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## Ready, set, oh no? Prepare for possible online accessibility issues before they arise

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# Ready, set, oh no?

Prepare for possible online accessibility issues before they arise

# THE PRESENTERS



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# Process Timeline

ACR requested  
& received



Equity  
Compliance &  
Education  
Manager  
reviews



Deficiencies  
communicated  
internally



Vendor contact  
about  
deficiencies



Public note in  
ILS



Mitigation  
(looking ahead)



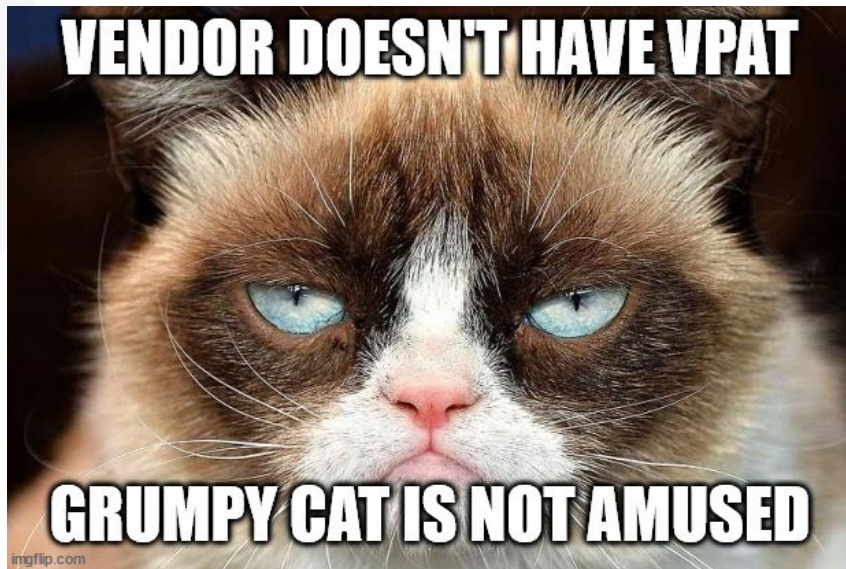
# Key Terms

- Accessibility Conformance Report (ACR): a completed VPAT
- Voluntary Product Accessibility Template (VPAT): a document that explains how information and communication technology conform to specified accessibility standards
  - [Rev 508](#), [Rev EN](#), [Rev WCAG](#), [INT](#)
  - Most recent version is 2.4 (Mar. 2022)
- Revised Section 508: Section 508 of the Rehabilitation Act of 1973, Revised (US standard)
- WCAG: Web Content Accessibility Guidelines
  - Most recent version is 2.1
  - Incorporated into Rev 508 standards by reference

# Accessibility

- “Accessible” means a person with a disability is afforded the opportunity to acquire the same information, engage in the same interactions, and enjoy the same services as a person without a disability in an equally effective and equally integrated manner, with substantially equivalent ease of use. The person with a disability must be able to obtain the information as fully, equally and independently as a person without a disability.” - OCR
- Accessibility: providing equitable access so that individuals, regardless of ability status, can fully and independently use programs, services, resources, and facilities.

# Vendors



- Keep communication open
- Be clear and direct about your needs
- Ask every year (at least) about ACR creation or updates
- Have supplemental information available

# ACR Review

- Verify basic information:
  - Was the review recently completed?
  - Is it for the correct product?
  - Does it use the correct VPAT?
- Look at Ch. 3: Functional Performance Criteria (FPC) of Revised Section 508 Report
  - If you don't have time to look at anything else, look at this! (and the basic information)
- Identify the criteria that have "Does not Support" or "Partially support"
  - Remember, you can use the hyperlinks for more information about a criterion



# Examples

- [Microsoft](#) and [Adobe](#) ACRs
- Springshare's LibGuides

# Deficiencies

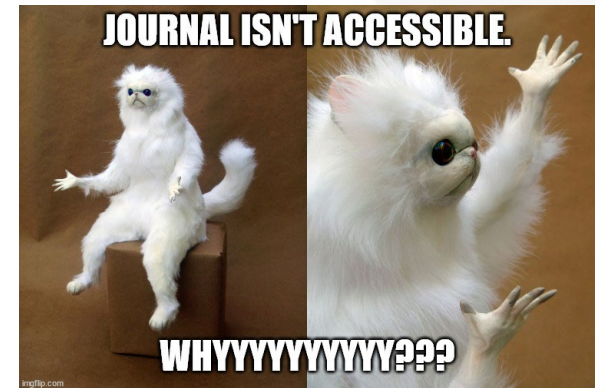
- Common deficiencies
  - Barriers to screen reader use
  - Insufficient contrast
  - No captioning
  - Keyboard navigation
- Should we proceed?
  - Are there alternatives?
  - Who will be using the product?
    - Number and audience (e.g. public vs aviation students)
  - How can we provide equally effective alternative access?

# Alternative Accessibility Plan

- How will you provide equally effective alternative access to the product/software/service/etc. for individuals who are unable to use the product because of its accessibility barriers?
- Mitigation Resources:
  - Vendor
  - Internal: IT
  - Accessibility Experts/Resources (e.g. [JAN](#))
  - Captioning Software
  - Optical Character Recognition (OCR)
  - PDF Editors

# Library Tracking

- Add all information that is useful to your tracking
- I track the following items:
  - Status
  - ACR creation date
  - Notes (when we received it, etc.)
  - Copy of file
  - Insufficiencies noted
  - Date assessment was received internally
  - Workarounds given by the vendor




☰ ACR Status	A ACR Date	Ab ACR Notes	📄 ACR	Ab Insufficiencies	📅 Date Assessed	Ab Workaround given
On file - Insufficient Check yearly until suffice...	17 May 2021	<ul style="list-style-type: none"> <li>• Rec'd 2022-10-12</li> <li>• 2022-10-20 Publisher is checking with Atypon about updated VPAT</li> </ul>		<ul style="list-style-type: none"> <li>• missing alt text</li> <li>• barriers to screen reader use</li> <li>• barriers to keyboard navigation</li> <li>• does not support so...</li> </ul>	2022-10-12	none

# Public Notices

- Users notified at point of need
- Notice added to our discovery layer (Primo)
  - When last reviewed
  - List of known issues
  - How to contact us
- Accessibility Statement on library website

## National Academy of Sciences (U.S.)

Available from 1915.

 *Accessibility Conformance Report review completed 2022-10-12. Known accessibility issues include the following:*

- *missing alt text*
- *barriers to screen reader use*
- *barriers to keyboard navigation*

*For more information, see our [Accessibility Statement](#).*

# Resources

- [Job Accommodations Network](#)
- Office for Civil Rights, Dept. of Ed., [Digital Accessibility Video Series](#)
- [TRLN Guide to Negotiating Accessibility in E-Resource Licenses](#)
- U.S. Access Board, [Revised 508 and 255 Guidelines](#)
- Repositories:
  - [CUNY](#)
  - [Texas A&M - Kingsville](#)

## Questions?

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