

University of New Hampshire

## University of New Hampshire Scholars' Repository

---

M.S. in Leadership

College of Professional Studies Granite Division

---

Fall 2017

### Soft Skill Development and College Student Preparedness for the Workforce: How Can University and College Departments Help?

Sarah Jeppesen  
*Granite State College*

Follow this and additional works at: [https://scholars.unh.edu/ms\\_leadership](https://scholars.unh.edu/ms_leadership)

---

#### Recommended Citation

Jeppesen, Sarah, "Soft Skill Development and College Student Preparedness for the Workforce: How Can University and College Departments Help?" (2017). *M.S. in Leadership*. 23.  
[https://scholars.unh.edu/ms\\_leadership/23](https://scholars.unh.edu/ms_leadership/23)

This Capstone is brought to you for free and open access by the College of Professional Studies Granite Division at University of New Hampshire Scholars' Repository. It has been accepted for inclusion in M.S. in Leadership by an authorized administrator of University of New Hampshire Scholars' Repository. For more information, please contact [Scholarly.Communication@unh.edu](mailto:Scholarly.Communication@unh.edu).

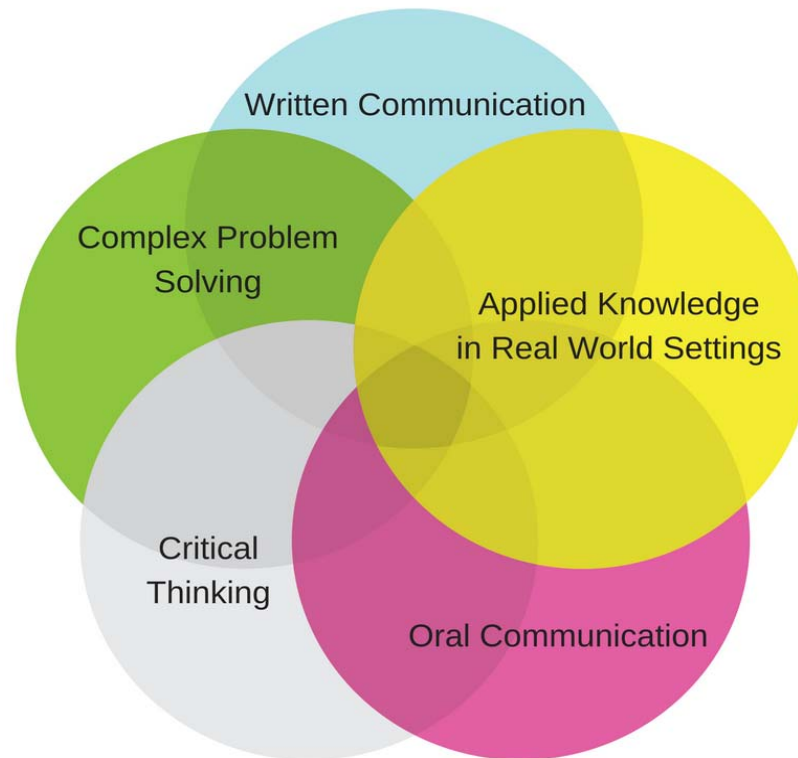
**SOFT SKILL DEVELOPMENT AND COLLEGE STUDENT PREPAREDNESS FOR THE  
WORKFORCE: HOW CAN UNIVERSITY AND COLLEGE DEPARTMENTS HELP?**

**SARAH JEPPESEN**  
M.S. in Leadership  
2017

Granite State College

**75%** of long term success in a job depends on the employee's **"people skills"** while the remaining 25% depends on the employee's hard skills or specific job knowledge (Klaus, 2010)

## 5 Key Learning Outcomes



**11%** of business leaders feel that students are graduating with the necessary soft skills (Lumina Foundation, 2013)

## Program was Helpful in Identifying Transferable Skills: Student Perspective

