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DOI:  
[10.1093/jacamr/dlad048](https://doi.org/10.1093/jacamr/dlad048)

Publication date:  
2023

Licence:  
Other

Document Version  
Publisher's PDF, also known as Version of record

[Link to publication in Discovery Research Portal](#)

*Citation for published version (APA):*  
, Michalsen, B. O., Xu, A. X. T., Alderson, S. L., Bjerrum, L., Brehaut, J., Bucher, H. C., Clarkson, J., Duncan, E., Grimshaw, J., Gunnarsson, R., Høye, S., Ivers, N., Lecky, D. M., Lindbæk, M., Llor, C., Lundgren, P. T., O'connor, D., Pulcini, C., ... Schwartz, K. L. (2023). Regional and national antimicrobial stewardship activities: a survey from the Joint Programming Initiative on Antimicrobial Resistance - Primary Care Antibiotic Audit and Feedback Network (JPIAMR-PAAN). *JAC-antimicrobial resistance*, 5(2), [dlad048].  
<https://doi.org/10.1093/jacamr/dlad048>

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## Regional and national antimicrobial stewardship activities: a survey from the Joint Programming Initiative on Antimicrobial Resistance—Primary Care Antibiotic Audit and Feedback Network (JPIAMR-PAAN)

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Received 7 December 2022; accepted 27 March 2023

**Background:** Antibiotic overuse and misuse in primary care are common, highlighting the importance of antimicrobial stewardship (AMS) efforts in this setting. Audit and feedback (A&F) interventions can improve professional practice and performance in some settings.

**Objectives and methods:** To leverage the expertise from international members of the Joint Programming Initiative on Antimicrobial Resistance – Primary care Antibiotic Audit and feedback Network (JPIAMR-PAAN). Network members all have experience of designing and delivering A&F interventions to reduce inappropriate antibiotic prescribing in primary care settings. We aim to introduce the network and explore ongoing A&F activities in member regions. An online survey was administered to all network members to collect regional information.

**Results:** Fifteen respondents from 11 countries provided information on A&F activities in their country, and national/regional antibiotic stewardship programmes or policies. Most countries use electronic medical records as the primary data source, antibiotic appropriateness as the main outcome of feedback, and target GPs as the prescribers of interest. Funding sources varied across countries, which could influence the frequency and quality of

A&F interventions. Nine out of 11 countries reported having a national antibiotic stewardship programme or policy, which aim to provide systematic support to ongoing AMS efforts and aid sustainability.

**Conclusions:** The survey identified gaps and opportunities for AMS efforts that include A&F across member countries in Europe, Canada and Australia. JPIAMR-PAAN will continue to leverage its members to produce best practice resources and toolkits for antibiotic A&F interventions in primary care settings and identify research priorities.

## Introduction

Approximately 90% of antibiotics are used in the community and outpatient settings.<sup>1,2</sup> Around two-thirds of antibiotics are prescribed by physicians in primary care, making this setting highly relevant for antimicrobial stewardship efforts.<sup>3,4</sup> Overuse and misuse of antibiotics contributes to rising rates of antimicrobial resistance (AMR) with an estimated 4.95 million and 541 000 deaths in 2019 associated with bacterial AMR globally and in Europe, respectively.<sup>5</sup> Antibiotic overuse can also have severe consequences for public health outcomes (e.g. sustained side effects, increased risk of mortality, prolonged hospital stays, loss of protection against infections) and socioeconomic development (e.g. drain on global economy, higher costs of treatment for patients).<sup>6</sup>

Effective antimicrobial stewardship (AMS) programmes are multifaceted and include data surveillance, education and quality improvement interventions, such as audit and feedback (A&F), to facilitate behaviour change and reduce inappropriate antibiotic prescribing. A&F is a strategy often used to improve professional practice and performance<sup>7</sup> and has been defined as ‘any summary of clinical performance of healthcare over a specified period of time’ given verbally, electronically or in written format.<sup>8</sup> In general, A&F is effective; a 2012 Cochrane review observed a 4% median improvement in performance, with greater effects observed when baseline performance was poor, when feedback was delivered by a superior/colleague and given more than once (both verbally and written), and when feedback included targets and an action plan.<sup>7</sup> In European countries, A&F has been widely used, both as mandatory government-run initiatives and voluntary local initiatives.<sup>9</sup> Historically, the UK and the Netherlands were the first countries to initiate A&F in the 1970s and 1980s as voluntary initiatives, and in the Netherlands, A&F was initiated by GPs in primary care settings.<sup>9</sup> Existing research illustrates large variations across countries regarding what is audited, the delivery of feedback, and programme ownership.<sup>9</sup> A&F is commonly used in Australia as well, including for antibiotics.<sup>10</sup> There are a variety of examples of A&F interventions that are operationalized in standard practice.<sup>11</sup> Some studies have assessed the effects of A&F in North America, Australia and Western Europe, but there is limited research comparing the use of A&F across different healthcare systems.<sup>9,12,13</sup>

The Joint Programming Initiative on Antimicrobial Resistance—Primary care Antibiotic Audit and feedback Network (JPIAMR-PAAN) is an international network of experts initiated in response to a call from JPIAMR with the objective to recommend best practices for the delivery of antibiotic prescribing feedback to community clinicians, using behavioural science. The JPIAMR-PAAN was assembled in May 2021, as a collaboration led by researchers in Canada and Norway representing three inter-related disciplines (AMS, primary care and implementation

science). The network has more than 30 members representing 11 different countries (Document S1, available as [Supplementary data](#) at [JAC-AMR Online](#)). The network members were invited to participate in the network because of their interest and expertise in one or more of the three interrelated disciplines.

The main objectives of the JPIAMR-PAAN include: (i) to develop and implement best practice tools and resources for designing and implementing antibiotic prescribing A&F in primary care; and (ii) to identify and prioritize a research agenda to advance the field and optimize A&F to support appropriate antibiotic prescribing in primary care. Further details are available on our website.<sup>14</sup>

There is uncertainty about the best way of designing and delivering antibiotic A&F interventions in primary care, making the main objectives of JPIAMR-PAAN highly relevant.

In this paper, we provide an overview of existing and planned A&F initiatives as part of AMS programmes in primary care within JPIAMR-PAAN.

## Materials and methods

An online survey was administered to all JPIAMR-PAAN network members with the goal of at least one respondent per country. The survey included 11 questions regarding A&F interventions on antibiotic prescribing, separated into three domains: current A&F activities, planned A&F activities and national antibiotic stewardship programme and policy (Document S2). The survey only collected which country the members represented. No other personalized data were collected.


The survey was sent by e-mail with a survey link, along with an invitation to participate, to all JPIAMR-PAAN-members (33), representing 11 countries. The survey was available from 21 October 2021 to 15 January 2022. During this period, respondents received one invitation to participate and three e-mail reminders to complete the survey. We also asked members to provide additional details, information and edits on two occasions (in July and October 2022). The results from the survey were analysed descriptively and additional details were added from simple web searches of key programmes mentioned in the results.

## Results

In total we received responses from all 11 countries (Australia, Canada, Denmark, France, Italy, the Netherlands, Norway, Spain, Sweden, Switzerland and the UK), represented by JPIAMR-PAAN members from 15 different individuals. We received two responses from Italy, Sweden, Switzerland and the UK, and we amalgamated all regional responses from the same country.

### Current and planned A&F activities

All 11 countries had members who reported current and ongoing A&F work on antibiotic prescribing to primary care providers. Furthermore, 10 out of 11 countries had members who reported planned future work in A&F. In general, the population of interest

	 Australia	 Canada	 Denmark	 France	 Italy	 Netherlands	 Norway	 Spain	 Switzerland	 Sweden	 United Kingdom
<b>CURRENT A&amp;F ACTIVITIES</b> <i>Population(s) of interest</i>	Yes All GPs, selected GPs, high prescribing GPs.	Yes All primary care physicians, and high prescribers	Yes GPs, pharmacists, nursing homes, out of hours services	Yes All GPs and some nursing homes, out of hours services, some dentists	Yes GPs, pediatricians, hospital prescribers	Yes GPs	Yes GPs, doctors and nurses in nursing homes	Yes GPs, pharmacists, nursing homes, out of hours services	Yes Top 80 % of prescribers of antibiotics	Yes All physicians and specialists	Yes All primary care practitioners, all practices within a regional commissioning area
<b>Main outcomes</b>	Number of prescriptions, appropriateness and prescription duration	Total prescriptions and prolonged durations	Appropriateness of diagnostics and antibiotic prescriptions	Different quantity metrics	Daily defined dose (DDD) (antibiotics and antimycotics)	Total prescription rates per indication, second choice prescriptions per indication	Total number of antibiotic prescriptions and DDDs, proportion	Main goal: Appropriateness of antibiotic prescribing	DDD per 100 consultations	Appropriateness of antibiotic prescribing and total number of prescriptions	Proportion of patients prescribed antibiotics (previous 8 weeks), appropriateness of prescriptions
<b>Data Sources</b>	Routinely collected Pharmaceutical Benefits Scheme (PBS) data	Admin data	Audit templates (HAPPY AUDIT)	Admin data	EMR (hospital, primary care, pharmacy) and admin data	Primary care charts and admin data	NorPD (Norwegian rx database) + EMR + data from pharmacies for nursing homes	Audit-based registrations	Claims data (from 3 large insurers)	EMR and pharmaceutical sales data	EMR, free access prescribing data bases (Fingertips, ePact2 etc), TARGET audits
<b>PLANNED A&amp;F ACTIVITIES</b>	Yes (planned survey: assess and feedback data on the quality of antimicrobial use in general practice)	Yes	Yes	Yes (HAPPY PATIENT + All GPs, all nursing homes, and all dentists.	Yes	Yes	Yes	Yes (HAPPY PATIENT)	Unsure	Yes	Yes
<b>Data sources available</b>	PBS + NPS MedicinesInsight + POLAR + PEN-CAT + My Health record	Admin data for 65+ years & proprietary data for all antibiotic prescribing	National prescription database	Admin data	EMR (primary care, pharmacy) and admin data	Primary care charts	NorPD + EMR + data from pharmacies for nursing home	-	Routinely collected highly representative claims data	EMR (routine collection) and out-patient data	EMR, free access prescribing data bases (Fingertips, ePact2 etc), TARGET audits
<b>Routine A&amp;F?</b>	No	Yes – regional government funded + research grants	Yes – funded by regional governments (The Danish regions)	Yes – national and regional government funded	Yes – free institutional activity (A&F for antibiotic Rx is required)	No	No	No	No	Yes – A&F via Strama and the “Primary care Quality” (quality system)	Yes – funded by Some commissioning areas, regional depending

**Figure 1.** Summary of current and planned A&F activities.

for A&F was GPs, other primary care physicians, and prescribers in nursing homes (Figure 1).

Members from Denmark and Spain made reference to the ‘HAPPY PATIENT’ project: a 3 year project with focus on decreasing inappropriate antimicrobial use for common community-acquired infections. The HAPPY PATIENT project was built upon a patient-centred approach, initiated in January 2021, and will be implemented in five target countries (Spain, France, Lithuania, Poland and Greece) with diverse health systems, populations and levels of antibiotic consumption.<sup>15,16</sup> The project flyer<sup>15</sup> is available in Document S3.

### Data sources and outcomes used in A&F activities

Across different countries, significant variability exists in the data sources and outcomes used in A&F activities. The most commonly used data sources were EMRs and claims data and routinely collected administrative data (Figure 1).

Representatives from Denmark reported their use of audit templates as data sources from the ‘HAPPY AUDIT’ project. The HAPPY AUDIT registration sheet is available in Document S4.<sup>17</sup> This was a multinational A&F intervention project in the EU, with 15 partners from nine countries.<sup>17</sup> The project was initiated in 2008 through quality improvement of GPs in the diagnosis and treatment of respiratory tract infections by developing intervention programmes.<sup>17</sup>

England reported using ‘Treat Antibiotics Responsibly, Guidance, Education and Tools’ (TARGET) audits for prescriber self-











assessment. The TARGET website hosts a range of AMS tools including, for example, patient information leaflets, self-assessment checklists (Document S5), toolkits and resources to help practitioners implement AMS activities.<sup>18</sup> Respondents from England also mentioned various free-access monthly practice-level prescribing databases such as ‘Fingertips’ and ‘ePact2’, which allow prescribers in England to compare their practice against local, regional or national settings/average.<sup>19,20</sup> Lowering AntiMicrobial Prescribing (LAMP) is a regional UK project, which utilizes EMR data.<sup>21</sup> Similarly, the Australian Commission on Safety and Quality in Health Care and the Australian National Centre for Antimicrobial Stewardship also provide a variety of AMS resources for practitioners aiming to implement AMS activities.<sup>22,23</sup>

The survey showed differences in the outcome metrics used for A&F interventions across countries, but the most common outcomes used were total number of antibiotic prescriptions and antibiotic prescribing appropriateness (Figure 1).

### National antibiotic stewardship policy/programme(s)

Members from 9 out of 11 countries reported having a national AMS programme or policy. Figure 2 provides an overview of the most recent national antibiotic stewardship programme/policy. We discovered that these national action plans did not have primary care as main focus. One exception was Denmark with two goals aimed at primary care. Several countries had national programmes developed using A&F as a strategy in primary care.



<i>Participating countries</i>	<i>Most recent National Antibiotic Stewardship programme/policy</i>	<i>Year of implementation</i>
 <i>Australia</i>	Australia's National Antimicrobial Resistance Strategy – 2020 and beyond.	2020
 <i>Denmark</i>	National action plan on antibiotics in human healthcare. Three measurable goals for a reduction of antibiotic consumption towards 2020.	2017
 <i>France</i>	2022-2025 National Strategy for preventing infections and Antibiotic resistance.	2022
 <i>Italy</i>	PNCAR- National action plan on antimicrobial resistance.	2017
 <i>Netherlands</i>	National A&F program for GPs (structured feedback and peer discussion)	2020
 <i>Norway</i>	National Strategy against Antibiotic Resistance 2015-2020.	2015
 <i>Spain</i>	PRAN – Plan Nacional Resistencia Antibióticos.	2014/2019
 <i>Switzerland</i>	Strategy on Antibiotic Resistance Switzerland (StAR).	2015
 <i>Sweden</i>	The Swedish strategic programme against antibiotic resistance – Strama.	1995
 <i>The UK</i>	Tackling antimicrobial resistance 2019-2024. The UK's five-year national action plan.	2019

**Figure 2.** National AMS programmes/policies.

Australia's representative reported having a national antimicrobial strategy, which is a 20 year vision to minimize the development and spread of AMR, and that builds upon the 2015 strategy. In addition, one of the pillar objectives is appropriate usage and stewardship practices, with continued work with, for example, GPs to develop AMS initiatives in community settings.<sup>24</sup>

From France, the presence of a national AMR action plan that uses the One Health approach was indicated, with five objectives focused on awareness, education, research and innovation, monitoring and surveillance, and interministerial and international actions governance,<sup>25</sup> and is complemented by an operational plan (2022–25) in human health, which must be supported, developed and deployed regionally and locally, that includes primary care, to achieve a long-term impact.<sup>26</sup>

Members from Italy also reported having a national AMR control plan (PNCAR) along with regional AMR plans. The Italian PNCAR (2017–20) outlines the strategies for surveillance, prevention and control of healthcare-associated infections, and specific AMR prevention activities.<sup>27</sup>

The Netherlands has a national voluntary programme for GPs to provide data from their charts and get structured feedback and discussion in small groups.

Norway described a 5 year strategy (2015–20) with goals of reducing total antibiotic use through reductions in inappropriate antibiotic prescribing.<sup>28</sup> One of the focus areas of this action plan is to improve prescribing practices in all sectors, with promises to investigate the creation of a feedback system to GPs, among

others, on their antibiotic prescribing practice, with peer assessment.<sup>28</sup> Following the strategy, a 5 year governmental action plan was in place in 2016,<sup>29</sup> leading to the establishment of national interventions based on A&F for GPs and nursing homes (RAK/RASK, more appropriate antibiotic use in municipalities and nursing homes).<sup>30,31</sup> See Document S6 for the RAK course.<sup>32</sup> A recent study demonstrated a significant reduction in total antibiotic use by the end of 2020; however, the COVID-19 pandemic likely contributed to the observed reduction with reduced use of health services.<sup>33</sup>

Spain reported having limited stewardship programmes in their country. However, we found the presence of a National Plan against Resistance to Antibiotics (PRAN) (2019–21), with the aim of raising awareness of AMR.<sup>34</sup>

A prominent stewardship programme in Europe is Strama in Sweden. Strama was founded in 1995 and is now an advisory body to the Public Health Agency of Sweden, and the Strama work consists of networking and interaction and is 'characterized as a cyclical process with continuous communication with prescribers'.<sup>35</sup> A 10 year follow-up analysis of Strama demonstrated its contributions to the reduction in antibiotic use nationally, but called for sustained stewardship efforts.<sup>36</sup> In Sweden, Strama has been successfully implemented on a national level, where regional groups provide feedback on antibiotic consumption to prescribers using local data, and carry out local stewardship interventions.<sup>37</sup>

The UK also published a 5 year national action plan in 2019 to support their 20 year vision on AMR, in which resistance is

effectively contained and controlled with three key messages: reducing the need for antimicrobials; optimizing the use of antimicrobials; and investing in innovation, supply and access.<sup>38</sup>

Denmark also have a national action plan with a main goal of 30% reduction in the following three areas: redeemed antibiotic prescription; broad-spectrum prescriptions in primary care; and consumption of critically important antibiotics in hospitals, whereas the first two goals are aimed at antibiotic consumption in the primary healthcare section.<sup>39</sup>

Canada and Switzerland reported to have no national antibiotic stewardship programme/policy at the time of the survey, but through online search we found Switzerland's Strategy on Antibiotic Resistance (StAR) with eight strategic objectives to ensure the effectiveness of antibiotics long term.<sup>40</sup>

### **Routine A&F activities and funding sources**

Members from 6 out of 11 countries reported routine antibiotic A&F activities in primary care in their country, with notable differences in funding sources. Australia has routine A&F in hospitals, but this does not yet exist in primary care. In Ontario, Canada some activities are government funded, while others are conducted with support from academic research grants. Denmark reported having routine A&F that could be supported by the Danish regions. The five Danish regions were formed during the 2007 reform, and have the primary responsibility for overseeing hospitals, GPs and specialists in private practice.<sup>41</sup> In France, activities are primarily coordinated and funded by the national health insurance and the Ministry of Health.<sup>42,43</sup> In Italy, A&F for antibiotic prescribing is a required institutional activity in each Local Health Authority. In Sweden, A&F is carried out via Strama (Swedish strategic programme against antibiotic resistance)<sup>35</sup> in all 21 Swedish regions and 'Primary Care Quality', a quality system for the primary care setting for quality improvement.<sup>44</sup> In several Swedish regions the primary healthcare centres deliver an annual report on the outcome of their work to improve rational antibiotic prescribing and in some regions this also includes collegial reflective meetings and discussion of case studies, which was highlighted in a study as important by GPs to achieve rational antibiotic use.<sup>35,45</sup> The regional Strama groups are funded by the Swedish regions. The UK also has routine A&F for antibiotic prescribing for primary care, some of which is paid for by Intermediate Care Boards (formerly clinical commissioning groups), but this is region dependent.

In Sweden, A&F occurs as both mandatory and voluntary activities, and similarly, A&F is a required institutional activity in Italy and France. Other programmes mentioned by survey respondents were voluntary A&F activities.

### **Discussion**

Our survey has identified that some European countries, Australia and Canada have implemented heterogeneous AMS programmes in primary care, which commonly feature A&F as a component.

Survey results showed that all participating countries are actively engaged in primary care antibiotic A&F, but with various populations of interest, outcomes and data sources. There was significant variability in the reported data sources and outcomes

for A&F activities. Multiple countries utilized EMRs as the main data source to identify outcomes of total number of antibiotic prescriptions and appropriateness of antibiotic prescribing. Such variability may indicate uncertainty on best practices related to the development and implementation of A&F interventions, and antibiotic stewardship programmes at large. Historical context and resource availability may also contribute to the observed variability.

There are a variety of metrics that can be used to measure community antibiotic use, which have different benefits, interpretations and limitations. Antibiotic appropriateness is generally the preferred metric; however, it can be challenging and costly to accurately obtain from administrative or EMR data.<sup>46,47</sup> Canada reported the use of prolonged duration as an outcome for A&F interventions and demonstrated increased effectiveness of reducing overall antibiotic use with the inclusion of prolonged duration prescribing in the feedback and action plans.<sup>48,49</sup> France is exploring the concept of 'proxy indicators', estimating the appropriateness of antibiotic prescribing at prescriber or facility level, based on routine administrative data.<sup>26</sup>

The WHO has called for all nations to develop AMS action plans.<sup>6</sup> In May 2015, the WHO highlighted the crises of systematic overuse and misuse of antimicrobial drugs in both human medicine and food production, leading to the threat of AMR for all countries, ultimately calling for immediate global action to prevent a post-antibiotic era.<sup>6</sup>

Our survey results showed that Australia and most European countries that participated in this survey responded to the WHO's call for a national action plan for AMR. Canada reported no national plan at the time of the survey, which may be partly attributed to the separation of health ministries and mandates on a provincial level and delays from the COVID-19 pandemic. Nonetheless, the success and implementation of these action plans vary by regions, and the sustainability of these interventions are unclear. Continuous international collaborations can be beneficial in sharing the results of each national action plan and leveraging expertise to identify the most successful component of these antimicrobial stewardship efforts. The European Commission has recognized AMR as a high priority and allocated a budget of EUR 50 million of direct grants with the one of the expected results being updated national action plans across the EU.<sup>50</sup> The JPIAMR-PAAN members who participated in this survey are from countries with publicly funded healthcare systems and (at least partial) publicly funded medication programmes. This may facilitate data collection and operationalizing A&F initiatives on a population level.

The feedback presentation and composition of antibiotic A&F reports varied between the participating countries. For example, Canada, the UK and Australia have published their studies using mailed letters to high-prescribing primary care physicians with good results (see Documents S7-S9 for example letters).<sup>10,48,51</sup> These reports had behavioural change messaging with a peer-comparison component. In contrast, studies from Switzerland conducted among primary care physicians demonstrated that A&F intervention with peer comparison had no significant effect on reducing antibiotic use.<sup>52,53</sup> Conflicting results on the impact of A&F interventions are likely related to the details of the intervention design, the metrics and comparators used, and how the intervention links the data and messaging to the desired behaviour change.<sup>54</sup> Further research is needed that compares

various methods of peer-comparison A&F in primary care settings.<sup>3</sup> A recent study from Norway among GPs found motivation for quality improvement work to be being better doctors, and discussions in safe peer groups seemed to be a safe arena, and may be an important setting for quality improvement work.<sup>55</sup>

### Value of the paper

This survey may contribute to the literature by comparing and contrasting different approaches to AMS and A&F in primary care from JPIAMR-PAAN member countries, providing opportunities to foster collaboration and for programmes to build off one another. A&F is an important component of AMS in primary care and this paper provides insights into the variability in which A&F is currently being implemented or planned.

### Limitations

There are notable limitations in this paper on A&F interventions and AMS efforts.

Survey results for each country were obtained from only one or two representatives, and limited to the 11 countries presented by JPIAMR-PAAN members. Furthermore, web-based search was conducted to confirm or supply survey results. We only received information on our members' current and planned A&F activities, and not all existing AMS and A&F activities in their country.

Further, these data are not generalizable to low- or middle-income countries as there are unique challenges related to both the burden of drug-resistant infections and response to AMR.<sup>56</sup>

### Conclusions

We hope to encourage further discourse in the field of antibiotic A&F and develop guidance for the development and implementation of A&F interventions. The goals of JPIAMR-PAAN are to provide further insights and recommendations on best practices for antibiotic A&F to primary care clinicians. Further work from this network will outline best practices for development and conducting A&F in primary care, as well as define research priorities to advance the field and improve antibiotic prescribing to slow the emergence of AMR. We will continue to leverage the network's expertise to explore the design of A&F across different healthcare systems to advance and provide guidance to the field.

### Acknowledgements

We would like to thank all the members of the JPIAMR-PAAN for participating and providing valuable input from their country. A full list of JPIAMR-PAAN members is in Document S1.

### Funding

This work was supported by funding from the Joint Programming Initiative on Antimicrobial Resistance (JPIAMR) (Canadian Institute of Health Research grant number 448378) as part of JPIAMR Network Plus 2020.

### Transparency declarations

The JPIAMR-PAAN have received funding from the Joint Programming Initiative on Antimicrobial Resistance (JPIAMR). Carl Llor declares having

received research grants from Abbott Diagnostics. Jeremy Grimshaw holds a Canada research Chair in Health Transfer and Uptake. All other authors: nothing to declare.

### Supplementary data

Documents S1-S9 are available as [Supplementary data](#) at JAC-AMR Online.

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