



## Overcoming Leadership Challenges in Children's Social Care

Etc. Venues, Prospero House, 241 Borough High Street, London, SE1 1GA | 27 September 2018

10.15	Registration & Morning Refreshments
11.00	Chair's Introduction - Gabi Hesk, Lecturer in Social Work, University of Salford
11.05	The role of leadership in developing children's service staff
	• Driving improvement through engagement and relationship development with staff,
	partners and communities
	Developing innovative ways to overcome recruitment and retention challenges
	⇒ <b>Barbara Peacock</b> , Interim Manager and Consultant
11.30	Progressing organisational culture and service delivery
	The role of inspections in determining the effectiveness of leadership
	Enabling a distributive, supportive and creative culture
	Highlighting shared values, shared responsibilities and expected behaviour
	Addressing organisational deficits as they arise and identifying good practice
	⇒ <b>Martin Pratt</b> , Executive Director, Supporting People Camden London Borough Council
	⇒ <b>Jacqui Old</b> , Director of Children's and Adult Services, North Tyneside Council
13.15	Networking Lunch
14.00	Learning from mistakes: adapting, innovating and moving forward
	The importance of engaging with partner agencies
	Performance management: leading by example
	Being ready to innovate and adapt from feedback and lessons learnt
	Using scrutiny to develop better practices
	⇒ Emily Aklan, CEO, Serenity Welfare
	⇒ <b>Peter Wilson</b> , Partnership Officer for the Specialist Crime and Operations, Metropolitan police
15.30	Event Close