

Our Ref: 058/INSYMA/20/2022
Subject : Letter of Acceptance

Surabaya, 26 February 2023

Dear Mr/Mrs Balkhis Nathasya Shafira, Stefanus Budy Widjaja Subali

Letter of Acceptance

With respect to the review process by the Board of Reviewers of the 20th International Annual Symposium Management (INSYMA) University of Surabaya on March 15-16th 2023, with your paper titled:

Managing E-Tailing Service for Shopping Efficiency: a Case Study in Indonesia

We are pleased to announce that your article has been accepted for presentation at the Conference in the wake of a thorough evaluation by our high-calibre reviewer in the field. If there is anything we can do to assist you in your preparations for this conference, please do not hesitate to contact us. Congratulation and thank you for your contribution, and we look forward to seeing you at the Conference.

Yours sincerely,



INSYMA
international annual
symposium on
management

Dr. Dra. Elsy Tandelilin M.M., HCM.
Chairman of the 20th INSYMA

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