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1972/73

**ANALYSIS OF**  
**Annual Reports of Licensees**  
**for the years**  
**1972 - 1973**



**STATE OF TEXAS**  
**OFFICE OF CONSUMER CREDIT COMMISSIONER**



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**ANALYSIS OF  
ANNUAL REPORTS OF LICENSEES**

The information found in this publication is based on the Annual Reports received by this agency from regulated loan licensees under Chapter 3 of The Texas Credit Code of 1967. (Art. 5069-3.01 et seq. V.A.T.S.)

This booklet includes only selected data taken from the Reports. Complete reports have been printed separately and are available on request. The more detailed reports are divided into the categories found herein.

Licensees are classified as 3.15 Lenders or 3.16 Lenders according to the type of loan which was the primary source of income. Information from licensees' reports are compiled in these two major categories. The caption 3.15 refers to loans made pursuant to Article 3.15 of the Texas Credit Code and range in size to \$2500; 3.16 refers to loans of \$100 or less as provided in Article 3.16. The add-on interest rate in Article 3.15 from October 1, 1967 to date is \$18 per \$100 per year on any loan up to \$300 or on the first \$300 of any larger loan. The rate is \$8 per \$100 per year on that portion of the loan in excess of \$300.

Beginning with the 1964 Annual Reports filed under the Texas Regulatory Loan Act, the agency has adjusted the insurance income of licensees upward to compensate for approximately twelve large companies which reported no insurance income or an artificial amount of insurance income due to diversion of profits directly into the parent or an affiliated company. Such adjustment has previously been based on the average profit of a sample group of companies who take their insurance income into the licensed company. This method has been found to be defective due to unusual fluctuations in insurance profits in certain companies in our sample group in 1972 and 1973. We have instituted a new method of determining an amount of insurance income attributable to the regulated loan business of all licensees which is not affected by fluctuations in individual companies. The method is as follows:

Net Earned Premiums (Gross Premiums Charged Less Refunds)  
 Less: Claims Paid  
 Less: Fifteen Percent of Net Earned Premium for Insurance Company Expense and Profit  
 Equals: Insurance Income to Lenders

In addition to utilizing this method for the first time in the 1972 and 1973 statistics we have accordingly revised the 1970 and 1971 statistics contained herein to present the four years on the same basis.

The information in this publication was derived from the following numbers of Reports and licensed loan offices:

		1973	1972	1971	1970
<b>3.15 Lenders—</b>	Number of Reports .....	122	132	145	165
	Number of Offices .....	1183	1172	1163	1195
<b>3.16 Lenders—</b>	Number of Reports .....	410	405	387	430
	Number of Offices .....	655	653	617	673
<b>Total—</b>	Number of Reports .....	532	537	532	595
	Number of Offices .....	1838	1825	1780	1868

## ANALYSIS OF LOANS MADE

### Total Operations

Year	Number	Cash Advances
1973	2,046,170	\$725,001,642
1972	2,049,661	716,516,666
1971	1,980,051	683,673,751
1970	2,056,532	644,349,769

### Loans under Article 3.15

Year	Number	Cash Advances	Average Size
1973	768,823	\$637,863,614	\$830
1972	804,503	635,134,121	789
1971	778,830	607,483,182	779
1970	797,847	568,369,310	712

### Loans under Article 3.16

Year	Number	Cash Advances	Average Size
1973	1,277,347	\$ 87,138,028	\$68.21
1972	1,245,158	81,382,545	65.36
1971	1,201,221	76,190,569	63.42
1970	1,258,685	75,980,459	60.36

## ANALYSIS OF LOANS OUTSTANDING

The monthly average number, net dollar outstanding (gross outstanding loans less unearned charges), and the average size loan outstanding are as follows:

### 3.15 Lenders

Year	Number	Net Dollars Outstanding	Average Size
1973	897,313	\$602,942,525	\$672
1972	884,987	564,674,440	638
1971	888,822	531,118,635	597
1970	913,213	516,961,797	566

### 3.16 Lenders

Year	Number	Net Dollars Outstanding	Average Size
1973	338,531	\$ 24,718,962	\$73.02
1972	329,171	23,708,998	72.03
1971	316,479	22,196,963	70.13
1970	333,009	24,061,359	72.25



## ANALYSIS OF INCOME AND EXPENSES

The income and expenses per account per month for lenders in each classification are as follows:

3.15 Lenders	1973	1972	1971	1970
Gross Income	\$13.25	\$13.03	\$12.42	\$11.23
Expenses before Interest and Taxes	7.91	7.68	7.40	6.74
Net Income before Interest and Taxes	5.34	5.35	5.02	4.49
Expenses after Interest and Taxes	12.14	11.27	10.79	10.31
Net Income after Interest and Taxes	1.11	1.76	1.63	.92

3.16 Lenders	1973	1972	1971	1970
Gross Income	\$ 6.38	\$ 6.21	\$ 6.03	\$ 5.85
Expenses before Interest and Taxes	5.28	5.14	4.85	4.74
Net Income before Interest and Taxes	1.10	1.07	1.18	1.11
Expenses after Interest and Taxes	5.71	5.58	5.32	5.22
Net Income after Interest and Taxes	.67	.63	.71	.63

The income for lenders in each classification expressed as a percentage of the December 31st Net Loan Assets is as follows:

3.15 Lenders	1973	1972	1971	1970
Net Income before Interest and Taxes	8.78%	8.76%	8.67%	8.47%
Net Income after Interest and Taxes	1.84	2.89	2.82	1.75

3.16 Lenders	1973	1972	1971	1970
Net Income before Interest and Taxes	13.90%	14.16%	15.71%	15.10%
Net Income after Interest and Taxes	8.46	8.31	9.45	8.57

The income for lenders in each classification expressed as a percentage of the Average Net Dollars Outstanding in loans (gross outstanding loans less unearned charges) is as follows:

3.15 Lenders	1973	1972	1971	1970
Net Income before Interest and Taxes	9.53%	10.07%	10.08%	9.52%
Net Income after Interest and Taxes	1.99	3.32	3.28	1.96

3.16 Lenders	1973	1972	1971	1970
Net Income before Interest and Taxes	18.13%	17.91%	20.14%	18.38%
Net Income after Interest and Taxes	11.04	10.52	12.12	10.42

A complete analysis of income and expense is shown in Exhibits B and C.

## ANALYSIS OF LOANS MADE BY CLASS OF BORROWER

The number of loans made expressed as a percentage of the total loans made for lenders in each classification are as follows:

3.15 Lenders	1973	1972	1971	1970
Loans to New Borrowers	25.53%	25.79%	24.77%	26.31%
Loans to Former Borrowers	13.88%	14.19%	14.33%	13.60%
Loans to Present Borrowers (More Cash)	58.65%	57.95%	58.36%	57.12%
Loans to Present Borrowers (No more Cash)	1.94%	2.07%	2.54%	2.97%

3.16 Lenders	1973	1972	1971	1970
Loans to New Borrowers	8.83%	8.87%	8.80%	8.57%
Loans to Former Borrowers	22.69%	22.60%	22.61%	22.45%
Loans to Present Borrowers (More Cash)	49.62%	48.38%	48.53%	48.10%
Loans to Present Borrowers (No more Cash)	18.86%	20.15%	20.06%	20.88%

The Cash Advance of the loans made by class of borrower showed the following information expressed as a percentage of the total Cash Advance of loans made:

3.15 Lenders	1973	1972	1971	1970
Renewal of an existing loan balance	39.91%	39.18%	38.11%	39.18%
Additional cash to the borrower	60.09%	60.82%	61.89%	60.82%

3.16 Lenders	1973	1972	1971	1970
Renewal of an existing loan balance	51.03%	50.83%	51.95%	53.46%
Additional cash to the borrower	48.97%	49.17%	48.05%	46.54%

### AVERAGE SIZE OFFICES

The per office average number of accounts, net dollar outstanding in loans (gross outstanding loans less unearned charges and bad debt reserves), and the net assets devoted to regulated loans for lenders in each classification were as indicated in the figures given below:

3.15 Lenders	1973	1972	1971	1970
Loans Outstanding December 31	763	774	761	766
Net Loans Receivable December 31	\$504,505	\$492,988	\$462,806	\$429,519
Net Loans Assets December 31	\$552,994	\$554,079	\$530,681	\$486,188

3.16 Lenders	1973	1972	1971	1970
Loans Outstanding December 31	537	515	522	499
Net Loans Receivable December 31	\$ 38,911	\$ 36,668	\$ 36,543	\$ 34,694
Net Loans Assets December 31	\$ 49,239	\$ 45,928	\$ 46,133	\$ 43,500

**ANALYSIS OF LOANS MADE BY NUMBER AND CASH ADVANCE  
TOTAL OPERATIONS**

1973	Article 3.16		Article 3.15	
	Number	Amount	Number	Amount
\$ 29.99 or Less	156,050	\$ 2,758,443	207	\$ 3,771
30.00 to \$ 35.00	115,899	3,560,931	643	18,548
35.01 to 70.00	327,404	16,408,250	2,650	149,745
70.01 to 100.00	677,994	64,410,404	3,871	347,068
100.01 to 300.00			121,766	24,749,681
300.01 to 500.00			157,045	61,334,981
500.01 to 1,000.00			249,431	176,536,405
1,000.01 to 1,500.00			120,532	147,070,690
1,500.01 to 2,500.00			112,678	227,652,725
<b>Total</b>	<b>1,277,347</b>	<b>\$ 87,138,028</b>	<b>768,823</b>	<b>\$637,863,614</b>

  

1972	Article 3.16		Article 3.15	
	Number	Amount	Number	Amount
\$ 29.99 or Less	179,904	\$ 3,112,905	468	\$ 10,607
30.00 to \$ 35.00	121,272	3,737,571	116	3,526
35.01 to 70.00	335,118	16,789,015	2,214	117,768
70.01 to 100.00	608,864	57,743,054	3,279	293,613
100.01 to 300.00			145,004	29,341,097
300.01 to 500.00			159,420	61,973,727
500.01 to 1,000.00			261,698	181,951,299
1,000.01 to 1,500.00			123,109	146,014,019
1,500.01 to 2,500.00			109,195	215,428,465
<b>Total</b>	<b>1,245,158</b>	<b>\$ 81,382,545</b>	<b>804,503</b>	<b>\$635,134,121</b>

  

1971	Article 3.16		Article 3.15	
	Number	Amount	Number	Amount
\$ 29.99 or Less	182,418	\$ 3,065,932	853	\$ 14,579
30.00 to \$ 35.00	136,388	4,270,419	646	21,435
35.01 to 70.00	338,208	17,079,660	2,153	120,455
70.01 to 100.00	544,207	51,774,558	3,558	330,842
100.01 to 300.00			147,805	29,469,182
300.01 to 500.00			157,020	61,097,287
500.01 to 1,000.00			251,756	177,503,407
1,000.01 to 1,500.00			117,642	142,491,319
1,500.01 to 2,500.00			97,397	196,434,676
<b>Total</b>	<b>1,201,221</b>	<b>\$ 76,190,569</b>	<b>778,830</b>	<b>\$607,483,182</b>

  

1970	Article 3.16		Article 3.15	
	Number	Amount	Number	Amount
\$ 35.00 or Less	366,364	\$ 8,033,202	2,025	\$ 41,374
35.01 to 70.00	361,152	17,915,983	3,875	206,055
70.01 to 100.00	531,169	50,031,274	4,591	420,628
100.01 to 300.00			171,323	34,159,560
300.01 to 500.00			173,848	67,913,541
500.01 to 1,000.00			253,398	175,998,569
1,000.01 to 1,500.00			110,701	132,387,501
1,500.01 to 2,500.00			78,086	157,242,082
<b>Total</b>	<b>1,258,685</b>	<b>\$ 75,980,459</b>	<b>797,847</b>	<b>\$568,369,310</b>

**EXHIBIT A-1  
BALANCE SHEETS  
1972**

	LENDERS CLASSIFIED AS 3.15 LENDERS	LENDERS CLASSIFIED AS 3.16 LENDERS	TOTAL
<b>ASSETS</b>			
Loans Receivable			
Number	908,136	336,557	1,244,693
Gross Unpaid Balances	\$ 708,291,330	\$ 29,239,700	\$ 737,531,030
Unearned Interest and Charges	( 112,266,124)	( 4,282,966)	( 116,549,090)
Net Loans Receivable	596,025,206	24,956,734	630,981,940
Reserve for Bad Debts	( 18,243,454)	( 1,011,881)	( 19,255,335)
Adjusted Net Loans Receivable	577,781,752	23,944,853	601,726,605
Cash on Hand and in Banks	13,623,272	2,503,796	16,127,068
Capital Assets:			
Land and Buildings	388,119	1,003,554	1,391,673
Furniture, Fixtures and Equipment	6,861,985	1,887,134	8,749,119
Leasehold Improvements	1,264,120	144,439	1,408,559
Gross Capital Assets	8,514,224	3,035,127	11,549,351
Allowances for Depreciation and Amortization	( 4,572,550)	( 1,338,493)	( 5,911,043)
Net Capital Assets	3,941,674	1,696,634	5,638,308
Organizational Expenses (Less Amortization)	34,001	40,498	74,499
Deferred Charges	2,751,821	245,657	2,997,478
Other Regulated Loan Business Assets	51,248,690	1,559,646	52,808,336
Total Regulated Loan Assets	\$ 649,381,210	\$ 29,991,084	\$ 679,372,294
Other Business Assets	418,901,516	9,538,883	428,440,399
<b>TOTAL ASSETS</b>	<b>\$1,068,282,726</b>	<b>\$ 39,529,967</b>	<b>\$1,107,812,693</b>

**LIABILITIES AND CAPITAL**

Accounts Payable	\$ 8,926,752	\$ 618,079	\$ 9,544,831
Accrued Expenses	1,259,253	266,066	1,525,319
Borrowed Funds:			
Banks	41,281,963	4,417,848	45,699,811
Other Creditors	105,738,198	6,013,501	111,751,699
Parent Company or Affiliates	519,712,206	2,028,392	521,740,598
Total Borrowed Funds	666,732,367	12,459,741	679,192,108
Bonds and Debentures	55,607,581	368,856	55,976,437
Other Liabilities	136,518,409	800,914	137,319,323
Total Liabilities	\$ 869,044,362	\$ 14,513,656	\$ 883,558,018
CAPITAL: Individual Owners and Partnerships	8,506,902	14,034,138	22,541,040
CAPITAL: Corporations	190,731,462	10,982,173	201,713,635
<b>TOTAL LIABILITIES AND   CAPITAL</b>	<b>\$1,068,282,726</b>	<b>\$ 39,529,967</b>	<b>\$1,107,812,693</b>

**EXHIBIT A-2  
BALANCE SHEETS  
1973**

	LENDERS CLASSIFIED AS 3.15 LENDERS	LENDERS CLASSIFIED AS 3.16 LENDERS	TOTAL
<b>ASSETS</b>			
Loans Receivable			
Number	903,313	351,800	1,255,113
Gross Unpaid Balances	\$ 730,428,211	\$ 31,494,930	\$ 761,923,141
Unearned Interest and Charges	( 115,180,893)	( 4,777,099)	( 119,957,992)
Net Loans Receivable	615,247,318	26,717,831	641,965,149
Reserve for Bad Debts	( 18,418,109)	( 1,230,627)	( 19,648,736)
Adjusted Net Loans Receivable	596,829,209	25,487,204	622,316,413
Cash on Hand and in Banks	13,698,109	2,267,591	15,965,700
Capital Assets:			
Land and Buildings	316,414	823,226	1,139,640
Furniture, Fixtures and Equipment	6,809,768	1,928,931	8,738,699
Leasehold Improvements	1,154,117	141,964	1,296,081
Gross Capital Assets	8,280,299	2,894,121	11,174,420
Allowances for Depreciation and Amortization	( 4,251,549)	( 1,263,702)	( 5,515,251)
Net Capital Assets	4,028,750	1,630,419	5,659,169
Organizational Expenses (Less Amortization)	28,421	24,735	53,156
Deferred Charges	2,791,009	227,174	3,018,183
Other Regulated Loan Business Assets	36,816,580	2,614,497	39,431,077
Total Regulated Loan Assets	\$ 654,192,078	\$ 32,251,620	\$ 686,443,698
Other Business Assets	571,307,736	16,998,023	588,305,759
<b>TOTAL ASSETS</b>	<b>\$1,225,499,814</b>	<b>\$ 49,249,643</b>	<b>\$1,274,749,457</b>
 <b>LIABILITIES AND CAPITAL</b>			
Accounts Payable	\$ 10,965,663	\$ 479,330	\$ 11,444,993
Accrued Expenses	1,623,410	356,872	1,980,282
Borrowed Funds:			
Banks	43,909,988	8,033,315	51,943,303
Other Creditors	91,610,298	7,697,214	99,307,512
Parent Company or Affiliates	644,261,205	2,300,577	646,561,782
Total Borrowed Funds	779,781,491	18,031,106	797,812,597
Bonds and Debentures	52,114,194	472,847	52,587,041
Other Liabilities	175,232,753	889,683	176,122,436
Total Liabilities	\$1,019,717,511	\$ 20,229,838	\$1,039,947,349
CAPITAL: Individual Owners and Partnerships	8,347,009	13,410,145	21,757,154
CAPITAL: Corporations	197,435,294	15,609,660	213,044,954
<b>TOTAL LIABILITIES AND   CAPITAL</b>	<b>\$1,225,499,814</b>	<b>\$ 49,249,643</b>	<b>\$1,274,749,457</b>

**EXHIBIT B-1**  
**INCOME AND EXPENSE STATEMENTS**  
**1972**

	LENDERS CLASSIFIED AS 3.15 LENDERS	LENDERS CLASSIFIED AS 3.16 LENDERS	TOTAL
<b>INCOME</b>			
Unearned Interest and Charges Previous Year	\$102,918,523	\$ 3,972,480	\$106,891,003
Interest Charges 3.15 Loans	157,665,557	701,738	158,367,295
Installment Account Handling Charges 3.16 Loans	1,157,385	17,950,659	19,108,044
Sub Total	261,741,465	22,624,877	284,366,342
Less: Unearned Interest and Charges Current Year	112,266,124	4,282,966	116,549,090
Less: Refunds	46,026,487	3,266,682	49,293,169
Earned Interest and Charges	103,448,854	15,075,229	118,524,083
Acquisition Charges 3.16 Loans	486,590	7,905,040	8,391,630
Deferment Charges	1,899,507	63,300	1,962,807
Default Charges	6,499,355	706,196	7,205,551
Collections on Accounts Previously Charged Off	2,205,472	528,747	2,734,219
Insurance Income	23,209,838	85,633	23,295,471
Other Income from Regulated Loans	702,587	201,128	903,715
Total Income	\$138,452,203	\$ 24,565,273	\$163,017,476
<b>EXPENSE</b>			
Advertising	\$ 3,374,476	\$ 536,681	\$ 3,911,157
Bad Debts:			
Charged Off	1,482,752	1,503,598	2,986,350
Additions to Reserves	17,645,906	1,431,018	19,076,924
Rent, Lights, Heat and Janitor Service	5,013,406	1,464,239	6,477,645
Salaries of Officers, Owners and Partners	1,509,514	2,888,831	4,398,345
Salaries of All Other Employees	27,643,926	7,050,312	34,694,238
Supervision and Administration	7,107,259	1,004,338	8,111,597
License and Examination Fees	219,669	99,461	319,130
Other Expense	17,563,063	4,340,662	21,903,725
Total Expenses before Interest and Federal Taxes	\$ 81,559,971	\$ 20,319,140	\$101,879,111
Net Income before Interest and Federal Taxes	\$ 56,892,232	\$ 4,246,133	\$ 61,138,365
Interest Expense:			
Bona Fide Third Parties	4,198,054	610,965	4,809,019
Affiliates	27,084,133	100,693	27,184,826
Total Interest	31,282,187	711,658	31,993,845
Total Expenses before Federal Taxes	\$112,842,158	\$ 21,030,798	\$133,872,956
Net Operational Income	25,610,045	3,534,475	29,144,520
Federal Income Taxes	6,834,909	1,041,172	7,876,081
Net Income	\$ 18,775,136	\$ 2,493,303	\$ 21,268,439

**EXHIBIT B-2**  
**INCOME AND EXPENSE STATEMENTS**  
**1973**

	LENDERS CLASSIFIED AS 3.15 LENDERS	LENDERS CLASSIFIED AS 3.16 LENDERS	TOTAL
<b>INCOME</b>			
Unearned Interest and Charges Previous Year	\$112,182,746	\$ 4,312,148	\$116,494,894
Interest Charges 3.15 Loans	159,781,044	536,411	160,317,455
Installment Account Handling Charges 3.16 Loans	1,049,058	19,504,833	20,553,891
Sub Total	273,012,848	24,353,392	297,366,240
Less: Unearned Interest and Charges Current Year	115,180,893	4,777,099	119,957,992
Less: Refunds	48,125,173	3,601,745	51,726,918
Earned Interest and Charges	109,706,782	15,974,548	125,681,330
Acquisition Charges 3.16 Loans	449,960	8,501,778	8,951,738
Deferment Charges	1,853,765	74,380	1,928,145
Default Charges	6,763,631	741,825	7,505,456
Collections on Accounts Previously Charged Off	1,811,577	499,475	2,311,052
Insurance Income	20,972,223	53,999	21,026,222
Other Income from Regulated Loans	1,084,682	97,824	1,182,506
Total Income	\$142,642,620	\$ 25,943,829	\$168,586,449

**EXPENSE**

Advertising	\$ 3,168,200	\$ 586,331	\$ 3,754,531
Bad Debts:			
Charged Off	1,458,635	1,452,928	2,911,563
Additions to Reserves	19,898,825	1,721,585	21,620,410
Rent, Lights, Heat and Janitor Service	5,048,305	1,527,472	6,575,777
Salaries of Officers, Owners and Partners	2,051,540	2,965,159	5,016,699
Salaries of All Other Employees	28,043,300	7,508,299	35,551,599
Supervision and Administration	7,169,077	1,010,624	8,179,701
License and Examination Fees	288,761	142,671	431,432
Other Expense	18,069,005	4,546,892	22,615,897
Total Expenses before Interest and Federal Taxes	\$ 85,195,648	\$ 21,461,961	\$106,657,609
Net Income before Interest and Federal Taxes	\$ 57,446,972	\$ 4,481,868	\$ 61,928,840
Interest Expense:			
Bona Fide Third Parties	7,221,836	628,516	7,850,352
Affiliates	31,660,708	160,832	31,821,540
Total Interest	38,882,544	789,348	39,671,892
Total Expenses before Federal Taxes	\$124,078,192	\$ 22,251,309	\$146,329,501
Net Operational Income	18,564,428	3,692,520	22,256,948
Federal Income Taxes	6,559,839	965,154	7,524,993
Net Income	\$ 12,004,589	\$ 2,727,366	\$ 14,731,955

**EXHIBIT C-1**  
**INCOME AND EXPENSE STATEMENTS**  
**1972**

Figures expressed as a percentage of  
the Average Net Dollars Outstanding

Figures expressed as a  
percentage of the Gross Income

INCOME	3.15 Lenders	3.16 Lenders	3.15 Lenders	3.16 Lenders
Unearned Interest and Charges Previous Year	18.23%	16.75%	74.33%	16.17%
Interest Charges 3.15 Loans	27.92	2.96	113.88	2.86
Installment Account Handling Charges 3.16 Loans	.20	75.71	.84	73.07
Sub Total	46.35	95.42	189.05	92.10
Less: Unearned Interest and Charges Current Year	19.88	18.06	81.09	17.43
Less: Refunds	8.15	13.78	33.24	13.30
Earned Interest and Charges	18.32	63.58	74.72	61.37
Acquisition Charges 3.16 Loans	.09	33.34	.35	32.18
Deferment Charges	.33	.27	1.37	.26
Default Charges	1.15	2.98	4.70	2.87
Collections on Accounts Previously Charged Off	.39	2.23	1.59	2.15
Insurance Income	4.11	.36	16.76	.35
Other Income from Regulated Loans	.12	.85	.51	.82
Total Income	24.51%	103.61%	100.00%	100.00%

**EXPENSE**

Advertising	.60%	2.26%	2.44%	2.18%
Bad Debts:				
Charged Off	.26	6.34	1.07	6.12
Additions to Reserves	3.12	6.03	12.75	5.83
Rent, Lights, Heat and Janitor Service	.89	6.18	3.62	5.96
Salaries of Officers, Owners and Partners	.27	12.18	1.09	11.76
Salaries of All Other Employees	4.89	29.74	19.97	28.70
Supervision and Administration	1.26	4.24	5.13	4.09
License and Examination Fees	.04	.42	.16	.40
Other Expense	3.11	18.31	12.68	17.67
Total Expenses before Interest and Federal Taxes	14.44	85.70	58.91	82.71
Net Income before Interest and Federal Taxes	10.07	17.91	41.09	17.29
Interest Expense:				
Bona Fide Third Parties	.74	2.58	3.03	2.49
Affiliates	4.80	.42	19.56	.41
Total Interest	5.54	3.00	22.59	2.90
Total Expenses before Federal Taxes	19.98	88.70	81.50	85.61
Net Operational Income	4.53	14.91	18.50	14.39
Federal Income Taxes	1.21	4.39	4.94	4.24
Net Income	3.32%	10.52%	13.56%	10.15%



**EXHIBIT C-2**  
**INCOME AND EXPENSE STATEMENTS**  
**1973**

INCOME	Figures expressed as a percentage of the Average Net Dollars Outstanding		Figures expressed as a percentage of the Gross Income	
	3.15 Lenders	3.16 Lenders	3.15 Lenders	3.16 Lenders
Unearned Interest and Charges Previous Year	18.61%	17.44%	78.65%	16.62%
Interest Charges 3.15 Loans	26.50	2.17	112.01	2.06
Installment Account Handling Charges 3.16 Loans	.17	78.91	.74	75.18
Sub Total	45.28	98.52	191.40	93.86
Less: Unearned Interest and Charges Current Year	19.10	19.32	80.75	18.41
Less: Refunds	7.98	14.57	33.74	13.88
Earned Interest and Charges	18.20	64.63	76.91	61.57
Acquisition Charges 3.16 Loans	.07	34.39	.32	32.77
Deferment Charges	.31	.30	1.30	.29
Default Charges	1.12	3.00	4.74	2.86
Collections on Accounts Previously Charged Off	.30	2.02	1.27	1.92
Insurance Income	3.48	.22	14.70	.21
Other Income from Regulated Loans	.18	.40	.76	.38
Total Income	23.66%	104.96%	100.00%	100.00%
<b>EXPENSE</b>				
Advertising	.52%	2.37%	2.22%	2.26%
Bad Debts:				
Charged Off	.24	5.88	1.02	5.60
Additions to Reserves	3.30	6.96	13.95	6.64
Rent, Lights, Heat and Janitor Service	.84	6.18	3.54	5.89
Salaries of Officers, Owners and Partners	.34	12.00	1.44	11.43
Salaries of All Other Employees	4.65	30.38	19.66	28.94
Supervision and Administration	1.19	4.09	5.03	3.90
License and Examination Fees	.05	.58	.20	.55
Other Expense	3.00	18.39	12.67	17.52
Total Expenses before Interest and Federal Taxes	14.13	86.83	59.73	82.73
Net Income before Interest and Federal Taxes	9.53	18.13	40.27	17.27
Interest Expense:				
Bona Fide Third Parties	1.20	2.54	5.06	2.42
Affiliates	5.25	.65	22.20	.62
Total Interest	6.45	3.19	27.26	3.04
Total Expenses before Federal Taxes	20.58	90.02	86.99	85.77
Net Operational Income	3.08	14.94	13.01	14.23
Federal Income Taxes	1.09	3.90	4.60	3.72
Net Income	1.99%	11.04%	8.41%	10.51%

1. The first part of the document discusses the importance of maintaining accurate records of all transactions and activities. This is essential for ensuring transparency and accountability in the organization's operations.

2. The second part of the document outlines the various methods and tools used to collect and analyze data. This includes the use of surveys, interviews, and focus groups to gather insights from stakeholders.

3. The third part of the document describes the process of identifying and addressing the root causes of the issues identified in the previous sections.

Item	Category	Value	Unit	Description
1000	Materials	5000	kg	Raw material A
2000	Materials	3000	kg	Raw material B
3000	Materials	2000	kg	Raw material C
4000	Materials	1500	kg	Raw material D
5000	Materials	1000	kg	Raw material E
6000	Materials	800	kg	Raw material F
7000	Materials	600	kg	Raw material G
8000	Materials	400	kg	Raw material H
9000	Materials	200	kg	Raw material I
10000	Materials	100	kg	Raw material J
11000	Materials	50	kg	Raw material K
12000	Materials	25	kg	Raw material L
13000	Materials	12.5	kg	Raw material M
14000	Materials	6.25	kg	Raw material N
15000	Materials	3.125	kg	Raw material O
16000	Materials	1.5625	kg	Raw material P
17000	Materials	0.78125	kg	Raw material Q
18000	Materials	0.390625	kg	Raw material R
19000	Materials	0.1953125	kg	Raw material S
20000	Materials	0.09765625	kg	Raw material T

4. The fourth part of the document discusses the implementation of the proposed solutions and the monitoring of their effectiveness over time.

5. The fifth part of the document provides a summary of the key findings and recommendations from the study.

Item	Category	Value	Unit	Description
21000	Materials	0.048828125	kg	Raw material U
22000	Materials	0.0244140625	kg	Raw material V
23000	Materials	0.01220703125	kg	Raw material W
24000	Materials	0.006103515625	kg	Raw material X
25000	Materials	0.0030517578125	kg	Raw material Y
26000	Materials	0.00152587890625	kg	Raw material Z
27000	Materials	0.000762939453125	kg	Raw material AA
28000	Materials	0.0003814697265625	kg	Raw material AB
29000	Materials	0.00019073486328125	kg	Raw material AC
30000	Materials	9.5367431640625e-05	kg	Raw material AD
31000	Materials	4.76837158203125e-05	kg	Raw material AE
32000	Materials	2.384185791015625e-05	kg	Raw material AF
33000	Materials	1.1920928955078125e-05	kg	Raw material AG
34000	Materials	5.9604644775390625e-06	kg	Raw material AH
35000	Materials	2.98023223876953125e-06	kg	Raw material AI
36000	Materials	1.490116119384765625e-06	kg	Raw material AJ
37000	Materials	7.450580596923828125e-07	kg	Raw material AK
38000	Materials	3.7252902984619140625e-07	kg	Raw material AL
39000	Materials	1.86264514923095703125e-07	kg	Raw material AM
40000	Materials	9.31322574615478515625e-08	kg	Raw material AN
41000	Materials	4.656612873077392578125e-08	kg	Raw material AO
42000	Materials	2.3283064365386962890625e-08	kg	Raw material AP
43000	Materials	1.16415321826934814453125e-08	kg	Raw material AQ
44000	Materials	5.82076609134674072265625e-09	kg	Raw material AR
45000	Materials	2.910383045673370361328125e-09	kg	Raw material AS
46000	Materials	1.4551915228366851806640625e-09	kg	Raw material AT
47000	Materials	7.2759576141834259033203125e-10	kg	Raw material AU
48000	Materials	3.63797880709171295166015625e-10	kg	Raw material AV
49000	Materials	1.818989403545856475830078125e-10	kg	Raw material AW
50000	Materials	9.094947017729282379150390625e-11	kg	Raw material AX



