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# Twelve tips for using Pattern Matching in data analysis for gualitative medical education research

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**Medical Teacher** 



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# **Cover Page**

## Title

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Figure 1. A flow chart of the Pattern Matching process followed for the author's research. Reference: Attard Cortis, P. (2020). *Barriers to Staff Attendance at the Basics in Medical Education (BiME) Course organized by the Faculty of Medicine and Surgery, University of Malta: a case study approach*. MMEd Thesis. University of Dundee.

#### Medical Teacher

## Twelve tips for using Pattern Matching

## in data analysis for qualitative medical education research

## Abstract

Pattern Matching (PM) is a data analysis method used in qualitative research. This article outlines a step-by-step approach to using PM to analyse qualitative data through the example of the author's experience in its use for a master in medical education dissertation. The recommended twelve tips, outlined as steps to be used sequentially in the PM process are: (1) Assess if PM is a suitable technique for you and your research, (2) Consider alternatives, (3) Decide to proceed with PM, (4) Perform literature review, (5) Reflect about your experiences, (6) Define Propositions, (7) Collect your data, (8) Code data, (9) Match data to propositions, (10) Celebrate congruency, (11) Explain discrepancies and, (12) Discuss relevance and utility of findings in your context. PM, when rigorously applied, can increase the internal validity and transferability of qualitative research in medical education. A clear data analysis protocol enhances reliability and dependability of any research.

(150 words)

#### Introduction

Pattern Matching (PM) is a method of data analysis recommended for use in qualitative research. It involves the "... comparison of a predicted theoretical pattern with an observed empirical pattern" (Sinkovics, 2018, p.469). It is a technique recommended for case study research in particular (Yin, 2018) and qualitative research in general (Johnson &

Onwuegbuzie, 2004), and which can be applied to medical education research. Johnson and Onwuegbuzie (2004) state that by using PM, qualitative researchers can increase the quality and rigour of their research by using a data analysis process that is clearly laid out a priori to the data collection and can therefore be replicated from the data set. This reproducibility is a clear benefit of PM as a qualitative data analysis tool.

One of the first educational research papers about PM as a data analysis method for theorybased research was published by Trochim (1989). PM has not been widely reported in the literature since but has been used in case study research looking at the influence of cultural diversity in a nursing workforce on quality and safety of patient care (Almutairi, Gardner, & McCarthy, 2014) and in business leadership research (Pearse, 2019). Both papers highlight a lack of published guidance and application examples of PM. They explain the use of PM as applied to their research, but in also reporting the research results concurrently, the process of PM as a data analysis technique necessarily shares the publication spotlight. PM has also been used in phenomenological research looking into the professional identity of undergraduate medical education leaders (Sundberg, Josephson, Reeves, & Nordquist, 2017).

The author used Pattern Matching (PM) as a data analysis technique for a medical education qualitative research dissertation, which was an explanatory, holistic, single case study. The research question focused on why faculty members at the author's institution were not attending a faculty development programme and included data in the form of semistructured interview transcripts and analysis of documentation (programme feedback forms).

Like the first author, medical education researchers from the clinical specialities are likely to be most familiar with quantitative research and look for absolute knowledge in their clinical

practice. They may be hesitant to delve into the realm of qualitative research and the more commonly used constructivist and interpretivist designs. Pattern Matching balances both positivist and interpretivist approaches. It is therefore most useful to medical education researchers approaching qualitative research from a positivist/ post-positivist perspective and may provide a data analysis method that aligns with their theoretical stance. Pattern Matching was found to be theoretically, a rigorous and reliable qualitative data analysis method, but finding texts and publications where the process was clearly and concisely explained was a challenge. After reading Yin's (2018) book and a detailed literature search in PubMed<sup>®</sup>, Google Scholar<sup>™</sup>, Scopus and ERIC, the following diagram (Figure 1) was developed to summarize the PM data analysis process.



Figure 1. A flow chart of the Pattern Matching process followed for the author's research. Reference: Attard Cortis, P. (2020). *Barriers to Staff Attendance at the Basics in Medical Education (BiME) Course organized by the Faculty of Medicine and Surgery, University of Malta: a case study approach*. MMEd Thesis. University of Dundee.

Yin (2018) states that if the empirical (observed) and predicted (theoretical) patterns appear congruent, then this can provide data analysis evidence to strengthen the research's internal validity. PM requires the development of theoretical propositions, or predicted research findings, <u>prior</u> to the commencement of data collection. These propositions should be developed from a literature search and/or from the researcher's experience (Almutairi, Gardner, & McCarthy, 2014). They are then compared to the research findings, either manually or using computer software.

PM can be used to enhance the quality of case study research. Internal validity is challenging in case study research due to the fact that inferences need to be made from data that may be collected using non-observational methods. As part of the author's research, data was collected from semi-structured interviews and documents, and so, inferences had to be made. This concern with internal validity was identified early in the research process and mitigated through the use of PM as the data analysis process, as recommended by Yin (2018).

To ensure dependability, peer debriefing can also be used within the PM data analysis process. Peer debriefing enhances the research's quality and rigour (Houghton, Casey, Shaw, & Murphy, 2013) by providing "... an external evaluation of the research process..." (Onwuegbuzie & Leech, 2007, p.244). It increases research validity through legitimacy and trustworthiness (Starks & Brown Trinidad, 2007). The peer debriefing process was used to demonstrate agreement between the author and the peer debriefer using PM for data analysis.

This article outlines a step-by-step approach to using PM to analyse qualitative data in medical education research. The recommended twelve tips, outlined as steps to be used in

succession, will be explained by using examples from the author's experience in its use for a master's degree dissertation. While some tips may be familiar from other forms of research methodology and methods, the steps in common are features of quality and rigorous research design and data analysis techniques, and so are also a part of the PM data analysis process.

## Tip 1

## Assess if PM is a suitable technique for you and your research

Similar to other data analysis methods, it is important that PM is assessed by the researcher to determine whether it is a good fit for the researcher and the research being undertaken. The choice of PM needs to be aligned with the researcher's theoretical lens, ontology, and epistemology, as well as with the chosen research methodology. Such alignment is a necessary quality marker in qualitative research (Boaz & Ashby, 2003). If the medical education qualitative research is approached from the theoretical lens of positivism and post-positivism, then PM is an aligned data analysis method. PM may be less suitable for research performed using a critical theory or constructivist theoretical lens as these may require a constructivist or interpretivist stance. A more detailed discussion of ontology and epistemology is provided by Al-Saadi (2014).

When considering alignment between methodology and data analysis techniques, PM has been particularly recommended for case study research (Yin, 2018). However, it has also been suggested as a strategy to reduce subjectivity and increase rigour in qualitative research in general (Johnson & Onwuegbuzie, 2004). A YouTube<sup>MT</sup> lecture explaining the

URL: http://mc.manuscriptcentral.com/CMTE Email: IMTE-peerreview@journals.tandf.co.uk

use of PM in qualitative medical education research can be found at this link:

## https://www.youtube.com/watch?v=lxrtmCnwjiM

PM has been used as a data analysis method in qualitative medical education research with interesting results (Almutairi, Gardner, & McCarthy, 2014; Sundberg, Josephson, Reeves, & Nordquist, 2017).

## Tip 2

### **Consider alternatives**

There are numerous methods of data analysis that can be used in qualitative medical education research - two commonly used methods are framework analysis and grounded theory analysis. Grounded theory looks for themes that emerge from the data and compares these to each other. This method of data analysis requires that the analysis be conducted using an open mind, with no preconceptions as to what the data will show. In contrast, PM dictates the development of theoretical propositions <u>before</u> starting data collection which adds rigour to the data analysis process by allowing other researchers to understand the data analysis process in detail (Yazan, 2015).

Framework analysis has also been proposed as a method for thematic (qualitative content) analysis, particularly for use with large amounts of data from interview transcripts being worked on by multidisciplinary researchers (Gale, Heath, Cameron, Rashid, & Redwood, 2013). It is however a time-consuming process and should be led by a researcher experienced in this method of data analysis (Gale et al., 2013). Even when working from a positivist or post-positivist theoretical lens in case study

qualitative medical education research, the literature provides an array of data analysis options. These include explanation building, time series analysis, logic models, and cross

case synthesis (Baxter & Jack, 2008). However, these methods may require familiarity in their use and often require computer software to implement. These may be barriers to utilisation in comparison to PM, which is a straightforward, step-by-step, data analysis process. In the author's experience, PM can be applied by a novice researcher to qualitative research by performing a thorough literature review, followed by an in-depth reflexive process of the research question and by working with a great attention to detail and rigor.

## Tip 3

## Decide to proceed with PM

Once the PM process has been adequately understood and alternatives considered, then a decision can be made to proceed with this data analysis approach. Developing a personalised flow chart for the PM process to be followed for the particular research should be developed at this stage and then strictly adhered to. An example can be found in Figure

# 1.

The author used Flowchart Maker and Online Diagram Software at <u>www.draw.io</u> This is a free software that can be used by logging in using a Google account and integrated within the user's Google Drive.

## Tip 4

## Perform literature review

Prior to starting the data collection, the theoretical Propositions for use in the PM process need to be developed (Yin, 2018). The first step is an in-depth literature review about the research topic. This is important for the researcher to learn what is currently known about the research question. For example, the author's research question was: "Why are staff members at the Faculty of Medicine and Surgery, University of Malta not attending the Basics in Medical Education Course?" A literature search demonstrated that commonly reported barriers to faculty development were multifactorial and included both individual (such as time), and institutional hurdles (such as the lack of positive or negative incentives).

#### Tip 5

### **Reflect about your experiences**

In PM, the researcher's view and understanding of the situation under study is important. As part of the preparation process for developing the theoretical Propositions, considerations related to the researcher's experience need to be included. For example, the author found through a literature review that funding was a common barrier to attendance to faculty development initiatives. However, this was deemed not relevant to the research question as the particular course being studied was offered free of charge. Additionally, while the author believed that a lack of awareness about this faculty development course was a barrier to attendance in the case under study, little was found in the literature relating to this. The lack of awareness as a barrier to course attendance was included as a Proposition from researcher experience.

#### Tip 6

#### **Define Propositions**

Combining the knowledge gained from the literature search <u>and</u> the reflection on the researcher's own experience allows the development of theoretical Propositions. It is

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important that these are clearly and succinctly defined, so that the later steps in the PM process can be smoothly performed.

Examples of the Propositions developed for the author's research question focusing on barriers to attendance to a faculty development programme in Malta, Europe as informed by the literature and author experience included:

- Time is a significant barrier to attendance (Caffarella & Zinn, 1999; Swanwick & McKimm, 2010; Brownell & Tanner, 2012; Aziz, Jet, & Rahman, 2013; Ikenwilo & Skåtun, 2014)
- The idea of separate professional and teaching identities (Brownell & Tanner, 2012) is poorly developed locally and this lack of awareness acts as a barrier to attendance (author experience)
- A lack of awareness of the existence of the BiME course is a barrier to attendance (author experience)
- Funding (Aziz et al., 2013; Ikenwilo & Skåtun, 2014) is <u>not</u> a barrier to attendance (author experience)

Having well-defined Propositions for the PM data analysis process before the start of data collection is essential (Yin, 2018).

# Tip 7

# **Collect your data**

Once your theoretical Propositions are developed and finalised, these should not be changed to maintain rigor in the PM process. The data collection stage of the research can now be started as per the defined methodology and methods.

# Tip 8

## Code data

The next step in the PM process is coding of the obtained data and formulation of the empirical (observed) findings.

Data coding and organisation can be done manually or using computer software such as NVivo<sup>®</sup>. Computer software provides the advantage of speed and accuracy in data coding and organization but is usually expensive to use and requires training.

While a manual process may be more laborious, the author found that performing data coding and organisation in this manner allowed for a deeper understanding and increased familiarisation with the research findings. An explanation of what codes are and how to use them is found in this YouTube<sup>MT</sup> video: <u>https://www.youtube.com/watch?v=opp5tH4uD-w</u>

# Tip 9

## Match data to propositions

The exciting step in the PM approach is comparing the previously defined theoretical Propositions (Tip 6) to the empirical (observed) research findings. At this point, the researcher must analyse the data to see if the observed findings are congruent with the predicted theoretical Propositions.

For example, the author compared the coded data obtained from Tip 8 to the Propositions outlined in Tip 6 which could be outlined as follows:

- Proposition: Time is a significant barrier to attendance
  - Coded data showed that nine out of thirteen interviewees confirmed that time would be a significant barrier to attendance. Supported by transcript quotations, for example, "I was busy... I did not have the time."

- Proposition: A lack of awareness of the existence of the BiME course is a barrier to attendance
  - Coded data showed that five interviewees had never heard of the BiME course prior to the study participation email.

This matching needs to be performed for all the Propositions defined before the start of

data collection.

Tip 10

# **Celebrate congruency**

Congruency between theoretical and observed patterns is a positive outcome. If the observed patterns are similar to the predicted ones, then the use of PM enhances the internal validity of the research (Yin, 2018).

For example,

- Proposition: The idea of separate professional and teaching identities is poorly developed locally and this lack of awareness acts as a barrier to attendance
  - Coded data showed that the majority of interviewees agreed with the Proposition above and that this could be due to a number of factors, as supported by transcript quotations:
    - Lack of concept awareness, "I think it is still a bit muddled... when we graduated, we were expected to teach your peers or teach medical students... and I don't think that was fair... because although you just graduated, you graduated as a doctor not as a teacher."
    - Limited local acceptance of idea, "We do not have... an understanding
       generally of the importance of medical education. Many educators

believe that once they have become specialists, they are therefore qualified to be educators."

 Lack of institutional feedback, "If nobody's ever told you... that there is a better way and you've never been exposed to alternatives, then yes of course it's a barrier... they don't know what they don't know, and that does not make them bad people, it just makes them ignorant in relation to this."

## Tip 11

## **Explain discrepancies**

If the researcher identifies differences between the theoretical Propositions and the empirical findings, then these need to be considered and discussed. Therefore, if the coded data obtained in Tip 8 provides evidence that refutes one or more Propositions outlined in Tip 6, then the medical education researcher needs to provide an explanation for this (Yin, 2018). A reflexive stance is important in these situations to explain what could have been the reasons and conditions for the lack of pattern matching.

## Tip 12

## Discuss relevance and utility of findings in your context

Finally, the PM data analysis process and its conclusions – congruency and/or discrepancies – need to be viewed in the light of the research question and the qualitative research context. The relevance and utility of the data analysis and findings should be explored and

discussed. An outline of the strengths and weakness of the applied PM data analysis process ought to be reflected upon and reported in the research report.

## Conclusions

Pattern Matching as a qualitative data analysis tool for medical education research has been described in an easy-to-follow, step-by-step manner. A clear data analysis protocol enhances reliability and dependability of any research. When rigorously applied, PM can increase the internal validity, reproducibility, and transferability of qualitative medical education research.

## **Declaration of Interest**

This work is derived from a dissertation in part-fulfilment of a Master in Medical Education degree at the University of Dundee completed by Petramay Attard Cortis, under the supervision of Fiona Muir.

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