

# Revista Crítica de Ciências Sociais

130 | 2023 Número semitemático

# Regulating Platforms in the Passenger Transport Sector in Portugal and Spain: Different Strategies, Different Coalitions

A regulação das plataformas no setor de transporte de passageiros em Portugal e Espanha: estratégias diferentes, coligações diferentes

La régulation des plateformes dans le secteur du transport de passagers au Portugal et en Espagne : stratégies différentes, coalitions différentes

# Luis André Carraça Guerreiro and Paulo Miguel dos Santos Marques



#### Electronic version

URL: https://journals.openedition.org/rccs/14486 ISSN: 2182-7435

#### Publisher

Centro de Estudos Sociais da Universidade de Coimbra

#### Printed version

Date of publication: 1 May 2023 Number of pages: 157-190 ISSN: 0254-1106

#### Electronic reference

Luis André Carraça Guerreiro and Paulo Miguel dos Santos Marques, "Regulating Platforms in the Passenger Transport Sector in Portugal and Spain: Different Strategies, Different Coalitions", *Revista Crítica de Ciências Sociais* [Online], 130 | 2023, Online since 20 June 2023, connection on 20 June 2023. URL: http://journals.openedition.org/rccs/14486



Creative Commons - Attribution 4.0 International - CC BY 4.0 https://creativecommons.org/licenses/by/4.0/

# LUIS ANDRÉ CARRAÇA GUERREIRO, PAULO MIGUEL DOS SANTOS MARQUES

# Regulating Platforms in the Passenger Transport Sector in Portugal and Spain: Different Strategies, Different Coalitions

Digital Platform Work (DPW) is part of a new phase of capitalism, in which monopolistic digital platforms use algorithms to mediate labour supply and demand. As DPW grows, the share of atypical workers in the labour market increases and European Union states are pressed to regulate it, but the strategies adopted are different. This is the case with the regulation of DPW in the passenger transport sector approved by the governments of Portugal and Spain. This paper makes a comparative analysis of these case studies based on parliamentary debates and media reports. We argue that the centre-left parties which led the governments in both countries, adopted a distinct regulation strategy because they each have specific conceptions of solidarity.

**Keywords:** digital platforms; labour policy; labour regulation; passenger transport.

#### Introduction

Digital Platform Work (DPW) is characterised by a remote, digital, algorithmic-based mediation of the employer-worker relationship (Pesole *et al.*, 2018). Digital Platforms (DPs) the enablers, operate as intermediaries, create their own markets, turn consumers into allies – which Culpepper and Thelen (2020) identify as a new form of socio-economic power – and establish networks, prioritising control over direct ownership while evading national regulations (Boyer, 2022). Rahman and Thelen (2019) refer to this as platform capitalism.

DPW varies. The definition encompasses jobs in diverse sectors (e.g., information technologies, finance, house cleaning, plumbing) and that require different skills. DPW is usually outsourced or independently contracted part-time work, tele-work, or zero-hour contracts (Huws, 2011). This management practice stems from a trend begun in the 1980s and 1990s (Huws, 2006) that blends deregulation, individualisation and flexibilisation, which accelerated after the Great Recession of 2008. In this paper, we will

focus on the passenger transport service, in which Uber is the most wellknown platform company that mediates the connection between workers and clients.

This sector has been chosen for study given how passenger transportation is an example of on-location DPW i.e., the worker (service provider) and the client meet in person, which in and of itself, is characterised by segmented tasks, irregular schedules, uncertain income, and no contracts (Berg et al., 2018). In Portugal and Spain, the share of DPW in the workforce is 9.1% and 14%, respectively, higher than the European Union average of 8.6% (Brancati et al., 2020), of which on-location DPW is the most relevant form in these two Iberian countries. Moreover, as the share of on-location DPW increases, the number of workers holding atypical contracts in the labour market grows and tensions rise between incumbents and DPW in the passenger transport sector. In our two case-studies, the surge of workers in individual transportation was greeted with both animosity and protests by taxi drivers, who have traditionally provided regulated passenger transportation service. In addition, workers in new market segments have little bargaining power (Brancati et al., 2019). Although governments have intervened in response to these issues, the new regulations have been diverse. Why?

The comparison of the nature of government regulations should not be underestimated as there may be many reasons behind a specific government's action taken in a novel context. Thelen (2010) uses the institutional lens of the varieties of capitalism (Hall and Soskice, 2001) to explain the differences in regulation in Germany, Sweden and the United States, correlating regulation with the underlying market economy. Funke and Picot (2021) confirm this analysis for Germany, where platform work in the private transportation sector has not yet been regulated and may not be. However, while Portugal and Spain arguably have the same model of capitalism – the mixed-market or Mediterranean economies model (Molina and Rhodes, 2007), after the surge in passenger transportation DPW (named TVDE in Portugal and VTC in Spain) –, they regulated it differently: whereas Portugal regulated TVDEs and created a new market, Spain restricted VTC activity.

This paper analyses the content of reforms and the coalitions that supported the new legislation approved in Portugal and Spain in 2018, highlighting the role of the Portuguese and Spanish centre-left parties. In Portugal, the discussion process began in 2016. Although the centre-left (Partido Socialista – PS) Portuguese government was supported by a parliamentary agreement with the left (Partido Comunista Português – PCP and Bloco de Esquerda – BE) since the 2015 legislative election, the centre-left and centre-right (Partido Social Democrata – PSD) parties formed a coalition

to approve the law that regulates the TVDE service in August 2018, and the left parties and the taxi associations opposed the legislative reform. In Spain, although the process of regulating VTCs was initiated in 2015 by the centre-right (Partido Popular – PP) government, it culminated in September 2018, when the centre-left (Partido Socialista Obrero Español – PSOE) minority government came to power in June 2018. Occurring after a motion of no confidence vote that ousted the PP government, the PSOE was supported in parliament by the left (the Unidas Podemos coalition – Podemos) and the legislation passed restricted the number of VTC licences and defined the geographic boundaries within which they could operate (much like taxis).

We argue that the two countries employed distinct strategies to address the rise in precariousness. In Portugal, the expansion of the sector was viewed as an opportunity to boost employment among those outside the core labour force. Furthermore, the law included some secondary measures to protect vulnerable workers, namely the need for a labour contract. In Spain, containing the DPW and safeguarding the traditional taxi sector was seen as the best option to tackle precariousness in the labour market. In Portugal, market expansion was seen as a positive strategy, and greater solidarity meant liberalising the sector and developing some minor mechanisms of labour protection. On the other hand, in Spain the strategy was not to expand the market but to fight against liberalisation.

As for the structure of the present paper, we begin by reviewing the key literature on the topic and explaining the main argument. The section that follows presents the methodology. The two case studies are then described and compared. The final section provides our conclusions.

# 1. Digital capitalism and the politics of labour market solidarity

Thelen (2018) argues that countries regulate DPW differently. In her view, the modus operandi of DPs is more compatible with Liberal Market Economies (LMEs), where firms coordinate their actions through the market, than with Coordinated Market Economies (CMEs), where firms coordinate strategically (Hall and Soskice, 2001). In CMEs, employers and workers have incentives to protect internal labour markets (Estevez-Abe *et al.*, 2001) and create barriers to the emergence of non-institutionalised employment. Thelen (2010) argues that these incentives work best in industry, which provides stable and well remunerated jobs with a clear link between employment and social security contributions and where workers' skills and experience are key to the production process. However, this does not hold for the service sector where temporary jobs and low pay are more frequent. Thus, DPW is likely to grow more rapidly in LMEs than in CMEs.

A third variation of market economies has been studied more recently in the field of the Comparative Political Economy (CPE) literature: the Mixed-Market Economies (MMEs), where coordination is achieved through state mediation (Molina and Rhodes, 2007). Portugal and Spain are most often characterised as belonging to this ideal type, but the literature has not analysed the approach to DPW in MMEs.

The dualisation literature looks at the national level to explain the differences between insiders – employed individuals holding permanent contracts – and outsiders – unemployed individuals or workers holding non-permanent contracts. Rueda (2007) argues that social democratic governments align with unions to protect the jobs of insiders and do not promote active labour market policies to support outsiders. If this hypothesis were to be used in our analysis, centre-left parties would be expected to prioritise the interests of taxi drivers (insiders) in the two countries. This was not the case in Portugal as the centre-left legislated against their interests.

From our perspective, the CPE literature finds it difficult to explain why Portugal and Spain have regulated the passenger transport sector differently. As the divergence is not explained by the types of capitalism or dualisation literatures, it is necessary to innovate conceptually to address this puzzle.

We argue that different conceptions of solidarity, in the vein of what is proposed by Doellgast et al. (2018), were in place when political parties regulated the sector. On the one hand, Portuguese socialists saw the sector's liberalisation as an opportunity for job creation, and some regulations concerning job contracts were introduced. This was considered positive for vulnerable workers because they were now not only able to access employment, but were legally required to receive contracts from employers. In Spain it was different. The centre-left, together with Podemos, saw the protection of the traditional taxi sector as the best solution to foster solidarity. The main objective was to limit the size of DPW and therefore impede this sector's liberalisation. As explained in the empirical section of this paper, a centre-left (PS)/centre-right (PSD) coalition regulated the TVDE service in Portugal, which became a regulated service competing with the traditional taxi service and with fewer regulations, whereas in Spain, a centre-left (PSOE)/left (Podemos) coalition restricted the number of VTC licences and defined the boundaries within which they could operate to marginalise VTCs and preserve the traditional taxi service. Portugal and Spain thus embraced distinct logics of solidarity because the strategy developed to fight labour market inequalities was radically different. Market expansion versus market containment was at the core of this divergence.

## 2. Methodology

This paper compares the way Portugal and Spain regulated the activity of individual and remunerated transportation of passengers in uncharacterised vehicles connected to a DP. Despite similarities between the two cases (a centre-left government, many radical left members of parliament, and a growing DPW sector before legislative changes were implemented), this comparison proves interesting because Portugal and Spain regulated this type of activity differently.

The data is drawn from three sources: (i) official documents; (ii) parliamentary debates; and (iii) media news coverage. Official documents include the laws approved (one in Portugal, with other legal dependencies, and three in Spain, with other legal dependencies), legal decisions by courts of justice, legal documents from the European Union, and institutional statements issued by different actors during the process of legislative negotiation. Parliamentary debates include the main debates on the regulation of DPW in the transport sector, as well as voting sessions (two debates and one voting session in Portugal; two parliamentary debates in Spain, one for each Royal Decree approved in 2018). Media news coverage includes the news on this subject featured in three prominent newspapers of each country – *Público*, *Expresso* and *Observador* in Portugal, and *El Mundo*, *El País* and *ABC* in Spain – during the years of 2016, 2017, and 2018.

The analysis of legal documents gives information about the regulations in place. The analysis of parliamentary debates was crucial to characterising the positions taken by different political parties and governments, while the analysis of media news was important to shed light on the positions of other actors.

After the first analysis of the legal documents, we defined four core dimensions of contention – driver training, licensing and operation costs, quotas, and price regulation (see Table 1 in section 5) – plus the position of actors vis-à-vis other actors. We use this framework to analyse all the documents and identify and retrieve the most salient statements.

# 3. Portugal: Liberalising to Boost Employment and Regulating Job Contracts to Fight Precariousness

# 3.1. The Regulations in Place

Portuguese Law 45/2018 (Assembleia da República, 2018) regulates the activity of individual and remunerated transportation of passengers in uncharacterised vehicles by means of a DP. The law, approved in August 2018, specifies that there are three service providers: digital platforms, TVDE operators, and car drivers. Digital platforms must comply with

regulations that determine the information made available and displayed to the service consumer (who is protected from service disruptions and below par provision) and they must pay a 5% tax on the intermediation margin.

The TVDE operator must be a licensed Portuguese company. The TVDE operator is responsible for managing the business – hiring the drivers, owning the vehicles, and providing the TVDE service – thus acting as an intermediary between the DPs and the drivers (Amado and Moreira, 2019).

The Portuguese law regarding the TVDE drivers specifies five aspects: drivers should be registered and certified: hold a valid driving licence, receive training, have an adequate personality, and drive a car certified by the Mobility and Transports Institute as suitable for TVDE service. Training remains valid for five years (taxi drivers are exempt from the TVDE training programme if they wish to drive a TVDE car). Drivers who are not working independently should have a written contract with the TVDE operator in compliance with Article 12 of Código do Trabalho [Portuguese Labour Code]. Working time is limited to ten hours per day, but this limit can be reduced if cumulative hours exceed the rules of the Código do Trabalho, which is also regulated by DL 237/2007 (for drivers under contract) and DL 117/2012 (for independent drivers). For drivers under contract, Article 12 of the Código do Trabalho states that a regular and just payment shall be made by the employer to the employee in compensation for the work activity.

The Portuguese TVDE law thus regulates and frames the TVDE service as a legitimate competitor to the traditional taxi service. TVDEs enjoy fewer restrictions than taxis, namely they are exempt from price controls and vehicle quotas, but public hailing and parking in taxi ranks are prohibited. As described above, TVDE drivers are also regulated and given statutory rights.

#### 3.2. Positions of Key Actors

#### Government

The Portuguese government spent one year preparing the law before it was sent to parliament for discussion (Governo, 2017). The environment Minister, João Matos Fernandes, defended the government's proposal by arguing that it regulated working conditions<sup>1</sup> and was aligned with consumer

<sup>&</sup>lt;sup>1</sup> João Matos Fernandes (parliamentary debate 2017-03-18): "[...] create rules for operators, forcing them to be companies and thus putting an end to the odd job and the occasional driver". Notes: all the quotes in the footnotes were translated from Portuguese and Spanish to English by the authors; all the original citations with regard to interventions about the Portuguese draft law 50/XIII/2 can be found at https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897 (last accessed on 08.09.2021).

needs.<sup>2</sup> The minister also sought agreement with the PSD alluding to worker rights (a banner of the left);<sup>3</sup> he defended the regulatory differences between TVDEs and taxis, despite the criticism from the left parties,<sup>4</sup> which considered TVDEs and taxis as providers of identical services. The government explicitly excluded the implementation of TVDE quotas.<sup>5</sup>

#### Political Parties

Of the two left parties, the BE was more strongly opposed to the proposal; the party presented an alternative draft law for TVDEs (BE, 2017) and proposed revising taxi regulations so that the TVDE and taxi regulations were more in harmony. The BE also demanded a maximum quota of 25% of TVDEs in relation to the number of taxis by municipality, and that the municipality should have autonomy in the licensing of TVDEs. These proposals were rebutted by the PS and the government.

The PCP, like the BE, also considered that TVDEs provided the same services as taxis and invoked the Court of Justice of the European Union (CJEU) ruling (CJEU, 2017). However, the party chose to propose changes to the government proposal rather than aligning with the BE draft law or presenting a proposal of their own (PCP, 2017, 2018). After criticising the operation of DPs,<sup>8</sup> the PCP demanded that both platforms and TVDE vehicles be licensed (in line with the requirements for taxis).<sup>9</sup> PCP also wanted TVDE and taxi drivers to have the same training and contractual

<sup>&</sup>lt;sup>2</sup> João Matos Fernandes (parliamentary debate 2017-03-18): "[...] serve people better with the certainty that there are mobility problems in the cities".

<sup>&</sup>lt;sup>3</sup> João Matos Fernandes (parliamentary debate 2017-03-18): "I address the Social Democratic Party to say that [...] the rights of workers are absolutely safeguarded in the draft law we presented, which in fact does away with the odd jobs and the direct relationship between the driver and the platform".

<sup>4</sup> João Matos Fernandes (parliamentary debate 2017-03-18): " [...] they can only say that the training hours of TVDE drivers are less than those required to be a taxi driver"; "The contingent and the *alvará* [licence] are language of the Estado Novo"; "[...] a municipal licence, which costs hundreds of euros, can be sold on OLX for more than €100,000 a few days later"; "[...] if there are quotas in taxis today, it is because taxis are a public service".

<sup>&</sup>lt;sup>5</sup> "The government had already explained to the *Observador* that it cannot establish a quota, that is, a limited number of vehicles, because it is a private business" (Coelho, 2017).

<sup>&</sup>lt;sup>6</sup> Heitor Sousa (parliamentary debate 2017-03-18): "[...] the so-called electronic platform is [...] [like] a call centre", "That is why we propose an equitable legal framework, with regard to licensing of the activity, vehicles and drivers".

<sup>&</sup>lt;sup>7</sup> Heitor Sousa (parliamentary debate 2017-03-18): "[...] quota of vehicles [...] per municipality, [...] admitting [...] a maximum quota of 25% of uncharacterised vehicles, considering the number of existing taxis".

<sup>&</sup>lt;sup>8</sup> Bruno Dias (parliamentary debate 2017-03-18): "A multinational company, which has been operating illegally, with impunity, and denounced for its unfair competition, precariousness, exploitation and crushing of micro, small and medium-sized enterprises".

 $<sup>^{9}</sup>$  Bruno Dias (parliamentary debate 2017-03-18): "There must be licensing of both transport and platforms".

safeguards.<sup>10</sup> Finally, the party also demanded quotas for vehicles,<sup>11</sup> price regulation for trips,<sup>12</sup> and that DP operators should have open offices in Portugal.<sup>13</sup>

The PSD, the centre-right party, presented its own draft law (PSD, 2017) and subsequently proposed changes to the initial draft law (PSD, 2018). In the general discussion, the party declared its support for DPs and new business models<sup>14</sup> and then focussed its discourse on work conditions and work precariousness;<sup>15</sup> it criticised the government proposal as excessively deregulatory<sup>16</sup> and noted the disarray of the left in the discussion on TVDE legislation.<sup>17</sup>

The other centre-right party (Centro Democrático e Social – Partido Popular, CDS-PP), also presented changes to the government proposal (CDS-PP, 2018). The CDS-PP supported regulating TVDEs in line with consumer preferences and enabling a competitive market in private transportation. The party disagreed with the government strategy of requiring the setting up of national TVDE operators and doubted this would impact the work conditions of TVDE drivers. The CDS-PP was also against the introduction of the TVDE quotas demanded by the left.

The PS concurred that the promotion of innovation was key<sup>21</sup> and underscored the importance of reviewing the government proposal to safeguard

<sup>&</sup>lt;sup>10</sup> Bruno Dias (parliamentary debate 2017-03-18): "The training course for drivers cannot be discriminatory in relation to what happens with taxi drivers"; "In relation to the drivers' work contract, there should be safeguard measures regarding the signing and consideration of the work instruments".

<sup>&</sup>lt;sup>11</sup> Bruno Dias (parliamentary debate 2017-03-18): "[...] we present clear contingency rules".

<sup>&</sup>lt;sup>12</sup> Bruno Dias (parliamentary debate 2017-03-18): "We have put forward proposals for [...] tariffs, which cannot be freely defined".

<sup>&</sup>lt;sup>13</sup> Bruno Dias (parliamentary debate 2017-03-18): "We propose [...] a mandatory location [...] of technological infrastructures".

<sup>&</sup>lt;sup>14</sup> Paulo Neves (parliamentary debate 2017-03-18): "The PSD is in favour of technological innovation".

<sup>&</sup>lt;sup>15</sup> Paulo Neves (parliamentary debate 2017-03-18): "We do not accept that a new professional occupation [...] for thousands of young people [...] fall victim of excessive schedules and low salaries".

<sup>16</sup> Paulo Neves (parliamentary debate 2017-03-18): "[...] [the] proposal that falls short of a legis-

Paulo Neves (parliamentary debate 2017-03-18): "[...] [the] proposal that falls short of a legislative initiative that defends the dignity of all those who work for and through platforms. It is also a proposal that excessively deregulates the sector".

 $<sup>^{17}</sup>$  Paulo Neves (parliamentary debate 2017-03-18): "[...] after all, 'the cohesive and lasting coalition' – I quote – does not work".

<sup>&</sup>lt;sup>18</sup> Helder Amaral (parliamentary debate 2017-03-18): "We will defend [...] the right to installation, freedom of initiative and the citizen's right to freedom of choice".

<sup>&</sup>lt;sup>19</sup> Helder Amaral (parliamentary debate 2017-03-18): "This relationship between electronic platforms and companies – and you, Mr. Minister, spoke of companies in order to put an end to odd jobs – generates, from our point of view, some doubts".

<sup>&</sup>lt;sup>20</sup> Helder Amaral (parliamentary debate 2017-03-18): "We are not in favour of quotas, we are in favour of licensing, the quality [...] of the fleet".

<sup>&</sup>lt;sup>21</sup> Hugo Costa (parliamentary debate 2017-03-18): "[...] we should not close the door to new forms of innovation".

workers and users.<sup>22</sup> However, it put forward three changes to the government proposal in an attempt to accommodate the positions of other parties – the most notable change was the inclusion of the work contract clause in the final draft (PS, 2018a, 2018b, 2018c).

## Other Actors: Taxi Associations, Digital Platforms and TVDE Operators

The National Association for Road Transport of Passenger Cars (ANTRAL)<sup>23</sup> and the Portuguese Taxi Federation (FPT) were the incumbent taxi associations. These taxi associations were against the government's draft law<sup>24</sup> and their interests were aligned with the demands of the parties on the left: they demanded either the prohibition of TVDEs or the same regulatory framework as the taxi sector.<sup>25</sup> The taxi associations organised three major strikes between 2015 and 2017, protesting against both TVDEs and the law; this caused havoc in the larger cities – Lisboa, Porto, Faro – and included explicit violence against TVDE vehicles, TVDE workers and journalists.<sup>26</sup> In 2018, the taxi associations protested again after the passage of the TVDE law.<sup>27</sup>

The DPs were generally favourable to the law.<sup>28</sup> In 2016, both Uber and Cabify expressed their views on the first draft government proposal. Cabify complained that it had not been included in the consultation process and demanded that the new law should favour loyal market competition through some price regulation,<sup>29</sup> the inclusion of existing taxis and taxi drivers in the DP market,<sup>30</sup> limitations on fleets (a minimum of seven

<sup>&</sup>lt;sup>22</sup> Hugo Costa (parliamentary debate 2017-03-18): "The current proposal [...], safeguarding the rights of workers [...] and consumers".

<sup>&</sup>lt;sup>25</sup> Hereinafter the authors translated the name of the entities but maintained the original acronyms. <sup>24</sup> FPT (statement, 6 October 2016): " [...] the project submitted for consultation is unconstitutional, illegal and immoral".

<sup>&</sup>lt;sup>25</sup> ANTRAL (statement, 6 October 2016): "Besides being a tailor-made suit, it is a manifestly unacceptable exercise" [...] "The project does not impose geographical limits [...] the project has no material limits [...] the project does not limit the number of vehicles".

Lusa (2018), "Taxis. Três grandes protestos desde 2015", Expresso, 19 September. Accessed on 26.01.2022, at https://expresso.pt/sociedade/2018-09-19-Taxis.-Tres-grandes-protestos-desde-2015.
 Lusa (2018), "Taxistas mantêm protesto e querem intervenção de Costa", Público, 22 September. Accessed on 22.01.2022, at https://www.publico.pt/2018/09/22/sociedade/noticia/taxis-associacoes-mantem-protesto-e-querem-intervenção-de-costa-1844967.

<sup>&</sup>lt;sup>28</sup> Uber (statement, 6 October 2016): "We are [...] before a draft law that will contribute to a more modern and transparent mobility [...], suitable to the challenges of cities [...], and aligned with the interests of consumers and the creation of more economic opportunities [...]".

<sup>&</sup>lt;sup>29</sup> Cabify (statement, 6 October 2016): "It would be of the utmost convenience to consider the definition of the various items/elements to be taken into consideration when determining prices". <sup>30</sup> Cabify (statement, 6 October 2016): "it would be important, even to foster competition, that the diploma [...] considered [...] the possibility of technological integration of the taxi sector in this type of platforms".

cars per TVDE operator and a maximum age of seven years for cars <sup>31</sup>), extended driver training (partially supported by DPs<sup>32</sup>), and driver exclusivity.<sup>33</sup> For its part, Uber criticised some minor operational details, including the prohibition of TVDE traffic in taxi lanes<sup>34</sup> and wanted the length of driver training to be specified as 30 hours.<sup>35</sup>

The TVDE operators are represented by employer associations. Two employer associations for this sector, the National Association of Transporters using Electronic Platforms (ANTUPE) and the National Association of Alternative Transport Partners (ANPPAT) were created in December 2016. The TVDE operators that hire the drivers and negotiate with the DPs are the members of ANTUPE and ANPPAT. The comments from these associations about the new law were mixed: both supported the idea of twelve-hour workdays for drivers<sup>36</sup> but demanded TVDE quotas, a limit on the number of TVDEs and higher prices.<sup>37</sup> ANTUPE considered that this law puts TVDEs at a disadvantage when compared with taxis as the former were required to have newer fleets, stringent sanctions on driver, and more transparent invoicing.<sup>38</sup> ANPPAT expressed concern about the division of revenue: the DPs retain large commissions and leave TVDE operators and drivers with margins insufficient to cover costs.<sup>39</sup>

<sup>&</sup>lt;sup>31</sup> Cabify (statement, 6 October 2016): "[...] the determination of a minimum vehicle fleet to be assigned to the activity [...] the definition of a maximum vehicle age [...] – 7 years, which corresponds to the average age of the vehicles assigned to the taxi activity".

<sup>&</sup>lt;sup>32</sup> Cabify (statement, 6 October 2016): "Greater benefits could be derived if it were possible to extend this training over time, and if this training could be provided, in its entirety or in part, by the electronic platforms themselves".

<sup>&</sup>lt;sup>33</sup> Cabify (statement, 6 October 2016): "[...] there is a clear benefit for all [...] in placing limits on whether a given driver in a given vehicle is connected to different electronic platforms".

<sup>&</sup>lt;sup>34</sup> Uber (statement, 6 October 2016): "The [...] TVDE vehicles [...] should be equated to other providers of passenger transport [...] taking into account the objectives of decongestion [...], as well as the equality principle".

<sup>&</sup>lt;sup>35</sup> Uber (statement, 6 October 2016): "The road training course should have a duration of 30 hours".

<sup>36</sup> Chetane Meggi, president of ANTUPE (*in* Coelho, 2017): "Many workers end up working 12 hours per day to increase their income. It is a worker's choice"; João Pica, president of ANPPAT (*in* Coelho, 2017): "With this measure they avoided the elimination of, at least, 50% of the companies".

<sup>&</sup>lt;sup>37</sup> Chetane Meggi, president of ANTUPE (*in* Coelho, 2017): "Quotas should be implemented by the State"; João Pica, president of ANPPAT (*in* Coelho, 2017): "Our market is small and we are reaching a stage where demand no longer exceeds supply, with the abrupt entry of vehicles". 
<sup>38</sup> Chetane Meggi, president of ANTUPE (*in* Coelho, 2017): "The vehicles working with Uber and Cabify cannot be more than seven years old and there are taxis more than 20 years old still operating [...] A person who has already been convicted of driving with a blood alcohol level over the legal limit cannot have a TVDE driving licence, but can drive a taxi [...]. Our billing is done automatically by electronic payment method, something that is put aside in the taxi sector, [...] with tax evasion". 
<sup>39</sup> João Pica, president of ANPPAT (*in* Coelho, 2017): "it is a shame to be paid two euros an hour for their [the TVDE drivers] work"; ANPPAT considers "the commissions charged by the platforms are 'exaggerated'"; "[he regrets] that with so many uncertainties, entrepreneurs cannot offer employment contracts to drivers who resort to green receipts".

# The President of Portugal

President Marcelo Rebelo de Sousa focused on defusing the tensions between the coalition opposing the law and the coalition supporting it. In October 2017, he managed to convince the taxi unions to cancel a protest scheduled for 17 October and agreed to meet with them; this followed a protest on 10 October which had been marred by violence and confrontations with the police<sup>40</sup>. In April 2018, the president vetoed the first version of the law approved by the parliament. He cited the CJEU ruling to argue that TVDEs provide an identical service to that of taxis, 41 and highlighted two main reasons for the veto: firstly, the legislation only addressed TVDEs and did not revise the status of taxis, which made the regulatory context unbalanced in favour of TVDEs;<sup>42</sup> secondly, the absence of quotas and fixed prices for TVDEs were obvious advantages which were not offset by the provision prohibiting them from using bus lanes and taxi ranks. TVDEs should pay a tax to cover some of these benefits; however, the tax considered in the decree law was negligible.<sup>43</sup> Finally, when the second version of the law was approved, the president agreed to meet with taxi unions again even though the unions recognised that he had no power to change the new law.<sup>44</sup>

#### 3.3. Enactment Process

After the Lisbon District Court – first civil section issued a statement declaring that TVDEs were illegal in April 2015,<sup>45</sup> the DPs contested this decision and continued to operate. In May 2016, the Secretary of State for the Ministry of the Environment formed a workgroup to discuss the contents

<sup>&</sup>lt;sup>40</sup> Lusa (2018), "Taxis. Três grandes protestos desde 2015", *Expresso*, 19 September. Accessed on 26.01.2022, at https://expresso.pt/sociedade/2018-09-19-Taxis.-Tres-grandes-protestos-desde-2015. <sup>41</sup> President (veto, 29 April 2018): "Judgment of the Court of Justice of the European Union of 20 December 2017 [...] came [...] to consider electronic platforms, providing TVDE as effective transport operators".

<sup>&</sup>lt;sup>42</sup> President (veto, 29 April 2018): "[...] by covering only one of the competing entities (TVDE) it misses the opportunity to treat globally and with greater equity what could and should have been treated as such".

<sup>&</sup>lt;sup>43</sup> President (veto, 29 april 2018): "In the case of taxis, there are quotas that would not exist for TVDE [...] in taxis, fares remain fixed, unlike TVDE, where they are free. These two major economic and financial differences are not compensated neither by the use of bus lanes, nor by the squares and the hailing [...]. Strictly speaking, the only significant compensation could be the contribution paid by TVDE. But this contribution, [...] ended up remaining, in its concrete value, in the hands of the administrative authorities, and with a symbolic minimum level".

Lusa and Público (2018), "Taxistas mantêm protesto até serem recebidos em Belém. Próximos dias serão decisivos", Público, 20 September. Accessed on 22.02.2022, at https://www.publico.pt/2018/09/20/economia/noticia/eixo-da-avenida-da-liberdade-reaberto-taxistas-falam-em-provocacao-1844623.
 Judgment of the Lisbon District Court – first civil section of 23 April 2015, Case No. 7730/15. OT8LSB – J13 (last accessed on 14.04.2023, at https://s3.observador.pt/wp-content/uploads/2015/04/decisao-comarca-de-lisboa-uber.pdf).

of the new TVDE law. After a consultation process with key actors, the Portuguese government led by the PS sent a proposed bill to parliament in January 2017. Formal discussion of the law was initiated in March with the contributions presented from left parties: the BE offered their own draft law, while the PCP suggested changes to the government's proposal.

The parliament responsible for the discussion and approval of the TVDE in 2017 and 2018 was constituted following the 2015 elections. The centre-right party, the PSD, had the most Members of Parliament (MPs) – 89 – and the centre-left, the PS, was the second party with 86 MPs. The left had 36 MPs (15 representing the PCP, 19 for the BE, and 2 for the Partido Ecologista "Os Verdes" – PEV). The other centre-right party (the CDS-PP) had 18.46 With a total of 230, there were two possible majorities for the approval of the TVDE law: an agreement between the centre-left and the left (which would be coherent with the existing parliamentary coalition that supported the government), or an agreement between the centre-right and the centre-left.

After the general discussion in March 2017, all parties agreed to delay the specialty discussion and the final vote, which were held only one year later in March 2018. During that period, all parties reviewed the government's proposal and compiled a list of additions and modifications. Like the BE, the PSD prepared an alternative draft law, which was presented in June 2017. The three draft laws - the government's proposal and the BE and PSD draft laws – were sent to public institutions (the Competition Authority – AdC, the Authority for Mobility and Transport – AMT and the National Association of Portuguese Municipalities – ANMP), the taxi associations ANTRAL and FPT, the DPs Cabify and Uber, and to the Consumer Defence Association (DECO Proteste) for consultation and feedback. By the end of January 2018, the parties presented their final list of modifications to the government proposal or their own draft law (the case of the PSD and CDS-PP), which were to be voted on in the specialty discussion in mid-March. The PSD and PS both submitted a new list of modifications less than two weeks before the specialty discussion.

In the specialty discussion, all the provisions of the law were voted on and the government's law proposal was substantially modified; it was evident that the PS and PSD had agreed on what the final draft should be. During the discussion, the PSD and the PS voted together in all but five modifications (four of which had been proposed by the CDS-PP and one by the PCP); the PSD abstained on these and the PS voted against them (none were passed). The PS did not abstain in any vote and all modifications proposed by the

<sup>46</sup> PAN (Partido Pessoas-Animais-Natureza) had one deputy.

party were approved. Several modifications proposed by the PSD were also approved. Only one proposal from the CDS-PP and another from the PCP were approved. None of the BE's proposed modifications were approved. In the final vote, the PSD, the PS and the CDS-PP voted for the revised law proposal, while the PCP and BE voted against.

After the law was approved by parliament, it was sent to the president for ratification. However, the president vetoed the law, and it went back to parliament. The PS and PSD added some modifications (most notably, they raised the tax that DP must pay to operate) and approved the new proposal together, although the PCP and BE voted against and CDS-PP abstained. This second proposal thus became the decree law that is currently in place.

In late September and early October, less than two months after the law had been approved, the PCP and BE tried to change it: the PCP (through the Green Party PEV) proposed draft laws on TVDE driver training, TVDE price regulation and municipal regulation; the BE presented a parliamentary proposal to revoke the law that had just been approved. The left (the PCP and BE) voted in favour of all these draft laws, while the PS, PSD and CDS-PP voted against.

To conclude this section, we would like to stress that even though the centre-left government had been made possible thanks to a parliamentary agreement between the centre-left (PS) and the left (PCP and BE), it was the centre-left and the centre-right (PSD) that voted together to approve the TVDE law, and explicitly against the demands of the left.

# 4. Spain: Fighting Precariousness by Limiting Liberalisation

# 4.1. The Regulations in Place

In Spain, the Royal Decree-Law 13/2018 is the latest regulation of the VTC market. It was preceded by two Royal Decrees (RDs): firstly RD 1057/2015, and then RD 3/2018, which was similar in content to RD 1057/2015 and approved only a few months before RD 13/2018.

These three RDs agree that VTCs should be limited to a quota proportional to the number of taxis. RD 1057/2015, which changes two articles of the Reglamento de la Ley de Ordenación de los Transportes Terrestres (the regulation of land transportation), defines a minimum of seven vehicles per TVC company (thus excluding small companies from operation), limits VTCs to one for every 30 taxis – although the *comunidades autónomas* [autonomous communities] could opt for fewer restrictive limits – and circumscribes VTCs to local transportation (80% or more should be local transportation, i.e. within the *comunidade* that licensed the VTC).

This regulatory change was contested by the National Markets and Competition Commission (CNMC, the competition regulator), Unauto VTC (one of the major VTC operators), Uber, and Maxi Mobility Spain (another VTC operator), and was partially upheld by the Tribunal Supremo (the Supreme Court). This led the government to annul the changes made to the Reglamento, and instead change the Ley de Ordenación de los Transportes Terrestres in RD 3/2018.

That RD lasted five months. In September 2018, the minority government led by Pedro Sánchez (that had replaced the Rajoy government in June following a no confidence vote) issued RD 13/2018, which increased VTC restrictions. While the quotas for VTCs were maintained, VTCs were only allowed to operate locally; this meant that journeys should start in the *comunidad* where the licence of operation was issued. The *comunidades autónomas* not only issued licences but could also change service regulations that might impact VTC operation in the respective *comunidade*. VTC companies were given a transitory period of four years to adapt to these new regulations.

## 4.2. Positions of Key Actors

#### Government

The regulation of VTCs coincided with different political contexts: in 2015, RD 1057/2015 was issued by the first Rajoy government that had an absolute majority in the congress and the senate; in 2018, RD 3/2018 was issued by the second Rajoy government in April, when the PP no longer had a majority in parliament; finally, RD 13/2018 was issued in September by Pedro Sánchez's first minority government (after PP had been ousted by a no confidence motion approved by parliamentary vote in June and replaced by PSOE).

Nonetheless, there has been continuity in the decrees: VTC quotas (relative to the number of taxis) and limits on VTCs' geographical operation, thus making VTC operations similar to that of taxis. Ley 9/2013 had already changed the transportation regulation law and included a new framework for the hiring of vehicles with a driver. Despite affecting a small market at the time – the hiring of vehicles with drivers was mostly limited to premium limousine services, weddings, and funerals – the regulations in this law were the point of departure for the new VTC regulations. This allowed the PP government to claim that RD 1057/2015 was reducing the existing regulations on VTCs and liberalising the sector.<sup>47</sup>

The DPs and the competition regulator contested RD 1057/2015 and the constitutional court partly upheld their complaints. The government

<sup>&</sup>lt;sup>47</sup> Report, 28 July 2015, Ministry of Public Works: "This regulation, insofar as it lowers the requirements necessary for the exercise of the activity of renting vehicles with driver, will have an impact on new operators in the market, as their incorporation as such and their entry into the market will be more flexible" (last accessed on 14.04.2023, at https://tinyurl.com/c4cm49c).

then issued RD 3/2018, which elevated the regulation to the status of law. The Minister of Development announced that the law had a national scope and vowed to guarantee an equilibrium between VTCs and taxis,48 stressing that the effort to regulate this balance had relied on quotas since the 1990s<sup>49</sup> (although abandoned by the 2009 Omnibus Law when there were still very few VTCs). The minister claimed that the government had to rein in on the discretional regulations of the *comunidades autónomas* (namely, Cataluña and Valencia) that limited VTC operation, after conflicts between taxis and VTCs had occurred.<sup>50</sup> The government recognised that the current regulations had failed as the national average of one VTC per nine taxis was above the 1/30 target – one comunidad autónoma having a ratio of 1/3. The new RD, which had achieved a negotiated consensus from taxi associations and VTC associations, aimed at maintaining a healthy competition between taxis and VTCs<sup>51</sup> at the national level, and preserving market unity across the country.<sup>52</sup> It followed up on the 2017 regulation that forbade the transmission of VTC licences.53

With the change of government in the summer of 2018, when a PSOE minority government took office, the government's position on the VTC issue changed and a new RD was approved. Ábalos Meco, the new Minister of Development, declared that the service provided by taxis and VTCs

<sup>&</sup>lt;sup>48</sup> De la Serna Hernáiz (parliamentary debate 2018-05-10): "The main objective [...] is [...] to guarantee the application throughout the national territory of single conditions for the provision of the activity of leasing vehicles with driver and [...] to allow the harmonious development and balanced coexistence between the two modes of passenger transport in tourist vehicles provided for in our legal system: taxis and leasing vehicles with driver". All the original citations with regard to interventions about the Spanish law RD 3/2018 can be found at https://www.congreso.es/es/web/guest/busqueda-de-iniciativas?p\_p\_id=iniciativas&p\_p\_lifecycle=0&p\_p\_state=normal &p\_p\_mode=view&\_iniciativas\_mode=mostrarDetalle&\_iniciativas\_legislatura=XII&\_iniciativas\_id=130%2F000030 (last accessed on 28.02.2022).

<sup>&</sup>lt;sup>49</sup> De la Serna Hernáiz (parliamentary debate 2018-05-10): "[...] since the end of the 1990s, rules have been established to guarantee a certain proportionality between taxis and the authorisation of leasing vehicles with drivers".

<sup>&</sup>lt;sup>50</sup> De la Ŝerna Hernáiz (parliamentary debate 2018-05-10): "[...] initiatives have begun to proliferate within local and regional administrations, many of which are aimed at limiting the operation of authorisations to hire vehicles with drivers in urban areas, with the aim of maintaining, I repeat, the status quo for taxi activity".

<sup>&</sup>lt;sup>51</sup> De la Serna Hernáiz (parliamentary debate 2018-05-10): "The purpose of this rule is to maintain an adequate balance between the supply of VTC and taxi services".

<sup>&</sup>lt;sup>52</sup> De la Serna Hernáiz (parliamentary debate 2018-05-10): "All these regulatory initiatives and projects not only pose a threat to the unity of the market, but, to a certain extent, may also call into question the effectiveness of the State's competence to regulate the legal regime of authorisations, VTCs, which enable transport services throughout the national territory".

<sup>&</sup>lt;sup>53</sup> RD 1076/2017, approved last December, which prohibits the transfer of VTC authorisations within two years of their original granting by the competent authority.

was similar<sup>54</sup> and that the VTC legislation should be revised to foster even more competition.<sup>55</sup> In a few months, the national ratio of VTCs per taxis had risen from one-to-nine to one-to-six (with new licences expected to be approved by a court ruling) and the new government was inclined to protect the incumbents.<sup>56</sup> Contrary to the position of the PP government, which had defended that VTC regulation should be national, the new government proposed that VTCs should be regulated by the *comunidades autónomas* and their operations limited to within the *comunidade autónoma* that issued the respective VTC licence;<sup>57</sup> it argued that VTC should be regulated locally like almost all other transportation services.<sup>58</sup> The recommendations of the EU were not used to justify the government's regulation.<sup>59</sup> Nonetheless, the government argued that the government's proposal was aligned with these recommendations.<sup>60</sup>

<sup>&</sup>lt;sup>54</sup> Ábalos Meco (parliamentary debate 2018-05-10): "Technological change, smartphones and apps have changed the nature of the VTC service. Before it was not an urban transport service similar to taxis, and now it undoubtedly is". All the original citations with regard to interventions about the Spanish law RD 13/2018 can be found at https://www.congreso.es/es/busqueda-de-iniciativas?p\_p\_id=iniciativas&p\_p\_lifecycle=0&p\_p\_state=normal&p\_p\_mode=view&\_iniciativas\_mode=mostrarDetalle&\_iniciativas\_legislatura=XII&\_iniciativas\_id=130%2F000040 (last accessed on 28.02.2022).

<sup>&</sup>lt;sup>55</sup> Ábalos Meco (parliamentary debate 2018-05-10): "The main objective of this royal decree-law [...] is to place VTCs in the area of competence in which they should be, [...] so that transport services that provide services to citizens are developed within a coherent regulatory framework, also guaranteeing fair competition between both sectors".

<sup>&</sup>lt;sup>56</sup> Ábalos Meco (parliamentary debate 2018-05-10): "Our obligation is [...] to try to reconcile interests [...]. And we have also done this thinking about the citizens, and obviously about the demand for new services, but also about the pre-existence of the services that have traditionally characterised urban transport".

<sup>&</sup>lt;sup>57</sup> Ábalos Meco (parliamentary debate 2018-05-10): "[...] [the government is] allowing autonomous communities and, where appropriate, local councils to adequately manage the internal mobility of passengers within their territory, and to control more effectively the conditions under which services are provided in accordance with the circumstances prevailing in their territory".

<sup>&</sup>lt;sup>58</sup> Ábalos Meco (parliamentary debate 2018-05-10): "There is no service in the urban sphere that escapes the competence of those who have the urban regulations, except for VTCs, which have a kind of universal licence to operate [...] This urban service provided to citizens is of obvious proximity. We are always invoking the principle of subsidiarity, invoking proximity and decentralisation. What could be more accessible, closer and more decentralised than an urban service?"

<sup>&</sup>lt;sup>59</sup> Ábalos Meco (parliamentary debate 2018-05-10): "Passenger transport in this type of vehicle is outside the scope of the European Union's regulatory framework".

<sup>&</sup>lt;sup>60</sup> Ábalos Meco (parliamentary debate 2018-05-10): "We must not forget that in a European context, in which one of the major challenges is to achieve sustainable urban mobility, the recommendations of the European Union are aimed at promoting integrated mobility policies [...] It is a different matter whether the conciliation of activity takes place in the corresponding area, and this debate in Europe has been overcome and there is no state regulation anywhere; it is regulated by local, autonomous or regional bodies, where appropriate. This is the norm".

#### Political Parties

Ciudadanos, the most liberal of the main parties in the VTC discussion. argued when voting on RD 3/2018 that the new regulation limited the development of VTCs and market competition in the sector. 61 Ciudadanos defended less intervention – reduced licensed costs, flexible tariffs, and user freedom of choice<sup>62</sup> – opposed VTC quotas and geographical limitations<sup>63</sup> and demanded the integration of the VTC sector with the traditional taxi sector through competition.<sup>64</sup> Ciudadanos was also against RD 13/2018. In the parliamentary discussion in October, Ciudadanos argued that the bill destroyed the VTC sector: firstly, the new RD would fragment the VTC sector as each comunidade autónoma could regulate it locally (which contradicts EU recommendations);65 secondly, the RD legalised an expropriation of licences, as those issued as being valid across the nation would now be converted to local licences;66 and thirdly, while the central government passed responsibility to the *comunidades*, decentralisation would mean the end of the VTC sector in some of the comunidades autónomas that opposed VTCs. 67 Ciudadanos underscored the importance of the VTC sector

<sup>&</sup>lt;sup>61</sup> Roldán Monés (parliamentary debate 2018-05-10): "We have to move towards an orderly integration that allows us to compete on equal terms, that allows us to have a better service, that allows us to have a quality service, that allows us to have less polluting cities, that allows us not to put the brakes on technology, that allows citizens to enjoy a service – I insist – that is more competitive, with healthy competition. We therefore need to regulate, and not to patch things up, which is what Mr De la Serna's Royal Decree is doing once again in this sector".

<sup>62</sup> Roldán Monés (parliamentary debate 2018-05-10): "Let me tell you that I understand those in the taxi sector when they say: 'I have paid for a licence, and the licence has been very expensive for me; I have the right to that licence, which I have not amortised'. I understand the taxi drivers when they say: 'I want flexibility in fares, I want more space to be able to compete'. And I also understand the gentlemen of the VTC platforms when they say: 'How can I keep from responding to public demand, how can I stop offering a service and a technological advance that the public wants?'"

<sup>63</sup> Roldán Monés (parliamentary debate 2018-05-10): "[...] we must move towards the integration of the sector; and I do not agree with these ratios that are offered and with this geographical limitation".
64 Roldán Monés (parliamentary debate 2018-05-10): "There is room for everyone, to integrate the new platforms, the taxi, so that these transition costs are internalised, even the platforms are willing to potentially pay a transition fee [...]".

<sup>&</sup>lt;sup>65</sup> Navarro Fernández-Rodríguez (parliamentary debate 2018-10-25): "We cannot agree with them destroying market unity [...] When Europe tends towards regulatory homogeneity to have larger and more competitive markets, is this the solution we give?"

<sup>&</sup>lt;sup>66</sup> Navarro Fernández-Rodríguez (parliamentary debate 2018-10-25): "VTCs entered taking advantage of a legal business opportunity, the famous Omnibus Law that you approved. I do not blame you, because you were merely adapting a European directive, but now you intend to enable a covert expropriation".

<sup>&</sup>lt;sup>67</sup> Navarro Fernández-Rodríguez (parliamentary debate 2018-10-25): "[...] we cannot agree that the solution to the transition problems of a sector is to close the sector, build barriers and prevent new players from entering".

and called for a new regulation to protect VTC workers, 68 arguing that the government had adopted an unreasonable stance against VTCs. 69

In the discussion on both RDs, Podemos maintained a simple and straightforward discourse against precarisation, vulture capitalism and offshore companies. When RD 3/2018 was under discussion, Mayoral Perales heralded the taxi sector for being the single force in opposition to TVCs, 70 the safeguard of both the sector's interests and those of public service,<sup>71</sup> and the protector of the Spanish economy against its "uberisation". 72 The party's greatest concern was the "uberisation" of the economy<sup>73</sup> and its threat to public regulations and conditions for workers. 74 It considered that the TVC quotas imposed by the RD limited VTC development, and thus supported it,75 despite arguing that more far-reaching legislation could be approved. Podemos maintained this line of argument in the discussion of RD 13/2018,76 underscoring the precariousness

<sup>68</sup> Navarro Fernández-Rodríguez (parliamentary debate 2018-10-25-25): "At this point, we must ask ourselves whom this decree favours. Not the owners of the VTC licences, of course. Nor, by the way, does it increase tax revenues. There is a study that says that around 750 million could disappear if VTCs disappear. It will not benefit consumers, those seven million users who have downloaded the application [...]. And, of course, the decree will harm the more than 15,000 or 20,000 drivers of VTC companies. According to one study, more than 69,000 direct and indirect jobs could be lost. I have a letter here in which, as well as asking for a stable and quality labour framework for these workers – which we agree with – it says that it is essential to create a space for dialogue between all the agents involved, taxi and VTC - something we agree with - without the loss of these jobs – with which we are in total agreement [...]".

<sup>69</sup> Navarro Fernández-Rodríguez (parliamentary debate 2018-10-25): "You have been trailing behind Colau and her partners in this - and Mr Mayoral, who laughed - who have imposed a Manichean view of this issue on you [...]".

<sup>&</sup>lt;sup>70</sup> Mayoral Perales (parliamentary debate 2018-05-10): "It is a shame that we are here and in this situation and that it has had to be the sector, through mobilisation, that forces things to start to change". <sup>71</sup> Mayoral Perales (parliamentary debate 2018-05-10): "The first thing I want to do is to thank the taxi sector for their struggle, basically for four reasons: for having defended jobs in our country; for having defended fair taxation; for having defended their living conditions and their working conditions; and for having defended public service, which we hear little about. Public service! Guaranteeing the interests of the people through regulation".

<sup>&</sup>lt;sup>72</sup> Mayoral Perales (parliamentary debate 2018-05-10): "We should thank the taxi sector for having put on the agenda what is the economic model that is being implemented in our country, and it is called 'uberisation' of the economy".

<sup>&</sup>lt;sup>73</sup> Mayoral Perales (parliamentary debate 2018-05-10): "And I call on all public administrations, autonomous communities and city councils to take measures to defend our economy against the attack that it is suffering from the extractive economy, from companies based in tax havens".

<sup>&</sup>lt;sup>74</sup> Mayoral Perales (parliamentary debate 2018-05-10): "What our country is experiencing is an economic attack by sectors that want to build a monopoly in the urban passenger transport service in our country based on the extractive economy, on dumping and on the precariousness of work". <sup>75</sup> Mayoral Perales (parliamentary debate 2018-05-10): "We cannot oppose a law that raises the need for 1/30 and place limits on the economic attack on our country by extractive companies based in tax havens". <sup>76</sup> Mayoral Perales (parliamentary debate 2018-10-25): "Let us focus on the problem; and the problem has been a repeated attempt to constitute a monopoly controlled from tax havens, an attack on our country because those who have an economic model to control urban passenger transport from tax havens are attacking our country".

of the jobs created by the DPs<sup>77</sup> and criticising the role of the competition regulator in its defence of VTCs.<sup>78</sup> Although recognising that the new RD had shortcomings, Podemos defended it because it further limited TVCs and thus defended worker conditions;<sup>79</sup> the party again complimented the efforts of the workers of the taxi sector.<sup>80</sup>

PSOE, the centre-left party, supported RD 3/2018 arguing that the bill should be temporary and hinting at further discussion with other actors<sup>81</sup> – namely, the *comunidades autónomas* – but did not support the approval of a draft law (*proyecto de ley*) in parliament.<sup>82</sup> Estebán Ramos argued for similar TVC and taxi regulations,<sup>83</sup> defended the benefits that new technologies brought to the users<sup>84</sup> and urged the politicians to find the best regulations<sup>85</sup> that protected workers and public interest. Despite agreeing with Podemos

make more profits, so that there is a much more unequal society and to create many conflicts".

<sup>&</sup>lt;sup>77</sup> Mayoral Perales (parliamentary debate 2018-10-25): "Now they talk about and use VTC; but when they came, their business model neither VTC nor self-employed or crap, what they proposed was that people work without paying tax and work without declaring tax. I remember an application called UberPop that had to be overthrown by workers in the courts".

<sup>&</sup>lt;sup>78</sup> Mayoral Perales (parliamentary debate 2018-10-25): "[...] when the first public administration wanted the law to be complied with in the metropolitan area of Barcelona, it tried and clashed with an anti-social employers' association and with something that we need to talk about in this House: with the National Commission for Markets and Competition! [...] And it was precisely at the time of this appeal that the biggest strike in the sector in history took place, and we should thank them for standing up in defence of public services, in defence of working conditions. That is what we in this House have to do, to thank them, and we have to thank them, not only this House, but the whole of the popular movement".

<sup>&</sup>lt;sup>79</sup> Mayoral Perales (parliamentary debate 2018-10-25): "It is likely that this royal decree has shortcomings; so did the previous one (rumours), but we are clear that we are going to agree, even with the devil if necessary, to defend the living conditions of working people in our country, which is why we agreed with De la Serna just as we have also agreed with Mr Ábalos. Let no one be in any doubt: when it comes to defending the interests of working people, you can count on us, let there be no doubt about that".

<sup>80</sup> Mayoral Perales (parliamentary debate 2018-10-25): "This is the result of an agreement after a labour and social conflict where working people have managed to start changing the framework".

<sup>81</sup> Estebán Ramos (parliamentary debate 2018-05-10): "But as we believe that it is a patch – we do believe that it is a patch – and that there are certain improvements to be made, we are going to ask that from next week the government convene the autonomous communities, town councils and the whole sector – I repeat, the whole sector, not just one part – to see what modifications need to be made, agree on them beforehand and bring them to this House for validation".

<sup>&</sup>lt;sup>82</sup> Estebán Ramos (parliamentary debate 2018-05-10): "Podemos has said that it is going to vote in favour of validation but that it is going to ask for it to be processed as a bill. I am going to say why we believe it is a mistake to process it as a bill".

<sup>&</sup>lt;sup>83</sup> Estebán Ramos (parliamentary debate 2018-05-10): "[...] I believe that the sector needs to improve, which is why we presented a PNL [*Proposición No de Ley*] in this Parliament calling for the modernisation of the taxi sector. It is curious to see how Podemos is at the forefront of the demonstrations but has not brought to this Parliament any initiative on the taxi sector."

Estebán Ramos (parliamentary debate 2018-05-10): "We have to understand that we have to adapt, that we have to understand the new society and that the new society and technology cannot in any case mean worse working conditions, worse wages and worse quality of life for workers in this country".
 Estebán Ramos (parliamentary debate 2018-05-10): "I think we have a problem as a political class – although it sounds very ugly to say political class – because we do not understand a reality that is eating away at us, a reality that private companies have understood and that they are taking advantage of to

on the latter<sup>86</sup> PSOE criticised it for not presenting any reform proposals for the taxi sector and for the hostility against Ciudadanos, thus derailing further parliamentary agreements.<sup>87</sup> In the debate on RD 13/2018, the PSOE again stressed that VTC and taxi regulations should be similar;<sup>88</sup> it was therefore necessary to grant regulatory power to the *comunidades autónomas*<sup>89</sup> and to have VTC regulation to protect workers<sup>90</sup> because this protection should accompany (and not hamper) technological progress.<sup>91</sup> The PSOE also argued against the draft law, claiming that further discussion would result in regulatory uncertainty;<sup>92</sup> the party claimed the government decision was based on the concerns of all relevant actors, despite conceding that not everyone was pleased with the new RD.<sup>93</sup>

The PP, the centre-right party, argued that RD 3/2018 protected the taxi drivers<sup>94</sup> – criticising the rhetoric of Ciudadanos against the incumbents<sup>95</sup>

<sup>&</sup>lt;sup>86</sup> Estebán Ramos (parliamentary debate 2018-05-10): "It is true what the Podemos spokesperson said. What they have done in other parts of the world when entering the taxi sector is to take advantage of the fact that they do not have regulated fares to lower the fares at the beginning and make them very attractive, but when they have finished with the taxi sector the fares go up and the citizens, the users cannot use it because it ceases to be a public service, that is why we believe it has to be regulated".

<sup>&</sup>lt;sup>87</sup> Estebán Ramos (parliamentary debate 2018-05-10): "The Podemos Group will leave satisfied because they have applauded their spokesperson a few times and also created a conflict here with Ciudadanos, and Ciudadanos will leave very happy because they have made it clear that they have a radically different position to their competitors, but I ask myself – and I will end it like this – does that serve the citizens? Does that serve the taxi sector?"

<sup>&</sup>lt;sup>88</sup> Estebán Ramos (parliamentary debate 2018-10-25): "Yes, we assume that technology is here to stay, but here we are not talking about technology, but about whether sectors competing in the same market have to have different regulations or not; I don't think so".

<sup>&</sup>lt;sup>89</sup> Estebán Ramos (parliamentary debate 2018-10-25): "That is why what we have done in this decree is to say: we believe that a sector that works in the urban environment, such as the VTC sector – today it works mostly in the urban environment – has to be regulated by the urban environment, just as the taxi sector is".

<sup>&</sup>lt;sup>90</sup> Estebán Ramos (parliamentary debate 2018-10-25): "[...] I think it is worthwhile for the economy to show [...] a model in which regulation guarantees better conditions for workers, for users, but which in no case guarantees, because this is what we are seeing in many sectors, that people live worse".

<sup>&</sup>lt;sup>91</sup> Estebán Ramos (parliamentary debate 2018-10-25): "[...] I believe that sectors have to have regulation, because [...] when there is no regulation the weakest, the workers, the people who need the policy, are the ones who lose out".

<sup>&</sup>lt;sup>92</sup> Estebán Ramos (parliamentary debate 2018-10-25): "I think that opening the pandora box of the draft law process [...] can [...] generate more uncertainty in the [VTC] sector [...]".

<sup>&</sup>lt;sup>93</sup> Estebán Ramos (parliamentary debate 2018-10-25): "[...] we have listened to everyone, also to the VTC sector, the same times we have listened to the taxi sector; we have listened to the autonomous communities, we have listened to the town councils, we have listened to the political parties. Does anyone think it would be possible to bring here a decree agreed on by all these parties: political parties, autonomous communities, town councils, taxi and VTC sector?".

<sup>&</sup>lt;sup>94</sup> Herrero Bono (parliamentary debate 2018-05-10): "[...] it is a royal decree-law that comes to safeguard the taxi service and to put in order a conflict that, if not remedied, could end up with more than 64,217 taxi drivers throughout Spain on the unemployment line".

<sup>&</sup>lt;sup>95</sup> Herrero Bono (parliamentary debate 2018-05-10): "What I would ask you, Mr Roldán, is that you have a little more respect for a taxi sector that is not a *chiringuito* [small enterprise, beach bar] [...]".

– and underlined the role of the government in increasing the number of VTC inspections. Herrero Bono presented all the laws approved by the PP since 2013 as protective of the taxi sector, and blamed the Zapatero government for changing a law in 2009 that deregulated individual transportation licences and which VTC operators exploited. On the other hand, the PP opposed the approval of RD 13/2018 and supported a new draft law. Arguing that the previous RD approved by the PP had allowed taxis and VTC to operate peacefully, Herrero Bono criticised the new RD as an attempt to transfer government responsibility to the *comunidades autónomas*, while not including them in the decision-making process and not pleasing any relevant actor other than Podemos. The PP accused the

<sup>&</sup>lt;sup>96</sup> Herrero Bono (parliamentary debate 2018-05-10): "[...] I would like to thank [...] the excellent work done by the Minister of Public Works [...] who, together with the Government of the Autonomous Community of Madrid, for example, is carrying out the highest rate of inspections to safeguard the taxi sector".

<sup>&</sup>lt;sup>97</sup> Herrero Bono (parliamentary debate 2018-05-10): "[...] measures such as the one adopted in July 2013 in which the 1/30 proportionality between taxi and VTC licences was agreed to safeguard the status quo of the taxi or the approval of the regulation of November 2015, in which a series of measures were established such as that vehicle hire services as a driver had to have been contracted before the start of the service or that VTCs could not park or circulate on public roads to attract clients who had not contracted beforehand. Or, more recently, at the end of last year, which prevented the transfer of VTC authorisations within two years of their being granted".

<sup>&</sup>lt;sup>98</sup> Herrero Bono (parliamentary debate 2018-05-10): "[...] this is a conflict that has an origin with a name and surname: José Luis Rodríguez Zapatero, the Socialist Party and the approval of the now famous Omnibus Law [...]".

<sup>&</sup>lt;sup>99</sup> Herrero Bono (parliamentary debate 2018-05-10): "[...] the approval of the Omnibus Law meant the creation of a legal vacuum through which more than 7058 VTC licences were already granted and in addition many others are still pending resolution in the courts".

<sup>&</sup>lt;sup>100</sup> Herrero Bono (parliamentary debate 2018-10-20): "[...] if this decree is validated, my parliamentary group is going to request that it be processed via a bill [...]".

<sup>&</sup>lt;sup>101</sup> Herrero Bono (parliamentary debate 2018-10-20-20): "That is why, this same year, the previous government team of the Partido Popular, in a responsible and coherent way, allowed the coexistence between the two sectors to be maintained".

<sup>&</sup>lt;sup>102</sup> Herrero Bono (parliamentary debate 2018-10-20-20): "[...] this is a royal decree-law that is born with the sole aim of getting rid of a problem, to kick forward, to pass the buck to the autonomous communities and to please their radical government partners"; "[...] this royal decree-law aims, with regard to the provision of intercity services by VTCs, to attribute competences to the autonomous communities, stripping the Spanish State of its competences".

<sup>&</sup>lt;sup>103</sup> Herrero Bono (parliamentary debate 2018-10-20): "Antaxi, which is a taxi association, announces that it will appeal the four-year moratorium on VTCs because the measure is compensatory. Fedetaxi, which is another association, threatens to denounce Fomento before the European Union to assess whether the four-year moratorium is considered state aid. And both UGT and the Free Transport Union have asked all the groups in this House to reject the decree".

<sup>&</sup>lt;sup>104</sup> Herrero Bono (parliamentary debate 2018-10-20): "[...] you did not bring together the autonomous communities, but instead you did bring together the Podemos city councils of Carmena and Ada Colau. Is this another payment from Dr Sánchez for his stay in La Moncloa? Why didn't you sit all the harmed entities – taxis, VTCs, autonomous communities, the Spanish Federation of Municipalities, users – at the same table to make a decision?".

government of legislating excessively (and ineffectively) despite (because of) its weakness, <sup>105</sup> and presented recommendations to reform the taxi sector. <sup>106</sup>

Other Actors: Taxi Associations, Digital Platforms and VTC Employer Associations Taxi associations in Spain opposed the implementation of the DP business model. Taxi drivers and taxi associations from Barcelona<sup>107</sup> and Madrid<sup>108</sup> were the most vocal (and the most affected by the arrival of Uber in 2014). In Cataluña, <sup>109</sup> in particular, they managed to find regional allies. <sup>110</sup> In general, taxi drivers agreed with the regulations of the VTC business – particularly, with the imposition of VTC quotas in relation to taxis – and tried to push these regulations further, with the goal of eliminating VTC operation. <sup>111</sup>

Digital platforms, on the other hand, fended off the opposition from the incumbent taxi sector by exploring a legal loophole in the regulation of public transportation and established in the Spanish market by purchasing VTC licences. This represented a significant investment that was threatened

Rojas, Iatiana (2018), "Los taxistas colapsan el centro de Barcelona con sus reivindicaciones", *ABC*, 30 July. Accessed on 09.12.2021, at https://www.abc.es/espana/catalunya/abci-taxistas-colapsan-centro-barcelona-reivindicaciones-201807302033\_noticia.html.

<sup>111</sup> Medialdea, Sara (2019), "El taxi acepta el reglamento pero insiste en que se regulen las VTC", *ABC*, 9 February. Accessed on 09.12.2021, at https://www.abc.es/espana/madrid/abci-taxi-acepta-reglamento-pero-insiste-regulen-201902090212\_noticia.html.

<sup>&</sup>lt;sup>105</sup> Herrero Bono (parliamentary debate 2018-10-20): "In 120 [days] of government there are already 12 royal decree-laws that this government has presented in this House. This is the way of governing, based on decrees, that this weak government has and of bypassing the Cortes Generales to run our country".

<sup>106</sup> Herrero Bono (parliamentary debate 2018-10-20): "Necessary measures such as the inclusion of taxis as part of the arduous sectors, non-retroactivity for the global calculation of retirement, tax exemption for capital gains from the sale of autotaxi licences or integrating the taxi sector into the territorial transport consortiums. There are also other types of measures that the Community of Madrid, which is governed by the Partido Popular, is going to implement from 1 January, important measures such as fixed fares for services in zero emission areas, maximum fares for pre-contracted services and the long-awaited shared taxi in pre-contracted services. All of this with the idea of making taxis a more modern, more attractive and more competitive type of urban transport".

<sup>&</sup>lt;sup>107</sup> EFE (2014), "Los taxistas denuncian a Uber ante consumo por competencia desleal", *El País*, 31 October. Accessed on 31.12.2021, at https://elpais.com/ccaa/2014/10/31/catalunya/1414756567 420943.html.

<sup>&</sup>lt;sup>108</sup> Servimedia (2014), "Los taxistas protestan contra Uber", *El Mundo*, 13 October. Accessed on 13.12.2021, at https://www.elmundo.es/madrid/2014/10/13/543b7c8fe2704e21238b456e.html.

<sup>109</sup> Rojas, Tatiana (2018), "Los taxistas colapsan el centro de Barcelona con sus reivindicaciones", *ABC*, 30 July. Accessed on 09.12.2021, at https://www.abc.es/espana/catalunya/abci.taxistas.

Mondelo, Víctor (2014), "Guerra abierta entre Barcelona y Uber por el intrusismo en el taxi", El Mundo, 18 July. Accessed on 13.12.2021, at https://www.elmundo.es/cataluna/2014/07/18/53c8da24ca474151348b4576.html.

<sup>&</sup>lt;sup>112</sup> "The head of Uber in Europe, Pierre Dimitri, denounced the legislation in Spain saying it protects the taxi sector 'more' than it protects the consumers", "Dimitri recalled that in Madrid for every 30 taxis there is only one limousine, which he highlighted as 'a typical example to protect taxi drivers'" – see Agencias (2014), "El colectivo del taxi protesta dividido en Madrid contra Uber", El País, 14 October; accessed on 31.12.2021, at https://elpais.com/economia/2014/10/14/actualidad/1413295183\_885538.html.

by the Spanish legislation of limiting licences in relation to the number of taxis, and of restricting licences' validity to the *comunidade autónoma* that issued it. <sup>113</sup> As such, DPs and VTC employer associations were consistently against the regulations adopted by the Spanish government, <sup>114</sup> and appealed to the courts to keep the licences they had invested in. <sup>115</sup>

#### 4.3. Enactment Process

The approval process of RD 1057/2015 was distinct from that of the RDs of 2018. As RD 1057/2015 modified the Reglamento de la Ley de Ordenación de los Transportes Terrestres, approval was not required from the Spanish congress. The government consulted with entities of the public administration and with the *comunidades autónomas* 117 for the draft version and received feedback from additional entities 118 before the RD was published. However, the CNMC was against the new regulation and in early 2016 initiated an administrative litigation against it. In 2018 (June 4), the court decided that the first two paragraphs of Article 181.2 (which referred to the ownership of at least seven vehicles by the operating companies) should be annulled.

In April 2018, RD 3/2018 (which had the same content as RD 1057/2015 but was issued as a law and not a regulation) was approved after a vote in congress. The PP, PSOE, Podemos and other minority parties voted in favour of the law, while one MP from the PSOE, and one from Podemos and Ciudadanos abstained. However, Podemos, Ciudadanos and one PSOE MP then voted for the modification of the government law through congress (a draft law), but the PP and PSOE voted against this initiative.

The vote for RD 13/2018 was different. Again, the congress of deputies was called to approve the RD from government, this time led by the PSOE.

<sup>&</sup>lt;sup>113</sup> Muñoz, Ramón (2018), "El Gobierno da vía libre para que las ciudades invaliden miles de licencias de Uber y Cabify", *El País*, 28 September. Accessed on 31.12.2021, at https://elpais.com/economia/2018/09/28/actualidad/1538136469 046869.html.

<sup>&</sup>lt;sup>114</sup> Urrutia, César (2018), "Unauto, patronal de las empresas de VTC: 'El taxi es un monopolio que está luchando contra todos'", *El Mundo*, 30 July. Accessed on 10.12.2021; https://www.elmundo.es/economia/macroeconomia/2018/07/30/5b5f2649e2704eee398b465f.html.

<sup>&</sup>lt;sup>115</sup> Muñoz, Ramón (2018), "Guerra entre Über y Cabify: se enfrentan tras el decreto protaxi del Gobierno", *El País*, 23 April. Accessed on 31.12.2021, at https://elpais.com/economia/2018/04/23/actualidad/1524468842 134003.html.

<sup>&</sup>lt;sup>116</sup> The section of Passenger Transport of the National Land Transport Council; the section of Public Transport of Passengers in Tourist Vehicles and the section of Hirers of Vehicles with Driver, of the Passenger Transport Department, that belongs to the National Road Transport Committee.
<sup>117</sup> Namely Castilla-La Mancha, Catalonia, Cantabria, Andalusia, La Rioja and Madrid. Navarre missed the deadline.

<sup>&</sup>lt;sup>118</sup> The government received feedback from the Ministry of Economy and Competitiveness (on 29 June), from the Comisión Nacional de los Mercados y de la Competencia (on 25 June), and from the Secretaría General Técnica del Ministerio de Fomento.

RD 13/2018 was approved by the PSOE and Podemos with votes against from PP and Ciudadanos (the minority parties were crucial for the approval of the law). Regarding the modification of the law, the PP and Ciudadanos voted to modify the law through adraft law, while PSOE and Podemos voted against. Again, the minority parties were crucial for the approval of the modification to the law. However, this draft law expired when the congress of deputies was dissolved in March 2019.

# 5. Comparing Portugal and Spain

Having presented the empirical research in the previous section, we now compare the two cases. Table 1 summarises the debate in the Portuguese parliament, showing the alignment between the PS and PSD in the discussion on the main issues in the law, and the division between the centre-left (PS) and the left (BE and PCP). Despite this division, TVDE workers' conditions was a matter of concern for all parties involved in the discussion.

This division shows a parliamentary coalition that supported the new law – the centre-left and the centre-right – which was joined by the representatives of the digital platforms (as presented in the previous section). On the other hand, the left – the BE and PCP – formed the parliamentary coalition against the law, which was supported by the incumbent taxi associations, and later joined by the president, who vetoed the first law and demanded a revision from parliament.

TABLE 1 - Portuguese Case: Analysis of the Discussion in Parliament

Issues in discussion Actors	Training	Licensing/ Operation costs	Quotas	Price regulation
PS	Shorter than for taxis	Almost no licensing costs, 5% operation tax	No	Inspection and mild sanctions
PSD	Shorter than for taxis	Almost no licensing costs, 5% operation tax	No	Inspection and mild sanctions
CDS	Shorter than for taxis	None	No	No
PCP	Similar to taxis	Similar to taxis	A percentage of taxi licences	Tariff regulation
BE	Similar to taxis	Similar to taxis	A percentage of taxi licences	Some tariff regulation

Source: Elaborated by the authors.

The Spanish case is summarised in Table 2. It shows that whereas the PSOE aligned first with the PP and then with Podemos to enable VTC legislation that restricted VTCs, Ciudadanos was against both RD 3/2018 and RD 13/2018. The reason for this is that the introduction of VTC quotas was consensual among all parties except Ciudadanos. In fact, the parliamentary discussion about VTCs in Spain was focused on VTC quotas and VTC licences – how many could be issued, and who or which institution should issue it. This last point was a source of disagreement between the centre-right and the centre-left; the latter was joined by the left in the approval of RD 13/2018 that mandated the *comunidades autónomas* to regulate and issue VTC licences.

Therefore, the coalition in Spain that favoured RD 13/2018 was composed of the centre-left, the left and the taxi associations. Against this winning coalition, the platforms and the right formed the coalition opposing the new law, joined by the centre-right when PSOE was in government.

TABLE 2 - Spanish Case: Analysis of the Discussion in Parliament

Issues in discussion Actors	Training	Licensing/ Operation costs	Quotas	Price regulation
PP	-	Medium	Yes	No
PSOE	-	High	Yes	No
Podemos	-	High	Yes	Yes
Ciudadanos	-	Low	No	No
Other	-	Medium	Yes	No

Source: Elaborated by the authors.

We now compare the two cases. The winning coalition in the two countries was led by the centre-left (PS in Portugal, PSOE in Spain), which headed a minority government in both cases, supported by parliamentary agreements with the left (BE and PCP, in the Portuguese case, and Podemos, in the Spanish case) when the laws were approved. However, the centre-left behaved differently in the two countries: whereas in Portugal it joined the centre-right, in Spain it joined the left. This shows that centre-left parties' positions and preferences are not rigid, as some dualisation literature suggests.

The laws were also radically different. In Portugal, the aim of the legislators was to regulate the new service – seen as differentiated from the traditional taxi service – by creating new frameworks for operation that included the platform, the TVDE operator, and the drivers (who were a main concern). The Portuguese law thus regulates the TVDE service as a competitor to the traditional taxi service (Tomassoni and Pirina, 2022). Outsiders' work conditions were a key point of discussion, and greater regulation of the TVDE service meant protecting outsiders and simultaneously accepting greater competition in the sector, which led to a deterioration of the insiders' labour market conditions (taxi drivers).

In Spain, the aim of the legislators was to limit the development of VTCs; it was decided to do this using quotas of VTCs in relation to traditional taxis (consensual among all parties except Ciudadanos in Spain, but highly contested in Portugal, where only the left supported it). The discussion revolved around how this business operates, namely in relation to the number of licences issued; the law does not include any reference to VTC worker conditions. By restricting the number of VTCs, the Spanish law relegates VTC to a limited service both geographically and in terms of licences, and preserves the traditional taxi service.

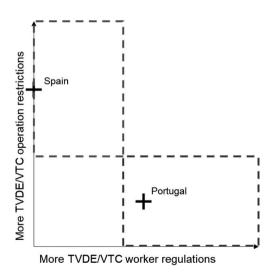


FIGURE 1 - Comparison of the Spanish and Portuguese cases

Source: Elaborated by the authors.

Figure 1 shows the difference in the impacts of the new pieces of legislation of greatest concern. By regulating the service, the Portuguese legislation of TVDE acknowledges a new group of workers in the sphere of regulated (or to be regulated) labour. However, by lowering the standards of work regulation in this field, it may contribute to further deregulating the traditional taxi service. In Portugal, there is therefore a lowering of standards that allows the inclusion of one new segment of labour.

In contrast, the Spanish regulation of the VTCs focused on the service level and pushed the VTCs to the traditional taxi operation standard. The taxi worker standards were not affected, but the VTC workers were not recognised as a new segment of workers.

The legislation approved in the two neighbouring countries thus led to two different outcomes, which may suggest that the MME category advanced by the CPE literature may not be sufficient to explain new regulations of the labour market, particularly after the Great Recession of 2008 in Southern Europe.

# **Concluding Remarks**

The political context in Portugal and Spain was similar during the discussion of the TVDE and VTC laws: there was a minority centre-left government (the PS in Portugal; the PSOE in Spain) supported by a parliamentary agreement with the left (the BE and PCP in Portugal; Podemos in Spain). However, as we have shown throughout this paper, the laws approved were very different in content and point to distinct solutions to the problems posed by the emergence of TVDEs and VTCs in the Iberian countries. The Portuguese law regulates the TVDE service as a new private transportation service and integrates a new set of workers, while contributing to the liberalisation of the private transportation service. On the other hand, Spanish law restricts VTC operation, both in numbers and geographically, thus approximating VTC regulations to those of the incumbent taxis. The Spanish law preserves the status quo at the expense of limiting the expansion of the sector. This points to a different positioning of the centre-left in the two countries under analysis.

To explain this divergence, we have argued that different conceptions of solidarity were found in the two countries. In Portugal, market expansion was seen as positive for vulnerable workers as this gave them access to the labour market. Moreover, the centre-left not only liberalised the sector but also included some minor norms on labour contracts. The opposite happened in Spain, where the strategy used to fight precariousness was to constrain the growth of this sector. Solidarity with vulnerable workers meant containing markets.

From our perspective, this study has some implications for the field of comparative political economy. The literature on dualisation has focused on describing the mechanisms that led to growing labour market segmentation in contemporary capitalism. Recent debates have recently moved forward to discuss how to revert this process and thus foster greater solidarity. The way to address labour market segmentation is, however, controversial. As our study has shown, there are two different ways to achieve this. The first sees market expansion as a feasible strategy, namely when matched with minor reforms in terms of labour contracts. Job creation and the establishment of minimum regulations is understood to be the best way to protect vulnerable workers. It is also thought to foster economic growth. The second approach follows the opposite rationale: market containment is seen as crucial to avoid the spread of precariousness. Safeguarding traditional sectors, like the taxi sector, is considered as necessary to foster solidarity among workers. More solidarity therefore means bringing more workers to regulated sectors (Riesgo Gómez, 2023).

It is essential that future research assesses the impacts of the laws, which have yet to be evaluated and analysed. Following their approval, some of the intended effects materialised but others did not; moreover, revisions of the current law focusing on the drivers' contracts are under way or expected soon in both countries, <sup>119</sup> which can change the regulatory framework that was analysed in this paper. In addition, TVDE//VTC drivers have formed unions and TVDE/VTC employer associations have coalesced and grown, which has changed the context for future discussions. This clearly demonstrates that TVDEs and VTCs are now an enduring reality in both Portugal and Spain.

Edited by Scott M. Culp and Ana Sofia Veloso

#### **Conflicts of Interest**

The authors declare that there are no conflicts of interest to disclose.

# **Funding**

This work was financed by Portuguese funds through FCT – Foundation for Science and Technology in the framework of the project SOLID-JOB

<sup>&</sup>lt;sup>119</sup> See for instance Lusa (2021), "Governo reconhece que 'lei Uber' deverá sofrer alterações", *Público*, 25 May. Accessed on 26.01.2022, at https://www.publico.pt/2021/05/25/economia/noticia/governo-reconhece-lei-uber-devera-sofrer-alteracoes-1963980.

– Rebuilding solidarity in an age of job dualisation (project no. 06230; Reference: PTDC/CPO-CPO/6230/2020).

#### References

- Amado, João Leal; Moreira, Teresa Coelho (2019), "A lei portuguesa sobre o transporte de passageiros a partir de plataforma eletrónica: sujeitos, relações e presunções", *LaBoUR & Law Issues*, 5(1), 47-81. https://doi.org/10.6092/issn.2421-2695/9629
- Berg, Janine; Furrer, Marianne; Harmon, Ellie; Rani, Uma; Silberman, M. Six (2018), "Digital Labour Platforms and the Future of Work: Towards Decent Work in the Online World". Geneva: International Labour Organization.
- Boyer, Robert (2022), "Platform Capitalism: A Socio-Economic Analysis", *Socio-Economic Review*, 20(4), 1857-1879. https://doi.org/10.1093/ser/mwaa055
- Brancati, Cesira Urzì; Pesole, Annarosa; Fernández-Macías, Enrique (2019), "Digital Labour Platforms in Europe: Numbers, Profiles, and Employment Status of Platform Workers". JRC Technical Reports, JRC117330. Luxembourg: Publications Office of the European Union. https://doi.org/10.2760/16653
- Brancati, Maria Cesira Urzì; Pesole, Annarosa; Fernández-Macías, Enrique (2020), "New Evidence on Platform Workers in Europe: Results from the Second COLLEEM Survey". JRC Science for Policy Report, JRC118570. Luxembourg: Publications Office of the European Union. https://doi.org/10.2760/459278
- Coelho, Sara Otto (2017), "ANPPAT e ANTUPE. Os parceiros da Uber e Cabify já têm quem os defenda", *Observador*, 20 January. Accessed on 26.01.2022, at https://observador.pt/2017/01/20/anppat-e-antupe-os-parceiros-da-uber-e-cabify-ja-tem-quem-os-defenda/.
- Culpepper, Pepper D.; Thelen, Kathleen (2020), "Are We All Amazon Primed? Consumers and the Politics of Platform Power", *Comparative Political Studies*, 53(2), 288-318.
- Estevez-Abe, Margarita; Iversen, Torben; Soskice, David (2001), "Social Protection and the Formation of Skills: A Reinterpretation of the Welfare State", in Peter A. Hall; David Soskice (eds.), Varieties of Capitalism: The Institutional Foundations of Competitiveness. Oxford: Oxford University Press, 145-183.
- Doellgast, Virginia; Lillie, Nathan; Pulignano, Valeria (eds.) (2018), Reconstructing Solidarity: Labour Unions, Precarious Work, and the Politics of Institutional Change in Europe. Oxford: Oxford University Press.
- Funke, Corinna; Picot, Georg (2021), "Platform Work in a Coordinated Market Economy", *Industrial Relations Journal*, 52(4), 348-363. https://doi.org/10.1111/irj.12339
- Hall, Peter A.; Soskice, David (eds.) (2001), Varieties of Capitalism: The Institutional Foundations of Comparative Advantage. Oxford: Oxford University Press.

- Huws, Ursula (2006), "The Transformation of Work in a Global Knowledge Economy: Towards a Conceptual Framework – Workpackage 3: Theories and Concepts". S.l.: Work Organisation and Restructuring in the Knowledge Society – WORKS Project.
- Huws, Ursula (ed.) (2011), "Passing the Buck: Corporate Restructuring and the Casualisation of Employment", Work Organisation, Labour & Globalisation, 5(1), 1-9. https://doi.org/10.13169/workorgalaboglob.5.1.0001
- Molina, Óscar; Rhodes, Martin (2007), "The Political Economy of Adjustment in Mixed Market Economies: A Study of Spain and Italy", in Bob Hancké; Martin Rhodes; Mark Thatcher (eds.), Beyond Varieties of Capitalism: Conflict, Contradictions, and Complementarities in the European Economy. Oxford: Oxford University Press, 223-252.
- Pesole, Annarosa; Urzì Brancati, Cesira; Fernández-Macías, Enrique; Biagi, Federico; González Vázquez, Ignacio (2018), "Platform Workers in Europe: Evidence from the COLLEEM Survey". Luxembourg: Publications Office of the European Union//Joint Research Centre. https://doi.org/10.2760/742789
- Rahman, Sabeel; Thelen, Kathleen (2019), "The Rise of the Platform Business Model and the Transformation of Twenty-First-Century Capitalism", *Politics and Society*, 47(2), 177-204.
- Riesgo Gómez, Víctor (2023), "Worker Resistance Strategies and Union Action in Platform Work: The Case of Uber in Spain", *Employee Relations* [ahead of print]. https://doi.org/10.1108/ER-11-2021-0510
- Rueda, David (2007), Social Democracy Inside Out: Partisanship and Labor Market Policy in Industrialized Democracies. Oxford: Oxford University Press.
- Thelen, Kathleen (2010), "Beyond Comparative Statics: Historical Institutional Approaches to Stability and Change in the Political Economy of Labor", in Glenn Morgan; John Campbell; Colin Crouch; Ove Kaj Pedersen; Richard Whitley (eds.), The Oxford Handbook of Comparative Institutional Analysis. Oxford: Oxford University Press, 41-61.
- Thelen, Kathleen (2018), "Regulating Uber: The Politics of the Platform Economy in Europe and the United States", *Perspectives on Politics*, 16(4), 938-953. https://doi.org/10.1017/S1537592718001081
- Tomassoni, Franco; Pirina, Giorgio (2022), "Portugal, um laboratório para a Uber", in Andrea Pavoni; Franco Tomassoni (eds.), *A produção do mundo. Problemas logísticos e sítios críticos*. Lisboa: Outro Modo, 249-260.

#### **Legal Documents**

- Decreto-Lei n.º 237/2007 de 19 de junho. *Diário da República* n.º 116/2007 Série I de 2007-06-19. Assembleia da República, Lisboa.
- Decreto-Lei n.º 117/2012 de 5 de junho. *Diário da República* n.º 109/2012 Série I de 2012-06-05. Assembleia da República, Lisboa.

- Lei n.º 45/2018 de 10 de agosto. *Diário da República* n.º 154/2018 Série I de 2018-08-10. Assembleia da República, Lisboa.
- BE Bloco de Esquerda (2017), "Projeto de Lei no 450/XIII/2.a Estabelece um novo regime jurídico para a atividade de transporte de passageiros em veículos automóveis ligeiros descaracterizados". Assembleia da República.
- CDS-PP Partido Popular (2018), "Propostas de Alteração à Proposta de Lei nº 50/XIII". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- CJEU Court of Justice of the European Union (2017), "The Service Provided by Uber connecting individuals with non-professional drivers is covered by services in the field of transport", Press Release No. 136/17. Luxembourg: Court of Justice of the European Union. Consultado a 30.11.2021, em https://www.politico.eu/wp-content/uploads/2017/12/uber-ecj-press-release.pdf.
- Governo (2017), "Cria o regime jurídico do transporte em veículo a partir de plataforma eletrónica". Proposta de Lei 50/XIII (2.a) II Série A. Assembleia da República.
- PCP Partido Comunista Português (2017), "Propostas de Alteração à Proposta de Lei nº 50/XIII". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- PCP Partido Comunista Português (2018), "Propostas de Alteração à Proposta de Lei nº 50/XIII (2)". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- PS Partido Socialista (2018a), "Propostas de Alteração à Proposta de Lei nº 50/XIII/2". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- PS Partido Socialista (2018b), "Propostas de Alteração à Proposta de Lei nº 50/XIII/2 (2)". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- PS Partido Socialista (2018c), "Propostas de Alteração à Proposta de Lei nº 50/XIII/2 (3)". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- PSD Partido Social Democrata (2017), "Projeto de Lei n.º 529/XIII/2.a Estabelece o regime jurídico da atividade de transporte individual e remunerado de passageiros em veículos descaracterizados a partir de plataforma eletrónica (TIRPE)". Assembleia da República. Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=41420.
- PSD Partido Social Democrata (2018), "Propostas de Alteração ao Projeto de Lei nº 529/XIII/2". Consultado a 19.10.2021, em https://www.parlamento.pt/ActividadeParlamentar/Paginas/DetalheIniciativa.aspx?BID=40897.
- Ley 9/2013, de 4 de julio. Boletín Oficial del Estado núm. 160. Jefatura del Estado.

Real Decreto 1057/2015, de 20 de noviembre. *Boletín Oficial del Estado* núm. 279. Ministerio de Fomento.

Real Decreto-ley 3/2018, de 20 de abril. *Boletín Oficial del Estado* núm. 97. Jefatura del Estado.

Real Decreto-ley 13/2018, de 28 de septiembre. *Boletín Oficial del Estado* núm. 236. Jefatura del Estado.

#### Luis André Carraça Guerreiro

Doutorando no Instituto Universitário de Lisboa (ISCTE-IUL)/CIES-Iscte – Centro de Investigação e Estudos de Sociologia

Avenida das Forças Armadas, Edifício ISCTE, 1649-026 Lisboa, Portugal

Contact: Luis\_Andre\_Guerreiro@iscte-iul.pt ORCID: https://orcid.org/0009-0006-2701-0542

Contributions: Conceptualization, Investigation, Visualization, Writing - original draft,

Writing - review and editing.

#### Paulo Miguel dos Santos Marques

Instituto Universitário de Lisboa (ISCTE-IUL) | Centro de Estudos sobre a Mudança Socioeconómica e o Território (Dinâmia'CET-Iscte)

Avenida das Forças Armadas, Edifício ISCTE, 1649-026 Lisboa, Portugal

 $Contact: paulo\_miguel\_marques@iscte-iul.pt$ 

ORCID: https://orcid.org/0000-0001-5053-8827

Contributions: Conceptualization, Supervision, Validation.

Received on 20.12.2022 Accepted for publication on 23.02.2023 https://doi.org/10.4000/rccs.14486



# A regulação das plataformas no setor de transporte de passageiros em Portugal e Espanha: estratégias diferentes, coligações diferentes

O Trabalho em Plataformas Digitais (TPD) faz parte de uma nova fase do capitalismo, em que plataformas digitais monopolistas usam algoritmos para mediar a oferta e a procura de trabalho. À medida que o TPD cresce, aumenta a percentagem de trabalhadores atípicos no mercado de trabalho e os Estados da União Europeia são pressionados para a sua regulação, mas as estratégias adotadas são diferentes. É o caso da regulação do TPD no setor do transporte de passageiros aprovada pelos governos de Portugal e Espanha. Este artigo faz uma análise comparativa destes casos de estudo, baseada em debates parlamentares e notícias nos média. Argumentamos que os partidos de centro--esquerda, que lideravam os governos em ambos os países, adotaram uma estratégia de regulação diferente porque têm concecões de solidariedade diferentes.

**Palavras-chave:** plataformas digitais; política laboral; regulação do trabalho; transporte de passageiros.

# La régulation des plateformes dans le secteur du transport de passagers au Portugal et en Espagne : stratégies différentes, coalitions différentes

Le travail sur les plateformes numériques (TPN) fait partie d'une nouvelle phase du capitalisme, dans laquelle les plateformes numériques monopolistiques utilisent des algorithmes pour gérer l'offre et la demande de travail. À mesure que le TPN se développe, la part des travailleurs atypiques sur le marché du travail augmente et les États membres de l'Union européenne sont pressés de le réglementer, mais les stratégies adoptées sont différentes. C'est le cas de la réglementation du TPN dans le secteur du transport de passagers approuvée par les gouvernements du Portugal et de l'Espagne. Cet article propose une analyse comparative de ces études de cas, basée sur les débats parlementaires et les rapports des médias. Nous soutenons que les partis de centre-gauche, qui ont dirigé les gouvernements dans les deux pays, ont adopté une stratégie de réglementation différente parce qu'ils ont des conceptions différentes de la solidarité.

**Mots-clés:** plateformes numériques; politique du travail; réglementation du travail; transport de passagers.