A Model for Collaborative Evaluation and Selection of Electronic Resources

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- The Environment
- Electronic Resources Committee (ERC)
- ERC Strengths
- ERC Accomplishments
- Future Directions

#### The Environment (1997)

- Isolated pockets of knowledge
- Interdepartmental communication lacking
- Proliferation/complexity of digital formats
- Multiple access methods no standards
- Difficulty managing licenses
- High materials costs

### The Model (ERC)

- Electronic Resources Committee (ERC)
  - Strategic planning initiative (1997-8)
  - Established 1998
  - New position: Electronic Resources Coordinator
  - Library goal: One-Stop-Shopping

## The Model (ERC) #2

- Committee charge
  - Copyright/licensing oversight
  - Approve e-resources selection
  - Determine access methods, authentication
  - Track future needs
  - Web design, content feedback

# The Model (ERC) #3

- Current ERC composition
  - Electronic Resources Coordinator
  - Head, Collection Development
  - Clinical Liaison/Online Services Librarian
  - Senior Reference Librarian
  - Assistant Director, Outreach Services
  - Assistant Director, Instructional Services
  - Internetworking Specialist, OIT

# The Model (ERC) #4

- Electronic Resources Coordinator
  - Electronic purchase oversight
  - Negotiates, tracks licenses
  - Vendor point of contact
  - Co-manages E-resources budget
  - Runs ERC
  - Investigates new technologies
  - Manages Library web pages
  - Reference, instruction, orientations



• Communication

- Collaboration
  - Distributed collection development
  - Thorough e-resources evaluation
  - Technical ramifications discussed

• Control

## ERC Strengths #2

• Patron impact

- Faster response to purchase suggestions
- Increased faculty dialogue
- Improved patron communication
- Improved access to E-Resources



- Forum for issue discussion
  - cataloging electronic resources
  - delivery via library web page or OPAC
  - electronic journals
  - electronic reserves
  - document delivery
  - desktop configurations

## ERC Accomplishments

• Committee products

- Electronic products approved, implemented
- Policy: Web & IP authentication preferred
- ERC Product Tracking Form
- Collection Development Policy
- Web-link Criteria Policy for Library web pages
- ERC Patron Survey 3/99

#### ERC Accomplishments #2

• ERC Patron Survey

- Intent : Feedback/education
- Web-based
- Respondents -152/3000
- Comments
  - Electronic Full Text Journals
  - Remote Access

#### Future Directions of ERC

- Increase electronic holdings/publications
- Creative thinking regarding future needs
  - Access issues
    - docking ports, proxy servers, web referral pages
    - distance learning needs
  - Continue Strategic Planning
- Re-engineer Collection Development



More productive collaboration

• Fiscal responsibility

• One-Stop-Shopping

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# Presentation and supporting documentation available

http://www.gwumc.edu/library/mla99/

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