# UNIVERSITYOF BIRMINGHAM

# University of Birmingham Research at Birmingham

# Top 100 #PCOS influencers

Elhariry, Maiar; Malhotra, Kashish; Solomon, Michelle; Goyal, Kashish; Kempegowda, Punith

DOI:

10.3389/fendo.2022.1084047

License:

Creative Commons: Attribution (CC BY)

Document Version

Publisher's PDF, also known as Version of record

1084047. https://doi.org/10.3389/fendo.2022.1084047

Link to publication on Research at Birmingham portal

General rights

Unless a licence is specified above, all rights (including copyright and moral rights) in this document are retained by the authors and/or the copyright holders. The express permission of the copyright holder must be obtained for any use of this material other than for purposes

- •Users may freely distribute the URL that is used to identify this publication.
- •Users may download and/or print one copy of the publication from the University of Birmingham research portal for the purpose of private study or non-commercial research.
  •User may use extracts from the document in line with the concept of 'fair dealing' under the Copyright, Designs and Patents Act 1988 (?)
- •Users may not further distribute the material nor use it for the purposes of commercial gain.

Where a licence is displayed above, please note the terms and conditions of the licence govern your use of this document.

When citing, please reference the published version.

Take down policy

While the University of Birmingham exercises care and attention in making items available there are rare occasions when an item has been uploaded in error or has been deemed to be commercially or otherwise sensitive.

If you believe that this is the case for this document, please contact UBIRA@lists.bham.ac.uk providing details and we will remove access to the work immediately and investigate.

Download date: 19. Jul. 2023



#### **OPEN ACCESS**

EDITED BY Ali Abbara, Imperial College London, United Kingdom

REVIEWED BY
Stanley Andrisse,
Howard University, United States
Bassel Wattar,
Epsom and St Helier University
Hospitals NHS Trust, United Kingdom

\*CORRESPONDENCE
Punith Kempegowda
P.Kempegowda@bham.ac.uk

<sup>†</sup>These authors have contributed equally to this work and share first authorship

#### SPECIALTY SECTION

This article was submitted to Reproduction, a section of the journal Frontiers in Endocrinology

RECEIVED 29 October 2022 ACCEPTED 23 November 2022 PUBLISHED 07 December 2022

#### CITATION

Elhariry M, Malhotra K, Solomon M, Goyal K and Kempegowda P (2022) Top 100 #PCOS influencers: Understanding who, why and how online content for PCOS is influenced. *Front. Endocrinol.* 13:1084047. doi: 10.3389/fendo.2022.1084047

#### COPYRIGHT

© 2022 Elhariry, Malhotra, Solomon, Goyal and Kempegowda. This is an open-access article distributed under the terms of the Creative Commons Attribution License (CC BY). The use, distribution or reproduction in other forums is permitted, provided the original author(s) and the copyright owner(s) are credited and that the original publication in this journal is cited, in accordance with accepted academic practice. No use, distribution or reproduction is permitted which does not comply with these terms.

# Top 100 #PCOS influencers: Understanding who, why and how online content for PCOS is influenced

Maiar Elhariry<sup>1†</sup>, Kashish Malhotra<sup>2†</sup>, Michelle Solomon<sup>3</sup>, Kashish Goyal<sup>4</sup> and Punith Kempegowda<sup>5,6\*</sup> on behalf of PCOS SEva team

<sup>1</sup>College of Medical and Dental Sciences, University of Birmingham, Birmingham, United Kingdom, 
<sup>2</sup>Department of Medicine, Dayanand Medical College and Hospital, Ludhiana, Punjab, India, 
<sup>3</sup>UCL 
Division of Medicine, University College London, London, United Kingdom, 
<sup>4</sup>Department of 
Medicine, Delhi Heart Institute and Multispeciality Hospital, Bathinda, Punjab, India, 
<sup>5</sup>Institute of 
Metabolism and Systems Research, University of Birmingham, Birmingham, United Kingdom, 
<sup>6</sup>Queen Elizabeth Hospital, University Hospitals Birmingham National Health Service (NHS) 
Foundation Trust, Birmingham, United Kingdom

**Background:** With the exponential increase in digital space of social media platforms, a new group called social media influencers are driving online content of polycystic ovary syndrome (PCOS) which eventually influences behaviour and decision-making process. The objective of this study was to identify the top 100 social media (Twitter) influencers and organizations from across the globe who are advocating for PCOS. We further explored the origin and journey of these social media influencers.

**Methods:** We identified the top 100 PCOS influencers and organizations between July and August 2022 using three social network analysis tools-Cronycle, Symplur and SocioViz. These influencers were invited to a semi-structured interview to explore why they chose to become an influencer and the support they have to deliver their online content. Two independent authors coded the anonymised transcripts from these interviews and broad themes were identified by thematic inductive analysis.

**Results:** 95.0% of individual influencers and 80% of organisations are from high-income countries. Most influencers in our study agree that social media is an essential tool in the present day to raise awareness of PCOS. However, they reiterated social media also has significant disadvantages that require consideration and caution. Most influencers were driven by poor personal experience and worked voluntarily to reduce misinformation and improve the experiences of women diagnosed with PCOS in the future. Although there is an interest in working together, there is currently minimal collaborative work between influencers.

**Conclusion:** There is a global inequity of #PCOS influencers online. Establishing standards and support based on evidence may help develop

more influencers, especially in low- and middle-income countries, so we can counter misinformation and provide locally acceptable guidance.

KEYWORDS

polycystic ovary syndrome, PCOS, social media, influencers, high-income countries, low- and middle-income countries

# Introduction

Polycystic Ovary Syndrome (PCOS) is one of the most common hormonal disorders affecting women accounting for 0.43 million disability-adjusted life-years from 1.55 million incident PCOS cases (1, 2). Latest studies have shown PCOS is no longer a condition affecting only the reproductive age women but a lifelong condition with increased risk for diabetes liver disease, endometrial cancer, obstructive sleep apnoea and impact on emotional wellbeing (3).

Social media has emerged as one of the largest medium through which people share and receive information.(Tao, Yang, and Feng 2020) Its greatest impact was seen through the COVID-19 pandemic when the public opinion was swayed based on the information shared online.(Qorib et al., 2023) Therefore, it is important that credible information is shared, not only with the people of PCOS, but also with the general public to create a positive and caring global community that understands the social aspects of PCOS and does not stigmatize women suffering from this condition. With the exponential increase in digital space of social media platforms, a new group called social media influencers (SMIs) have emerged (4). With growing literature on how the influencers impact behaviour and decision-making process (5-7), it is crucial to identify PCOS influencers. While there is literature about trends in social media influencers in surgical specialities (8-10), similar studies in PCOS are not available. Therefore, we conducted this study to establish the demographics and experiences of the top PCOS influencers.

#### Materials and methods

We conducted this study from June to August 2022. The list of top 100 PCOS influencers and organizations was extracted from Cronycle (Right relevance API). ("Market Intelligence & Competitor Monitoring Software | Cronycle" n.d.) Cronycle uses a proprietary algorithm to generate a Twitter topic score for both people and organizations based on their engagement to determine the overall "influence" of a Twitter account within a topic of discussion. By leveraging machine learning, semantic analysis and natural language processing, Cronycle utilises graph

partitioning techniques to determine a numerical score of "influence" based on connections (follower/following) to other influencers on a particular topic and secondarily by engagement (views, likes, retweets) which represents the authority of an influencer within the topical community (11). This also has been used in similar studies in other specialties like cardiology (12) and critical care medicine (13). Recently, some of the authors of this article have applied this methodology to study the global impact of stroke awareness month (14), deep vein thrombosis awareness month (15), hernia awareness Month (16) and world hypertension day (17). The alternative forms of the term "Polycystic Ovary syndrome" that were included in the search query on Cronycle were- polycystic ovary, sindrome de ovario poliquistico, pco-syndrom, hyperandrogenic anovulation, syndrome des ovaires polykystiques, polycystic ovarian syndrome, pos, stein-leventhal syndrome, síndrome dos ovários policísticos, pcos, polycystic ovary syndrome (japanese), syndrome delle ovaie policistiche, polycystic ovary disorder, Polycystic Ovary Syndrome (chinese).

We contacted the top 100 Twitter PCOS influencers to take part in our structured interview sharing their experiences regarding PCOS. Their contact details were obtained from publicly accessible professional profiles and one follow-up email was sent to the non-respondents. To limit bias associated with a single tool, we also invited top influencers identified through Symplur (18) and Socioviz (19). These software have different approaches to identify the top influencers. SocioViz calculates the top Influencers based on the number of retweets and mentions received in the set timeframe. Based on the quality of the number of mentions received, Symplur uses machine learning to identify the top influencers. A mention's quality is determined by its influence, its healthcare stakeholder status, and its overall influence in healthcare social media. It is done to minimize the manipulation of simplistic metrics, such as mentions, tweets, followers, etc.

Upon accepting our invitation, we invited the influencers for a 15-minute semi-structured interview at the time of their convenience. With their consent, the meeting was recorded with auto-transcript feature to have a written transcript of the conversation that was later used for thematic analysis. The interview questions are listed in Supplementary 1.

Influencers were requested to not turn on their camera, share any patient details, or any other information they were not comfortable sharing. The context of the questions was broadly shared with the interviewee beforehand in the invite email and the interviewee reserved the right to not answer any specific question throughout the interview. At the beginning of the interview, the interviewee was requested to consent to the usage of the interview data for our study. The transcripts of all conversations were saved anonymously without the name of the interviewee in a password-protected encrypted folder. The mode of personal interview was chosen over an online survey to have more individualized and specific answers as most of the questions were open-ended and thematic in nature. The study was approved by the ethics committee of Delhi Heart Institute and Multispeciality Hospital, Punjab, India.

The anonymised transcripts were coded by 2 independent authors by thematic inductive analysis using NVivo and broad themes were identified depending on the interview data. Codes generated were merged and grouped into subcategories. Furthermore, the demographics data of top influencers were studied based on their profession and country of residence.

# Results

The top 100 individual and organisation influencers for #PCOS is listed in Tables 1, 2 respectively. Of the top 100 individual influencers, 73.2% (71) were female and 26.8% (20) male; 3 individuals' gender was unknown. 95% of influencers were identified to be from high income countries. One influencer

TABLE 1 Top 100 influencers for PCOS on social media (twitter).

| Name   | Username        | Followers | Occupation                                       | Country        |  |
|--|-----------------|-----------|--|----------------|--|
| James DiNicolantonio                                     | drjamesdinic    | 105884    | Medical doctor & author                          | United States  |  |
| Dr. Jennifer Ashton                                      | DrJAshton       | 93980     | Obstetrician & gynaecologist                     | United States  |  |
| Ted, ö°Ô∏è Naiman  | tednaiman       | 85040     | Diet and exercise doctor                         | United Kingdom |  |
| Samantha Kelly   | Tweetinggoddess | 67388     | Business consultant                              | Ireland        |  |
| Dr. Martha Gulati, ÄúGet Vaccinated Please, Äù           | DrMarthaGulati  | 46000     | Medical doctor: women's health & heart disease   | United States  |  |
| Maria Emmerich   | MariaEmmerich   | 22643     | Nutritionist & writer                            | United States  |  |
| Raewyn Teirney   | DrRaewynTeirney | 19385     | Female fertility specialist                      | Australia      |  |
| Rosey  | PNDandMe        | 18088     | Founder - PND Hour                               | United Kingdom |  |
| PCOSGurl (Ashley)  | PCOSGurl        | 17865     | Educator & patient advocate                      | United States  |  |
| Dr. Doni Wilson  | glutenfreedoc   | 16252     | Naturopath & author                              | United States  |  |
| PCOS Diva  | pcosdiva        | 14223     | Mentor   | United States  |  |
| Danielle Omar MS RDN                                     | 2eatwellRD      | 13563     | Writer   | United States  |  |
| Carrie Diulus, M.D., FAAOS                               | cadiulus        | 12281     | Orthopaedic spine surgeon                        | United States  |  |
| Thom Singer, CSP üåü                                     | thomsinger      | 12170     | CEO - Austin Technology Council                  | United States  |  |
| Dr. Poppy Daniels  | drpoppyBHRT     | 10194     | Obstetrician & gynaecologist                     | United States  |  |
| Dr Annabel   | SoSowemimo      | 9712      | Sexual & reproductive health doctor              | United Kingdom |  |
| Dr. Cheryl Arutt   | drcherylarutt   | 9621      | Clinical and forensic psychologist               | United States  |  |
| PCOS Awareness   | AwarenessPCOS   | 9545      | Activist   | N/A            |  |
| Adrian Segar   | ASegar          | 8651      | Meetings designer and facilitator                | United States  |  |
| P√°draic Gilligan  | Padraicino      | 7786      | Manager in travel consultancy                    | Ireland        |  |
| Alan Stevens   | mediacoach      | 7751      | Speaking specialist                              | United Kingdom |  |
| Dr. Jolene Brighten                                      | drbrighten      | 7739      | Naturopath - endocrinology                       | United States  |  |
| Linda Scruggs BSN, RN                                    | UnboxedMom      | 7484      | Reproductive endocrinology and infertility nurse | United States  |  |
| Mark Gordon  | MarkGordonMFE   | 7444      | Event Director - consulting                      | United States  |  |
| Felice Gersh MD  | DrFeliceGersh   | 7082      | Gynaecologist                                    | United States  |  |
| Jen Faulkner   | jfaulknerwriter | 7066      | Writer   | United Kingdom |  |
| Eliana Casta√ ± eda                                      | elianasc_21     | 7045      | Gynaecologist                                    | Spain          |  |
| Spin Doctor  | SpinDr          | 7009      | Reproductive law attorney                        | United States  |  |
| Leah Campbell (she/her)                                  | LeahWritesStuff | 6836      | Writer & editor                                  | United States  |  |
| Lara Briden  | LaraBriden      | 6685      | ND clinican - women's health                     | New Zealand    |  |
| , $\acute{u}^{\circledR}$ Elly , $\acute{u}^{\circledR}$ | EarnestlyElly   | 6120      | N/A  | N/A            |  |
| Jody Day (Gateway Women)                                 | gatewaywomen    | 6074      | Psychotherapt, writer & speaker                  | Ireland        |  |

TABLE 1 Continued

| Name                                  | Username        | Followers | Occupation  | Country        |
|---------------------------------------|-----------------|-----------|---|----------------|
| Sara R. Cohen                         | fertilitylaw    | 6072      | Fertility lawyer  | Canada         |
| Dr. Drai                              | DrDraiOBGYN     | 5966      | Founder - magnify momentum                                    | United States  |
| Melanie Elliott                       | Mom2TLE         | 5478      | Consultant - M3 development                                   | United States  |
| Julie Duffy Dillon (she/her)          | FoodVoiceRD     | 5426      | Podcast host  | United States  |
| Scott Isaacs, MD, FACP, FACE (he/him) | scottisaacsmd   | 5402      | Endocrinologist   | United States  |
| Susan Dopart, RDN,CDCES               | susandopart     | 5184      | Dietitian nutritionist  | United States  |
| Mara Clarke                           | maraclarke      | 5110      | Abortion supporter  | United Kingdom |
| Pietro Bortoletto, MD                 | BortolettoMD    | 4854      | Reproductive medicine doctor                                  | United States  |
| William Thomson                       | williamevents   | 4708      | Events consultant   | Spain          |
| Dr. Pamela Frank, ND                  | PamelaTorontoND | 4703      | Naturopath- infertility                                       | Canada         |
| kate brian                            | katebrian       | 4416      | Women's health writer   | United Kingdom |
| Sarah Holland                         | FertileMindset  | 4372      | Podcast host  | United Kingdom |
| Kimberley Logan                       | Fertility411    | 4306      | Infertility patient advocate; founder of IVF center solutions | United States  |
| Dr Anita Mitra                        | GynaeGeek       | 3883      | Gynaecologist   | United Kingdom |
| Mathew Leonardi MD PhD üè≥Ô∏è, Äçüåà  | MathewLeonardi  | 3807      | Obstetrics & gynaecology surgeon                              | Canada         |
| The Next Family                       | thenextfamily   | 3781      | Influencer  | United States  |
| Louise Perkins King                   | louise_p_king   | 3706      | Surgeon & reproductive bioethics specialist                   | United States  |
| Donielle Baker                        | donielle        | 3200      | Writer  | United States  |
| Laura Spoelstra üá≥üá±üá¨üáß          | Laura_Spoelstra | 3143      | Business owners coach   | United Kingdom |
| Adam Balen                            | BalenAdam       | 3079      | Professor of reproductive medicine                            | United Kingdom |
| Jenny Medlen                          | ActualJenny     | 3027      | Writer  | United States  |
| Judy Kucharuk                         | judylaine       | 2881      | Writer & blogger  | United States  |
| Mark Perloe                           | IVF_MD          | 2814      | (retired) Reproductive endocrinologist                        | United Kingdom |
| Emma Cannon Fertile                   | emma_cannon     | 2751      | Writer  | United Kingdom |
| Natalya Mykhalko                      | mykhalko        | 2674      | Writer  | Ukraine        |
| Martha McKittrick RD                  | McKittrickRD    | 2664      | Dietitian   | United States  |
| Aaron R.Chidakel, MD                  | ACinNYC2K19     | 2629      | Endocrinologist   | United States  |
| PCOS SUPPORT GIRL                     | PCOSsupportgirl | 2545      | Patient advocate  | United States  |
| Kerrin MacPhie                        | MICEkerrin      | 2524      | CEO - Meetings Industry Association                           | United Kingdom |
| Karen Hobbs BA (Hons)                 | karen_hobbs     | 2470      | Writer & comedian   | United Kingdom |
| Sunny Days                            | sunnydayto      | 2389      | N/A   | United Kingdom |
| Dermot Ryan                           | MeetDermotRyan  | 2336      | Account direction - KIT group GmbH                            | Germany        |
| Dr Marjorie Dixon                     | DrMarjorieDixon | 2324      | Infertility doctor & gynecological surgeon                    | Canada         |
| Hillary Wright                        | PCOSDiet        | 2302      | Writer  | United States  |
| Tracey Sainsbury                      | IVFcounsellor   | 2115      | Fertility counsellor  | United Kingdom |
| Peter Cramer                          | erlebnispete    | 1999      | Owner - MICE marketing  | Germany        |
| Joaquin Llacer                        | DrLlacer        | 1838      | Reproductive medicine doctor                                  | Spain          |
| Nyx Cole                              | Nyxks           | 1826      | Blogger   | Canada         |
| Our Misconception                     | rmisconception  | 1805      | Writer & Women's health advocate                              | United states  |
| Fiona McCulloch ND                    | FionaMcnd       | 1793      | Writer  | Canada         |
| Michelle Dipp                         | dipp            | 1700      | Founder - Biosprins Partners                                  | United Kingdom |
| Gabriele Schulze                      | GSchulzeBerlin  | 1551      | Speaker, trainer and consultant                               | Germany        |
| Dr Kylie Baldwin                      | DrKylieBaldwin  | 1549      | Medical sociologist   | United Kingdom |
| Dr. Eric J. Forman                    | EricFormanMD    | 1508      | Medical & lab director - Columbia university fertility centre | United States  |
| svend lindenberg                      | svli            | 1465      | Director - Copenhagen fertility center                        | Denmark        |
| Fertility Law Canada                  | sherrylevitan   | 1464      | Fertility lawyer  | Canada         |
| Ricardo Azziz                         | ricardoazziz    | 1313      | Medical doctor & Science and Strategy officer                 | United States  |
| Corey Whelan                          | coreygale       | 1307      | Health and wellness writer                                    | United States  |
|                                       |                 |           |   |                |

TABLE 1 Continued

| Name                                     | Username        | Followers | Occupation  | Country        |
|--|-----------------|-----------|---|----------------|
| Renetta DuBose                           | RenettaReports  | 1289      | Weekend anchor                                      | United States  |
| Chris Marquette                          | ChrisMarquette  | 1261      | Vegetarian sports nutritionist                      | United States  |
| Kate Davies - Fertility Nurse Consultant | fertjourney     | 1227      | Fertility nurse consultant                          | United Kingdom |
| Carolyn Alexander                        | DrCAlexanderFer | 1225      | Fertility doctor                                    | United States  |
| Lisa Rosenthal                           | RosenthaLisa    | 1058      | Patient advocate- reproductive medicine             | United States  |
| ·ó <sup>©</sup> ·ó∞II ü¶ñ                | amii0484        | 1048      | Student nurse                                       | United Kingdom |
| Small Town Girl                          | MommaCanuck     | 973       | Blogger   | Canada         |
| Lily Lai, PhD                            | Acuandherbs     | 903       | Acupuncturist                                       | United Kingdom |
| Dr. Hernandez-Rey                        | hernandezreyivf | 872       | Infertility doctor                                  | United States  |
| Your mom                                 | frickfrackfrock | 775       | N/A   | N/A            |
| Drew Nesbitt R.TCMP                      | drewnesbitt     | 688       | Acupuncturist & nutritionist - fertility specialist | Canada         |
| Robin Writes Too                         | LicitRecidivist | 669       | Writer  | United States  |
| Peter Blach                              | peterblach      | 585       | N/A   | Germany        |
| , Ģ Suzy , Ģ                             | AwesomelyIced   | 523       | N/A   | N/A            |
| Diana                                    | OurExpandingZoo | 498       | N/A   | United States  |
| Lauren (she/her)                         | onfecundthought | 444       | Writer  | United States  |
| Trends for Events                        | trendsforevents | 410       | Events consultant                                   | Germany        |
| Deli                                     | adelifish       | 354       | Artist  | Ireland        |
| Davina Rudnick Fankhauser                | DavinaAdvocate  | 341       | Educator and fertility advocate                     | United States  |
| Judy Simon MS RD                         | JSimonRD        | 278       | Dietitian   | United States  |

TABLE 2 Top 100 organisation influencers for PCOS on social media (twitter).

| Name   | Username (*CS)  | Followers | Organisation type | Country             |
|--|-----------------|-----------|-------------------|---------------------|
| agina Museum                                   | vagina_museum   | 139078    | Charity & network | United Kingdom      |
| LoyalCollegeObsGyn                             | RCObsGyn        | 48454     | Professional body | United Kingdom      |
| ondon & Partners Business                      | businesslondon  | 28358     | News              | United Kingdom      |
| ndocrine Society                               | TheEndoSociety  | 27200     | Charity & network | United States       |
| ndometriosis.org                               | Endometriosis   | 23390     | News              | N/A (global)        |
| ndometriosis UK                                | EndometriosisUK | 22841     | Charity & network | United Kingdom      |
| Northstar Meetings Group                       | NorthstarMeets  | 22324     | Business          | United States       |
| Monash FODMAP                                  | MonashFODMAP    | 19527     | HCP               | N/A (global)        |
| eriod!   | PeriodMagazine  | 17961     | News              | Netherlands         |
| COS Nutrition Center  Angela Grassi            | PCOSnutrition   | 17363     | HCP               | United States       |
| vents Industry Council                         | Events_Council  | 16107     | Business          | United States       |
| icious Cycle: Making PMDD Visible              | messefrankfurt  | 16033     | Business          | Germany             |
| discarriage Association                        | MiscarriageA    | 15134     | Charity & network | United Kingdom      |
| ndometriosis Foundation of America (EndoFound) | Endofound       | 15107     | Charity & network | United States       |
| ifeBoss Health                                 | lucoleman       | 13527     | HCP               | N/A                 |
| ertility Network                               | FertilityNUK    | 13294     | Charity & network | United Kingdom      |
| ertility Road                                  | FertilityRoad   | 12766     | News              | United Kingdom      |
| Campaign Experience Awards                     | CxExperience    | 11834     | Business          | United Kingdom      |
| uropean Society of Endocrinology (ESE)         | ESEndocrinology | 11394     | Professional body | N/A (international) |
| he Meetings Show                               | MeetingsShow    | 11038     | Business          | United Kingdom      |
| ITE  | SITEGlobal      | 10994     | Business          | N/A (global)        |
| Medscape Endo                                  | MedscapeEndo    | 10761     | News              | N/A (global)        |

TABLE 2 Continued

| Name                          | Username (*CS)  | Followers | Organisation type | Country                              |
|-------------------------------|-----------------|-----------|-------------------|--------------------------------------|
| Speakers Corner               | Speakers_Corner | 10650     | Business          | United Kingdom                       |
| Executive Speakers            | ExecSpeakers    | 9464      | Business          | United States                        |
| Glow, Inc.                    | GlowHQ          | 9012      | Charity & network | United States                        |
| PCOS Challenge                | pcoschallenge   | 8943      | Charity & network | United States                        |
| National Speakers             | NSBSpeakers     | 8327      | Business          | United States                        |
| Meetings Network              | MeetingNetwork  | 8262      | Charity & network | Canada                               |
| Elsevier                      | ObGynAdvance    | 8057      | News              | N/A (global)                         |
| Keppler Speakers              | KepplerSpeakers | 7967      | Business          | United States                        |
| World of DMCs                 | World_of_DMCs   | 7916      | Business          | N/A (global)                         |
| The FSRH                      | FSRH_UK         | 7496      | Charity & network | United Kingdom                       |
| Endocrine Society Journals    | EndoSocJournals | 7472      | News              | United States                        |
| Ashfield Event Experiences    | AshfieldEventEx | 6759      | Business          | N/A (global)                         |
| Fertility Centers of Illinois | fertcentersofil | 6748      | HCP               | United States                        |
| MCI for Associations          | MCIAssociations | 6595      | Business          | N/A (global)                         |
| Creating a Family             | CreatingaFamily | 6574      | Charity & network | United States                        |
| Verity PCOS Charity           | veritypcos      | 5960      | Charity & network | United Kingdom                       |
| Master The Event              | MasterTheEvent  | 5959      | Business          | United States                        |
| MPI UK & Ireland              | MPIUKI          | 5930      | Business          | United Kingdom                       |
| SH:24                         | sh24_nhs        | 5771      | HCP               | United Kingdom                       |
| beam                          | WearebeamUK     | 5468      | Business          | United Kingdom                       |
| The Fertility Show            | fertilityshow   | 5391      | Charity & network | United Kingdom                       |
| Endocrine Connections         | EndoConnect     | 5307      | News              | N/A (global)                         |
| CREATE Fertility              | CreateIVF       | 5200      | HCP               | United Kingdom                       |
| AIME                          | AIMEAsiaPacific | 4851      | Business          | Australia                            |
| Boston IVF                    | BostonIVF       | 4751      | HCP               | United States                        |
| New Hope Fertility            | NewHopeFC       | 4737      | HCP               | United States                        |
| Shady Grove Fertility         | SGFertility     | 4598      | HCP               | United States                        |
| Fertility Solutions           | FertilityDocsNE | 4469      | HCP               | United States                        |
| AIM Group Int                 | AIMGroupInt     | 4411      | Business          | N/A (global)                         |
| Natural Cycles                | NaturalCycles   | 4325      | HCP               | N/A (global)                         |
| Worldwide EndoMarch           | WWEndoMarch     | 4161      | Charity & network | United States                        |
| Leading Authorities           | LAIspeakers     | 4119      | Business          | United States & United Kingdom       |
| Resolve New England           | ResolveNewEng   | 4108      | Charity & network | United States                        |
| Dr. Drai                      | viciouscyclepmd | 4108      | Patient group     | N/A (global)                         |
| Jean Hailes                   | JeanHailes      | 4096      | Charity & network | Australia                            |
| Congrex Switzerland           | Congrex         | 3970      | Business          | Switzerland                          |
| Circle+Bloom                  | CircleBloom     | 3746      | HCP               | United States                        |
| Fertility Network             | FNScotlandUK    | 3700      | Charity & network | United Kingdom                       |
| Capitol City Speaker          | CapCitySpeakers | 3651      | Business          | United states                        |
| Kenes Group                   | Kenes_Group     | 3612      | Business          | Switzerland                          |
| Washington Fertility          | FertilityWFC    | 3579      | НСР               | United States                        |
| GPJ UK                        | GPJExpLondon    | 3575      | Business          | United Kingdom & Norway              |
| Fertility Matters Canada      | FertilityMattrs | 3480      | Charity & network | Canada                               |
| Conference Partners           | ConferencePart  | 3469      | Business          | United Kingdom & Ireland             |
| H&E Fertility Centre          | FertilityUnit   | 3361      | НСР               | United Kingdom                       |
| Conceivable Dreams            | IVF4ON          | 3184      | Charity & network | Canada                               |
|                               |                 |           |                   | ==================================== |
| ISE                           | isendo          | 3004      | Charity & network | N/A (global)                         |

TABLE 2 Continued

| Name   | Username (*CS)  | Followers | Organisation type | Country                 |
|--|-----------------|-----------|-------------------|-------------------------|
| Fertility Centers of New England                 | fcneivf         | 2919      | НСР               | United States           |
| Glasgow Convention Bureau                        | meetglasgow     | 2881      | Business          | United Kingdom          |
| MCI UK   | MCI_UK          | 2737      | Business          | United Kingdom          |
| Lister Fertility                                 | ListerFertility | 2718      | HCP               | United Kingdom          |
| ART of Infertility                               | artofif         | 2253      | Charity & network | United States           |
| BabyQuest Foundation                             | BabyQuestGrants | 2175      | Charity & network | United States           |
| NGA Law  | NGambleAssoc    | 2108      | Business          | United Kingdom          |
| PCO Association Inc                              | pcoasn          | 2046      | Business          | Australia & New Zealand |
| Misconceived Films                               | _Misconceived_  | 1921      | Business          | Canada                  |
| Acacio Fertility                                 | AcacioFertility | 1861      | HCP               | United States           |
| Genesis Fertility                                | GENESIS_NYC     | 1812      | HCP               | United States           |
| COGI Congress                                    | cogicongress    | 1809      | Charity & network | N/A (global)            |
| abbey Conference                                 | abbeyconference | 1690      | Business          | Ireland                 |
| Iow to Buy a Baby                                | howtobuyababy   | 1654      | Patient group     | United Kingdom          |
| Men Having Babies                                | MenHavingBabies | 1654      | Charity & network | N/A (global)            |
| gg Donor America                                 | EggDonorAmerica | 1575      | HCP               | United States           |
| NCON Group                                       | INCONGroup      | 1508      | Business          | Ireland                 |
| oCal Reproductive                                | SCRCivf         | 1449      | HCP               | United States           |
| CC Sperm Bank                                    | SpermBank       | 1415      | HCP               | United States           |
| rankfurt Convention                              | MeetFrankfurt   | 1354      | Business          | Germany                 |
| OK DAMS worldwide                                | VOKDAMS         | 1324      | Business          | N/A (global)            |
| ialo.com · Orte und ihre Geschichte(n) entdecken | lialo_com       | 1216      | Business          | Germany                 |
| ride Angel                                       | prideangel      | 1187      | Charity & network | N/A (global)            |
| Pertility Resources of Houston                   | FertilityResLLC | 1090      | HCP               | United States           |
| Maze Men's Health                                | mazemenshealth  | 1090      | HCP               | United States           |
| MA Network                                       | thermanetwork   | 1086      | HCP               | United States           |
| CHR  | CHRNewYork      | 1069      | HCP               | United States           |
| Bride of Boogedy                                 | Pregnant:Pause  | 1043      | Patient group     | N/A                     |
| The Surrogacy Group                              | SurrogacyGroup  | 1036      | HCP               | United States           |
| aurel Fertility                                  | laurelfertility | 980       | HCP               | United States           |

CS, Case Sensitive.

was from low- and middle-income country (LMIC). We could not identify the country of residence for four influencers (Figure 1) (21). Furthermore, the top 3 countries of residence were the USA (n=49), UK (n=22) and Canada (n=9).

Amongst top 100 organisations, 80 worked in HICs and 18 worked internationally. None of the top organisation influencers (excluding two influencers from unknown locations) were from LMIC. The most prominent country of residence was the USA (38 organisations) followed by the UK (27 organisations). The organisations were classified as the following: Charities & Networks (n=25), patient support groups (n=3), Professional Bodies (n=2), News (n=8), Business (n=34) and Healthcare practices/professionals (n=28).

Of the total 100 influencers invited for an interview, 18 responded- eight agreed to meet and were interviewed, five agreed to meet but were not interviewed (due to loss of contact after agreeing on a day and time), five declined the

invite (three were involved with nonmedical topics that are also abbreviated as PCOS. two explained that while they are may be linked to PCOS, their expertise in the field is limited).

Out of the top 100 PCOS influencers contacted, a total of 8 influencers completed the interview. The 5 major themes that emerged from the analysis were: "Influencer Traits", "Relation to PCOS", "Social Media Content", "Thoughts on Social Media", and "Bringing Change". The sub-themes of each of these are summarised in Table 3.

# Influencer traits

Of the 8 participants, five were based in England and three participants were based in the USA; five were health care professionals. Healthcare professionals were either researchers

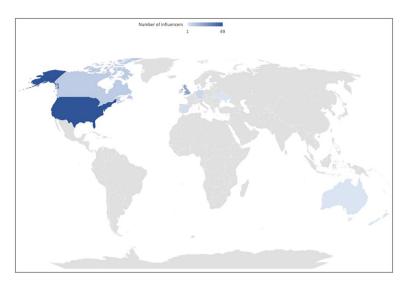


FIGURE 1
Geographic spread of top 100 influencers for PCOS. The world map is for diagrammatic representation only and doesn't purport to be the political map of any country.

(2/5) or doctors (1 internal medicine and 2 metabolic endocrinology). The 3 other non-healthcare professionals had backgrounds in the fields of: psychology, management, and chemistry. Five Participants also demonstrated activity in other fields of endocrinology that they mentioned can be linked to PCOS. Amongst these fields, the most common ones were: "Obesity" (n=4), "Wellbeing" (n=4), and "Infertility" (n=3).

#### Relation to PCOS

Different motivational and influential factors contributed to the participants decision to get involved with PCOS awareness. "Spread of misinformation" (n=7), "lack of support and correct information" available for women diagnosed with PCOS (n=6), "Misconceptions of PCOS impacts on health" (n=5), and "misconceptions on the ability to make changes to better one's lifestyle" (n=5) were the most common reasons participants shared why they decided to become influencers. Six participants explained the responsibility they felt to support women with a

TABLE 3 Thematic analysis of the interviews of PCOS influencers.

PCOS diagnosis and reduce the subsequent uncertainty they experienced.

#### Content

All participants reiterated the need to target a large proportion of the relevant audience by resorting to more than one social media platform. Five participants use twitter, three have a blog page, three use Instagram, and two rely on Facebook (some participants use more than one). Four participants created their own webpage. Other platforms that were mentioned include: TikTok (n=1), WhatsApp group (n=1) and clubhouse (n=1). Content that the influencers included focused on wellbeing (n=6), Lifestyle advice (n=4), recommended diets and nutrition (n=3), and influencer's experiences in different aspects in relation to PCOS (n=3). Five participants explained that their content was personal to what they thought was relevant in their personal journey. Moreover, most participants highlighted the importance of "ensuring the information they publish is correct and accurate" (n=6).

#### Main theme Sub-themes

Influencer Traits
Relation to PCOS
Social Media Content
Thoughts on Social Media
Bringing Change

Occupation, Partner Organisations
PCOS Diagnosis, Fears around PCOS, Influencer's Journey
Platforms used, Influencer content
Reasons for Using Social Media, Advantages, Disadvantages, Advice and precautions
Empowering Patients, PCOS Awareness Month Activities

We further studied the topics our eight interviewees mentioned they post on social media. There were 25 references on this topic. The 3 most common themes representing topics posted by the influencers were: Support groups (7 references), research and signposting (5 references), wellbeing and advice (4 references) and influencer journey (4 references). Other content includes: dietary advice and tackling myths/misunderstandings.

## Thoughts on social media

Half of the participants expressed that social media allowed easy and fast dissemination of information (4/8). Six participants explained that the main reason they use social media is to ensure they publish evidence-based information after expressing their concern over the large prevalence of incorrect information and conception. Two participants shared that they use social media as they find it easy to contact and collaborate with other organisations and influencers. Four participants used social media to support and advise women with PCOS facing challenges with their diagnosis. They referred to it as an attempt to create a "support network" and a "common platform" that women with PCOS can relate to and resort to. While all participants shared the perspective that social media decreased feelings of alienation and increased support, they were equally concerned about the misinformation and the need to combat it. All participants also disclosed that criticism and hate is a concern they have around using social media. Six participants had personally experienced criticism on social media.

# Bringing change

The main goal for all our participants was their desire to bring a change and empower women diagnosed with PCOS. Several suggestions were discussed in the interviews: to group all PCOS resources in one space so that it is easier for the target audience to access it (n=5), the importance of encouraging women with PCOS to make their own choices and lifestyle changes (n=5). Participants shared their plans for PCOS awareness month which included frequent blogs, lighting up a significant building in the city they are based in teal colour to increase PCOS awareness. All participants were open to collaborate and open to sharing resources on their platforms.

# Discussion

Our study, first of its kind, shows that #PCOS influencers is limited by geographical and ethnical diversity. Although

other researchers investigated the use of social media to relay medical information about PCOS, we are the first to study the influencer or content-generators' experience of using social media. We also show for the first time there are a variety of medical and non-medical organisations who influence the PCOS content online. This is important to collaborate and ensure evidence-based content is shared to minimise misinformation.

Most influencers in our study agree that social media is an important tool in the present day to raise awareness of PCOS. However, they reiterated social media also has significant disadvantages that require consideration and caution. Influencers highlighted the lack of support in their personal journey which may translate to the limited support available to PCOS patients as well as, stigma and fears that may be linked to receiving such a diagnosis in different age groups and demographics.

Our data shows the current social media landscape is mostly influenced by HICs and this may drive the content viewed and accessed by globally. Several researchers have established the racial and ethnic variation in the prevalence and severity of PCOS phenotypes (22, 23). There is also increasing evidence on the impact of PCOS on emotional wellbeing. Therefore, it is not unreasonable to draw inference that needs of people with PCOS vary across regions and ethnicity. Hence there is a need to encourage and empower influencers across the world to meet local demands.

In the current day and age, it is almost inevitable that social media and information conveyed through it carries a large weight and can reach a large range of audience (24). This gives content-creators large power in terms of their ability to influence social media users and their respective audience. However, there are no standards or regulations to create educational or influencing content currently. There is no reliable data available regarding the influencers and social media content creators in LMICs. Some organisations provide general guidance How to find reliable health information online (25, 26). Some have attempted to standardise the medical and scientific information available online (20). However, the huge number of new websites launched each year and expenses involved in validation has limited both the standardisation organisation and the influencers to achieve such a status.

A study by Saroja and Chandrashekar identified 15 websites in 2010 which provided information on PCOS. However, none of them met all the standard criteria for quality set by the authors (27). A study by Sanchez et al. exploring how online teen and women's magazines portray women with PCOS showed articles depicted PCOS symptoms as a hindrance to women's social roles as wives and mothers and largely placed personal responsibility on women to improve their health (28). Interestingly, experiences of Latina and African American women and

adolescents with PCOS were also absent from these women's magazine articles. These findings highlight the urgent need for establishing guidance, support and regulations to positively influence PCOS and limit misinformation on social media.

The main strengths of this study are the use of three independent software to identify top social media influencers and the open-ended discussion with the influencers enabling a wider range of input from participants. However, a low response rate for invitations might decrease the generalisation of the results. Nevertheless, many of the identified concepts were reiterated by multiple participants suggesting the need to improve the existing support for women diagnosed with PCOS. While we identified the topics posted by our influencers as described by them in the interviews, future work focussing on the actual social media content can help identify common topics that are being posted and discussed by influencers.

# Conclusion

There is a global inequity of #PCOS influencers online. Most influencers were driven by poor personal experience and work voluntarily to reduce misinformation and improve the experiences of women diagnosed with PCOS in the future. Although there is an interest to work together, there is currently minimal collaborative work between influencers. Establishing standards and support based on evidence may help develop more influencers, especially in the LMICs, so we can counter the misinformation and provide locally acceptable guidance.

# Data availability statement

The original contributions presented in the study are included in the article/Supplementary Material. Further inquiries can be directed to the corresponding author.

# **Ethics statement**

The studies involving human participants were reviewed and approved by Delhi Heart Institute and Multispeciality Hospital, Punjab, India. Written informed consent was not provided because Consent was obtained during the interview and recorded electronically and on video.

# **Author contributions**

ME and KM conducted the searches and screened the data from three social network analysis tools. ME and KM have been involved in all stages of the study, contributed equally to this work, and share the first authorship. MS identified the occupation and country of residence for the top 100 influencers and organisation type and country of location for the top 100 organisations for #PCOS. KG was involved during conceptualisation, finetuning the research methods and obtaining ethics approval. KM and PK conceptualised and supervised all stages of the study. PK and ME critically analysed the codes from interviews to arrive at appropriate themes for results. All authors agree to be accountable for all aspects of the work in ensuring that questions related to the accuracy or integrity of any part of the work are appropriately investigated and resolved.

# Acknowledgments

We thank the member of PCOS Seva team for their inputs to finetuning the research question and methods.

### Conflict of interest

The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

## Publisher's note

All claims expressed in this article are solely those of the authors and do not necessarily represent those of their affiliated organizations, or those of the publisher, the editors and the reviewers. Any product that may be evaluated in this article, or claim that may be made by its manufacturer, is not guaranteed or endorsed by the publisher.

# Supplementary material

The Supplementary Material for this article can be found online at: https://www.frontiersin.org/articles/10.3389/fendo.2022.1084047/full#supplementary-material

# References

- 1. Liu J, Wu Q, Hao Y, Jiao M, Wang X, Jiang S, et al. Measuring the global disease burden of polycystic ovary syndrome in 194 countries: Global burden of disease study 2017. *Hum Reprod* (2021) 36(4):1108–19. doi: 10.1093/humrep/deaa371
- 2. Joham AE, Norman RJ, Stener-Victorin E, Legro RS, Franks S, Moran LJ, et al. Polycystic ovary syndrome. *Lancet Diabetes Endocrinol* (2022) 10(9):668–80. doi: 10.1016/S2213-8587(22)00163-2
- 3. Kempegowda P, Melson E, Manolopoulos KN, Arlt W, O'Reilly MW. Implicating androgen excess in propagating metabolic disease in polycystic ovary syndrome. *Ther Adv Endocrinol Metab* (2020) 11:2042018820934319. doi: 10.1177/2042018820934319
- 4. Freberg K, Graham K, McGaughey K, Freberg LA. Who are the social media influencers? a study of public perceptions of personality. *Public Relat Rev* (2011) 37 (1):90–2. doi: 10.1016/j.pubrev.2010.11.001
- 5. Pilgrim K, Bohnet-Joschko S. Selling health and happiness how influencers communicate on instagram about dieting and exercise: Mixed methods research. BMC Public Health (2019) 19(1):1–9. doi: 10.1186/s12889-019-7387-8
- 6. Heiss R, Rudolph L. Patients as health influencers: motivations and consequences of following cancer patients on instagram. *Behav Information Technol* (2022). doi: 10.1080/0144929X.2022.2045358
- 7. Willis E, Delbaere M. Patient influencers: The next frontier in direct-to-Consumer pharmaceutical marketing. *J Med Internet Res* (2022) 24(3):e29422. doi: 10.2196/29422
- 8. Chandawarkar AA, Gould DJ, Stevens WG. The top 100 social media influencers in plastic surgery on twitter: Who should you be following? Aesthet Surg J (2018) 38(8):913–7. doi: 10.1093/asj/sjy024
- 9. Varady NH, Chandawarkar AA, Kernkamp WA, Gans I. Who should you be following? the top 100 social media influencers in orthopaedic surgery. *World J Orthop* (2019) 10(9):327. doi: 10.5312/wjo.v10.i9.327
- 10. Riccio I, Dumont AS, Wang A. The top 100 social media influencers in neurosurgery on twitter. *Interdiscip Neurosurg* (2022) 29:101545. doi: 10.1016/j.inat.2022.101545
- $11. \ Topics\ and\ influencer\ communities\ .\ Available\ at: https://www.cronycle.com/cronycle-right-relevance-influencers-topical-scores-rankings/.$
- 12. Kesiena O, Onyeaka HK, Fugar S, Okoh AK, Volgman AS. The top 100 twitter influencers in cardiology. AIMS Public Health (2021) 8(4):743. doi: 10.3934/publichealth.2021058
- 13. Munoz-Acuna R, Leibowitz A, Hayes M, Bose S. Analysis of top influencers in critical care medicine "twitterverse" in the COVID-19 era: a descriptive study. Crit Care (2021) 25(1):1–4. doi: 10.1186/s13054-021-03691-6

- 14. Goyal K, Nafri A, Marwah M, Aramadaka S, Aggarwal P, Malhotra S, et al. Evaluating the global impact of stroke awareness month: A serial cross-sectional analysis. *Cureus* (2022) 14(9):e28997. doi: 10.7759/cureus.28997
- 15. Malhotra K, Bawa A, Goyal K, Wander GS. Global impact of deep vein thrombosis awareness month: challenges and future recommendations. *Eur Heart J* (2022) 43(36):3379–81. doi: 10.1093/eurheartj/ehac252
- 16. Malhotra K, Bawa A. Prioritizing and promoting hernia awareness month: A call for action. World J Surg (2022) 46(7):1691–2. doi: 10.1007/s00268-022-06553-6
- 17. Malhotra K, Kalra A, Kumar A, Majmundar M, Wander GS, Bawa A. Understanding the digital impact of world hypertension day: key takeaways. *Eur Heart J Digital Health* (2022) 3(3):489–92. doi: 10.1093/ehjdh/ztac039
- 18. Symplur: Healthcare analytics products for social and real-world data . Available at: https://www.symplur.com/.
- 19. SocioViz is a free social network analysis tool for twitter. do you need a social media analytics software for social media marketing, digital journalism or social research? have a try and jump on board! . Available at: https://socioviz.net/home.
- 21. World Bank Country and Lending Groups. World bank data help desk. Available at: https://datahelpdesk.worldbank.org/knowledgebase/articles/906519.
- 22. Bozdag G, Mumusoglu S, Zengin D, Karabulut E, Yildiz BO. The prevalence and phenotypic features of polycystic ovary syndrome: a systematic review and meta-analysis. *Hum Reprod* (2016) 31(12):2841–55. doi: 10.1093/humrep/dew218
- 23. Engmann L, Jin S, Sun F, Legro RS, Polotsky AJ, Hansen KR, et al. Racial and ethnic differences in the polycystic ovary syndrome metabolic phenotype. *Am J Obstet Gynecol* (2017) 216(5):493.e1–493.e13. doi: 10.1016/j.ajog.2017.01.003
- 24. Chung A, Vieira D, Donley T, Tan N, Jean-Louis G, Gouley KK, et al. Adolescent peer influence on eating behaviors via social media: Scoping review. *J Med Internet Res* (2021) 23(6):e19697. doi: 10.2196/19697
- 25. How to find reliable health information online | patient . Available at: https://patient.info/news-and-features/how-to-find-reliable-health-information-online.
- 26. Evaluating Internet health information: A tutorial from the national library of medicine . Available at: https://medlineplus.gov/webeval/webeval.html.
- 27. Mallappa Saroja CS, Hanji Chandrashekar S. Polycystic ovaries: review of medical information on the internet for patients. *Arch Gynecol Obstet* (2010) 281 (5):839–43. doi: 10.1007/s00404-010-1378-4
- 28. Sanchez N, Jones H. "Less than a wife": A study of polycystic ovary syndrome content in teen and women's digital magazines. *J Med Internet Res* (2016) 18(6):e89. doi: 10.2196/jmir.5417