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Annual Report

Department of Safety & Homeland Security

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### Annual Report, Fiscal Year 2019/2020

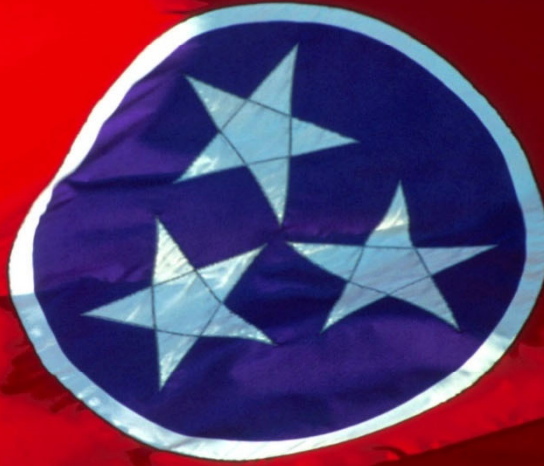
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**TN**

Department of  
**Safety &  
Homeland Security**



# Annual Report

Fiscal Year 2019/2020

Tennessee Department of Safety & Homeland Security | December 2020







Jeff Long  
Commissioner

Bill Lee  
Governor

December 2020

Our Fiscal 2019-2020 Annual Report reflects significant progress made in the Tennessee Department of Safety and Homeland Security (TDOSHS); we accept our challenges as opportunities to strengthen our mission.

This past year has been productive for our department. Preparation has paid off for planned and unplanned circumstances, allowing us to respond to situations at a moment's notice. Our staff is always prepared to take on the everyday challenges that we face in public safety. When we respond to situations, it not only allows us to showcase the strengths of our department, but it also allows us to strengthen our partnerships throughout the state.

Due to COVID-19, our department took extraordinary and decisive measures to keep employees and customers safe. Personal protective equipment (PPE) was provided to continue the operations of all Driver Services Center employees and Tennessee Highway Patrol Troopers. Additionally, the majority of the department's administrative workforce transitioned quickly to a work from home environment. Despite the on-going pandemic, the department's mission and values haven't changed. We have and continue to look for new and innovative ways to continue serving the citizens of Tennessee while maintaining a safe work environment for employees and customers.

The Tennessee Highway Patrol (THP) graduated their first cadet class under Governor Lee's administration on THP's 90<sup>th</sup> anniversary, which was December 14, 2019. A cadet lateral class graduated in November 2020, with an additional cadet class expected to graduate in January 2021. These new troopers confirm Governor Lee's plans to improve public safety. With increased enforcement and innovative traffic safety initiatives, the THP is viewed as a model law enforcement agency across the nation.

The Driver Services division began issuing REAL IDs to the citizens of Tennessee on July 1, 2019. More than one-million REAL IDs have been issued since that time. The REAL ID Act of 2005 established minimum security standards for state-issued driver's licenses and identification cards and prohibits Federal agencies from accepting for official purposes licenses and identification cards from states that do not meet these standards. Beginning October 1, 2021, these purposes include accessing federal facilities, boarding federally regulated commercial aircraft, and entering nuclear power plants.

To keep up with the demand for REAL IDs, two previously closed Driver Services Centers were reopened. Centennial Avenue Driver Services Center located in Davidson County and the former Summer Avenue Driver Services Center in Shelby County reopened under the name of "Bartlett Express Driver Services Center." Both locations serve as express centers. Participating County Clerk Offices across the state have also issued REAL IDs, giving customers additional options should they elect to get a REAL ID.

In an effort to better serve the citizens of Tennessee and cut down on the wait time, an appointment and e-Ticket system was piloted at select Driver Services Centers. After noticing great success, the appointment and e-Ticket system rolled out to all Driver Services Centers across the state and continue to see great success with customers, resulting in faster experiences.

The Tennessee Office of Homeland Security (OHS) continues to receive tips on our Safe TN app that was developed in 2019. In light of recent school shootings, OHS placed a strong emphasis on providing a school safety action plan that has been shared with every school district in Tennessee, ensuring that every child feels safe when going to school. We continue to provide training and recommendations to the school districts. This app is an anonymous reporting system that allows students, faculty, parents, and the general public to easily and confidentially report threats, tips, or concerns to help prevent violence in our schools and communities. Tips can be submitted 24/7 through the mobile app from any compatible device. Our department reviews, assesses, and sends all submissions to law enforcement, mental health crisis response teams, and/or school administrators for intervention based on the information received.

The Tennessee Highway Safety Office (THSO) continues its leadership role in the state's traffic safety efforts. Working together with our federal partners at the National Highway Traffic Safety Administration (NHTSA), the THSO staff developed, executed, and evaluated proven strategies to help save lives. As of January 21, 2020, THSO announced a significant increase in the state's overall seat belt usage rate, compared to previous years. The usage rate rose from 90.9% in 2018 to 91.75% in 2019. This marks the second year Tennessee's usage rate surpassed 90%. Tennessee's 2019 usage rate also exceeded the national usage rate of 90.7%.

Data dictates our efforts, but the truth is, we must look beyond numbers and realize that behind every injury or death, there is a community of people whose lives have been negatively impacted when a preventable crash occurs. We, too, are a community of people brought together for a common purpose: to end the senseless loss of life on our roadways.

As a public safety leader, I have been honored to serve as your Commissioner. The past year has been challenging and rewarding. I have personally witnessed the dedication of employees in every division and throughout the entire state. I have honestly enjoyed being a part of this department and ensuring that my role as a leader benefits not only our staff but all the citizens in our great state.

Sincerely,



Jeff Long

Commissioner & Governor's Homeland Security Advisor

# Table of Contents

# Page Number

<b>Mission and Agency Overview</b> .....	1
Historical Highlights.....	1
Organizational Chart .....	2
<b>Agency Divisions</b> .....	3
Tennessee Highway Patrol .....	3
Office of Homeland Security .....	5
Driver Services .....	6
Tennessee Highway Safety Office.....	8
Administrative Divisions .....	10
<b>FY 19/20 Annual Report Statistical Information</b> .....	21
Tennessee Highway Patrol .....	22
Office of Homeland Security .....	25
Driver Services .....	26
Tennessee Highway Safety Office.....	27
Administrative Divisions .....	28
Handgun Carry Permits .....	29
Legal Services .....	30

## ***Mission***

***To serve, secure, and protect the people of Tennessee.***

## ***Agency Overview***

The Tennessee Department of Safety & Homeland Security (TDOSHS) is responsible for ensuring the safety and general welfare of the public. The department's general areas of responsibility include:

- Law enforcement
- Commercial vehicle enforcement
- Criminal investigations
- Homeland security
- Safety education
- Driver license issuance, renewal, and replacement
- Handgun permit issuance, renewal, and replacement
- Traffic safety initiatives

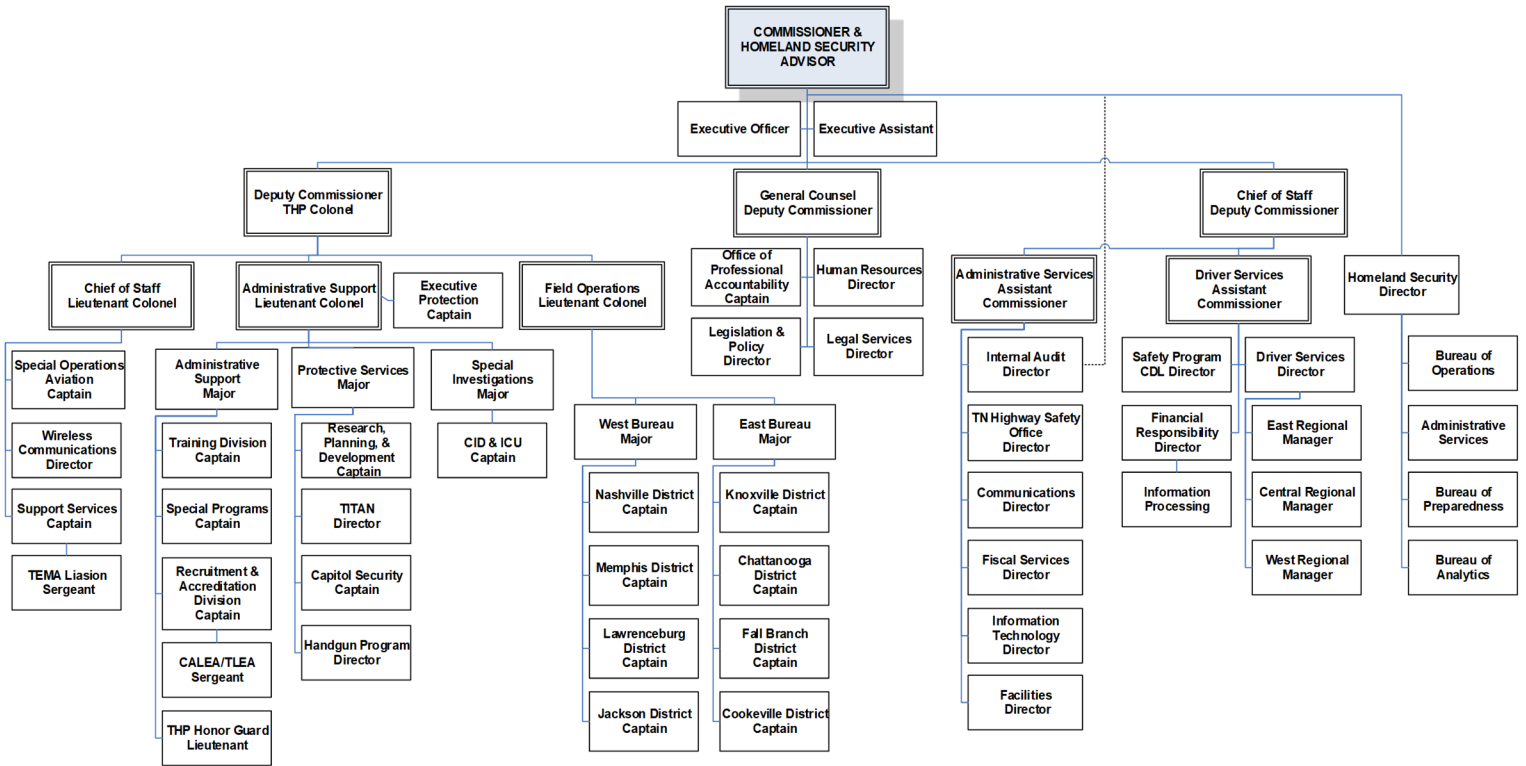
Headquartered in Nashville, the TDOSHS maintains a strong presence statewide with more than 50 field offices located throughout the state. It is comprised of a highly professional staff of over 1,800 employees, approximately half of whom are commissioned law enforcement officers.

The TDOSHS has undergone various modifications since its creation to ensure it is equipped to meet the needs of Tennessee's citizens. Below is a list of historical highlights for the department.

## ***Historical Highlights***

- 1929 The first state police force was patterned after the Texas Rangers;
- 1937 Tennessee became the 32<sup>nd</sup> state to enact a driver license law;
- 1939 The Department of Safety was formally established;
- 1971 Driver license issuance was established as a function separate from the THP;
- 1972 The THP created its first special operations unit called the "Tact Squad;"
- 1980 The Tennessee Bureau of Investigation (TBI) was removed from the department and established as a separate agency;
- 1984 The first photo license was issued;
- 1996 Commercial Vehicle Enforcement (CVE) was established which incorporated the Public Service Commission (PSC) functions and Motor Vehicle Enforcement (MVE);
- 1996 Handgun carry permits moved from local sheriff's offices to the department;
- 1999 The department gained international accreditation through the Commission on Accreditation for Law Enforcement Agencies (CALEA);
- 2001 The THP created the Critical Incident Response Team (CIRT);
- 2004 The department's CVE Division merged into the THP;
- 2006 The Title and Registration Division was transferred to the TN Department of Revenue;
- 2007 The Office of Homeland Security (OHS) was merged into the department;
- 2012 The TDOSHS gained accreditation through the Tennessee Law Enforcement Accreditation (TLEA);
- 2016 The Governor's Highway Safety Office (GHSO) became the Tennessee Highway Safety Office (THSO) and was transferred to the TDOSHS;
- 2019 The THP celebrated its 90 year anniversary.

# Department of Safety & Homeland Security Organizational Structure



December 2020



# Tennessee Highway Patrol

The THP enforces all duties set forth by state law, including motor vehicle laws, investigation of traffic crashes, and assistance to motorists and other law enforcement agencies upon request. The THP includes the special operations unit and the aviation section to safeguard the lives of officers and the public by responding to and controlling emergency situations and unusual occurrences (i.e., disasters and civil disturbances). The THP is the lead state agency in interdicting criminal activities on our highway system. They also investigate numerous categories of crimes, including identity theft.

The THP is responsible for the enforcement of laws, rules, and regulations pertaining to the safe operation of commercial vehicles on the roadways in Tennessee. This includes enforcement of licensing, fuel tax, and insurance laws applying to interstate motor carriers. Major commercial vehicle enforcement activities include inspecting commercial vehicles and driver logs, patrolling highways with a focus on truck traffic violations, and weighing commercial vehicles both at interstate inspection stations and portable scales along the highways. The pupil transportation section is responsible for ensuring that children are transported safely through driver training and childcare vehicle inspections.

The THP is also responsible for the internal security of the State Capitol, Tennessee Supreme Court Building, and Cordell Hull Building. Additionally, the department is also responsible for the external security of the Legislative Plaza, War Memorial Building, and other state property throughout Davidson County. The THP is responsible for the security of the Governor and First Family, Lieutenant Governor, Speaker of the House, visiting dignitaries, and the Executive Residence and its grounds. The THP reviews and processes handgun carry permit applications and is responsible for denying, canceling, revoking permits, and certifying handgun safety programs and instructors.

Colonel Matt Perry is the current Commander of the Tennessee Highway Patrol.



Colonel Dereck R. Stewart served as Commander of the Tennessee Highway Patrol from June 1, 2018 until December 15, 2020.

# Tennessee Highway Patrol



## ***FY 19/20 Highlights***

- In FY 2019/2020, Tennessee reduced the number of motor vehicle crashes by almost 10.5%;
- The number of fatal and serious injury crashes were down 3.0% from the previous year;
- Inspectors conducted a total of 78,886 inspections with an Out of Service Driver rating of 6.24% and an Out of Service Vehicle rating of 26.69%, which are above the national average;
- Interdiction Plus (IP) seized 51.93 pounds of cocaine, 442 units of ecstasy, 7.35 pounds of heroin, 433.68 pounds of marijuana, 120.05 pounds of methamphetamine, and 5149.50 units of pharmaceutical substances;
- IP removed a total of \$4.6 million worth of narcotics from Tennessee's roadways;
- Additionally, IP provided training for 82 officers on the concepts of criminal patrol from 20 rural law enforcement agencies in Tennessee;
- The Critical Incident Response Team (CIRT) implemented their Small Unmanned Aircraft System (sUAS) program to assist with mapping and photographing crash and crime scenes, which will reduce the amount of time roadways will be closed due to crash investigations. All members obtained their FAA Part 107 Remote Pilot License;
- CIRT also conducted 146 felony investigations, 64 assists to other agencies, 216 internal assists, and conducted 50 training classes.
- The Knoxville District held a collaborative effort with law enforcement agencies from Knox, Roane, and Sevier Counties, along with 22 Troopers, on March 7, 2020, dubbed "Operation March Madness." The 24-hour operation proved to be very successful, with 340 citations being issued. Among the numerous violations were 16 DUI arrests, 33 seatbelt citations, six texting citations, and six misdemeanor drug cases. Additionally, five commercial vehicles were placed out of service, along with three out of service drivers.

# Office of Homeland Security

The Office of Homeland Security (OHS) has the primary responsibility and authority for directing homeland security activities, including conducting homeland security investigations and homeland security prevention, protection, and response operations. This responsibility includes the development and implementation of a comprehensive, coordinated strategy to secure the state from terrorist threats and attacks. The office serves as a liaison to related agencies of the federal government, local government, other states, and private sector stakeholders on matters of homeland security.

The OHS, in partnership with the TBI, operates an intelligence processing fusion center, which enhances the state's ability to analyze terrorism-related information and improve information sharing among local, state, and federal agencies; with the goal of preventing terrorist activities.

Greg Mays serves as the Director of the Office of Homeland Security.

## ***FY 19/20 Highlights***

- Trained over 6,900 public safety, government, and private sector partners in relevant subjects, to include: cybersecurity, active shooter preparedness, terrorism, sovereign citizens, ID theft awareness, and suspicious activity reporting;
- Conducted Terrorism Liaison Officer (TLO) training, which added 125 new TLOs in Tennessee;
- Passed through over \$4.2 million in Homeland Security Grant funds to local governments and state agencies;
- Assisted nonprofit organizations across Tennessee in being awarded over \$600,000 in nonprofit homeland security grant funds;
- Participated in national-level data calls, including the National Critical Infrastructure Prioritization Program (NCIPP) and the Special Events Data Call. These data calls drive metrics that DHS uses to calculate its risk assessment, which in turn determines the amount of grant funding received by Tennessee. These data calls also determine Special Event Assessment Ratings (SEAR);
- Continued to support the State's Safe School Initiative by partnering with the Tennessee Department of Education on physical security standards and assessments and school emergency operations planning for the State's 1,800+ schools;
- Managed the SafeTN app, which allows school students, staff, faculty, and the community to anonymously report suspicious activity;
- Hosted an annual cybersecurity conference at Middle Tennessee State University, with over 325 attendees from industry, education, and government, that addressed cybersecurity challenges by sharing the latest information, strategies, best practices, and a practical application workshop; and
- Hosted the annual Three Stars of Tennessee Award and First Responders Recognition ceremony at the Governor's Residence on September 11, 2019.

# Driver Services

The Driver Services Division is responsible for the issuance of driver licenses, processing handgun carry permit applications, and voter registration applications, in addition to handling many other services. The division is continuously working on ways to provide the best possible customer service experience. In addition to the 44 service centers located throughout the state, the division has 50 partners that include county clerks, municipal government entities, and its first public-private partnership. The division offers e-commerce services through its website for the convenience of its customers, as well as having 37 self-service kiosks strategically located throughout the state.

The division is also responsible for coordinating the cancellation, revocation, and suspension actions against driving privileges as a result of crashes, moving violations, weapons violations, child support violations, and failure to appear in court. The division is also responsible for the reinstatement of driving privileges.

Paula Shaw serves as the Assistant Commissioner of the Driver Services Division.

## ***FY 19/20 Highlights***

- The division received four (4) Driver License Express centers in the 2020-2021 budget;
- The division opened the Centennial and Bartlett Express centers in Nashville and Memphis;
- The division received eighty (80) positions in the 2020-2021 budget;
- The division hired 30 temporary part-time examiners for REAL ID issuance;
- The division deployed 150 iPads at the driver services centers;
- The division included Commercial Driver License renewals as an online service;
- The division displayed live wait times for all forty-five (45) Driver Services Centers online;
- The division implemented an online appointment system across the state;
- The division expanded the number of County Clerks and Third-Party partners from 39 to 52;
- The division implemented a new Interview Style application process reducing the need for paper applications;
- The division updated to 4G WIFI connectivity on the mobile buses and Self-Service Kiosk;
- The division increased the number of workstations at several Driver Services Centers;
- The division issued 736,051 REAL ID in 2019-2020;
- The division won the 2020 American Association of Motor Vehicle Administrators (AAMVA) Marketing Campaign award for its REAL ID campaign using former Titans Running Back Eddie George to promote REAL ID;
- The division partnered with the University of Memphis, Vanderbilt, and University of Tennessee to promote REAL ID;
- The division partnered with the local network news stations and Comcast to continue the promotion of REAL ID;
- The Commercial Driver's License Division (CDL) has implemented the online services option for commercial driver license renewals and duplicates. This customer service initiative allows the commercial industry drivers to perform these tasks from any available computer wherever they are located and relieves the necessity of their visiting a driver services center location.

# Driver Services

## *FY 19/20 Highlights Continued*

- The CDL Division has recently introduced an online medical certification process to assist the commercial drivers. This new process allows the driver to upload two documents online and permits TDOSHS personnel to process the documents more efficiently. This initiative is a time saver for our commercial industry customers by presenting a more streamlined process to ensure CDL drivers are not downgraded for failure to timely submit their medical certificates. This option also relieves the necessity of visiting a driver services center to accomplish the task.
- During the COVID-19, the Driver Training & Testing Program (DTTP) assisted their partners with the utilization of a virtual training classroom to meet the thirty (30) hours of classroom training requirement. This initiative was well received by participants and allowed them to meet the social distancing requirements as recommended by the Centers for Disease Control (CDC).

# Tennessee Highway Safety Office

The THSO works with law enforcement officials, judicial personnel, and community advocates to coordinate activities and initiatives relating to the human behavioral aspects of highway safety. Its mission is to develop, execute, and evaluate programs designed to reduce the number of fatalities, injuries, and economic losses resulting from traffic crashes on our roadways. The THSO works closely with NHTSA to implement programs focusing on occupant protection, impaired driving, speed enforcement, pedestrian, bicycle, motorcycle, teen driver, and senior driver safety, and crash data collection and analysis. Programs administered by this office are 100% federally funded.

During FFY 2020, there have been significant challenges due to COVID-19. However, there have been many great accomplishments, and the commitment from our safety partners has remained high.

Clyde "Buddy" D. Lewis serves as the Director of the Tennessee Highway Safety Office.

## ***FY 19/20 Highlights***

- Awarded 341 federal grants in FFY 2020, representing 302 different partners;
- The seatbelt usage rate remains at 91.75% due to NHTSA allowing states to utilize a federal waiver and keep their prior-year survey results, rather than obtaining results that are possibly impacted due to COVID-19. This annual survey is conducted through a grant agreement with the University of Tennessee Center for Transportation Research;
- There were 11 data-driven media campaigns which garnered 91,616,258 impressions, 14,603 radio spots, 5,047 television spots to encourage seatbelt use, prevent impaired driving, encourage pedestrian safety, encourage safety around motorcycle riders, and prevent distracted driving during state FY 2020;
- Certified 63 Child Passenger Safety Technicians (CPS), and 61 more in recertification or renewal. Trained and certified over 380 in Standardized Field Sobriety Testing (SFST), over 285 in Advanced Roadside Impairment Driving Enforcement (ARIDE), and 30 officers were trained as Drug Recognition Experts (DRE);
- The THSO offered and completed 52 training courses in FFY 2020. While a decrease from 99 the year prior, this was still an average of 1 course per week. A total of 1,102 students participated, with 1099 passing. Of the students attending, there were 104 Tennessee Highway Patrol personnel, 294 sheriff departments' personnel, 520 city police officers, and 184 other persons. The average attendance was 21.19 students for each course. The average attendance for the year was 92.68%, which is up from the previous year of 90.69%;
- In conjunction with AAA, the THSO offered and awarded their first Reduce TN Teen Driver Scholarship, which was awarded to Dana White, a David Crocket High School student. An award of \$3000 was presented;
- Ollie Otter reached a milestone of "giving a high five" to 1,000,000 children across TN. The Ollie Otter program focuses on educating kindergarten-4th grade students on traffic safety and booster seat usage through an interactive school program;
- In July 2019, "Hands Free Tennessee" materials were provided to all Tennessee Driver Service Centers in order to assist in educating Tennesseans about the state's Hands Free Law;

# Tennessee Highway Safety Office

## *FY 19/20 Highlights Continued*

- Although the 16th Annual Law Enforcement Challenge scheduled for Friday, August 28, 2020, was canceled due to COVID-19, there were still 52 law enforcement Challenge applications submitted for the event, which equaled the submissions for FFY 2019. 43 of these agencies will receive recognition in traffic safety efforts at December 2020 regional events for law enforcement;
- Law Enforcement Aging Driver Specialist (LEADS), a statewide training initiative for law enforcement which encourages collaborative partnerships and recommends programs that can be used at the local community level to maximize safety and reduce fatalities and serious crashes involving older drivers, trained 67 law enforcement officers. This was a 34% increase from the original goal of 50. In addition, there were two more training classes planned but had to be canceled due to COVID-19;
- In FFY 2020, the THSO increased outreach to Hispanic communities in Nashville through new partnerships with the Hispanic Family Foundation, the Nashville Hispanic Chamber of Commerce, El Jefe 96.7 FM, Stereo Nashville, Nashville Noticias, and TBLC Media;
- For the 2020 school year, the THSO continued the Reduce TN Crashes program for teens, engaging 45 schools across 28 counties through 156 traffic-safety related activities such as informational speakers, hosting safety events, handing out Graduated Driver License (GDL) material, etc.;
- In September 2020, the THSO created a new Facebook Live chat series called “Talking Traffic Safety” to discuss traffic safety issues with subject matter experts and answer questions from the public;
- The THSO began developing a new Off-Road Vehicle Safety campaign to include a new webpage, social media graphics, PSAs, and educational materials;
- Due to Covid-19, the THSO began virtually filming PSAs with program managers via Zoom to increase social media engagement;
- The THSO transitioned to a fully virtual process of conducting federally required on-site monitoring of projects. This process has received recognition and deemed a best practice by NHTSA as well as the Governor’s Highway Safety Association (GHSA);
- In January 2020, NHTSA certified Tennessee as a Low Range State due to the lowering of its impaired driving fatality rate, allowing significantly easier access to impaired driving funds. This becomes effective October 1, 2020;
- Due to COVID-19, there were cancellations of some of the THSO’s most significant and highly visible programs, such as the 33rd Annual Tennessee Lifesavers Conference and the distractive driving educational and enforcement campaign, Operation Hands Free (formerly the Distracted Driving Bus Tour)

# Administrative Divisions

## Communications

The TDOSHS strives to keep the citizens of Tennessee fully informed of its objectives, functions, and accomplishments by maintaining a policy of open communication. This is done through the Communications Division, which serves as the primary point of contact for the agency for media relations and community outreach activities. The division develops and disseminates news releases, media advisories, reports, and social networking updates.

The division ensures compliance with all laws pertaining to public records. The division maintains the integrity of the TDOSHS's investigations and actions by safeguarding the safety, evidence, and/or the rights of suspects, defendants, and other citizens. The division leads the TDOSHS's public awareness efforts for many statewide law enforcement initiatives, including coordination and cooperation with other state departments and agencies.

Wes Moster serves as Director of the Communications Division.

## Criminal Investigations Division

The Criminal Investigations Division's (CID) primary mission is to provide investigative support to the uniform division of the Tennessee Highway Patrol and other divisions of the department. Additionally, the CID is the state investigative agency responsible for investigating crimes related to Auto Theft, Odometer Fraud, Identity Theft, and Insurance Fraud.

CID provides investigative assistance to local, state, and federal partners upon request. CID has members assigned to federal task forces on a full-time basis; including DEA, FBI-Joint Terrorism Task Force, FBI-Cyber Task Force, FBI-Violent Crimes Task Force, and the United States Marshals Service. Members of CID also participate in the United States Secret Service-Electronic Crimes Task Force and Financial Crimes Task Force on a part-time basis.

Troy Human serves as Captain of the Criminal Investigations Division





# Administrative Divisions

## Facilities Management

Facilities management directs the running of statewide facilities and creates a safe and efficient work environment that improves business performance and optimizes staff productivity. Responsibilities include directing facilities functions, implementing policies and safety procedures, engaging with vendors and contractors, minimizing hazards, preparing facilities budgets and monitoring expenditure, designing and planning workstations, coordinating remodeling and refurbishment initiatives, testing equipment, forecasting space needs, coordinating relocations, and facilitating lease agreements.

Evan Smith serves as the Director of Facilities.

## Fiscal Services

Fiscal Services is responsible for preparing the annual budget, maintaining, processing, and accounting for all expenditures and revenue, and department payroll.

Sonya Hadley serves as Director of Fiscal Services.

## Handgun Permit Unit

The Handgun Permit Unit issues, denies, suspends, and revokes handgun carry permits. The unit also regulates handgun safety schools and instructors to ensure compliance with state and federal law. This unit is governed by federal and state law and directed by promulgated rules, policy, and departmental procedures.

Kyle Evans serves as the Director of the Handgun Permit Unit.

## Human Resources

Human Resources provides service and support to the divisions of the department in all processes impacting the staffing of the department as well as providing strategic support for the organization.

Kerri Balthrop serves as Director of Human Resources.

## Information Technology Services

Information Technology Services for TDOSHS are provided by the Law, Safety, and Correction Domain of Strategic Technology Solutions (STS) in the TN Department of Finance and Administration. This dedicated team is responsible for the TDOSHS technology system and platform design, installation, maintenance, providing business and project management solutions, and security and operations.

Tim Sundell serves as the Executive IT Director with the TN Department of Finance and Administration.

# Administrative Divisions

## Internal Audit Division

The Internal Audit Division is responsible for providing independent consulting services designed to add value and improve TDOSHS operations. The division's mission is to enhance and protect organizational value by providing risk-based and objective assurance, advice, and insight. The division helps TDOSHS accomplish its objectives by bringing a systematic, disciplined approach to evaluate and improve the effectiveness of governance, risk management, and control processes.

Russell Shoup serves as Director of the Internal Audit Division.

## Learning and Development

Learning and Development is responsible for developing leaders, administering training, and helping employees improve their skills and expertise to contribute to the overall success of the TDOSHS.

Shannon Geames serves as the Director of Learning and Development.

## Legal Services

Legal Services functions in an advisory capacity to all other divisions of the TDOSHS and stays informed of changes in state and federal laws. The division works in conjunction with the Attorney General's Office in all appealed asset forfeiture cases and any claims filed against the TDOSHS or its employees. The division includes the Commissioner's legislative liaisons who serve as the TDOSHS point persons with the Tennessee General Assembly.

The asset forfeiture program is an integral part of the state's enforcement of the Tennessee Drug Control Act, DUI enforcement, license revocation, and altered vehicle identification seizures. The program provides training to law enforcement officers on case preparation and statutory and other legal changes, including case law involving asset forfeiture.

Driver improvement evaluates the driving records of Tennesseans based on crashes and/or convictions of traffic violations to identify and rehabilitate high-risk drivers. They conduct hearings concerning points, medical/mental conditions, financial responsibility, other driver license issues, and monitor defensive driving schools across the state.

Roger Hutto serves as the Deputy Commissioner/General Counsel of Legal Services.

## Office of Professional Accountability

The Office of Professional Accountability (OPA) is responsible for documenting compliments and investigating complaints against employees and processes all employee disciplinary actions. OPA ensures that the department's employees maintain the highest standards of integrity, ethical performance, and professional standards.

Chris Ray serves as Captain of the Office of Professional Accountability.

# Administrative Divisions

## Protective Services Division

The Protective Services Division encompasses the Executive Protection Unit, the Capitol Protection Unit, and the Facilities Protection Unit. The Executive Protection Unit provides security for the First Family, Lieutenant Governor, and Speaker of the House. Other duties of the detail include the security and transportation of out-of-state Governors, their families, and other dignitaries who visit the State of Tennessee. The primary responsibility of the detail is the protection and transportation of the First Family, providing 24-hour security and travel with them at all times.

The Capitol Protection Unit is responsible for the internal and external security operations at the State Capitol, the Cordell Hull Building, and the TN Supreme Court. This unit is staffed with specially trained State Troopers, to include three explosives detection K-9 teams. The unit also responds to and investigates calls for service at any other state facility in the downtown Nashville area.

The Facility Protection Unit is currently staffed with one THP Sergeant, who oversees the state contract to provide armed protection services through a limited commission authority. The Facility Protection Unit Sergeant is responsible for reviewing the state contract on an annual basis, writing post orders, establishing the training curriculum, conducting security assessments of state facilities, and conducting site visits to ensure the state's interests are met in accordance with the contractual agreement. This position requires extensive statewide travel and oversight. The contract currently has 60 officers assigned to 23 facilities across the state.

Tommy Fyke serves as the Captain of the Protective Services Division



# Administrative Divisions

## Recruitment and Accreditation

Recruitment and Accreditation oversees the strategic goals and objectives of increasing the THP's applicant pool with a focus on recruiting, attracting, and retaining Troopers into law enforcement career paths for the department. They ensure the department is in compliance with standards promulgated by the Commission on Accreditation for Law Enforcement Agencies (CALEA) and the Tennessee Law Enforcement Accreditation (TLEA). They are also responsible for the Citizens Trooper Academy (CTA) and the Explorer Program.

Kim Ogle serves as Captain of Recruitment and Accreditation.

## Research, Planning, and Development

Research, Planning, and Development (RPD) assists in creating and providing policies and procedures to all TDOSHS employees. They administer programs, including the ignition interlock device and digital in-car camera initiatives. They are also responsible for the management of the TDOSHS's grants, forms, and publications, and working with the department's legislative liaisons on various laws and initiatives.

Mark Proctor serves as Captain of Research, Planning, and Development.

## Special Operations Unit

The THP Special Operations Unit is utilized for safeguarding the lives of the general public and officers as they safely resolve unusual occurrences. The unit is charged with handling situations outside the typical duties performed by members within the Department. The Department trains and utilizes these members of this unit to facilitate the needs of other enforcement personnel in the completion of specific duty-related tasks. This specialized unit is based out of Nashville to allow for deployment throughout the State of Tennessee.

All Special Operations Unit members are trained in the special weapons and tactics (S.W.A.T.) discipline. Their duties consist of conducting high-risk search/arrest warrant service, resolving barricaded and hostage incidents, and providing security for foreign and domestic dignitaries. They also provide assistance to all Federal agencies and fellow State agencies, as well as city and county agencies statewide with prison riots or escapes, felony manhunts, and man-made or natural disasters.

Members of the Special Operations Unit are certified Bomb Technicians having completed the FBI's Hazardous Devices School in Huntsville, Alabama. Their duties require them to locate and render safe suspected bomb devices and or components that could potentially harm them or the citizens of Tennessee. This duty also calls for Technicians to destroy old and unstable explosives that are located across the State.

The Special Operations Unit also has members trained as rappel masters, ready for deployment when called upon to perform search and rescue missions either by the helicopter hoisting system or rappelling.

# Administrative Divisions

## Special Operations Unit *Continued*

The Aviation Unit is responsible for all air support and any other aviation related responsibility that assists the department and other public safety agencies. The unit utilizes its helicopter fleet for both criminal and non-criminal searches, hoist rescue, tactical operations, stolen vehicle location, marijuana eradication, and other tasks. Helicopters are equipped with various types of equipment, including Forward Looking Infrared (FLIR) cameras, search lights, LoJack receivers, and the Downlink system. Helicopters and pilots are stationed in the THP Fall Branch, Nashville and Jackson districts. The department, the Tennessee Bureau of Investigation, and the Tennessee National Guard collectively form the Governor's Task Force on Marijuana Eradication and fly missions across the State.

Steven Lowery serves as Captain of the Special Operations Unit.

## Special Programs

The Special Programs Division conducts a wide range of activities aimed at saving lives and reducing injuries on Tennessee roadways. This division is comprised of the Commercial Vehicle Enforcement Administration, Pupil Transportation Administration, and Safety Education.

The Commercial Vehicle Enforcement Administration oversees all grants assigned by the Federal Motor Carrier Safety Administration and ensures all guidelines have been met. Serving as liaison to the trucking industry and local law enforcement agencies, providing crucial training, insight, and guidance in order to promote safer Tennessee Highways.

The Pupil Transportation Administration provides regulation for children's safe transportation to and from school and extracurricular activities. This section is tasked with inspections of all school and daycare buses and all Tennessee bus drivers' training.

The Safety Education program develops, promotes, and offers a wide range of activities, presentations, and events that promote public safety to the local communities, with programs such as Tenny C. Bear, the Litter Bug Program, and partnering with THSO and the Ollie Otter Program.

Travis Plotzer serves as the Captain of Special Programs.

## Support Services

Support Services is responsible for acquiring, preparing, and delivering all vehicles to departmental personnel. They are responsible for receiving, stocking, and distributing all equipment and supplies. They are also responsible for the department's physical inventory.

George (Billy) Smith serves as Captain of Support Services.

# Administrative Divisions

## Tennessee Advanced Communications Network

The Tennessee Advanced Communications Network (TACN) is comprised of four divisions, P-25 (statewide radio system), THP Dispatch, Statewide Interoperability Coordinator (SWIC), and Public Safety Broadband Planning. The P-25 radio section provides support for the statewide radio system, TN Highway Patrol, other state agencies, as well as local agencies.

THP Dispatch operates out of four consolidated centers, located in Jackson, Nashville, Knoxville, and Chattanooga. They communicate with the public and other state and local agencies and coordinate THP response to calls for service.

The SWIC provides statewide coordination between state and local entities concerning interoperable communications needs, as well as serving as the point of contact works with emergency response leaders across all levels of government to implement a statewide strategic vision for interoperability.

The Broadband Planning Group serves as the single point of contact for the Governor's office concerning the build-out of the National Public Safety Broadband Network (NPSBN).

Arnold Hooper serves as the Wireless Communications Director for TACN.

## TITAN (Tennessee Integrated Traffic Analysis Network)

The TITAN Division provides technical support and training for traffic records software applications used by THP and local law enforcement, including eCrash, eCitation, eCrime, and other related applications. Additionally, TITAN provides statistical data and traffic safety analytic services, including predictive analytics, dashboards, and other tools. This division also houses the Fatality Analysis Reporting System (FARS) unit, which reports traffic fatality data to the National Highway Traffic Safety Administration (NHTSA).

Chris Osbourn serves as Director of the TITAN Division.

# Administrative Divisions

## Training

The Training Center is committed to providing a unique educational experience for the Members of the TDOSHS. Using traditional teaching techniques as well as innovative technology, we continue to see a sizeable increase in the amount of personnel utilizing our services. The Training Center is continuing to develop courses that are pertinent to the basic application of fundamental practices within law enforcement and advanced courses that will give members the opportunity to specialize in certain areas to meet the goals and mission of the agency. Through the development and offering of new leadership courses that challenge each supervisor to transition their mindset from supervisor to leadership with an emphasis on mentoring, the Training Center continues to encourage personal and professional growth.

Our Ordnance Division is also housed within the training center. Ordnance is responsible for all activities pertaining to firearms for TDOSHS. This unit maintains records on all departmental firearms and places state numbers on all firearms in departmental inventory. Ordnance is also responsible for repairing departmental weapons as needed. Additionally, it maintains and destroys seized weapons and maintains corresponding seizure records obtained by TDOSHS as a result of confiscation and/or criminal prosecution. The staff also generates the required specifications for all the department's weapons and ammunition and evaluates and tests gun holsters and ballistic vests.

Captain Wesley Stafford serves as the Director of the Training Center.



# Administrative Divisions

## *FY 19/20 Highlights*

- The Communications Division has a total of six Facebook pages, 12 Twitter accounts, four Instagram accounts, two YouTube accounts, and a Flickr account that represent the department on social media. Collectively, the department's social media accounts have more than 271,500 followers and continues to grow;
- The Communications Division conducted a Real ID media campaign across the state, educating and creating awareness about Real ID and the required documents. This included generating paid TV and radio spots, print advertisements, social media, website material, stadium advertisements with college teams from the University of Memphis, Vanderbilt University, and the University of Tennessee;
- The Communications Division won 1st place for the best externally TV Commercial or PSA, externally produced video for the REAL ID media campaign from the American Association of Motor Vehicle Administrators (AAMVA);
- The Communications Division won 1st place for the best TV Commercial or PSA, internally produced video for the Tennessee Highway Patrol's 90th Anniversary from the American Association of Motor Vehicle Administrators (AAMVA);
- Operational audits were performed by Internal Audit on three driver services centers, one cooperative driver training program, the A-list system, the information processing unit, the CDL and DTP administrative units, and the Department's payment card and expense report functions. Additionally, operational audits were performed for 15 commercial driver licenses agencies, and 23 co-score/covert audits were performed on third-party commercial driver licenses examiners;
- Human Resources partnered with the Tennessee Highway Patrol to develop and implement a geographically dispersed Trooper interview process across the State utilizing all 8 Districts managing interviews via video conferencing technology;
- Human Resources facilitated the Department's successful completion of the Annual Performance Management cycle in October 2019 with 98% of Annual reviews completed by the due date;
- The Learning and Development Division trained over 1,400 people after a successful transition to online training;
- During the 19/20 reporting year, a total of 5,058 attended training courses at the Training Center. From July 1, 2019, to June 30, 2020, the Training Center offered 65 classes to commissioned and non-commissioned employees;
- The Training Division has conducted annual In-Service training for the more than 900 members of the patrol;
- THP Cadet Class #1219 began on July 28 and ended on December 14, 2019. The class graduated 37 new troopers on December 14, 2019;
- The Training Center offers its shoot house to local and federal agencies. In 2020, Metro Police Department, Wilson Co. Sheriff's Department, Hendersonville Police Department, FBI, US Postal Inspector, and Mt. Juliet Police Department were among the agencies that utilized the facility;



# Administrative Divisions

## *FY 19/20 Highlights Continued*

- The DOSHS moved the Motorcycle Rider Education Program (MREP) back into a Commissioned position within the department;
- The Training Division hosted interactive events including the THP Young Explorers Program, Retired Officer's Association Banquet, Diamond Coach Bus training, Coffee County High School Criminal Justice tour, and various specialized training classes;
- The Recruitment and Accreditation Division participated in 16 college career fairs, nine military career fairs, three civilian career fairs, and two law enforcement career fairs;
- Internal Audit created, performed, and/or reviewed 29 risk assessments that covered every operational area within the TDOSHS;
- The Research, Planning, and Development Division assisted in the deployment and oversight of the body-worn camera pilot program;
- The Research, Planning, and Development Ignition Interlock Program assisted in the revision of the program's rules and regulations.
- The Office of Professional Accountability administrative cases for unsatisfactory job performance in Driver Services decreased by 39.39% from the previous year;
- Citizen complaint cases decreased by 100% from the previous fiscal year;
- Overall Information Only (IO) cases decreased by 4.93 from the previous fiscal year;
- The CID opened 347 criminal cases during FY19/20, which resulted in 379 felony arrests;
- CID responded to requests for investigative assistance from other divisions within the department and local, state, and federal partners resulting in 1,170 assist cases;
- During FY19/20, CID recovered 162 stolen vehicles;
- CID conducted 221 background investigations during FY19/20;
- As part of their regulatory function, CID conducted twelve audits of salvage yards across the state to ensure proper record keeping as required by title 55, chapter 5 of the Tennessee Code Annotated;
- In July 2019, CID investigators identified a theft ring in Memphis involving rental cars being rented using fake identifications and stolen credit cards. The vehicle identification numbers were being replaced, and the vehicles were sold with fraudulent titles. The investigation resulted in coordination with police in Atlanta and is being prosecuted federally;
- In September 2019, a five-year investigation concluded with the conviction of James Rinaldo Jackson for mail fraud, aggravated identity theft, access device fraud, and theft of mail. Jackson is the self-proclaimed "Father of Identity Theft" and, among other crimes, was assuming the identity of recently deceased individuals in order to steal their life insurance funds from their survivors;
- In February 2020, CID was awarded the National Equipment Register and American Rental Association equipment recovery of the year award for leading a multi-state investigation of heavy equipment theft by rental fraud through identity theft. The investigation covered five states and resulted in multiple arrests and recoveries;

# Administrative Divisions

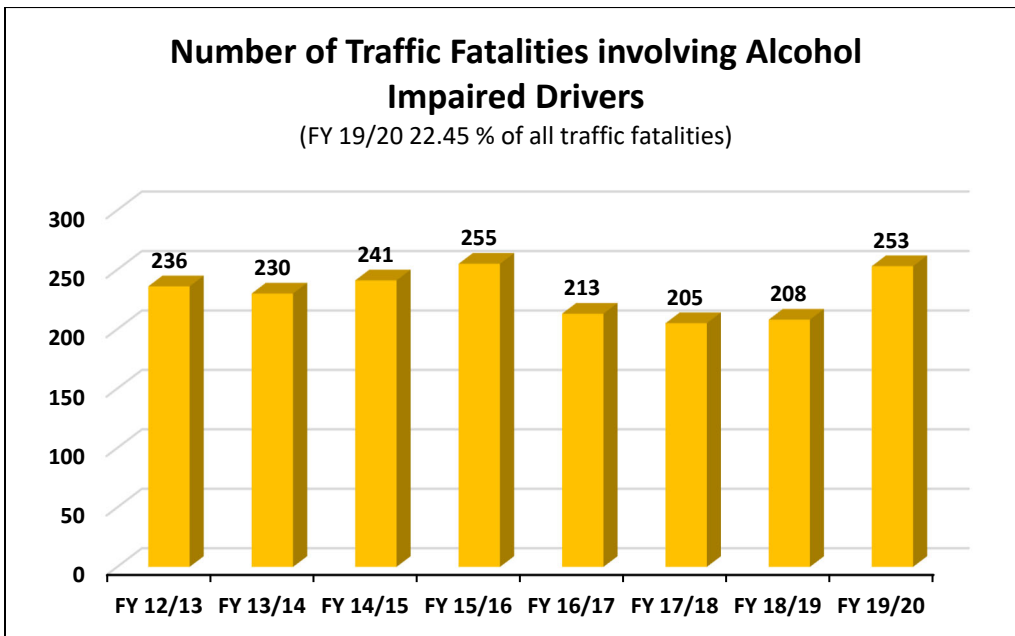
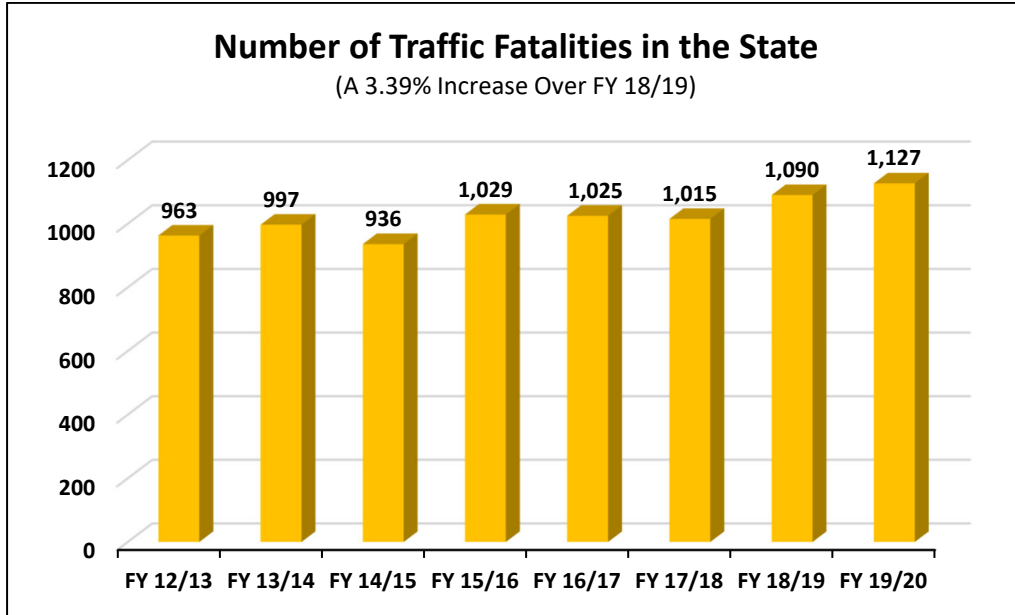
## *FY 19/20 Highlights Continued*

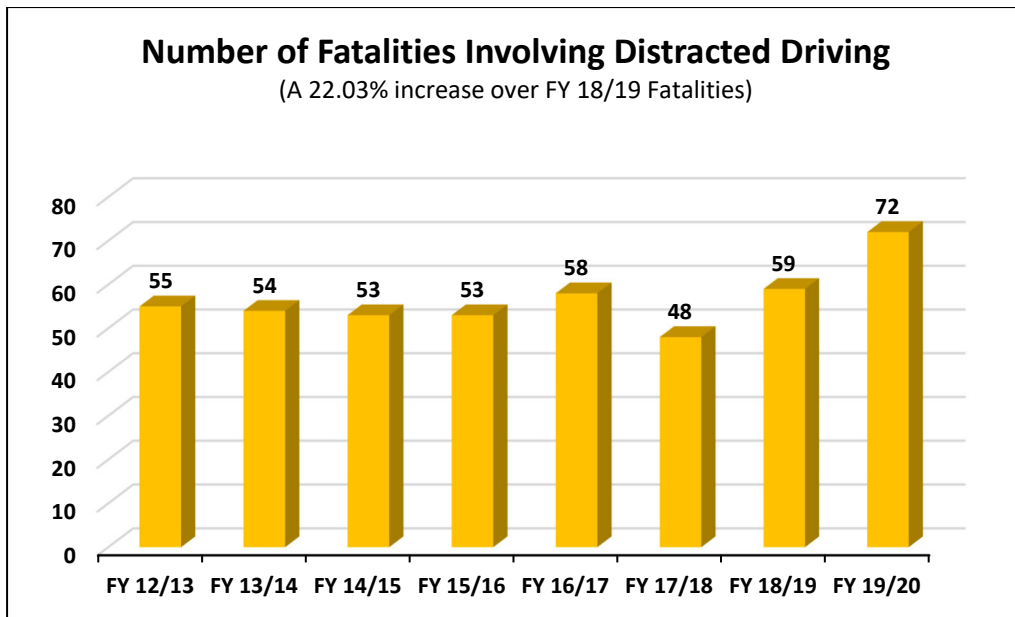
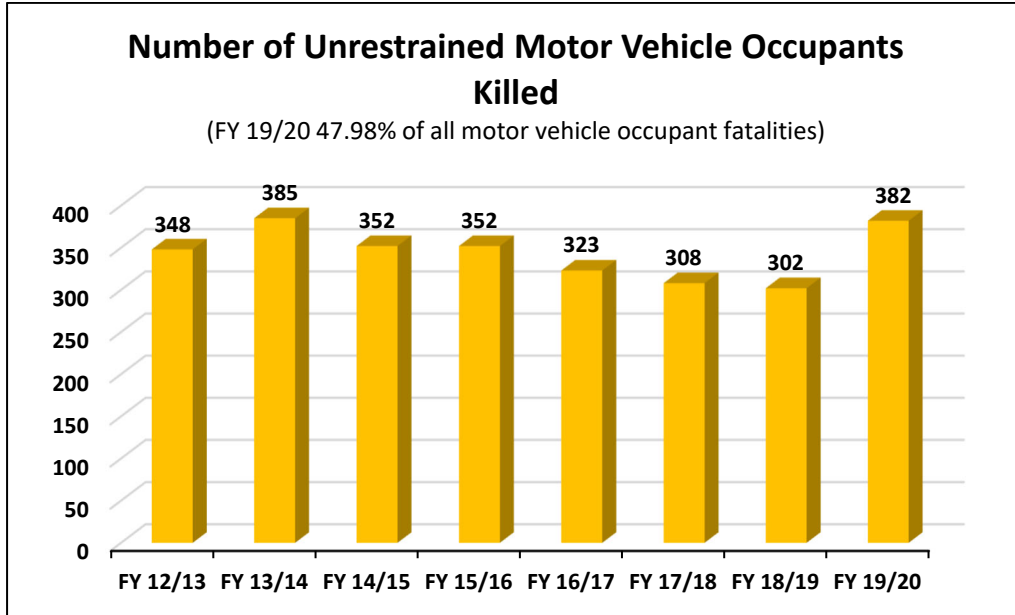
- The TACN Radio System reached over 46,000 users during this fiscal year;
- TACN was a sponsor of the Tennessee Public Safety Interoperability Exercise 2019 Aug 22-25, including presentations by TACN personnel during instructional break-out sessions and coordinating exercise planning and communications;
- The CAD RFP Drafting continued through late 2019 with requirements developed and RFP published in May 2020 and anticipated intent to award the contract in late September 2020.
- Distressed county visits include discussions regarding opportunities to join the TACN P25 system, integration of FirstNet services, and the Critical Connect, LMR to LTE solution. Eleven Distressed Counties were visited by TACN staff prior to the COVID-19 outbreak.
- TACN dispatch personnel trained in Critical Incident Stress Debriefing continue to provide support and participate in debriefings across the State when requested.
- TACN attended and presented leadership and FirstNet sessions at the APCO 2019 conference Aug 11-14 in Baltimore, MD
- The TACN team had four graduates from the 2019 Commissioners Leadership Program.
- March 3- A tornado destroyed the TACN radio site covering the Nashville prison complexes and the Nashville master site, destroying the tower and building. TACN radio techs worked with Motorola to move the master site equipment from the destroyed building and restore the master site operations at a new location in the span of 41 hours. This affected all TACN operations in the Nashville, Lawrenceburg, and Cookeville Districts. The replacement radio site is currently under construction.
- TACN supported FirstNet device deployment to personnel and agencies responding to the tornado affected areas.
- TACN Dispatch sent INTD trained Dispatchers to a tower site for Lawrenceburg District Dispatch coverage in areas affected by the communications outage.
- Information Technology upgraded all Safety employees to Office365 and upgraded all 196 servers to current operating systems and TLS1.2
- Information Technology assisted with the deployment of THP's new wireless routers and Axon camera systems.
- Information Technology created and deployed the department's new Crash Report purchasing site.
- Information Technology supported the expansion of customer service equipment at existing DL Center locations, new County Clerk sites, and two new express driver service centers.

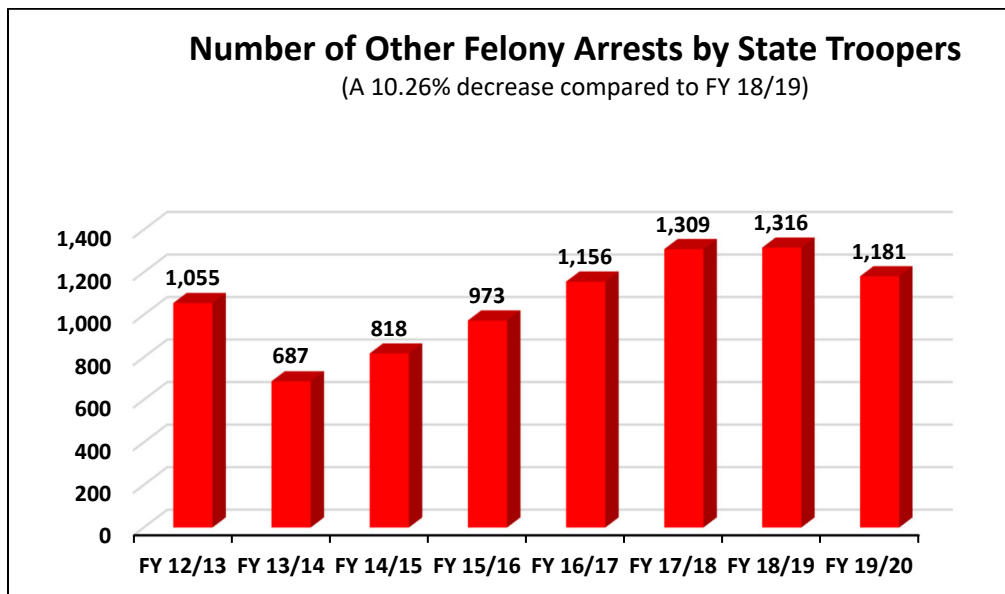
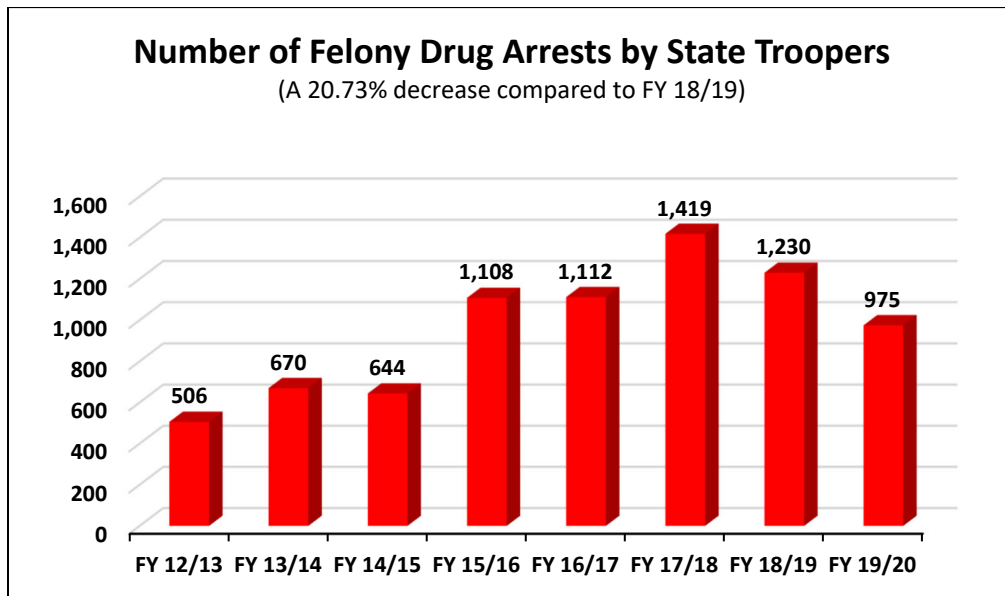
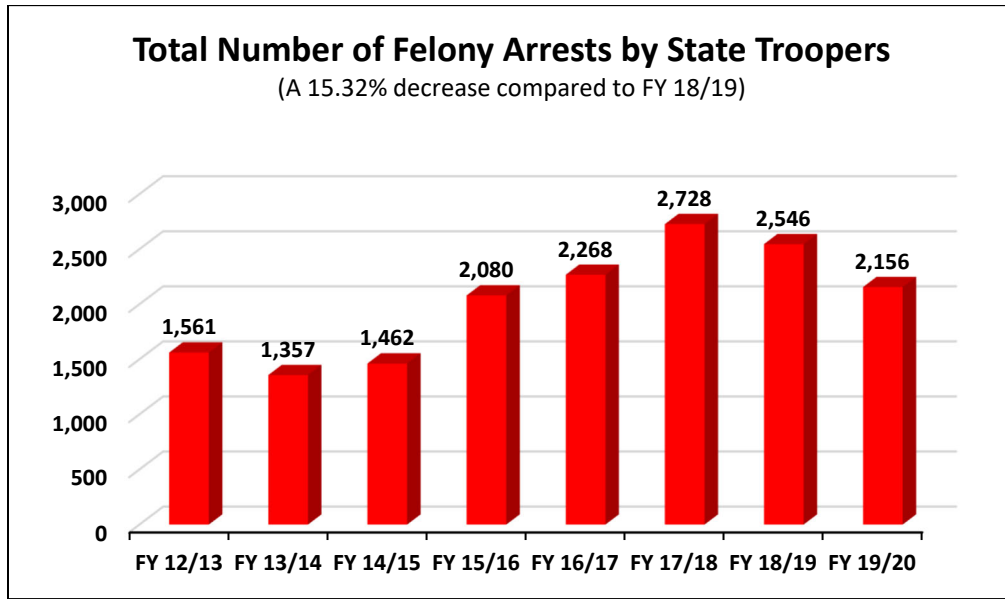
# FY 2019/2020 Annual Report

## Statistical Information







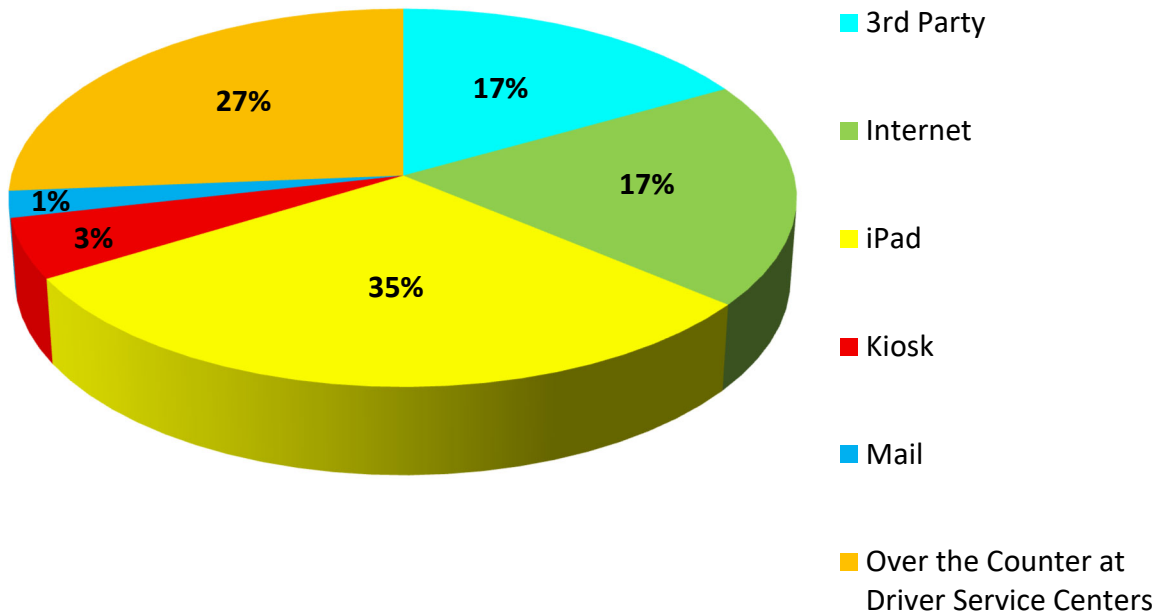




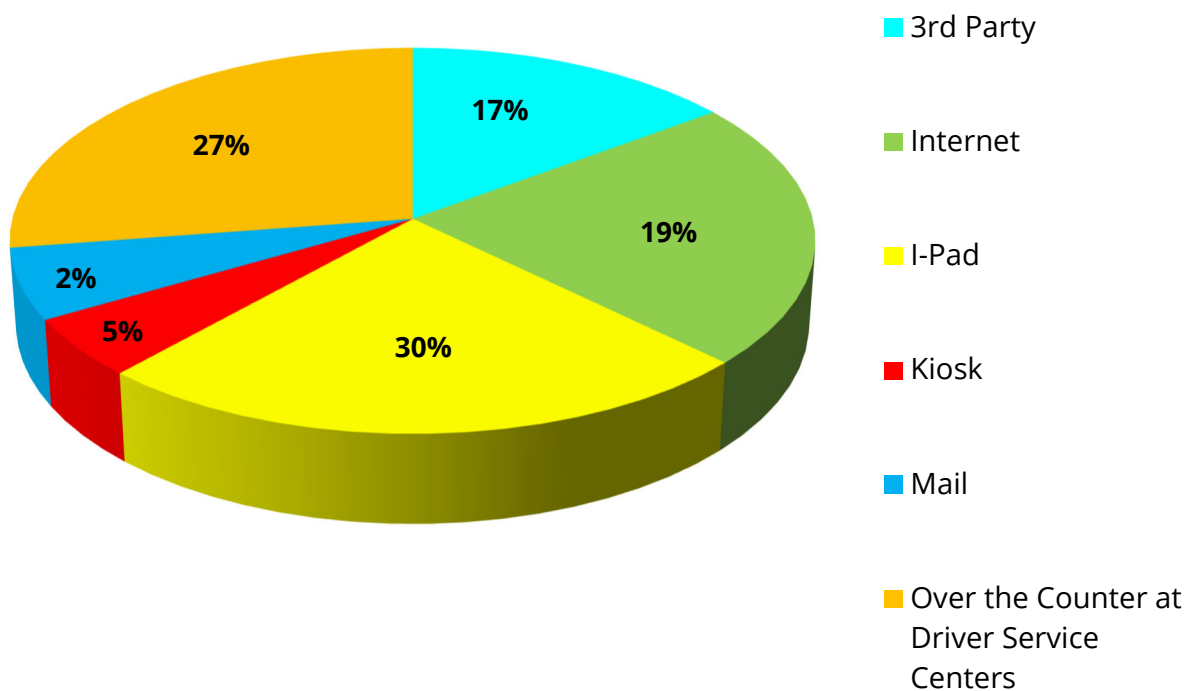
Major Federal Homeland Security Grant Funding Received by Tennessee				
Year	State	Memphis UASI*	Nashville UASI*	Non-Profit Security
2003	\$40,058,000.00	\$6,071,695.00	\$0.00	\$0.00
2004	\$42,111,000.00	\$10,008,079.00	\$0.00	\$0.00
2005	\$28,070,941.00	\$0.00	\$0.00	\$0.00
2006	\$8,260,000.00	\$4,200,000.00	\$0.00	\$0.00
2007	\$14,140,000.00	\$4,590,000.00	\$0.00	\$0.00
2008	\$12,880,000.00	\$4,452,500.00	\$1,783,500.00	\$0.00
2009	\$11,844,500.00	\$4,166,500.00	\$2,836,900.00	\$0.00
2010	\$11,036,637.00	\$1,110,503.00	\$757,545.00	\$0.00
2011	\$5,518,319.00	\$0.00	\$0.00	\$0.00
2012	\$2,801,316.00	\$0.00	\$0.00	\$0.00
2013	\$3,459,364.00	\$0.00	\$0.00	\$0.00
2014	\$3,978,000.00	\$0.00	\$0.00	\$0.00
2015	\$3,978,000.00	\$0.00	\$0.00	\$0.00
2016	\$3,978,000.00	\$0.00	\$0.00	\$0.00
2017	\$3,962,000.00	\$0.00	\$0.00	\$0.00
2018	\$3,980,000.00	\$0.00	\$0.00	\$200,000.00
2019	\$4,077,500.00	\$0.00	\$0.00	\$350,000.00
<b>Total</b>	<b>\$200,171,577.00</b>	<b>\$34,599,277.00</b>	<b>\$5,377,945.00</b>	<b>\$550,000.00</b>

\*Urban Areas Security Initiative (UASI)

Percentage of Renewal and Replacement Transactions Handled by Various Channels (FY 19/20)



Percentage of Renewal and Replacement Transactions Handled by Various Channels (FY 18/19)



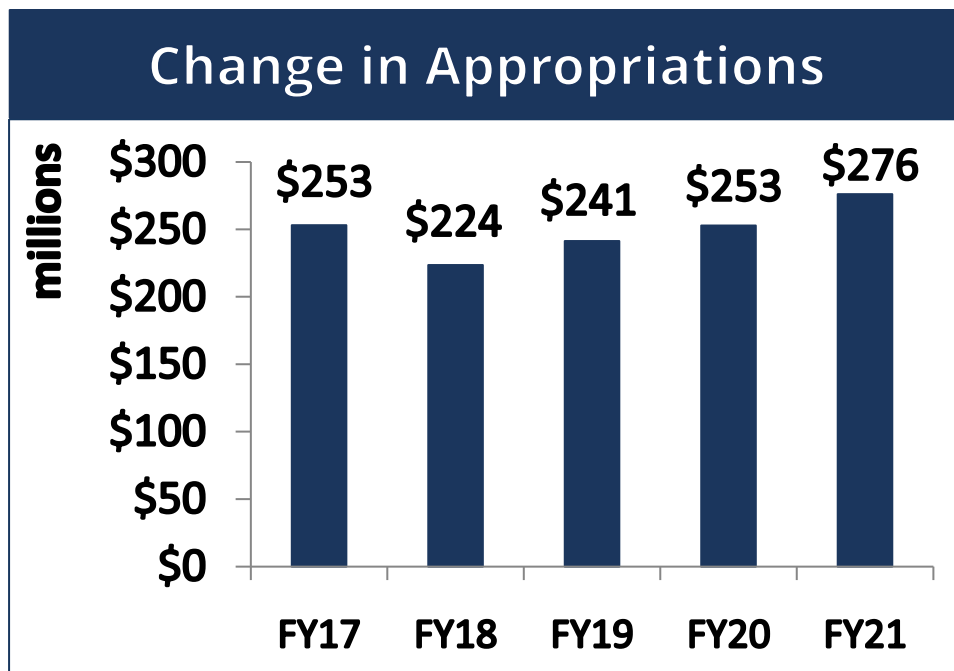
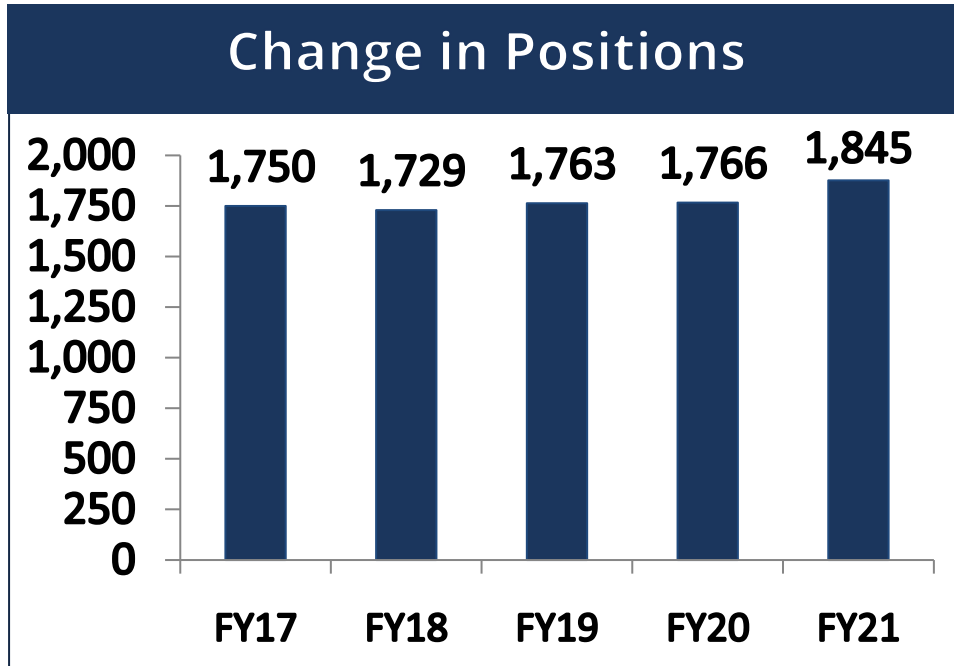


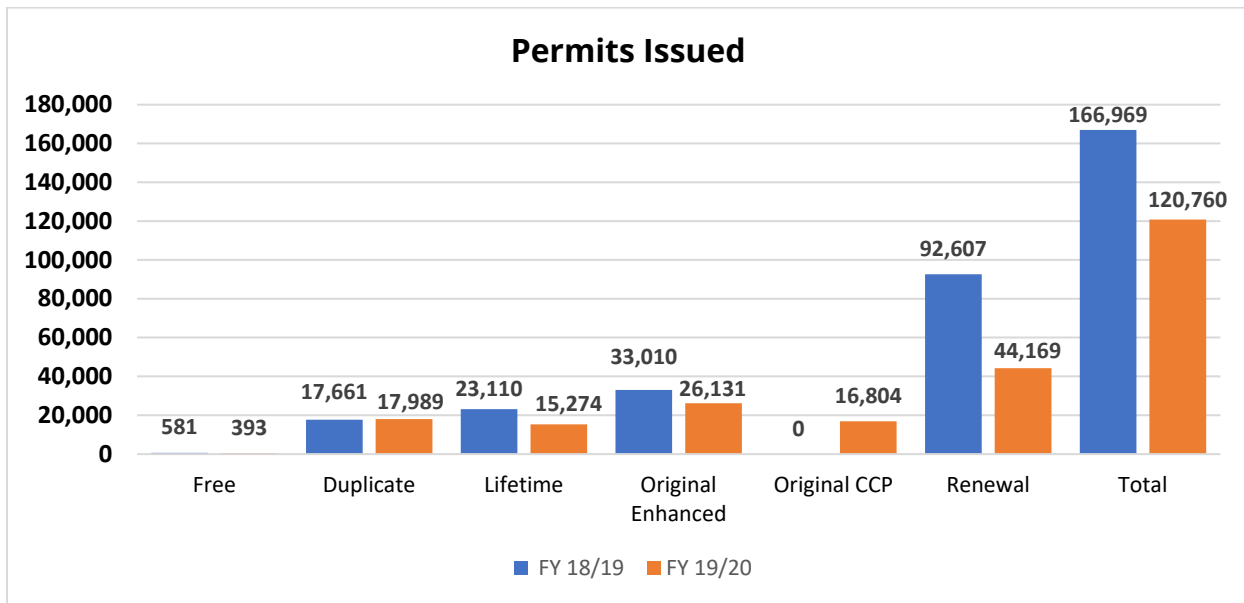
## Statistical Information **Tennessee Highway Safety Office**

Tennessee recognizes that traffic crashes are preventable. Approximately 94% of crashes are behavior related. The THSO and its partners are committed to reducing the number of fatalities, injuries, and economic losses resulting from these crashes. National, state, and county-level crash data, along with other information, are utilized to ensure that projects are data-driven. From problem identification to project selection to program evaluation, a precise effort is pursued. We strive for higher standards as planners, implementers, and evaluators, emphasizing accountability, as we continue our strategy for allocating federal highway funds to state and local agencies.

The specific highway safety problems that grantees choose to address must be data-driven. Consequently, grantees are required to identify an intervention focus that represents a statistically demonstrable category of a heightened traffic safety problem. To assist agencies in this effort, they can request comparative analyses of various crash categories available through the Tennessee Integrated Traffic Analysis Network (TITAN) maintained by the department. Since it is essential to determine the cause of injuries or fatal crashes, grantees are encouraged to carefully review the crash data and examine problems within their community to unmask the root causes for over-representation in the data-defined problem area. Performance goals, both short and long-term, evolve from the problem identification process. Identified emphasis areas are selected from this process and reviewed to assure that they are consistent with the guidelines and emphasis areas established by the U.S. Department of Transportation, National Highway Traffic Safety Administration.

<b>Year</b>	<b>Number of Grants</b>	<b>Total Funding</b>
FY 2013	405	\$18,337,263.47
FY 2014	440	\$23,826,725.94
FY 2015	459	\$24,237,918.41
FY 2016	433	\$20,381,874.56
FY 2017	409	\$19,656,301.16
FY 2018	393	\$20,944,397.19
FY 2019	363	\$19,745,999.57
FY 2020	341	\$20,027,114.53





Handgun Permits Issued by Gender and Age FY 19/20			
Age	Female	Male	Total
18-20	6	118	124
21-25	3,647	9,021	12,668
26-30	4,256	8,214	12,470
31-35	4,098	7,804	11,902
36-40	3,986	7,434	11,420
41-45	4,208	7,069	11,097
46-50	4,623	8,273	12,896
51-55	4,529	7,797	12,326
56-60	3,908	7,239	11,147
61-65	3,069	6,512	9,581
66-70	2,084	5,468	7,552
71-75	1,079	3,546	4,625
76+	493	2,459	2,952
<b>Total</b>	<b>39,806</b>	<b>80,954</b>	<b>120,760</b>

## Statistical Information

## Legal Services

Tenn. Code Ann. § 40-33-216 requires the reporting of asset forfeiture information based on the calendar year. The annual report covers a state fiscal year. Numbers will vary due to the time period being reported.

<b>Seizure Cases</b>	<b>Calendar Year 2019</b> (Jan. 01, 2019 - Dec. 31, 2019)	<b>Fiscal Year 19/20</b> (July 01, 2019 - June 30, 2020)
Total Number of Cases Opened*	5,512	4,867
Total Number of Cases Closed	6,294	4,679
Total Number of Cases that Resulted in Forfeiture**	5,607	4,078
Cases Resulting in Forfeiture Because No Petition For A Hearing Was Filed***	4,570	3,163
Total Currency Seized	\$12,017,832.10	\$11,740,643.90
Total Currency Forfeited****	\$11,985,121.12	\$9,000,976.31

\*Total number of cases opened is the number of cases entered into the case management system. A case may be opened during the period being reported, but may not be closed until a later year.

\*\*Cases resulting in forfeiture may have been opened prior to the period being reported, but closed during the period being reported.

\*\*\*Of the total number of cases, this number resulted in forfeiture because no petition for a hearing was filed; the remaining cases of the total number of cases resulted in forfeiture through a contested case order (Administrative Law Judge Order) or Settlement Order (settlement between the parties).

\*\*\*\*The currency forfeited includes money from cases opened prior to the period being reported but closed during the period being reported.

<b>TOTAL Seizures by Vehicle Subtype</b>						
<b>Type of Vehicle</b>	<b>Calendar Year 2019</b> (Jan. 01, 2019 - Dec. 31, 2019)			<b>Fiscal Year 19/20</b> (July 01, 2019 - June 30, 2020)		
	Quantity Seized 2019	Quantity Forfeited 2019	Quantity Returned 2019	Quantity Seized 19/20	Quantity Forfeited 19/20	Quantity Returned 19/20
Aircraft	0	0	0	0	0	0
Boats	3	2	0	3	3	0
Campers/Motorhomes	1	0	0	1	2	1
Motorcycles	57	34	12	58	41	20
Passenger Cars/Sedans	1,495	874	449	1,467	1,218	554
Recreational Vehicles/ATVs	16	8	3	16	17	7
Trucks/SUVs/Vans	881	520	230	861	750	229

TOTAL Seizures by Property Subtype						
Type of Property	Calendar Year 2019 (Jan. 01, 2019 - Dec. 31, 2019)			Fiscal Year 19/20 (July 01, 2019 - June 30, 2020)		
	Quantity Seized 2019	Quantity Forfeited 2019	Quantity Returned 2019	Quantity Seized 19/20	Quantity Forfeited 19/20	Quantity Returned 19/20
Bank Accounts/Investment Accounts/Stocks/Prepaid Credit/Debit Cards/Cashiers' Checks/Money Orders/Gift Cards	17	16	0	12	20	0
Building Materials (drywall, lumber, etc.) and Tools	72	59	12	34	88	9
Camping/Hunting/Fishing/Recreational/ Sports Equipment	9	5	2	7	59	3
Communication Devices (cell phones, mobile phones, pagers, etc.)	155	115	16	120	145	15
Clothes/Furs/Purses/Hand bags/Wallets	30	13	17	30	6	33
Collections/Collectibles	31	18	13	24	20	20
Computer/Hardware/Software and Recordings Audio/Visual (CDs/DVDs) and Radios/TVs/VCRs/Cameras	191	169	12	27	82	4
Counterfeit Currency	0	0	0	0	8	0
Documents/Personal or Business (affidavits, applications, certificates, pawn shop slips, patents, blueprints, bids/proposals, U.S. mail; no identity documents)	14	13	0	8	12	1
Drones/Remote Control Vehicles	4	4	0	1	2	0
Firearm Accessories	59	58	0	57	73	1
Firearms	151	136	4	74	79	7
Gambling Equipment	14	14	0	14	14	0

<b>TOTAL Seizures by Property Subtype (continued)</b>						
<b>Type of Property (continued)</b>	<b>Calendar Year 2019</b> (Jan. 01, 2019 - Dec. 31, 2019)			<b>Fiscal Year 19/20</b> (July 01, 2019 - June 30, 2020)		
	Quantity Seized 2019	Quantity Forfeited 2019	Quantity Returned 2019	Quantity Seized 19/20	Quantity Forfeited 19/20	Quantity Returned 19/20
Household Goods/Appliances	126	19	106	117	247	107
Jewelry/Precious Metals	41	17	24	32	32	7
Lawn/Farm/Construction Equipment	45	26	9	28	36	10
Medical/Medical Lab Equipment	0	0	0	1	2	0
Motorized Transportation Parts/Accessories (aircraft, vehicle, watercraft parts/accessories)	23	2	21	0	0	0
Musical Instruments	3	3	0	2	2	2
Office Equipment/Safes/Digital Scales	15	12	1	15	24	2
Trailers	30	24	2	21	17	2
Weapons (other than firearms)	1	0	0	1	3	0

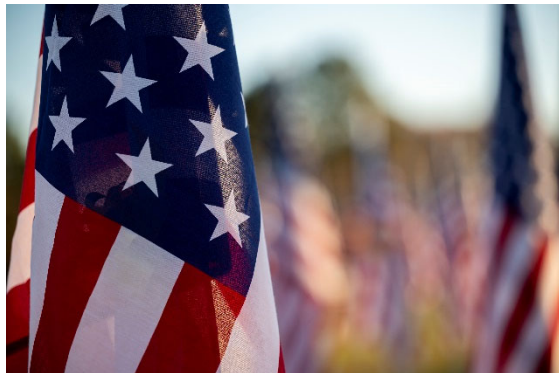
**DRIVER IMPROVEMENT**

<b>Hearing Officer Activity FY 19/20</b>		
<b>District</b>	<b>Hearings Scheduled</b>	<b>Hearings Conducted</b>
1	409	362
2	346	285
3	742	640
4	439	398
5	352	293
<b>Total</b>	<b>2,288</b>	<b>1,978</b>

<b>Medical and DL Re-Examination Referrals FY 19/20</b>			
<b>Medicals</b>	<b>Number</b>	<b>Re-Examinations</b>	<b>Number</b>
Medical referrals on drivers received from officers, citizens, physicians, etc.	1,719	DL re-examination referrals received from officers, citizens, physicians, etc.	424
Incoming medical reports received from drivers or their physicians	1,470	DL suspended for failure to appear for DL re-examination	125
Incoming medical reports approved by Driver Improvement - DL remains valid	494	Passed DL re-examination - DL remains valid	195
Incoming medical reports approved by Driver Improvement subject to passing DL re-examination	195	Passed DL re-examination after failing prior DL re-examination - DL reinstated	87
Incoming medical reports disapproved - DL suspended	134	DL re-examination failed - DL suspended	68







Prepared by:

Tennessee Department of Safety and Homeland Security  
Research, Planning, and Development Division



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