Eastern Illinois University

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**Annual Reports** 

**Booth Library** 

2023

### 2022-2023 Library Annual Report

Library Services

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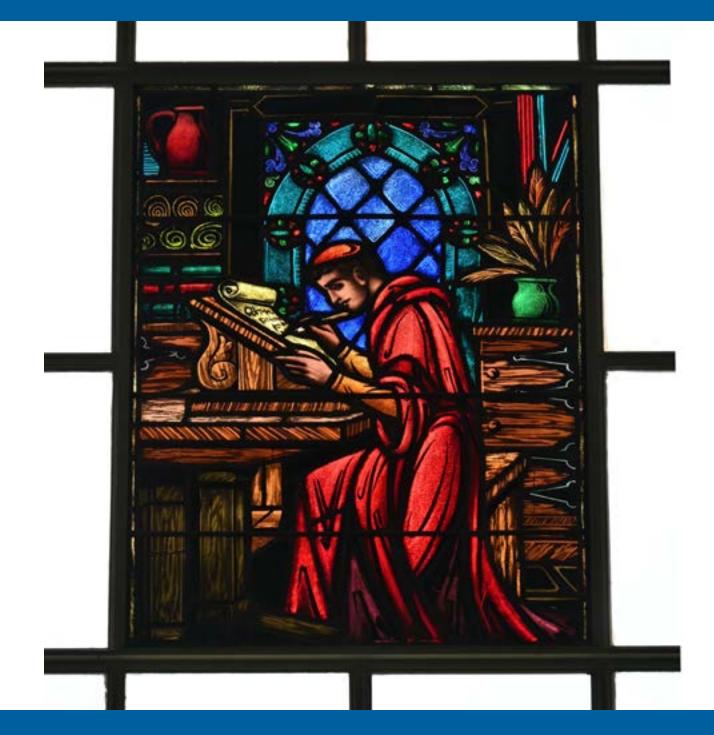
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# 2022-23 ANNUAL REPORT





# **FROM THE DEAN**

Among the works of art in Booth Library is the image of a monk, high up in the west side of the library's Marvin Foyer. This stained glass window is especially striking and beautiful as is highlighted on the front cover of our Annual Report. Monks are advocates for libraries: they are frequent readers and historically worked as scribes to preserve history and share knowledge — all in an effort to serve others. Such a mission has ongoing relevance today.

It was such a pleasure to serve as the Acting Dean of Booth Library Services during the 2022-2023 academic year. Our librarians and staff bring innovation, professionalism and a deep commitment to serve all who request our assistance.

This year, we were pleased that a number of faculty librarians attended professional research conferences. Kirstin Duffin and Todd Bruns attended the Association of College and Research Libraries conference held in Philadelphia. William Schultz participated in the annual meeting of the American Library Association Conference in Chicago. Steve Brantley and Amy Odwarka also attended the University of Illinois' Faculty Summer Institute. Other library faculty attended online conferences, seminars and workshops, which reflect the library's ongoing desire for and commitment to professional development.

We also implemented a number of new student programming activities, such that our students better understand the library's resources and how we can foster student success. These activities included a library "scavenger hunt," structured study nights with a buddy, the creation of a new library student advisory group, and we purchased vintage video games to help students relax during finals, among other activities.

We also partnered with our campus residential living learning communities to bring other groups of students into the library, and we continued our partnership with the Athletics Department as the West Reading Room serves as a de facto study hall



for our student-athletes.

**Our Center for Student Innovation** (CSI) hosted a range of technology training workshops, and the CSI itself became an increasingly popular location for class meetings, university board meetings, and student group gatherings. We anticipate that the CSI's impact will only grow stronger in the years to come.

After a national search this academic year, we are delighted to welcome Brian Keith as our new Dean of Library Services, effective July 1, 2023. Brian comes to EIU from the University of Florida, where he served as a faculty member and associate dean. A short biography of Dean Keith is on the following page.

Dean Keith has a wealth of experience in libraries, including an impressive record of library scholarship, innovation in patron services, grant writing, and digitization of library resources, along with the effective use and transformation of spaces within libraries.

This year we also resumed welcoming our former colleagues for a holiday reception. Many of our former colleagues remain connected to the library and also support us in varying ways. We are always grateful for their ongoing interest in the library.

In addition, we continue to receive financial gifts and support from many others. Please know that all of your gifts make a difference and provide us with new opportunities to make our library a better place. We are so grateful for our benefactors, including the surprise financial gifts that sometimes arrive!

Thank you for your ongoing connection to Booth Library. I think you will be impressed with our annual report and with the many achievements we've had this year.

> Ryan C. Hendrickson Ph.D. Acting Dean of Library Services, Booth Library L.M. Hamand Dean of the Graduate School

# LIBRARY LEADERSHIP Brian Keith named Dean of Library Services

After a nationwide search, Eastern Illinois University selected Brian Keith to lead Booth Library as EIU's Dean of Library Services.

"I am beyond excited to join the incredible team at Eastern Illinois University," Keith said. "The University's profound commitment to scholarship and student success are passions I share, and I value the opportunity to further enhance EIU's reputation for excellence across Illinois and beyond. I am extremely impressed with the accomplishments and passion of the Booth Library team, and honored to have the opportunity to contribute to their continued success and positive impacts for the EIU community."

"We are pleased to welcome Brian to Eastern Illinois University and eager to see how his transformative leadership style will enhance the Booth Library experience for our students, our faculty, and for our diverse communities," said President Jay Gatrell, who was Provost at the time of the announcement.

Keith joined EIU on July 1, 2023, after 17 years with the George A. Smathers Libraries at the University of Florida in Gainesville. His service at UF spanned several progressive administrative and library faculty roles, including his latest position: University Librarian as Systems Analytics Librarian and Co-PI on Revitalizing the Digital Library of the Caribbean, a grant awarded by the Andrew W. Mellon Foundation. He served as Associate Dean (2012-22), Assistant Dean (2009-12), Assistant Director (2008-09), and



Program Director (2005-08). Keith's career highlights include strategic planning and goal setting, organizational development and culture change, envisioning and establishing library services and operations, and space design and renovations. He was responsible for launching a variety of new programming models with a focus on the libraries as co-educators and partners in research. Common to these accomplishments is a deep commitment to diversity, equity, accessibility, and inclusion. Keith has robust experience in critical areas like fundraising, budget management, and team building across campuses and curriculums. As a first-generation college student, Keith worked to position students to succeed in establishing the academic foundation for a good life. As a library faculty member, he cultivated broad advocacy around academic and research libraries and their evolving contributions in higher education and society, helping to foster collaborative

opportunities and inspiring the use of emerging and innovative technologies to achieve library and more overarching university goals.

Keith's approach to library management and leadership is further strengthened by grants totaling over \$2 million, extensive professional services, and national and international contributions to industry conferences and presentations. His scholarly accomplishments include five books and numerous book chapters, refereed journal articles, and conference papers. His leadership was recognized with the national SirsiDynix-ALA-APA Award for Outstanding Achievement in Promoting Salaries and Status for Library Workers.

Keith is also an experienced college instructor, having taught a course on information science and intellectual freedom through the UF Honors Program. He earned a bachelor's degree in Psychology and an M.B.A. from the University of Florida in 1994 and 1996, respectively, and an additional master's degree in Library and Information Science from the University of Washington in 2016.

Joining Keith in Charleston are his wife, Elizabeth, and their children, Isabel and Benjamin. Elizabeth will continue her role as an information technology executive in the private industry. Izzy will be a freshman at Charleston High School this fall and Ben will be an occasional visitor as a freshman at Florida Polytechnic University.

# **AWARDS and RECOGNITION**

# Annual report, newsletter earn PR awards

Booth Library was the recipient of two awards in the 2023 PR Xchange Awards Competition. The national competition recognizes the Reports/Strategic Plans category, very best public relations materials produced by libraries in the past year.

Over 215 entries in print and electronic formats were submitted from over 100 institutions, including public, academic, school, state, and special libraries. Entries were evaluated by a jury of 15 virtual judges.

Booth Library won awards for its FY22 Annual Report in the Advocacy/Fundraising/Annual and for the library newsletter, NoteBooth, in the External Communications category.

Submissions were assessed based on the quality of content, format, design, creativity, and originality. The jury, which included a group of talented marketing professionals, graphic designers, librarians, and visual artists, were very impressed

by the innovative work submitted by these libraries.

Winning libraries were honored at the PR Xchange Event on June 25, 2023, at the American Library Association Annual Conference in Chicago.

The PR Xchange Committee is charged with coordinating the annual awards competition, under the direction of the Awards and Scholarships Subcommittee of CORE, a division of the American Library Association.

# **EXHIBITS and DISPLAYS** Zella Powell, Ona Norton featured in exhibit

Booth Library presented a special exhibition, Women of Distinction: Zella Powell and Ona Norton, during the fall semester of 2022. The former Douglas Hall on the EIU campus was recently renamed to honor these women with strong ties to the university and Mattoon and Charleston communities.

Zella Powell is believed to be Eastern's first Black graduate, Class of 1910. Zella and her family were from Mattoon, and her granddaughter, Stephanie Wright-Griggs, created an exhibit about Zella titled Picture Perfect: Zella's *Traveling Scrapbook* that features many photos of Zella's childhood, in addition to keepsakes such as a scrapbook and diary. These were on display as part of the library's exhibit.

Ona Norton is best known for helping to house Black students beginning in 1950. Norton herself



of enrollment to EIU.



# **Booth wins ILA Atkinson Memorial Award**

Booth Library was the recipient of the Illinois Library Association's 2022 Hugh C. Atkinson Memorial Award for Interlibrary Cooperation, which is awarded annually for sustained activity and contributions having a lasting impact on librarianship.

In 2021, EIU's Booth Library was awarded a grant from the Illinois Department of Commerce and Economic Opportunity's Illinois Broadband READY program. The library received \$44,000 to create a digital literacy program for the Southeast region of Illinois. With the grant funds, a digital literacy coordinator was hired to create curricular materials related to digital literacy for all ages - from elementary school students to retirees.

With proper feedback, the digital literacy coordinator successfully created a robust



**Beth Heldebrandt and Stacev Knight-Davis represented Booth** at the ILA Annual Conference to receive the Hugh C. Atkinson **Memorial Award for Interlibrary** Cooperation.

curriculum that covered various digital literacy topics. Additionally, a "train-the-trainer" model was implemented along with vigorous online literacy guides.

Booth Library partnered with the Charleston Carnegie Public Library, Mattoon Public Library,

Effingham Public Library, and Elizabeth Titus Memorial Library, Sullivan.

were the Lake Land College Adult and Alternative Education program, EIU Academy of Lifelong Learning, and Mattoon Community Unit School District 1.

the Charleston Carnegie Public Library wrote in his nomination letter, "Booth Library has been an excellent partner not only to us, but all of the surrounding libraries in our little corner of Illinois. I could not think of a better Library for the Hugh C. Atkinson Memorial Award

The Hugh C. Atkinson Memorial Award was presented at an awards ceremony during the 2022 Illinois Library Association Annual Conference in October 2022.

# Additional program partners

Chris Houchens, Director of for Interlibrary Cooperation."

took a few classes at EIU and lived in Charleston for over 90 years. Ona and her husband, Kenneth, first helped find housing for Black students from Chicago, then continued helping men and women find housing in the area, regardless

Bradley Tolppanen, head of University Archives and Special Collections, and librarian David Bell curated the exhibit at Booth.



### **RSO Book Displays**

EIU student groups were invited to help curate book displays at Booth during the spring semester of 2023. With the help of Amy Odwarka, First Year Experience/Student Success Librarian, four student groups helped to choose books and set up displays on topics such as "Spring Into Wellness: Shower Your Pet With Love," by Cause for Paws; "Leadership," by EIU Student Government; "Being Your Best Self: Mindfulness and More," by TRiO Ambassadors; and "Confident Athletes," by the Student Athlete Advisory Committee (pictured).

# **OUTREACH and ENGAGEMENT**

# Katniss wins March Book Madness bracket

Katniss or Arya? Okoye or Storm? Patrons were asked to help crown the 2023 Kick-Ass Heroine champion by taking part in Booth Library's March Book Madness bracket competition.

March Book Madness is similar to NCAA March Madness except that Kick-Ass Heroines competed instead of basketball teams.

Library staff chose the Top 16 match-ups featuring heroines from various literary

genres. Then patrons completed a bracket choosing who they thought would win each pairing. Brackets with the most accurate predictions

# 

Members of the EIU women's basketball team helped to kick off the March Book Madness Kick-Ass Heroines bracket competition on March 1.

> were entered into a raffle for a copy of the book featuring our Kick-Ass Heroine champion.

Beginning March 20, the public was invited to vote online in four

rounds of voting to narrow down the 16 heroines to one. Katniss Everdeen from "The Hunger Games" was crowned the 2023 Kick-Ass Heroine Champion!

### **Residence Hall Nights**

Students living on campus were invited to two special Residence Hall Nights during September 2022. Activities included Booth Bingo, a button maker, games and puzzles, a movie, and more! Snacks were provided. Residence Hall Nights were cosponsored by EIU Living Learning Communities.



# **OUTREACH and ENGAGEMENT** Technology workshops offered in CSI

Staff in the Center for Student Innovation invited students, staff, and faculty to learn more about technology in a series of hands-on workshops. The workshops were presented by Dr. Trevor Burrows, Digital Initiatives Coordinator, with assistance from CSI grad students.

The **Digital Sandbox** series offered sessions on data wrangling, text analysis and spatial storytelling. These were taught at an introductory level and were intended for those who have little to no knowledge of the various software, which included OpenRefine, Lexos and Esri ArcGIS StoryMaps.

The **CSI Technology Workshops** were designed to introduce patrons to 3D printing and podcasting. 3D Printing 101 walked participants through the basic process of taking a 3D model

# the Booth Cer

from a digital file to a printed 3D object.

During Podcasting 101, participants were introduced to the CSI's podcasting technology,

### **Open House**





Dr. Trevor Burrows leads a demonstration of podcasting equipment in the Booth Center for Student Innovation.

which includes two podcast stations and four microphones capable of producing high-quality digital audio for many different applications.

Booth participated in EIU Welcome Weekend in August 2022 by sponsoring an Open House in the library Atrium. Students participated in a scavenger hunt throughout the building, therapy dogs greeted patrons, snacks were served, and students spun the prize wheel. Booth librarians were on hand, as well, so that students could meet their "personal librarian," determined by their field of study.

# **OUTREACH and ENGAGEMENT**

### **CodeBreakers**



**Booth invited students** to crack the code during two CodeBreakers programs in the spring semester. Student teams raced against the clock to decipher their code phrase, following clues that led them throughout the library. The fastest team to crack their code won a prize.

## LAB student group provides feedback and programming

Booth Library launched a new student consulting team, the Library Ambassadors of Booth,

during the spring semester, and an enthusiastic group of students



answered the call.

These students helped Booth to better serve EIU students by providing feedback, promoting the library and planning programs. The group is open to any students interested in brainstorming ideas on how to make the library a welcoming, useful and fun space for EIU students.

The first members of the LAB created a team logo; helped to create student study bags for the Write Night/Study Buddies events;



LAB members during the spring semester of 2023 were Alex Perez, marketing coordinator; Taylor Veach, president; Keegan Bottom, vice president/secretary; Mario Smith, events/programming coordinator; and Chris Redmon, social media coordinator.

and hosted a pop-up study break prior to Finals Week, with a variety of activities.

The LAB team was managed

by Amy Odwarka, First-Year **Experience and Student Success** librarian, and Beth Heldebrandt, public relations director.

# **OUTREACH and ENGAGEMENT**

# **Booth celebrates annual National Library Week**

The library celebrated National Library Week from April 17-21, 2023, with the theme of "There's More to the Story."

Library staff were honored on Library Workers Day with snacks that told a story, provided by members of the National Library Week Committee. They also were encouraged to participate in a 3 Things activity to learn more about their co-workers.

The student improv group, Hello Dali, performed a special program in the West Reading Room, inviting audience members to help tell "more of the story" about libraries. The members of All Things Pawsitive brought their therapy dogs to greet library patrons.

Throughout the week, library patrons shared their thoughts on mobile white boards in response to questions such as "Write Your Story in a Six Word Memoir" and "The Best Day I Ever Had at EIU."

### **Edible Book Festival**

Booth's 13th annual Edible Book Festival took on a new look this year, with a "Peep Into a Book" competition. Patrons were encouraged to create book-themed dioramas featuring Peeps<sup>™</sup> as the main characters. Craft supplies and other objects could be used to complete the diorama, which was connected to a book in its theme or content.

Nineteen entries were on display throughout the day on April 17 in the library's Marvin Foyer. Members institutional repository, The Keep.

### Write Nights & Study Buddies

Students were invited to grab a friend and come to the library to study or get their research paper or project done during Write Night & Study Buddies events in March and April. Research, study and writing help was available from Booth librarians, the Writing Center, TRiO and other student support offices. Free coffee was provided by Starbucks, and study skills kits were distributed.





Pictured are first place: Akanksha Christeena Bolleddu and second place: Akshitha Yerragunta. Not pictured was third-place winner Jayden Craig.

of the public were invited to vote for their favorites. The winners of the "Peeples Choice" awards were: First place: Akanksha Christeena Bolleddu, "Harry Potter and the Chamber of Secrets," based on the book with the same title. Second place: Akshitha Yerragunta, "Kissing Booth," based on the book, "The Kissing Booth." Third place: Jayden Craig, "Magic Tree Peeps," based on the book, "The Magic Tree House." Photos of all entries are viewable in EIU's

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# **OUTREACH and ENGAGEMENT**

### **BLIND DATE WITH A BOOK TIMES 2**

**Booth brought back its** popular Blind Date with a Book program, offering it twice during the 2022-23 academic year, in October and February. The program invites patrons to choose a book based only on a few hints written on the outside, with no title available. Patrons checked out 142 books during October's program and 110 books in February. "My blind dates never disappoint," said one enthusiastic participant in the program.

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### **Booth staffers bring back** the beat at Homecoming

Booth Library again participated in EIU Homecoming activities, with the 2023 theme of "Bring the Beat Back."

Several Booth staff members, family and friends walked in the Homecoming Parade, with their entry taking on an '80s theme.

For the second year, Booth also sponsored a booth



at Tent City following the parade, offering hot and cold apple cider and free giveaways. Attendees could make their own EIU button using the library's button maker, and enter for a chance to win a bag of libary swag.

Staff from the Center for Student Innovation set up a mobile podcasting station and interviewed EIU alumni about their memories of their time at EIU.

# **OUTREACH and ENGAGEMENT Eight students win Awards for Excellence**

The Booth Collaborative Advisory Committee at Eastern Illinois University honored eight students as winners of the 2023 Awards for Excellence in Student Research and Creativity.

### Graduate division

• Michelle Thole of Highland, a History student, won first place for "World War I War Front and Home Front: The Correspondence that Brought Them Together."

· Joel Holison of Ghana, a Technology student, won second place for "Assessing the Knowledge, Attitude, and Everyday Life Practices Adopted among Eastern Illinois University Students Towards Sustainability."

• Nancy Ladeinde of Laos, a Communication Studies student, won third place for "A Comparative Analysis of Sustainability Report Communication in the Consumer Goods Industry."

• Taylor Comer of Antioch, a College Student Affairs student, won honorable mention for "From Incarcerated to Educated: Experiences of On-Campus Students Post-Incarceration."

### Undergraduate division:

• Abigail Moore of Oak Lawn, a Communication Disorders and Sciences student, won first place for "Otolaryngologist and Speech-Language Pathologist (SLP)



was Michelle Thole.

Collaboration in Head and Neck Cancer."

• Taylor Spidle of Mattoon, Carboxylesterases (CESs)." • Dayden Gardner of Sullivan, a History/Teacher Education student During the Second World War." • Athena Ballard of Belleville,

a Biological Sciences student, won second place for "In Vitro Characterization of Fluorogenic Chemical Tools to Study Human won third place for "Little Choice in the Matter for Comfort Women: Tales of Little Hope and Survival an English student, won honorable mention for "The Good, the Bad and the Nerdy."

The award winners were honored during an Awards for Excellence Showcase on April 21, 2023, just prior to the EIU Student Research and Creative Discovery

Pictured are award winners Athena Ballard, Dayden Gardner, Abigail Moore, Taylor Comer, Taylor Spidle, Nancy Ladeinde and Joel Holison. Not pictured

Conference. Honorees presented a short summary of their research.

The Booth Library Awards for Excellence in Student Research and Creativity program promotes and recognizes excellence in student research. The program encourages students to enhance their studies by utilizing the wealth of information available at Booth Library and other research venues.

All entries were original works completed by Eastern students within the last 12 months. The award recipients were selected on the basis of excellence, creativity and the use of research resources. A digital copy of award entries are part of the Library's institutional repository, The Keep, found at https://thekeep.eiu.edu/lib awards 2023/.

# **PATRON FEEDBACK**

I stopped by the library a number of times to seek face-to-face help and received nothing but genuine kindness and patience every time.

I found the private study rooms on the fourth floor of Booth Library to be very beneficial in order for concentration.

I struggle to focus both in the classroom and in my dorm, so I wrote the entirety of this research on the quiet floor of Booth.

With the help of a **Booth Library** librarian, I was able to is a very better understand how to inspiring use search terms to find space what I needed and request with few articles from the library. distractions.

You showed me the wonders of that library, and I felt like a kid in a candy shop! Thank you so much!

Booth has been, and will continue to be, an exceptional resource throughout this educational process for me.

I met with a staff member during my brainstorm phase, to bounce ideas off and ask questions. She had a lot of good insight to share with me.

The reference desk had assured me the mass of the library was not to be feared, especially considering I myself was more comfortable with searching the Library's databases for online sources, and with pleasure they led me to the appropriate level and taught me how to navigate the call numbers.

The computer lab here was available for use any time I needed the space, including weekends.

As a fully online student, the website brought the Booth Library stacks to me and connected me to the vast resources available via interlibrary loan.

I relied heavily on their provided online databases and scholarly journals, as I knew they were current and accurate.

# **DEPARTMENTAL UPDATES**

### **ACQUISITION SERVICES**

Acquisition Services is responsible for ordering and receiving materials selected for the library's collections, managing the book and materials budget, and receiving and processing gift items. The department purchases materials in various formats, both print and electronic. Materials are acquired through multiple methods, including direct payment, subscriptions, and gifts from donors and institutions. In addition, **Acquisition Services** supports the work of the



and spring.

### CATALOGING SERVICES

Cataloging Services creates and maintains bibliographic records and provides metadata for physical and electronic resources owned by Booth Library. This unit also prepares resources to be accessed and borrowed directly by our patrons. The foundation of this work is to accurately describe these resources and to provide additional terminology and organization to make them easily discoverable not only to EIU students and other local patrons, but to remote students and researchers worldwide through services such as interlibrary loan. Resulting from its work, Cataloging Services processed approximately 6,600 physical items, and participated in the loading, metadata creation, and accessibility of tens of thousands of electronic resources.

Over the year, Cataloging Services has progressed in taking advantage of Alma functionalities, particularly in collaboration with Acquisitions and Collection Management to implement and leverage Alma workflows and capabilities with regard to e-resource management. Also this year, Cataloging worked closely with Circulation to develop and further refine other important procedures such as the workflow for lost/missing items as well as the process for installing book displays and exhibits. Cataloging Services has also been one of the primary operators in a major JSTOR deduplication project in which many print volumes of journal content that is duplicated in our permanent online JSTOR collection are able to be removed, helping to reduce obsolete clutter in our catalog and on our shelves. Cataloging Services has also worked with the University Archives over the course of the year to catalog a variety of hidden historical university publications, making them discoverable for our patrons.

subject librarians who comprise the Collection Development Committee. During the year, the department purchased 4,387 print books, 11,111 e-books, and 187 DVDs, and provided access to 95,237 unique ejournals and 310 databases. Acquisitions staff also took the lead on organizing the annual book sales held during the fall

# **DEPARTMENTAL UPDATES**

### **CENTER for STUDENT INNOVATION**

The Center for Student Innovation (CSI) on the lower level of Booth Library includes three large areas: an Active Learning Classroom, a Design Lab with adjoining breakout rooms, and a Technology Checkout Station. The CSI is home to a variety of technology, including a podcasting studio, virtual reality lab, 3D printers, Google Jamboard, large computer monitors and a green screen, purchased with a grant from the Illinois State Library.

The Active Learning Classroom combines flexible furniture, mobile technology, and innovative teaching and learning programming. Use of the ALC encourages collaborations with partners across campus in all colleges. The Faculty Development and Innovation Center hosts a series of workshops and a Teaching and Learning Community in the ALC. The Technology Checkout Station provides laptop computers, webcams and other technology to students, who may check out equipment for a limited time period. Funding for much of the checkout equipment was provided through the Governor's Emergency Education Relief fund.

Renovation of the CSI space was possible thanks to a grant from the Charleston Area Charitable Foundation. Furnishings and additional technology were funded by private donors, and EIU Technology and Redden Grant programs.

### **CIRCULATION SERVICES**

Circulation Services serves library patrons by ensuring items are on the shelf in the correct location and ready for checkout. The unit also manages course reserves, the off-site storage facility, donation pick-up, delivery of materials, incoming and outgoing bindery shipments, and mending. The Interlibrary Loan staff request items from other libraries and also sends requested items out to other libraries. Circulation staff are present all hours the library is open.

The Library Technology Services desk provides front-line support for a heavily used public computer lab, manages reservations for group study rooms, delivers DVDs, CDs, and other media to departmental offices, and manages media reserves.

### **COLLECTION MANAGEMENT SERVICES**

Collection Management Services encompasses all collection development activities and oversight of federal and Illinois government documents. Over the last year, we selected general interest and reference materials, popular reading books, library science books, and graphic novels for purchase. In coordination with the subject bibliographers, we evaluated electronic resources for potential acquisition. In FY23, Booth Library began a subscription to Gale Research Complete, a large multi-disciplinary package that added many new full-text databases, ebooks, and digitized historical primary sources to our collections. Other additions include 2023 Springer ebooks and 140+ books acquired through a Workforce Development Grant from the Illinois State Library. We renewed our CARLI database selections, the core of our database offerings; continued participation in CARLI's member-funded ebook program; and collected and analyzed usage statistics for external reports and for subject librarians' use during the annual periodical and standing order review. Collection Management generates monthly reports on new e-resources for distribution to Booth faculty as well as specialized reports on library collections upon request. Department members also organized a number of displays promoting library materials.

# **DEPARTMENTAL UPDATES**

### **DIGITAL INNOVATION and SCHOLARLY COMMUNICATION**

The Keep is the open-access institutional repository of Eastern Illinois University. It includes faculty and student scholarship, peer-reviewed articles and journals, awardwinning papers, historical images, video and audio files, administrative papers, and much more. Since its launch in November 2011, nearly 97,764 items have been added to the repository, resulting in 5,043,939 downloads to over 54,305 institutions in 235 countries around the world. Professor Todd Bruns, head of Scholarly Communication, manages The Keep.

In response to the State of Illinois Open Access Act, each EIU faculty member has a SelectedWorks profile page. The Keep now features individual SelectedWorks profile pages of 466 EIU faculty, representing every academic department at EIU. Every October, the Celebration of Scholarship, Creativity and Engagement booklet production and reception is the impetus for SelectedWorks faculty pages to be updated with full text and links to the published scholarship of the previous academic year. The Keep also functions as a platform for meeting State of Illinois code requirements for metadata and linking of selected content to the Illinois State Library, in tandem with the head of University Archives and EIU Marketing.

The Keep hosts six academic journals, and highlights special collections such as collaborations with academic departments like the Stover-Ebinger Herbarium. Exhibit and conference events are hosted via The Keep, and this service was especially crucial during the COVID pandemic. The Keep hosted several online conferences, including the Making Excellence Inclusive RISE conference; the English department's Lions In Winter 2023; and the College of Education's I'll Teach in Fall 2022 and Spring 2023. In each case a unique event site was designed and set up for the conference, with special pages set up for registration, speaker biographies, and event schedules. EIU community connections are strengthened via The Keep, with projects such as the Fire for Effect Vietnam history collection, featuring interviews with former servicemen from Decatur, Illinois, and the Post Amerikan historical alternative newspaper digital collection project, in collaboration with the Bloomington Public Library. New content is continually added to these ongoing collections.

The Keep is an essential platform for promoting EIU student scholarship and publications. It features digital collections of the EIU yearbook The Warbler, the English department creative writing publication The Vehicle, and all Daily Eastern News issues going back to 1915. The move to all-digital depositing of theses in 2020 has made the process easy and safe for students. Forty-three theses were posted to the Master's Theses collection, bringing the total number of theses in the collection to 4,987. Among the most popular content, these have been downloaded 2,559,707 times around the world.

In the 2022-2023 academic year, the top downloaded items from The Keep were "The Development of Serial Killers: A Grounded Theory Study," a master's thesis by Meher Sharma with 229,258 downloads; "A Quantitative Study of the Source of Stress for First Generation Freshman Female College Students," a master's thesis by Amber Byrley with 55,083 downloads; and "Involve Me: Using the Orff Approach within the Elementary Classroom," an award-winning paper by Amanda Long with 39,172 downloads. The top faculty paper was "Ports of Slavery, Ports of Freedom," by Charles Foy, with 18,387 downloads.



# **DEPARTMENTAL UPDATES**

### **RESEARCH, ENGAGEMENT and SCHOLARSHIP**

RES librarians provide support to students as they navigate the complex information environment available at EIU's Booth Library. Faculty librarians provide personal consultations, and are available through chat and e-mail 24/7. Over the last year librarians provided 144 one-on-one research consultations and taught information literacy in the library, through Zoom and in classrooms. More than 3,500 students received library instruction during FY23, in 330 sessions, and 2,215 research questions were answered by RES staff. The librarians continue to serve students with innovative and creative instructional methods designed to meet student needs.





The Ballenger Teachers **Center primarily serves** students and faculty in the departments of the **College of Education and** English. The center houses a collection of current preK-12 curriculum in each school discipline; kits that include educational games, reading assessments, literature circle books, and 3-D objects to aid instruction; puppets; an extensive juvenile literature collection, including information texts, picture books, middle level and YA fiction, and poetry; and audiobooks. During Family Weekend, BTC staff offered Family Reading and Legos at the Library activities on the Library Quad (pictured).

# **DEPARTMENTAL UPDATES**

### **UNIVERSITY ARCHIVES & SPECIAL COLLECTIONS**

University Archives & Special Collections are two distinct areas. The University Archives is the official depository for all university publications and records of historical and research importance. This includes university records transferred to the University Archives from departments across campus based on their retention schedules. Special Collections houses items that fall into categories that may include the following: Early imprints (United States and possessions, prior to 1801), books in limited edition of 100 copies or less, exceptionally fine books, expensive or collectible publications, and local history resources. Also within the University Archives & Special Collections framework is the Illinois Regional Archives Depository (IRAD), a state-owned historical and genealogical resource collection.

During the past year the University Archives & Special Collections provided research assistance both in-person and online to students, staff, faculty and community members. Assistance included aiding with archival research and responding to specific inquiries, including the history of technology on campus and queries about former students. Other notable queries during the last year included research into the sculptures that adorn the Physical Science Building and helping a researcher find information and photos related to Friederich Koch, Eastern's first music professor who served from 1899-1938.

Professor David Bell continued working on processing archival material documenting the history of The Little Theatre on the Square in Sullivan, Illinois. During the summer he processed scrapbooks that document the years 1957-1978. These will be uploaded into the Special Collections section of The Keep. The original scrapbooks, donated from Mr. Bell's personal collection of Little Theatre memorabilia, will be processed for archival storage and kept in University Archives.

Materials for addition to the archives collection were transferred from university departments and several donations were received from individuals. Donated or transferred materials included a 1917 class photo and diploma, two watercolor paintings by Lynn Trank (a former EIU faculty member), and several scrapbooks and photograph albums from the Office of Leadership and Engagement. The cataloging department processed and cataloged a number of items during the year for addition to the Archives stacks and Special Collections location.

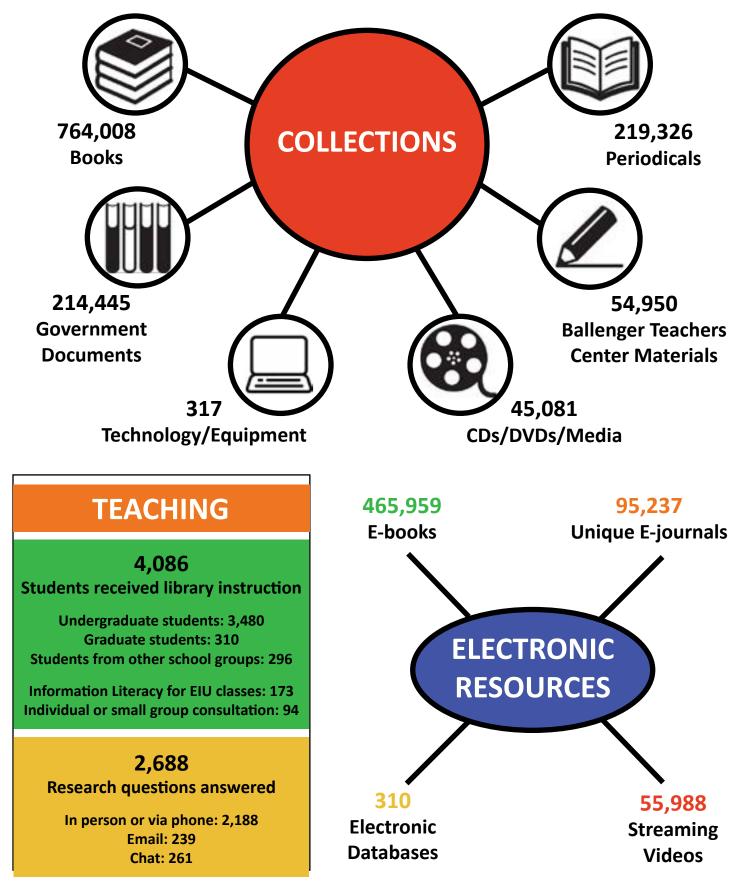
During the year, Professor Bradley Tolppanen served as head of the University Archives & Special Collections with oversight of the IRAD, and Professor David Bell performed duties in the unit. Will Padgett and Henry Muhlena served as the IRAD interns. Three students from the Department of English completed credit internships in the archives during the year.





Among the items donated to University Archives and Special Collections this year was a Teachers College High School class ring that belonged to Harriet Hallowell, who graduated from the high school in 1926. Also donated was a blanket from 1955 that promoted the Women's Athletic Association. The blanket belonged to Marlene Wynn.

# **BY THE NUMBERS**



# **BY THE NUMBERS**

### **SERVICES**

**186,175** Patrons entering library

**31,019** Checkouts and in-library use

9959 Interlibrary loan transactions

685 Items delivered to departmental offices

**51,277** E-book item downloads

398,979 Database/e-book searches

197,874 Full-text article downloads 1855 Streaming video plays

238,210 Website page views



### **MOST POPULAR ITEMS**



checkouts

Academic Search

Ultimate

THE CHRONICLE of Higher Education

6134 page views

273,438 searches



Book: Sails Literacy Series, 32 checkouts

DVD: Video Encyclopedia of Physics Demonstrations, 26 checkouts

### MATERIALS EXPENDITURES





PHYSICAL

### **EXPENDITURES FY23**

- Salaries
- Operations
- Student Assistants
- Book and Materials

\* In addition, Booth employed 12 Work Study students who worked 1074 hours

# **PROFESSIONAL ACTIVITY**

### Publications

Brantley, Steve. (2022) Anderson, Tania, Director. (2022). The Mission, 95 min. Distributed by Film Movement. Educational Media Reviews Online. https://emro. libraries.psu.edu/record/index.php?id=7558

Brantley, Steve. (2022). Chin Roemer, R., & Kern, V. (Eds.). (2019). The culture of digital scholarship in academic libraries. ALA Editions. 256 pp, \$71.99 (pbk), ISBN: 9780838918975. Journal of Web Librarianship. https://doi.org/10.1080/1932 2909.2022.2148967

Brantley, Steve. (2023) Zerilli, John. (2021). A Citizen's Guide to Artificial Intelligence. MIT Press. 232 pp, \$40.00, ISBN: 9780262044813. Journal of Web Librarianship. Forthcoming.

Derr, Janice. 8 book reviews published in Historical Novels Review.

Johnson, Sarah. 15 book reviews published in Booklist.

Johnson, Sarah. 19 book reviews published in Historical Novels Review.

Johnson, Sarah. Review of "How We Give Now: A Philanthropic Guide for the Rest of Us" by Lucy Bernholz. CHOICE 59.12 (August 2022).

Schultz, Jr., William. "Embracing Slow Librarianship." The Informed Librarian Online (2022, October).

Schultz, Jr., William. Review of "Metadata in the Digital Library: Building an Integrated Strategy with XML" by Richard Gartner. Journal of Web Librarianship 16, no. 3 (2022): 186-187.

### Presentations

Brantley, Steve. "Open Educational Resources." EIU Faculty Development and Innovation Center Podcast, August 2022. https://www.eiu.edu/fdic/FDIP.php

Brantley, Steve. "Library Resources and Services for Faculty." Eastern Illinois University New Faculty Orientation, Aug. 17, 2022.

Brantley, Steve and Nora Heist. "Race Chats Dialogue." Eastern Illinois University Student Affairs staff retreat, May 11, 2022.

### **Redden grants**

Two library faculty members received grants from the Redden Fund for the Improvement of Undergraduate Education for implementation during 2022-23. These grants were awarded to Steve Brantley and Amy Odwarka.

Brantley, Steve and Nora Heist. "Race Chats in Booth Library: Exploring Social Identity: A guided dialogue about race social identity and its impact in our lives, Nov 1, 2022.

Brantley, Steve, Carole Collins Avanlaja, Nora Heist. "Race Chats in Booth Library. A guided dialogue about race and racism and its impact in our lives, April 12, 2022.

Duffin, Kirstin, Ellen Corrigan, D. Lipscomb, J. Mueller & M. Reiher. "Exploring diversity at Booth Library [Conference session]." Sixth Annual Making Excellence Inclusive Conference, Charleston, IL, Oct. 7, 2022.

Duffin, Kirstin and Ellen Corrigan (with D. Lipscomb, J. Mueller, & M. Reiher). "Assessing Underrepresented Students' Perceptions of Library Welcomeness" [Poster presentation]. Illinois Library Association Annual Conference, Rosemont, IL, Oct. 18-20, 2022.

Duffin, Kirstin and Ellen Corrigan. "Adapting a survey from the literature" [Conference session]. Institute for Research Design in Librarianship Online Conference, Nov. 10-11, 2022.

Duffin, Kirstin and Ellen Corrigan. "Assessing Underrepresented Students' Perceptions of Library Welcomeness" [Webinar]. Illinois Library Association Noon Network, Feb. 1, 2023.

Duffin, Kirstin and Ellen Corrigan (2023, March 15-18). "Assessing Black Students' Perceptions of Library Welcomeness at a Rural. Regional University" [Poster presentation]. Association of College and Research Libraries Annual Conference, Pittsburgh, PA, March 15-18, 2023.

Johnson, Sarah. Workshop facilitator, "Departmental Information Exchange." Booth Library Summer Retreat, August 2, 2022.

Johnson, Sarah, Jonathan Putnam, Noah Putnam, and Katie Aiken Ritter. "ChatGPT: Demon or Darling?" Historical Novel Society North American Conference, June 6, 2023.

Knight-Davis, Stacey, Stacey Haas and Tammie Busch. "Alma Shelf Report and the Alma Interactive Inventory Scanning Tool" CARLI Resource Sharing Committee (May 2023) http://works.bepress.com/stacey knight-davis/97/

Knight-Davis, Stacey, Lauri J. DeRuiter-Willems and Beth Gill. "Train the Digital Health Literacy Trainer: Library and Community Partnership" Health Science Librarians of Illinois (September 7, 2022) http://works.bepress.com/stacey knightdavis/95/

Knight-Davis, Stacey, Lauri J. DeRuiter-Willems and Beth Gill. "ILA Noon Network: Train the Digital Health Literacy Trainer: Library and Community Partnership" Illinois Library Association Noon Network (September 12, 2022) http://works.bepress. com/stacey knight-davis/94/

McDaniel, Michele and Christina Edmonds-Behrend "Disability Representation in Your Library." Illinois Reading Council Conference, March 10, 2023.

McDaniel, Michele and Christina Edmonds-Behrend, "Growing Readers: Books and Resources for the Young Gardener" Illinois Reading Council Conference, March 10, 2023.

### **External Service**

Derr, Janice: Chair of the American Library Association's Listen List: Outstanding Audiobook Narration committee.

Duffin. Kirstin: Co-chair of the Association of College and Research Libraries Science and Technology Section Professional Development Committee.

Knight-Davis, Stacey: "Health Science Librarians of Illinois President's Award" (September 2022)

McDaniel, Michele: Publicity Co-Chair, AISLE Monarch Award Steering committee.

# **NEW FACES**



Amy Odwarka has helped to organize a variety of programs for students, including Residence Hall Nights, Empowered Researcher and CodeBreakers.

### **Trevor Burrows**

Trevor Burrows joined the library team in August as the Digital Initiatives Coordinator.

Before coming to Booth Library, Trevor was a postdoctoral researcher at Purdue University Library and School of Information Studies. In that role, he helped departments, faculty and graduate students learn about different digital scholarship techniques. He also taught basic coding workshops and text analysis to graduate students.

Trevor's professional interests include two main subjects: technology and history. He enjoys implementing them in the Center for Student Innovation, where he's able "to play with text as data and find ways to incorporate that into humanities research."



students, faculty and staff.

Trevor also teaches history courses at EIU, and he's been continuing his dissertation research about mid-20th century religion

### Amy Odwarka

Amy Odwarka is Booth's First-Year Experience/ Student Success Librarian, educating first-year students on the many resources that Booth offers. She also collaborates with university partners outside the library in order to help more students.

Amy is from Chicago and came to EIU after serving as a middle school classroom teacher and library director in Evanston, IL.

Amy has a degree in elementary education from The Ohio State University, as well as an MA in library and information science from the University of Wisconsin-Madison.

She said she's interested in "how libraries work with first-generation students and what libraries can do to support those students in their academic endeavors."

Since she began work at Booth Library in July she has partnered with many campus offices to encourage outreach with students, including Housing/Dining, TRiO, Admissions and Athletics.

Dr. Trevor Burrows helps to oversee activities in the library's Center for Student Innovation and presented several technology workshops for

and activism.

From Lafayette, Indiana, Trevor has a PhD and MA in history from Purdue University.

# **NEW FACES**

### **Garren Porter**

Garren joined Booth Library as a Library Assistant

in October 2022. Garren oversees the Library Technology Services desk in the evening throughout the week. He assists patrons and students with issues they may have with printing, finding library materials, or setting up study and meeting spaces.



In his free time, Garren enjoys playing video games, but he also loves to knit, play ukelele, and whittle when he has the chance. Garren previously was employed as a student worker at Booth.

### Donna Doran

Donna joined the library in June 2023 as a Library Specialist at the Circulation desk. She earned an Associate's Degree in Business Management and Marketing from Kankakee Community College, and is currently pursuing a Bachelor's Degree in Business at Eastern Illinois University. Donna began

her employment at EIU in 2007, and returned to campus in 2018.

In her free time, Donna enjoys spending time with her family, gardening, reading and making cards.



### **Christie Otis**

Christie joined the library in June 2023 as a Library Specialist at the Library Technology Services desk. She manages the student workers and library materials on the fourth floor, and assists patrons. Previously she worked for one year at the Urbana Free Library and eight-plus years at



Howard Tilton Memorial Library at Tulane University in New Orleans, Louisiana.

### **GRADUATE ASSISTANTS**

Three graduate assistants were hired for the 2022-2023 academic year to help oversee the library's Center for Student Innovation.

Raja Konda



Haley Flanagan



Unnati Patel

# **PERSONNEL 2022-2023**

them for providing excellent service to our patrons!

Larry Auchstetter, Circulation Services Jana Aydt, Circulation Services David Bell, Research/Engagement/Scholarship Tristum Bennett, Acquisition Services and Cataloging Services Samantha Bobbitt, Acquisition Services Logan Braddock, Library Technology Services Steve Brantley, Research/Engagement/Scholarship Arlene Brown, Library Administration Todd Bruns, Scholarly Communication Trevor Burrows, Center for Student Innovation Kyle Cody, Circulation Services Mark Coe, Circulation Services Ellen Corrigan, Cataloging Services Andrew Cougill, Research/Engagement/Scholarship Chris Cougill, Circulation Services Janice Derr, Acquisition Services Donna Doran, Circulation Services Kirstin Duffin, Research/Engagement/Scholarship Deborah Fennema, Collection Management and Ballenger Teachers Center William Goad, Center for Student Innovation and Ballenger Teachers Center

# YEARS OF SERVICE RECOGNITION

These Booth Library staff members completed milestone years of service to Eastern Illinois University during the 2022-23 fiscal year. We thank them for their dedication to Booth Library and EIU!

15 YEARS
Ellen Corrigan





### These faculty members and Civil Service workers were employed at Booth Library during FY2022-23. We thank

Beth Heldebrandt, Library Administration Ryan Hendrickson, Library Administration Diane Highland, Library Administration Graham Highland, Circulation Services Tina Jenkins, Circulation Services Sarah Johnson, Collection Management Services Stacey Knight-Davis, Circulation Services and Library Technology Services Ron Levellie, Library Technology Services Michele McDaniel, Research/Engagement/Scholarship and Ballenger Teachers Center Zach Newell, Library Administration Amy Odwarka, Research/Engagement/Scholarship Christie Otis, Library Technology Services Garren Porter, Library Technology Services Bill Schultz, Cataloging Services Adriane Sparks, Circulation Services Arielle Starkey, Circulation Services Bradley Tolppanen, University Archives Heather Wohltman, Research/Engagement/ Scholarship and Circulation Services

### **10 YEARS**

Beth Heldebrandt



Bill Schultz

**5 YEARS** 



Michele **McDaniel** 

### **BOOTH LIBRARY**

600 LINCOLN AVE. CHARLESTON, IL 61920 217-581-6072



### CREDITS

The 2022-23 Annual Report was produced in the Administration office of Booth Library. Beth Heldebrandt and Diane Highland, editors; Sarah Johnson and Arlene Brown, proofreaders.

Follow Booth Library at: www.library.eiu.edu

