# ALIGNMENT-BASED CONFORMANCE CHECKING OF HIERARCHICAL PROCESS MODELS

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> Abstract. Process mining has received much attention in the field of business process management. Event logs that are generated from information systems can be correlated with the process models for conformance checking. The process models describe event activities at an abstraction level. However, hierarchical business processes, as a kind of typical complex process scenario, describe sub-processes invocation and multi-instantiation patterns. As existing conformance checking approaches cannot identify sub-processes within hierarchical process models. They cannot be used for conformance checking of hierarchical process models. To handle this limitation, a definition of hierarchically alignment sequences is presented in this paper. Meanwhile, a novel conformance checking approach for hierarchical process models and event logs is proposed. The proposed method has been implemented within the ProM toolkit, which is an open-source process mining software. To evaluate the effectiveness of the proposed approach, both artificial and real-world event logs are utilized in a comparative analysis against existing state-of-the-art approaches.

> Keywords: Hierarchical process models; Petri nets; Event logs; Hierarchical align-

ment trees; Conformance checking

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### **1 INTRODUCTION**

As a new and emerging research area within the field of business process management [1], process mining aims to build a bridge between traditional model-driven methods and new data-driven methods [2]. Rounded and efficient business process management models can be built by process mining. The main scenarios of process mining include process discovery, conformance checking, and enhancement. Based on event logs, process models can be produced by process discovery. Conformance checking is employed to verify whether the actual behavior recorded in event logs is consistent with the model, and vice versa. The information about the actual process recorded in the event logs is used to extend or improve an existing process model, which is the idea of enhancement. The primary focus of this paper is on conformance checking.

Conformance checking is an important part of process mining, which is used to detect the matching degree between the process models and event logs. To check what extent the model can replay the logs related to the process. The purpose of conformance checking is to identify potential risks and problems in the business processes, such as violations of laws and regulations, security hazards, operational errors, etc. Conformance checking helps organizations assess the risks and establish a sound management model. The management model can guarantee the compliance and effectiveness of the business processes, and reduce the risks and costs of the organizations. The performance and competitiveness of the organizations can also be improved by conformance checking.

Current process mining techniques generally assume that the events are associated with activities in the process models, with these activities being at the same level of abstraction [3]. Nonetheless, this assumption may not always hold true, particularly for complex processes where activities take place at varying levels of abstraction. An example of this is seen in business process outsourcing scenarios, where a company may contract out a portion of its business to another organization, creating a hierarchical relationship in which the outsourced process is considered a sub-process of the original process. The relationships between these activities and events are complex and are not easily identified by the current process mining techniques.

To address this limitation, the concept of hierarchical process models is proposed in [3]. A new process discovery technique is also proposed to mine hierarchical process models by the event logs with a life-cycle. The hierarchical process models can describe the complex relationships between events and activities on different abstraction levels. The sub-processes and multi-instance markers can be represented by hierarchical business processes. Different from the traditional flat process model, the hierarchical process model can divide the models into multiple levels, and each level represents a different abstraction level. The understandability and maintainability of the models can be improved by the hierarchical structure, and the complexity of modeling can also be reduced. Employing hierarchical process models can aid organizations in comprehending and handling intricate business processes. With the discovery approaches of hierarchical process models proposed, the corresponding conformance checking techniques are not mature enough.

To measure the quality of the hierarchical process model, the nesting relationships within the hierarchical model should be mined. For the conformance checking of hierarchical process models, the nesting relationships within different levels should be considered. The relationships between each level need to be identified in the conformance checking. Present conformance checking methods are primarily developed for flat process models and event logs, such as replay, alignment, and footprint comparison, which do not applicable to hierarchical process models with hierarchical structures. The concept of hierarchical structure brings new challenges to the conformance checking of hierarchical process models. To address this challenge, a method of conformance checking based on alignment for hierarchical process models is proposed in this paper. The nested relationships between tasks can be mined from the hierarchical process model. The hierarchical event logs are constructed by the nested relationships of tasks. Then conformance checking of hierarchical process models and hierarchical event logs is investigated, to obtain the corresponding alignment sequence tree. Based on the simulation logs and real logs, the method of conformance checking for the hierarchical models is compared with the current methods for the flat models. Experiments are carried out to demonstrate the effectiveness of the proposed approach for hierarchical process models.

The paper is further structured as follows: Section 2 provides an overview of related works, while Section 3 revisits fundamental concepts such as Petri nets, hierarchical process models, and event logs. In Section 4, we present our proposed conformance checking method for hierarchical process models and hierarchical event logs. The effectiveness of our approach is demonstrated through experiments in Section 5. Finally, Section 6 concludes the paper and discusses potential directions for future work.

### 2 RELATED WORKS

Conformance checking primarily concerns the quantification of the degree to which the execution sequences of models, as recorded in the logs, match their actual executions. Conformance checking methods detect deviations in execution processes from their prescribed behavior by comparing the actual execution processes against the prescribed ones. Therefore, conformance checking can determine whether organizations are operating as expected. It can also help organizations identify process problems and risks. Thus, organizations can take timely measures for improvement. Conformance checking is a technique that links process models with process data. A conformance checking method based on event logs is proposed by Rozinat et al. [4]. This method can automatically compare the event logs with the process models to find deviations in the execution. In [5], a conformance checking method based on comparing process models and event logs is proposed. The method transforms the process models into Petri nets and transforms the event logs into "process traces". Several comparisons are made to evaluate the consistency between the actual execution processes and the models. In [6], the explicit and implicit disparities that exist between the process models and the event logs are captured. These differences can be utilized to perform automated analysis and optimization of the processes. An online conformance checking approach is proposed in [7], which can detect in real-time whether the process execution conforms to the prescribed behavior.

Conformance checking techniques include replay, alignment, and footprint comparison. Carmona et al. [8] and van der Aalst [9] describe two conformance checking approaches, namely log replay and trace alignment. The recorded event logs and the simulated processes of process models are used in log replay. The differences between the simulated processes and the actual processes are used to analyze the conformance and quality of the process models. In token-based log replay [10], the remaining tokens in the model after replay are aggregated. The conformance of the process model is determined by the sum of all redundant and generated tokens. The differences between the actual execution traces and the expected traces are compared in alignment. The differences are used to identify the specific deviations and anomalies. Most of the literature uses trace alignment algorithms to assess the conformance of process models. Therefore, trace alignment algorithms are considered as the present standard for conformance checking techniques [11]. A similar framework of alignment is proposed by Bose et al. [12] and Prabhakara et al. [13]. The differences between the models and the executed processes are detected by aligning the process models with the event logs of the actual execution in this framework. The optimal alignment of the model to the logs can be calculated by extending the basic alignment method [11].

Finding the optimal alignment[14] between models and traces is essentially an optimization problem. By using the A\* algorithm, the task of computing an optimal alignment between a model and a trace can be converted to solving a shortest path problem [15]. In addition to the method of obtaining the optimal alignment by calculating the cost function, there is also an alignment algorithm based on insertion planning [16]. The alignment process is transformed into a planning problem. To find the optimal alignment, the insertion planning language is used to define the planning domain. To find the optimal alignment, an integer linear programming algorithm is proposed in [17]. The alignment cost function is expanded to incorporate dimensions such as time, data, and resources.

A decomposition technique for alignment is proposed in [18], which can reduce the calculation time. Petri net decomposition is used to decompose the process models into subnets [19]. The subnets are aligned with the corresponding traces in the event logs. The concept of single-entry, single-exist (SESE) [20] is used in

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Petri net decomposition. Complex event logs can be decomposed into simple sublogs by SESE. Thus, the conformance checking of large event logs and large process models can be handled. An alignment method based on heuristic is proposed by Song et al.[21]. This method can automatically identify the defects and discrepancies of industrial-scale process models. for repairing industrial-scale process design models. The defects and discrepancies can be used to repair the models. Although most alignment methods are dedicated to process modeling languages, declarative process modeling languages [22] can also be used to create alignments. In [23], an aligning method for event logs and declarative models is proposed. The location and severity of the deviations can be diagnosed by this method. Existing conformance checking approaches are defined on the flat process models, which are not suitable for hierarchical models with sub-process.

For the hierarchical process model, the conformance checking method Acorn based on BPMN is proposed in [24]. The semantics of complex patterns such as sub-processes and multi-instances are analyzed based on BPMN [25]. The alignment algorithm is designed and optimized. And the calculation method of fitness is also given in the final. A method to transform hierarchical models with sub-processes into flat models is presented in [26]. However, this transformation rule does not applicable to event logs with multi-instance behavior in sub-processes. An approach to transforming hierarchical models with multi-instances into flat models is proposed in [27]. Thus, the current methods can be employed to assess the quality of models. Usually, the event logs and models are large in reality. The transformation methods for conformance checking consume a lot of time and memory. Moreover, the existing conformance checking methods of the hierarchical process models are either only for special process models [24] or transform the hierarchical process model into a flat model and then apply the existing conformance checking approaches to flat process models [26, 27]. There is no approach to obtaining the conformance of hierarchical process models by analyzing the relationships of the hierarchical structures.

This paper proposes a conformance checking approach for hierarchical process models to address the aforementioned issues. The conformance checking of hierarchical models can be stratified. Then the hierarchical segmented alignment sequences are integrated into an overall alignment sequence. Then the hierarchical process model can be measured by using conformance evaluation indexes of the flat process model. Experimental results show that the method can greatly save time to align logs and models.

### **3 PRELIMINARIES**

This section provides a brief overview of Petri nets and Petri nets with nested transitions, as well as introducing the notations used for event logs.

**Definition 1** (Petri net [28]). Let  $N_e = (P, T; F)$  be a Petri net, where

1. P is a finite set of places;

- 2. T is a finite set of transitions with  $P \cup T = \emptyset$  and  $P \cap T = \emptyset$ ; and
- 3.  $F \subseteq (P \times T) \cup (T \times P)$  is a set of arcs.

**Definition 2** (Labeled Petri net [2]). Let  $PN = (N_e, A, l)$  is a labeled Petri net, where

- 1.  $N_e$  is a Petri net;
- 2. A A is a finite set of activities; and
- 3.  $l := T \to A^{\tau}$  is a function, where  $A^{\tau} = A \cup \tau$  and  $\tau \notin A$  represents the labels of all invisible transitions.

**Definition 3** (Petri nets with nested transitions [26]). Let  $PN_N = (PN, N)$  be a Petri net with nested transition, where

- 1.  $PN = (N_e, A, l)$  is a labeled Petri net;
- 2.  $N: T \to \{A, N\}$  is a nested transition function, where  $\forall t \in T, N(t) = A$  is a normal transition, N(t) = A is a nested transition.

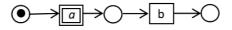


Fig. 1. A Petri net with a nested transition  $pn_n$ 

 $PN_N$  is a Petri net with nested transitions.  $T_a = t \in T \mid N(t) = A$  is a set of normal transitions, and  $T_n = t \in T \mid N(t) = N$  is a set of nested transitions.  $T_{a0}$  is a normal transition in the top Petri net  $PN_{N0}$  of  $PN_N$ .  $T_{n0}$  is a nested transition in the top Petri net  $PN_{N0}$  of  $PN_N$ .  $T_{n0}$  is a nested transition in the top Petri net  $PN_{N0}$  of  $PN_N$ . Figure 1 displays the representation of a nested transition (e.g., a) using a double-line rectangle, and an ordinary transition (e.g., b) using a single-line rectangle.

**Definition 4** (Hierarchical process models [26]). Let  $HPN = (PN_{N0}, HPN (P N_{N0}))$  be a hierarchical process model, where:

- 1.  $PN_{N0}$  is a root node, i.e. the top-level Petri net with nested transitions;
- 2.  $HPN(PN_{N0})$  is the sub-model of  $PN_{N0}$ , such that:
  - $HPN(PN_{N0}) = \emptyset$  if  $T_{N0} = \emptyset$ ; otherwise
  - $HPN(PN_{N0}) = \{(t_i, PN_{ni}, HPN(PN_{ni})) \mid t_i \in T_{n0}\}, \text{ where } PN_{ni} \text{ is (b)is a Petri net with nested transitions that are nested by } t_i.$

An instance of a hierarchical Petri net is illustrated in Figure 2. One nested transition and three normal transitions are contained in the top-level hpn, which is refers to a Petri net. To be more precise, a is a nested transition, which is refers to

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 $PN_{N1}$ . A nested transition is contained in  $PN_{N1}$ , denoted as b, which is refers to a sub-process  $PN_{N2}$ . As no one nested transition contained in  $PN_{N2}$ , the recursive definition terminates at this level.

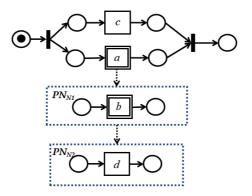


Fig. 2. An Instance of Hierarchical Petri Net hpn

**Definition 5** (Event, Attribute [2]). Let  $\xi$  be the event universe, i.e., the set of all possible event identifiers,  $U_A$  be the activity universe, and  $U_T$  be the time universe,  $U_L$  be the transaction type universe. For any event  $e \in \xi$ ,  $\sharp n(e)$  is the value of attribute n for event e. The following standard attributes are involved: (1)  $\sharp act(e) \in U_A$  is the activity name of e;  $\sharp time(e) \in U_T$  is the timestamp of e;  $\sharp trans(e) \in U_L$  is the transaction type of e.

In this paper, we solely focus on two types of lifecycles: star and complete.

**Definition 6** (Classifier [2]). A classifier is a function  $C : \xi \longrightarrow U_A \times U_L$  that assigns a representative name to each event for the purpose of analysis. For all events,  $e \in \xi$ ,  $C(e) = (\sharp act(e), \sharp trans(e))$ , i.e. e represents the name of the event.

In the following, the standard classifier of events is represented as the pair of activity name and transaction type, i.e.,  $e \in \xi$ ,  $e = C(e) = (\sharp act(e), \sharp trans(e))$ . With the help of the classifier, we define an event log as a combination of activity name and lifecycle that represents an event in a simple manner. That is (b, start) can be written as  $b_s$ , and (b, complete) can be written as  $b_c$ .

**Definition 7** (Lifecycle Event Log). A lifecycle event log  $L \in \boldsymbol{B}((U_A \times U_L)^*)$  is a multi-set of traces, and a trace  $\sigma \in (U_A \times U_L)^*$  is a sequence of activities with lifecycle information.

For example,  $L = \{ \langle a_s, c_s, a_c, b_s, b_c, c_c \rangle^3 \}$  denotes an event log of three traces, and each trace has six events.

**Definition 8** (Alignment[29]). Let  $A \subseteq U_A$  be a set of activities, and  $\sigma \in (U_A \times U_L)^*$  be a trace.  $HPN = (PN_{N0}, HPN (PN_{N0}))$  be a hierarchical process model.

 $(e_i, a_i) \in (A^{\gg} \times T^{\gg}) \setminus \{(\gg, \gg)\}$  represents a movement. An alignment, denoted by  $\gamma = (e_1, a_1) (e_2, a_2) \dots (e_K, a_K)$  between  $\sigma$  and HPN refers to a valid sequence of movements that satisfy the following conditions:

- 1.  $\pi_1(\gamma)_{|A} = \sigma$ , and
- 2.  $M_{in}[\pi_2(\gamma)_{|T}\rangle M_{fi}$ .

The alignment between  $\sigma$  and HPN is shown in Table 1. In the alignment, the top row corresponds to the trace  $\sigma$ , while the bottom row corresponds to a full firing sequence of the hierarchical process model. Each activity in  $\sigma$  is matched with a transition that has the same label.

Table 1. Alignment Matrix					
$\sigma$ $e_1$ $e_2$ $\ldots$ $e_i$					
firing sequence of $HPN$	$a_1$	$a_2$		$a_i$	

- 1. If  $e \in U_A$  and  $a \gg$ , (e, a) is a movement on a log;
- 2. If  $e \Longrightarrow$  and  $a \in T$ , (e, a) is a movement on a model;
- 3. If  $e \in U_A$  and  $a \in T$ , (e, a) is a synchronous movement; and
- 4. Illegal movements otherwise.

In the remained of this paper, we consider movement on a log, movement on a model and synchronous movement are the legal movement.

### 4 CONFORMANCE CHECKING OF HIERARCHICAL PROCESS MODELS

The conformance checking of the hierarchical process models starts from hierarchical models and lifecycle event logs. Finding corresponding hierarchical event logs and hierarchical alignments of the hierarchical models is the key of the approach. The framework of the conformance checking approach is depicted in Figure 3, which encompasses the following steps:

Phase 1: Nesting Transition Relationships Detection. Given a hierarchical process model hpn as input, we first detect nesting relations among the models. The output is a nested transition relations tree ang, which describes all possible nesting relationships in the hierarchical process model.

Phase 2: Hierarchical Event Log Construction. Given a lifecycle event log xlog and the nested transition relations tree ang as input, the nesting relations within the model are utilized to construct a hierarchical event log hlog recursively.

Phase 3: Nesting Relation Alignment Tree Construction. Given hierarchical event log hlog and hierarchical process model hpn as input, we recursively examine the conformance of the hierarchical structure to construct a nesting relation alignment tree hat.

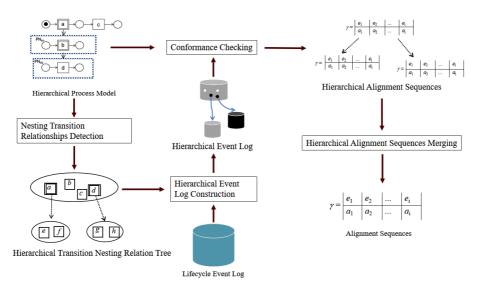


Fig. 3. A Petri net with a nested transition  $pn_n$ 

Phase 4: Hierarchical Alignment Trees Merging. The nesting alignment relation tree can be merged to obtain the final result.

### 4.1 Nesting relationships within the hierarchical process model detect

A hierarchical process model can express multiple complex patterns such as multiinstance and sub-process, which can better describe the possible system state. In order to evaluate the quality of the hierarchical process model, it is necessary to extract the nesting relationships inherent within the model. The nesting transition relation trees and the hierarchical event logs can be constructed by the nesting relationships. (Then the hierarchical event logs can be obtained by the nesting relation trees.) The definition and the method for mining the nesting relationships within the hierarchical model are given as follows.

**Definition 9** (Hierarchical Transition Nesting Relation Tree). Let  $HPN = (PN_{N0}, HPN (PN_{N0}))$  be a hierarchical process model,  $T_{n0}$  is the set of the top-level nested transitions.  $HNT = (T_{n0}, HNT (T_{n0}))$  is the hierarchical transition nesting relationship tree of HPN, where:

- 1.  $T_{n0}$  is the set of the root node, i.e. the set of nested transitions in the top-level Petri net;
- 2.  $HNT(T_{n0})$  is the corresponding sub-process of nested transitions in  $T_{n0}$ , such that:
  - $HNT(T_{n0}) = \emptyset$  if  $T_{n0} = \emptyset$ ; otherwise

•  $HNT(T_{n0}) = \{t_i, T_{ni}, HNT(T_{ni}) \mid t_i \in T_{n0}\}, \text{ where } T_{ni} \text{ is the set of nested transitions in the corresponding nested models of } t_i.$ 

Algorithm 1 shows how to get a hierarchical transition nesting relation tree. The idea is by a hierarchical process model as input, to detect all the nested models in the hierarchical model. All the nested transitions in the nested models should also be located. That is, to find the nesting relationships and recursively construct the hierarchical transition nesting relation tree.

Algorithm 1: TransitiveNestingTree()
Input: hierarchical process model hpn
Output: hierarchical transition nesting relation tree $ang$
1: $activityNestedSet[] \longrightarrow \emptyset$
2: $activityPariSet[] \longrightarrow \emptyset$
3: $ang = \mathbf{new}$ TransitionNestingGraph();
4: if $hpn \neq \emptyset$
5: $activityNestedSet[] = getActivityNestedSet(hpn);$
6: $activityPariSet[] = getActivityPair(hpn);$
7: $ang = \text{ActivityGraphConstruction}(activityPariSet);$
8: return ang.

In Algorithm 1, the variables are initialized (Lines 1-3). The function getActivityNestedSet() is employed to recognize the set of nested transitions that exist within the hierarchical model. And the function getActivityPair() is used to mine the set of nested transition association pairs (Lines 5-7). By the nested transition association pairs, the algorithm ActivityGraphConstruction() (Algorithm 4) can be utilized to construct the transition nesting relation tree *ang*.

The function getActivityNestedSet() is called in Algorithm 1, which is used to return all the nested transitions in the hierarchical mode. The details are described in Algorithm 2.

Algorithm 2: getActivityNestedSet()
Input: hierarchical process model hpn
Output: the set of nested transitions activityNestedSet[]
1: $t = \mathbf{new}$ Transition();
2: if $hpn \neq \emptyset$
3: <b>for</b> (Transition $t : pn.getTransitions())$
4: <b>if</b> (!nestedTransitionLabels.contains(t.getLabel()))
5: $t \longrightarrow activityNestedSet[];$
6: $getActivityNestedSet(hpn_i);$
7: return activityNestedSet[].

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Algorithm 2 recursively traverses the top-level Petri net to find the nested transitions. And all the nested transitions are stored in the set *activitySet*[].

The function getActivityPair() is called in Algorithm 1, which is used to return all the nested transition association pairs in the hierarchical model. The details are described in Algorithm 3.

Algorithm 3: getActivityPair()
Input: hierarchical process model hpn
Output: the set of nested transition pairs <i>activityPairSet</i> []
1: for (Transition $t$ : activityNestedSet[])
2: $source = t;$
3: $hpn_i = HPN (PN_{N0});$
4: <b>if</b> $hpm_i \neq \emptyset$
5: $target = getActivityNestedSet(hpn_i);$
6: $(source, target) \longrightarrow activityNestedSet[];$
7: $getActivityPair(hpn_i);$
8: return activityPairSet[].

Algorithm 3 recursively traverses the hierarchical model nested in the nested transition t. The nested transition t is extracted from activityNestedSet[] (Line 1). The nested transition t is assigned to source (Line 2). The hierarchical model  $hpn_i$  nested in t will be found (Line 3). The set of nested transitions in  $hpn_i$  will be obtained and stored in target. The nested transition association pairs (source, target) are stored in the set activityPairSet[].

The function activityGraphConstruction() is called in Algorithm 1, which is used to return the hierarchical transition nesting relation tree in the hierarchical model. The details are described in Algorithm 4.

Algorithm 4: activityGraphConstruction()
Input: the set of nested transition association pairs <i>activityPariSet</i> []
Output: hierarchical transition nesting relation tree $ang$
1: $ap = \mathbf{new}$ TransitionPair();
2: $ang = \mathbf{new}$ TransitionNestingGraph();
3: for (ap : activityPairSet[])
4: $ap.getSourceActivity() \longrightarrow ang.vertex;$
5: $ap.getTargetActivity() \longrightarrow ang.vertex;$
$6: \qquad (ap.getSourceActivity(), ap.getTargetActivity()) \longrightarrow ang.edge;$
7: <b>and</b> Constructing nested transition relation tree: <i>ang</i> ;
8: return ang.

Algorithm 4 recursively traverses the nested transition association pairs. The

nested transition association pairs *ap* is extracted from *activityPairSet*[] (Line 3). The node and edges of *ap* are stored in *ang* (Line 4-6).

By Algorithm 1-4, we can obtain the hierarchical transition nesting relation tree ang of hpn, which is shown in Figure 4. In the tree, (1) a, c is the root nodes; (2) b is nested in a and d is nested in b. The transition nesting tree is  $Tr = \{T_{n0}, T_{n1}, T_{n2}\} = \{a, c, b, d\}.$ 

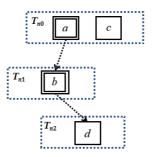


Fig. 4. Hierarchical transition nesting relation tree ang

#### 4.2 Hierarchical Event Log Construction

By the hierarchical transition nesting relation tree, the event logs with lifecycle can be layered. The hierarchical event log is constructed by event logs with lifecycle and hierarchical transition nesting tree. The definition of a hierarchical event log is given as follows.

**Definition 10** (Hierarchical Event Log). Let  $HPN = (PN_{N0}, HPN (PN_{N0}))$  be a hierarchical process model,  $Tr = \{T_{n0}, T_{n1}, \ldots, T_{nn}\}$  is the set of nested transitions,  $HNT = (T_{n0}, HNT (T_{n0}))$  is the hierarchical transition nesting relationship tree of HPN. HL = (rootLog, HL (rootLog)) is the hierarchical event log of HPN, where:

- 1. rootLog is the root event log of HL; and
- 2. HL(rootLog) is the sub-logs of rootLog, such that:
  - $HL(rootLog) = \emptyset$  if  $NA(rootLog) = \emptyset$ ; otherwise
  - $HL(rootLog) = \{(na, NLog_{na}, HL(NLog_{na})) \mid na \in NA(rootLog)\},$  where  $NLog_{na}$  is the sub-log of HL nested by na.

The nested transition relation tree ang and a lifecycle event log xlog are taking as input, a hierarchical event log hlog is recursively constructed. The details are described in Algorithm 5.

In Algorithm 5, the nodes are extracted from *ang*, and stored in *allNestedActivities*[] (Lines 1-2). The root event logs and the sub-logs nested in root logs are constructed by *ang* and *xlog* (Lines 3-4). The structure of the hierarchical event log is

Algorithm 5: constructHierarchicalLog()
Input: the nested transition relation tree ang and the lifecycle event log xlog
Output: the hierarchical event $\log h \log$
1: <b>for</b> (n: getAllNestedActivities(ang))
2: $n \longrightarrow allNestedActivities[];$
3: rootActivities = getAllRootActivities(ang);
4: $topLevelActivities = getTopLevelActivitySet(ang);$
5: $hEventLog.setMainLog(mainLog);$
6: <b>for</b> (String <i>rootNestedActivity</i> : <i>rootActivities</i> )
7: $hEventLog.setSubLogMapping(subLogMapping);$
8: $subsubLogMapping.put(eventClassActivity, constructHierarchicalLog());$
9: return hlog.

assigned to *mainLog* (Line 5). The algorithm recursively traverses the nested activities in root logs and assigns them to the hierarchical event log structure *submainLog* (Lines 6-8).

By Algorithm 5, take  $hpn_1$  (Figure 5) and  $L_1 = \{\langle a_s, b_s, b_c, a_c \rangle^{90}, \langle a_s, b_s, a_c, b_c \rangle^1\}$ as input, we can obtain hierarchical event log  $hl_1$ , which is shown in Figure 6. The root log is  $rootLog = \{\langle a_s, a_c \rangle^{91}\}$ , and the set of nested activity is  $NA(rootLog) = \{a\}$ . The corresponding sub-logs of a is  $NLoga = \{\langle b_s, b_c \rangle^{90}\}$ .

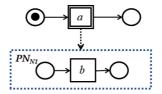


Fig. 5. Hierarchical process model  $hpn_1$ 

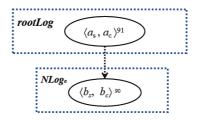


Fig. 6. The nested relationship of hierarchical event log  $hl_1$ 

## 4.3 Conformance checking based on alignment

As the hierarchies in the hierarchical models and the hierarchical logs, the submodels at each level need to be traversed. Conformance checking of sub-models and the corresponding sub-logs can be investigated. In theory, we can use the existing technology to take the conformance checking between the sub-models and sub-logs.

## 4.3.1 The idea of hierarchical align

The  $A^*$  algorithm can be used to align the sub-models and the corresponding sublogs at every level. A nesting relation alignment tree can be recursively constructed by the alignment of the sub-models and the sub-logs, which formal description is as follows:

**Definition 11** (Hierarchical Alignment Tree). Let  $HPN = (PN_{N0}, HPN (PN_{N0}))$  be a hierarchical process model,  $Tr = \{T_{n0}, T_{n1}, \ldots, T_{nn}\}$  is the set of nested transitions,  $HNT = (T_{n0}, HNT (T_{n0}))$  is the hierarchical transition nesting relationship tree of HPN, HL = (rootLog, HL (rootLog)) is the hierarchical event log of HPN. HAT = (rootA, HAT (rootA)) is the hierarchical alignment tree of HPN and HNT, where:

- 1. root A is the root alignment of HAT, i.e. the alignment of  $PN_{N0}$  and rootLog; and
- 2. HAT (rootA) is the nested alignment of rootA, such that:
  - $HAT(rootA) = \emptyset$  if  $T_{n0} = \emptyset \land NA((rootLog) = \emptyset$ ; otherwise
  - $HAT(rootA) = \{(t_i, na, NAlign_{na}, HAT(NAlign_{na})) \mid t_i \in T_{n0}, na \in NA(rootLog)\}, where NAlign_{na} is the sub-alignment of the model nested in <math>t_i$  and the logs of na.

Algorithm 6 takes hierarchical event  $\log h \log and$  hierarchical process model hpn as input, a hierarchical alignment tree hat is recursively constructed. The details are described as follows:

In Algorithm 6, the root log hlog is extracted from the hierarchical log hlog (Line 1). The top-level Petri net pn is extracted from the hierarchical model hpn (Line 2). The top-level alignment is obtained by align pn and xlog (Line 3). The algorithm recursively aligns the nested model  $hpn_i$  and the nested log  $hlog_i$  to get the hierarchical alignment tree hat.

Take the hierarchical model  $hpn_2$  (in Figure 7) and the corresponding event log with lifecycle  $L2 = \{\langle a_s, c_s, d_s, d_c, b_s, c_c, a_c, b_c \rangle^{79}, \langle a_s, c_s, d_s, d_c, c_c, a_c, b_s, b_c \rangle^{99}, \langle b_s, a_s, c_s, b_c, d_s, d_c, c_c, a_c \rangle^{96}, \langle a_s, b_s, c_s, d_s, d_c, c_c, a_c, b_c \rangle^{86}, \langle a_s, c_s, d_s, b_s, d_c, c_c, a_c, b_c \rangle^{78}, \langle a_s, c_s, d_s, d_c, c_c, b_c \rangle^{86}, \langle a_s, c_s, d_s, b_s, d_c, c_c, a_c, b_c \rangle^{87}, \langle a_s, c_s, d_s, d_c, c_c, b_c \rangle^{88}, \langle a_s, c_s, b_c, d_s, d_c, c_c, b_c \rangle^{82}, \langle a_s, b_s, c_s, d_s, b_c, d_c, c_c, a_c \rangle^{98}, \langle a_s, c_s, b_c, d_s, d_c, c_c, b_c, a_c \rangle^{85}, \langle a_s, c_s, b_s, d_s, b_c, d_c, c_c, a_c, b_c \rangle^{100}\}$  as an example illustrating how to get the hierarchical alignment tree.

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Algorithm 6: HierarchicallyAlignedSeqConstruction()

Input: a hierarchical process model hpn and a hierarchical event log hlog
Output: hierarchical alignment tree hat
1: xlog = hlog.getMainLog();

2: pn = hpn.getPn();

- 3:  $hat = \operatorname{replayLog}(context, pn, xlog);$
- 4: When  $hpn_i \neq \emptyset$  and  $hlog_i \neq \emptyset$
- 5: xlog = hlog.getsubLogMapping().get(nestingActivityPariSet);

6: 
$$pn = pn.getXEventClass2hpn().get(eventClassName2EventClass.get(t.toString()).getPn();$$

7:  $hat_i = \operatorname{replayLog}(context, pn, xlog);$ 

8: return hat.

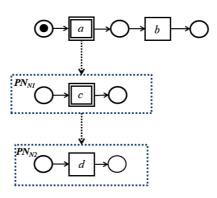


Fig. 7. Hierarchical process model  $hpn_2$ 

As Figure 7 shown, the top level of  $hpn_2$  contains a nested transition a, and a normal transition b. The nested Petri net  $PN_{N1}$  is nested in a, and  $PN_{N1}$  with a nested transition c. The nested Petri net  $PN_{N2}$  is nested in c and  $PN_{N2}$  with a normal transition d.

By Algorithm 5, taking  $hpn_2$  and  $L_2$  as input, we can obtain the hierarchical event log  $hl_2$ . The root log is  $rootLog = \{\langle a_s, b_s, a_c, b_c \rangle^{79}, \langle a_s, a_c, b_s, b_c \rangle^{99}, \langle b_s, a_s, b_c, a_c \rangle^{96}, \langle a_s, b_s, a_c, b_c \rangle^{86}, \langle a_s, b_s, a_c, b_c \rangle^{78}, \langle a_s, b_s, a_c, b_c \rangle^{82}, \langle a_s, b_s, b_c, a_c \rangle^{98}, \langle a_s, b_c, b_c, a_c \rangle^{85}, \langle a_s, b_s, b_c, a_c, b_c \rangle^{100}\}$ , and the set of nested activities is NA (rootLog) = {a}. The corresponding sub-log to a is  $NLog_a = \{\langle c_s, c_c \rangle^{79}, \langle c_s, c_c \rangle^{99}, \langle c_s, c_c \rangle^{96}, \langle c_s, c_c \rangle^{86}, \langle c_s, c_c \rangle^{86}, \langle c_s, c_c \rangle^{100}\}$ , and the set of nested activities is NA ( $NLog_a$ ) = {c}. The corresponding sub-log to c is  $NLog_a = \{\langle c_s, c_c \rangle^{100}\}$ , and the set of nested activities is NA ( $NLog_a$ ) = {c}. The corresponding sub-log to c is  $NLog_c = \{\langle d_s, d_c \rangle^{79}, \langle d_s, d_c \rangle^{99}, \langle d_s, d_c \rangle^{86}, \langle d_s, d_c \rangle^{78}, \langle d_s, d_c \rangle^{82}, \langle d_s, d_c \rangle^{98}, \langle d_s, d_c \rangle^{85}, \langle d_s, d_c \rangle^{100}\}$ . The nesting relationship is shown in Figure 8.

By Algorithm 6, taking  $hpn_2$  and  $hl_2$  as input, we can obtain the hierarchical

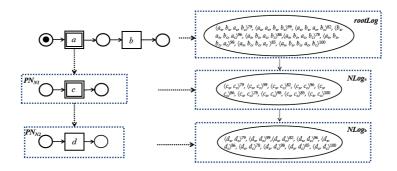


Fig. 8. The hierarchical event log  $hl_2$  corresponds to the event log with lifecycle  $L_2$ 

alignment tree *hat* in Figure 9. Part of the results is shown as follows:

For top-level Petri net and root log, there are many possible cases of alignment, three of which are listed as follows:

$$x_1 = \boxed{\begin{array}{c|c} a & b \\ \hline \gg & b \end{array}} \qquad x_2 = \boxed{\begin{array}{c|c} a & b \\ \hline a & b \end{array}} \qquad x_3 = \boxed{\begin{array}{c|c} a & b \\ \hline a & \Rightarrow \end{array}}$$

For nested Petri net  $PN_{N1}$  and sub-log  $NLog_a$ , the possible alignment has the following two possible cases:

$$y_1 = \begin{vmatrix} c \\ \gg \end{vmatrix} \qquad y_2 = \begin{vmatrix} c \\ c \end{vmatrix}$$

For nested Petri net  $PN_{N2}$  and sub-log  $NLog_b$ , the possible alignment has the following two possible cases:

$$z_1 = \left| \begin{array}{c} d \\ \end{array} \right| \qquad z_2 = \left| \begin{array}{c} d \\ d \end{array} \right|$$

The hierarchical alignment tree is shown in Figure 9:

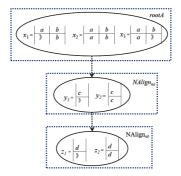


Fig. 9. The hierarchical alignment tree hat

### 4.3.2 Alignments

By taking the hierarchical alignment tree hat as input, the final alignment r is obtained by traversing and merging hat. The details are described in Algorithm 7.

```
Algorithm 7: AlignedSeqConstruction()
Input: the hierarchical alignment tree hat
Output: alignment r
1: rootA = HNT(rootlog);
2: st \longrightarrow \emptyset
3: if hat \neq \emptyset
4:
        if rootA! = Null
5:
              st.push(rootA);
6:
              rootA = HAT(rootA) \longrightarrow data;
7:
        rootA = s.top();
8:
        s.pop();
9:
        r = rootA \longrightarrow child;
          if r \longrightarrow child == Null || r \longrightarrow chlid == tag
10:
11:
               if (! nestedTransitionLabels.contains(roota.getLabel()))
12:
                     r.pop(roota \longrightarrow data);
13:
                else r.pop(roota \longrightarrow data) and roota.taqi == 1;
14:
                rootA = r and r = r \longrightarrow chlid;
15:
                AlignedSeqConstruction(hat_i);
16: return r.
```

In Algorithm 7, the element in rootA should be pushed into the queue st when hat is not null (Lines 4-6). The head element in st is taken out, and the pointer points to the next element (Lines 7-9). The nodes in st should be traversed. If  $roota.tag_i == 1$ , then the elements before the node should be pushed into st (Lines 10-13). The next level of  $hat_i$  is recursively traversed.

By Algorithm 7, the hierarchical alignment tree *hat* (in Figure 9) is merged, which is depicted in Figure 10, Figure 11, Figure 12, and Figure 13.

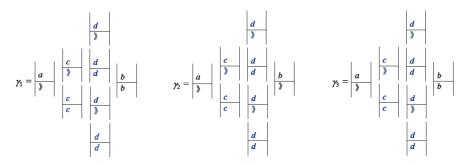


Fig. 10. Three possible hierarchical alignment trees of  $hpn_2$  and  $hl_2$ 

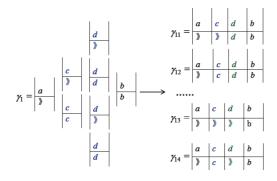


Fig. 11. The merged alignment  $r_1$  of hat

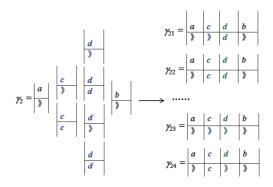


Fig. 12. The merged alignment  $r_2$  of hat

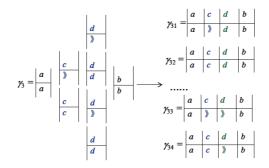


Fig. 13. The merged alignment  $r_3$  of hat

The elements of  $rootA = \{r_1, r_2, r_3, ...\}$  are pushed in the queue *st*. Algorithm 7 takes out the head elements  $r_1$  in *st* and traverses it. As  $tag_i == 1$ , then node *a* is a nested transition. The elements before *a* should be pushed into *st*. The hierarchical alignment nested in *a* should be recursively traversed. The other node in *rootA* should be traversed in the same way.

## **5 TOOL IMPLEMENTATION AND EXPERIMENTAL EVALUATION**

Experiments are conducted to demonstrate the practicality and effectiveness of the proposed conformance checking approach in this paper. Firstly, the tool implementation of the conformance checking approach is introduced. Then, the conformance checking for hierarchical models is compared with existing conformance checking methods based on simulation logs and real logs.

## 5.1 Tool Implementation

The conformance checking approaches suggested in this paper have been integrated into ProM (http://promtools.org) through an extension. ProM is an open-source platform that offers plug-ins to support a range of process mining techniques. The approaches in this paper: are (1) using XES event logs with lifecycle as input; (2) user input noise threshold; and (3) the conformance checking outcomes of the hierarchical models and logs are obtained by utilizing the corresponding hierarchical process models as input. The plug-in Hierarchically AlignedSeq Construction (HAC) for the method is implemented, the details are shown in Figure 14.



Fig. 14. The details of the plug-in

### 5.2 Experiment Data

The input data of the approach are event logs with lifecycle and hierarchical models with sub-process. We got 2 simulation hierarchical models and 2 real hierarchical models as the experiment data. The detail of the hierarchical process models is given as follow:

The 2 simulation models  $hpn_1$  and  $hpn_2$  are mentioned above. The 2 real models are  $hpn_3$  and  $hpn_4$  given in Figure 15 respectively. And the corresponding datasets are public datasets TSECLog and CRMCLog.

The source of the datasets:

- 1. *TSECLog*: the dataset is generated based on the transnational e-commerce scenario, which involves two sub-processes;
- 2. *CRMCLog*: the dataset is created from the upgrade process of Netflix Asgard, a cloud resource management tool that is open-source and runs on Amazon Web Services, which involves a sub-process.

The basic information about the datasets and the model size is relatively given in Table 2 and Table 3.

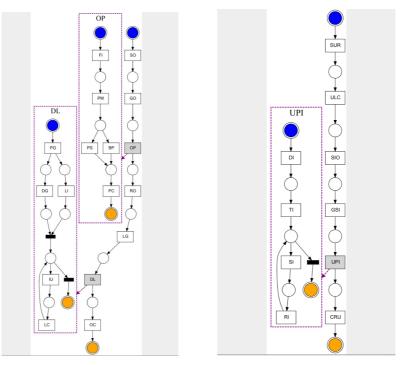


Fig. 15. (a) The hierarchical process model  $hpn_3$  of TSECLog and (b) the hierarchical process model  $hpn_4$  of CRMCLog

 THE HILD	maur	on on	0110 1	LTL (
$hpn_1$	2	4	4	
$hpn_2$	4	7	8	
$hpn_3$	19	21	40	
$hpn_4$	11	12	22	

Table 2.	The	information	on	the	model	size
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Ta <u>ble 3.</u>	The	information	of the	<u>datas</u> ets
	$L_1$	91	360	4

$L_2$	802	6516	8
TSECLog	522	14616	20
CRMCLog	626	27544	34

### 5.3 Experiments evaluation

The experiment results based on simulation models and logs are illustrated in this paragraph. To evaluate the effectiveness of the conformance checking approach (HAC) proposed in this paper, the Alignment based Hierarchical Business Process Model Compliance Detection algorithm (HAC) was quantitatively compared with Convert a Hierarchical Petri Net to a Flat Petri Net (CHFP) [34] and conformance checking based on decomposition (DCC) [25] based on simulation event logs and real event logs.

### 5.3.1 Simulation experiment results

Taking  $hpn_2$  and  $L_2$  as an example, part of the alignment results is shown in Figure 16.



Fig. 16. Part of the alignment results of  $hpn_2$  and  $L_2$ 

The alignments in Figure 16, green is a synchronous movement, yellow is a movement on a log, purple is a movement on a model. Figure 16 shows 8 possible alignments for case 194 with trace length 4, and the best alignment result contains 2 synchronous moves and 2 log moves. The conformance checking method presented in this paper enables the evaluation of hierarchical structures within hierarchical models for conformance. This approach can be utilized to identify and diagnose conformance issues in complex systems. To illustrate the contribution, based on  $hpn_2$  and  $L_2$ , the overall fitness and the fitness for each level are analyzed by HAC, which is shown in Figure 17.

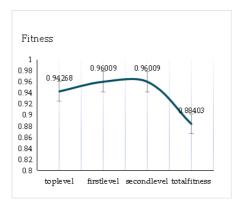


Fig. 17. Visualization of conformance for the hpn2 run example

The line chart is used to describe the fitness of hierarchical models  $hpn_2$ . toplevelfitness, firstlevelfitness, and secondlevelfitness represent the fitness of the toplevel model, first-layer model, and second-layer model of the hierarchical model, respectively. total fitness indicates the fitness of the overall hierarchical model.

Figure 17 shows that the *toplevelfitness*, *firstlevelfitness*, and *secondlevelfitness* of the hierarchical process model  $hpn_2$  are 0.94268, 0.96009, and 0.96009, respectively. Its *totalfitness* is 0.88403. The alignment result of each level is higher than the overall alignment result. It is because the mapping relationship between the levels is not taken into account when the hierarchical process model and the hierarchical log are used for the hierarchical alignment. This point will be further improved in future research.

#### 5.3.2 Different Sizes of Hierarchical Process Models

To assess the practicality and effectiveness of the conformance checking method, the 4 hierarchical models  $hpn_1$ ,  $hpn_2$ ,  $hpn_3$ , and  $hpn_4$  in Table 2 are used as inputs to compare the computation time of alignment with different sizes.  $hpn_1$  is the smallest, with the least transition, places, and connections.  $hpn_3$  is the largest, with the most transition, places, and connections. Taking the hierarchical models  $hpn_1$ ,  $hpn_2$ ,  $hpn_3$ , and  $hpn_4$  as input, HAC, CHFP, and DCC are run to alignment, respectively. The performance of HAC is demonstrated by comparing the computation time.

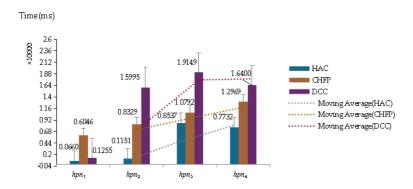


Fig. 18. Comparison of computational time for different sizes of models

Figure 18 shows that, for  $hpn_1$  (the smallest size), the computing time of HAC is 660ms, the computing time of CHFP is 6046ms, and the computing time of DCC is 1255ms. For  $hpn_3$  (the largest scale), the computing time of HAC is 8537ms. The computing time of CHFP is 10792ms. The computing time of DCC is 19149ms. The computing time of HAC is the lowest with the same size as the hierarchical model. For DCC with small models, the larger the model size, the longer times are used to decompose the process model. But, DCC has a great advantage in computing time when dealing with large process models. From the moving average trend line in Figure 18, we observe that the computing times of HAC, CHFP, and DCC increase with the model sizes increase. For all the models, the computing times of HAC are lower than CHFP, and DCC.

#### 5.3.3 Different Log Lengths

Using logs of varying sizes as input for the same hierarchical process model, the computing time is used to verify the effectiveness and availability of HAC, CHFP, and DCC. The hierarchical model  $hpn_2$  is utilized in this experiment, and the information on the logs with different log lengths is given in Table 4.

$prom_1$	368	2962	4
$prom_2$	500	4100	8
$prom\_3$	802	6516	20
$prom_4$	897	7281	34

Table 4. The information of the event logs

Table 4 shows that *prom\_1* is the minimum length with 368 traces and 2962 events. The *prom\_2* contains 500 traces and 4100 events. The *prom\_3* contains 802 traces and 6516 events. The *prom\_4* is the maximum length with 897 traces and 7281 events. The experiment results are shown in Figure 19.

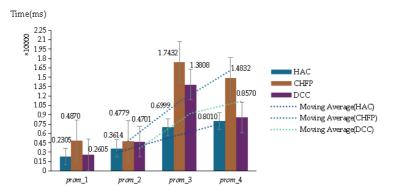


Fig. 19. Comparison of computational time for different sizes of logs

From Figure 19, we observe that HAC, CHFP, and DCC perform well with *prom\_*1 (the minimum log length), the computation time are 2305ms, 4870ms, and 2605ms respectively. However, once the log size increases, the performance of the CHFP and DCC will degrade. For *prom\_3*, the computation time of HAC, CHFP, and DCC is different. The computation time of HAC is 6999ms, which is less than 17432ms of CHFP and 13808ms of DCC. That is the more activities in logs, the more difficult to calculate the alignments. Figure 19 shows that, by the simulation experiment with the same log lengths, the performance of HAC is better than CHFP and DCC.

#### 5.3.4 Different Noise Thresholds

Taking logs with different noise thresholds as input, the performance of HAC is verified. The logs  $L_1$ ,  $L_2$ , *TSECLog*, and *CRMCLog* in Table 3 are used in this experiment.  $L_1$  contains the least events, which are 360. *CRMCLog* contains the most events, which are 27544. The plug-in "Add Noise to Log Filter" is used to add noises to the logs. We add noise levels in percentages 2.0, 3.0, and 5.0 to each log. Then the logs with noises are used in this experiment. The effectiveness and practicability of HAC are evaluated by comparing the computation time with logs containing different noise thresholds. The experiment results are shown in Figure 20.

Figure 20 shows that the performance of HAC is not significantly impacted by different noise thresholds when  $L_1$  and  $L_2$  contain fewer events. For  $L_1$  with noise threshold 2.0, 3.0, and 5.0, the computation times of HAC are 373ms, 1068ms, and

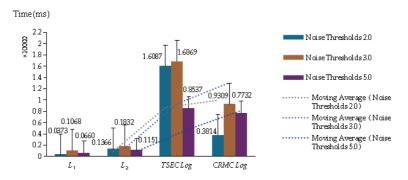


Fig. 20. Comparison of computational time at different noise thresholds

660ms, respectively. For  $L_2$  with noise thresholds 2.0, 3.0, and 5.0, the computation times of HAC are 1366ms, 1832ms, and 1151ms, respectively. For *TSECLog* with noise thresholds 2.0, 3.0, and 5.0, the computation times of HAC are 16087ms, 16869ms, and 8537ms, respectively. *CRMCLog* with noise thresholds 2.0, 3.0, and 5.0, the computation time are 3814ms, 9309ms, and 7732ms, respectively. It shows that when *TSECLog* and *CRMCLog* with more events are used, the performance of HAC within various noises is different obviously. That is because as the number of events increases, more alignments should be calculated. Therefore, to obtain more accurate alignment results, the noises in logs need to be preprocessed.

#### 6 CONCLUSIONS

The conformance checking approach for hierarchical process models is proposed in this paper. As the hierarchical structures in hierarchical process models, it is hard to check the conformance. And most of the existing conformance checking methods are only for the flat process models. The nested relationships in hierarchical models are researched. The existing conformance checking approaches is used to detect the submodels at each level. The results of each level are merged to analyze the conformance of hierarchical models. The effectiveness of the proposed conformance checking approach is evaluated using both real-world and simulated hierarchical models. The computational time for different sizes of models and different noise thresholds among the same size logs is compared in the experiments. Experimental results confirm the practicality and effectiveness of the conformance checking approach.

After the logs are layered, the activity names in the logs are only considered. The lifecycle information of the logs is ignored in the approach. The method proposed in this paper can only be applied to hierarchical models that involve a single process instance. And the noise threshold in this method lack of systematic setting means. Future work will focus on researching the hierarchical structure in event logs. The other feature information of the logs will be considered to optimize the approach.

And improve the conformance checking approach to detect the hierarchical models with multi-instances.

## Acknowledgment

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