ID Cover Page

Summary of WP Team

The entrepreneurial journey of founding an impactful, local, and transparent fashion brand

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Partnerships and company acceleration

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THE ENTREPRENEURIAL JOURNEY OF FOUNDING AN IMPACTFUL, LOCAL, AND TRANSPARENT FASHION BRAND



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Abstract

This work project discusses the development of the hybrid D2C business "meiæs". meiæs is a local, transparent, and impactful fashion brand producing socks and donating five percent of its revenues to the Hope Zones Foundation. This foundation focuses on preserving and protecting the ocean, with a special focus on Portugal's coasts. Starting with developing a business model using the Lean Business Model Canvas by Maurya (2010), the authors cover essential aspects such as the problem and solution definition, market size, sales and marketing channels, and team. Eventually, hypotheses are developed which are rejected or accepted in the individual parts. The authors' main findings were that meiæs was not able to achieve product-market-fit yet due to the immaturity of the business but will most probably achieve it in the near future once the first batch of socks has sold out. Moreover, using short-form videos (reels) on Instagram are the most effective form of advertising, and enlarging the company's network can increase future funding and partnership opportunities. Lastly, meiæs socks were found to be more sustainable due to their low raw material CO₂ footprint of only 1kg per pair of socks.

Note: As "meiæs" is a brand name, it is always written in lowercase letters, even at the beginning of a sentence.

Keywords: entrepreneurship, start-up, sustainability, hybrid D2C business model, fashion, consumer goods

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Part I: Group part

How to read this document

This work project is written by four different authors. The first 40 pages are the group part, to which every author equally contributed. It is focused on the development of the business model using the Lean Business Model Canvas, a framework modified by Maurya (2010), based on the Business Model Canvas proposed in 2005 by Osterwalder (2005). It is elaborated on why this framework was chosen in a separate chapter, "Lean Business Model Canvas". Firstly, the founded fashion brand meiæs is introduced. Secondly, the four cycles the team went through are explained to identify and refine the entrepreneurial idea. Third, every aspect of the Lean Business Model Canvas is described, and the actions and decisions leading to hypotheses and goals for the business are analyzed.

The following 60 pages of this work project are written individually. Meaning that every author covers a specific focus area. The focus areas are: "Product, supplier, and product-market-fit" (Nils Johannsen), "Marketing and sales" (Marita Schmeller), "Partnerships and company acceleration" (Eva-Marie Steinbömer), and "Impact assessment" (Georg Reckhaus). At the end of the group part, a justification for each focus area can be found with an explanation of how each individual part is used to critically evaluate the set hypotheses and goals. Lastly, the remaining 4 pages jointly report about learnings during the foundation of meiæs and give an outlook on its future

1 About meiæs: impactful, local, transparent

Most of society is unaware that the fashion industry's projected carbon dioxide equivalent emissions are 1.2 gigatons annually and are therefore responsible for around 10% of the global CO₂ emissions (World Bank 2019). The share of "unsustainable" yarns used to produce clothing pieces, such as polyester, is set to be around 52%. Only 17% of brands are transparent about

their annual carbon footprint at the raw material level, while 93% of brands do not pay workers a living wage (Clean Clothes Campaign 2022). Alarming facts that are mainly driven by the ever-growing fast-fashion industry. When most consumers think about the (fast) fashion industry and its negative impact on the planet, they tend to focus on the above-mentioned effects. But the direct effect it has on the ocean and its inhabitants are equally important. That is why meiæs was founded – an impactful, local, and transparent fashion brand supporting ocean-related projects.

meiæs aims to contribute to a more sustainable fashion industry by offering socks for young, fashionable, and conscious-minded customers who desire to positively impact the environment and especially care about the ocean. meiæs is a fashion brand producing high-quality socks made locally in Porto, Portugal, from organic cotton. The aim is to be fully transparent about the origin of the socks, including the production and the environmental and economic impact. Having a particular focus on social responsibility, five percent of the brand's revenues are donated to ocean preservation projects in Portugal.

2 Methodology and data collection

The team used primary and secondary research to validate assumptions and the approach of meiæs as a business. The Plan Do Check Act (PDCA) framework was used to explain processes and decisions. These aspects are explained in the following.

2.1 Primary research

An online survey was conducted to better understand the meiæs customer. The main goal was to validate the idea before selling the socks and to know what to focus on in the communication with potential customers. The survey was published using the Qualtrics software. It was spread over the personal network of the researchers. The survey was posted online on 27th October 2022 until 7th November 2022. After the survey was closed and all data collected, incomplete

data sets were removed, and an IP filter was applied to ensure no more than one survey was conducted on the same device, ensuring the high quality of the data. In addition, answers were checked for so-called "straight-liners", where the participant always clicks the same response to finish the survey as quickly as possible. A total of 163 people completed the survey. The following table gives an overview of the participants' characteristics.

Table 1: meiæs - customer feedback survey

	Participants (N =163)	absolute	in percentage
	Average age	24	
Sex	Female	75	46%
sex	Male	88	54%
	Student	126	77%
	Employed	22	14%
	Self-Employed	0	0%
Job	Senior citizen	0	0%
	Unemployed	7	5%
	Other	7	5%
	Average income per month	1.200€	

The survey was divided into five sections. It started with an introduction to the research project, and the indication to trade all answers anonymously. The second part of the survey began with demographic questions before the third part asked about the participants' sustainability preferences. The questions were focused on consumer behavior and the consumer's evaluation of different attributes when choosing a new pair of socks. The order of the given answers was randomized to ensure minimal influence on consumer perceptions. The results are discussed in different chapters. The most significant learning from the survey was that a big sample is difficult to achieve. Researchers subsequently need to find multiple ways to approach their

target group and convince them to participate. Screenshots from the survey can be found in appendix 1.

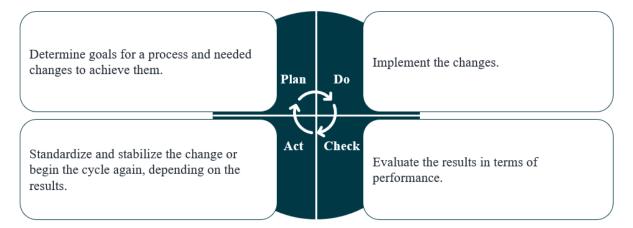
2.2 Secondary research

For the secondary research, mainly published survey results from prestigious market research organizations and market trends were used as a basis. In addition, many academic papers were analyzed and used, especially to better understand the PDCA framework (introduced in the following) and the Lean Business Model Canvas.

2.3 PDCA framework

During the entrepreneurial journey, the meiæs founding team underwent different cycles of reevaluating ideas, learning from failures, and adapting to new circumstances. To be most
efficient, the Plan Do Check Act (PDCA) framework for continuous improvement (Lean
Enterprise Institute 2022) was applied. The framework starts with the first step, "Plan" where
the goals are determined. During the second step, "Do" the plan is conducted. In the third step,
the results are "checked" and critically evaluated until conclusions are drawn and implemented
in step four, "Act". Depending on the results, the cycle will be re-entered, or measurements to
stabilize results will be undertaken.

Figure 1: PDCA framework



Successes and failures paved the entrepreneurial journey of meiæs. Most failures made the team realize that being an entrepreneur is mostly about being resilient and solution-oriented toward the challenges that occur during the process. Using pro and contra listings for problems and joint decision-making processes, and majority voting supported meiæs in finding the right solutions. Based on the events and unforeseen circumstances that happened, the team discussed alternatives and conducted the option with the most significant success rate regarding input, output, and outcome. After every decision, a reflection was made to improve the efficiency and adaptiveness of the team continuously.

3 The entrepreneurial journey of the meiæs founding team

The following chapter evaluates the different cycles during the entrepreneurial journey while using the PDCA framework for analyzing and ultimately agreeing on the final product.

3.1 Cycle 1: hummus made from peas

The first cycle started with the planning of a project in the food sector, as the whole team was motivated and interested in creating a venture in that field. The main goal was to identify unsustainable foods where no suitable alternative exists in the market yet and try to do it differently and more sustainably. It was found that there is a huge problem with water used on avocado plantations. A single avocado needs around 220 liters of water to grow (GRACE Communications Foundation 2022), which makes the famous product "guacamole" unsustainable. The team decided to develop a better alternative and searched for alternatives to avocados ("Plan"). Peas were identified as a good alternative, as they are rich in proteins and have the same color as avocados. In the next step, the team prepared different dips made from peas and tasted them. The dip was also given to friends to investigate how people would react.

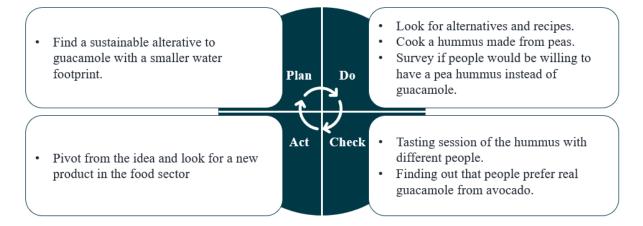
Figure 2: Hummus made from peas - first and second product testing session



During the checking phase, the team noticed that the dip had a similar color and texture, but the taste differed significantly from

traditional guacamole. The project was evaluated as difficult to pursue because of obstacles such as keeping the product cold during the sales process and selling it to supermarkets. As a result, the idea was pivoted, and a new cycle was entered. The key learning was that offering a food-based product comes with more challenges than expected, such as making the product long-lasting and being in compliance with several food regulations.

Figure 3: PDCA cycle one - hummus made from peas



3.2 Cycle 2: algae snacks

Building upon the learnings from cycle one, cycle two was entered. The team decided to stay in the food industry but focus on something that does not need any refrigeration, as this was seen as the main blocker for the pea hummus. Georg brought up the idea of producing a snack from algae as he had previous scientific touchpoints with the resource during his first masters. Everyone understood its potential, as it has a high nutritional value (Ścieszka and Klewicka 2018). It can be produced sustainably with marginal land use and a fast-growing cycle (Taelman

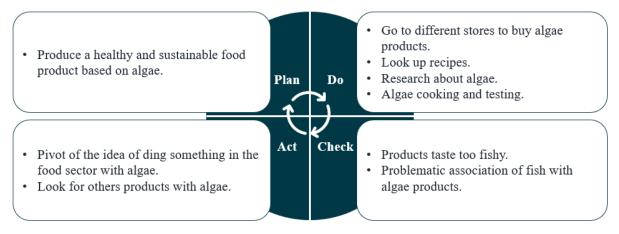
et al. 2015). Especially for vegans, it can be used as a supplement for omega 3 and omega 6. A tasting took place to get an impression of the current product offering of algae snacks in the food market. The list can be found in appendix 2. The team went to local Asian stores in Lisbon and ordered different products online, such as algae chips, algae noodles, or simple algae powder.

Figure 4: Algae snacks - product testing session



All in all, the team was not convinced of the taste of a single product. All products tasted a lot like fish and had a very strong smell. Therefore, the group explored producing different algae snacks by themselves. The plan was to make healthy algae chips. Simple nori-paper was bought (the same paper used for sushi), seasoned, and roasted in the oven. However, after many trials, the fish taste was still very strong, which the team considered problematic. It was concluded that the team would focus on algae as a sustainable resource but not within the food industry.

Figure 5: PDCA cycle two - algae snacks

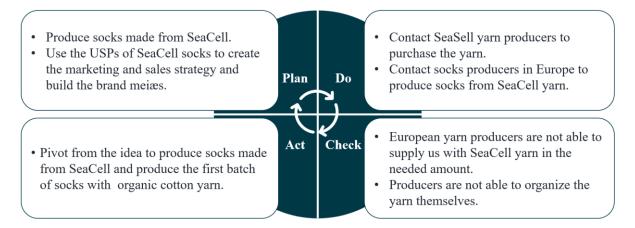


The key learning in this cycle was that taste is personal and connected to associations, like the association many humans have of fish and algae. This makes creating a product from algae difficult.

3.3 Cycle 3: socks made from SeaCell

The PDCA cycle was again entered to work on the next business idea. Since a former project group member was already active in the fashion industry (Julius Holzer), the idea of using algae as a natural resource for producing "sustainable" clothing was evaluated. The "Plan" phase was entered by conducting secondary market research about yarns made from algae.

Figure 6: PDCA cycle three - socks made from SeaCell



SeaCell yarn was discovered, an algae-based material with several appealing promises about its environmental impact, quality, and health benefits. The leading manufacturer of SeaCell is smartfiber AG from Germany, founded in 2005 and providing many different brands with their SeaCell yarn since then, which also gives meiæs a proof-of-concept. The team was in contact with them during the start of the "Plan" phase to ask for help in finding potential suppliers and partners. SeaCell is produced in a similar way to other naturally occurring plant-based yarns. From farms in the Icelandic Fjords, manufacturers obtain algae known as Ascophyllum nodossum. It is processed and combined with cellulose to create the final SeaCell yarn. The method used to harvest the algae is safe and environmentally friendly. SeaCell acquired the EU

Ecolabel (the official European Union voluntary label for environmental excellence) and complies with the requirements for OEKO-Tex Standard 100 (one of the world's best-known labels for textiles tested for harmful substances), and is certified for infant goods. The SeaCell material employed will impact both the environmental advantages and biodegradability. Fabrics made entirely of plants that use standard SeaCell fibers, and no extra nano-silver are biodegradable. The SeaCell fiber ultimately is both, biodegradable and compostable on a biological level. For individuals looking to update their wardrobes, the notion that clothing made from algae has health benefits was intriguing to the team. SeaCell can maintain its nutrients because of the particular drying procedure and non-chemical processing. As a result, the fibers are filled with antioxidants, Vitamin E, calcium, magnesium, iron, and plenty of other minerals. The antioxidants in the vitamin E boost should battle free radicals and slow the aging process while nourishing exhausted skin. Therefore, SeaCell can be seen as the perfect yarn alternative for customers with skin-related problems. The founders noticed that many people in their surroundings suffered from skin diseases on the feet, due to walking a lot in bad quality shoes. Common issues were bad odor or fungus. Hence, the team decided to produce socks made from SeaCell. Another supporting argument for socks is the fact that no special cut is needed for them resulting in a faster finalization of the final product (compared to e.g. a t-shirt). Socks made from a combination of SeaCell and organic cotton will be lighter and more breathable, offering greater all-day comfort, especially during the warmer months. The fibers can tolerate sweat far better than cotton since they are also more absorbent and durable. It was noticed that SeaCell is a highly sought-after product because of its qualities as a comfortable, natural material with positive effects on the environment and human health. Due to the associated expenditures, there are still few options available. However, several businesses incorporate seaweed materials into their shirts, undergarments, and activewear, providing meiæs with proof that the yarn is durable, comfortable, and ready to use in clothing pieces.

Examples include Pangaia, Tommy Hilfiger, Lululemon, Speidel, and Deap. Pictures of the brands can be found in appendix 3.

The examples indicate interest and a need for product innovation with SeaCell in the market. In addition, there is an approximate premium of 30% to 50% when it comes to prices for the fashion pieces produced with SeaCell. It would not be a surprise if other brands also started using algae-based textiles in the future. Simply using a high-quality blend can maximize the advantages of algae apparel for fashion businesses. Currently, SeaCell has both pros and cons. As experienced, production costs are still very high (compared to other yarns widely available) because there are hardly any manufacturers of this specific yarn in the market. This might reduce the percentage of SeaCell in each clothing piece, making the final product less useful. The claims regarding health advantages like vitamin transfer (Ross 2022) seem a bit far-fetched, and the team could not set up long-term experiments with socks made from SeaCell. However, there is little doubt that the developed production techniques are more environmentally friendly than other cotton alternatives. The "Do" phase was started by contacting smartfiber AG and more than 30 different socks producers in the whole of Europe. While doing so, the following issues were experienced:

- (1) Many suppliers did not get back to the team, although several reminders were sent and offices called. This process started at the end of May 2022 and ended at the end of October 2022.
- (2) Several suppliers had a minimum order quantity of 1000 pairs or more, which would mean a very high initial investment that did not comply with meiæs' lean business approach as well as the available funding. It was decided not to move forward with them due to the high risk of losing too much money by not selling the stock.

- (3) Almost all suppliers did not have the SeaCell fabric in storage and were also not able or willing to purchase the yarn. It was decided not to continue with these suppliers because they did not fit meiæs' value proposition.
- (4) As many suppliers had a break during the summer months, the lead times for producing the socks were set to a couple of months, leaving the team with the risk of not receiving the first batch of socks in time before the deadline of this work project. The whole supplier list can be found in appendix 4.

Table 2: Excerpt from supplier list (26 fashion producers in Europe that meiæs has contacted)

Name	Location	Website	Status	Price per Pair	Lead Times	Minimum Order	Seacell Yes/No
Trex Socks	Bulgaria	www.trexsocks.com	N/A	N/A	N/A	N/A	No
Spartasocks	Lithuania	https://spartasocks.com/	in contact	1,6 Eur/pair	sample	1000	can order it
Steven	Poland	https://steven.pl/kontakt	in contact	N/A	N/A	no MOQ	Yes

However, the team was able to order three different samples of socks from two different producers (one from Portugal and one from Turkey). The Portuguese sample did not contain any SeaCell, but the Turkish sample did. It was even possible to provide feedback for improvements, and the team received a second sample from Turkey. However, as meiæs wanted to produce locally in Portugal to have the lowest environmental impact, the Turkish supplier was ultimately rejected. The CO₂ emissions that would have occurred while transporting the socks to Portugal would pollute the environment too much.

Figure 7: First sample from a Portuguese supplier (without SeaCell)



Pros: Fast lead times and shipment, good quality with high needle count.

Cons: Medium production costs, not produced with SeaCell fiber.

Figure 8: First sample from a Turkish supplier (with SeaCell)



Pros: Fast lead times and shipment, produced with SeaCell fiber, low production costs.

Cons: Bad quality, low needle count, no local production, wrong hex codes used for colors.

Figure 9: Second sample from a Turkish supplier (with SeaCell)



Pros: Fast lead times and shipment, produced with SeaCell fiber, right hex codes used for colors.

Cons: Bad quality, low needle count, no local production, logo in bad quality when socks are worn and therefore stretched.

In the "Check" phase, the team finally realized that it was not able to find a suitable manufacturer that (1) had SeaCell yarn available and

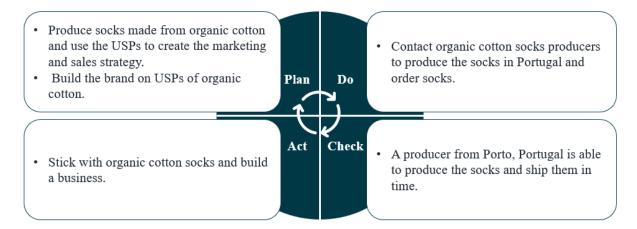
could provide it in the requested amount of a maximum of 500 pairs in the desired quality, and (2) was able to order SeaCell themselves from any other independent yarn supplier. In addition, the costs for producing socks made with SeaCell were around two times higher than producing socks from usual organic cotton. In addition, due to the unavailability of SeaCell yarn, the lead times were two to four months, according to several producers. The "Act" stage was entered, and the team decided to pivot another time to start with a D2C business model with a social purpose (donating five percent of revenues made to ocean-related projects in Portugal), selling organic cotton socks.

3.4 Cycle 4: socks made from organic cotton

As it was not possible to produce socks made from SeaCell due to several limitations to the availability of the yarn in the market and production lead times, it was shifted to producing the first batch of socks with organic cotton. Organic cotton was the first alternative most of the contacted suppliers offered, which is why this option was the most realistic choice.

Group Part

Figure 10: PDCA cycle four – socks made from organic cotton



This decision was also made based on the fact that CO₂ emissions were to be as low as possible by producing locally in Portugal instead of, e.g., in Turkey. A further elaboration on how the unique value proposition of meiæs shifted through this decision is given in the corresponding chapter in this document. In line with the PDCA framework, the manufacturer "The Captain Socks" from Porto, Portugal was contacted. This manufacturer offers a private-label solution to produce socks for other brands. As they produce locally in Porto, Portugal, their values and production processes align with the vision meiæs has regarding local production. The team met Tiago, founder of The Captain Socks, while visiting the ESG fair at Nova SBE in September 2022, discussing a potential collaboration and partnership.

As the team agreed on the partnership, the "Do" phase was entered. The first sample of socks made with organic cotton was ordered. Tiago was provided with an earlier sample of the socks made with SeaCell fabric, the designs for the socks and the individual packaging, and the order quantities. The first pictures of the sample socks were received on November 8th 2022.

Group Part

Figure 12: Meeting Tiago from "The Captain Socks" at Nova SBE



During the "Check" phase, the materials and production processes of the socks were tested. The socks are made from 80% organic combed cotton, 17% polyamide, and 3% Elastane. This combination makes the socks seamless for superior comfort. A thicker toe and heel are included for the socks' greater durability. The breathable mesh at the top of the foot and a fit-enhancing arch band ensures comfort

and accuracy of fit. A cushioned palm will protect from any impacts while walking. The socks are locally produced in Porto, Portugal, under fair and ethical conditions, which made them an ideal fit for meiæs first product. Also, they come with a paper tag that serves as packaging displaying product information to the customer.

Figure 11: Final sample of meiæs socks with individual packaging (paper tag)



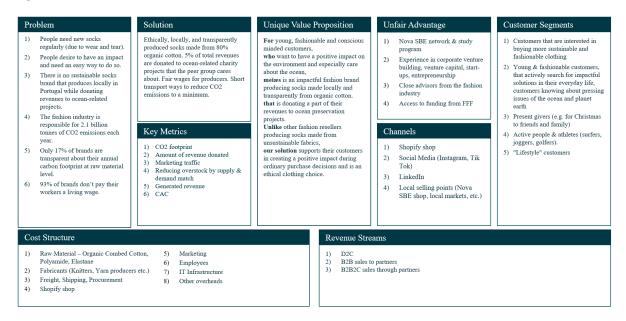
Entering the "Act" phase, it was thus finally decided to stick with producing organic cotton socks with meiæs' new partner - The Captain Socks. The first batch of 200 pairs of socks was ordered, and the team started to build the business.

Note to the reader: Due to an unforeseen delay of 16 days meiæs could not receive the total amount of 200 pairs of socks in time for the launch of the online shop that was initially planned for 20th November 2022. The package with 200 pairs of socks was lost by CTT and could not be found yet as all requests from the meiæs team were ignored by CTT. However, meiæs was able to launch the shop with 100 pairs on Sunday, 04th December 2022, after ordering another 100 pairs from the supplier.

4 Introduction of the Lean Business Model Canvas

The Lean Business Model Canvas framework by Maurya (2010) is used as a basis to analyze the fundamental premises of founding the fashion brand meiæs. The framework was modified explicitly for lean start-ups, where a one-page business model is used as a substitute for the more traditional option of a complex and extensive business plan. A traditional business plan is unsuitable for fast-moving start-ups due to its static format. Therefore, a dynamic model, such as the lean business model canvas, is an appropriate framework. It was decided to use the Lean Canvas because of its great focus on the problem and solution. An entrepreneurial project can only lead to success if product-market-fit is reached. In order to reach that, one needs to have a suitable solution to a validated problem that is big enough to be addressed. Besides, aspects such as "unfair advantage" and "cost structure" are addressed. They are important because nowadays, almost every market niche is already served. This means that only businesses that are creating and creatively using their competitive advantage can survive. For meiæs, the lean cost structure and unfair advantage contribute to a competitive advantage. Hence, depicting them is of particular importance. The Lean Canvas was also compared to the "Flourishing Business Model Canvas", an innovation toolkit that helps managers create thriving businesses that are both financially and environmentally sustainable (Flourishing Enterprise Co-Lab 2022). However, the ultimate decision was made to use the Lean Canvas (Maurya 2020) as the lean aspect remained the most important factor for the team when choosing the model. In the next chapters, an evaluation of all sections of the canvas will follow independently. A full-page Lean Business Model Canvas can be found in Appendix 5.

Figure 13: Lean Business Model Canvas - meiæs



4.1 Problem definition

The problem that meiæs is facing is two-sided: On the one hand, meiæs is faced with the negative influence and perception of the fashion industry on the environment. On the other hand, meiæs is faced with the fact that an increasing number of people, especially Gen-Z, are becoming aware of these circumstances and want a more sustainable clothing choice, which is currently not given in sufficient volume. meiæs is going to address the fashion industry's negative impact on the environment prior to the shift in consumers' minds.

4.1.1 The negative influence of the fashion industry on the environment

It is evident that the fashion sector has an enormous negative impact on the environment (United Nations 2019). Industry-related issues include water usage, (micro-) plastic waste, and greenhouse gas emissions (CO₂), while most CO₂ is produced during the manufacturing and logistics processes. If there is no significant change in how the fashion sector operates, it is predicted that the manufacturing and retail of clothing will emit 1.6 gigatons of carbon dioxide equivalents by 2030 (Statista 2022a). The global fast fashion market is projected to reach 260.93

billion \$ by 2028, from 210.19 billion \$ in 2021, at a CAGR of 3.1% from 2022 to 2028 (Industry Research BIZ 2022).

Plastic is another considerable challenge when it comes to fashion. Especially microplastics in the clothing that comes off during a regular washing cycle and ends up in rivers and oceans. The tons of plastic trash created from wrapping and shipping textiles worldwide is adding even more negative impact. Often, these plastics are not disposed of correctly, ending up in water systems which amounts to 500.000 tons of new microplastic in the earth's waters every year. It is reported that more than 100.000 marine mammals are killed annually by plastic trash, and around 90% of seabirds carry plastic in their stomachs as they mistake it for food. (European Environment Agency 2022)

Even though much research is being done on the impacts of plastic consumption on people, it is evident that people constantly eat microplastics. What also causes the worsening state of waters on earth are the dyeing and finishing processes of textiles. Mostly hazardous chemicals that can harm workers' health and leach into rivers and groundwater systems are being used. The State's Environmental Protection Administration in China, the largest exporter of clothing in the world, said that roughly one-third of the nation's waterways are deemed as not clean enough for direct human contact. Another significant source of water contamination is the use of fertilizers in the cotton industry, used for non-organic cotton, which severely pollutes runoff and evaporation streams. (Just One Ocean 2022)

4.1.2 Consumers' shifted mindset toward sustainable clothing

Times have shifted after movements such as "Extinction Rebellion" and "Fridays for Future" gained momentum, and more consciously minded generations got an increased purchasing power (Han and Ahn 2022). According to a survey carried out by Deloitte (2022), the adoption of sustainable lifestyles is increasing. However, consumers feel the need for more support when

it comes to regular purchasing decisions to become more sustainable. An overview of what prevents consumers from living a more sustainable lifestyle can be found in appendix 6.

It was the third time that Deloitte (2022) surveyed consumers on their beliefs and behaviors related to sustainability. Over that time, their research has revealed that consumers are increasingly considering sustainability and the environment when making consumption decisions. However, additional work must be done to improve consumer access to information and the cost and availability of sustainable solutions. The study also found that consumers are finding more innovative ways to save money while being more sustainably aware, such as by adopting a more conscious lifestyle and selecting more durable goods that can be reused or repaired simply.

4.2 Solution definition

The results of the problem analysis highlight the need to improve access to information about more sustainable consumer decisions. They also highlight that people are more aware of their purchasing power and want to use it wisely.

Based on primary and secondary research, founding a hybrid D2C fashion brand tackling the above-mentioned issues was the most logical next step. A hybrid organization operates between institutional logic, charity logic, and commercial logic (Battiliana et al. 2012). meiæs contributes to the change of the fashion industry by ethically and fairly producing socks while using more sustainable resources (organic cotton). Further, meiæs aims to educate customers about the state of the oceans and environment and how they can contribute towards a better future of same. Moreover, customers are enabled to do good with their purchases as the brand is donating five percent of its revenues to charity, actively fighting ocean pollution. In this manner, meiæs is offering a solution to the two-sided problem.

4.3 Key metrics

Key metrics help to measure success, set milestones, and make the created value of meiæs measurable. As these key metrics are only measurable once sales have started, the PDCA framework will be used so that the metrics are planned here, tested ("Do"), and checked throughout the sales process. It will be acted accordingly, and metrics will be adapted. This means that the three last steps will be described and analyzed in the individual parts of this work project. Since meiæs is a hybrid company with a D2C business model, it is needed and wanted to fulfill additional key metrics related to their positive impact. Classic D2C metrics include (1) marketing traffic, (2) profit and profit margin, and (3) customer acquisition cost. meiæs impact metrics include (4) carbon footprint, (5) amount donated to charity, and (6) supply and demand match. It is only focused on these metrics at this stage of the business, as meiæs as a brand strongly believes that it should only be measured what matters, meaning that measuring too many KPIs would draw the attention away from the few essential ones. In the following table, individual targets and justifications for the targets are given. An in-depth analysis of the key metrics can be found in appendix 7. The calculations in the table were adapted to the delivered amount of 100 pairs of socks.

Table 3: meiæs' key metrics

Key Metric	Target	Justification
(1) Marketing	100 Instagram	(1) Until 4 th December 2022, no additional financial
Traffic	followers by the	resources were put into promoting meiæs' social media
(1.1) Instagram	start of sales on	presence
followers and	04 th December	Starting with official sales, some Instagram posts will be
accounts/people	2022;	financially promoted
reached and	Reach 1000	→ corresponding individual part: Marketing and sales
(1.2)	accounts/people	
accounts/people	on Instagram for	
reached on	at least one post	
Instagram		
(2) Profit and	665,00€ profit;	ideal scenario: each customer buys the socks in a 1-pack and
Profit Margin	profit margin of	not in a bundle, and all 100 pairs are sold; the profit margin
	51%	

		will stay the same as it is dependent on the price
		corresponding individual part: Marketing and sales
(3) Customer	20ct per	planning with 150 customers and a marketing spend of
Acquisition	customer	30,00€ (spent on the promotion of Instagram posts)
Cost		corresponding individual part: Marketing and sales
(4) Carbon	2kg CO ₂ raw	keeping the production as local as possible, as well as using
Footprint	material per pair	different raw materials
	of socks	→ corresponding individual part: Impact assessment
(5) Amount	64,95€	ideal scenario (100 pairs sold in 1-pack) with five percent
donated to		donation from revenues
charity		→ corresponding individual part: Impact assessment
(6) Supply and	100 pairs will be	any form of overstock is harmful to the planet. Therefore, a
Demand Match	sold, no	pre-sale list (appendix 8) was distributed during Cycle 3:
	additional	socks made from SeaCell. 137 people signed up to buy 211
	requests	pairs of socks
		→ corresponding individual part: Impact assessment

4.4 Unique value proposition

To define the unique value proposition of meiæs, a competitive market analysis with similar businesses that act as competitors were evaluated first.

4.4.1 Competitive market analysis

The main advantages of this analysis are the ability to implement better business strategies, fend off competition, and gain market share. Furthermore, it helps to always keep up with market developments and trends and finally ensures that the offered products comply with or exceed current industry requirements (White 2022). During the research phase for meiæs' competitive market analysis, several businesses with a similar approach were identified. The main comparison aspects were the business model, mission, offered products, channels, and marketing strategy.

When conducting a market analysis of the selected target markets, the German, Austrian, and Swiss socks market, one quickly identifies the major players operating in the socks market, such as Adidas A.G., Asics Corporation, Nike Inc., Puma S.E., and Falke KGaA. They are all global players with large market shares in the sock industry (Wagner 2021; Research and

Markets 2021). As meiæs also operates in the sock industry, keeping these prominent players in mind is essential. However, as meiæs is pursuing a different mission, aiming at a different target group, and offering a different product range, the focus was set on those companies with more similar approaches. Hence, the following companies can be identified as meiæs' main competition and are more comparable regarding the key metrics meiæs is built upon. A more detailed analysis can be found in appendix 9.

Table 4: Competition to meias - Dopazi

Dopazi	
Origin	Germany, Warendorf
Business model	D2C
Sales Channels	E-commerce
Mission	Donating an amount of the revenue to ocean-related projects that aim at
WIISSIOII	stopping to catch sharks in order to make profit from it
Product Range	Bags, sports shirts, and socks (tennis, sports, casual in black, white, and
1 Toduct Kange	various colors)
Marketing strategy	Topics: Running, lifestyle, sports, and cycling
Details	Designed & Produced with organic cotton and high quality in Germany
Price Range	17-19€

(Dopazi 2022)

Table 5: Competition to meiæs - Patron Socks

Patron Socks	
Origin	Germany, Cologne
Business model	D2C, B2B2C
Sales Channels	E-commerce, Cinque (B2B2C channel)
Mission	Clean the ocean by recycling ocean plastic and using Polyamide made from recycled plastic from plastic bottles, donating 3% of revenues
Product Range	Socks (tennis, business, casual, ankle, sneaker in black, white, and various colors)
Marketing strategy	Topics: Ocean, casual lifestyle, business lifestyle, city of Cologne, skating
Details	Produced in China
Price Range	7,95-14€

(Patron Socks 2022)

Table 6: Competition to meiæs - Sock Up Your Life

Sock Up Your Life	
Origin	Neuhaus am Inn, Germany

Group Part

Business model	D2C		
Sales Channels	E-commerce		
Mission	Operate as transparently and locally as possible and use organic cotton from		
	Greece and produce the socks in Germany		
Product Range	Casual and business socks in bright colors and patterns		
Marketing strategy	Topics: nature, transparent insights into production		
Details	Produced in Germany		
Price Range	14,50€		

(Sock Up Your Life 2022)

Table 7: Competition to meiæs - Von Jungfeld

Von Jungfeld			
Origin	Mannheim, Germany		
Business model	D2C		
Sales Channels	E-commerce		
Mission	Revolutionize the socks market for men by offering colorful and stylish		
	socks with different designs while only using organic cotton		
Product Range	Socks, t-shirts, underwear for men		
Marketing strategy	Topics: products, themes like Valentine's Day and Christmas		
Details	Produced in Europe		
Price Range	7,95-11,95€		

(Von Jungfeld 2022)

Table 8: Competition to meiæs - Snocks

Snocks			
Origin	Mannheim, Germany		
Business model	D2C, B2B2C		
Sales Channels	E-commerce, Amazon FBA		
Mission	USP is a six-month guarantee that replaces any socks that have e.g. a hole		
	within this time frame after the purchase		
Product Range	socks, underwear, and loungewear		
Marketing strategy	Focused on founding and growth experience of Snocks		
Details	Produced in Europe		
Price Range	Bundles of 4: starting from 29,99€		

(Snocks 2022)

To conclude, there is indeed competition in the market that meiæs must guard off in the future. However, the competition can be seen as proof of concept and market validation. All these businesses were able to gain a large enough market size that enables them to build a sustainable business model. With this market overview and, more specifically, by gaining insights about

the above-mentioned competitors, the team has already learned more about the German, Austrian, and Swiss socks markets and includes this knowledge into meiæs' future strategy and business model.

Table 9: Competitive market analysis and USPs

Competition	DOPAZI	PATRON	Sock Up Your Life - Die etriliche Socke	J üngfeld	SNOCKS	meiæs
Local production	yes	no	yes	yes	no	yes
Organic cotton	yes	yes	yes	yes	yes	yes
Donating to ocean-related projects	yes	no	no	no	no	yes
Creating awareness about ocean-related problems	no	no	no	no	no	yes
Competitive pricing	19,00€	14,00€	14,90€	11,95€	7,50€	12,99€

4.4.2 Resulting unique value proposition

The unique value proposition of meiæs can be described with three aspects: impactful, local and transparent. First, the socks are impactful as they are not only from sustainable materials but also positively impact society. The primary material is organic cotton, which is, compared to other materials, a far more sustainable alternative in the fashion industry. The used organic cotton is certified with the Global Organic Textile Standard (GOTS), ensuring that it was produced under fair working conditions. Additionally, different studies show that the quality of organic cotton is generally higher and, therefore, long-lasting (Soil Association, 2015). Using these materials, meiæs contributes to the Sustainable Development Goal (SDG) 12, "Responsible Consumption and Production". With the five percent donation of revenues to ocean-related projects, meiæs has an additional positive impact. With these projects, the company builds awareness of the critical role of a healthy ocean for the environment and supports SDG 14, "Life Below Water".

The second differentiation is the local focus of the business. meiæs defines local as the geographical concentration of all processes involved for the socks as close to the end consumer as possible to be more sustainable. Therefore, the socks are produced in Porto and will be stored in Lisbon. In the beginning, meiæs will focus on selling the socks directly in Lisbon and, therefore, have a short logistics and transportation process. One could argue that selling locally limits the customer base to the locally available number. But for meiæs operating locally, keeping emissions at a minimum is inherent to the hybrid business model. That is why producing and selling locally is not seen as limiting sales.

The third differentiation from other competitors is transparency. Transparency is defined as open communication of all production details and decisions. By doing so, the customer can understand the origin of all materials and products and what stages they have gone through until the sock arrives at the final location. The brand is in close contact with the supplier, who constantly informs about the origin of all materials and the stages they went through. In addition, also greenhouse gas emissions and other environmental impacts of the socks will be listed on the website. Furthermore, the selection and status of the projects meiæs is cooperating with will be transparently displayed. All projects are explained on the online shop, and meiæs will be in close contact with the involved people to ensure the donation arrives at the intended location. Other competitors in the market also donate some of their revenues, but often it is unclear what percentage is donated and how much impact is created with one purchase. In addition, meiæs offers a fashionable design and affordable pricing compared to competitors.

Figure 14: Excerpt from the website about the unique value proposition

OCEAN SOCKS MADE FROM ORGANIC COTTON **DESIGNED & PRODUCED IN PORTUGAL**

We care about the ocean. That is why we will be donating 5% of total revenues to support ocean-related projects in Portugal.

IMPACTFUL

meiæs aims to make an impact and thus, we donate 5% of revenues to oceanpreservation projects in Portugal by our awesome partners.

this wave with us.

LOCAL

meiæs produces locally in Porto, Portugal. Ethical production, fair wages and short transport ways make us stand out from the crowd.

We care about the ocean, come and ride We care about our surroundings and you should do too.

TRANSPARENT

meiæs aims to be as transparent as possible about how our products are produced, where the raw materials come from, and what costs and emissions occur. We care about transparency and you will like it too.

(meiaes.com)

4.5 Unfair advantage

The unfair advantage depicts factors that offer the company an advantage (even a competitive advantage) over other market entrants. On the one hand, this advantage was acquired through training and education, but on the other hand, it is also based on the privileged position the founding team finds itself in. That is why the advantage is also called an unfair advantage. In the following, the identified four factors giving meiæs an unfair advantage are described.

4.5.1 Team composition as an unfair advantage

meiæs is aware that the team is one of the most important success factors for a company. Longlasting success can be achieved only with the right mix of soft and hard skills. That is why the team is considered to be an unfair advantage. The personal introductions of each founding Figure 15: The meiæs founding team (Nils, Marita, Eva and Georg)



member can be found in appendix 10.

Throughout their personal life's, all of them have noticed that the current state of the world is bad and therefore educated themselves to fight current grievances. Their professional experiences have contributed to the formation of skills, as depicted in table 10.

Table 10: The meiæs founding team - skills and competencies

Name	Skills and competencies	Business need		
Nils	Problem-solving mindset, effective	Pursuing a vision considering		
Johannsen	communication, networking, and strategic	and overcoming challenges		
	business planning	along the way		
Marita	Prioritizing tasks, communication and	Keeping the team on track and		
Schmeller	presentation skills, organizational skills	holding people accountable,		
		organizing tasks		
Georg	Interdisciplinary thinking, decision-making,	Critically evaluating the		
Reckhaus	adaptability, and sustainable mindset	product and processes		
Eva-Marie	Communication skills, analytical thinking, and	Establishing and nurturing		
Steinbömer	building long-term relationships	partnerships to create value		

4.5.2 Partnerships as an unfair advantage

As a hybrid organization, building mutually beneficial partnerships is crucial. Without them, the impact meiæs is trying to create would not exist. Because of this importance, partnerships will be discussed intensely in the corresponding individual part later in this document. Here, the focus lies on analyzing why partnerships are considered an unfair advantage. One primary reason is the way the partnerships are established. Since meiæs is founded as part of a master's program, it can still rely on the network as well as the reputation of the university. The project immediately gains more credibility and recognition by naming Nova SBE when introducing meiæs to a potential partner. In addition, through supervisors, the ability to establish direct contact with well-known organizations like Calouste Gulbenkian Foundation and other companies that work closely with the university is increased. Reaching these organizations from the cold would not be as convenient as meiæs first has to build trust and credibility.

4.5.3 Network as an unfair advantage

The whole team has already built up their own networks through diverse backgrounds and focus areas. This, in addition to the great relationship with Nova SBE, enables meiæs to reach

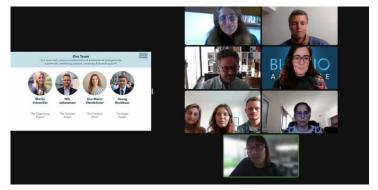
milestones faster and more efficiently. The founding team gained valuable insights into the fashion industry through its network and talked to different founders.

One example is Lisa-Marie Weidling (appendix 11) from "Story of Mine". Marita Schmeller met with her to find out how Story of Mine was able to find a supplier producing with SeaCell. This network will also help generate the first sales, spread awareness, and promote the brand. meiæs firmly trusts in the quality and depth of its network, which is why it represents an unfair advantage.

4.5.4 Access to funding as an unfair advantage

At the start of the semester, while evaluating potential partnership opportunities, meiæs came across the BlueBio Value Ideation Challenge when actively searching for accelerator programs

Figure 16: Introduction meeting with Blue Bio Value team (Friday 11th November 2022)



for start-ups for and from the blue economy. BlueBio Value is an entrepreneurial initiative (supported by the Gulbenkian Foundation and the Oceano Azul Foundation) that

hosts an Accelerator and Ideation Session to create solutions to the problems of marine life and the ocean. meiæs applied for the ideation challenge and was accepted. It will be elaborated on the outcomes of this weekend in the individual part "Partnerships and Company Acceleration". The prize for the winner of the challenge was set to 5.000€ starting capital. As the chance to get capital through this challenge was much higher than if meiæs had to look for funding in the traditional way, the team was motivated to participate.

Therefore, only the chance to win was already identified as an unfair advantage. Even if meiæs would not win the money, the challenge could allow the team to learn a lot and network, which

will certainly help with a potential future search for funding. Nevertheless, it is essential to point out that the first batch of socks was entirely financed by the private money of the team members, and no external sources of capital have been used.

4.6 Channels

Channels are a relevant touchpoint with customers, and their main purpose is to offer the means of communication and delivery of a company's product or service to its customers. An in-depth analysis of channels will be conducted in the individual part on marketing and sales later. In general, channels can be divided into two kinds: communication and distribution (Reiling, 2022). Communication channels are those channels that are used for reaching out to potential customers. In terms of marketing, these channels are "seeding" the market with information about the offered products and services to attract new potential customers. In terms of selling, it entails engaging with customers in the most effective and efficient ways to reduce acquisition costs to a minimum. Distribution channels are those channels that are used to getting the products or services to the customers. Those channels can be physical or non-physical or a combination of both. Furthermore, they can be directly set up by the company or by middlemen like wholesalers or merchants (Reiling 2022). Moreover, one can differentiate channels towards

Figure 17: Five channel phases of customer experience)



Five Channel Phases of Customer Experience

(Reiling 2022)

their tasks of serving in the five different phases of the customer experience. In the first phase, also called the "awareness" phase, a company wants to use channels to raise awareness about offered services and products. This includes advertising on social media or newspapers. The second phase, also called the "evaluation" phase, focuses on helping customers to evaluate

whether a company's value proposition can help solve their issue. Some tools to use are surveys or reviews. The "purchase" phase offers the customers a way to purchase the products or services. The company must decide whether they are offering the products online or in a brick-and-mortar store and if there is, for example, a self-checkout or a cashier selling the products. Next, the "delivery" phase focuses on delivering the value proposition to the customers. Is there a brick-and-mortar store, and the delivery, therefore, happens simply over the counter, or will the product be delivered at the doorstep. Finally, the fifth and final "after sales" phase of the customer experience provides post-purchase customer support through, for example, a return policy, customer assistance, or a call center (Maurya 2022).

To cultivate and maintain loyal customer relationships, meiæs will use a mixture of different (communication and distribution) channels elaborated later. The following mix provides efficient and adequate means of communication to satisfy how all different customer segments can be reached out to and be communicated with during the five phases of the customer experience. The aim is to create the most efficient and effective mix to deliver meiæs' value proposition.

The communication and distribution channels that meiæs is using to cover all phases of customer experience are Instagram, LinkedIn, the personal network, the meiæs online shop and events. Further elaboration on the setup and performance of these channels will be discussed in the marketing and sales individual part later.

4.7 Customer segments and market analysis

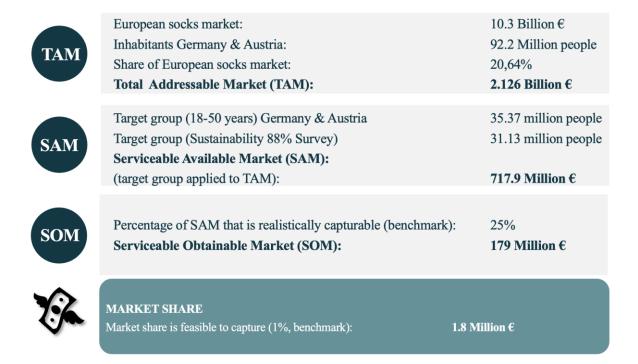
An extensive market analysis of current trends and potential customer preferences was conducted to define a target group and the different customer segments that meiæs serves.

4.7.1 Market analysis

To gain extensive insights and an overview of initial assumptions of the German, Austrian and Swiss socks market as well as potential customer segments, secondary research methodologies were used. In a report from the market research institute GfK Switzerland and Blacksocks (2022), it was published that Germany is one of the biggest markets for socks in Europe. According to the research, German sock consumers believe that one can never possess enough socks. On average, men and women both own around 24 pairs of socks and usually buy 13 new pairs of socks every year. In a European comparison, Germany can therefore be seen as the record holder (Blacksocks 2022).

Using this as a starting point to calculate the potential market size of meiæs, a total addressable market worth 2.126 billion € in Germany and Austria was identified (Market Data Forecast 2022; Deutsches Statistisches Bundesamt (Destatis) 2022). Furthermore, the Swiss market is also planned to be served in the future. Even though the Swiss market is smaller than the German and Austrian socks markets combined, the market introduction is relatively easy as the language remains the same and cultural perception is quite similar. In terms of purchasing habits, the discovery was made that women buy socks more frequently than men, who only do so two to three times each year (Statista 2011). This leads to the assumption that a package of three to seven pairs of socks is often purchased per order and should be included in the product offering. Based on the chosen design of the meiæs ocean socks, young adults between 18 and 50 years will determine the primary target group when it comes to demographic characteristics. The servable addressable market of 717.9 million € is therefore determined by the target group of people between 18 and 50 years (Statistik Austria 2022; Bundeszentrale für politische Bildung 2020) as well as the preference of purchasing more sustainable (even if more expensive) socks from the conducted survey. Finally, this means a serviceable obtainable market (SOM) of 179 million € where a market capture of 1% is achievable which equals a purchasing power of 1.8 million € in Germany and Austria. A detailed explanation of this calculation can be found in appendix 12.

Figure 18: Socks market size in Germany and Austria (TAM, SAM, SOM)



4.7.2 Target group and customer segments

Based on the conducted online survey, the team was able to identify a target group that can be segmented into four different customer segments that serve as meiæs' target customers and that are reached by the selected sales and marketing channels. After gathering all answers, clusters were created according to the preferences when it comes to sock consumption and sustainability preferences. Due to the immaturity of the business, the team was not able to analyze how much value can be created through each type of customer segment. This analysis will be done at a later stage once data like average order value and average order frequency can be calculated in more detail and accuracy.

The first customer segment that was identified is the "Ocean lover". A person from this customer segment has a passion for the ocean and is specifically concerned about the problems

the ocean is facing nowadays and therefore wants to support projects that help to prevent or solve the problems. The person buys products that have good quality, are produced with low emissions, and is interested in companies that support environmentally important topics using the company's range to do so. This customer segment mainly buys from meiæs because of the mission of supporting ocean-related projects.

A person from the customer segment "Sustainable buyer" is concerned about global warming,

social injustice, and ethical business practices. The person buys locally, sustainably produced goods and highly values transparency, honesty, and ethical practices. This customer segment buys meiæs socks because they are made from organic cotton and are locally and ethically produced. They are willing to pay more for socks knowing they are supporting a small business. The third customer segment that was identified is the so-called "Fashion fanatic". This customer segment is interested in the latest fashion trends and values products that combine high-quality with fashion and lifestyle. The person buys either in local shops or online and is willing to pay a more for high-quality lifestyle products as this is an important part of their life. The main reason this customer segment buys meiæs socks is due to the colors, logo and design.

The last customer segment identified is the "Gift giver". A person from this customer segment is specifically looking for gifts for their friends or family members that are practical. Socks from meiæs offer a good opportunity as socks are a common gift people like to buy. On top of that, meiæs ocean socks are also supporting a good cause.

4.8 Cost structure

The cost structure had to meet the perfect balance between very economical and yet high quality and value based. For the production of the first batch of socks, that balance could be found. However, meiæs is still operating on a small scale, with a production run of 100 pairs of socks, and does not yet deal in large sums. This means that the cost structure can and will change in

the future. The PDCA framework was used to evaluate how much money the team needed to invest and how the costs will be distributed across the value chain.

With regards to planning the costs, the team was faced with the challenge of reconciling their limited budget, which is available to them as students, with their high expectations. The aim was to produce a small number of socks because the founders did not want to produce overstock. In addition, it was unsure how well the socks would sell, which is why the meiæs team did not want to take the additional risk of significantly higher costs (for production and storage). With these significant constraints in mind, several European suppliers were contacted ("Do"). It turned out that the team had to readjust their expectations due to the current situation of the fashion industry ("Check"), which is why an increase in the initial personal investment and pivoting from the SeaCell idea followed.

In the next cycle, meiæs met Tiago (The Captain Socks) and came to an agreement with him. It was the best mix that could be achieved, given the long search for suppliers and their offerings. meiæs is now comfortably offering valuable, high-quality products, which the founders buy at a reasonable price. Compared to the industry, the cost of 6,34€ is costly, but the small number of units (100 pairs) makes the initial investment per person bearable. meiæs, therefore, relies on a value-driven cost structure. Its priority is that the socks are produced as sustainably and fair as possible.

At the current volume, meiæs does not yet benefit from economies of scale, which is why the purchase price for the socks, including the label, are considered fixed costs. Other fixed costs are the IT infrastructure, which includes the website, the domain, the online store, and the initial set-up at the manufacturer (machine settings, color selection of the socks). Variable costs include the marketing costs, as well as packaging costs, and other costs such as customs duties. The sum of all costs is 755,01€.

Group Part

Table 11: Total costs to produce 100 pairs of organic cotton socks by "The Captain Socks"

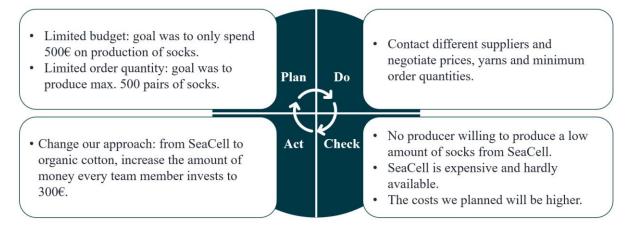
Costs for socks	Price	incl. 23% VAT	Amount	Total
Variable				
Price per pair	4,05 €	4,98 €	100	498,00€
Price per paper tag	0,21 €	0,26 €	50	13,00 €
Fix				
Set-Up	100 €	123 €	1	123 €
Total				634,00 €
Cost per pair of socks	6,34 €			

Table 12: Total costs for the foundation of meiæs until 18th November 2022

Total Costs	
Fix Costs	
Socks	
Set-Up (Samples, Machines)	123 €
Production socks	498,00€
Production paper tags	13 €
IT-infrastructure	
Shopify (special three-months offer)	3 €
Domain (for 12 months)	10,44 €
Legal	
Application (GbR)	70 €
Variable Costs	
Marketing	30 €
Others (toll fees, etc.)	7,57 €
Total	755,01 €

The founding team has ensured meiæs' cost structure is lean. Everything should be plannable and not have too many factors that should play into meiæs' pricing. Of course, the company is currently benefitting from the fact that it does not have to pay salaries or office space. Furthermore, it is ensured that any additional costs that might occur during the launch of the brand can be paid by the team and don't make the business a failure immediately.

Figure 19: PDCA framework for meiæs cost structure



4.8.1 Product pricing strategy

It is essential to convey through the price alone that it is a high-quality product that has been produced sustainably. Therefore, a pair of socks is offered for 12,99€. This can be considered a high price, but the competitors mentioned prove there is a valid market for socks in this price segment. Moreover, several studies show that consumers are willing to spend more money on something if it has a positive impact (Kappel 2021; Van der Merwe 2020).

Different pricing strategies were applied. Competitive pricing, value-based pricing, and bundle pricing. Regarding competitive pricing, it was primarily looked at meiæs direct and indirect competitors, positioning the firm close to them. Since meiæs competitors also applied the value-based pricing strategy, the two selected strategies did not conflict with each other. What was particularly important to the founders with the value-based strategy was that the company would have the option of donating at least five percent of the sales price to charity. Besides that, also all costs need to be covered.

Additionally, bundle pricing is used because it works well for a product like socks. Many people buy socks in multiples because they are worn frequently. Also, bundle pricing is an interesting psychological trick that is applied to get customers to buy multiple socks at the same time and

spend more money. The bundles cost 35,99€ for a 3-pair package (discount of 8,28%) and 79,99€ for a 7-pair package (discount of 13,68%).

Figure 20: meiæs online shop – products - ocean socks



These prices were identified using the PDCA framework. It was planned with different prices, calculating the resulting profit and checking whether all costs could be covered. The named prices were reached through trial and error and the mentioned pricing strategies.

Table 13: Overview of bundles and profits per bundle (before additional costs)

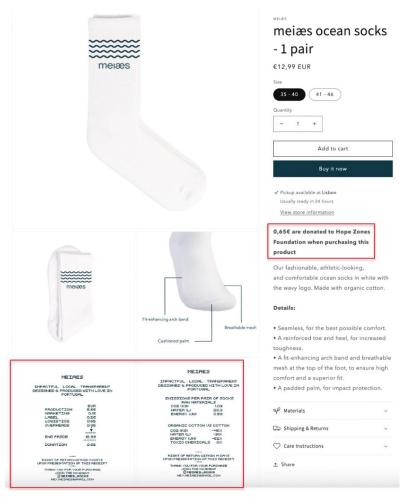
Bundle price	Bundle count	Price per pair
12,99 €	1	12,99 €
35,99 €	3	12,00 €
79,99 €	7	11,43 €
Donation	Profit/bundle Profit/pair	
0,65 €	6,65 €	6,65€
1,80 €	16,97 €	5,66 €
4,00 €	35,61 €	5,09 €
Ideal Profit	665,00 €	
Ideal Revenue	1.299,00 €	
Ideal Donation	64,95 €	

4.8.2 Impact pricing strategy

As the hybrid approach as a D2C business model suggests, meiæs will donate five percent of revenues to an ocean preservation project as this is part of the brand's identity. In this case, no framework was used, but it was relied on what other brands are donating. meiæs strongly

believes that the donations, especially when "only" producing socks from organic cotton, are what sets them apart and convinces the buyer to purchase their socks. That is why this number was set to be as high as possible, and the price was adapted accordingly. When comparing this figure to other fashion brands that are donating part of their revenues, it is a high benchmark. Hence, a comparatively huge amount of money is donated. For example, "Pangaia" or "The Classic T-Shirt Company" are donating only 1% of their revenues, although their prices are relatively high. At a price of 12,99€ meiæs will be donating 0,65€ per pair of socks sold. This was also included in the product's description to make customers aware of the donations before purchasing the product. The organization that is donated to will be introduced in the individual part "Partnerships and Company Acceleration".

Figure 21: meiæs online shop - product description with donation and transparency notes



Using impact pricing an strategy is backed by several findings from research. According to a survey carried out by Deloitte (2022), when buying clothing and footwear, people are generally becoming more conscious. They buy fewer new clothing items, mend their garments, buy used or refurbished apparel, and select businesses based on their sustainability and ethical business methods.

However, according to the survey, only 24% of consumers would be willing to pay more for sustainable products. According to the teams' conducted survey, 88 % of potential customers are willing to pay more for the socks if they are produced ethically, locally, and transparent, which is why the team decided to use this pricing strategy.

4.9 Revenue streams

meiæs is based on two main revenue streams through which money is earned. The first is the online shop provided by Shopify, and the second is events sales. Both will be explained in the following. The PDCA framework is used in a way that the revenue streams are planned here, supported by assumptions. The analysis will be conducted, and conclusions will be drawn after the start of sales, finishing with the Do Check Act stages in the individual part "Marketing & Sales".

4.9.1 E-commerce sales

Without an online store, the business cannot survive in a digitalized and globalized era. It allows reaching many customers to introduce and sell meiæs' products. Shopify was used as a suitable tool to build an online shop. This would not be possible in an offline store as easily, as one would have to take time for each customer individually or provide print materials. This would mean a large financial and time investment. Another reason for an online store is the simplicity of the purchase process. The store allows to collect customer data, map payment processes, and make invoices available.

4.9.2 Event sales

The second revenue stream is direct event sales, which are made through direct exchange with potential customers at events like weekend markets. The goal is to direct as many people from these groups to the online shop or to sell socks directly. This channel includes a lot of manual

work, and the effort is therefore significantly increased, but the team hopes that the personal exchange will lead to a larger purchase volume and, thus, higher sales.

5 Introduction and justification of individual parts

In the following, the reasons for the focus areas of each individual part are explained, and the hypotheses that will be tested in each individual part are described.

Product, suppliers, and product-market-fit: it is focused on this part because finding the right supplier with the highest quality product for the best price is an essential step to achieving customer satisfaction. Ultimately, achieving product-market fit will ensure that the product is needed and wanted, and currently, there is a mismatch between supply and demand in the market.

Marketing and sales: In the second individual part of this work, the deep dive into Marketing and Sales will be carefully examined. Both aspects have a crucial influence on the performance and success of meiæs as it creates the marching direction of how much awareness the brand will gain. Furthermore, generating sales is critical in setting up and leading a sustainable business. Without sales, a business cannot be considered a business as it does not generate revenue. The individual part, therefore, focuses on the way meiæs is planning on realizing sales and which sales and marketing channels are used to approach and communicate with potential customers and distribute products.

Partnerships and company acceleration: One part is dedicated to Partnerships and Company Acceleration, as these two aspects are essential parts of the business with regard to current and future operations. Both focus points are not direct parts of the Lean Business Model Canvas. However, aspects of the unfair advantage and solution as part of the umbrella term partnerships will be covered. Besides that, the team considers it necessary to report on future funding

opportunities, how the business will develop in the future, and what was already done to sustainably found and grow a business in Germany.

Impact assessment: The last section is an Impact Assessment of meiæs as a business. It aims to see how impactful meiæs is and to be transparent as both are in the identity of meiæs. From the beginning of the project, it was clear that the team wanted to be a counterweight to the fast fashion industry.

Part II: Individual parts

6 Partnerships and company acceleration (Eva-Marie Steinbömer)

This individual part deals with meiæs' partnerships, how they were established and their expected outcomes. Partnerships, especially with charity, are inherent to the meiæs brand, its business model, and its marketing strategy. This is the case because, without renowned partners, the impact of meiæs would not be that visible and vital. The team, therefore, trusts in the effect of mutually benefitting partnerships. Subsequently, it is elaborated on current and future funding opportunities and how these will contribute to the growth of meiæs. The PDCA framework is not applied, because the founding team just now finds itself in the situation of going through the first phases of forming and executing the partnerships and is not yet at the stage of evaluating and adjusting them.

6.1 Development of the hypotheses

For meiæs, there are two types of partnerships. First, the one with charity, and second, the one with meaningful organizations that can provide funding, access to a more extensive network, or product development opportunities. Peter ter Weeme (2018) found that relationships in the form of partnerships between a brand and a non-profit organization can lead to higher third-party credibility, nourish further relationships on the ground, and provide further knowledge of the space. Additionally, 83% of Millennials actively search for more impactful purchasing options, supporting meiæs' identity (Retail Touch Points 2022). These findings are taken as a basis for the first hypothesis that is evaluated in the following. The hypothesis is:

(1) "The partnership with an organization supporting ocean preservation projects will increase the business's credibility in the market."

Knowing that meiæs is a purpose-driven brand that mentions its efforts for charity as one of the most crucial parts of its identity, it is assumed that customers will value this, leading to higher

credibility in the market. The first part of the following analysis deals with the study of the named hypothesis and outlines how the chosen partner benefits from meiæs' donations. Additionally, customer feedback, collected during the sales process, is taken as means to reject or accept the given hypothesis.

Afterward, the current legal status of the business is touched upon, and future funding options are laid out. The team has, therefore, already leveraged its network and the ecosystem of Nova SBE. During the search for potential partners, the BlueBioValue Ideation Challenge was identified. meiæs was accepted amongst nine other start-up ideas to participate in the challenge on the weekend of 25th − 27th of November 2022. Eva-Marie Steinbömer, participated in discussions about the blue economy in Portugal and connected to representatives of well-known organizations such as universities, CITEVE, Blue Bio Alliance (BBA), Foundation Oceano Azul, and Foundation Calouste Gulbenkian. The price was 5.000€ and the entrance to a network of like-minded individuals of the blue economy in Portugal. The other eight participating start-ups were all perfect examples of how science can be transformed into business cases. All of them used a business-to-business model, whereas meiæs was the only direct-to-consumer model. Talking to scientists turned entrepreneurs certainly helped to understand the ocean's circumstances better. The second hypothesis was concluded based on the fact that networks help with fundraising, relationship building, and R&D efforts (Priante et al. 2022). It is:

(2) "Fundraising options such as the Ideation Challenge will support the company's faster growth."

As the Ideation Challenge is an option to collect funds in the first place, the term "fundraising options" was chosen. It will be elaborated on how the newly formed relationships could support the company's future progress and acceleration. And eventually, the hypothesis will be rejected or accepted.

6.2 Partnerships

The search for a suitable partner turned out to be more challenging than initially thought. The team approached multiple organizations, identified via an online search, by e-mail, and by phone. Most of them did not respond, so several follow-up messages had to be sent. Two meetings with surf schools were scheduled to discuss a joint beach clean-up, but the representatives from the surf school did not show up on the scheduled time and date. As a result, the team decided not to focus on surf schools any longer because meiæs' and their goals did not align enough (goal of meiæs: doing good for the ocean, main goal of a surf school: teach people the basics of surfing). Hence, also the idea of conducting a beach clean-up was deprioritized, and the aspiration to find a suitable non-governmental organization to donate to became the center of attention.

Table 14: Overview of partnership outreach

Organization Name	Contact Status	Answer	Outcome
Mirpuri Foundation	Follow-Up sent	no	-
Ocean Alive	Follow-Up sent	no	-
Lost Caparica Surf	Meeting scheduled	yes	Meeting did not
School			happen
Oceano Azul	Follow-Up sent	no	-
Foundation			
Gota Dagua Surf	Meeting scheduled	yes	Meeting did not
School			happen
Forum Oceano	Follow-Up sent	no	-
Ciimar	Follow-Up sent	no	-
CCMAR	Waiting for more info	yes	No partnership in
	from algae research		place yet
BlueBio Alliance	In contact	yes	Partnership in place
HopeZones	In contact	yes	Partnership in place
Foundation			

The outcome of the outreach is two partnerships. One with Blue Bio Alliance (BBA) through participation in the Ideation Challenge and one with the Hope Zones Foundation. The contact with the Hope Zones Foundation was made through one of meiæs' unfair advantages: Nova SBE. The team had worked with the foundation before founding meiæs as part of a course where the professor could give them a warm introduction to João Macedo, the founder of the foundation. Regarding CCMAR (Centro de Ciencias do Mar) the team is still awaiting further feedback from their algae researchers after having inquired about additional scientific knowledge about the state of the art of algae textiles in Portugal. The main criteria used for the decision on these partnerships is the alignment of values and vision and mission, as outlined in the following.

6.2.1 meiæs' partnerships – BlueBio Alliance and Hope Zones Foundation

BlueBioAlliance - The Portuguese Network for Marine Bioresources and Biotech is, as indicated by the name, a "national network that includes all subsectors of the marine bioresources value chain in Portugal. It ranges from raw material producers, R&D units, to biotech SMEs, transforming centers and manufacturers, public sector entities and support companies, up to the final consumer product developers. BBA aims at collectively organizing this value chain, to foster its relations and dynamics, leveraging its SMEs growth and accelerating their internationalization by increasing their outreach and exportations, leading to more jobs and value creation for Portugal." (Blue Bio Alliance 2022). The team is currently in contact with Elisabete Costa to discuss potential additional partners. Mrs. Costa will help with warm intros to key opinion leaders, universities, and scientists in the country. BBA was chosen as a suitable partner due to its high-value network that can enable future aspirations of the team.

The Hope Zones Foundation was founded in 2022 to promote the blue economy in Portugal. Its goal is to legally protect 30% of oceans and lands by 2030 - in line with the agenda of the United Nations. Therefore, initiatives such as beach clean-ups are conducted in their so-called "Hope Zones" Sintra, Nazaré, Arrifana, and the Azores. Their five main goals are:

- (1) Accelerating the creation, enforcement, and management of maritime protected areas.
- (2) Collaborating with local fishing businesses to promote sustainable fishing.
- (3) Creating new architectural standards regarding the longevity of buildings, water management, integration of green energy, and repurposing spaces.
- (4) Establishing a Hope Zones certification for municipalities that are part of the blue economy.
- (5) Expanding knowledge through effective communication and the Hope Zones activism method.

As mentioned, meiæs is going to donate five percent of its revenues to charity. This charity is the Hope Zones Foundation. It was identified as a suitable non-governmental organization that aligns with meiæs' goal to create awareness and educate about the importance of a healthy ocean for planet earth as well as protecting Portuguese coastal areas. Other reasons why this organization was chosen are: (1) the team already knew the founder personally, which increased their trust in the foundation's efforts, and (2) the foundation is not yet backed by significant funds, such as the Oceano Azul Foundation, ensuring that it acts according to their beliefs and aspirations and is not guided by political decisions and incentives. Due to its relatively small size, the foundation acts very transparently, and the donated money can have a direct impact – covering two core values of meiæs.

6.2.2 Characteristics of meiæs partnerships

meiæs is going to evaluate the partnerships with BBA and the Hope Zones Foundation constantly critically. The aim is to make sure that: the partnerships are mutually beneficial, both parties show commitment to common goals, the quality of communication remains high, and joint problem-solving is used in times of conflict (Mohr and Spekman 1994). To give an overview of what has been agreed on in online meetings, and via e-mail tables 19 and 20 were developed.

Table 15: Partnership - meiæs and Blue Bio Alliance

Common Goal	Accelerating the growth of the blue economy in Portugal while	
	leveraging scientific solutions from the field.	
Tasks meiæs	Will actively approach companies from the BBA network to explore	
	further models of applying algae in textiles.	
Tasks BBA	Will help meiæs to approach companies in the form of warm	
	introductions.	
Wins meiæs	meiæs can win business partners to explore future product offerings	
	(e.g., underwear, baby clothing, sportswear)	
Wins BBA	BBA gets noticed by members of their network as a "bridge to growth"	
Communication-means	E-Mail, online meetings, Update once a week	
Problem-solving	Not yet applied	

Table 16: Partnership - meiæs and Hope Zones Foundation

Common Goal	Protecting the ocean and making society aware of its current state.	
Tasks meiæs	Supporting HopeZones messages on their website and enforcing their	
	projects on social media.	
Tasks HopeZones	Conducting meaningful projects and evaluating their impact.	
Wins meiæs	meiæs wins a trustworthy business partner doing work on the ground.	
Wins HopeZones	HopeZones wins extra donations from meiæs' revenues.	
Communication-means	WhatsApp, online meetings, Update once a month	
Problem-solving	Not yet applied	

The depicted goals were jointly decided based on meiæs need to (1) have a reliable partner to donate to, securing the brands' additional impact, and (2) find suitable suppliers of textiles incorporating algae, ensuring the upcoming batch of socks can be produced from it.

The latter was enforced during the BlueBio Value Ideation weekend. The number one learning from this weekend was: players in the blue economy know about the possibility of incorporating algae in textiles, but are still exploring ways to do that, as all existing methods are patented (e.g. SeaCell is patented in Germany). This research is not ongoing because the scientists need to learn more about their potential buyers. meiæs would be a potential buyer, allowing them to experiment and apply their findings. This means that working with universities or laboratories can increase meiæs' chances to offer a product that has been entirely produced in Portugal, with textiles including algae. Doing precisely that could, in turn, secure higher credibility in the market. Both options will be discussed in the following.

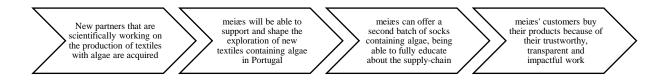
6.2.3 Discussion of the first hypothesis

Firstly, it is laid out how meiæs aims to gain credibility in the market by using partnerships with BBA and the Hope Zones Foundation. Afterward, the term "credibility" is defined, and lastly, the hypothesis: "The partnership with an organization supporting ocean preservation projects will increase the business's credibility in the market." is accepted or rejected.

The figures show how meiæs' credibility is supposed to increase through the mentioned partnerships.

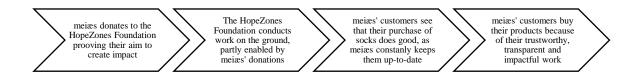
BBA should essentially help to produce a product that (1) has been scientifically invented, (2) is entirely produced in one country, namely Portugal, and (3) eventually saves the planet's resources by offering an alternative to traditional textiles. This will be communicated accordingly, leading to the acknowledgment of customers.

Figure 22: Ways to achieve credibility in the market by leveraging the partnership with Blue Bio Alliance



The Hope Zones Foundation should help to prove to customers that meiæs wants and does create an impact on the ground. Showing the foundation's projects and achievements will give customers a sense of impactful contribution, underlining meiæs credibility.

Figure 23: Ways to achieve credibility in the market by leveraging the partnership with Hope Zones Foundation



6.2.4 Definition of "credibility" and assessment of meiæs' credibility

The Cambridge Dictionary (2022a) defines "credibility" as "the fact that someone can be believed or trusted". To build up trust as a business Mike Kappel (2020), founder and CEO of Patriot Software, recommended, in an article on Forbes, to be consistent, reliable, and coherent with words and actions.

For the team behind meiæs, "credibility" means precisely that. Being trusted by their customers, enabling them to grow the business sustainably, is the ultimate goal. Hand in hand with this goes the good word of mouth and satisfied customers that support meiæs' vision and mission by buying high-quality products or engaging in any other way with the company.

It is for sure that credibility is a characteristic that needs time to build up. Only after being in the market for quite some time and after depicting the company's actions (donating and working on future products) can it be fully proven. To measure meiæs' credibility, customer feedback was collected. Being aware of the fact that more data needs to be collected to accept or reject the hypothesis entirely, this is the only means that could be used during the short period of only two weeks from the start of sales on 4th December 2022 until the deadline of this work project on 16th December 2022.

The team chose six random customers, the random sampling method was applied, and asked for their feedback. Therefore, a form was given to them that was to be sent back. The feedback was mainly positive, and four of six customers emphasized that they like that meiæs is donating a part of their revenues or that they even bought the socks because of this fact (figure 46). The complete customer feedback can be found in appendix 13.

Being aware that this feedback is not anonymous and that the customers could be biased, it is not taken entirely seriously. However, asking six random customers (out of 30 customers in total) for their opinion about the brand and receiving only positive answers is an exceptional result.

Figure 24: Customer feedback form (anonymized)

Customer Feedback - meiæs ocean socks

Name: Veronika

Product purchased: 1 pair of meiæs ocean socks

Comfort / Wearing experience:

Quality / Durability:

Design:

Costs:

Overall satisfaction:

Comments & Feedback:

I bought the socks mainly because I wanted to support a good cause. And socks are something I can definitely use. Now I don't want to take them off, because they are also very warm.

Other means to test credibility could be anonymous surveys that are also conducted among people that did not buy a pair of socks. This would offer an additional outside perspective. Due to time constraints this was not conducted.

The hypothesis, therefore, cannot be entirely rejected or accepted. It cannot be

rejected, as the positive feedback outlines the donation efforts as something outstanding. It can also not be accepted due to the quality of customer feedback and the short time in the market. The team needs to re-evaluate this in the upcoming time.

6.3 Company acceleration

The second part of this individual work deals with meiæs' company acceleration, its legal terms, and fundraising and financing options partly enabled through partnerships. This needs to be analyzed and explained to the reader to understand the current status quo from which the team is taking the brand to the next level. The named hypothesis will be discussed and eventually rejected or accepted.

As indicated, meiæs aims to develop an algae textile by themselves in partnership with a scientific organization from the BBA network in the future. Afterward, additional products will be added to its portfolio. It will be outlined in more detail how the company plans to evolve in the future in the conclusion of this work project.

Along with this comes the important step of collecting financial means to conduct the named investments as well as to pay bills and any additional expenses.

6.3.1 Information on meiæs legal status

As it is aimed to keep the legal and organizational structure as lean and cost-efficient as possible, it was decided to found a German GbR ("Gesellschaft bürgerlichen Rechts", Engl.: Partnership under civil law). The GbR is established practically "on its own" as soon as two or more people join forces and pursue a common business purpose. If the founding team is only concerned internally with the planning of its future start-up, the fact that it thus already forms a GbR is of no further consequence. The situation is different when initial contacts are made with potential customers, suppliers, or business partners, and obligations arise from this. In case of doubt, each of the founders is then liable for debts or defaults of his/her founding partner(s) with their private capital. However, the business owners have to officially register the GbR with the commerce office where the business shall be headquartered. That is why meiæs applied for the registration of the GbR on 16th November 2022 in Munich. The company is founded in

Germany because most of the founders are German citizens and plan to return to Germany after the end of their masters. Moreover, the GbR is directly tied to one of the founder's tax accounts, making it easier to register the company in Germany, where the tax account is also based. The legal structure of a GbR is ideal for any uncomplicated form of business partnership (small traders, joint business practices, freelance professions, working alliances). Although not needed, a "Gesellschaftsvertrag" (a corporate agreement, similar to a founders agreement) was set up. It clarifies the obligations and commitments of each founder, as well as equity shares. For a GbR, a minimum capital is not required. (§§ 705 BGB - 740 Bürgerliches Gesetzbuch Deutschland)

Additionally to the Gesellschaftsvertrag, a founder's agreement was set up. It contains the same information as the Gesellschaftsvertrag but also specifies what department each founder is responsible for and which equity each founder holds. It can be found in appendix 21 and 22.

6.3.2 meiæs current and future funding options

As already indicated, meiæs relies entirely on the founders' money. The production of the socks, the legal set-up, and any additional expenses, such as subscription fees for Shopify, are covered equally by the four of them. Being able to do this is one of the company's unfair advantages. However, more financial means are needed to grow organically, develop further products, and expand to other regions (currently, meiæs is operating in Germany, Portugal, and Austria only). These means will come through the profit that is generated through the sale of the first batch as well as external financing options. First, the generated profit will be reinvested in the production of the second batch of socks. However, more money will be needed to develop the necessary materials and produce more socks or even other products, for example, underwear or sportswear. Therefore, external financing options such as equity funding, debt funding, or grants will be used. Equity funding involves giving away some ownership parts of the company

to the money-giver. Classic instruments include venture capital or angel investments. Debt funding does not require giving up a portion of ownership but needs to be paid back to the money-giver. Classic instruments are bank loans or loans from family, friends, and fools ("the three F's"). Grants can be defined as gifts that should incentivize a given behavior or award it. Classic instruments include donations or prizes. The number of external funding options is growing, which is why meiæs is only focusing on the ones that do not include direct equity dilution, hence debt financing. This is because the company is already divided among the four founders, which is why in extreme cases, four different opinions meet. If other interests are also involved, the decision-making process can be much longer, and problems cannot simply be solved. As mentioned, a lean structure is fundamental to the founding team, and the four also want to retain full decision-making power in critical strategic issues.

The team excludes bank loans, as meiæs cannot achieve good conditions at the current time. The bank needs too much collateral, which the company cannot offer at the moment, so that the interest rate would be very high. Moreover, the team does not plan to invest more than 10.000€ in the development of algae textiles. This figure was identified as suitable means needed to work together with CITEVE to develop a yarn made from algae. More information regarding the agreement with CITEVE can be found in the next section. 10.000€ is an amount of money that can be obtained using other ways. Proofs of this are options like the BlueBio Value Ideation Challenge, where 5.000€ could be won. This amount of money is not tied to any obligations and therefore falls under the category of grants. meiæs will use these options and participate in as many conferences and competitions as possible. Table 21 shows potential funding sources that do not include equity or debt obligations and will be approached by meiæs.

Table 17: Potential funding instruments for meiæs

Name	Description	Amount	Fundraising via
EXIST Start-Up Grant	For students as well as graduates and scientists from universities	Max. one year, the founders receive up to €3.000/month to live, max. €30.000 for material expenses and €5.000 for coaching measures	Application
Business Angels	Wealthy individuals that grant money and knowledge to founders	Individual	Personal contact
Horizon Europe	Research and innovation funding program until 2027	Individual	Application
InvestEU	Provides long-term funding in line with EU policies and contributes to economic recovery	Individual	Application
KfW subsidized loans	KfW-Bank offers loans that are tailored to the start-up needs	Individual	Application
The Ocean Award by The CNMI Sustainable Fashion Awards	It aims to draw attention to the fashion industry's responsibility and protection of maritime environments and resources	Tbd.	Nomination
European e-commerce awards	Acknowledges great online retail website, platform, software, campaign, agency, and internal team	Tbd.	Nomination

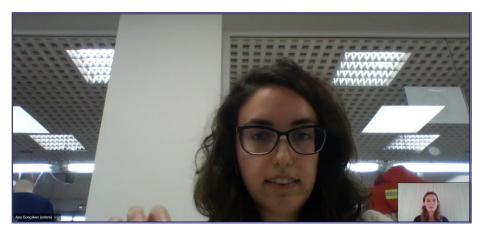
6.3.3 meiæs business development opportunities and aspirations

As mentioned, meiæs will need about 10.000€ extra to produce and launch the second batch of socks. In addition, the generated profit will also be used for this. This section it is explained how this sum is arrived at.

Through the BlueBio Value Ideation Challenge, Eva-Marie Steinbömer got to know Ana Goncalves. She is a scientist at CITEVE - Portugal's technological center for textile and clothing

industries. CITEVE works continuously to test and evaluate new inventions in the textile industry. They also experiment with different raw materials themselves to find new applications for them in the fashion industry. The goal is always to make the fashion industry more sustainable and greener. Mrs. Goncalves is currently working with a team on a textile that is partly made from algae. However, this textile has not yet been tested, and the manufacturing process is therefore not yet patented. CITEVE continues to work hard on developing this fabric, but they could use the help of meiæs. Specifically, meiæs can start a pilot project with them in which the material will be tested in detail, meiæs is thus offering CITEVE an initial application opportunity, and they are offering meiæs an algae yarn that has been produced entirely in Portugal. Regarding the costs, a first idea was that CITEVE will bear the costs for the development of the fabric, but meiæs will assist in acquiring suitable sewing machines. This is just one option at the moment that needs further evaluation. The approximate costs were evaluated at 10.000€. With the help of this machine, the socks can be produced by CITEVE, and meiæs can sell them afterward. CITEVE gains the opportunity to test its invention on the market and confirm potential health benefits. meiæs gains the chance to finally offer a genuinely sustainable alternative to cotton that might as well contain health benefits for the wearer. Once this pilot project has ended, the yarn is approved and the production process patented, meiæs will be able to purchase the yarn from CITEVE and produce other textiles with it.

Figure 25: Call with Ana Goncalves from CITEVE



6.3.4 Discussion of the second hypothesis

It was laid out how meiæs aims to accelerate their business in the upcoming year. The term "growth" is defined in this section, and the hypothesis: "Fundraising options such as the Ideation Challenge will support the company's faster growth." is accepted or rejected.

6.3.5 Definition of "growth" and assessment of meiæs' future growth opportunities

The Cambridge Dictionary (2022b) defines "growth" as "an increase in the size or the importance of something" or "the process of developing or of increasing in size". Applied to business terms, an increase in size means hiring new employees, the importance of something can be translated to the significance of meiæs' product offering and impact as a brand on the fashion industry and environment, and the process of developing describes the evolvement of the company.

For meiæs, faster growth means, in concrete terms being able to sell a product containing algae as early as next year and having this sale take place not only in Germany, Portugal, and Austria but also in other European countries (including the United Kingdom and Switzerland). In addition, it means for meiæs a growth of the customer base (currently meiæs has 30 customers) by at least 2000%, as well as reaching the break-even point. These goals seem realistic to the team but still challenging, and therefore mean "faster growth," not just "normal growth".

The hypothesis that fundraising options enable this faster growth is confirmed for several reasons. (1) without sufficient monetary resources, significant investments cannot be made, and without participation in the above-mentioned fundraising options, these financial resources are not available. (2) without participation in the ideation challenge, meiæs would never have met CITEVE, or been able to join BBA's network, and without these valuable contacts, product development cannot move forward. The same will be valid for other fundraising options. Any business angel or attendee of an award ceremony can support meiæs with valuable feedback

and tips. This can lead the founding team to take strategic steps in the right direction. Of course, failures will still occur, but they will certainly not hit as strong as without the experience made through the mentioned fundraising options. Thus, meiæs will grow faster compared to a similar company that is not taking advantage of these opportunities.

6.4 Key Learnings – partnerships and company growth

To conclude this individual part, the top learnings are summarized in the following.

- (1) Establishing and shaping partnerships takes time and effort from all sides. Over the course of starting the outreach to potential partners until closing the first partnerships, it became increasingly clear that a partnership can only exist once a common ground and goal have been identified between the two sides. Finding this takes time and persistence, especially from the approaching party. But once the common ground has been found, the partnerships can and will help to build credibility in the market and grow the company faster.
- (2) Fundraising options are valuable to secure potential funding and enlarge the business' network. Through participating in events and challenges, knowledge can be shared among the participants, and business relationships can be formed. This network and knowledge might be even more valuable than the funding that could be provided. However, this is a hypothesis that needs to be tested in future research.

Part III: Group part

Limitations

The founders are aware that the way the hypotheses were accepted or rejected is not highly scientific. Using only customer feedback from a customer base that might be biased due to its proximity to the team can lead to wrong conclusions. Nevertheless, it was decided to use this feedback as suitable means, as the team's focus rather laid on founding a company. Besides that, the sample used for any quantitative and qualitative research was relatively small, and the time the research was conducted was rather short. This is because this work project had a deadline, and the start of sales could only take place on 4th December 2022 due to unexpected hurdles, as mentioned. To fully comprehend customers, more research needs to be conducted over a more extended period of time.

Furthermore, the team is aware that socks are by no means a problem solver, especially when not containing any algae that could cause health benefits to the wearer. Subsequently, producing socks from organic cotton is not an innovation. However, as repeated during the Master of Impact Entrepreneurship and Innovation at Nova SBE, one does not need to reinvent the wheel but to see an opportunity and take that.

The founding team sees an opportunity in changing the fashion industry from within while offering consumers more impactful solutions for their day-to-day purchasing decisions. Moreover, the plan to produce socks from an algae-based fabric is still being pursued, as outlined at the end of this chapter.

All in all, the founders want to emphasize that the purpose of this work project is to educate about meiæs' business model, its history, as well as all steps that are needed to found a company, and not to conduct scientific market research, as this has been done in prior semesters at Nova SBE.

8 Reflection on the entrepreneurial journey – key learnings

meiæs was the first entrepreneurial project that each founding team member conducted. Ultimately, the project and, thus, the business is considered a success by the team. The reasons, therefore, are the positive feedback from paying customers, the overwhelming amount of impressions on social media (more than 6193 impressions of the LinkedIn posts and a reach of 3549 accounts on just Instagram for one of the posts), and the learnings each founder had made. Although there have been several obstacles along the way, the founding team was able to overcome these challenges and adapt to changing situations quickly and efficiently. In the following table 22, each founding member's top three key learnings are displayed.

Table 18: Key learnings of each founding member

Eva-Marie Steinbömer

- (1) All legal aspects of founding a company take time and effort. A proper set-up is needed to ensure that a company is not infringing any rights or operating illegally, which takes time as it depends on public offices.
- (2) Although there are tough times along the journey, actually making sales feels great and rewards the hard work. Motivation can come and go; what is needed is persistence.
- (3) Making contacts and forming relationships is a complicated endeavor, as values and interests need to align. Even if that might fit, getting to work together and agreeing on common goals is the next challenge. Therefore, every party should know exactly what it can give and what it wants to take out of the partnership.

Nils Johannsen

- (1) Choosing the right partners, especially suppliers, is the most crucial decision for a start-up that outsources the production of products the start-up needs to make sure to choose suppliers wisely and with due diligence.
- (2) Things take time, and unexpected incidents can and will happen the company should plan wisely and schedule for unforeseen events.
- (3) The founders should have fun along the way. Founding a start-up is a marathon, not a sprint. Enjoying the process, learning new skills, and finding fun people to cooperate with makes the life of an entrepreneur far easier.

Marita Schmeller

- (1) Founding a business is not easy. It requires a lot of hard work, resilience, motivation, and especially a good-functioning team to keep moving forward and overcome obstacles that occur along the way.
- (2) Losing the first batch of the produced socks was a considerable setback. The key learning from this incident is always to have a Plan B and "never put one's eggs into one basket".
- (2) LinkedIn is a great tool for Founder's marketing. With one single post, the team could reach an unexpectedly wide range of people and even realize sales from that.

Georg Reckhaus

- (1) The team is essential to founding a successful start-up. Everyone in meiæs was motivated to give 200% for the project, which motivated everyone to go the extra mile and made many things possible and easier.
- (2) Good communication is the second crucial element for a smooth process. Not only good internal communication makes work more straightforward, but also external, as partners need to know clearly what is expected and what should be delivered.
- (3) Making a sustainable product is more demanding than expected. meiæs started with the idea of sustainable socks and tried everything to make SeaCell socks, only to find out that it did not work out in the end. The final product can be considered sustainable, but different materials could make it even more sustainable. But these materials come with a price and are hard to get. So sometimes, a middle way is needed to move forward.

9 Conclusion and the future of meiæs

The founders are determined to keep the business alive and consider pivoting from algae socks to organic cotton socks as an essential step that prepares them for what is ahead. Once the company has gotten traction and is an established name in the sector, a shift in how the fashion industry operates can be achieved.

After finishing the work project and the master studies at Nova SBE, the team will once more use the PDCA framework to evaluate and determine the future of meiæs as a brand.

The team will apply the learnings generated throughout their entrepreneurial journey. It will pay special attention to (1) fixed contracts with suppliers that include alternatives in case

something unexpected happens, (2) regular team events to keep the spirit high, and (3) scientific research that guides their decisions.

As mentioned in the partnerships and company acceleration part, the team is working on producing the next batch of socks with a fabric containing algae. The search for suitable suppliers, also in the form of universities or research organizations, has started, and first contacts and partnerships were established. Going this path might enable meiæs to prove the health benefits of the fabric and continue with complete in-house production.

Another path that is being conducted at the same time is the search for a supplier or producer using SeaCell. As the founding team learned during the last year, having a backup plan available is crucial. As a result, the search for a suitable partner producing with SeaCell will continue.

After selling out the first batch of algae socks, the product range may be extended by additional products, for example, underwear or sportswear.

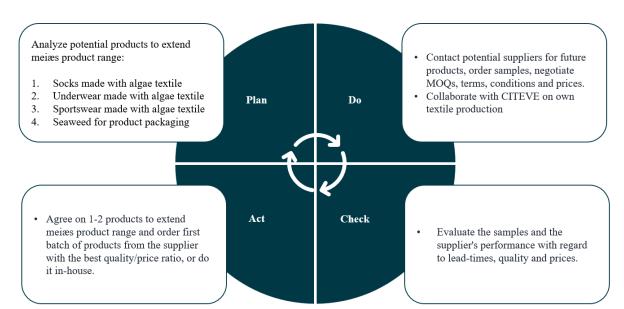


Figure 26: PDCA framework - meiæs potential future product offerings

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11 Appendix

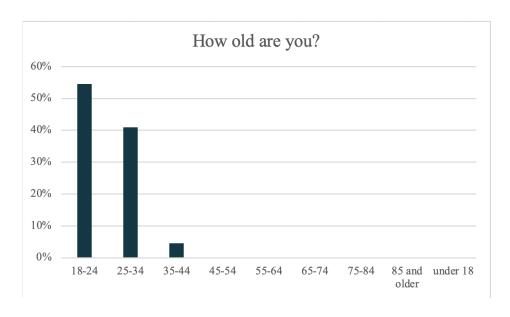
Appendix 1: Customer survey questions and answers

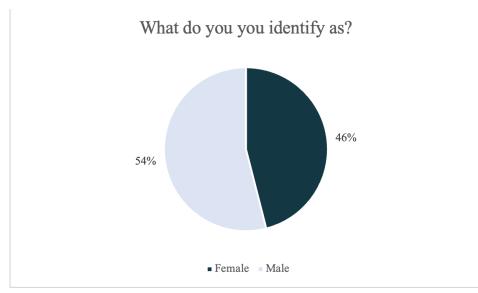
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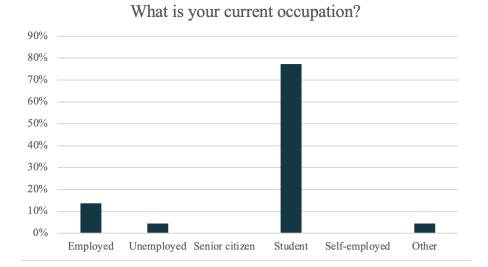
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	Support businesses	s that specifically	care about ethical pro	duction		ii
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Wher	1 pair purchasing new Online Local stores	2 pairs v socks: where	3 pairs e do you usually	4 pairs buy socks?	5 pairs and more	
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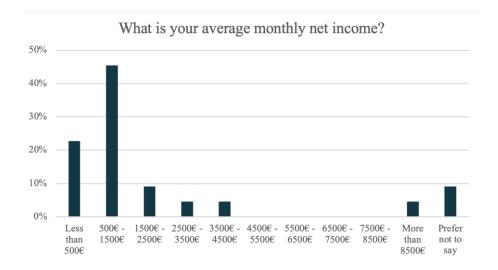
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Sustainably sourced and produced materials	Sustainably sourced and produced materials	Sustainably sourced and produced materials		Environmentally friendly production	:				
)	Local production	::				
Recyclable packaging	Recyclable packaging #	Recyclable packaging #) [Sustainably sourced and produced materials	:				
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Wha	at kind of sock style do you prefer buying? (multiple answers allowed)
	Tennis socks (long socks)
	Sneaker socks (ankle socks)
Wha	at kind of sock color do you usually prefer buying? (multiple answers allowed)
	White
	Black
	Blue
	Patterned
	en purchasing socks from your favorite brand: do you prefer them to be with ble brand logo or without?
0	With visible brand logo
0	Without visible brand logo
and p	e brand is donating 5% of its revenues to ocean-related projects that save preserve the ocean imposed of 80% organic combed cotton, 17% Polyamide, 3% Elastane
	nk you for your participation. ow us to stay updated https://www.instagram.com/meiaes_socks/ 🚀
0	I don't want to participate in the raffle
0	You can leave your e-mail address here if you want to participate in the raffle to win one pair of our socks.

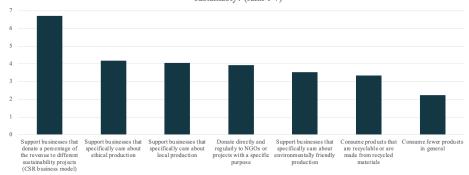


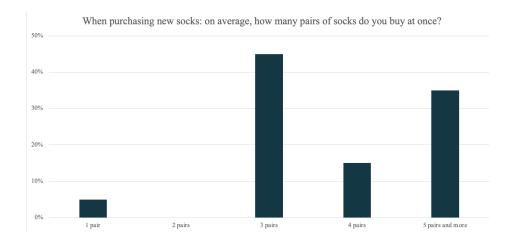






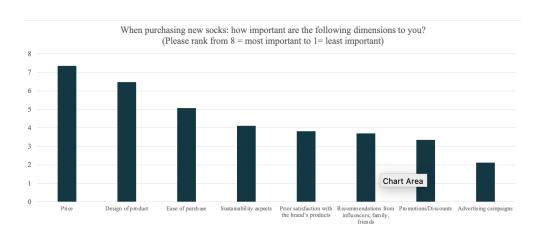
What enables you to live more sustainably in your everyday life? How do you try to act more sustainably? (rank 1-7)

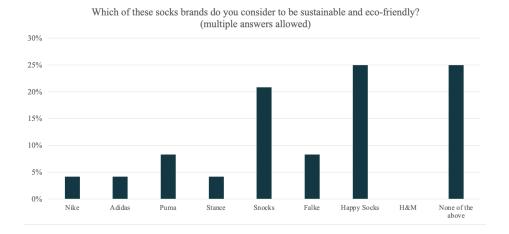


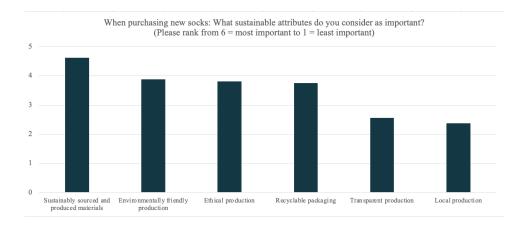


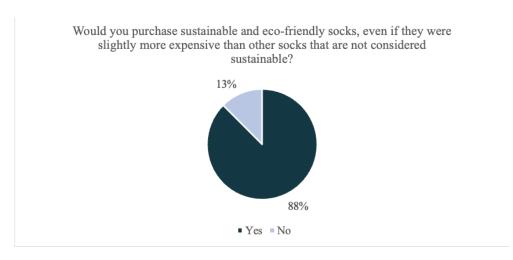
When purchasing new socks: where do you usually buy socks?



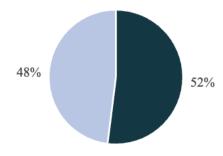






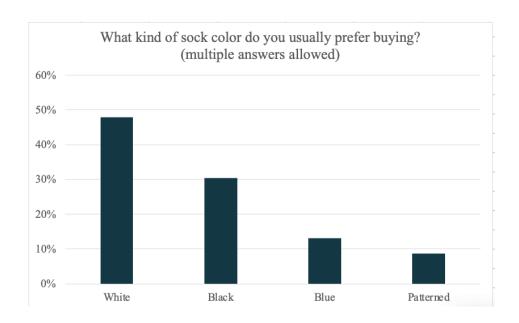


What kind of sock style do you prefer buying? (multiple answers allowed)

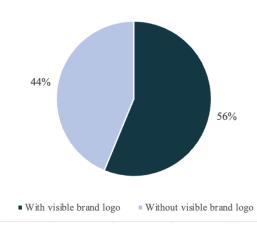


■ Tennis socks (long socks)

Sneaker socks (ankle socks)



When purchasing socks from your favorite brand: do you prefer them to be with visible brand logo or without?



If you were to buy these socks, what would be your main purchase reason?

Count		Answer
	1	Because the designs is nice
	1	Looks good as a gift
	1	My friend would wear them for sports
	1	Like the fact that they are donating
	1	I like the donation
	1	Seems more sustainable than normal socks
	1	They look good
	1	I just need socks
	1	Look comfy
	1	Nice waves
	1	None
	1	I like buying stuff that is sustainable
	1	I only buy sustainable clothing
		I like the donation part especially because it helps
	1	ocean projects as there are not that many
	1	Design
	1	Color
	1	Donation
	1	My brother's bday
	1	My boyfriend is a surfer and cares about the ocean
	1	Because of the attractive patterns
	1	nice-looking present
	1	My friend would put them on while exercising
	1	I like the donation part
	1	Donations
	1	Seems more environmentally friendly than regular
	1	They seem decent
	1	Need socks
	1	Look comfortable
	1	Nice waves
	1	I prefer to purchase sustainable goods
	1	I only purchase eco-friendly apparel
	1	I like that fact they support the ocean
		Style
	1	Color

Count	Answer
1	Christmas gifts
1	Donation ocean
1	Design
1	Organic cotton
1	Local production in Portugal
1	Design
1	Waves and Donation for the ocean
1	I would not buy them
1	
1	No idea I guess design
1	Design, Cotton
1	Good cause
1	For biking
1	Nice for Skating
1	Material composition (organic cotton)
1	I like the donation-based business model
1	Material (organic)
1	Waves
1	Cool name
1	?
1	Don't like them, design is too mainstream
1	I need to see and touch the "real" product first
1	Donation
1	Good gift idea for people that surf/swim
1	Combination of local production & material
1	Colors and design
1	Sustainable socks
1	Fresh design
1	Colors
1	Design of the logo and name
1	Look cosy
1	Fit my style
1	Donation to ocean projects
96	No answer

Appendix 2: List of algae snack tested

Produkt	Verpackung	Geruch	Geschmack	Looks	Gesamt					
Clearspring, Kurkuma Chips	Hübsch aber plastik	nichts	leicht salzig, kein kurkuma-geschmack, zu dünn, klebrig	wie ein nori-blatt	2/5 Algen	langweilig	5			
Clearspring, Ingwer Chips	s.o.	s.o.	leicht salzig, kein ingwer-geschmack, zu dünn, klebrig	s.o.	2/5 Algen					
Clearspring, Chili Chips	s.o.	s.o.	besser, aber nicht gut, ganz bischen scharf, nicht crispy	s.o.	3/5 Algen		Nils finde	t die am be	sten	
Grüne Asia Chips	ganz ganz schlimm,	e nichts	gute konsistenz, scheint zucker zu haben, schmeckt nach	n länglich	1/5 Algen					
Nudeln	plastiktüte	geht so	kein starker wasser-geschmack, nur nachgeschmack ist	braune nudeln	3/5 Algen	man brau	cht was da	zu, dann ok	, kein low-	carb produkt
Seaweed-Bacon	Plastiktüte	trockenfu	it ganz ganz salzig und ekliger saft im mund nach längerem	getrocknete alge	0/5 Algen					
Pure Algen	Dose	sehr schli	n geht, salzig, fleischige konsistenz, nachgeschmack leicht	eklig	3/5 Algen					
Erbstenpüree	selbst gemacht		gut! Etwas wässrig, müsste man am grezept feilen	gut	4/5 Algen					
weißes algensteak asia	wie einn kondom ei	r würzig, ni	c stark gewürzt, tofu mit scharf, null nach alge	eklig	3,5/5 Algen	enthält ke	eine Alge			
selbst gemachte Nori Chips										
selbst gemachte Algen Chips										
LEARNINGS:										
Chili, Salz, Sesam										
Verpackungen sind ganz schlimm										

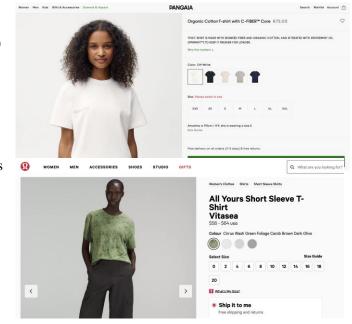
Appendix 3: Clothing made from SeaCell of the brands: Pangaia, Lululemon, Tommy Hilfiger, Speidel, Deap

Pangaia: For its eco-friendly t-shirts,

Pangaia mixes premium algae fabric (20%)

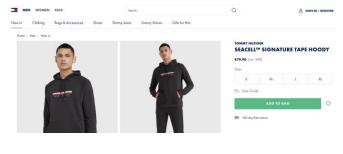
with GOTS-certified organic cotton (80%).

<u>Lululemon:</u> The sports clothing brand uses SeaCell for its "Vitasea" range of yoga clothing.



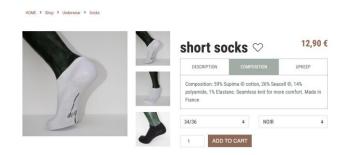
<u>Tommy Hilfiger</u>: The brand also keeps adding clothing pieces made with SeaCell to their product line.

Speidel: The German brand uses SeaCell in their night-, lounge- and underwear.





<u>Deap:</u> The French brand uses SeaCell in its socks and shirts.



Appendix 4: Supplier list contacted during outreach

Name	Location	Website	Status	Price per Pair	Lead Times	Minimum Order	Seacell Yes/No
Trex Socks	Bulgaria	www.trexsocks.com	N/A	N/A	N/A	N/A	No
Spartasocks	Lithuania	https://spartasocks.com/	in contact	1,6 Eur/pair	sample	1000	can order it
Steven	Poland	https://steven.pl/kontakt	in contact	N/A	N/A	no MOQ	Yes
JJW	Poland	https://jjw.pl/en/contact.html	Called 19.9., waiting for feedback	N/A	N/A	1000 of one kind	Yes
jopedois	Portugal	https://www.jopedois.com/	in contact	N/A	N/A	N/A	No
Torf	Portugal	https://www.torf.pt/	phoned on 19.9.	N/A	N/A	N/A	No
socksactive	Portugal	https://socksactive.com/pt/	contacted again on 19.9.	N/A	N/A	N/A	No
peugasmagon	Portugal	http://peugasmagon.pt/	contacted again on 19.9.	N/A	N/A	N/A	No
Nuri	Portugal	https://www.meiasnuri.com.pt/e n/	in contact	N/A	60 Days	N/A	No
mciamania	Portugal	https://www.meiamania.com/	phoned on 19.9, will answer soon	N/A	N/A	N/A	No
Gomarte	Portugal	https://www.gomarte.com/	phoned on 19.9. will answer soon	N/A	N/A	N/A	No
fariadacosta	Portugal	https://www.fariadacosta.com/	in contact	N/A	N/A	N/A	Yes
fabricadaspeugas	Portugal	https://fabricadaspeugas.com/	contacted again on 19.9.	N/A	N/A	N/A	No
Dara	Portugal	https://dara.pt/	phoned on 19.9, will answer soon	N/A	N/A	N/A	No
afisocks	Portugal	https://www.afisocks.com/	phoned on 19.9. will answer soon	N/A	N/A	N/A	No
Manuel Fernando Azevedo	Portugal	https://www.manuelazevedo.pt/d	wait for Feedback	budget of around 1000€ needed	45-60 days	2000 per style	No
ajgoncalves	Portugal	http://www.ajgoncalves.pt/	phoned on 19.9. will answer soon	N/A	N/A	N/A	No
meiasuspensa	Portugal	http://mciasuspensa.com/en/	phoned on 19.9.	N/A	N/A	N/A	No
indmei	Portugal	http://www.indsocks.com/	contacted again on 19.9.	N/A	N/A	N/A	No
The Captain	Portugal, Porto	www.thecaptainsocks.com	in contact	longe socks will be:	N/A	N/A	No
Ares Istanbul	Turkey	http://ares-istanbul.com/	Reminder email sent 19/09	1,70 € / pair sneaker	Awaiting reply	500	Awaiting reply
Sancar	Portugal	www.sancarsocks.com	Closed - lost	N/A	N/A	N/A	No
lopescarvalho	Portugal	https://www.lopescarvalho.pt/	Closed - lost	N/A	N/A	N/A	No
sancarsocks	Portugal	https://sancarsocks.com/index.p hp?lingua-pt	Closed - not qualified	N/A	N/A	5000	Yes
Pyratex	Spain	https://www.pyratex.com/	Closed - not qualified	~10€ without packaging	N/A	800 per style	Yes
Strumpfdirks	Germany	https://www.strumpfdirks.de/	Closed - not qualified	9.10 €	6 Weeks	5000	No

A_{I}

Problem

Solution

Unique Value Proposition

Unfair Advantage

Customer Segments

Appendix 5: L	ean	Business Model Canvas – meiæs
1) 2) 3) 4)	Co	6 5 4 3 2 1)
Raw Material – Organic Combed Cotton, Polyamide, Elastane Fabricants (Knitters, Yarn producers etc.) Freight, Shipping, Procurement Shopify shop	Cost Structure	People need new socks regularly (due to wear and tear). People desire to have an impact and need an easy way to do so. There is no sustainable socks brand that produces locally in Portugal while donating revenues to ocean-related projects. The fashion industry is responsible for 2.1 billion tonnes of CO2 emissions each year. Only 17% of brands are transparent about their annual carbon footprint at raw material level. 93% of brands don't pay their workers a living wage.
otton, 5) Marketing 6) Employees s etc.) 7) IT Infrastructure 8) Other overheads		Ethically, locally, and transparently produced socks made from 80% organic cotton. 5% of total revenues are donated to ocean-related charity projects that the peer group cares about. Fair wages for producers. Short transport ways to reduce CO2 emissions to a minimum. Key Metrics 1) CO2 footprint 2) Annount of revenue donated 3) Marketing traffic 4) Reducing overstock by supply & demand match 5) Generated revenue 6) CAC
1) I 2) I 3) I	Reve	For young, fashionable and conscious minded customers, who want to have a positive impact on the environment and especially care about the ocean, meiæs is an impactful fashion brand producing socks made locally and transparently from organic cotton. that is donating a part of their revenues to ocean preservation projects. Unlike other fashion resellers producing socks made from unsustainable fabrics, our solution supports their customers in creating a positive impact during ordinary purchase decisions and is an ethical clothing choice.
D2C B2B sales to partners B2B2C sales through	Revenue Streams	nscious nnpact on y care brand and ton. 1 1 1 1 1 1 1 1 1 1 1 1 1
partners through partners	ms	1) Nova SBE network & study program 2) Experience in corporate venture building, venture capital, startups, entrepreneurship 3) Close advisors from the fashion industry 4) Access to funding from FFF Channels 1) Shopify shop 2) Social Media (Instagram, Tik Tok) 3) LinkedIn 4) Local selling points (Nova SBE shop, local markets, etc.)
		1) Customers that are interested in buying more sustainable and fashionable clothing 2) Young & fashionable customers, that actively search for impactful solutions in their everyday life, customers knowing about pressing issues of the ocean and planet earth 3) Present givers (e.g. for Christmas to friends and family) 4) Active people & athletes (surfers, joggers, golfers). 5) "Lifestyle" customers

Appendix 6: Deloitte survey: adoption of sustainable lifestyle (2022) What prevents consumers from living a more sustainable lifestyle?



(Deloitte 2022)

Appendix 7: Elaboration on key metrics

(1) Marketing traffic

This metric is more of a whole category than a single metric, as marketing includes many different activities. However, to summarize this category a limitation to these sub-items has been drawn: (1.1) Instagram followers and (1.2) people reached. The goal is to reach at least 100 Instagram followers by the time the start of sales has been passed (04th December 2022). On average, it is aimed to achieve 30 likes on meiæs' posts. These numbers may seem low, but so far no additional financial resources were put into promoting meiæs' social media presence. However, this will change with the start of sales, as it is planned to promote one post financially. meiæs trusts in its ability to gradually build up a loyal follower base and community, so it can constantly adapt and improve its social media presence.

Regarding the second metric named, people/accounts reached, it is aimed for an average of 1000 people/accounts. This number is based on the experience of an Instagram influencer from the founders' network. For privacy reasons the name is not mentioned here. The influencer is promoting some posts financially. The person suggested that a good benchmark for the number

of accounts reached is 1000. The analysis of the named metrics can be found in the individual part "Marketing & Sales".

(2) Profit and profit margin

For any for-profit company, revenue and ultimately profit is the most important metric as it ensures survival and financial sustainability. The goal here is very clear: to sell all 100 pairs of socks that were delivered. This means in the optimal case to reach a profit of (ideal scenario: each customer buys the socks in a 1-pack and not in a bundle, all 100 pairs are sold) 665,00€ (please see chapter "pricing strategy"). The profit margin indicates how much percentage of each sale is profit. It is used for comparability within the industry and also a good indicator of liquidity. At a price of 12.99€ per pair of socks sold, a profit margin of 51% is achieved. This is not an industry standard margin, but still allows to donate significant portions of meiæs revenues. An industry standard margin would be over 100%, which is out of scope for meiæs, as the price would become too high for the customers (Farra 2020). The evaluation of the profit can be found in the individual part "Marketing & Sales".

(3) Customer acquisition cost (CAC)

This figure is used to measure how much money meiæs as a company spent on a won customer. The goal is to keep it as low as possible, which is why it is aimed for a value close to zero. Realistically, the CAC will be around 20ct per customer, planning with 150 customers and a marketing spend of 30,00€ (spent on the promotion of an Instagram post). The analysis of meiæs' customer acquisition cost can be found in the individual part "Marketing & Sales".

(4) CO₂ footprint

This is a figure that is particularly close to the founders' hearts, as it indicates the impact the product has on the environment and ultimately the climate. The goal is to keep this figure as low as possible, and above all to have a significantly lower carbon footprint compared to

conventional socks. The industry standard for a pair of socks is around 4kg CO₂ (Picci 2021). meiæs strives for a value of 2kg CO₂ per pair of socks. By keeping the production as local as possible as well as using different raw materials this can be realistic. The analysis of the actual carbon footprint can be found in the individual part "Impact Assessment".

(5) Sum donated to a non-profit organization

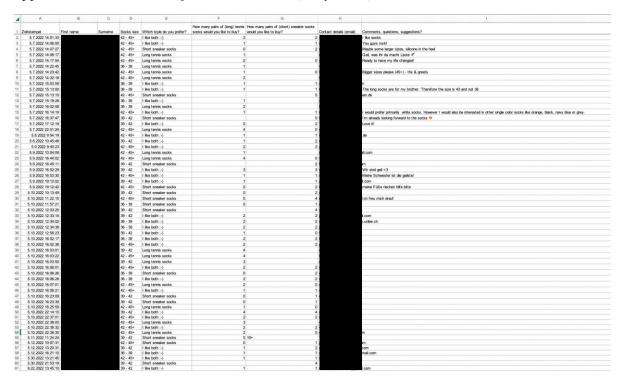
This sum decides how strongly an ocean protection project can be supported or not. meiæs has set itself the goal to donate 5% of total revenues to such a project. In the optimal case mentioned above, meiæs would donate 64,95€ for the first batch of 100 pairs of socks.

The analysis of the total sum donated to non-profit organizations can be found in the individual part "Impact Assessment".

(6) Match of supply and demand

As a sustainably operating company, the meiæs team knows that it is highly important to use natural resources sparingly. This means that any form of overstock and/or overproduction is ultimately harmful to the planet. Therefore, meiæs strives to sell-out all pairs of socks, so that no overstock is being created. On the other hand, it was decided to not produce too little and not be able to serve some customers. Based on the pre-sale list that was distributed for SeaCell socks in the semester before the summer break 2022, where 137 people signed up to buy 211 pairs of socks, it was concluded that 200 pairs would be a good number of socks to start with in the first batch. This key metrics cannot be evaluated because the team was only able to get 100 pairs of socks, hence they would not know, if 200 pairs would be a better fit or not.

Appendix 8: Pre-Sale List for SeaCell socks (May 2022)



Appendix 9: Elaboration on meiaes' competitor analysis

As the first main competitor, the German start-up "**Dopazi**" was identified. Dopazi was founded in Warendorf and its business model is based on selling products to end consumers, using its website as a D2C channel while donating an amount of the generated revenue to ocean-related projects that aim at stopping to catch sharks in order to make profit from it. The offered product range consists of bags, sports shirts, and socks, and markets its products around the topics of running, lifestyle, sports, and cycling. The offered tennis, sports, and casual socks have different styles and designs in white, black, and various colors. They are designed and produced with organic cotton and high quality in Germany and the price range is between 17 and 19€ (Dopazi 2022).

"Patron Socks" is another German start-up based in Cologne that offers sustainable socks that are partly made from recycled Polyamide. The business model is based on selling socks directly to consumers using their website as a channel (D2C) as well as partnering with the Italian clothing brand "Cinque" using the B2B2C channel. According to the online shop, Patron Socks donates 3% of its revenues. The used Polyamide consists of recycled plastic from plastic bottles, that would otherwise end up in the ocean. Therefore, Patron Sock's mission is to clean the ocean by recycling ocean plastic. Next to the ocean topic, their marketing strategy revolves around a casual lifestyle, a business lifestyle, the city of

Cologne, and skating. The offered socks have different designs and styles like tennis, casual, business, sneaker, and ankle sock designs. They are produced in China and the price range is between 7,95€ for ankle socks and 14€ for tennis socks (Patron Socks 2022).

The third competitor is the German start-up "Sock Up Your Life" which was founded in Neuhaus am Inn. Its business model is based on selling casual and business socks to end consumers using its website as a D2C channel. Sock Up Your Life's mission is to operate as transparently and locally as possible and use organic cotton from Greece and produce the socks in Germany. The offered product range consists of casual and business socks in bright colors and patterns and the price for one pair is 14,50€. The marketing strategy revolved around nature and transparent insights into the production of socks (Sock Up Your Life 2022).

"Von Jungfeld" is another German competitor that offers socks within their product range. The company is based in Mannheim and uses its website as a channel to reach end consumers (D2C) to sell its products. The offered product range consists of socks, t-shirts, and underwear for men. Its mission is to revolutionize the socks market for men by offering colorful and stylish socks with different designs while only using organic cotton for the products. The production site is located in Europe and the price range of ankle socks starts at 7,95€ up to 11,95€ for causal business socks. The marketing strategy evolves around their products that are styled in various ways including themes like Valentine's Day and Christmas (Von Jungfeld 2022).

Finally, the last identified competitor is "Snocks". Snocks is a German start-up that sells socks, underwear, and loungewear, partly made from organic cotton. Their unique selling proposition is a sixmonth guarantee that replaces any socks that have e.g. a hole within this time frame after the purchase. The business model is to sell their products directly to customers using their website (D2C) as well as selling products on Amazon using Fulfilment by Amazon (FBA) as a B2B2C channel. The marketing strategy is rather focused on the founding experience of Snocks as they reached popularity through the founding and growth story rather than their products themselves. The socks are sold in large packs starting from 29,99€ for a pack of four tennis socks (Snocks 2022).

Nils Johannsen

Growing up in Hamburg, Germany, close to the Elbe River as well as the Baltic Ocean and the North sea, Nils spent almost every summer holiday as a child at the beach. He always felt connected to the ocean. Before starting his masters at Nova SBE, he focused on early-stage VC investments in maritime, logistics, supply chain management and the wider blue economy (two years of experience) which sparked his passion for venture capital as well as for start-ups, innovation and digital transformation. Having lived, worked and studied in four different countries, he gained valuable experience in multinational and diverse work environments. Working in a high-growth and fast-paced environment such as a startup has sharpened his skills to get things done in a quick and efficient manner. Nils has an entrepreneurial mindset and is passionate about impacting how we cooperate to build a brighter future for all of us. His top skills are a problem-solving mindset, effective communication, networking, and strategic business planning. Nils has contacts in the VC and start-up ecosystem that can support meiæs with future funding opportunities and getting traction in the market.

Georg Reckhaus

Always looking for an adventure in nature, he decided to spend his bachelor exchange semester in Thailand and leave his origin in the countryside of Switzerland. He became aware of the consequences of the unsustainable lifestyle in European countries. After finishing his bachelor of business Administration at the University of St.Gallen, and internships in the marketing and retail sector, he decided to do his master's in Sustainability at Maastricht. There changed his lifestyle as he became vegan and tried to live sustainably in every aspect of life. After writing his master's thesis about algae as a meat alternative, he found his passion for algae and the ocean. His drive to learn something and to build his start-up led him to his second master's in Impact Entrepreneurship. His connection to nature and the ocean led him often go surfing and motivated him to have a positive impact on meiæs.

His top skills include interdisciplinary thinking to solve problems in an innovative way, decision-making to bring a project to the next step, adaptability for everything what is coming, sustainable mindset to ensure the impact of every project.

Marita Schmeller

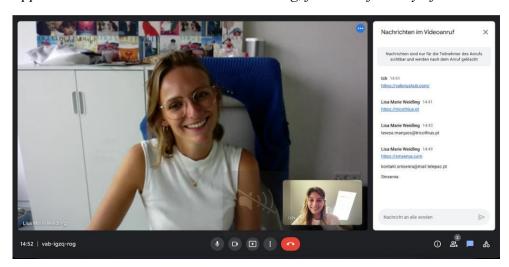
Since Marita was a young girl, she has always dreamed of owning a small sales business. In the free time of her teenage years, she took any opportunity of selling second-hand items at flea markets or online second-hand stores. Professionally, she has also gained valuable sales experience while working as a salesperson in a biking store during her bachelor's and as a salesperson in her current working student position in a successful German climate tech start-up. The start-up meiæs now offers the perfect opportunity for her to apply those developed sales skills. Having lived in Germany, Finland, England, and the US during her double degree bachelor's in European Business studies, and currently living in Portugal pursuing her master's in Impact Entrepreneurship and Innovation at Nova SBE, Marita has also gained great experience in handling multi-national and always changing working and living environments. Her top skills are: sales skills that can be directly applied for word of mouth sales and within other used sales channels, prioritizing tasks and organizing the team in order to keep the team's vision, mission and goals on track, and communication as well as presentation skills that can be used for communicating with customers or external partners to build a brand reputation.

Eva-Marie Steinbömer

Growing up in a founder-family Eva understood early on what entrepreneurship means and always wanted to start a company or lead a larger team. This led her to complete a bachelor's degree in business administration at the Ludwigs-Maximilians-University in Munich. During this time she was involved in a start-up club enabling her to build a large and reliable network, through which she had the opportunity to gain insights into various start-ups. In addition, she

was able to learn what leadership means and what is important in dealing with a team by leading several project groups. Through a stay abroad in South America, she was able to experience the other side of the world and promised herself to only found a company if it has a positive impact on society and nature. Her top skills include: great communication skills needed when working in a team and with external partners, analytical thinking used when analyzing and evaluating events, and building long-term relationships required for nurturing and developing the brands' identity and network.

Appendix 11: Call with Lisa-Marie Weidling, founder of "Story of Mine"



Appendix 12: calculation of market size

European socks market: 10.3 Billion USD (note: calculated with a 1:1 exchange rate) in 2021 (Market Data Forecast 2022)

Inhabitants Europe: 446,8 million people (Destatis 2022)
Inhabitans Germany + Austria (Worldbank 2022): 83,2 + 9 million people (92,2 million) $\rightarrow 20,64\%$ $\rightarrow 20,64\% \text{ of } 10,3 \text{ Billion } \varepsilon = 2,126 \text{ Billion } \varepsilon \rightarrow \text{TAM}$

Austria target group (20−49 years old) → around 4,5 million people (Statistik Austria 2022) Germany target group (20 − 49 years old) → 30,87 million people (Bundeszentrale für politische Bildung 2020)

→35,37 million people

88% sustainability (conducted primary research in form of an online survey)

→ 31,13 million people

31,13/446,8 →6,97% 6,97% of 10.3 billion = 717,9 million ϵ → SAM

25% of 717,9 million \in = 179 million \in **→ SOM**

1% of 179 million ϵ = 1,8 million ϵ → market share

Appendix 13: Additional customer feedback received for meiæs ocean socks

Customer Feedback - meiæs ocean socks Customer Feedback - meiæs ocean socks Name: Martina Name: Konstantin Product purchased: 7x pairs of meiæs ocean socks Product purchased: 1x pair of meiæs ocean socks Design: Design: **** Comfort / Wearing experience: Comfort / Wearing experience: *** Quality / Durability: Quality / Durability: *** *** Costs: **** Overall satisfaction: Overall satisfaction: *** The socks will be a present for my husband. I bet he will like it. The bundle price of 79,99€ for 7 pairs of socks is quite high, but I love that 5% of revenues will be donated. The paper tags used for the packaging look great. Thank you! I wore my meiæs socks for a padel session lately and the fit was perfect. They may become my favorite pairs of socks now @

Customer Feedback - meiæs ocean socks

Comfort / Wearing experience:

Quality / Durability:

Overall satisfaction:

Comments & Feedback:

Product purchased: 3x pairs of meiæs ocean socks

Name: Dario

Design:

Costs:

Customer Feedback - meiæs ocean socks Name: Sebastian Product purchased: 3x pairs of meiæs ocean socks Design: Comfort / Wearing experience: *** Quality / Durability: **** Costs: *** Overall satisfaction:

The socks have a nice minimal design, the blue used for the logo is great. They are very comfy, even if worn during sport sessions. I also like that the company is donating a part of their revenues. Good job! I could definitely get 3 pairs of socks for a cheaper price somewhere else, but wearing meiæs socks just feels better. I like that 5% of revenues will be donated to protect Portugal's coasts and oceans. Thumbs up from my side, good job!

Appendix 14: Performance of published posts on Instagram

Photos and carousels	Post nr.	1	3	4	5	6	7	8 (5€ ad)	10	12
		13.11.22	13.11.22	23.11.22	02.12.22	02.12.22	03.12.22	04.12.22	07.12.22	09.12.22
Overview	Accounts reached	135	149	151	158	193	201	3549	105	81
	Profile activity	3	8	9	2	12	8	85	21	1
	Website visits	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	11	n.a.	n.a.
Reach		135	149	151	158	193	201	3549	105	81
	Followers	77	83	88	86	101	96	n.a.	92	72
	Non-followers	58	66	63	72	92	105	n.a.	13	9
	Impressions	151	174	203	195	224	237	3831	136	93
Engagement		18	18	25	20	37	27	22	27	19
	Followers	16	17	24	19	35	25	n.a.	27	18
	Non-followers	2	1	1	1	2	2	n.a.	0	1
Profile activity		3	8	9	2	12	8	85	21	1
	Profile visits	3	8	9	2	12	8	66	21	1
	Website taps	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	11	n.a.	n.a.
	Follows	0	0	0	0	0	0	8	0	0

<u>Reels</u>	Post nr.	2	9 (6€ ad)	11 (4€ ad)
		13.11.22	05.12.22	08.12.22
Overview	People reached	326	840	333
	Reel interactions	20	-	-
Reach		326	840	333
	Plays	351	4773	953
Reel interactions		n.a.	36	19
Ad	Website visits	n.a.	32	4
	Impressions	n.a.	3986	615
	Ad plays	n.a.	3826	578
	Profile visits	n.a.	7	2

Appendix 15: Screenshot from LinkedIn post



meiæs "ocean socks" are made from organic combed cotton, designed and produced with love, under fair and ethical conditions in Porto, Portugal.

We care about the ocean - that is why we have partnered up with Hope Zones Foundation (https://www.hopezones.org/) and will donate 5% of total revenues to support ocean- and coastal preservation projects in Portugal.

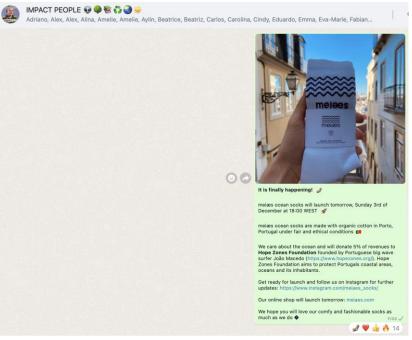
Being fully transparent about our production costs and our carbon footprint is what makes meiæs unique.

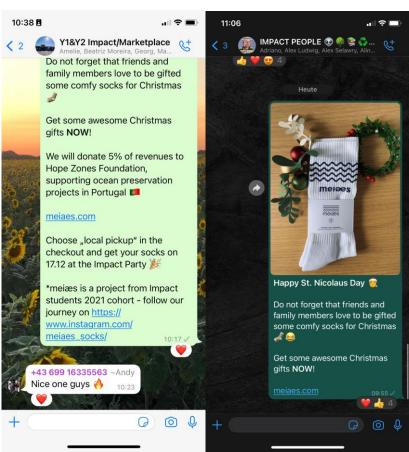
Get your meiæs ocean socks now on https://meiaes.com/

#socks #startup #sustainablefashion

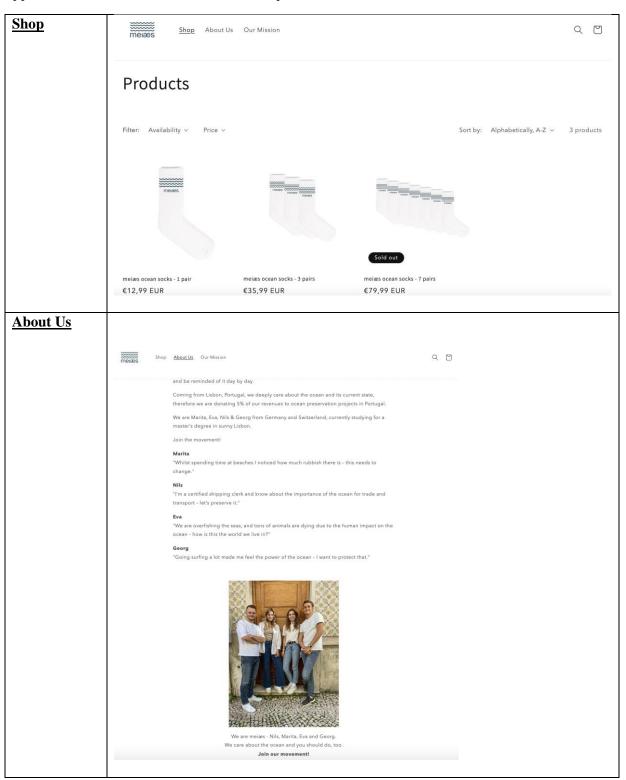


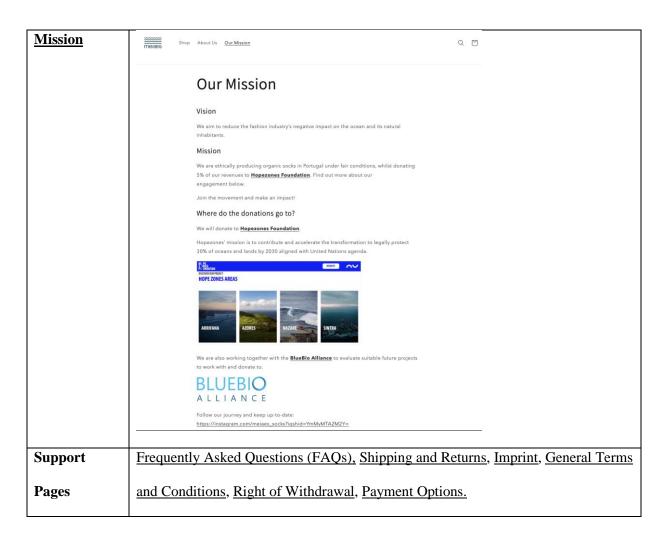
Appendix 16: Using personal network as a communication tool





Appendix 17: meiaes.com e-commerce shop – overview

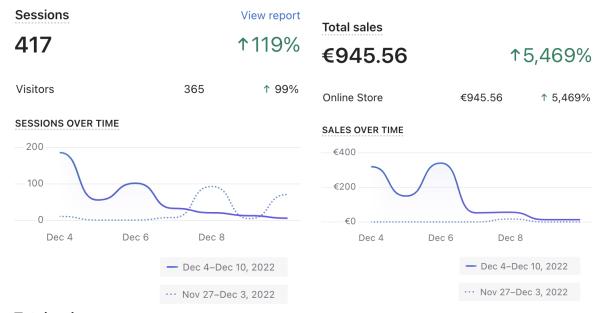




Appendix 18: Events as a sales channel (here: "Feira da Ladra" flea market (Graca, Lisbon))



Appendix 19: Shopify sales insights



Total orders

31

↑3,000%

ORDERS OVER TIME



source	View report
65	↑ 3,150%
35	-
3	-
	65 35

Sales by traffic source

Direct	€863.63	↑ 4,986%
Social	€81.93	-

Average order value

€30.50

180%

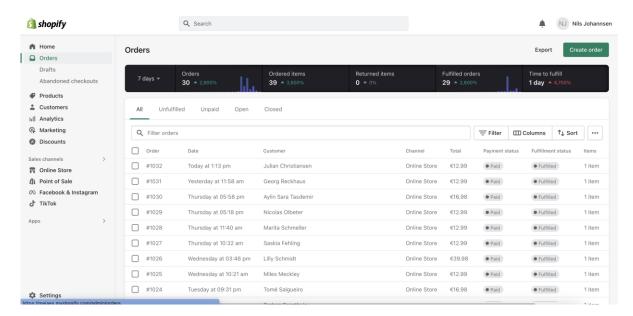
ORDER VALUE OVER TIME



Sessions by traffic source		View report	
Direct	308	↑ 65%	
Social	103	↑ 5,050%	
Search	6	↑ 500%	

Sales by social source		
Instagram	€68.94	-
LinkedIn	€12.99	-

Appendix 20: Shopify online shop sales



Appendix 21: Founders Agreement signed by the team

FOUNDER'S AGREEMENT

- 1. Company name: meiæs
- 2. Brand logo:



3. Shares: 25% each founder (4 x 25% = 100%)

If a founder decides to leave the company before 6 months have passed after signing this agreement, the individual founder's shares shall be transferred to the remaining founders, equally distributed.

- Commitments:
 Time (approximately 10h/week for each founder)
 - Equal time invested per person

- Business Development and Product (Nils)
- Partnerships and Company Growth (Eva) Sales and Marketing (Marita) Sustainability (Georg)

- Non-competing / Other provisions: The founders have agreed not to replicate the ideas and projects developed during the course, at least for the next 1 year.
- 7. IP/NDA: The brand has not been registered yet. However, the founders agree not to disclose the ideas for the expansion of the brand to any other person.

It shall be agreed that the company meiæs can be herewith legally be refered to as meiæs GBR. Gesellschaft bürgerlichen Rechts or GbR is one of many legal forms in Germany. GbR means a partnership in which at least two founders join together to pursue a business purpose.

8. Motivation: We want to scale and expand meiæs as a fashion brand, starting with the production of white, athletic tennis socks.

9. Business Expansion Plan:

- Siness Expansion Plan:
 Produce the first batch of 200x pairs of organic socks.
 Potential production of the second batch of socks with SeaCell yarn.
 Explore innovation opportunities (product line expansion).
 Identify and develop the right sales and marketing strategy for business expansion.
- 10. Decision process: Majority via voting. Each founder's vote is equal to the value of 1. in case of an equal vote, Marita Schmeller has the power to decide.
- 11. Revenue split: The % received on the sale of each pair of socks is 25% for each co-
- 12. Profit split: The profit goes to the company meiæs. Any profit will be split equally among the founders.
- 13. Investments: Each co-founder equally contributes to the expenses related to the company. All costs are equally shared (25% for each co-founder).

14. How are we going to work:

- When do we meet? Team meetings on Thursdays and Fridays each week, each cofounder to contribute equally
- How and where do we meet? Hybrid (physical co-working sessions and virtual sessions via MS Teams)
- How do we celebrate? Successes will be celebrated on rooftops with a great view of Lisbon, dinner and drinks.

Appendix 22: Equity shares and departments of respective founder



meiæs

CITEVE
CENTRO TECNOLÓGICO DAS INDÚSTRIAS TÊXTIL
E DO VESTUÁRIO DE PORTUGAL
RUA FERNANDO MESGUITA, 2785
4760-034 VILA NOVA DE FAMALICÃO, PORTUGAL



CERTIFICATE

A empresa

Trifitrofa - Comércio de Fios e Tecidos, Lda. Rua Teófilo Braga, nº.115 - Apartado 230 4786 - 909 Trofa, PORTUGAL

De acordo a norma STANDARD 100 by OEKO-TEX® e baseado no nosso relatório nº **16067/2020** tem autorização, por meio deste certificado, a usar a marca STANDARD 100 by OEKO-TEX®



para os seguintes artigos

Fios crus, mesclas, brancos e tingidos em Algodão Orgânico – GMO não detetável. (Matérias primas base já pré-certificadas STANDARD 100).

O resultado da analise do processo de acordo com a norma STANDARD 100 by OEKO-TEX®, anexo 4, **produtos da classe I**, comprova que foram cumpridos os requisitos relativos à ecologia humana da norma STANDARD 100 by OEKO-TEX® definidos no anexo 4 para produtos para bébé.

Os artigos certificados cumprem os requisitos do Anexo XVII do REACH (incluindo o uso de corantes azoicos, níquel libertado, etc.), os requisitos Americanos no que diz respeito ao teor em chumbo total nos artigos para criança (CPSIA, com exceção dos acessórios em vidro) e os da norma chinesa GB 18401:2010 (os requisitos de etiquetagem não foram verificados).

O beneficiário do certificado está comprometido, através da assinatura da declaração de conformidade de acordo com a norma ISO 17050-1, a usar a marca STANDARD 100 by OEKO-TEX® somente em produtos que estão em conformidade com as amostras analisadas. A conformidade é verificada em auditorias.

O certificado 9865CIT é válido até 30.09.2021

V. N. de Famalicão, 23.09.2020

O Director dos Laboratórios Maria Antónia Lopes





Control Union Certifications B.V. Meeuwenlaan 4-6, 8011 BZ, Zwolle, Netherlands +31 38 426 0100 www.controlunion.com

SCOPE CERTIFICATE

Scope Certificate Number: CU820904GOTS-2021-00036628

Control Union Certifications declares that

Trifitrofa - Comercio de Fios e Tecidos, Lda.

License Number: 820904 Rua Teofilo Braga 115 4785-203 Trofa Portugal

has been inspected and assessed in accordance with the Global Organic Textile Standard (GOTS)
- Version 5.0 -

and that products of the categories as mentioned below (and further specified in the annex) comply with this standard:

Product categories: Dyed yarns, Undyed yarns

Processing steps / activities carried out under responsibility of the above-mentioned company (by the operations as detailed in the annex) for certified products

Storing, Trading

This certificate is valid from: 2021-06-21
This certificate is valid until: 2022-06-20

Place and date of issue:



2021-04-19, Zwolle

Name of authorised person:

On behalf of the Managing Director Isabel Campos | Certifier

Stamp of the issuing body



Standard's Logo



This Scope Certificate provides no proof that any goods delivered by its holder are GOTS certified. Proof of GOTS certification of goods delivered is provided by a valid Transaction Certificate (TC) covering them.

Accredited by: Dutch Accreditation Council (RVA), Accreditation No: C 412



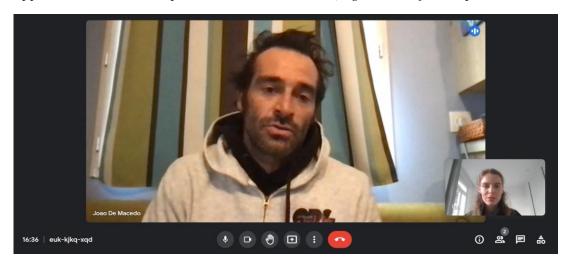
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Appendix 24: Partnership call with Joao Macedo (big wave surfer, Hope Zones Foundation)



Appendix 25: Impression of a pitch from BlueBio Value Ideation Challenge

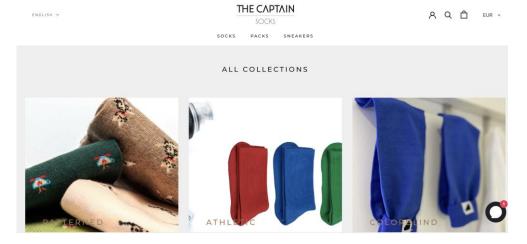


Appendix 26: List of interviews

Interview partner	Company	Date
Lisa-Marie Weidling	CEO at Story of Mine	22.08.2022
Ioana Ruxandra Cotos	Sustainability Manager at stichd - PUMA SE Group	23.11.2022
Joao Macedo	Big wave surfer, Founder of Hope Zones Foundation	06.12.2022
Ana Goncalves	CITEVE - Tecnologia Textil	13.12.2022

Elizabeth Costa	BlueBio Alliance	26.11.2022

Appendix 27: Website of The Captain Socks from Porto (thecaptainsocks.com 2022)



Appendix 28: The moment meiæs socks finally arrived (26th November 2022)



Appendix 29: meiæs paper tags



Appendix 30: Theory of change – implementation for meiaes' customers

The Theory of Change framework was used to analyse which inputs and activities are needed to observe a desired outcome. A theory of change uses a causal analysis based on available data to explain how a specific intervention, or activities, are likely to result in a specific development change. The theory of change framework supported meiæs in declaring the right inputs, activities, outputs and outcomes that spark the desired change in consumer behaviour to achieve an actual impact.

