# Using singularity analysis to approximate transient characteristics in queueing systems 

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#### Abstract

In this paper, we develop a simple method to approximate the transient behavior of queueing systems. In particular, it is shown how singularity analysis of a known generating function of a transient sequence of some performance measure leads to an approximation of this sequence. To illustrate our approach, several specific transient sequences are investigated in detail. By means of some numerical examples, we validate our approximations and demonstrate the usefulness of the technique.


Key words: generating functions, transient analysis, singularity analysis

## 1 Introduction

Queueing models and queueing theory have been used for a number of decades to model and analyze the performance of queueing systems appearing in various applications, most notably in (digital) communication systems. In general, input processes are characterized and various output variables are analyzed. The input processes comprise the arrival process, the service times process and the scheduling discipline. The steady-state system content, customer delay and unfinished work are examples of output variables which are regularly analyzed.

A popular technique to analyze queueing systems is the generating function technique. With this technique, the relation between stochastic variables is translated into a relation between their Laplace-Stieltjes transforms or $z$-transforms when dealing with continuous variables or discrete variables respectively. The transform of the stochastic variable of interest is then obtained and interesting performance measures are calculated, either analytically or numerically. These performance measures range from the mean value to the density function or probability mass function. The standard books of Takagi [18] give a nice overview of analyses of some basic queueing models by means of the transform approach.

Although there is a vast literature on transform-based steady-state analyses of queueing systems, results on the transient behavior of these queueing systems are much scarcer. For particular queueing systems, one may find explicit expressions for the time-dependent probability generating function of the queue content. This is e.g. the case for the $M / M / 1$ queueing system [17] and the $M / E-r / 1$ queueing system [15]. Inversion of these generating functions is possible but involve Bessel functions. Various authors have obtained expressions of the $z$-transform of the series of the probability generating functions of the queue content at consecutive epochs in time. Bruneel [8] performs a transient analysis of the discrete-time $M^{X} / G e o / 1$ queue. The $z$-transform of the probability generating functions of the queue content is obtained in terms of known probability generating functions and the $z$-transform of the probability that the queue is empty at the consecutive slot boundaries. An ad-hoc method is provided to find the latter probabilities. Later, Walraevens et al. [20] extend Bruneel's approach to queueing systems with priorities. Asrin and Kamoun [5] and Kamoun [16] investigate the transient behavior of an ATM buffer with arrival traffic stemming from a fixed number of on/off-sources with geometric on- and off-times and with geometric off- and deterministic on-times respectively. The authors obtain a.o. the $z$-transform of the probability generating functions of the queue content.

From literature, one observes that transform-based approaches often lead to "time transforms" of the performance measures of interest. For instance, if $f(t), t \geq 0$, denotes the mean
system content at time $t$, then $F^{*}(s)=\int_{0}^{\infty} e^{-s t} f(t) d t$ is the corresponding Laplace transform. Another example is when $f_{n}, n \geq 0$ denotes the variance of the delay of the ( $n+1$ )-st customer, then $F(z)=\sum_{n=0}^{\infty} f_{n} z^{n}$ is the corresponding $z$-transform.

Given the transforms $F^{*}(s)$ or $F(z)$, a second non-trivial part of the analysis is then finding $f(t), t \geq 0$ or $\left\{f_{n}, n \geq 0\right\}$ respectively. This is especially difficult in the context of transient analyses, since most generating functions in these analyses can only be characterized implicitly via functional equations. In this paper, we introduce a technique to approximately invert these transforms. In particular, we focus on the inversion of $z$-transforms. However, a similar technique can be used to invert Laplace-Stieltjes transforms.

Different approaches to invert generating functions can be found in the literature. A first approach consists of the numerical inversion of the transform [1, 3, 7, 10]. A second approach uses contour integration and/or Taylor series expansion to invert the transform [8, 20]. Both methods however encounter their own problems. The numerical inversion technique involves the calculation of the generating function in a number of (complex-valued) arguments. It thus suffers from the fact that numerous calculations are necessary to accurately obtain the required transient characteristics. The occurrence of implicitly defined functions makes this even more cumbersome since these functions may have to be calculated iteratively in each argument. Secondly, since transient sequences do not necessarily approach zero (or do not even converge), the aliasing error introduced by numerical inversion techniques can be large. Abate and Whitt [2] show for instance a technique where the error depends on the maximum of $\left|f_{n}\right|$ for all $n$. This technique is effective when probability generating functions are inverted since the $f_{n}$ are all probabilities in that case and are thus bounded by 1 , but leads to incorrect results when used to invert a generating function of an unbounded sequence. The contour integrals approach on the other hand is quite ad-hoc, which makes it difficult to apply to different inversion problems. Furthermore, this technique usually leads to a recursive procedure for the calculation of the transient sequence, which can get quite cumbersome.

Therefore, in this contribution, we look for an approximate easy-to-use technique to calculate transient characteristics from their generating functions. The typical inversion problem is described as follows: if $F(z)$, defined as the $z$-transform of a sequence $\left\{f_{n}, n \geq 0\right\}$, i.e.,

$$
\begin{equation*}
F(z)=\sum_{n=0}^{\infty} f_{n} z^{n}, \tag{1}
\end{equation*}
$$

is a given function (either explicitly or as a function of implicitly defined functions) which is analytic at least in the open unit disk, calculate the sequence $\left\{f_{n}, n \geq 0\right\}$. We modify the aim
in this paper slightly to the calculation of as much information as possible about the behavior of the sequence $\left\{f_{n}, n \geq 0\right\}$ using singularity analysis. In transient analyses, $f_{n}$ may be a real number between 0 and 1, a real positive number or even a complex-valued function. Examples are respectively the probability that a discrete-time system is empty at the beginning of slot $n+1$, the mean packet delay of the $(n+1)$-st customer arriving in a queueing system and the probability generating function (pgf) of the system content at the beginning of slot $n+1$ in a discrete-time system. We concentrate on real non-negative numbers in this paper, but the technique can potentially be extended to negative and complex-valued numbers or functions. So we assume the $f_{n}$ to be real non-negative numbers in the remainder.

We describe the developed technique in section 2. The technique is based on the dominantsingularity approximation and is widely used in case of probability generating functions, but is largely unknown as a technique to invert generating functions of transient characteristics. We first look at some convergence/divergence properties of the sequence at hand, before explaining the main procedure. We will also pay special attention on how to handle the implicitly defined functions generally appearing in the transforms.

We then apply the technique to some particular queueing systems in section 3. We firstly investigate the discrete-time $M^{X} / G e o / 1$ queue and approximate the transient probability that the system is empty at the beginning of slots, the transient mean system content and the transient mean packet delay. We then look at a queue with a correlated arrival process, namely an arrival process originating from on-off sources. Finally, we study the transient behavior of the low-priority system content in a two-class priority queue. In all these applications, we demonstrate that the approximate technique yields reasonable results in most cases. In some scenarios, the approximation is too crude but at the very least the approximate results show how the sequence reaches its limiting value in case of converging sequences, such as the mean system content of a stable system, or how the sequence diverges (e.g. the mean system content of a non-stable system).

## 2 Analysis

We first discuss some convergence/divergence properties of the sequence before using singularity analysis to approximate the complete sequence.

### 2.1 Convergence properties of the sequence

In this subsection, we show how convergence properties of a sequence $\left\{f_{n}, n \geq 0\right\}$ can be deduced from its generating function $F(z)$. We therefore use the generalization of the final value theorem [14], formulated as

Theorem 1 (Generalized final value theorem). If $L=\lim _{N \rightarrow \infty} \sum_{n=0}^{N} f_{n} / N$ exists, then $\lim _{z \rightarrow 1}(1-$ z) $F(z)=L$.

Here, $L$ equals the average of all $f_{n}$. Obviously, for sequences that converge, $L=\lim _{n \rightarrow \infty} f_{n}$. However, theorem 1 also includes periodic or almost-periodic functions (which do not converge) with a finite average.

### 2.2 Approximation of the sequence

The approximate calculation of the sequence $\left\{f_{n}, n \geq 0\right\}$ from its generating function $F(z)$ is based on singularity analysis of generating functions. This is widely used to calculate the probability mass function from probability generating functions [9] and even more frequently in combinatorics [12]. However, it does not seem to be used yet in case of the analysis of the transient behavior of queues. As mentioned in [13], the basic principle of singularity analysis is "the existence of a correspondence between the asymptotic expansion of a function near its dominant singularities and the asymptotic expansion of the function's coefficients". We especially make use of the following theorem [6]:

Theorem 2 (Darboux's theorem). Suppose $H(z)=\sum_{n=0}^{\infty} h_{n} z^{n}$ with positive real coefficients $h_{n}$ is analytic near 0 and has only algebraic singularities $\alpha_{k}$ on its circle of convergence $|z|=R$. In other words, in a neighbourhood of $\alpha_{k}$ we have

$$
\begin{equation*}
H(z) \sim\left(1-\frac{z}{\alpha_{k}}\right)^{-\omega_{k}} G_{k}(z) \tag{2}
\end{equation*}
$$

where $\omega_{k} \neq 0,-1,-2, \ldots$ and $G_{k}(z)$ denotes a nonzero analytic function near $\alpha_{k}$. Let $\omega=$ $\max _{k} \operatorname{Re}\left(\omega_{k}\right)$ denote the maximum of the real parts of the $\omega_{k}$. Then we have

$$
\begin{equation*}
h_{n}=\sum_{j} \frac{G_{j}\left(\alpha_{j}\right)}{\Gamma\left(\omega_{j}\right)} n^{\omega_{j}-1} \alpha_{j}^{-n}+o\left(n^{\omega-1} R^{-n}\right) \tag{3}
\end{equation*}
$$

with the sum taken over all $j$ with $\operatorname{Re}\left(\omega_{j}\right)=\omega$.

Here $H(z) \sim G(z)$ means that $H(z) / G(z) \rightarrow 1$ as $z$ goes to the chosen complex number. Further, $h_{n}=o\left(g_{n}\right)$ means that $h_{n} / g_{n} \rightarrow 0$ as $n \rightarrow \infty$. Finally, $\Gamma(\omega)$ denotes the Gammafunction of $\omega$ (with $\Gamma(n)=(n-1)$ ! for $n$ discrete).

Applying Darboux's theorem on the generating function $F(z)$ of the transient sequence $\left\{f_{n}, n \geq 0\right\}$, we conclude that once the behavior of $F(z)$ is characterized in its dominant singularities, the first term of (3) yields an approximation of $f_{n}$ for sufficiently high $n$. In order to avoid a too obvious approximation of the sequence $\left\{f_{n}, n \geq 0\right\}$, we will use Darboux's theorem on a newly defined function $H(z)$ - related to $F(z)$ - rather than on $F(z)$ itself in some cases. This is discussed next, before formally stating the procedure.

We denote $\lim _{z \rightarrow 1}(1-z) F(z)$ by $L, L$ being the average of the sequence $\left\{f_{n}, n \geq 0\right\}$ as in Theorem 1. Assume for the moment that $L$ is positive and finite. Then, $F(z)$ has a singularity in $z=1$, since $\lim _{z \rightarrow 1}(1-z) F(z) \neq 0$. If we further have that

$$
F(z) \sim \frac{G(z)}{1-z}
$$

in the neighbourhood of 1 , with $G(z)$ a non-zero analytic function near 1 (with $G(1)=L$ ), then $z=1$ is a pole with multiplicity 1 of $F(z)$. If this is furthermore the only pole on the circle of unity (which is the circle of convergence in this case), Darboux's theorem results in

$$
f_{n} \approx L
$$

for all $n$. Although this is obviously an approximation of the $f_{n}$ (it is the average of the numbers in the sequence), we would like some more information on the behavior of the sequence. Therefore we avoid this pole in 1 by performing Darboux's theorem on

$$
\begin{equation*}
H(z)=F(z)-\frac{L}{1-z}, \tag{4}
\end{equation*}
$$

rather than on $F(z)$. Note that $H(z)$ is the generating function of the sequence $\left\{f_{n}-L, n \geq 0\right\}$. Note further that $H(z)$ can still have a singularity in $z=1$, if $z=1$ was not a simple pole of $F(z)$.

The general procedure to approximate the sequence $\left\{f_{n}, n \geq 0\right\}$ from its generating function $F(z)$ is described as follows:

## Approximation procedure.

(i) Calculate $L=\lim _{z \rightarrow 1}(1-z) F(z)$.
(ii) If $0<L<\infty, H(z)=F(z)-L /(1-z)$; otherwise $H(z)=F(z)$.
(iii) Determine the radius of convergence $R$ of $H(z)$,
(iv) determine the singularities $\alpha_{k}$ of $H(z)$ on its circle of convergence,
(v) determine the behavior of $H(z)$ in the neighbourhood of these $\alpha_{k}$ (see expression (2)),
(vi) and calculate $h_{n}$ as in the first term of the right hand side of expression (3).
(vii) If $0<L<\infty$, calculate $f_{n}=h_{n}+L$ for all $n \geq 0$; otherwise $f_{n}=h_{n}$.

Remark: If $L=\infty$, the average of all numbers in the sequence $\left\{f_{n}, n \geq 0\right\}$ equals $\infty$. In this case, $H(z)=F(z)$, this function has a singularity in $z=1$ and $R$ equals 1 . If the singularity in 1 is a pole, it has a multiplicity of at least 2 .

### 2.3 Implicitly-defined functions

Determining the dominant singularities of $H(z)$ and the behavior of $H(z)$ in the neighbourhood of these singularities is a remaining difficulty, especially because of the occurrence of implicitlydefined functions in the expressions of generating functions of transient characteristics. In general, the expression of $F(z)$ contains a function $Y(z)$ defined as

$$
\begin{equation*}
Y(z)=g(Y(z), z) \tag{5}
\end{equation*}
$$

with $g(x, z)$ a known function. We thus want to find the dominant singularity of $Y(z)$ and the behavior of $Y(z)$ in the neighbourhood of this singularity. This has been studied in numerous papers in the field of combinatorics $[6,11]$. Under the condition that $g(x, z)$ fulfills some mild requirements (see [6] for details),

$$
Y^{\prime}(z) \rightarrow \infty
$$

for $z$ going to the dominant singularity $z_{b}$, while $Y\left(z_{b}\right)$ is finite. Note that the conditions for this to be true are usually met except for some pathological cases. Then, $Y(z)$ has a square-root type behavior in the neighbourhood of $z_{b}$, i.e.,

$$
Y(z) \sim Y\left(z_{b}\right)-K_{Y}\left(1-\frac{z}{z_{b}}\right)^{1 / 2}
$$

By calculating $Y^{\prime}(z)$ from (5) it can be seen that $z_{B}$ is a solution of

$$
\begin{equation*}
\frac{\partial g}{\partial x}\left(Y\left(z_{b}\right), z_{b}\right)=1 \tag{6}
\end{equation*}
$$

We further remark that the pair $\left(z_{b}, Y\left(z_{b}\right)\right)$ can be calculated (numerically) from the set of equations (5) and (6).

## 3 Some applications

In this section, we discuss some applications. Firstly, we work out the analysis of some transient sequences in the discrete-time $M^{X} / G e o / 1$ queue in great detail in subsection 3.1. Some numerical examples are also shown for these sequences. We then look at the transient mean system content in some more general discrete-time queueing systems, namely in a queue with an arrival process governed by on-off sources in subsection 3.2 and the transient mean lowpriority content in a two-class priority queue in subsection 3.3. By means of some figures, the approximations are compared with exact values and some conclusions are drawn about the accuracy of the approximations.

### 3.1 The discrete-time $M^{X} / G e o / 1$ queue

### 3.1.1 The probability of an empty buffer

In [8], the transient system content at the beginning of slots is analyzed for a discrete-time $M^{X} / G e o / 1$ queue. The number of arrivals per slot are independent and identically distributed (i.i.d.) and the service times are geometrically distributed with mean $1 / \sigma$. It is shown that the generating function of the sequence $\left\{V_{j}(0), j \geq 0\right\}$ - with $V_{j}(0)$ the probability that the system is empty at the beginning of slot $j+1$ - plays a key-role in the transient analysis of the system content. Therefore, we hereby first analyze the transient probabilities that the system is empty at the beginning of slots. Denoting the generating function of the sequence $\left\{V_{j}(0), j \geq 0\right\}$ by $V(z)$, i.e.,

$$
V(z) \triangleq \sum_{j=0}^{\infty} V_{j}(0) z^{j}
$$

the following expression is found in [8] for this generating function:

$$
\begin{equation*}
V(z)=\frac{\sigma+(1-\sigma) Y(z)}{\sigma[1-Y(z)]} U_{0}(Y(z)) \tag{7}
\end{equation*}
$$

with $Y(z)$ the unique solution inside the unit disk of the $x$-plane for all $|z|<1$ of

$$
\begin{equation*}
x-z[\sigma+(1-\sigma) x] E(x)=0 . \tag{8}
\end{equation*}
$$

Here, $E(z)$ is the pgf of the number of arrivals during a random slot and $U_{0}(z)$ is the pgf of the system content at the beginning of the first slot. We denote $\rho$ as the load of this system, i.e., $\rho=E^{\prime}(1) / \sigma$.

To apply the analysis of the previous section, we first calculate $\lim _{z \rightarrow 1}(1-z) V(z)$, which equals the average of the sequence $\left\{V_{j}(0), j \geq 0\right\}$. Since the $V_{j}(0)$ are probabilities, this average will be a number between 0 and 1 . By substituting expression (7) in this limit we get

$$
\begin{equation*}
\lim _{z \rightarrow 1}(1-z) V(z)=\lim _{z \rightarrow 1}\left[\frac{[\sigma+(1-\sigma) Y(z)] U_{0}(Y(z))}{\sigma} \frac{1-z}{1-Y(z)}\right] . \tag{9}
\end{equation*}
$$

Since $Y(z)$ is analytic and $|Y(z)|<1$ inside the unit circle, $\left|\lim _{z \rightarrow 1} Y(z)\right| \leq 1$. Thus the right-hand side of (9) can only be different from 0 if $\lim _{z \rightarrow 1} Y(z)=1$. Therefore, we turn to equation (8). $Y(z)$ is the unique solution of (8) inside the unit disk for all $|z|<1$. We first note that $(x, z)=(1,1)$ is always a solution of (8). However this does not necessarily mean that $Y(1)=1$, since $(x, z)=(1,1)$ could also be the limit of a solution $Y^{*}(z)$ of (8) outside the unit disk of the $x$-plane for $|z|<1$. We thus look for all solutions inside and on the unit disk of (8) for $z=1$, since one of these solutions equals $Y(1) . Y(1)$ is a solution of

$$
\begin{equation*}
x-\frac{\sigma E(x)}{1-(1-\sigma) E(x)}=0 \tag{10}
\end{equation*}
$$

which is obtained by substituting $z$ by 1 in (8) and by multiplying both sides with $1 /[1-(1-$ $\sigma) E(x)]$. We note that the multiplying factor has no zero inside or on the unit disk. Further, note that $\sigma E(x) /[1-(1-\sigma) E(x)]$ is the pgf of the number of arrivals during the service time of a random customer.

It turns out - not unexpectedly - that three cases may be distinguished, namely, $\rho<1$, $\rho=1$ and $\rho>1$. We treat the three cases separately in the remainder.

Case 1: $\rho<1$. In this case, it can be proved my means of Rouché's theorem (or by the generalized version proved in [4]) that (10) has exactly one solution inside and on the unit disk. Since $x=1$ is a solution, this is the unique solution inside and on the unit disk of (10) in this case. Therefore $Y(1)=1$. So, in order to calculate $\lim _{z \rightarrow 1}(1-z) V(z)$ we use de l'Hôpital's
rule in (9) yielding

$$
\lim _{z \rightarrow 1}(1-z) V(z)=\frac{1}{\sigma} \lim _{z \rightarrow 1} \frac{1}{Y^{\prime}(z)}
$$

The first derivative of $Y(z)$ can be found by substituting $x$ by $Y(z)$ in (8) and taking the first derivative of both sides of this equation. The limit for $z$ to 1 then yields

$$
\begin{equation*}
\lim _{z \rightarrow 1} Y^{\prime}(z)=\frac{1}{\sigma(1-\rho)}, \tag{11}
\end{equation*}
$$

and thus

$$
\begin{equation*}
\lim _{z \rightarrow 1}(1-z) V(z)=1-\rho \tag{12}
\end{equation*}
$$

This was expected since this is indeed the steady-state probability of an empty buffer in a stable system. We then have to use Darboux's theorem on (see the approximation procedure)

$$
V(z)-\frac{1-\rho}{1-z}=\frac{\sigma+(1-\sigma) Y(z)}{\sigma[1-Y(z)]} U_{0}(Y(z))-\frac{1-\rho}{1-z} .
$$

The dominant singularity of this function is either the square-root branchpoint of $Y(z)$ or a singularity of $U_{0}(Y(z))$. In a later paragraph, we discuss this for some specific arrival processes and a given initial system content distribution.

Case 2: $\rho=1$. In the special subcase that $\sigma=1$ and $E(x)=x$, the only solution of (8) inside the unit disk of the $x$-plane for all $|z|<1$ equals $Y(x)=0$. Thus $Y(1)=0$ in this case and $\lim _{z \rightarrow 1}(1-z) V(z)=0$. In all other subcases of the case $\rho=1$, it can be proved (see Appendix) that $Y(1)=1$ if $\rho=1$. This is thus the same as in the case $\rho<1$. The reasoning of this latter case thus applies to the case $\rho=1$. Equations (11) and (12) lead to

$$
\lim _{z \rightarrow 1} Y^{\prime}(z)=\infty
$$

and

$$
\lim _{z \rightarrow 1}(1-z) V(z)=0
$$

respectively. $z_{b}=1$ is a square-root branchpoint of $Y(z)$ since $Y(1)=1$ and $Y^{\prime}(1) \rightarrow \infty$. Clearly, $z=1$ is the dominant singularity in this case.

We conclude that $\lim _{z \rightarrow 1}(1-z) V(z)=0$ when $\rho=1$.

Case 3: $\rho>1$. Since $A(z)=\sigma E(z) /[1-(1-\sigma) E(z)]$ is a monotonously increasing function in $[0,1]$ and since $A(0) \geq 0, A(1)=1$ and $A^{\prime}(1)>1$, (10) has a real solution in the segment [ 0,1 [, denoted by $r . r$ is the limit of one of the solutions of (8) for $z \rightarrow 1$. Since a real number in [ 0,1 [ cannot be the limit of a function outside the unit disk and since $Y(z)$ is the only solution of (8) inside the unit disk, $r=Y(1)$. Thus $Y(1)<1$ and $\lim _{z \rightarrow 1}(1-z) V(z)=0$. The dominant singularity of $V(z)$ is again the square-root branchpoint of $Y(z)$ or a singularity of $U_{0}(Y(z))$.

Examples. We now calculate the transient probabilities of an empty buffer for some specific input distributions and input parameters. We assume that the service times equal 1 slot ( $\sigma=1$ ) and that the system is empty at the beginning $\left(U_{0}(z)=1\right)$. We discuss the results for two different distributions of the arrival batch sizes.

In a first example, we assume the number of per-slot arrivals to be geometrically distributed with mean $\rho$, i.e.,

$$
E(z)=\frac{1}{1+\rho-\rho z}
$$

In this case, an explicit expression can be found for $Y(z) ; V(z)$ is given by

$$
\begin{equation*}
V(z)=\frac{1-\rho+\left((1+\rho)^{2}-4 \rho z\right)^{1 / 2}}{2(1-z)} \tag{13}
\end{equation*}
$$

As a result two singularities of $V(z)$ may be dominant - depending on the value of $\rho$ - namely $z_{r}=1$ and/or the square-root branchpoint $z_{b}$ of $Y(z)$ given by

$$
\begin{equation*}
z_{b}=\frac{(1+\rho)^{2}}{4 \rho} \tag{14}
\end{equation*}
$$

In accordance with the approximation procedure, we have to invert the following functions:

$$
\begin{array}{ll}
V(z)-\frac{1-\rho}{1-z}=-\frac{1-\rho}{2(1-z)}+\left(1-\frac{z}{z_{b}}\right)^{1 / 2} G(z) & (\rho<1) \\
V(z)=(1-z)^{-1 / 2} & (\rho=1) \\
V(z)=-\frac{\rho-1}{2(1-z)}+\left(1-\frac{z}{z_{b}}\right)^{1 / 2} G(z) & (\rho>1)
\end{array}
$$

Here,

$$
G(z)=\frac{1+\rho}{2(1-z)}
$$

Further applying the approximation procedure, we find the probability that the system is empty at the beginning of slot $j+1$

$$
V_{j}(0) \approx\left\{\begin{array}{ll}
1-\rho+\frac{\rho(1+\rho)}{(1-\rho)^{2} j^{3 / 2} \sqrt{\pi}}\left(\frac{(1+\rho)^{2}}{4 \rho}\right)^{-j} & \text { if } \rho<1 \\
\frac{1}{j^{1 / 2} \sqrt{\pi}} & \text { if } \rho=1 \\
\frac{\rho(1+\rho)}{(\rho-1)^{2} j^{3 / 2} \sqrt{\pi}}\left(\frac{(1+\rho)^{2}}{4 \rho}\right)^{-j} & \text { if } \rho>1
\end{array} .\right.
$$

We illustrate the approximate analysis by means of some figures. In Figure 1, the transient probability $V_{j}(0)$ of having an empty system is plotted versus the discrete-time parameter $j$ for $\rho=0.2,0.4,0.6,0.8$ and 1 . We also show the exact results which are calculated by using the iterative procedure discussed in [8]. These exact results are represented by dots on the figures. We see from this figure that the approximation goes to the correct steady-state value. For low loads, it seems that the approximation is already good for rather low $j$. For higher loads $(<1)$, the approximation is less accurate. However, for $\rho=1$, the approximation is excellent. Figure 2 shows a logarithmic plot of the transient probability $V_{j}(0)$ of having an empty system versus the discrete-time parameter $j$ for some overload scenarios, namely for $\rho=1,2,3,4$ and 5 . We again also depict the exact values, found via recursion. For high loads, the approximation is excellent.
[Figure 1 about here.]
[Figure 2 about here.]
In the next example, the number of per-slot arrivals are assumed to be Poisson distributed with mean $\rho$, i.e.,

$$
E(z)=e^{\rho(z-1)} .
$$

In this case, $V(z)$ is given by

$$
V(z)=\frac{1}{1-Y(z)}
$$

with $Y(z)$ implicitly defined by

$$
\begin{equation*}
Y(z)=z e^{\rho(Y(z)-1)} . \tag{15}
\end{equation*}
$$

such that $|Y(z)|<1$ for $|z|<1$. Again two singularities may be dominant - depending on the value of $\rho$ - namely $z_{r}=1$ and the square-root branchpoint $z_{b}$ of $Y(z)$ given by

$$
\begin{equation*}
z_{b}=\frac{1}{\rho e^{1-\rho}} . \tag{16}
\end{equation*}
$$

Expression (16) is found by taking the derivative of both sides of (15), substituting $z$ by $Y(z) / e^{\rho(Y(z)-1)}$ and noting that $\lim _{z \rightarrow z_{b}} Y^{\prime}(z)=\infty$. This yields $Y\left(z_{b}\right)=1 / \rho$, which in turn finally yields (16). So what remains to be found is the behavior of $V(z)$ in the neighbourhood of $z_{b}$. First $Y(z)$ can be written as

$$
\begin{equation*}
Y(z) \sim Y\left(z_{b}\right)-K_{Y}\left(1-z / z_{b}\right)^{1 / 2} \tag{17}
\end{equation*}
$$

in the neighbourhood of $z_{b}$. $K_{Y}$ is found as the square root of

$$
K_{Y}^{2}=z_{b} \lim _{z \rightarrow z_{b}} \frac{\left(Y\left(z_{b}\right)-Y(z)\right)^{2}}{z_{b}-z}
$$

which leads to

$$
K_{Y}=\frac{\sqrt{2}}{\rho}
$$

by using de l'Hôpital's rule, by writing $Y^{\prime}(z)$ as a function of $z$ and $Y(z)$, and by taking the limit for $z$ going to $z_{b}$. Thus in the neighbourhood of $z_{b}, Y(z)$ and $V(z)$ are respectively given by

$$
Y(z) \sim \frac{1}{\rho}-\frac{\sqrt{2}}{\rho}\left(1-z / z_{b}\right)^{1 / 2}
$$

and

$$
V(z) \sim \frac{1-1 / \rho-\sqrt{2}\left(1-z / z_{b}\right)^{1 / 2} / \rho}{(1-1 / \rho)^{2}-2\left(1-z / z_{b}\right) / \rho^{2}} .
$$

The following expressions for the probability that the system is empty at the beginning of slot
$j$ are then found by applying the approximation procedure:

$$
V_{j}(0) \approx\left\{\begin{array}{ll}
1-\rho+\frac{\rho}{\sqrt{2}(1-\rho)^{2} j^{3 / 2} \sqrt{\pi}}\left(\frac{1}{\rho e^{1-\rho}}\right)^{-j} & \text { if } \rho<1 \\
\frac{1}{\sqrt{2} j^{1 / 2} \sqrt{\pi}} & \text { if } \rho=1 \\
\frac{\rho}{\sqrt{2}(\rho-1)^{2} j^{3 / 2} \sqrt{\pi}}\left(\frac{e^{\rho-1}}{\rho}\right)^{-j} & \text { if } \rho>1
\end{array} .\right.
$$

Similar figures can be plotted like in the case of geometrically distributed batch sizes and the same conclusions can be drawn.

### 3.1.2 The mean system content

Next, we look at the mean transient system content in the $M^{X} / G e o / 1$ queue. Again we start from a result obtained in [8]: the generating function of the sequence $\left\{\bar{u}_{j}, j \geq 0\right\}$ - with $\bar{u}_{j}$ the expected system content at the beginning of slot $j+1$ - is denoted by $\bar{U}(z)$ and given by

$$
\bar{U}(z)=\frac{\bar{u}_{0}}{1-z}+\frac{z[\sigma+(1-\sigma) Y(z)]}{(1-z)(1-Y(z))} U_{0}(Y(z))-\frac{\left(\sigma-E^{\prime}(1)\right) z}{(1-z)^{2}}
$$

As in paragraph 3.1.1, the service times are geometrically distributed with mean $1 / \sigma, E(z)$ is the pgf of the number of arrivals during a slot and $U_{0}(z)$ denotes the pgf of the system content at the beginning of the first slot. Further, $Y(z)$ is again the unique solution inside the unit disk of the $x$-plane for all $|z|<1$ of (8). The same three cases as in the previous example can be distinguished. We briefly summarize some properties for the three cases. For more details, we refer to paragraph 3.1.1.

Case 1: $\rho<1$. In this case $Y(1)$ equals 1 . We have

$$
\lim _{z \rightarrow 1}(1-z) \bar{U}(z)=\bar{u}_{0}+\lim _{z \rightarrow 1} \frac{z\left[(\sigma+(1-\sigma) Y(z)) U_{0}(Y(z))(1-z)+\left(\sigma-E^{\prime}(1)\right)(1-Y(z))\right]}{(1-Y(z))(1-z)}
$$

By using de l'Hôpital's rule and the implicit definition of $Y(z)$, this expression is transformed to

$$
\lim _{z \rightarrow 1}(1-z) \bar{U}(z)=\frac{\rho(1-\lambda)}{1-\rho}+\frac{E^{\prime \prime}(1)}{2 \sigma(1-\rho)}
$$

This is the mean steady-state system content at the beginning of a random slot in a stable system, as expected. Following the approximation procedure, we use Darboux's theorem on

$$
\bar{U}(z)-\frac{\frac{\rho(1-\lambda)}{1-\rho}+\frac{E^{\prime \prime}(1)}{2 \sigma(1-\rho)}}{1-z}
$$

The dominant singularity is again either the square-root branchpoint of $Y(z)$ or a singularity of $U_{0}(Y(z))$.

Case 2: $\rho=1$. In the special subcase that $\sigma=1$ and $E(x)=x$, we have $Y(1)=0$. We then find

$$
\lim _{z \rightarrow 1}(1-z) \bar{U}(z)=\bar{u}_{0}+U_{0}(0)
$$

We could thus use the approximation procedure to find an approximation of the probabilities of the mean system content. However in this pathological subcase, $\bar{U}(z)$ can be easily inverted exactly. Except for this special subcase, $Y(1)$ equals 1 when $\rho=1$. The reasoning of case 1 thus applies leading to

$$
\lim _{z \rightarrow 1}(1-z) \bar{U}(z)=\infty
$$

In this case $R=1$ is the radius of convergence.

Case 3: $\rho>1$. In this case, $Y(1)<1$ and as a result we have

$$
\lim _{z \rightarrow 1}(1-z) \bar{U}(z)=\infty
$$

Again, the radius of convergence $R$ equals 1 .

An example. In this paragraph, we assume that the service times equal 1 slot $(\sigma=1)$ and we assume that the system is empty at the beginning $\left(U_{0}(z)=1\right.$ and $\left.\bar{u}_{0}=0\right)$. We discuss the results for geometrically distributed arriving batch sizes with mean $\rho$, i.e.,

$$
E(z)=\frac{1}{1+\rho-\rho z} .
$$

In this case, $\bar{U}(z)$ is given by

$$
\begin{equation*}
\bar{U}(z)=\frac{z\left[-(1-\rho)+\left((1+\rho)^{2}-4 \rho z\right)^{1 / 2}\right]}{2(1-z)^{2}} . \tag{18}
\end{equation*}
$$

The same two singularities as for the probability of an empty system may be dominant, namely $z_{r}=1$ and the square-root branchpoint $z_{b}$ of $Y(z)$ as given in (14). The following expressions for the mean system content at the beginning of slot $j$ are found:

$$
\bar{u}_{j} \approx\left\{\begin{array}{ll}
\frac{\rho}{1-\rho}-\frac{\rho(1+\rho)^{3}}{(1-\rho)^{4} j^{3 / 2} \sqrt{\pi}}\left(\frac{(1+\rho)^{2}}{4 \rho}\right)^{-j} & \text { if } \rho<1 \\
\frac{2 j^{1 / 2}}{\sqrt{\pi}} & \text { if } \rho=1 \\
(\rho-1) j & \text { if } \rho>1
\end{array} .\right.
$$

We illustrate the approximate analysis by means of some figures. In Figure 3, the transient mean system content $\bar{u}_{j}$ is plotted versus the discrete-time parameter $j$ for $\rho=0.2,0.4,0.6$, 0.8 and 1 . We have also shown the exact results (dots on the figure) which are again calculated by using the iterative procedure explained in [8]. Again for low loads, it seems that the approximation is already good for rather low $j$. For higher loads $(<1)$, the approximation is less accurate. However, for $\rho=1$, the approximation is excellent. Figure 4 shows a logarithmic plot of the transient mean system content $\bar{u}_{j}$ versus the discrete-time parameter $j$ for some overload scenarios, namely for $\rho=1,2,3,4$ and 5 . We have again shown the exact values, found via recursion. For high loads, the approximation seems to be rather good for all $j$ and improves for increasing load.
[Figure 3 about here.]
[Figure 4 about here.]

### 3.1.3 The mean packet delay

We have chosen this example to demonstrate the approximation when the sequence is an almostperiodic function. The sequence under consideration is $\left\{\bar{d}_{j}, j \geq 0\right\}$ with $\bar{d}_{j}$ the mean transient customer delay of the $j+1$-st arriving customer in a discrete-time FIFO $M^{X} / D / 1$ queue with single-slot service times. The pgf of the arriving batch sizes is given by

$$
\begin{equation*}
E(z)=1-\frac{\rho}{2}+\frac{\rho}{2} z^{2} \tag{19}
\end{equation*}
$$

The customers thus arrive in pairs. The generating function of the sequence $\left\{\bar{d}_{j}, j \geq 0\right\}$ is calculated in [19] (for general $E(z)$ ) and is given by

$$
\begin{equation*}
\bar{D}(z)=\frac{\bar{d}_{0}}{1-z}+\frac{z}{(1-z)^{2}}+\frac{E(z)-E(0)}{(1-E(0))(1-z)(E(z)-1)}+\frac{(Y(z)-E(0)) D_{0}(Y(z))}{(1-E(0))(1-z) Y(z)(1-Y(z))}, \tag{20}
\end{equation*}
$$

with $D_{0}(z)$ the pgf of the customer delay of the first arriving customer and $Y(z)$ the unique solution inside the unit disk of the $x$-plane for all $|z|<1$ of

$$
x-E(x z)=0 .
$$

Again the three possible cases $\rho<1, \rho=1$ and $\rho>1$ can be distinguished as in the previous examples. We only focus on the stable case here, i.e., $\rho<1$, since the purpose of this example is to show that oscillating behavior is 'detected' using singularity analysis. For $\rho<1$ we have

$$
\lim _{z \rightarrow 1}(1-z) \bar{D}(z)=1+\frac{E^{\prime \prime}(1)}{2 \rho(1-\rho)}
$$

This expression is valid for general batch sizes; it is indeed the mean delay of a randomly arriving customer in the steady state of a stable $M^{X} / D / 1$ queue with a FIFO scheduling discipline.

For the batch size distribution as specified in (19), $Y(z)$ is given by

$$
\begin{equation*}
Y(z)=\frac{1-\left[1-\rho(2-\rho) z^{2}\right]^{1 / 2}}{\rho z^{2}} \tag{21}
\end{equation*}
$$

Assuming that the first customer does not have to wait (i.e., its delay equals 1 slot and thus $D_{0}(z)=z$ and $\bar{d}_{0}=1$ ) expression (20) has four possible dominant singularities namely $z_{r}=1$,

$$
z_{b}=\sqrt{\frac{1}{\rho(2-\rho)}},
$$

$-z_{r}$ and $-z_{b}$. We use the approximation procedure to obtain an approximation of the sequence $\left\{\bar{d}_{j}, j \geq 0\right\}$. The dominant singularity of

$$
\begin{equation*}
\bar{D}(z)-\frac{1+\frac{E^{\prime \prime}(1)}{2 \rho(1-\rho)}}{1-z} \tag{22}
\end{equation*}
$$

is -1 and we obtain

$$
\bar{d}_{j} \approx 1+\frac{E^{\prime \prime}(1)}{2 \rho(1-\rho)}-\frac{(-1)^{j}}{2} .
$$

Thus using the procedure on this example, the oscillating behavior rather than the transient behavior is exposed. Indeed, the previous formula gives the steady-state mean delay of a customer arriving first in his batch ( $j$ even) or arriving second ( $j$ odd).

Note that if one would want to examine the transient behavior in this case, one could do something similar as was done in the approximation procedure: subtract $1 /[2(1+z)]$ of the expression in (22) to avoid the singularity in -1 . In this way the singularities in -1 and 1 are both avoided and the dominant singularities are $z_{b}$ and $-z_{b}$. Thus using Darboux's theorem on this function approximates the mean transient customer delay.

### 3.2 A queue with on-off sources

In this example, we analyze the transient probabilities that a discrete-time queue fed by $N$ on-off sources is empty at the beginning of slots. We assume that the sources send no packets when they are in the off state and send messages of a fixed number $m$ of packets at the rate of one packet per slot when they are in the on state. A source that is in the off state during a certain slot switches to the on state at the end of that slot with probability $q$. It then stays in the on state for at least $m$ slots to send a message and then either goes back to the off state with probability $1-q$ or stays in the on state with probability $q$ to generate another message.

This queueing system is analyzed by Kamoun [16]. Amongst other characteristics, an expression for $V_{j}(0)$, the probability that the system is empty at the beginning of slot $j+1, j \geq 0$, and their generating function $V(z)$ is given in the case that $m=2$. We will here approximate the $V_{j}(0)$ by inverting $V(z)$ using the approximate technique from this paper and compare them with the exact results given in [16]. $V(z)$ is given by

$$
\begin{equation*}
V(z)=\frac{1}{1-Y(z)}, \tag{23}
\end{equation*}
$$

with $Y(z)$ the unique root inside the unit disk of the $x$-plane of the equation

$$
x=z \lambda(x)^{N}
$$

for $|z| \leq 1$. Here, $\lambda(z)$ denotes the unique root for $x$ of the characteristic equation

$$
x^{m}-(1-q) x^{m-1}-q z^{m}
$$

that equals 1 in $z=1$.
We apply the approximation procedure to expression (23) in the case that $m=2$. Again a distinction can be made based on the value of the load $\rho$, which is in this queueing system given by (see [16])

$$
\rho=\frac{N q m}{1+(m-1) q} .
$$

The important difference with the previous analysis is that in this case $Y(z)$ has two branchpoints on its circle of convergence, one on the positive axis and one on the negative axis. The further calculations are similar as in section 3.1. Therefore, we omit them and show a numerical example instead. Figure 5 depicts the probability of having an empty buffer at the beginning of the $(j+1)$-st slot for a queue with $N=4$ on-off sources and a load $\rho$ equal to $0.2,1$ and 2 respectively. We have shown the consequent exact results (obtained from [16]) with marks. From the figure, we can once again see that the obtained approximations are good. Particularly striking in this example is that the plots are not converging monotonously to the steady-state value, but that some oscillating behavior with a period of 2 slots is observed. This effect is beautifully predicted by our approximate analysis and thus matched by the curves for our approximations. Indeed, instead of only one dominant singularity on the positive real axis, the generating function $V(z)$ has a second dominant singularity on the negative real axis, which accounts for the oscillating behavior (see also the discussion in subsection 3.1.3). We may thus conclude that this oscillating behavior is directly related to the number and location of the dominant singularities on the circle of convergence. Our procedure quantifies this oscillating behavior as well as the converging or diverging course of the sequences.
[Figure 5 about here.]

### 3.3 The low-priority system content in a two-class priority queue

As a final application, we discuss the low-priority system content in a discrete-time priority queue. The numbers of per-slot packet arrivals are i.i.d. and the numbers of high-priority and low-priority packet arrivals in a slot have a general two-dimensional distribution. The service times are equal to one slot. The transient behavior of this system is analyzed in [20]. In
this subsection, we apply our procedure to the transform function $\bar{U}_{2}(z)$ of $\left\{\bar{u}_{2}^{(j)}, j \geq 0\right\}$, the mean low-priority system content at the beginning of slots. This transform function is given by (see [20])

$$
\begin{equation*}
\bar{U}_{2}(z)=\frac{\bar{u}_{2}^{(0)}}{1-z}+\frac{z U_{T}^{(0)}\left(Y_{T}(z)\right)}{(1-z)\left(1-Y_{T}(z)\right)}-\frac{z U_{1}^{(0)}\left(Y_{1}(z)\right)}{(1-z)\left(1-Y_{1}(z)\right)}+\frac{\rho_{2} z}{(1-z)^{2}} \tag{24}
\end{equation*}
$$

with $U_{T}^{(0)}(z)$ and $U_{1}^{(0)}(z)$ the pgfs of the total and high-priority system content at the beginning of the first slot, $Y_{1}(z)$ and $Y_{T}(z)$ the unique solutions for $x$ inside the unit disk of $x=z A_{1}(x)$ and $x=z A_{T}(x)$ respectively for $|z|<1 ; A_{1}(z)$ and $A_{T}(z)$ are the pgfs of the numbers of per-slot high-priority arrivals and the total number of arrivals in a slot respectively.

We again use the approximation procedure on the expression of the generating function (24) of the time-dependent sequence $\left\{\bar{u}_{2}^{(j)}, j \geq 0\right\}$ to obtain approximations of this sequence. We discuss an example in the remainder.

## An example

We assume the system to be empty at the beginning, thus $U_{1}^{(0)}(z)=1, U_{T}^{(0)}(z)=1$ and $\bar{u}_{2}^{(0)}=0$. The high-priority and low-priority arriving batch sizes are Poisson distributed with mean $\rho_{1}$ and $\rho_{2}$ respectively. $\rho_{T}$ is defined as the total load and is given by $\rho_{1}+\rho_{2}$.

In this case, $\bar{U}_{2}(z)$ is given by

$$
\bar{U}_{2}(z)=\frac{z}{(1-z)\left(1-Y_{T}(z)\right)}-\frac{z}{(1-z)\left(1-Y_{1}(z)\right)}+\frac{\rho_{2} z}{(1-z)^{2}}
$$

Three singularities may play a role, namely 1 , the square-root branchpoint $z_{1, b}$ of $Y_{1}(z)$ and the square-root branchpoint $z_{T, b}$ of $Y_{T}(z)$. It can easily be proved that these branchpoints are given by

$$
z_{1, b}=\frac{1}{\rho_{1} e^{1-\rho_{1}}}
$$

and

$$
z_{T, b}=\frac{1}{\rho_{T} e^{1-\rho_{T}}}
$$

Which of the singularities is dominant depends on the load of both classes. One can for instance show that $z_{1, b}$ is never dominant, except when it equals 1 , i.e., when $\rho_{1}=1$. The calculations are again rather similar to those in section 3.1. The following expressions for the mean low-priority
system content at the beginning of slot $j$ are found:

$$
\bar{u}_{2}^{(j)} \approx \begin{cases} & \\ \bar{u}_{2}^{(\infty)}+\frac{\rho_{T}\left(\frac{1}{\rho_{T} e^{1-\rho_{T}}}\right)^{-j}}{\sqrt{2 \pi}\left(\rho_{T} e^{1-\rho_{T}}-1\right)\left(1-\rho_{T}\right)^{2} j^{3 / 2}} & \text { if } \rho_{T}<1 \\ \frac{\sqrt{2} j^{1 / 2}}{\sqrt{\pi}} & \text { if } \rho_{T}=1 \\ \left(\rho_{T}-1\right) j & \text { if } \rho_{1}<1<\rho_{T} \\ \rho_{2} j & \text { if } \rho_{1} \geq 1\end{cases}
$$

with $\bar{u}_{2}^{(\infty)}$ the mean low-priority system content of a stable system in the steady state and given by [21]

$$
\bar{u}_{2}^{(\infty)}=\rho_{2}+\frac{\rho_{T}^{2}}{2\left(1-\rho_{T}\right)}-\frac{\rho_{1}^{2}}{2\left(1-\rho_{1}\right)} .
$$

We illustrate the approximate results by means of two figures. In Fig. 6, the mean transient low-priority system content $\bar{u}_{2}^{(j)}$ is depicted versus the discrete-time parameter $j$ for $\rho_{1}=0.2$ and $\rho_{T}=0.4,0.6,0.8$ and 1 . We have also shown the exact results (dots on the figure) which are calculated by using the iterative procedure explained in [20]. For low loads, it seems that the approximation is already good for rather low $j$. For higher loads $(<1)$, the approximation is less accurate. In this case, we observe that the curve for the case $\rho_{T}=1$ is not satisfactory. (We note that a small adjustment of the method also yields accurate results in this case, but this is outside the scope of the current paper.) Fig. 7 shows a logarithmic plot of the transient mean system content $\bar{u}_{2}^{(j)}$ versus the discrete-time parameter $j$ for some overload scenarios, namely for $\rho_{1}=0.2$ and $\rho_{T}=1,2,3,4$ and 5 . We have again shown the exact values, found via recursion. For high loads, the approximation is once again good for all $j$.
[Figure 6 about here.]
[Figure 7 about here.]

## 4 Conclusions

In this paper, we have developed a general technique to approximate transient sequences from their generating function. The technique is based on singularity analysis: by studying the behavior of the generating function in its dominant singularities, we obtain an asymptotically exact approximation of the sequence. The main advantages of the approach are that the
technique is generally applicable, easy to use and yields analytic results. We have also shown that quite some characteristics of an unknown transient sequence can be found by studying the dominant singularities of its generating function, most prominently, converging or diverging behavior and possible oscillations.

We have applied the technique to analyze the transient behavior of the discrete-time $M^{X} / G e o / 1$ queue, of a queue fed by on-off sources and of a priority queue. It was demonstrated that the technique yields good results in most cases. At the very least, the results show the asymptotic behavior for the time-index going to infinity. In some cases however (especially for loads around 1), the approximation is too crude for the lower slot-indexes. Further research is necessary to investigate whether the analysis can be adapted to yield better approximations in those cases as well. This could be an ad-hoc method for a specific sequence or - preferably - a general applicable extension of the approach of this paper. In [13] e.g., such singularity analysis extensions are explained, but it remains to be seen if they work in the context of transient performance analysis of queues. We must note though that more accurate results are only possible through a more complex analysis.

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## Appendix

In this appendix, we prove that $Y(1)=1$ when $\rho=1$. We do this by proving that equation (10) has only one solution inside and on the unit circle when $\rho=1$, namely $x=1$. We in fact prove it in a more general setting: we prove that

$$
\begin{equation*}
x-A(x)=0 \tag{25}
\end{equation*}
$$

has no solution inside $\bar{D} \backslash\{1\}$, the closed complex unit disk minus the point 1 . Here $A(x)$ is a pgf with $\rho=A^{\prime}(1)=1$. (Note that $A(x)=x$ is excluded here since this special case was already treated in the paper.) The wanted result then follows by substituting $A(x)$ by

$$
\frac{\sigma E(x)}{1-(1-\sigma) E(x)} .
$$

We denote the stochastic variable corresponding with $A(x)$ by $a$, i.e.,

$$
A(x)=\sum_{n=0}^{\infty} \operatorname{Prob}[a=n] x^{n} .
$$

We further introduce $A_{c}(x)$ defined as

$$
A_{c}(x)=\sum_{n=0}^{\infty} \operatorname{Prob}[a>n] x^{n} .
$$

The following relation between $A_{c}(x)$ and $A(x)$ is then easily established:

$$
A_{c}(x)=\frac{A(x)-1}{x-1} .
$$

Note that $A_{c}(x)$ is a pgf in the special case that $\rho=1$. We will use this property later on. Introducing $A_{c}(x)$, expression (25) can be transformed into

$$
(x-1)\left(1-A_{c}(x)\right)=0 .
$$

$x-1$ has no zero in $\bar{D} \backslash\{1\}$, so the solutions of (25) in $\bar{D} \backslash\{1\}$ equal the solutions of

$$
\begin{equation*}
1-A_{c}(x)=0 . \tag{26}
\end{equation*}
$$

Since $\left|A_{c}(x)\right|<1$ for $|x|<1-A_{c}(x)$ is a pgf when $\rho=1$ - Rouché's theorem yields that (26) has no solution inside an arbitrary contour in the unit disk. As a result (26) has no solution inside the unit circle. It can further be proved that (26) has no solutions on the unit circle either except for $x=1$. Indeed, $A_{c}(x)$ on the complex unit disk can be written as

$$
\begin{equation*}
A_{c}\left(e^{2 \pi t}\right)=\operatorname{Prob}[a>0]+\operatorname{Prob}[a>1] e^{2 \pi t}+\sum_{n=2}^{\infty} \operatorname{Prob}[a>n] e^{2 \pi n t} . \tag{27}
\end{equation*}
$$

For this expression to equal 1 for a $t \in] 0,1[, \operatorname{Prob}[a>1]$ has to be zero. This leads to $\operatorname{Prob}[a=1]=1$ since $\rho=1$, which results in the excluded special case $A(x)=x$. So for all other cases $x=1$ is the only solution inside and on the unit circle of (26) and as a consequence $Y(1)=1$.

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Figure 1: Transient probabilities of having an empty system for underload scenarios


Figure 2: Transient probabilities of having an empty system for overload scenarios


Figure 3: Mean transient system content for underload scenarios


Figure 4: Mean transient system content for overload scenarios


Figure 5: Transient probabilities of having an empty system in a queue with on-off sources


Figure 6: Mean transient low-priority system content for underload scenarios


Figure 7: Mean transient low-priority system content for overload scenarios

