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### Improving Access to Credible and Relevant Information for Public Health Professionals: A Qualitative Study of Information Needs in Communicable Disease Control

Nancy R. LaPelle University of Massachusetts Medical School

Et al.

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# Improving Access to Credible and Relevant Information for Public Health Professionals

# A Qualitative Study of information Needs in Communicable Disease Control

November 8, 2004

conducted by:

University of Massachusetts Medical School Library funded by:

Center for Disease Control and Prevention
Association of Teachers of Preventive Medicine
Project TS-0734



# **Project Staff**

## Principal Investigator:

Elaine Martin

## **Project Coordinator:**

• E. Hatheway Simpson

### Consultants:

- Nancy La Pelle, PhD
- Roger Luckmann, MD



# **Outline**

- Project Background & Purpose
- Study Detail/Findings
- Future Project Directions



# **Project Background**

- Evidence can be applied to solve public health problems if readily accessible
- Improved access may be needed to high quality, evidence-based public health practice information
- Evidence-Based Practice for Public Health Project Website: http://library.umassmed.edu/ebpph



# **Project Purpose**

- Use qualitative method to determine evidence-based practice information needs of public health (PH) workers
  - Find out how PH professionals currently access information and what enhancements they need
- Make recommendations to the CDC to improve access to PH information



# **Qualitative Study Detail**

## Sample:

- 12 State level public health (PH) professionals
- Bureau of Communicable Disease Control
- Those with strongest info accessing needs

## **Data Collection & Analysis:**

- Taped/transcribed key informant interviews
- Taped/transcribed follow-up focus group
- Thematic analysis of all data



# **Focus of Individual Interview**

- Type of work tasks performed requiring access to critical external information?
- Current used and preferred info sources (online and offline)?
- Preferred format for research reports (abstracts, full text, reviews/commentaries)?
- Current barriers to information access?
- Desired enhancements for access?



# Findings Related to Context

- All DPH staff have PCs, access to internet
- Large sophisticated DPH website
- Multiple DPH sites and more than one library site
- Urgency of information need differs widely
- Electronic information access differs widely



# Findings/Information Needs Continuum Emerged

**Formal Research Support for Information** 



Different sources for different info needs



# Findings/Information Needs Continuum Emerged

Info Focus Example Access

**Emerging disease** SARS Alerts

**Emerging practices** STD Solicited

info/conferences

Established diseases TB Website search

Policies and guidelines Immunization Website search

Published research Effective Journal search Interventions engines



# Findings/PH Info Access Needs Not Currently Met

- Organizing/filtering requested and unsolicited information
- Access to relevant journals/full text of articles
- One portal access with good search engine
- Access to practice info in all sub-domains of interest (information gaps)
- Training re: how to access info electronically
- Real time access to info at home & in the field



# **Public Health Information Models**

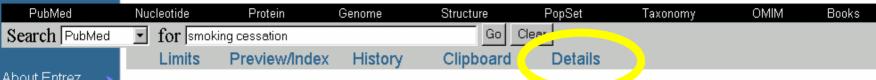
## 1. Research Reports:

- Simple or predefined searches of research report collections
- Alerts & archiving
- Summaries/commentaries/critiques
- 2. Evidence-based reviews and resources
- 3. Comprehensive knowledge sources









About Entrez

Text Version

### Entrez PubMed

Overview Help | FAQ Tutorial New/Noteworthy E-Utilities

### PubMed Services

Journals Database MeSH Browser Single Citation Matcher Batch Citation Matcher Clinical Queries LinkOut Cubby

### Related Resources

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Order Documents **NLM** Gateway TOXNET

- Enter one or more search terms, or click Preview/Index for advanced searching.
- Enter author names as smith jc. Initials are optional.
- Enter journal titles in full or as MEDLINE abbreviations. Use the Journals Database to find journal titles.

http://www.pubmed.gov

PubMed, a service of the National Library of Medicine, provides access to over 12 million MEDLINE citations back to the mid-1960's and additional life science journals. PubMed includes links to many sites providing full text articles and other related resources.

### **Bookshelf Additions**

Developmental Biology, 6th ed. by SF Gilbert

Surgical Treatments -Evidence Based and Problem-Oriented edited by RA Holzheimer &

JA Mannick

### **New Journals** Database

NCBI has created a new Entrez database, Journals, which replaces the Journal Browser.

Journals provides additional search and display features, and



### http://phpartners.org/hp

A collaboration of U.S. government agencies, public health organizations and health sciences libraries

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search:		gu

Home | News | About Partners | Sitemap | Suggest Link

Health Promotion and Health Education

<u>Literature and</u> <u>Guidelines</u>

Health Data Tools and Statistics

Grants and Funding

Education and Training

**Legislation** 

Conferences and Meetings

**Finding People** 

<u>Discussion and E-</u> mail Lists

**Jobs and Careers** 

### **HP2010 Information Access Project**

<u>Search by Focus Area</u> | <u>About this Project</u> | <u>Tips on Searching</u> | <u>Give Us Feedback</u> | Contributors

### Search by Focus Area

This site lets you search for published literature related to the Healthy People 2010 focus areas.

- Access to Quality Health Services
- Diabetes
- Disability and Secondary Conditions
- Environmental Health
- Food Safety
- Health Communication
- Hearing Objectives
- Nutrition and Overweight
- Oral Health
- Physical Fitness
- Public Health Infrastructure
- Respiratory Diseases
- Vision







# PubMed Search on Drug Resistant Salmonella

united states[mh] AND (salmonella infections[majr] OR salmonella[majr]) AND drug resistance[majr] AND (prevention and control[subheading] OR prevention OR public health OR disease outbreaks OR population surveillance OR risk factors OR prospective studies OR case-control studies OR follow-up studies OR comparative study OR pilot projects OR retrospective studies OR **longitudinal studies OR infection control) AND** english[lang] AND human[mh]





HOME HELP FEEDBACK SUBSCRIPTIONS ARCHIVE SEARCH

### AJPH Online SUBSCRIBER HELP & SERVICES:

### **About Email Alerts**

The Journal's email alerting service allows anyone who registers their email address to be notified when new content goes online. You may choose to receive any or all of the following:

- Notification that an advance table of contents of the American Journal of Public Health is online
- Current table of contents with links to the issue at the time it is posted
- Special announcements from APHA

This is a free service -- Sign up now!

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### Welcome to SafetyLit, the online source for recent research about injury prevention.

Information about the occurrence and prevention of injuries is available from many sources and disciplines. SafetyLit staff and volunteers regularly examine more than 300 journals and scores of reports from government agencies and organizations. The weekly update is posted before 6 a.m. GMT every Monday morning. Each week SafetyLit online abstracts are read by 29,000 people from 168 nations.

In addition to this Web-based SafetyLit update, we also provide a free email announcement of the titles, authors, and publishers of the abstracts included in each weekly update. An online form

www.safetylit.org

Physician-authored summaries and commentary...

# **JOURNAL WATCH**

... from the publishers of The New England Journal of Medicine

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PAST ISSUES

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Feature

http://www.jwatch.org/

### Some Answers to Smallpox Vaccination Questions

The progress of the U.S. smallpox vaccination effort has been difficult to follow in the media. Now, reports from both military and civilian programs answer many of the questions that physicians and patients might have about this controversial endeavor.

#### Related Links

- ▶ Table of Contents
- Email this article to a friend
- Other Features from JW (General)

See reference(s) for additional links

Department of Defense health officials reported that, in less than 6 months, 450,293

military personnel were vaccinated (70% for the first time) similar to those reported in past series; complications included vaccinia (36 cases), myopericarditis (37 cases), and 1 case vaccination-related fatalities occurred. Ten HIV-infected reinadvertently, with no complications; follow-up continues who were vaccinated inadvertently.

In a separate report on the military vaccination program, a vaccine-related myopericarditis cases. All were young me had not been vaccinated previously. Characteristic sympt 10 days after vaccination, and patients either had recover

Comment: Editorialists call the observation that smallpox vaccine can be administered safely to military personnel "a critically important piece of new information," although they note that complication rates could be higher in older, less carefully screened, civilian populations. We don't know if long-term persistence of neutralizing antibody titers confers complete protection against disease, but the presence of even moderate titers in the previously vaccinated cohort ultimately could be helpful in constructing vaccine policies for older people.

— Abigail Zuger, MD

the time of the report. All diagnoses were made by excluding other likely causes of

### http://www.harcourt-international.com/journals/ebhc



#### Description

Evidence-based Healthcare and Public Health provides health managers and policy makers with the best evidence available about the financing, organization and management of healthcare.

For each issue of the Journal key articles are selected from over 70 of the most authoritative and respected journals in the field and reviewed in the form of a structured abstract and expert commentary. The concise and easy to read format presents the most essential, relevant and practical information, in a form easy to assimilate and understand.

### EVIDENCE-BASED HEALTHCARE MANAGEMENT

Mammography screening in the USA has higher recall rates and lower cancer detection rates than in the UK

Roger Luckmann, MD, MPH (Commentary Author)

Department of Family Medicine and Community Health, University of Massachusetts Medical School, 55 Lake Ave. N., Worcester, MA 01655, USA

#### KEYWORDS

Mass screening; Mammography; Breast cancer; USA;

#### Summary

Question Do mammography screening programmes in the UK and USA generate different recall and cancer detection rates?

Study design Outcomes analysis, international screening programme comparison.

Main results The incidence of breast cancers among women in the US and UK programmes was comparable. In all age groups, recall rates were significantly higher in both USA screening programmes for first and subsequent screens compared with the UK programme (see Table 1). Total cancers detected per 1000 were significantly higher in the UK in all age groups (see Table 2). In situ and invasive cancer detection rates were similar between programmes for first screen mammograms. In situ cancer detection rates were similar between programmes for subsequent screening mammograms.





Contact About



Compare

Resources

20 Results

Search Help Detailed Search

#### **Browse**

Search

Search

- » Disease / Condition
- » Treatment / Intervention
- » Organization



#### Compare

- » View My Collection
- » Guideline Syntheses

### NGC Search Results

Your search criteria:

http://www.guideline.gov/ Keyword: public health

Your search found 474 related quidelines, which are listed below.

To view a guideline summary, click on a title. The default view is the Brief Summary, from which you can also view the Complete Summary, Guideline Synthesis and Full-Text, where available.

To prepare a Guideline Comparison, add any of the guidelines listed to "My Collection" by selecting that quideline (check the box) and clicking the "Add to My Collection" button. For additional help, see Guideline Comparison Help .

Remember - Check the box next to a quideline to add it to "My Collection". Then click on the "Add to My Collection" button located on the page.

#### Search Results:

The following guidelines were retrieved because they are linked to concepts related to your guery or because they contain the words in your query. Search results are listed in order of relevance, unless otherwise specified in a Detailed Search.

Display results 1 to 20 of 474

#### Title

- Public health quidance for community-level preparedness and response to severe acute respiratory syndrome (SARS). Version 2. Supplement F: laboratory guidance. Centers for Disease Control and Prevention - Federal Government Agency [U.S.]. 2003 Nov 3 (revised 2004 Jan 8), 32 pages, NGC:003381
- Public health guidance for community-level preparedness and response to severe acute respiratory syndrome (SARS), Version 2, Core document, Centers for Disease Control and Prevention - Federal Government Agency [U.S.]. 2003 Nov 3 (revised 2004 Jan 8). 26 pages. NGC:003375
- Public health guidance for community-level preparedness and response to severe acute respiratory syndrome (SARS), Version 2, Supplement G: communication and education. Centers for Disease Control and Dravention - Federal Covernment Agency [1] S. 1 2003 Nov 3 (revised



# COMMUNITY Preventive Services

### Vaccine Preventable Disease

#### <u>Home</u> About Us

The Task Force

### <u>Overview</u>

#### Topics

Alcohol Cancer Mental Health

<u>Diabetes</u> Substance Abuse

Motor Vehicle Nutrition

Oral Health

Physical Activity
Pregnancy

Tobacco

Sexual Behavior
Social Environment

<u>Vaccines</u>

<u>Violence</u> L**ibrary** 

Articles, Slide Sets, etc.

Findings Database
Methods

Economic Findings

<u>Links</u>

Site Search

Search

You can contact us at:

Community Guide Branch
Centers for Disease Control
and Prevention
4770 Buford Highway,
Mailstop K-73
Atlanta, GA 30341

Phone: (770) 488-8189 Fax: (770) 488-8462

Email:

CommunityGuide@cdc.gov

Overview Interventions
Publications
Additional Resources

### http://www.thecommunityguide.org

?

#### **OVERVIEW**

The Community Guide's systematic review of the effectiveness of selected population based interventions aimed at improving vaccination coverage in children, adolescents and adults focused on strategies within three strategic areas:

- 1. Increasing community demand for vaccinations
- 2. Enhancing access to vaccination services
- Provider-based interventions

One page summary of findings

Expanding access only

Home Visits

Women, Infants, & Children (WIC)Programs

### INTERVENTIONS

# Strength of Evidence Recommended (Strong Evidence) Recommended (Sufficient Evidence) Insufficient Evidence to Determine Effectiveness

Zilostifolioso	<u> </u>
Increasing Community Demand	
Client Recall/Reminder 🎤	••
Multicomponent Interventions with Education 🥕	••
Require for Child Care & School Attendance	•
Community-wide education only	?
Clinic-based education only	?
Client or family incentives	?
Client-held medical records	?
Enhancing Access to Vaccination Services	
Reducing Out-of-Pocket Costs 🌽	••
Multicomponent Interventions for Expanding Access	••







### http://www.uptodate.com/

### New Search <u>Table of Contents</u> <u>My L</u>

99 titles matching: Osteoporosis

### Most Relevant Topics (23 titles)

- Overview of osteoporosis in men
- Overview of the management of osteoporosis in women
- · Screening for osteoporosis
- · Calcitonin in the prevention and treatment of osteoporosis
- Calcium supplementation in osteoporosis
- Clinical manifestations and diagnosis of osteoporosis
- · Clinical use of the bisphosphonates in osteoporosis
- Epidemiology and causes of osteoporosis
- Estrogen replacement therapy in the prevention and treatment of osteoporosis
- Fluoride therapy in osteoporosis
- Glucocorticoids and osteoporosis: Pathogenesis and clinical features
- Osteoporosis after transplantation
- Overview of metabolic bone disease
- Pathogenesis of osteoporosis
- Prevention and treatment of glucocorticoid-induced osteoporosis
- Use of biochemical markers of bone turnover in osteoporosis
- Vitamin D therapy in osteoporosis
- Drugs that affect bone metabolism
- · Medical consultation for patients with hip fracture
- Patient information: Calcium supplementation in osteoporosis
- Patient information: Overview of osteoporosis
- Patient information: Prevention and treatment of osteoporosis
- Use of selective estrogen receptor modulators in postmenopausal women



**New Search** 

DEMIOLOGY

SK FACTORS

REENING TESTS

eenina for osteoporosis

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efinition of osteoporosis ssues in children one density measurement ingle-photon absorptiometry ual-photon absorptiometry oual x-ray absorptiometry

Quantitative computed tomography Ultrasonography Radiographic absorptiometry ochemical markers of bone turnover ECTIVENESS OF EARLY DETECTION idence supporting screening guments against screening ost-effectiveness

COMMENDATIONS BY EXPERT GROUPS CISION RULES COMMENDED APPROACH te of measurement ochemical markers of bone turnover anagement of women with low bone density FERENCES PHICS cture risk in women and men

v BMD with age in women teopenia and osteoporosis fracture risk by age BMD thods to measure bone mass D excretion in osteoporosis teocalcin predicts bone loss rogen dose and bone loss mmary of effects of ERT treatment of osteoporosis st of Rx of osteoporosis ne density with raloxifene

moxifen in osteoporosis

ne density and hip fracture ndronate dose osteoporosis ATED TOPICS demiology and causes of osteoporosis nical manifestations and diagnosis of eoporosis

mal skeletal development and regulation

### Licensed to Roger Luckmann, MD

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**New Search** Table of Contents My UpToDate

Help

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print this for a colleagu

Screening for osteoporosis

Denise S Basow, MD

The disease is common

Hillel N Rosen, MD

(10.3) will be released in October 2002.

UpToDate performs a continuous review of over 270 journals and other resources. Updates are

added as important new information is published. The literature review for version 10.2 is current through April 2002; this topic was last changed on April 24, 2002. The next version of UpToDate

Screening for osteoporosis may be justified based upon the following observations:

- It is associated with high morbidity, mortality, and cost
- Accurate and safe diagnostic tests are available
- Treatment is effective

Nevertheless, a widespread approach to screening has not been universally adopted, in part due to

surrounding the screening for osteoporosis are reviewed here.

cost and questions regarding the efficacy of a broad population screening policy [1]. The issues

following observations (see "Epidemiology and causes of osteoporosis"): It is estimated that over 1.3 million osteoporotic fractures occur each year in the United

EPIDEMIOLOGY — The burden of suffering associated with osteoporosis is illustrated by the

States [2]. Pelvic and hip fractures are associated with increased mortality, although conditions other than the fracture itself may account for most of the deaths [3].

 The risk of all fractures increases with age (show figure 1); among persons who survive until age 90, 33 percent of women and 17 percent of men will have a hip fracture [4]. The estimated lifetime risk of hip fracture for white women at age 50 is about 16 percent (versus

five percent for men), with similar risks for vertebral or forearm fractures.

 Using a strict definition of osteoporosis (bone mineral density [BMD] 2.5 SD below the mean of young women), a large survey in the United States found the prevalence was 13 to 18 percen in women above 50 years of age and 3 to 6 percent in men of the same age [5].



# Focus Group Reactions to Models Presentation

- Pre-formulated searches for search engines
  - Need useful PH keyword categories
- Pre-formulated Alerts/listserves & archival website
  - CDC should expand services like TB Update to other diseases (summary and links)
  - Need useful PH keyword categories



# Focus Group Reactions to Models Presentation

## Less reaction to more sophisticated models

- Research Reports:
  - Simple or predefined searches of research report collections
  - Alerts & archiving
  - Summaries/commentaries/critiques
- Evidence-based reviews and resources
- Comprehensive knowledge sources

Need up-to-date list of free online resources



# **Future Project Directions**

- Repeat study with other PH professionals in other domains
- Compare and contrast information needs
- Make recommendations to CDC regarding evidence-based information resources for PH workers
- Enhance project website with resources related to findings