M.S. in Health Care Management   College of Professional Studies Online

Winter 2023

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Recommended Citation

Weber, Monica, "Quality Improvement of Workflow for Contrast-Enhanced Mammography" (2023). *M.S. in Health Care Management*. 12.
https://scholars.unh.edu/ms_health_care_managment/12

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Situation

- Rush Breast Imaging implements Contrast-Enhanced Mammography (CEM).

- After implementation areas of workflow improvement were noted.

- Aim of this project is to establish workflow quality improvement for CEM.

- Framework used was Plan-Do-Study-Act (PDSA).

Background

- What is a CEM?

- Who needs a CEM?

- Why would a patient get a CEM over a Magnetic Resonance Imaging (MRI)?

Assessment

- First method used was providing standard operating procedures (SOP's).

- Second method used was observation.

- Third method used was CEM handouts.

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Conclusion

- Issues starting IV's.
    - Send to the infusion clinic.

- Limited positioning of patients.
    - Unfortunately, no solutions.

- Specific ordering instructions.
    - Must be ordered when exam is started.

- Communication.
    - Hydration for patients and scheduling.

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Questions?

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