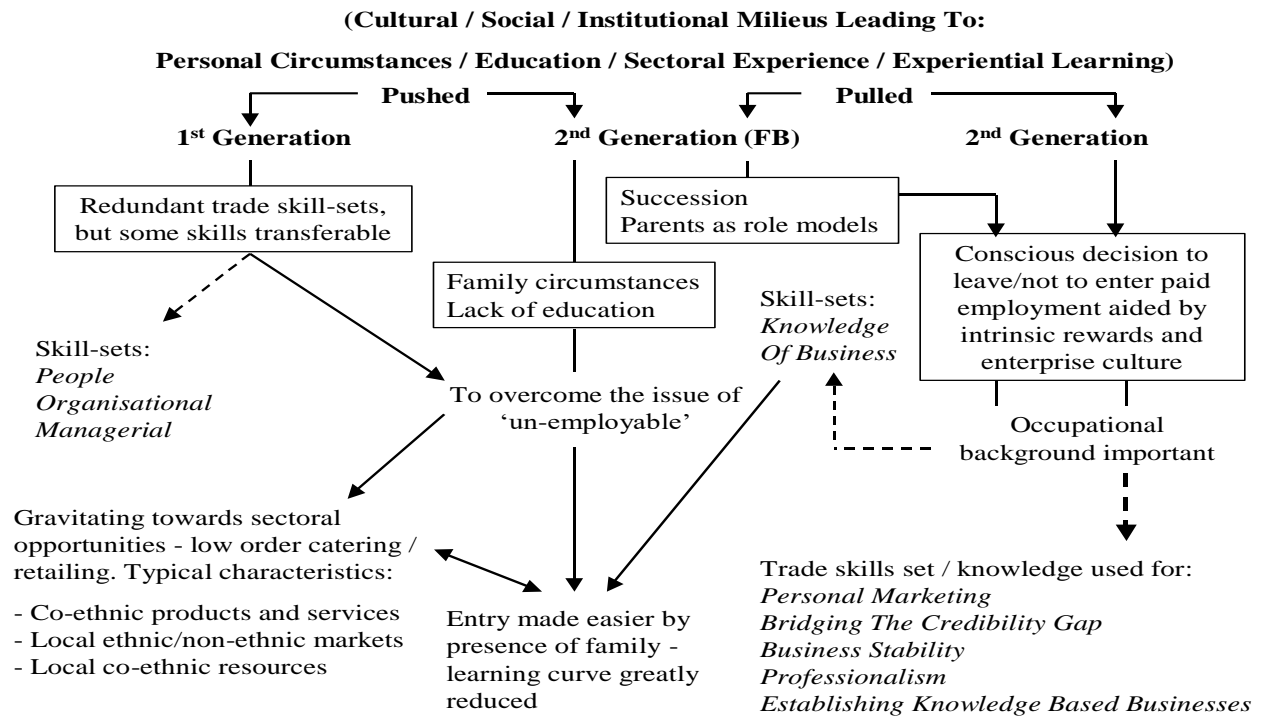


Diagram 1: Four Areas of Influence



(Source: All respondents, n=48)