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# International Human Rights and the Mistreatment of Women During Childbirth

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## Abstract

International human rights bodies have played a critical role in codifying, setting standards, and monitoring human rights violations in the context of sexual and reproductive health and rights. In recent years, these institutions have developed and applied human rights standards in the more particular context of maternal mortality and morbidity, and have increasingly recognized a critical human rights issue in the provision and experience of care during and after pregnancy, including during childbirth. However, the international human rights standards on mistreatment during facility-based childbirth remain, in an early stage of development, focused largely on a discrete subset of experiences, such as forced sterilization and lack of access to emergency obstetric care. As a consequence, the range of mistreatment that women may experience has not been adequately addressed or analyzed under international human rights law. Identifying human rights norms and standards related to the full range of documented mistreatment is thus a first step towards addressing violations of human rights during facility-based childbirth, ensuring respectful and humane treatment, and developing a program of work to improve the overall quality of maternal care. This article reviews international human rights standards related to the mistreatment of women during childbirth in facility settings under regional and international human rights law and lays out an agenda for further research and action.

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## Introduction

International human rights bodies have played a critical role in codifying, setting standards, and monitoring human rights violations in the context of sexual and reproductive health and rights.<sup>1</sup> In recent years, these institutions have developed and applied human rights standards in the more particular context of maternal mortality and morbidity, and have increasingly recognized a critical human rights issue in the provision and experience of care during and after pregnancy, including during the time of childbirth.<sup>2,3</sup> However, the international human rights standards on mistreatment during facility-based childbirth remain in an early stage of development, focused largely on a discrete subset of issues such as forced or coerced sterilization and denied or neglected access to emergency obstetric care. A recent systematic review of the scientific literature documented an extensive range of mistreatment to which women are subjected during childbirth, including forms of physical, verbal, and sexual abuse; experiences of discrimination and neglect; and denials of privacy, confidentiality, and high-quality care.<sup>4</sup> However, many forms of mistreatment remain unaddressed or inadequately analyzed under international human rights law.

The World Health Organization (WHO) addressed this gap in a 2014 statement on mistreatment during childbirth and its associated human rights violations, calling for greater action, dialogue, research, and advocacy on this global problem.<sup>5</sup> The statement, endorsed by more than 90 international, civil society, and health professional organizations, affirms that “every woman has the right to the highest attainable standard of health, which includes the right to dignified, respectful health care throughout pregnancy and childbirth.”<sup>6</sup> This right was further highlighted in 2015, as UN and regional human rights experts, the rapporteur on the rights of women of the Inter-American Commission on Human Rights, and the special rapporteurs on the rights of women and human rights defenders of the African Commission on Human and Peoples’ Rights issued a joint statement explicitly calling on states to address “acts of obstetric and institutional violence.”<sup>7</sup>

Identifying human rights norms and standards related to the full range of documented mistreatment is thus a first step towards addressing violations of human rights during facility-based childbirth, ensuring respectful and humane treatment, and developing a program of work to improve the overall quality of maternal care. A qualitative evidence synthesis found that mistreatment during childbirth is a potent disincentive for women to attend facilities in low- and middle-income countries.<sup>8</sup> Hence, efforts to improve maternity care could also encourage more women to use facilities during pregnancy and childbirth.

Based in international and regional treaty law, human rights standards are developed through authoritative interpretations by a diverse set of institutions, including treaty-monitoring bodies, the Human Rights Council and special rapporteurs, and regional courts and commissions, all of which have been addressing different aspects of treatment of pregnant women in health care settings in their different reports over the years. Any one form of mistreatment may implicate multiple human rights and result in their violations, reflected in Table 1.

This article reviews existing international human rights standards related to the mistreatment of women during childbirth in facility settings under regional and international human rights law. While this article acknowledges the critical role of national legal systems in developing human rights standards, its objective is to identify and articulate human rights standards in international law.

## Methods

The starting point of this review of human rights standards was a mixed-methods systematic review published by Bohren and colleagues which identified several forms of mistreatment women experience during childbirth in health facilities: physical, sexual, and verbal abuse; stigma and discrimination; care that falls short of professional standards; and poor rapport with providers. The review also identified health system factors contributing to these occurrences and proposed a typology of the identified forms of mistreatment.<sup>9</sup>

This typology, presented in Table 1, is organized by common attributes of specific events or instances of mistreatment during childbirth in facilities.

The review of human rights standards was conducted in two stages. First, a review was undertaken of reports, concluding observations, and general comments of the UN Human Rights Council, treaty monitoring bodies, and special rapporteur reports. Four databases were searched: the OHCHR Universal Human Rights Index; Bayefsky.com; the University of Minnesota Human Rights Library; and the Universal Periodic Review (UPR). Findings included results from documents of the Committee against Torture (CAT); Committee on the Elimination of Discrimination against Women (CEDAW); Committee on the Rights of the Child (CRC); Committee on Economic, Social and Cultural Rights (CESCR); Human Rights Committee (HRC); the special rapporteur on the right to health; and the special rapporteur on torture. Relevant findings of the UN Human Rights Council, other treaty monitoring bodies, and special rapporteurs (including reports, concluding observations, and general comments) were also reviewed. Second, a regional review was undertaken. This included a review of resolutions and decisions of regional human rights bodies: Inter-American Commission of Human Rights (IACHR/CIDH) (including the Organization of American States (OAS)); the African Commission of Human and Peoples' Rights (including the African Union); and the European Court of Human Rights (ECHR) (including the Council of Europe). All recovered documents were critically reviewed in relation to normative developments regarding mistreatment of women during childbirth.

For both stages of review, search terms were variations on the following concepts: childbirth, informed consent, discrimination, accountability, abuse in childbirth, mistreatment during childbirth, sterilization, stigma, harmful practices during childbirth, sexual and reproductive health and rights, respect and disrespect, and reproductive choice. The review included findings covering 2000 to 2015 (general comments issued in 2016 were also reviewed). Searches were done for documents written in English, and also in Spanish for IACHR/CIDH, in-

cluding the OAS and national judgments. We elected to begin the search with findings from 2000, when the UN Committee on Economic, Social and Cultural Rights issued General Comment No. 14, which set down a common framework for the development of human rights standards in health.<sup>10</sup>

The search covered all findings (including concluding observations, general comments, and recommendations) where international or regional human rights bodies had made explicit observations on mistreatment during childbirth, as well as those that dealt with the issue implicitly. Based on this initial search, data was extracted and organized according to human rights norms and standards that explicitly address events of mistreatment during childbirth (as referenced in the typology). Human rights standards that address more generally the treatment of women in the provision of reproductive health care were also included, on the assumption that such care includes childbirth. Findings without a specific focus on issues related to childbirth, or on mistreatment occurring during childbirth, were excluded.

## Results

This section provides an overview of the international and regional human rights standards related to the mistreatment of women during childbirth in facility settings organized by the third-order themes presented in the Bohren et al. typology (Table 1). Acknowledging the indivisibility and interconnectedness of human rights, any one form of mistreatment may implicate multiple human rights, as reflected in the overlap of rights shown in Table 1.

### *Violence (physical, sexual, and verbal abuse)*

Manifestations of violence against women during childbirth in facility settings are varied. Women have reported physical and verbal abuse, such as beatings, hitting, slapping, kicking, and pinching.<sup>11</sup> The use of mouth gags and bed restraints, such as shackles and ropes, during labor is also documented.<sup>12</sup> Health care professionals (including obstetricians) have been reported for sexually

assaulting their patients.<sup>13</sup> There is extensive documentation of demeaning and degrading verbal abuse by maternity care providers.<sup>14</sup> These include the use of abusive, harsh, or rude language, threats to withhold treatment or of poor outcomes, as well as judgmental, accusatory remarks.<sup>15</sup> Women from marginalized communities, such as racial and ethnic minorities, refugees, unmarried women, and adolescents, may be more vulnerable to this abuse.<sup>16</sup>

International and regional human rights experts have also noted the severity of obstetric violence faced by women giving birth while in detention facilities. In a joint statement, a group of special rapporteurs noted: “We are deeply disturbed by reports of women being shackled to their hospital beds whilst giving birth in prison.”<sup>17</sup> Other human rights bodies have reiterated this concern. The UN Committee Against Torture has also expressed concern over “the treatment of detained women,” including “incidents of shackling of women detainees during childbirth.”<sup>18</sup> The committee recommended that state parties “should adopt all appropriate measures to ensure that women in detention are treated in conformity with international standards.”<sup>19</sup>

Such abuse impinges on women’s human right to be free from gender-based violence, defined as “acts that inflict physical, mental or sexual harm or suffering, threats of such acts, coercion, and other deprivations of liberty.” These acts impair or nullify women’s fundamental rights, including the rights to health and privacy.<sup>20</sup> The right to live free from violence is based in norms of physical, sexual, and psychological integrity, and extends to both the public and private spheres.<sup>21</sup>

Acts of violence during childbirth may also constitute violations of the right to be free from torture, or cruel, inhuman, or degrading treatment, which is protected by numerous international and regional treaties.<sup>22</sup> Cruel, inhuman, and degrading treatment is not restricted to acts that cause physical pain, but also encompasses acts that result in mental suffering.<sup>23</sup> Treatment withheld during pregnancy that causes the patient emotional distress, for example, has been interpreted as inhuman

and degrading treatment.<sup>24</sup> The special rapporteur on torture recently called attention to the ways health care professionals may inflict physical and psychological suffering, amounting to cruel, inhuman, and degrading treatment and torture, on women before, during, and after childbirth.<sup>25</sup>

### *Stigma and discrimination*

International human rights law guarantees the right to be free from discrimination on the basis of sex, race, health status, sexual orientation, economic or social status, gender, disability, age, and other statuses.<sup>26</sup>

The mistreatment of women during facility-based childbirth raises concerns of sex and gender discrimination because it exclusively impinges upon the health and rights of women and limits their enjoyment of equality in access to health care.<sup>27</sup> International human rights law recognizes, too, the particular vulnerability of pregnant women, including during childbirth and for a reasonable period before and after, which may render them at greater risk of mistreatment in health care settings.<sup>28</sup>

Such mistreatment can result from negative gender stereotyping, for example, about women’s lack of decision-making capacity, or their deservedness of suffering or punishment.<sup>29</sup> The African Commission on Human and People’s Rights has addressed the need to eliminate gender stereotyping in reproductive health care settings, emphasizing that efforts should “be especially made to address patriarchal attitudes, as well as the prejudices of health care providers.”<sup>30</sup>

Women who belong to marginalized groups may also be vulnerable to mistreatment during childbirth due to their age, race/ethnicity, socio-economic, migration, and/or health status, sexual orientation/gender expression, and/or location.<sup>31</sup> The enhanced risk of human rights abuses in the context of reproductive health care, based on sex and/or gender and such intersecting factors is well documented, and is often referred to as intersectional or multiple discrimination.<sup>32</sup> The HRC and CRC, for example, have both recognized the vulnerability of girls to denials of reproductive health

services and information on the basis of age.<sup>33</sup> The CEDAW Committee attributed poor quality of care in a case on maternal mortality to the intersecting vulnerabilities of gender, race, and socio-economic status.<sup>34</sup> Other forms of mistreatment that violate the right to be free from discrimination include segregation within maternity hospitals on the basis of race and/or ethnic origin, as experienced by Roma women in Europe, and the detention of women in maternity hospitals following childbirth because of their inability to pay (economic status).<sup>35,36</sup>

Refusal of care is another form of economic discrimination. The CEDAW Committee, for example, raised concern under the right to non-discrimination in access to health care services for the “many women [who] are at risk of death or disability from pregnancy-related causes because they lack the funds to obtain or access the necessary services, which include antenatal, maternity and post-natal services.”<sup>37</sup>

Committees have also drawn attention to stigma and discrimination against poor women, manifested in the form of post-delivery detention of women within health facilities for non-payment of fees. The UN Committee against Torture (CAT) has recognized such detention as a deprivation of liberty and called for an end to the practice. Such practices are condemned in other human rights treaties. CEDAW obligates States Parties to ensure women receive appropriate services in connection with pregnancy, confinement, and the post-natal period, including free services where necessary.<sup>38</sup> In interpreting this provision, the CEDAW Committee addressed the economic vulnerability of women in the context of childbirth.<sup>39</sup> Part of the state obligation to ensure women’s right to safe motherhood thus includes state provision of services to the maximum extent of available resources.<sup>40</sup>

International human rights institutions have developed strong standards on coercive sterilization, including during labor and delivery, against HIV-positive women, Roma and indigenous women, and women with disabilities, which address, in particular, claimed medical justification for the practice.<sup>41</sup> The UN special rapporteur on torture, for example, acknowledged that “the administra-

tion of non-consensual medication or involuntary sterilization is often claimed as being a necessary treatment for the so-called best interest of the person concerned.”<sup>42</sup> In setting a human rights standard against this practice, he referenced the ethical guidelines of the International Federation of Gynecology and Obstetrics, which state: “sterilization for the prevention of future pregnancy cannot be ethically justified on grounds of medical emergency.”<sup>43</sup>

In the context of individual cases, the CEDAW Committee and the ECHR have each developed human rights standards on coercive sterilization where professional standards of care, including informed consent standards, were not met.<sup>44</sup> The ECHR, in a case against Slovakia in 2012, highlighted that in failing to secure a woman’s informed consent, they had acted with “gross disregard for her right to autonomy and choice as a patient” —regardless of the fact that the medical staff involved did not intend to mistreat the patient. The Court described the actions of the hospital staff as “paternalistic, since, in practice, the applicant [patient] was not offered any option but to agree to the procedure which the doctors considered appropriate.”<sup>45</sup> Such treatment caused the patient “feelings of fear, anguish and inferiority and to entail lasting suffering.”<sup>46</sup> Imposing medical treatment without informed consent, the Court concluded, is “incompatible with the requirement of respect for human freedom and dignity, one of the fundamental principles on which the [European] Convention [on Human Rights] is based.”<sup>47</sup> The African Commission on Human and People’s Rights’ resolution on sterilization places particular emphasis on the involuntary sterilization of HIV-positive women.<sup>48</sup>

#### *Failure to meet professional standards of care*

Mistreatment of women in the reproductive health context, including mistreatment during childbirth, often occurs in the context of overall failures to meet professional standards of care. Painful and unnecessary exams, refusals to provide pain relief, neglect, abandonment and long delays, breaches of confidentiality, and the lack of informed consent, including

in the context of sterilization, as discussed above, are documented examples of such failures.<sup>49</sup>

The CEDAW Committee, in the context of women's health generally, has called on governments to monitor the quality of health services, and to ensure that professional standards of care are met and health services are "delivered in a way that ensures that a woman gives her fully informed consent, respects her dignity, guarantees her confidentiality and is sensitive to her needs and perspectives."<sup>50</sup>

Sexual and reproductive health, including during childbirth, involves many sensitive and personal matters that patients may wish to keep private within families or communities, but that they entrust to health care workers. Confidentiality includes the duty of providers to protect an individual's privacy, and thus not to share patient information with third parties, including the woman's spouse, parents, or other family members or friends, without the patient's full and informed consent.<sup>51</sup>

This duty of medical confidentiality is important in the provision of health care during childbirth because many women are vulnerable to personal harm or discrimination when it is breached.<sup>52</sup> Fear of disclosure of private information, such as HIV status, has also deterred women from attending facilities for childbirth.<sup>53</sup>

The ECHR has recognized the necessity of ensuring confidentiality and informed consent during facility-based childbirth. In a case involving a group of medical students observing a woman during childbirth without her consent, the Court noted that the patient only learned of the presence of the medical students while in a state of extreme stress and fatigue, between two sessions of drug-induced sleep, and during prolonged contractions. Given these circumstances, the Court questioned whether the patient actually had a choice regarding the students' participation, and whether she was capable of making an intelligible, informed decision. In finding a violation of the right to respect for private life, the Court emphasized the lack of adequate notice, the patient's vulnerable condition during childbirth, and the lack of alternative arrangements to ensure the patient has a meaningful opportunity to refuse observation.<sup>54</sup>

Failure to meet professional standards of care is sometimes attributed to power dynamics in health care settings, especially between health care providers, who hold medical knowledge, and patients, who are dependent upon the health system to obtain information and care. The UN special rapporteur on the right to health has recognized this power dynamic, describing the right to autonomy over medical decision-making as a counterweight to "the imbalance of power, experience and trust inherently present in the doctor-patient relationship."<sup>55</sup> This imbalance is reflected in the abuse of the doctrine of medical necessity to justify mistreatment. The UN special rapporteur on torture has recognized that "the doctrine of medical necessity continues to be an obstacle to protection from arbitrary abuses in health-care settings" and has acknowledged reports of "health providers withholding care or performing treatments that intentionally or negligently inflict severe pain or suffering for no legitimate medical purpose."<sup>56</sup> Medical care that causes severe suffering for no justifiable reason can be considered "cruel, inhuman or degrading treatment or punishment."<sup>57</sup>

The CEDAW Committee has noted, for example, unnecessary and non-medically indicated interventions during childbirth, and has called for adequate safeguards to ensure that medical procedures during childbirth are subject to objective assessments of need, and are conducted with respect for women's autonomy and informed consent.<sup>58</sup> In addressing the historical practice of symphysiotomies conducted during childbirth, the Human Rights Committee called for the investigation, prosecution, and punishment of perpetrators, and for reparations to victims.<sup>59</sup>

### *Poor rapport between women and providers*

Autonomy, often captured by the concept of informed decision-making, is a critical human rights component of reproductive health. Yet women commonly describe communication failures with health workers during facility-based childbirth, which leave them "feeling in the dark" about the state of their health (for example, with labor complications) and the nature of proposed care



(benefits, risks, and alternatives).<sup>60</sup> These failures sometimes stem from language or other interpretation barriers, but women also report that health workers withhold or rush through information in an effort to secure patient compliance.

Under the European Convention of Human Rights, the right of a pregnant woman to obtain available information about her health is protected under the right to respect for private life.<sup>61</sup> The ECHR affirms: “In the context of pregnancy, effective access to relevant information on the mother’s and foetus’ health ... is directly relevant for the exercise of personal autonomy.”<sup>62</sup> To ensure equality in access to health care services, CEDAW likewise guarantees women the right “to be fully informed, by properly trained personnel, of their options in agreeing to treatment ... including likely benefits and potential adverse effects of proposed procedures and available alternatives.”<sup>63</sup> Critical to the full scope of this right is the timing and manner of information provision. For example, in a case involving the coercive sterilization of a Roma woman during an emergency Caesarean section, the CEDAW Committee emphasized that the patient “did not understand the Latin term for sterilization that was used on the barely legible consent note that had been handwritten by the doctor ... [She was not given] information in a way in which she was able to understand it.”<sup>64</sup> In finding the State Party in violation of its human rights obligations, the Committee referred to the medical records that revealed the patient was in a very poor state of health, even shock, when she was informed about the procedure and her consent obtained.

Human rights standards routinely link informed decision-making to values of both autonomy and dignity.<sup>65</sup> Under the right to health, acceptable services are defined as those “delivered in a way that ensures that a woman gives her fully informed consent, respects her dignity, guarantees her confidentiality and is sensitive to her needs and perspectives.”<sup>66</sup> Women commonly report not being respected, supported, or cared for by health workers during facility-based childbirth.<sup>67</sup> Though technically sound, care that is lacking in compassion, attentiveness, and concern for wom-

en’s needs and perspectives leaves the patients feeling disempowered, frightened, and alone.<sup>68</sup> In the aforementioned case involving non-consensual medical student observation of childbirth, the ECHR reaffirmed its longstanding position that the intimate nature of any medical intervention on the human body, however minor, implicates the right to respect for private life.<sup>69</sup> In another case, a woman was denied access to prenatal diagnostic care, and the Court found a State Party in violation of the right to be free from inhuman and degrading treatment.<sup>70</sup> The Court again recognized the vulnerability of pregnant women seeking information and care, especially those concerned with the healthy development of their pregnancies. The woman had endured weeks of painful uncertainty about her own and her family’s future because health workers failed to acknowledge and address her concerns.<sup>70</sup> Moreover, the Court found that health workers had deliberately withheld treatment in an effort to frustrate the patient’s exercise of autonomy in the management of her pregnancy.<sup>73</sup>

UN treaty monitoring bodies and regional mechanisms have also drawn attention to the serious harms of removing newborns from the care of their mothers, against the mothers’ will, and without a compelling health-related justification.<sup>73</sup> Such practices exploit the vulnerability of women in childbirth, reducing them to dependent and passive patients.

### *Health system conditions and constraints*

Broader health system constraints and limitations can contribute, directly or indirectly, to women’s negative experiences during childbirth. Overworked or undertrained providers, overcrowded or unsanitary facilities, or a lack of medical supplies make it challenging for health care providers to provide respectful, woman-centered care.<sup>74</sup> Under CESC, the availability and quality of health facilities, goods, and services is an essential component of the right to health, as is the adequate training of obstetric care professionals.<sup>75</sup>

The Protocol on the Rights of Women in Africa (Maputo Protocol) more specifically obligates State Parties to “establish and strengthen existing

pre-natal, delivery and post-natal health and nutritional services for women during pregnancy and while they are breast-feeding,” and requires that provider training include not only technical aspects of care, but quality of care issues such as “non-discrimination, confidentiality, respect for autonomy and free and informed consent.”<sup>76</sup> In a case involving a poor woman who died as a result of obstetric complications while seeking care in multiple health facilities, the CEDAW Committee found the State Party in violation of the rights to life, health, and non-discrimination.<sup>76</sup> These violations, as well as the CEDAW Committee’s recommendations for redress, reached system-level factors of neglect, including the inadequate resources and ineffective implementation of existing state policies.<sup>78</sup> The Committee also affirmed that “the State is directly responsible for the action of private institutions when it outsources its medical services, and that furthermore, the State always maintains the duty to regulate and monitor private health-care institutions.”<sup>79</sup>

Human rights standards, including the right to health, the right to privacy, the right to be free from torture and other ill-treatment, and the right to an effective remedy, among other rights, require the adoption of clear legal and procedural frameworks to ensure the effective delivery of and access to health services. While health system constraints, including lack of resources or services, may create conditions for mistreatment in facility-based childbirth, they cannot be used to justify these actions.<sup>80</sup> Rather, the UN special rapporteur on torture identifies states obligation to redress abuse within health systems by establishing adequate redress and accountability mechanisms, reforming regulation of the system, and promoting a culture of respect for human integrity and dignity within health settings.<sup>80</sup> CESCR requires states to “ensure that all individuals have access to justice and to a meaningful and effective remedy in instances where the right to sexual and reproductive health is violated.”<sup>82</sup> As interpreted in the maternal health context, the United Nations

Human Rights Council obligates states to ensure accountability at the professional and institutional levels of the health system.<sup>83</sup>

## Conclusion

Human rights standards are an important accountability tool for recognizing and protecting the human rights of women during childbirth in facilities, and for supporting health system reform to prevent mistreatment in the future. Human rights standards assist health care practitioners and policy makers to define what constitutes mistreatment during childbirth and to develop effective interventions and policies to address this mistreatment in all its forms. This review of existing human rights standards thus suggests two areas for action. First, there is a call for continued human rights monitoring and documentation to deepen our understandings of the nature of violations, their causes and effects, and the development of more comprehensive human rights standards to guide remedy and redress measures.<sup>84</sup> Meaningful human rights accountability is not possible without systematic monitoring and other initiatives to gather information about the conditions of service access and delivery, to identify where and why patient-provider relations break down, and to thereby identify concrete actions the state can take to fulfill women’s human rights. Second, there is a need to develop innovative human rights accountability measures to enforce standards both for individual remedy and redress for victims of mistreatment, but also for constructive accountability within health systems to prevent future violations. These are measures that can effectively and sustainably transform health systems to shape and change the experience of service provision and access. This includes measures taken to ensure that hospital environments and staff are sufficiently trained and empowered to meet women’s emotional, physical, and medical needs and guarantee that human rights are respected. Supporting institutional arrange-

TABLE 1. Typology of mistreatment of women during facility-based childbirth<sup>85</sup> and relevant human rights

Third order	Second order	First order	Relevant human rights
Physical abuse	Use of force	Beaten, slapped, kicked, and pinched during delivery	<ul style="list-style-type: none"> <li>• Right to be free from violence</li> <li>• Right to be free from torture and other ill-treatment</li> </ul>
	Physical restraint	Physically restrained to the bed or gagged during delivery	
Sexual abuse	Sexual abuse	Sexual abuse or rape	<ul style="list-style-type: none"> <li>• Right to non-discrimination</li> <li>• Right to health</li> </ul>
Verbal abuse	Harsh language	Harsh or rude language	<ul style="list-style-type: none"> <li>• Right to privacy (including physical and mental integrity)</li> <li>• Right to be free from practices that harm women and girls</li> <li>• Right to information</li> <li>• Right to decide the number, spacing, and timing of children</li> </ul>
		Judgmental and accusatory comments	
	Threats and blaming	Threats of withholding treatment or poor outcomes Blaming for poor outcomes	
Stigma and discrimination	Discrimination based on socio-demographic characteristics	Discrimination based on sex and/or gender	<ul style="list-style-type: none"> <li>• Right to non-discrimination</li> <li>• Right to be free from torture and other ill-treatment</li> <li>• Right to health</li> <li>• Right to decide the number, spacing, and timing of children</li> <li>• Right to information</li> </ul>
		Discrimination based on ethnicity/race/religion	
		Discrimination based on age	
	Discrimination based on socio-economic status		
	Discrimination based on medical conditions	Discrimination based on HIV status	
Failure to meet professional standards of care	Lack of informed consent and confidentiality	Lack of informed consent process	<ul style="list-style-type: none"> <li>• Right to privacy</li> <li>• Right to health</li> <li>• Right to non-discrimination</li> <li>• Right to be free from violence</li> <li>• Right to information</li> <li>• Right to decide the number, spacing, and timing of children</li> <li>• Right to be free from torture and other-ill treatment</li> </ul>
		Breaches of confidentiality	
	Physical examinations and procedures	Painful vaginal exams	
		Refusal to provide pain relief	
		Performance of unconsented surgical operations	
	Neglect and abandonment	Neglect, abandonment, and long delays	
Skilled attendant absent at time of delivery			
Poor rapport between women and providers	Ineffective communication	Poor communication	<ul style="list-style-type: none"> <li>• Right to privacy</li> <li>• Right to information</li> <li>• Right to non-discrimination</li> <li>• Right to be from torture and other ill-treatment</li> </ul>
		Dismissal of women's concerns	
		Language and interpretation issues	
		Poor staff attitudes	
	Lack of supportive care	Lack of supportive care from health workers	
		Denial or lack of birth companions	
	Loss of autonomy	Women treated as passive participants during childbirth	
		Denial of food, fluids, and mobility	
		Lack of respect for women's preferred birth positions	
		Denial of safe traditional practices	
		Objectification of women	
		Detainment in facilities	
	Health systems conditions and constraints	Lack of resources	
Staffing constraints			
Staffing shortages			
Supply constraints			
Lack of privacy			
Lack of policies		Lack of redress	
Facility culture		Bribery and extortion	
		Unclear fee structures	
		Unreasonable requests of women by health workers	

ments for the active and informed participation of women as intended beneficiaries of maternal care in all aspects of its design and implementation is critical for constructive accountability.<sup>85</sup> Engaging women and accounting for their experiences in health system reform is the first order of respect in a human rights approach to maternal care.<sup>86</sup> Lastly, further research is needed to develop effective human rights-based interventions to promote and protect women's sexual and reproductive health and rights and ensure respectful and dignified care for women during childbirth.

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