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## *The Support by Belgian and Dutch Drivers of In-vehicle Speed Assistance Systems*

**Sven Vlassenroot<sup>1</sup>**  
Karel Brookhuis<sup>2</sup>  
Johan De Mol<sup>3</sup>  
Vincent Marchau<sup>4</sup>  
Frank Witlox<sup>5</sup>

*Abstract:* This paper focuses on the issue of acceptability of ISA. It is based on a large-scale survey of 6370 individuals in Belgium (Flanders region) and 1158 persons in the Netherlands. First results indicated that almost 95% of the respondents are in favour of ISA: seven out of ten drivers state that they want to have some informative or warning system. Three out of ten drivers even wanted to go further, they indicated a preference for a restricting type of ISA. However, drivers would only choose for more restricting systems if the penetration rates of such systems in the vehicle market were high enough. Secondly, we aim to find out which predefined indicators are relevant to define the acceptability of ISA. Background factors, contextual issues and ISA-device related factors are used as indicators to predict the level of acceptability. Structural Equation Modelling (SEM) is used to define the direct and indirect effects.

**Keywords:** “Intelligent Transport Systems”, “Public Support”, “Acceptance”, “Intelligent Speed Adaptation” and “Speed Management.”

### **1. Introduction**

One of the most promising Advanced Driving Assisting Systems (ADAS), aiming at reducing inappropriate speed, is Intelligent Speed Assistance (ISA). ISA is an intelligent in-vehicle device that warns the driver about speeding, discourages the driver to speed, and/or prevents the driver from exceeding the speed limit (Brookhuis & De Waard, 1999). ISA-devices can be categorized into different types (Morsink et al., 2006) depending on how intervening (or permissive) they are. An informative or advisory system displays the speed to inform and remind the driver of the changes in speed levels. A warning or open system cautions the driver if the posted speed limit at a given location is exceeded; the driver may then decide whether to ignore or comply with this information. An intervening, supportive or half-open system gives a force feedback through the gas pedal at the moment the driver exceeds the speed limit (active accelerator pedal). However, it is still feasible for the driver to overrule the counter-pressure initiated by the accelerator pedal. A mandatory, automatic control or

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<sup>1</sup> Ghent University, Institute for Sustainable Mobility, vrijdagmarkt 10/301, 9000 Ghent, Belgium, T. +32 9 3313255, F. +32 9 3313269, e-mail : [sven.vlassenroot@ugent.be](mailto:sven.vlassenroot@ugent.be)

<sup>2</sup> Delft University of Technology, Transport Policy and Logistics and Department of Psychology, University of Groningen, Grote Kruisstraat 2-1, 9712TS Groningen, The Netherlands, T. +31 50 3636772, F. +31 50 3636304, e-mail : [k.a.brookhuis@rug.nl](mailto:k.a.brookhuis@rug.nl)

<sup>3</sup> Ghent University, Institute for Sustainable Mobility, vrijdagmarkt 10/301, 9000 Ghent, Belgium, T. +32 9 3313255, F. +32 9 3313269, e-mail : [johan.demol@ugent.be](mailto:johan.demol@ugent.be)

<sup>4</sup> Delft University of Technology, Transport Policy and Logistics, P.O. Box 5015, 2600 GA Delft, The Netherlands, T. +31 15 2782114, F +31 15 2782719, e-mail : [v.a.w.j.marchau@tudelft.nl](mailto:v.a.w.j.marchau@tudelft.nl)

<sup>5</sup> Ghent University, Department of Geography, Krijgslaan 281, S8, 9000 Ghent, Belgium, T. +32 9 2644553, F., +32 9 2644985, e-mail : [frank.witlox@ugent.be](mailto:frank.witlox@ugent.be)

closed system will fully prevent the driver from exceeding the limit; hence, the driver cannot overrule the system.

A main goal in our (overall) research is to find out which factors are mainly used to define acceptability and which of these factors could predict acceptability the best.

Previously an in-depth analysis was conducted on different user acceptance models, acceptability theories and researches that was used in the field of ISA and ITS. This analysis resulted in 14 factors or indicators that could possibly influence acceptability the most. For a more in-depth discussion we refer to Vlassenroot et al. (2010).

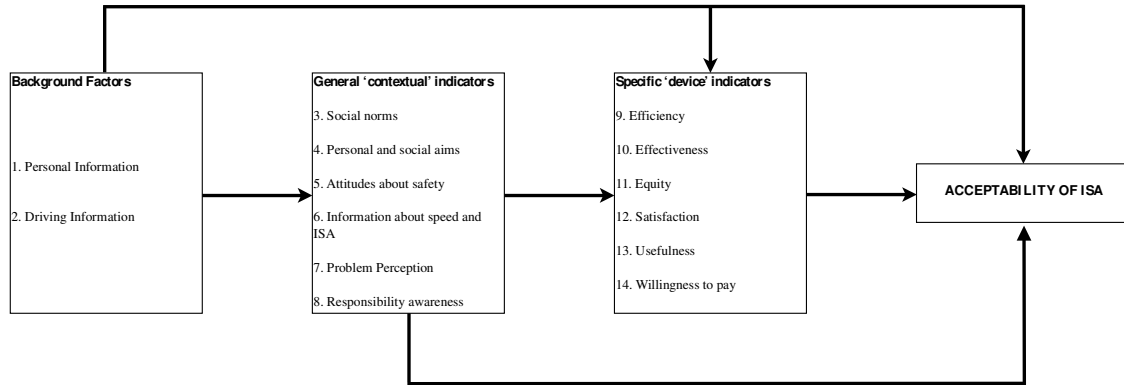
The next step in our research was to measure these factors, which has been done in 2009 in a large-scale survey among Belgian and Dutch car-drivers (Vlassenroot et al., 2011). This paper will focus on how the 14 found indicators would directly and indirectly influence the level of acceptability by using a structural equation modelling (SEM) approach. Section 2 describes the method. The results on the direct and total effects are given in section 3. In section 4 the results are discussed in the context of ISA implementation policies.

## 2. Method

### 2.1. The conceptual model

In a previous in-depth study on the factors that influence the acceptability on ISA (Vlassenroot et al., 2010), the following conceptual model was constructed (see Figure 1).

Figure 1. Hypothetical model of the found indicators that define acceptability



In Figure 1, the three main blocks are described that would influence acceptability. The background factors and the general contextual indicators would determine the specific device factors while the general indicators are only influenced by the background factors. It can be stated that these 14 factors may either directly or indirectly affect the acceptability of ISA and so they would influence each other as well. A casual order is assumed, going from the highest ranked item (1) to the lowest (15). This ranking is based on our previous developed theory that is described in Vlassenroot et al. (2010). All selected variables are assumed to directly or indirectly influence ISA acceptability.

The personal information factors (*age, gender, family situation and education*) are considered to be exogenous variables in the model, hence, not influenced by any other variables. The driving information factors (*type of car. i.e. company car, private vehicle etc., accident*

*involvement, mileage and driving experience*) are the next variables in causal rank order, only influenced by the socio-demographic variables.

The third factor, *social norms* related to speed and speeding behaviour, may influence every contextual and device specific factor in the model. The choice to speed or not can depend on the *personal and social aims* of people when driving. This fourth variable refers to the dilemma between social or personal aims and benefits (Schade & Schlag, 2003) to consider speeding or not: the hypothesis is that people who want to drive as fast as possible according to their own preferences could be less aware of the *speeding problem* and other issues that causes accidents. *Attitudes on safety* will be measured by defining which issues could causes accidents: most of the time, people will also compare the speeding problem in relation with other road safety issues (Corbett, 2001), like intoxication, experience or infrastructure. Therefore the *attitudes concerning road safety* could influence the level of *problem awareness* but also the *information and knowledge* about the consequences of excessive speed. The factor *information and knowledge* refers to the assumption that people who are better informed are possible more aware of the problem and the alternatives to tackle it. One of the main context variables is the *problem perception*: in many trials (Vlassenroot et al., 2010) it was noted that the acceptability of ISA would depend on the *awareness that speeding is a problem*. The last context indicator is *responsibility awareness* (Schade & Schlag, 2003): if the individual is considered at least partly responsible to solve the problem, a higher acceptability may occur. But if he/she only indicated that the external parties (governments) are considered the problem owners, a negative affect can occur in the acceptability of ISA.

*Efficiency* of ISA related to other speed management systems (e.g. speed cameras, police enforcement) can be considered as a 'gate' between the context factors and the device specific factors: it is assumed that people would compare the suggested new solution to counter the problem (speeding) with other existing measures. If ISA is rated efficient compared to the other measures a next step can be to define how effective ISA is rated by the potential drivers: *effectiveness* is first related to other ITS devices that supports the driver: it is assumed that the effectiveness and acceptability of ISA will depend on how the effectiveness of other ITS is rated (Regan et al., 2006). Secondly the effectiveness of ISA is defined by rating the effectiveness of ISA to maintain the speed in different speed zones (Agerholm, 2008; Biding & Lind, 2002). Thirdly some secondary effects are given like ISA can reduce speeding tickets, ISA is better for the environment. A causal order is assumed between the effectiveness factors going from ITS *effectiveness* to ISA *effectiveness* to *secondary effects* of ISA. These 3 items could possibly influence the other device specific factors and the acceptability of ISA. The third device specific factor is equity: *Equity* refers to perceived justice and integrity (Schade & Schlag, 2003). The respondents were asked to indicate when they would (*penetration level*) use a certain type of ISA and *for whom* a certain type of ISA would be the most beneficial. The assumption is made that the level of penetration would also influence for whom the system should be beneficial. Both of these factors are assumed to be influenced by the efficiency and the effectiveness parameters. The fourth and fifth device specific factors are *satisfaction*, i.e. when a certain ISA would be used, and usefulness of ISA to support the drivers' behaviour. *Usefulness* and *satisfaction* are two parameters from the method of Van der Laan et al. (1997) and considered to be important variables to determine the level of acceptability. *Satisfaction* will be mainly influenced by *effectiveness* and combined with *effectiveness* define the level of *usefulness*. The final parameter in our model is the *willingness to pay for a certain system* that is influenced by all

the parameters. *Willingness to pay* is a frequent used predictor to define the acceptability of ISA in trials (Biding & Lind, 2002).

To determine *the acceptability* of ISA by the drivers, the respondents had to indicate which system they preferred on a 5-point scale going from no ISA, informative, warning, supportive to restrictive.

## 2.2 The survey

A web-survey was put online at the end of September 2009. The web-address of the survey was published by the Flemish and Dutch car-users organisations. In Flanders an email newsletter was sent to the VAB members. In the Netherlands, the link to the survey was first announced on the ANWB website. In total 6370 individuals responded to the web-survey in Belgium and 1158 persons in the Netherlands. Of these 7528 respondents 5599 responses of car drivers were considered useful for further analysis.

A Z-test was used and indicated that our sample of responses differs significant from drivers' license owners in Belgium and the Netherlands. Only for the Belgian drivers between the ages of 35 and 44 our sample would be representative. For the respondents in the Netherlands it was possible to compare with the national figures (SWOV, 2010) In Belgium it was only possible to compare with the results collected from a large-scale travel behaviour survey (Vlaamse Gewest, 2010). Compared with the population of drivers' license owners in Belgian and the Netherlands, drivers younger than the age of 34 are underrepresented and the age group 45 – 64 is overrepresented. More male and elder drivers have participated. Although our sample was not representative for the whole population of drivers' license owners in the Netherlands and Flanders, both motorist organisations indicated that our results were relevant compared to their member-databases, although exact data of every parameter (e.g. education level) was not available. This can partly be explained by the fact that predominantly elderly people have a membership of the motorist organisations. In the sample, one out of two drivers had a "higher education" (university). This was expected since using a web-survey specifically stimulates people with a higher education to participate. 49% of the drivers have no children living at home. Our research goal is mainly to define how the different acceptability predictors are related to each other instead of to determine the acceptability of a certain population.

## 2.3 Data analyses

It was assumed that every indicator is defined by the set of sub-questions. Factor analysis was applied to examine the structure and the dimensionality of the responses. Also the Cronbach's alpha was calculated to determine the reliability of a summed scale (see Table 1). The scale to define acceptability consists of 5 items between no intervening systems to high intervening systems (closed ISA). Therefore it can be assumed that the acceptability of high intervening types of ISA has been measured in this model.

Cronbach's alphas of the intended scales were above .70, except for *responsibility awareness* and *efficiency*. It was concluded that the reliability of these scales was reasonable (e.g. Molin and Brookhuis, 2007). The scale scores were constructed by summing the scores on the constituting indicator variables, equally weighing each variable. Structural equation modelling (SEM) was used for the data-analyses.

**Table 1. Cronbach's alpha & explained variances (%)**

Indicators	% variance explained	Cronbach's alpha
<b>Attitudes about safety</b>	50%	.748
<b>Problem perception</b>		
Speed and speeding in high speed zones	75%	.884
Speed and speeding in low speed zones	65%	.884
<b>Responsibility awareness</b>	66%	.692
<b>Social Norms</b>	58%	.794
<b>Personal &amp; social aims</b>	57%	.844
<b>Information about ISA</b>	59%	.776
<b>Efficiency</b>	49%	.694
<b>ITS Effectiveness</b>	69%	.836
<b>ISA Effectiveness</b>		
ISA speed effectiveness	78%	.931
ISA secondary effects	72%	.868
<b>Equity</b>		
Equity for different groups of drivers	66%	.908
Equity depending on penetration level	59%	.760
<b>Affordability</b>	55%	.725
<b>Usefulness</b>	64%	.860
<b>Satisfaction</b>	72%	.870

### 3. The estimated Model

An initial model was estimated based on the causal order presented in Figure 1. Initially, all possible paths were drawn from factors earlier in the causal order towards all factors later in the causal order. The exogenous variables were allowed to correlate and the two variables related to speeding. The model was estimated with the program AMOS 7. Only the variables of which the effects were found significant ( $p < 0.05$ ) were further used in the model. Paths that were not significant were left out the model, which lead to a total number of 139 distinct parameters in our final model to be estimated ( $df = 186$ ). The probability level is .091 and Chi-square is 212, 27. The goodness of fit (GFT) is 0.99. The probability level and the GFT indicate a good overall fit of the model. Another indication, especially when a large amount of data or cases are used, to define the model fit is the ratio between the chi-square and the degrees of freedom: if the figure is lower than 2 a good fit of the model is indicated (Wijnen et al., 2002). In our estimated model the ratio is 1.141, which also indicates an acceptable fit.

#### 3.1 Direct effects

The estimated standardised direct effects are presented in Table 2. This model explains 56% of the variance in acceptability. *Acceptability of ISA* is directly influenced by *effectiveness of ISA on speed* (.37), *equity on ISA equipment for different groups* (.31). *Usefulness* (.13) and *equity of ISA depending on level of penetration* (.11): drivers who find ISA effective and useful will accept ISA more. Also the lower the penetration level has to be before installing ISA and if more intervening types of ISA are chosen for the different groups, the higher the acceptability is. Remarkably is that the *willingness to pay* has a very small direct effect (.02) on the acceptability. Drivers who like *higher speed limits and speeding* will accept ISA less (-.09 in high speed zones; -.08 in low speed zones). Respondents who rather choose *social aims* (.04) in driving and drivers who use the *car as main transport mode to work* (.07) are more willing to accept ISA. *Drivers between 25 and 45 years old* (-.04) will less prefer ISA. *Willingness to pay* is directly influenced by *equity related to the level of penetration* (.49) and to *ISA equipment for different groups of drivers* (.10): Drivers who like to pay for ISA will already do this at a low penetration level and if they are convinced that ISA is beneficial for

all types of drivers. *Usefulness* is directly influenced by *satisfaction* (.68) and *personal & social aims* (.14). *Satisfaction* will increase by the influence of *personal & social aims* (.12) and *equity on penetration level* (.19). Both *equity* variables are highly influenced by the *effectiveness of ISA on speed* (.32 and .38). *Personal and social aims* (.13), *information about ISA* (.10) and *effectiveness of ITS* will also influence the *equity related to the ISA penetration level*. The *effectiveness of ISA on speed* is influenced by *efficiency* (.14), *effectiveness of ITS* (.34) and *personal and social aims* (.16). Drivers who valued social aims highly, are aware that ISA can be efficient to reduce speeding related to other measures and think that ITS or ADAS can be effective in driving will find ISA more effective. The *effectiveness of ISA on secondary effects* (like reducing speeding tickets etc.) will depend on how *effective ISA is rated to reduce speeding* (.44) and the *equity related to the group of drivers* (.20). The valuation of *efficiency* will decrease by both *age groups* (-.11 and -.16) but increase if they *have children younger than 12 years old*. *Personal & social aims* (.10), *responsibility awareness* (.14) and the *effectiveness of ITS* (.19) will also influence efficiency.

*Young drivers* (<25 years; -.11) and *drivers who like to speed in high speed zones* (-.10) have less *responsibility awareness*. *Personal & social aims* (.18) and *attitudes on safety* (.22) will increase *responsibility awareness*. *Speeding in both zones* is influenced by *personal & social aims* (-.24 and -.21). Respondents who value personal aims higher are more likely to speed. *Personal & social aims* are directly influenced by *social norms* (.19) and *the age group 25 to 45 years* (.13). *Social norms* are influenced by both *age groups* (.15 and .13) that were significant relevant in the model.

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Table 2. Direct standardized effects

	Gender	Age < 25y	Age between 25-45y	Having children <12y	Mileage < 25 000 km	Mileage < 45 000 km	Having Company car	Car as transport mode to work	Social Norms	Personal & Social Aims	Attitudes on Safety	Speeding in High speed zones	Speeding in low speed zones	Responsibility Awareness	Information & Knowledge about ISA	Effectiveness of ITS	Efficiency	Effectiveness of ISA on speed	Equity on level of ISA penetration	Satisfaction	Equity on equipment of groups	Usefulness	Effectiveness of ISA on secondary effects	Willingness to pay	Acceptability of ISA		
<b>Background factors</b>																											
Age between 25-45y		.14*																									
Having children <12y		.07*	.47*																								
Mileage < 25 000 km		-0.23	0.08	0.04																							
Mileage < 45 000 km		-0.17	0.08																								
Having Company car					0.25	0.16																					
Car as transport mode to work		-0.05			-0.16	-0.09	-0.10																				
<b>Context indicators</b>																											
Social Norms		-0.10	0.15	0.13					-0.05																		
Personal & Social Aims		-0.07	0.05	0.13		0.12		-0.07	0.19																		
Attitudes on Safety		0.07	-0.12	-0.08						0.09																	
Speeding in High speed zones		-0.09				0.04				-0.24																	
Speeding in low speed zones			0.05	-0.05						-0.21			.68*														
Responsibility Awareness			-0.09							0.18	0.22	-0.10															
Information & Knowledge about ISA		-0.13			0.12			-0.06			0.09																
<b>Device specific indicators</b>																											
Effectiveness of ITS		-0.09	-0.08							0.08	0.15				0.13												
Efficiency		0.07	-0.11	-0.16	0.10	-0.06				0.06	0.10				0.14	-0.09	0.19										
Effectiveness of ISA on speed								0.05	0.06	0.16		-0.05			0.05	0.24	0.14										
Equity on level of ISA penetration			-0.05				0.08			0.13	-0.05				0.10	0.18	0.07	0.32									
Satisfaction										0.12					0.05											0.19	
Equity on equipment of groups		-0.05	-0.05		-0.06						0.07				0.04	0.05	0.06	0.58	0.09								
Usefulness			0.05							0.14										0.06	0.68						
Effectiveness of ISA on secondary effects												-0.09	0.06				0.07	0.44	0.08					0.20			
Willingness to pay			-0.06		-0.04										0.07	0.09			0.49						0.10	0.05	
<b>Acceptability of ISA</b>			-0.04					0.07	0.04		-0.09	-0.08						0.37	0.11					0.31	0.13	0.04	0.02

\* Correlations



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Table 3. Total Standardized effects

	Gender	Age < 25y	Age between 25-45y	Having children <12y	Mileage <25 000 km	Mileage <45 000 km	Having Company car	Car as transport mode to work	Social Norms	Personal & Social Aims	Attitudes on Safety	Speeding in High speed zones	Speeding in low speed zones	Responsibility Awareness	Information & Knowledge about ISA	Effectiveness of ITS	Efficiency	Effectiveness of ISA on speed	Equity on level of ISA	Satisfaction	Equity on equipment of groups	Usefulness	Effectiveness of ISA on secondary effects	Willingness to pay	
<b>Background factors</b>																									
Age between 25-45y	.14*																								
Having children <12y	.07*		.47*																						
Mileage < 25 000 km	-0.21		0.10	0.04																					
Mileage < 45 000 km	-0.16		0.08																						
Having Company car	-0.08		0.04	0.01	0.25	0.16																			
Car as transport mode to work	0.00		-0.03	-0.01	-0.19	-0.11	-0.10																		
<b>Context indicators</b>																									
Social Norms	-0.08	0.15	0.13		0.01	0.01	0.01	-0.05																	
Personal & Social Aims	-0.08	0.08	0.17	0.00	0.02	0.13	0.01	-0.08	0.19																
Attitudes on Safety	0.07	-0.12	-0.10		0.00	-0.01	0.00	0.01	-0.02	0.09															
Speeding in High speed zones	-0.12	0.02	0.04		0.00	0.07	0.00	-0.02	0.05	-0.24			.68*												
Speeding in low speed zones	-0.02	0.07	0.01	-0.05	0.00	0.03	0.00	-0.02	0.04	-0.21															
Responsibility Awareness	0.04	-0.13	-0.05		0.00	-0.03	0.00	0.02	-0.04	0.22	0.22	-0.10													
Information & Knowledge about ISA	-0.15	-0.01	0.01	0.01	0.13	0.01	0.01	-0.06	0.00	0.01	0.09														
<b>Device specific indicators</b>																									
Effectiveness of ITS	-0.08	-0.04	-0.11		0.00	-0.02	0.00	0.01	-0.02	0.12	0.18	-0.01		0.13											
Efficiency	0.08	-0.13	-0.15	0.09	-0.07	-0.02	0.00	0.01	0.03	0.15	0.06	-0.02		0.17	-0.09	0.19									
Effectiveness of ISA on speed	0.01	-0.04	-0.08	0.01	-0.02	-0.04	-0.01	0.07	0.02	0.24	0.06	-0.06		0.11	-0.01	0.27	0.14								
Equity on level of ISA penetration	-0.03	-0.04	-0.12	0.01	0.02	-0.02	0.08	0.03	-0.02	0.24	0.01	-0.02		0.07	0.09	0.28	0.12	0.32							
Satisfaction	0.01	-0.02	-0.05	0.00	0.00	-0.02	0.01	0.02	-0.03	0.18	0.02	-0.01		0.07	0.02	0.05	0.02	0.06	0.19						
Equity on equipment of groups	0.02	-0.10	-0.13	0.01	-0.07	-0.03	0.00	0.05	0.01	0.19	0.12	-0.05		0.13	-0.01	0.24	0.15	0.61	0.09						
Usefulness	0.00	-0.01	0.03	0.00	0.00	0.00	0.02	0.00	0.01	0.00	0.01	-0.01		0.05	0.02	0.05	0.02	0.06	0.19	0.68					
Effectiveness of ISA on secondary effects	0.02	-0.05	-0.08	0.01	-0.03	-0.03	0.00	0.04	0.01	0.18	0.06	-0.13	0.06	0.09	-0.01	0.20	0.17	0.59	0.10			0.20			
Willingness to pay	-0.02	-0.04	-0.15	0.01	-0.04	-0.02	0.04	0.02	-0.01	0.16	0.05	-0.02		0.13	0.05	0.25	0.07	0.22	0.51	0.03	0.10	0.05			
<b>Acceptability of ISA</b>	0.01	-0.05	-0.14	0.01	-0.04	-0.04	0.00	0.11	0.00	0.23	0.07	-0.14	-0.08	0.09	0.00	0.21	0.12	0.62	0.12	0.09	0.32	0.13	0.04	0.02	

\* Correlations

### 3.2 Total effects

The total effects are given in Table 3. A brief description of the most relevant findings is given. Finding *ISA effective to reduce speeding* (.62) will have a very high influence on the *acceptability of ISA*. This was also expected. Also being convinced that other *ITS systems are effective* (.21) will highly influence acceptability. In this way we can assume that drivers who are convinced that technology can help to support their driving behaviour will accept ISA better. Also being convinced that ISA is *beneficial for most of the groups of certain type of drivers (equity)* (.32) will increase the acceptability. The lower the *ISA penetration level* has to be the higher (.12) the acceptability can become. Believing that ISA can be *useful and satisfying* will increase the level of acceptability. These two items were already proven as relative good predictors of ITS and ISA acceptance (Varhelyi et al., 2004; Vlassenroot et al., 2007). *Satisfaction* (.68) will highly influence *usefulness*. Drivers who *like to speed in high-speed zones* (-.14) (as part of the factor problem awareness) will less accept ISA. Rating *ISA efficient* (.12) related to other speed reducing measures will also increase the acceptability. Drivers between the age of *25 and 45 years* (-.14) will accept ISA less. A higher value for *social aims* (.23) will increase the acceptability. While in many trials *willingness to pay* has been stated as a good predictor for acceptance, this was not found in our model. Also the *secondary effects of ISA* will not have a high influence on the level of acceptability. Drivers who are not influenced by the *equity level of penetration of ISA* are more *satisfied* (.19) and will rate ISA more *useful* (.19). Also these drivers are highly *willing to pay* for ISA (.51). *Effectiveness of ISA* (between .22 and .59) on speed and speeding seems to be a good predictor for all of the system related indicators except for usefulness and satisfaction. *Efficiency* (between .07 and .17) will also influence all the other system related indicators, except usefulness and *satisfaction*. The same can be found for the total effects on *effectiveness of ITS*. A high valuation of the *responsibility* of the different actors to counter speed will influence the *efficiency* of ISA (.17) related to other measures. Being aware of responsibility can also lead to find ITS and ISA more *effective* (.11 and .13) and a higher willingness to pay (.13). People who *like to speed* will *accept* ISA (-.14 in high speed zones and -.08 in low speed zones) less and will find it less effective (-.06 and -.13). Being convinced that certain driving behaviour and contextual issues (items from the *attitudes on safety*) can cause accidents could lead to a higher *responsibility awareness* (.22), higher valuation on the *effectiveness of ITS* (.18) and finding ISA *beneficial for different groups of drivers* (.12) (as part of the factor *equity*). Personal and social aims would have a high influence (higher than .10) on many of the variables (except on usefulness and knowledge about ISA). *Social norms* will mostly influence personal and *social aims* (.19). Going by *car to work* can also increase the *acceptability* of ISA (.11). *Mileage* will decrease the use of a car as *transport to work* (-.11 and -.19); people who drive less than 25000 km on yearly base will use the car less as transport mode to work. *Having children* would mainly influence the *efficiency of ISA* (.09) but would slightly lead to *speeding in low speed zones* (-.05). Two age groups were kept in the model as the only groups that have significant influence on the other variables. *Drivers between 25 and 45 years* will less *accept ISA* (-.14). This is also the group with the most children younger than 12 years old (.47). Social norms (.13) and personal & social aims (.17) will be highly effect by this age group of drivers. Age between 25 and 45 will have mainly a negative effect on most of the 'device specific indicators' (between -.08 and -.15). *Younger drivers* (<25 years) are less convinced that certain behaviour or accidents could cause accidents (*attitudes on safety*: -.12); these drivers will also value *responsibility awareness* (-

.13) and *efficiency* (-.13) lower. *Female* drivers will less speed in *high-speed zones* (-.15) and are less *informed about ISA* (-.15).

#### 4. Conclusion

The effectiveness of ISA (1), equity (2), effectiveness of ITS (3) and personal and social aims (4), were the four variables that had the largest total effect on the acceptability of ISA. Effectiveness was found a relevant predictor for acceptance in many trials (Morsink et al., 2006). The model showed that the willingness of drivers to adopt ISA increases if they experience the system in practice: if people are convinced that ISA will assist to maintain the legal speed in different speed zones, the acceptance will be higher (Van der Pas et al., 2008).

Often when new driver support technologies are introduced – especially when it could restrict certain freedom in driving – a majority of the population is reluctant when it comes to ‘buy or use’ the system. In the Ghent ISA trial (Vlassenroot et al., 2007) it was noted that most of the drivers were convinced of the effectiveness and were highly in favour of the supportive system but they stated that they would only use ISA further when more or certain groups of drivers would (also) use the system (equity on level of penetration). In the development of implementation strategies this is a very important issue. Therefore policymakers should be aware that if they would introduce certain types of ISA, the penetration level should be sufficient from the start to convince others to accept ISA. Promoting ISA by certain groups of drivers, for instance professional drivers (bus-, taxi-, van-, truck-drivers) or younger drivers, may be helpful to introduce certain systems (equity related to the equipment of certain groups).

With respect to context indicators, ‘personal and social aims’ seemed to be the variable with the highest influence on acceptability. Drivers, who rate social aims above personal aims with respect to speed and speeding, will accept ISA more. Personal and social aims had also a high influence on most of the device specific indicators. Furthermore, drivers who speed for their personal benefit were found to rather speed more often.

Drivers who speed in high-speed zones would also be less inclined to accept ISA. This is in line with previous findings (e.g. Jamson et al., 2006), frequent speeders would support ISA less; those drivers who would benefit most of ISA would be less likely to use it. This is an important finding when considering the strategies for implementing ISA. Some studies (e.g. Morsink et al., 2006) indicated that to increase the acceptability, implementation strategies and campaigns could focus on other benefits of ISA (like reducing speeding tickets, emissions etc.). According to our study these secondary effects have rather small effects to increase acceptability. Drivers who like to speed would even care less for these secondary benefits of ISA.

The youngest group of drivers (<25 years old) would influence responsibility awareness negatively. These younger drivers are also less convinced that certain behaviour or circumstances could cause accidents. Many studies indicated that young drivers overestimate their own driving skills, drive faster and are less aware of accident causes (Shinar et al., 2001). For the implementation of ISA – although there is no direct relationship between younger age and acceptability – a different strategy is needed to convince this group of drivers. Awareness campaigns and communication should be deployed during their education, however, road safety education and training stops during secondary school or higher education (OECD, 2006).

Drivers between 25 and 45 years old would also be less inclined to accept ISA, mainly considered out of indirect effects in the estimated model. This group of drivers may be labelled as one of the most active groups of drivers. Another aspect is that both of the significant found age groups were influenced by social norms. This may be very important in implementation strategies. For instance, role models could be used in ISA driving. This strategy was also used in the Belgian trial to gain more publicity and attention. The positive image and the improved information communication of ISA as a possible measure in road-safety have led to several voted resolutions in the Belgian federal parliament and senate (Vlassenroot et al. 2007).

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