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Research article

## Does corporate reputation play a mediating role in the association between manufacturing companies' corporate social responsibility (CSR) and financial performance?

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### Supplementary

#### **Appendix A: Questionnaire**

#### [Part A]

(b) 30–39 years old (c) 40–49 years old (d) 50–59 years' old

(Open).

1.	Name of responden		
2.	Gender*: (a) Male		

(b) Female

**3.** Age\*: (a) 21–29 years old

4. Educational Level\*: (a) Bachelor degree (b) Postgraduate degree (c) Ph.D.

**5.** Job Tenure\*: (a) 1–2 years (b) 3–5 years (c) 6–10 years

6. Designation\*: (a) Junior manager (b) Middle manager (c) Senior manager

#### [Part B]

Please indicate the level of your agreement with each of the following statements: 1 = Strongly Disagree, 2 = Disagree, 3 = Not sure, 4 = Agree, 5 = strongly agree.

Variables		Items	Sources				
Environmental	ENV-1	My company manufactures eco-friendly products.	(Hossain et al.,				
Protection-	ENV-2	My company purchases environmentally friendly product	2019; and Masud				
CSR	ENV-3	My company takes action in order to reduce waste	and Hossain,				
	ENV-4	My company is well equipped in order to improve the sustainability.	2019)				
Economic-	ECO-1	My company is committed to profitability.	(Hossain et al.,				
CSR	ECO-2	My company has a strong competitive position.	2019; and Masud				
	ECO-3	My company has a strategy for long-term growth.	and Hossain,				
	ECO-4	My company seeks a profitable business.	2019)				
Societal-	SOC-1	My company supports culture and art activities	(Hossain et al.,				
CSR	SOC-2	My company participate in charitable activities	2019; and Masud and Hossain,				
	SOC-3	My company supports educational institutions.					
	SOC-4	My company assists to enhance quality of life	2019)				
Legal-	LEG-1	My company obeys state, and local regulations.	(Hossain et al.,				
CSR	LEG-2	My company fulfills its legal obligation.	2019; and Masud				
	LEG-3	My company meets minimal legal requirements	and Hossain,				
r	LEG-4	My company meet legal standards.	2019)				
Ethical-CSR	ETH-1	My company recognizes and respects new ethical.	(Hossain et al.,				
	ETH-2	2019; and Masud					
I		organizational goals.	and Hossain,				
	ETH-3	My company make efforts to be good citizenship.	2019)				
<b>F</b>	ETH-4	My company recognizes and respects moral norms					
Philanthropic-	PHI-1	My company supports culture and art activities of local community.	(Hossain et al.,				
CSR	PHI-2	My company supports private and public educational institutions.	2019; and Masud				
	PHI-3	My company assists to enhance quality of life in the local community	and Hossain,				
	PHI-4	My company assists to enhance quality of life in the mass community	2019)				
[Part C]							
Financial	CR-1	My company had larger market share.	(Fauzi et al.,				
Performance	CR-2	My company sales growth has been substantially better.	2007)				
1	CR-3	My company return on assets has been substantially better					
	CR-4	My company return on investment has been substantially better.					

[Part D]								
Corporate	FP-1	The number of new or improved products/services launched to the market	Helm, 2007;					
Reputation		is above the average of your industry	Trotta and					
	FP-2	The number of new or improved internal processes is above the average	Cavallaro,					
		of your industry	2012)					
	FP-3	Our new product introduction has increased						
	FP-4	Seeks out new ways to do things.						

Rate your opinion about the following items for adoption of CSR practices by Companies/Organizations: (Please tick the statement of your agreement or disagreement with the following statements by choosing the corresponding assertions from strongly agree-5 to strongly disagrees)

ITEMS	5	4	3	2	1
Our company intent to invest in future more than the previous investment amount only for corporate reputation.					
Currently, our company invest at least two percent of the total earnings for enhancing the corporate reputation.					



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