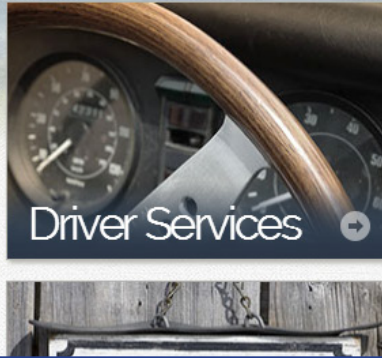
- Blackboard – Capitol Alerts Notification System
- Alpha Card – Human Resources ID Card System
- RTI - CDL Tablet Based Skills Test Application
- Cambridge - CVIEW CVISN Replacement
- Microsoft – SharePoint 2013

The following applications were developed in-house and implemented:

- Inventory Control System
- Automated NERT form
- Automated REQ form
- Web-based Trooper Interview System
- Dept. of Children Services (DCS) Children's ID Program
- Comment Card Redesign

The following services were completed:

- Upgraded the TITAN Infrastructure
- Implemented Cognos Infrastructure
- Upgraded SafetyNet Infrastructure
- Resolved 12,378 Remedy Tickets
- Installed L3 Video Wireless Network across state
- Installed and supported the NGA Conference technical infrastructure
- Upgraded 1121 computers to Windows 7
- Moved CID Operations to new facility
- Managed training of Handgun Schools on use of online system via Contractors
- Administered Security Training through SANS Institute
- Provided support for Bonnaroo



Newsworthy

Department of Safety & Homeland Security Reminds Citizens to Visit TN.Gov for Online Options

The Driver Services Division of the Tennessee Department of Safety and Homeland Security wants to remind drivers that the only web site for driver license/ID renewals is the state’s official site, TN.gov.

Other Web sites that offer driver-related services, such as renewal assistance, non-certified driving history, and practice tests for a fee are not affiliated with the State of Tennessee. The Driver Services division receives many calls from citizens who went to one of these sites, entered a credit card and received a document that contains the same information that is available for free at the the Driver Services Web site.

“We want to get the word out that it is not necessary to buy a guide or other materials to be able to renew online,” said Assistant Commissioner Lori Bullard. “We offer online services and a free iPhone/iPad practice test app right here on TN.gov because it offers the most convenience for our customers.”

In addition to renewals, TN.gov is also the official source for ordering a duplicate license/ID, getting a certified copy of your driving record, and paying reinstatement fees.

In an effort to provide better customer service and help reduce the wait times at state driver services centers, the Tennessee Department of Safety and Homeland Security has launched an online service that allows citizens to download or print copies of their official driver records. Citizens can easily access three years of their driving history via a browser, tablet, or handheld device at www.tn.gov/safety, eliminating the need to visit a driver services center.

“Giving Tennesseans the choice of instantly accessing their driving histories supports our customer-focused priority goal of reducing wait time at the driver service centers,” Gibbons said. “Reducing the need to go to a driver service center for this simple transaction will result in shorter wait times for customers who need the assistance of a staff member for a more complicated transaction.”

The department worked with NIC, Tennessee’s eGovernment partner, to develop the online application to provide this optional service. A \$2 convenience fee will be assessed by NIC to each online transaction, in addition to the \$5 state fee set by the General Assembly for a copy of a driver record.

Citizens may access this online service by going to www.tn.gov/safety.

DRIVER SERVICES



Driver Services

The mission of the Driver Services Division is to promote safe, knowledgeable, and competent drivers in the State of Tennessee.

The Driver Services Division is staffed with 447 employee positions. 75% (334) employees are currently working in 48 field offices across the state.

While our primary focus remains testing for and issuance of driver licenses to qualified applicants, our services have broadened to include many additional customer conveniences including:

- Offering voter registration applications
- Over-the-counter issuance of Motor Vehicle Records
- Processing of handgun carry permit applications
- Financial responsibility reinstatement letters available at all offices
- Financial responsibility compliance reinstatements at selected field offices



County Clerk Partners

The Driver License Division ended FY 2013 – 2014 with 8 additional County Clerk partners for a total of 39 County Clerks with 43 service locations. Knox and Anderson County have multiple locations.

The County Clerk locations statewide averaged a total of approximately 609 customers daily. A total of 150,380 driver license customers were issued interim licenses at County Clerk locations during FY 2013 – 2014. This was a 7 percent (7.0%) decrease of customers from the previous fiscal year. The County Clerks provide express services for duplicates and renewals of non-commercial driver licenses and identification licenses.

Reinstatements

Driver Service Centers and Driver License reinstatement offices provided reinstatement services to 124,615 customers during FY 2013 – 2014. This is approximately a 17% increase from the previous year (105,777 in FY 12-13).

Testing Activities

Driver license exams account for 31% of all services provided in the driver license offices. For FY 2013 – 2014, 645,689 driver license examinations were conducted in the field. This included 318,630 vision screenings and 231,218 Class D/M knowledge tests. There were 89,441 Class D (Operator's license) and Class M (Motorcycle) road skills tests administered for the applicant's driving abilities.

20,045 Commercial Driver's License (CDL) tests were conducted through the CDL program consisting of 7,606 pre-trips, 6,506 basic controls and 5,933 road skills tests testing the CDL applicant's driving abilities.

Driver License Issuance

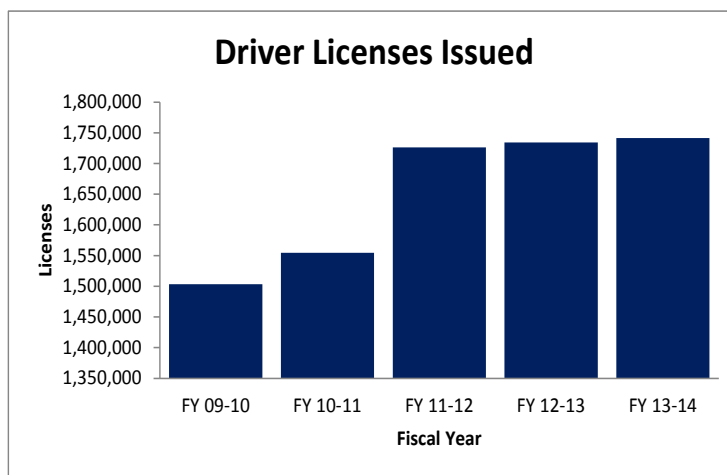
The Driver Services Division issued approximately 1.74 million licenses during Fiscal Year (FY) 2013–2014, with 74% of these (1.28 million) issued in the field offices at a daily rate of approximately 5,201 customers. In addition to issuance of licenses, the Driver Service Centers processed 95,006 Handgun Carry Permit applications.

1.74
Million

Driver License Issuance

Driver license and identification license transactions encompass approximately 53.7% of all services provided at driver service centers. These transactions include originals, duplicates and exchanges. Renewal transactions account for 25% of all transactions at driver service centers. Internet transactions consisting of renewals and duplicates experienced an increase of 28,679 over the previous year to 288,811 transactions.

As part of the Department's goal to improve customer service and reduce wait times, the department has installed additional iPad kiosks. There are currently 93 iPad kiosks installed inside 48 driver service centers across the state. During FY 2013 – 2014 the self-service transactions conducted at iPad kiosks in the driver service centers increased to 157,752 duplicates and renewals, representing a 6% increase over the previous fiscal year's total of 149,383.



Customers who visit these driver service centers to simply renew or replace a lost driver license may use a special application installed on the iPad kiosks to quickly complete and pay for their transaction using a credit or debit card. Other services that are available using the iPad kiosks, include the ability to change the address on an existing driver license and process a driver license reinstatement payment. Future plans include the ability for iPads to schedule road test appointments.

In addition to the iPad kiosks, the Department has 40 self-service kiosks located across the state with some locations accessible 24 hours a day. 33,623 transactions were completed using the self-service kiosks this fiscal year. These self-service kiosks, are equipped with a camera and big touch screen monitor, and accept the major credit cards or debit card payments. The kiosks utilize facial recognition software that compares old driver's license photos with the person trying to renew or order a new license. If the images do not match, it will reject the transaction. Licenses and ID cards are not printed at the kiosk for security reasons. Instead, a temporary driver's license is printed in a form of a receipt, complete with a photo.



Newsworthy

Self-Service Driver License Kiosk at University of Tennessee, Knoxville Provides Easy License Renewal Services on Campus

Students, faculty, and staff at the University of Tennessee, Knoxville will not have to travel far when it comes time to renew or replace a Tennessee driver license or state identification card. The Tennessee Department of Safety and Homeland Security announced it has installed a driver license self-service kiosk at the Thompson-Boling Arena on UT's Knoxville campus.

The kiosk is accessible from 8:00 a.m. to 5:00 p.m., Monday through Friday, inside the area at 1600 Phillip Fulmer Way. The kiosk is open to the general public, as well as students and staff. City metered parking is located just outside the entrance closest to the kiosk.

"We are grateful to the University of Tennessee for giving us the opportunity to provide this service on campus. It will be a real convenience for those who attend or teach classes here on campus, and will help us reduce wait times at our Knoxville driver services centers," Deputy

Commissioner Larry Godwin said. Godwin made the announcement with Lori Bullard, assistant commissioner of driver services and Jeff Maples, UT senior associate vice chancellor.

To thank UT for the partnership, the commissioner presented "Smokey," the university's mascot, an honorary Tennessee driver license.

Tennessee citizens may use the kiosk to renew or replace an existing driver license or state identification card. The kiosk takes a photo and uses facial verification to verify the image on record. It processes credit card payment and prints an interim license, which is valid for 20 days. The new secure license or ID card is mailed to the applicant's home.

UT's kiosk is the third in Knoxville. The other kiosk locations include the AAA West Knoxville, 110 Capitol Drive, and the Strawberry Plains Driver Services Center, 7320 Region Lane. The department has installed 40 kiosks at various locations across Tennessee.



Newsworthy

Department of Safety & Homeland Security Announces Decrease in Driver Services Center Average Wait Time

The Tennessee Department of Safety and Homeland Security announced in July that the average wait time at state driver services centers has decreased so far this year compared to 2012. The average wait time from January 1 – June 30 at centers statewide, excluding reinstatement centers, fell from 34 minutes in 2012 to 31.5 minutes in 2013. There was a slight increase, however, from the first quarter of 2013 in which the average wait time was 30.5 minutes compared to the second quarter when the wait time averaged 32 minutes.

The decrease in wait time for the first six months happened while the number of statewide transactions at driver services centers increased. Driver license examiners served 621,405 customers from January 1 – June 30, 2012. In the first six months of 2013, the number of customers grew to 626,211.

“We are monitoring these figures very closely. Reducing the wait time at our driver service centers is a priority so when we experience an increase we act immediately to identify the reasons,” Commissioner Bill Gibbons said.

Gibbons attributed the increase in the second quarter of 2013 in part to the increase in handgun carry permit applications as well as the installation of new equipment.

During the first six months of 2013, the department accepted 86,334 handgun carry permit applications at driver services centers, compared to 40,503 applications accepted during the first six months of 2012. That is an increase of 113 percent.

The department continues to install new equipment and software at all driver services centers in preparation for a new central issuance process of issuing driver licenses. While this new process is expected to help reduce wait times in the future, the installation of the equipment is causing some delays.

The Driver Services Division is also in the process of hiring additional part-time employees to help the centers at peak hours. Funding for the positions was appropriated in the current state budget.

“The new equipment and additional staff should help us in the long term provide better and more efficient service to our customers,” Gibbons noted.

Driver Services Center Average Wait Times in Minutes

County	Center	2012-2013	2013-2014
Anderson	Clinton	23.12	17.3
Bedford	Shelbyville	24.02	25.7
Blount	Maryville	30.85	30.8
Bradley	Cleveland	36.97	39.3
Carter	Elizabethton	34.25	32.5
Coffee	Tullahoma	27.59	20.3
Cumberland	Crossville	27.86	25.1
Davidson	Hart Lane	40.50	39.8
Davidson	Centennial Blvd	28.24	QLess*
Davidson	Tennessee Tower	17.22	22.0
Dickson	Dickson	33.01	26.5
Dyer	Dyersburg**	14.29	9.6
Fayette	Oakland	26.91	37.5
Gibson	Trenton	10.20	15.1
Greene	Greeneville	43.85	30.0
Hamblen	Morristown	21.20	22.0
Hamilton	Dayton Blvd.	20.59	29.3
Hamilton	Bonny Oaks	31.63	35.8
Hardeman	Whiteville	17.08	16.0
Hardin	Savannah	17.58	16.7
Henry	Paris	14.84	20.5
Knox	Strawberry Plains	39.14	20.7
Lincoln	Fayetteville	16.10	11.7
Madison	Jackson	13.94	17.7
Marion	Jasper	9.46	13.9
Maury	Columbia	17.60	14.6
McMinn	Athens	28.71	38.8
Montgomery	Clarksville	38.60	39.6
Obion	Union City	23.54	18.7
Putnam	Cookeville	31.20	20.2
Roane	Rockwood	13.28	15.7
Robertson	Springfield	18.77	17.6
Rutherford	Murfreesboro	37.44	30.1
Sevier	Sevierville	25.90	20.1
Shelby	Summer Ave.	52.32	37.5
Shelby	East Shelby Drive	49.57	35.4
Shelby	Millington	28.29	26.4
Sullivan	Blountville	32.10	26.1
Sumner	Gallatin	41.80	37.5
Tipton	Covington	28.45	19.2
Warren	McMinnville	25.47	20.9
Washington	Johnson City	40.04	39.9
Weakley	Dresden	7.15	7.6
Williamson	Franklin	59.85	QLess*
Wilson	Lebanon	52.65	48.7

*Qless is a virtual line management system that was installed in two Driver Services Centers for testing and the wait time numbers were not available because they are not calculated in the same manner as the other centers.



TENNESSEE HIGHWAY PATROL

The Tennessee Highway Patrol (THP) is responsible for the enforcement of all federal and state laws relating to traffic. The Tennessee Highway Patrol is responsible for investigating accidents involving property damage, personal injury, and fatalities. When personal injury or fatal accidents involve drugs or alcohol, the THP is responsible for prosecution in the courts and working with the Attorney General's Office. The Highway Patrol is active in criminal interdiction, which involves the suppression of narcotics on the roads, highways, and interstate systems in Tennessee. Mandated to ensure the safety and welfare of the traveling public, the THP is responsible for enforcing all motor vehicle and driver license laws.

The THP has Troopers assigned in each of Tennessee's 95 counties including eight District Headquarters and, 10 Commercial Vehicle Interstate Inspection Stations. Heading the command structure is the Colonel and his staff, located in Nashville. District offices are located in Knoxville, Chattanooga, Nashville, Memphis, Fall Branch, Cookeville, Lawrenceburg, and Jackson. Interstate Commercial Vehicle Inspection Stations are operated in Greene County, Knoxville, Manchester, Portland, Giles County and Brownsville. Specialized services operating under the direction of the THP include Capitol Security, Executive Protection, and Special Operations.

A primary responsibility of THP is the investigation of crashes involving property damage, personal injury, and highway fatalities, including those involving drugs or alcohol, with some troopers specially trained to reconstruct traffic crashes. The THP serves as the repository for all records regarding crashes, and provides a uniform crash report along with training and support for its use. The THP also seizes property from those who are found to be driving on revoked licenses or transporting drugs.

In addition, the THP is responsible for the enforcement of all laws, rules, and regulations pertaining to the safe operation of commercial vehicles on the roads and highways of Tennessee, including enforcement of licensing, fuel tax, and insurance laws applying to interstate motor carriers. Commercial vehicle enforcement activities include inspecting commercial vehicles and driver's record of duty status, patrolling highways with a focus on truck traffic violations, and weighing commercial vehicles both at Interstate Inspection Stations and with portable scales along the highways.

In recent years, the THP has diligently strived to increase the use of occupant restraints on Tennessee highways and reduce impaired driving and speeding. From 2013 to 2014, the State of Tennessee had a 2.9% increase in the seat belt usage rate (87.7%), but saw an increase in fatalities statewide. The Department hopes to continue to increase the seat belt usage rate through THP enforcement and participation in national campaigns such as "Click it or Ticket" and "Buckle Up in Your Truck".

The THP is working to reduce the number of traffic fatalities in the state with the help of a federal grant administered through the GHSO. The "Strike Three" Program targets young drivers who drink and drive and/or fail to wear seat belts. As part of the Strike Three program, in FY 2013 – 2014, THP issued 271 citations for seat belt violations, 202 for speeding, 41 for DUI, 23 for child restraint violations, and 2 for violations of the Graduated Driver License statute.

Commercial Vehicle Safety

The THP recognizes that because of the high volume of commercial vehicle traffic throughout the state, a major emphasis must be placed on commercial vehicle safety and enforcement. The STAND program focuses law enforcement efforts on commercial vehicle traffic in an effort to reduce the number of commercial vehicle-related crashes and fatalities. The major emphasis of the SEAT program focuses on education and enforcement of seat belt laws for commercial drivers. Due to the presence of five major interstates that accommodate a large amount of commercial traffic serving the southeastern U.S., commercial vehicle safety and enforcement is an issue that must be addressed by the THP.

Tennessee Highway Patrol

The THP has 3 bureaus: Field Operations Bureau East, a Field Operations Bureau West, and an Administrative Support Bureau.

Each Bureau is directed by a Major, who reports to a Lt. Colonel.

3
Bureaus



Newsworthy

Tennessee Highway Patrol Graduates 50 New State Troopers

Fifty state troopers earned their badges at the Hermitage Hills Baptist Church at the graduation ceremony for the Tennessee Highway Patrol's trooper cadet class in Hermitage in June. Seventy-two prospective troopers reported to the THP Cadet Academy on February 2, 2014. After more than 1,000 hours of extensive classroom and law enforcement training, 50 state troopers began their service to Tennessee today.

"I am proud to welcome 50 new members to the Tennessee Highway Patrol. Of the graduates, 26 individuals have previous law enforcement experience, 17 have higher education degrees and eight are military veterans. They truly are Tennessee's finest," Commissioner Bill Gibbons said. Gibbons heads the Department of Safety and Homeland Security. Cadet Class 614 exhibited their class motto, "Do Justly, Love Mercifully, Walk Humbly," by participating in several community service projects during the five-month training. The trooper cadets donated over \$750 to the Butterfly Fund, which supports research, treatment and services dedicated to the defeat of childhood cancers; held two blood drives and collected and shipped care packages to military service members.

"The heart of the Tennessee Highway Patrol is of service," Colonel Trott said. "I am pleased at the work they have done as trooper cadets and am looking forward to the impact they will make as state troopers in Tennessee. My message to them is to strive for greatness in their assigned districts, serve the public with pride and to stay safe," he added.

Trooper Brandon Rogers was named the top cadet and presented the Calvin Jenks Memorial Award for Excellence for his leadership, work ethic and academics. The award was named in honor of the late Trooper Jenks, who was killed in the line of duty in January 2007. Trooper Rogers will serve in Shelby County in the THP Memphis District. The new graduates will now advance to a maximum of 10 weeks of field training.

Tennessee Highway Patrol Enforcement Activity	FY 2011-2012	FY 2012-2013	FY 2013-2014
DUI Arrests	5,428	6,168	7,661
Speeding Trucks	3,603	4,545	4,278
Child Restraint Violations	3,195	3,994	5,453
Seatbelt Violations	34,283	61,804	87,075
Other Moving Violations	123,571	130,326	139,178
Other Non-Moving Violations	170,495	174,751	175,468
Total Citations	340,575	381,588	419,122
Property Damage Crashes Investigated	16,772	16,934	16,207
Injury Crashes Investigated	10,171	9,452	8,932
Fatal Crashes Investigated	511	464	475
Total Crashes Investigated	27,454	26,850	25,614
Warnings Issued	33,114	26,546	25,475
Overweight Assessments	5,743	6,090	3,946
Safety Inspections	75,566	83,707	68,827

Tennessee Highway Patrol Activity 2010-2013	
Year	DUI Arrests
2010	3,376
2011	4,691
2012	5,878
2013	6,457
Seatbelt Citations	
2010	31,577
2011	30,169
2012	47,392
2013	74,277
Fatalities	
2010	1,032
2011	937
2012	1,014
2013	995

Year	Percentage of Unrestrained Fatalities	Percentage of Alcohol Impaired Driving Fatalities
2010	53%	27.9%
2011	52%	27.6%
2012	53%	29.1%
2013	49%	22.4%

THP Alcohol Saturation Patrols	FY 2011-2012	FY 2012-2013	FY 2013-2014
DUI Arrests	346	419	154
Speeding Violations	1,283	1,035	302
Child Restraint Violations	45	49	12
Seatbelt Violations	582	687	217
Motorists Assisted	116	69	15
Safety Inspections	28	16	2
Out of Service Drivers	5	5	0
Out of Service Vehicles	1	1	0
Total Crashes Investigated	138	115	30
Total Citations Issued	5,558	5,287	1,645

OFFICE of HOMELAND SECURITY

Homeland Security

The Office of Homeland Security and the Homeland Security Council began operating in the fall of 2001 following the September 11, 2001 terrorist attack. The Office and Council were formally established on April 3, 2003 by Executive Order #8 assigning the Office of Homeland Security the primary responsibility and authority for directing statewide activities pertaining to the prevention of, and protection from, and response to terrorist related events. This responsibility includes the development and implementation of a comprehensive and coordinated strategy to secure the state from terrorist threats and attacks. Further, the Office of Homeland Security serves as a liaison between key federal, state and local agencies, and private sector on matters relating to the security of our state and citizens including: the three Federal Bureau of Investigation (FBI) Joint Terrorism Task Forces, three United States Attorney Offices Anti-Terrorism Advisory Councils, the United States Secret Service, the United States Department of Energy, Tennessee Valley Authority, Oak Ridge National Laboratory, Y12 National Security Complex, and Oak Ridge Operations.

Information Sharing

The Tennessee Fusion Center, a partnership between the Office of Homeland Security and the Tennessee Bureau of Investigation, is Tennessee's core law enforcement information sharing capability. The Fusion Center coordinates the collection, analysis and dissemination of criminal and terrorism information/intelligence, with federal, state, and local, partners, as well as regional partners in the Southeast United States. The Fusion Center is a collaborative effort that provides resources, expertise and information with the goal of enhancing Tennessee's ability to detect, prevent, investigate, and respond to criminal and terrorist activity. Specially trained intelligence analysts analyze suspicious activity reports and law enforcement records, shared through a web-based consolidated records management system, to maximize information sharing. A number of Federal and State agencies maintain a full or part-time analytical presence in the Fusion Center.

Infrastructure Protection

Tennessee possesses a wealth of critical infrastructure, approximately 85% of which is owned by the private sector. As part of our public-private partnerships efforts, the Office of Homeland Security has delivered terrorism awareness workshops that have included a myriad of subject matter experts to ensure the information presented is beneficial to our private sector partners. The goal of these workshops is to provide the private sector with the appropriate information to enable them to develop and/or adopt the effective critical infrastructure protection practices for their facilities.



Newsworthy

Department of Safety and Homeland Security Encourages Citizens to Prepare for Man-Made Disasters, Potential Terrorist Attacks

The beginning of September marked the start of National Preparedness Month. The Tennessee Department of Safety and Homeland Security encouraged Tennesseans to use that month to prepare for both natural and man-made disasters, such as potential terrorists attacks. This year's preparedness month theme is "You Can Be the Hero."

"As we near the 12-year anniversary of the 9/11 terrorist attacks on the United States, we still remember the heroic acts of first responders and citizens on that day. We witnessed that same heroism earlier this year during the Boston Marathon," Commissioner Gibbons said. "We know from experience that terrorism is a real part of our lives today, and an attack can happen suddenly and without warning. It's important for citizens to become as prepared as possible for terrorist hazards and 'be the hero' in their homes, communities and state," he added.

"Citizens are as much a part of securing the homeland as we are," Assistant Commissioner Purkey said, who oversees the state's Office of Homeland Security. "We count on people to remain vigilant and report any suspicious behavior or unattended packages or devices to local law enforcement. The most important advice we can share is if you see something, say something."

Terrorist hazards can include biological and chemical threats, explosions, cyber attacks and nuclear blasts. One of the first action steps in the event of a terrorist act is to decide whether to stay put, shelter-in-place or get away. Commissioner Purkey explained that citizens should be prepared to use available resources to create a barrier between themselves and the outside in case of air contamination or create an evacuation plan if one needs to leave the area quickly.

"We are also urging citizens to remain informed about how they will be notified of a disaster as methods may vary from community to community. And everyone should know if an emergency plan exists at places where their families spend time," Purkey added. The preparation for a terrorist attack is much the same as it is for other emergencies – be alert, remain informed, and be prepared.

Training

During the last six years, the Office of Homeland Security has trained over 39,000 State, federal, and local officials in Homeland Security related subjects. Training has included subjects ranging from detecting/defeating improvised explosive devices, soft target awareness, surveillance detection, bomb making materials awareness, suspicious activity reporting, agriculture security, critical infrastructure protection, and a myriad of other courses.

During this period, the Office of Homeland Security has also conducted 30 realistic Homeland Security exercises to better prepare law enforcement and first responders to prevent terrorism, protect citizens and critical infrastructure, and, if necessary, respond to acts of terrorism.

Citizen Preparedness

Citizen Preparedness, under the umbrella of the Tennessee Citizen Corps Program, is a key component of the state's Homeland Security Program. Citizens are provided the opportunity to receive education and training in preparedness through partnerships and collaborative efforts with local law enforcement and first responder partners statewide. Participation occurs through one or more of the five Citizen Corps programs: Community Emergency Response Teams, Neighborhood Watch, Volunteers in Police Service, Medical Reserve Corps and the Fire Corps. All 95 counties participate in one or more of these programs.

Cybersecurity

The Office has entered into memoranda of agreement with the FBI as well as applicable state agencies to address the threat posed from cyber-attacks and cybercrime. The initial efforts of this new endeavor are designed to educate the employees of the state and the citizens of Tennessee, through training events, seminars and conferences, about how to better protect against and report occurrences of this threat.



Homeland Security Grants

The Office has provided oversight for more than \$255 million in US Department of Homeland Security State Homeland Security Grant Program funds. These grant funds have been provided to state and local agencies to enhance capabilities to prevent, protect, and respond to terrorism. Funds have created enhanced information sharing, chemical, biological, radiological, nuclear, and explosive response equipment, communications equipment, planning, training exercises, and citizen outreach programs. At the local jurisdiction level, homeland security funds have been allocated to law enforcement, fire, emergency management, emergency medical, public utilities, and emergency communications agencies to enhance regional capabilities. Homeland Security Grant allocations to the State of Tennessee have decreased 80% since 2010.

Major Homeland Security Grant Funding Received by Tennessee

Year	State	Memphis UASI	Nashville UASI
2003	\$40,058,000	\$6,071,695	0
2004	\$42,111,000	\$10,008,079	0
2005	\$28,070,941	0	0
2006	\$8,260,000	\$4,200,000	0
2007	\$14,140,000	\$4,590,000	0
2008	\$12,880,000	\$4,452,500	\$1,783,500
2009	\$11,844,500	\$4,166,500	\$2,836,900
2010	\$11,036,637	\$1,110,503	\$757,545
2011	\$5,518,319	0	0
2012	\$2,801,316	0	0
2013	\$3,459,364	0	0
Total	\$180,180,077	\$34,599,377	\$5,377,945

FISCAL SERVICES



Fiscal Services

The Fiscal Services Division prepares the annual budget request to the Department of Finance and Administration. It also maintains, processes, and accounts for all expenditures and revenues, ensuring fiscal stability for the Department of Safety.

With 24 employees, the two operating offices of this division are:

- Budget - Accounting Unit
- Revenue - Accounting Unit



The primary objective of the Fiscal Services Division is to provide the highest degree of fiscal management to ensure that departmental resources are utilized for the maximum benefit of our taxpayers. Specifically, this division strives to provide the appropriate amount of fiscal support to all divisions within the department in order that their goals and objectives might be achieved.



The fiscal support provided by this office has contributed to the overall success of the department in carrying out its mission of ensuring the overall safety and welfare of the public.

Budget – Accounting Unit

All phases of the budgetary process are performed in this office. The Budget - Accounting Unit is responsible for the coordination of the budget presentation for the Commissioner to the various committees of the General Assembly. Upon approval by the General Assembly, this unit monitors expenditures to make certain the Department of Safety and Homeland Security operates within its appropriation.

Goods and services are procured in this division and all departmental expenditures are processed through this unit. It is the responsibility of this office to ensure that all invoices and travel claims are audited and paid promptly in accordance with state law.

During FY 2013 - 2014, the Budget - Accounting Unit processed \$181,450,300 in payroll and operational expenses. This unit also projects the fiscal impact of all legislation affecting the Department of Safety and Homeland Security.

Revenue – Accounting Unit

The Revenue – Accounting Unit is responsible for the receipt, deposit, and accounting for all revenues collected by the department, including:

- Filing claims and collecting reimbursement for expenditures incurred under federal and interdepartmental grant programs.
- Processing Driver License (D.L.) fees.
- Receipting payments such as Motor Vehicle Reports (MVR's) and D.L. Reinstatement fees.
- Refunding revenues, accounting for bad checks and field deposits from driver license stations.
- Auditing reports of law enforcement fines and fees from various courts across the state.

During FY 2013 - 2014, this unit processed revenues for \$94,952,800, which included \$11,495,700 in reimbursements from federal and interdepartmental grants.

Expenditures
FY 2013 - 2014

Administration	\$9,799,800
Driver License Services	\$44,766,200
Highway Patrol	\$104,763,400
Technical Services	\$7,135,200
Office of Homeland Security	\$3,119,900
Motorcycle Safety Education	\$378,300
Auto Theft Investigations	\$10,600
Motor Vehicle Operations	\$11,314,800
Major Maintenance	\$800
Driver Education	\$161,300

Total Expenditures \$181,450,300

Revenue Sources
FY 2013 - 2014

Driver License Fees	\$25,945,200
Law Enforcement Fines and Fees	\$9,651,600
Motor Vehicle Reports	\$10,175,500
Driver License Reinstatement Fees	\$17,307,600
Driver License Application Fees	\$3,940,600
Handgun Permit Fees	\$8,749,200
Overweight Assessments	\$602,400
Crash Reports	\$121,500
Cost Bonds from Asset Forfeitures	\$590,300
Drug Asset Forfeitures	\$504,800
Vehicle Asset Forfeitures	\$41,200
Overtime Reimbursements	\$2,294,100
Computer Records	\$642,200
Miscellaneous Current Services	\$1,607,400
Interdepartmental (Other)	\$588,000
Interdepartmental (Grants)	\$5,215,400
Federal Grants	\$6,280,300
Driver Education Revenues	\$261,600
Motorcycle Rider Education Revenues	\$433,900

Total Expenditures \$94,952,800



Newsworthy

Agencies Partner to Create Nation's First Incident Management Training Facility

The Tennessee Department of Safety and Homeland Security and the Tennessee Department of Transportation broke ground on a first of its kind training facility in May of 2014. The Tennessee Traffic Incident Management Training Facility will be used to teach best practices for safe, quick clearance of major highway incidents. When complete, the facility will feature a section of interstate-like roadway ranging from two to six lanes, guardrail, a two-way interchange, and concrete barrier rail, as well as a section of two lane highway and a full four way intersection. The facility will be used to simulate a variety of crashes, and allow emergency responders to train on safe and efficient clearance techniques.

“Along with our partners at TDOT, we are determined to improve our ability to clear major incidents from Tennessee roadways as safely and quickly as possible,” TDOSHS Commissioner Bill Gibbons said. “This facility will provide emergency responders with invaluable experience in dealing with a variety of crash scenarios.”

“We know the longer roadways remain closed due to major traffic incidents, the danger of secondary crashes increases dramatically,” TDOT Commissioner John Schroer added. “Improving emergency response will decrease congestion and keep our highways safer for all motorists.”

The training site concept, which is the first of its kind in the nation, was introduced to TDOT by Tennessee Highway Patrol Colonel Tracy Trott. The training site will be located on land adjacent to the THP Training Center off Stewarts Ferry Pike in Nashville. TDOT applied for and received federal Highway Safety Improvement Project funds, which will cover 90% of the \$912,025.05 cost to build the facility.

“This training site will be available to all emergency response professionals from law enforcement, fire service, EMS, emergency management agencies, TDOT, and towing/recovery and HAZ-MAT companies,” THP Col. Tracy Trott said. “Not only will they learn best practices in clearance techniques, but also how to better coordinate response activities to achieve maximum efficiency.” The Tennessee Traffic Incident Management Training Facility is expected to be complete in the Fall of 2014.

LEGAL DIVISION

Legal Division

The Legal Division serves in an advisory capacity to all other divisions of the department, as well as staying abreast of changes in state and federal laws. The Legal Division works with and assists the Attorney General's Office in all appealed asset forfeiture cases and any claims cases that are filed against the department or its employees. This division prepares, tracks, and advises the Commissioner's legislative liaison on any legislation relative to the department, as well as other governmental entities. The Legal Division also administers the Asset Forfeiture and Driver Improvement Sections in addition to processing emergency vehicle applications.

Asset Forfeiture Section

With an office in each of the three grand divisions, the Legal Division oversees asset forfeiture laws, managing all aspects of asset forfeiture cases, and representing the law enforcement agencies that seize the property. The staff is responsible for the processing, setting, and final disposition of all administrative hearings relative to seizures arising from the Tennessee Drug Control Act, second time DUI seizures, driving on revoked license seizures, and auto theft seizures. These hearings are currently held in Nashville, Memphis, Knoxville, and Chattanooga as well as various other parts of the state. As an offshoot of this service, the Legal Division provides training to law enforcement officers in this area of the law to enable the law enforcement officers to prepare better cases, which in turn strengthens the division's representation of them.

In FY 2013 - 2014, the Legal Division opened 10,430 cases and closed 9,949 cases.



Newsworthy

Department of Safety & Homeland Security, Department of Veterans Affairs Announce Veteran Designation on Driver Licenses, State IDs

Department of Safety and Homeland Security Commissioner Bill Gibbons and Department of Veterans Affairs Commissioner Many-Bears Grinder have announced that honorably discharged veterans may now visit any driver services center in the state to obtain a specially designated veteran driver license or photo identification card.

Legislation authorizing the state to publically recognize veterans' military service was passed in 2011. The veteran designation could not be offered, however, until the latest redesign of driver licenses and photo ID cards. A newly designed card and a new process called "central issuance," in which driver licenses and photo ID cards are mailed to citizens from a central location, are now being used in all driver services centers.

"We know that veterans have waited a long time for this special recognition. It is the least we can do to honor their service to our state and country," Gibbons said. "We are pleased to now be able to offer this designation to any honorably discharged veteran who presents the proper discharge form," he added.

"To be recognized by the state through this new veteran designated driver license or ID is incredibly important to those who served our country," Grinder said. "This new ID will also be a source of convenience for veterans who do not typically carry their discharge papers with them everywhere they go to prove their veteran status."

Veterans must visit a driver services center and present a certified or original copy of their Department of Defense form 214 (DD-214), which is also known as discharge papers, to receive the special designation on a driver license or photo ID card. If the license or card is a renewal or duplicate of a non-commercial driver license, veterans may also visit one of the Department of Safety and Homeland Security's county clerk partners.

The standard state issuance or renewal fees apply for the transaction. If it is not time to renew a driver license or photo ID, veterans may get a duplicate to replace a current non-commercial license or ID for \$8 for the first duplicate and \$12 for a second duplicate. Visit www.tn.gov/safety for a list of driver services centers and county clerk partners offering this service.

Driver Improvement

This section evaluates the driving records of Tennesseans, based on crashes and/or convictions of traffic violations, in order to identify and keep track of high-risk drivers and establish procedures for their rehabilitation. Adults who accumulate 12 points within a year are given an opportunity to attend a hearing. If they fail to request a hearing, their driving privileges are suspended for a period of six to 12 months.

Drivers under 18 who accumulate six or more points within a year are required to attend an administrative hearing with a Department of Safety and Homeland Security hearing officer, where the driver and the driver's parent or legal guardian are required to appear. Driver Improvement also conducts hearings concerning financial responsibility and other driver license issues.

Hearing officers are located throughout the state in five offices. In addition to holding the hearings in person, phone hearings are offered for out-of-state drivers. In most cases, when a driver attends a hearing, he or she is given the opportunity to attend a defensive driving class in-lieu of or to reduce the suspension.

Driver Improvement also handles medical referrals regarding the capability of drivers involving physical, mental, and substance abuse concerns. After seeing that a proper evaluation of the driver has been undertaken either by a medical professional or by a licensing re-examination, Driver Improvement may suspend the driver's license, add restrictions, or withdraw the proposed suspension. Other responsibilities include approving and monitoring the Defensive Driving Schools located across the state.



Newsworthy

Governor’s Public Safety Subcabinet Announces Partnership with Vera Institute of Justice

Department of Safety and Homeland Security Commissioner Bill Gibbons, chairman of the Governor’s Public Safety Subcabinet, has announced that the group is partnering with the Vera Institute of Justice to review sentencing and correction policies and practices with an aim towards improving public safety for all Tennesseans. Department of Correction Commissioner Derrick Schofield, a member of the subcabinet, has led the charge in putting this partnership together, and Vera’s technical assistance will come at no cost to Tennessee taxpayers. The review will build on the Public Safety Subcabinet’s work over the last three years including the state’s public safety action plan that was introduced in January 2012.

“We are fortunate that Vera has chosen Tennessee as a state to invest its resources and expertise,” Gibbons said. “It says a lot about the things we’re doing right in Tennessee, and we want to build on that progress to continue our work to improve public safety for our citizens. Commissioner Schofield deserves credit for leading the way to make this partnership a reality.”

“The Department of Correction is following an ambitious path to significantly improve how offenders are supervised,” Schofield said. “We are actively engaged in adopting best practices that are suitable and sustainable in Tennessee because we know that a ‘cookie cutter’ approach to public safety will not work.”

“We are eager to begin working with the state of Tennessee under the strong leadership of Gov. Haslam who, along with the Public Safety Subcabinet, has shown a commitment to thinking broadly and deeply about how to make the criminal justice system in Tennessee more effective and to provide better public safety outcomes,” Peggy McGarry, director of the Center on Sentencing and Corrections at the Vera Institute of Justice, said.

The Governor’s Public Safety Subcabinet includes commissioners of the departments of Safety and Homeland Security, Correction, Mental Health, Children’s Services, Health, and Military, along with the chairman of the Board of Parole, the directors of the Governor’s Highway Safety Office (Department of Transportation), Office of Criminal Justice Programs (Department of Finance and Administration), Law Enforcement Training Academy (Department of Commerce and Insurance), and the Tennessee Bureau of Investigation. The Vera Institute of Justice is a national, independent, non-partisan justice policy and research organization based in New York. Vera has decades of experience partnering with state and local governments across the United States to improve their justice systems. Vera’s work on this important project will be supported by a grant from the Robert W. Wilson Charitable Trust.



Newsworthy

Tennessee Department of Safety and Homeland Security Offers Online Option to Access Crash Reports

The Tennessee Department of Safety and Homeland Security has announced a partnership with Appriss, Inc., to provide citizens with a more efficient method to access traffic crash reports from law enforcement agencies across the state. Effective immediately, the public may retrieve collision reports online through the secure website www.tnbuycrash.com 24 hours a day, seven days a week. Tennessee is one of five states to join Appriss, Inc., in offering this crash report service. Florida, Georgia, Indiana and Kentucky are also making crash reports available to the public online.

“One of our goals is to provide the best customer service to the citizens of Tennessee and to those who travel through our state. The implementation of this online service will provide the public with a fast, convenient option to obtain crash reports and enhance the efficiency of law enforcement agencies across the state. We look forward to working with Appriss to offer individuals another choice to access crash reports,” Commissioner Bill Gibbons said.

The Tennessee Integrated Traffic Analysis Network (TITAN) is a database developed for the electronic collection, submission, and management of all traffic safety related data in Tennessee. TITAN is the repository for all vehicle crash reports submitted to the Department of Safety & Homeland Security. Crashes investigated by the Tennessee Highway Patrol (THP), as well as local police and sheriff departments, should be available online within seven days of the crash.

The cost of an online collision report is \$10. Citizens may continue to visit any local THP district office or law enforcement agency to purchase crash reports or request a copied be sent through U.S. mail. The fee for these options remains \$4. The additional cost for the online crash reports are based on convenience fees which support the TITAN technology. The addition fee for this service was approved by the Tennessee General Assembly.

“State troopers will begin to distribute information about the online crash report system to the parties involved at the crash scene,” THP Colonel Tracy Trott said. “While this option benefits the citizen, it will also allow troopers and police officers to spend less time at crash scenes and enhance the safety and service of law enforcement officials across the state.”

Citizens may access online crash reports by visiting www.tn.gov/safety or www.tnbuycrash.com.

HEARING OFFICER ACTIVITY FY 2013 - 2014			
DISTRICT	HEARING SCHEDULED	HEARINGS CONDUCTED	MVRS ISSUED
1	327	259	0
2	300	223	2
3	673	546	0
4	452	286	0
5	376	326	0
TOTAL	2,128	1,640	2

MEDICAL COMPLAINTS FY 2013 - 2014	
MEDICALS	NUMBER
Complaints Received	1,636
Approved	835
Approved for Re-Examination	205
Disapproved	343
Pending	250
Driver Medical Evaluations	1,799

RE-EXAMINATIONS FY 2013 - 2014	
RE-EXAMINATIONS	NUMBER
Complaints Received	129
Failure to Re-Exam	135
Passed	230
Passed after Failing Prior Re-Exam	10
Failed	23

C.R.A.S.H.

Crash Reduction Analyzing Statistical History

The CRASH program is the first project in the Department's Predictive Analytics program. CRASH – which stands for Crash Reduction Analyzing Statistical History – aims to deliver an improved suite of tools for Troopers to use when making resource deployment decisions.

The goal of the program is to reduce fatal and serious injury crashes by using historical data to develop a statistical model of data, and then applying the statistical model to predict how likely a crash is to occur in a given area at a given time. The intent is to enhance proactive deployment, thereby reducing the number of crashes through visibility in the higher-risk areas and minimizing the emergency response times to serious crashes.

The program provides interactive maps, accessed via the Departmental intranet, for two program components – 1) crashes, and 2) DUI-related crashes and arrests. For the first program component, the maps not only show the risk of serious crashes, but also display locations of historical (past 3 years) and recent (past 30 days) serious crashes as well as special events that may affect traffic flow. For the second program component, maps showing risk of DUI-related crashes or arrests have just been rolled out. These maps also display locations of DUI-related arrests conducted by the THP in 2013, locations of DUI-related crashes for 2011-2013, and locations of establishments licensed by the Alcoholic Beverage Commission (including liquor by the drink, retail sales, and wineries). These maps combined allow Troopers access to locational and temporal data that are directly related to the performance of their jobs.

Troopers use the predictive Analytics maps to determine how to best utilize unobligated patrol time or grant overtime. Troopers can use both the DUI and Crash forecasts to guide them to the places where they are likely to have the greatest impact on traffic safety. The tool can be used to determine where and when to conduct grant-funded activities, where Troopers should be during unobligated patrol time, and it can be used to assist supervisors when developing enforcement plans for the upcoming week. Taking just a few minutes, a Trooper can examine the area of his or her assignment, and then conduct patrol and enforcement activities in the areas and at the times when the model suggests the risk for a serious crash is highest. Ultimately, the predictive analytics tools allow the Department to improve the job efficiency of its Troopers and simultaneously improve traffic safety.

Data collected from the field is compared to the CRASH risk maps to determine if serious crashes are occurring in the areas projected to have an increased risk of crashes. Crash locations are compared to risk maps generated from the models to evaluate the model accuracy. Data are analyzed using Geographic Information Systems (GIS) in addition to direct visual observations to compare projected risks versus actual crash locations. Data are also scrutinized to determine other factors that may be of use either for model predictions or for visual display with the predictive maps.

Plans for the Predictive Analytics program involve implementation of new approaches to accessing and viewing THP data, in addition to development of additional predictive models for key enforcement areas. Dashboards will be rolled out in the very near future to allow direct access to data on crashes, fatalities, and Trooper activity across the state. The dashboards will allow users to extract data by district, county, troop, or other combination as required, with the ability to summarize the data via display of graphs and charts. A predictive model for reportable commercial vehicle crashes is almost complete, and plans include development of a predictive model for crime interdiction to be implemented in the coming year.





Newsworthy

Tennessee Department of Safety & Homeland Security, Tennessee Highway Patrol Announce New Enforcement Campaign to Reduce Traffic Fatalities

Tennessee Department of Safety and Homeland Security Commissioner Bill Gibbons and Tennessee Highway Patrol (THP) Colonel Tracy Trott have joined police chiefs and sheriffs' association leaders and highway safety advocates to announce the nationwide campaign to reduce traffic fatalities by 15 percent in 2014 – the “Drive to Zero Fatalities”. This national effort was initiated by the International Association of Chiefs of Police (IACP).

The “Drive to Zero Fatalities” campaign is a data-driven effort that will focus on several traffic safety enforcement goals, specifically, seat belt usage, impaired and distracted driving and speeding. It will also include enforcement actions against unsafe driving behaviors of large truck and bus operators.

“Tennessee has recorded some of the lowest traffic fatality figures on record for the past three years. We attribute that accomplishment to the data driven deployment of our state troopers and the work of local law enforcement agencies across the state,” Commissioner Gibbons said. “We hope this year-long traffic safety campaign will

produce even better results in Tennessee and nationwide,” he added.

In 2011, there were 937 traffic-related deaths on Tennessee roadways, while 990 people were killed in vehicular crashes in 2013, representing the lowest and second lowest figures, respectively, since 1963. In 2012, 1,018 people died as a result of a traffic crash, the third lowest figure since 1963.

“The message that we want to convey with “Drive to Zero Fatalities” is that no traffic fatality should be acceptable in your circle of friends. This is a personal slogan that everyone can relate to,” Colonel Trott said. “Each one of us should have a vested interest in keeping our highways safe and preventing fatal crashes caused by impaired or distracted driving, failure to wear seat belts and speeding. The “Drive to Zero Fatalities” is our goal for 2014,” he added.

Colonel Trott noted that traffic fatalities on state roadways have decreased by nearly eight percent (7.7%) for the first three months of 2014, compared to this same time period in 2013. He also reported that 192 people died in traffic crashes in Tennessee from January 1 through March 31, 2014. That is 15 fewer than the 207 vehicular fatalities that occurred during the same dates in 2013.

State Troopers have worked 476 alcohol-related crashes to date, a three percent increase from the 462 wrecks involving alcohol during the same time frame in 2013.

Meanwhile, the number of DUI arrests made by THP personnel has risen 47 percent during the first quarter of 2014, versus last year's first quarter impaired driving arrests.

"DUI enforcement is one of our agency's top priorities. We are grateful for the support of both the Tennessee Association of Chiefs of Police and Tennessee Sheriffs' Association in spreading the message to our local law enforcement partners across the state that DUI and seat belt enforcement is an essential component of our success," Trott said.

As of March 31, the THP has issued 28,850 seat belt citations in 2014. That's 11,752 more seat belt citations or a 69 percent increase than those issued during the first three months of 2013. However, Colonel Trott and others still expressed concerned about the number of unrestrained fatalities across the state.

"There has been an 18 percent increase in the number of unrestrained fatalities so far this year compared to last. Fifty-nine percent of the people killed in the first three months of 2014 were not wearing seat belts. That is unacceptable. The simple fact is, seat belt saves lives," he said.

Distracted driving has become a concern in Tennessee and nationally in recent years. Tennessee has seen a drop in distracted driving crashes with 5,294 the first quarter of 2014, compared to 5,724 during the same time last year.

"We recently announced April as National Distracted Driving Awareness Month, and encourage all law enforcement agencies to take an active role in raising awareness on the dangers of distracted driving through this 'Drive to Zero Fatalities' campaign," Kendell Poole said. He serves as the Director of the Governor's Highway Safety Office.

State Troopers will also ensure the safe operation of commercial motor vehicles across the state by conducting truck inspections and placing unsafe drivers or trucks out of service.



Enforcement, Issuance and Crime Stats

The table below, and the charts that follow, reflect data for the last seven fiscal years and cover enforcement, issuance and crime statistics compiled from the various divisions within the Tennessee Department of Safety and Homeland Security.

STATEWIDE PERFORMANCE MEASURES	2007	2008	2009	2010	2011	2012	2013
All Crashes Investigated	29,873	27,668	29,577	29,154	27,202	26,715	26,510
Injury Crashes Investigated	11,352	10,418	11,181	10,921	10,079	9,853	9,194
Alcohol Impaired Crashes	2,253	2,051	2,046	1,466	1,943	2,095	2,038
FCMSA Reportable Crashes	4,337	3,973	3,276	1,144	1,391	1,438	1,425
Traffic Fatalities	1,211	1,043	986	1,032	937	1,018	997
DUI Arrests	3,848	3,508	3,541	3,374	4,691	5,882	6,470
Seatbelt Citations	44,109	37,736	41,183	31,599	30,169	47,407	74,402
Total Citations	389,914	352,258	386,367	303,555	312,581	363,584	393,953
Commercial Motor Vehicle Citations	24,040	21,646	17,524	29,997	28,383	36,345	36,912
Commercial Motor Vehicle Inspections	68,460	69,722	72,962	63,061	60,928	80,143	79,706

*2007-2009 data includes large truck crashes. 2010-2013 data includes crashes reported to FMCSA.
Source: TN Department of Safety & Homeland Security Research, Planning and Development Division



Newsworthy

Tennessee Highway Patrol to Receive Top Honor for Impaired Driving Enforcement, Second in Overall Traffic Safety at National Conference

The Tennessee Highway Patrol has been recognized among the country's top state police and highway patrol agencies by the International Association of Chiefs of Police (IACP). The THP earned second place in the national organization's 2012 law enforcement challenge and won the special category award for impaired driving. Colonel Tracy Trott accepted the awards on behalf of the state's highway patrol at the IACP annual conference in Philadelphia, Pa. in October. The THP took top honors in the impaired driving category based on its year-round efforts to detect and apprehend drunk drivers and to address this traffic safety issue through policies, officer training and public information and education.

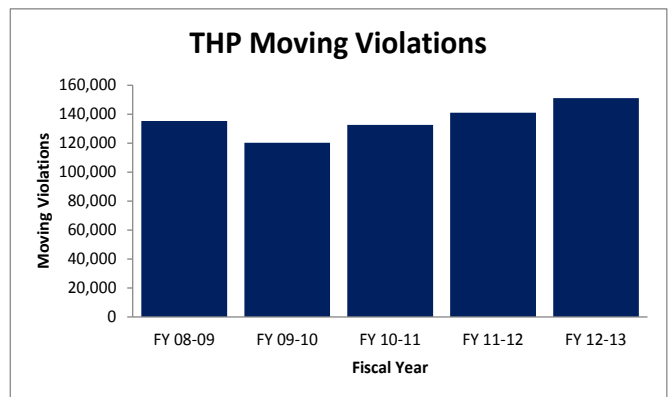
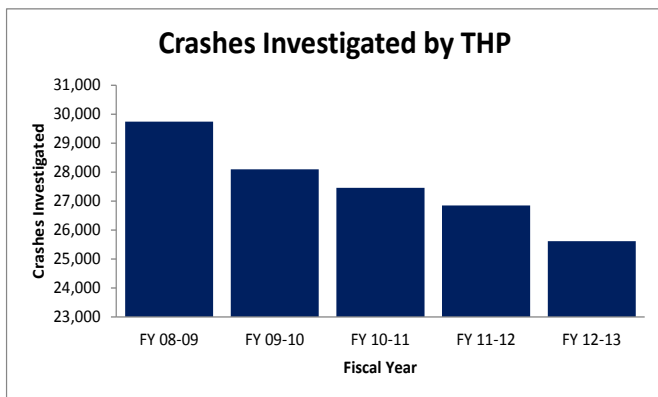
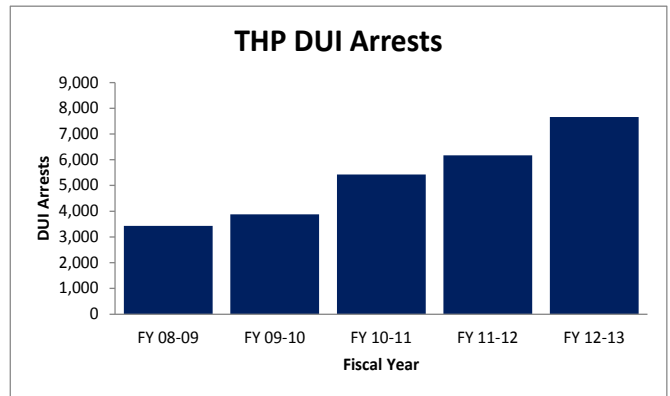
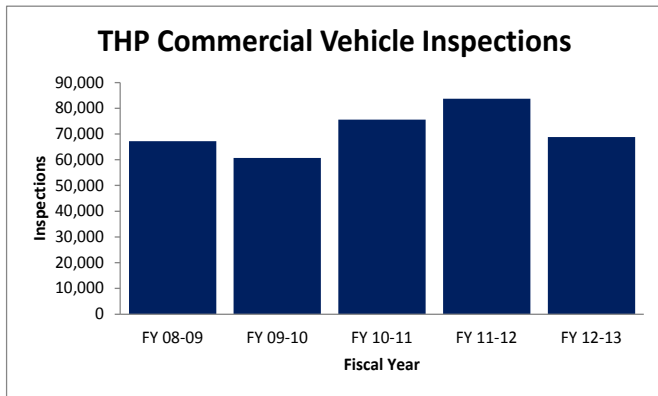
"DUI enforcement continues to be one of the most important duties of the Tennessee Highway Patrol. In 2012, state troopers increased the number of impaired driving arrests by over 25 percent from 2011. We are proud of the steps we have implemented to make our state safer, and more will be implemented as we move forward," Trott said.

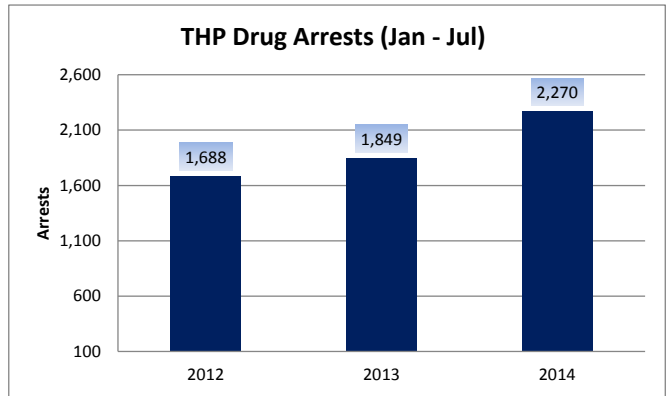
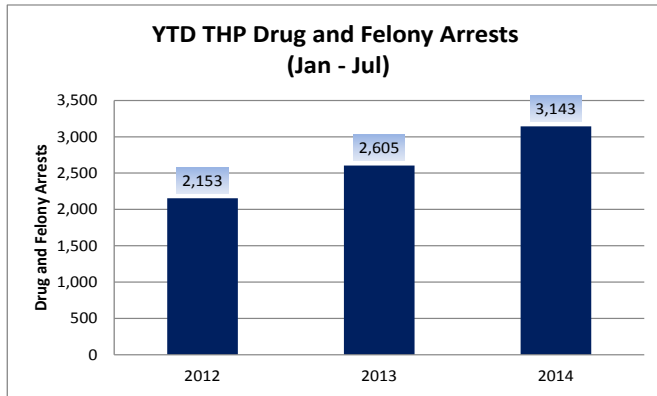
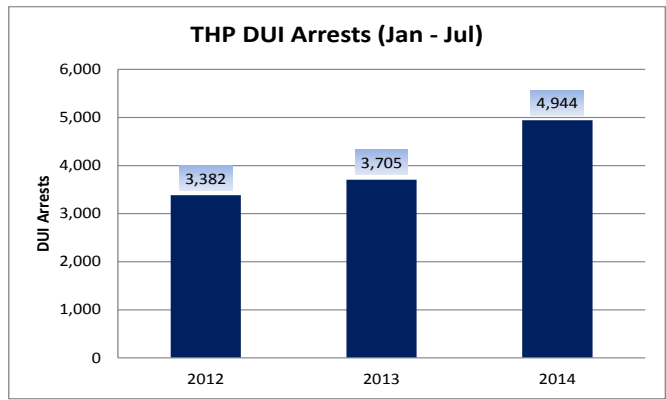
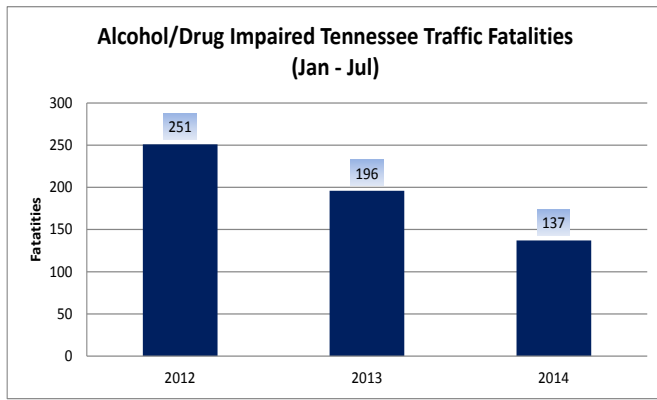
The THP has earned second in the overall National Law Enforcement Challenge for three consecutive years. The National Law Enforcement Challenge is a competition between law enforcement agencies of similar sizes and types. The THP competed in the State Police/Highway Patrol category for agencies with 501-1,000 officers. As part of the challenge, the state's Highway Patrol submitted an application documenting its efforts and effectiveness in traffic safety enforcement.

"This is a tremendous honor for the Tennessee Highway Patrol and every Tennessee State Trooper. This honor would not be possible without their commitment to traffic enforcement and public safety. They are truly Tennessee's finest," Commissioner Bill Gibbons said. Commissioner Gibbons heads the state's Department of Safety and Homeland Security. The IACP is the world's oldest and largest nonprofit organization of police executive with more than 20,000 members in some 200 countries.

Patrol Activity By District

DISTRICT	FELONY ARRESTS	MISDEMEANOR ARRESTS	AUTO THEFT RECOVERY	FELONY DRUGS	MISDEMEANOR DRUGS	FELONY DUI	MISDEMEANOR DUI
#1 Knoxville	179	1,102	48	84	309	27	826
#2 Chattanooga	154	1,364	37	61	273	27	1029
#3 Nashville	160	1,643	107	44	334	42	1188
#4 Memphis	60	831	26	29	64	6	361
#5 Fall Branch	169	1,133	35	71	541	39	745
#6 Cookeville	94	834	24	27	270	25	507
#7 Lawrenceburg	105	975	27	32	249	37	775
#8 Jackson	99	1,078	24	56	125	12	681
Interdiction Plus	266	311	32	172	242		165
STATEWIDE TOTALS	1,286	9,271	360	576	2,407	215	6,277





Seat Belt And DUI Citations By District

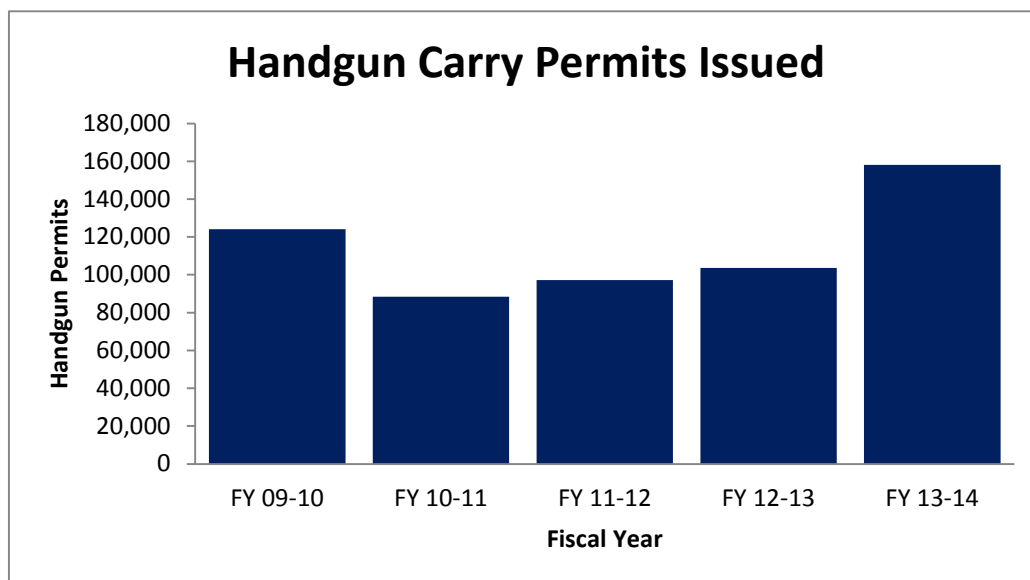
DISTRICT	2012 SEATBELT CITATIONS	2013 SEATBELT CITATIONS	PERCENTAGE CHANGE	2012 DUI ARRESTS	2013 DUI ARRESTS	PERCENTAGE CHANGE
#1 Knoxville	7,132	11,584	62.4%	769	855	11.2%
#2 Chattanooga	5,549	6,350	14.4%	855	1,064	24.4%
#3 Nashville	8,402	13,939	65.9%	1,460	1,269	-13.1%
#4 Memphis	3,247	6,634	104.3%	327	378	15.6%
#5 Fall Branch	4,466	7,822	75.1%	772	792	2.6%
#6 Cookeville	5,716	9,003	57.5%	520	559	7.5%
#7 Lawrenceburg	5,935	10,153	71.1%	579	826	42.7%
# 8 Jackson	6,945	8,787	26.5%	596	714	19.8%
STATEWIDE TOTALS	47,407	75,100		5,790	6,470	



Handgun Carry Permit Stats

The state of Tennessee issued 158,184 handgun carry permits in the 2013/2014 fiscal year. Of these, 35.6 percent were originals, 58.4 percent were either renewals or reinstatements, 5.2 percent were duplicates, 0.6 percent were free, and approximately 0.0 percent were new residents.

The most active month was July 2013 when 21,955 handgun carry permits were issued. The state of Tennessee suspended 1,430 handgun carry permits, revoked 88 handgun carry permits, and denied 3,091 handgun carry permits in the 2013 – 2014 fiscal year. Handgun carry permits were issued to males at an approximate ratio of 2.4:1 (111,185 to 46,999) compared to females. The age group of 46-50 years was the most populous for females and for males the most populous age group was over 65 years.



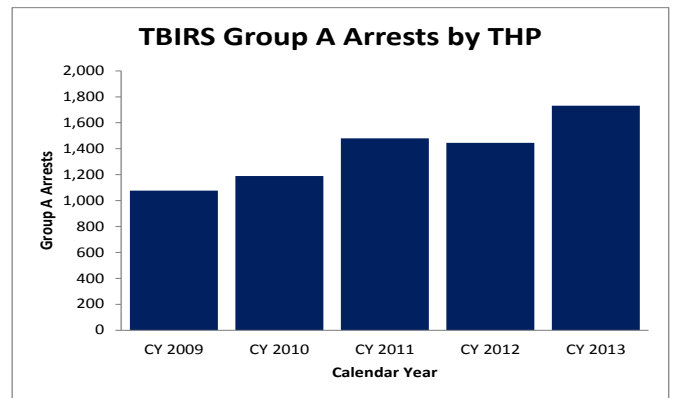
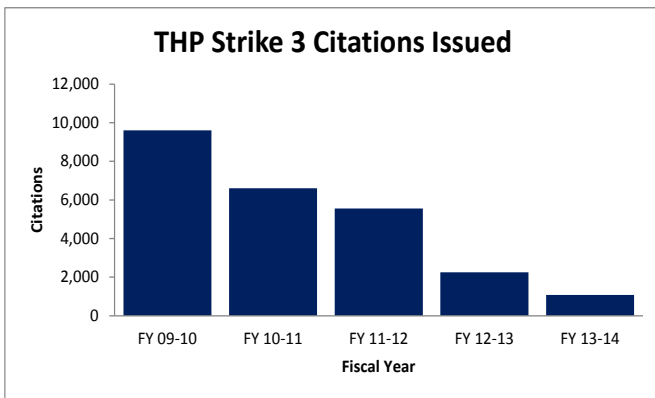
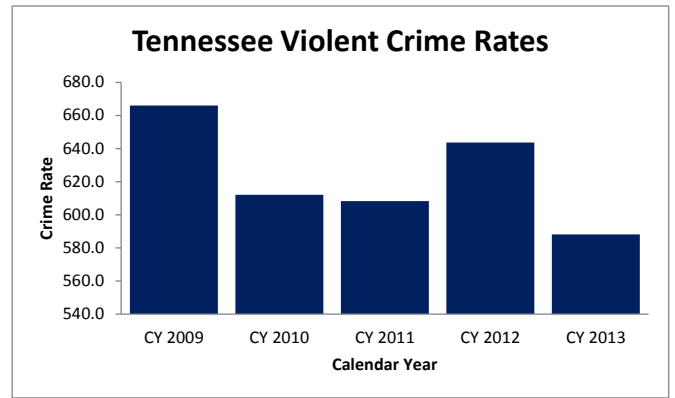
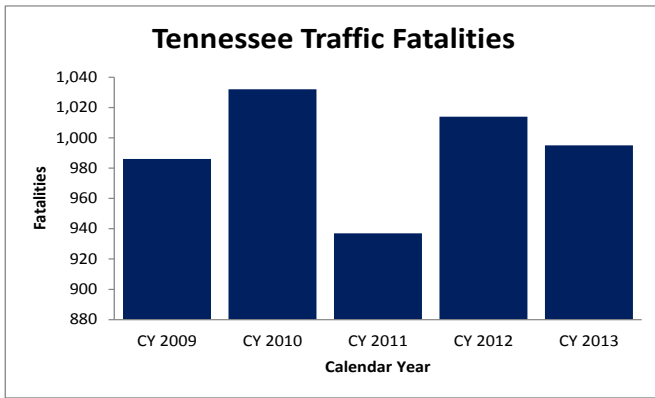
The counties with the highest number of Tennessee handgun carry permits issued were: Shelby (17,330), Knox (10,054), Davidson (9,767), Hamilton (7,201), and Rutherford (6,561). The counties with the highest number of Tennessee handgun carry permits suspended, revoked, or denied were: Shelby (516), Knox (373), Davidson (306), Rutherford (167), Hamilton (143).

Source: TN Dept. of Safety and Homeland Security, Research, Planning, and Development.

ASSET FORFEITURE CASES FY 2013 - 2014		
CURRENCY	TOTAL SEIZED	TOTAL FORFEITED
Money Seized	\$14,627,082.09	
Money Forfeited		\$14,302,764.73
Drug Fund Settlement Payments		\$2,045,680.62

ASSET FORFEITURE CASES FY 2013 - 2014		
TYPE OF PROPERTY	TOTAL SEIZED	TOTAL FORFEITED
Cars	3,635	2,926
Trucks	2,596	2,131
Motorcycles	137	104
Boats	7	7
RVs & Vans	208	138
Misc (Pagers, Jewlery, etc.)	982	828
Real Estate	0	0
Other Major	79	51
TOTAL	7,644	6,185

LICENSES ISSUED BY CARD TYPE AND OUTLET				
CARD TYPE & OUTLET	FY 2012-2013	FY 2013-2014	% OVERALL ACTIVITY	% CHANGE
Field Issued Photo	1,179,448	1,125,693	68.01%	-4.6%
Internet Photo	257,037	286,043	14.82%	11.3%
Field Issued Non-Photo	1,555	1,241	0.09%	-20.2%
Internet Non-Photo	3,095	2,768	0.18%	-10.6%
Mail/Batch Renewal Photo	113,867	122,035	6.57%	7.2%
Mail/Batch Renewal Non-Photo	18,963	12,387	1.09%	-34.7%
Self-Service Kiosk Photo	149,177	157,534	8.60%	5.6%
Self-Service Kiosk Non-Photo	206	218	0.01%	5.8%
Self-Service Super Kiosk Photo	10,751	33,205	0.62%	208.9%
Self-Service Super Kiosk Non-Photo	106	255	0.01%	140.6%
TOTAL	1,734,205	1,741,379		



* Includes most categories of major types of crimes.

** Includes murder, forcible rape, and robbery crimes. Calculated per 100,000 residents.

*** Alabama, Arkansas, Georgia, Kentucky, Mississippi, North Carolina, and Virginia.

Sources: All data from TN Dept. of Safety and Homeland Security, Research, Planning and Development, with the exception of:

TBIRS Group A Arrests by THP - Tennessee Bureau of Investigation and Violent Crime Rates - Federal Bureau of Investigation

CATEGORY	CY 2006	CY 2007	CY 2008	CY 2009	CY 2010	CY 2011	CY 2012	CY 2013
Tennessee Traffic Fatalities	1,284	1,211	1,043	986	1,031	938	1,014	995
TBIRS Group A Arrests by THP *	1,201	1,090	675	1,076	1,189	1,480	1,445	1,731
Tennessee Violent Crime Rates**	760.2	753.3	720.6	666.0	613.3	608.2	642.1	588.1
Surrounding States *** Violent Crime Rates**	402.6	408.9	404.7	366.5	375.1	326.0	327.2	NA
Nationwide Violent Crime Rates*	473.6	466.9	457.5	431.9	403.6	386.3	386.9	NA





Newsworthy

Governor's Highway Safety Office, Tennessee Highway Patrol Announce Increase in Seat Belt Usage

The Governor's Highway Safety Office (GHSO) and the Tennessee Highway Patrol (THP) announced in July an increase in seat belt usage with an observed usage rate of 87.7 percent statewide for the month of June. That's an increase from the previous usage rate of 84.6 percent. The seat belt survey is performed by the University of Tennessee (Knoxville) Center for Transportation Research. The survey, which is conducted in accordance with federal requirements and standards, is state mandated by the National Highway Traffic Safety Administration (NHTSA).

"We are extremely pleased to see this solid increase in seat belt usage in Tennessee. As fatalities have decreased, this is further proof that seat belts save lives, and that's what we are in the business to do," GHSO Director Poole said. "This all-time high in usage also means that our 'Click It or Ticket' campaign, combining education with the enforcement efforts of the Tennessee Highway Patrol and every single local law enforcement partner across the state, has been a productive partnership," he added. State Troopers have issued 4,666 seat belt citations during this year's Click it or Ticket campaign, which ran from May 19 through June 1. Since January 1, 2014, THP personnel have ticketed 58,842 individuals for violation of the seat belt law.

"Since the beginning of 2012, our agency has implemented an aggressive seat belt enforcement program," Colonel Tracy Trott said. "We've seen a 236 percent increase in the number of seat belt citations state troopers have issued since then. I'm thankful to the troopers who have worked so hard in this area, along with our partners at GHSO, the Tennessee Association of Chiefs of Police and the Tennessee Sheriffs' Association who have helped us achieve this level of safety for our citizens," he added. Colonel Trott also noted that Tennessee's percentage of unrestrained fatalities is at a five-year low. Both the THP and the GHSO are committed to proactive enforcement and education to lower the fatality figure and continue to increase the seat belt usage rate.

"We still have room for improvement in all areas and demographics and will continue our efforts to reach even higher goals and save even more lives in Tennessee," Director Poole said. As of July 14, preliminary statistics indicate 476 people have died on Tennessee roadways, a decrease of 29 deaths compared to 505 fatalities at this same time in 2013. To date, 49.7 percent of the state's fatalities have been unrestrained motorists.

Tennessee Department of Safety and Homeland Security



TENNESSEE DEPARTMENT OF SAFETY & HOMELAND SECURITY
312 ROSA L. PARKS AVENUE
25TH FLOOR
NASHVILLE, TN 37243