

# Adoption and usage of Media & ICT in Flanders

## Digimeter profiles

## WAVE 5



ADVANCED OMNI-USERS

- ▶ 14%
- ▶ ♂: 68,8% - ♀: 31,2%
- ▶ Higher education
- ▶ 20 to 40 years old
- ▶ High media use - High variety of media use
- ▶ High digital skills
- ▶ More professional usage of media
- ▶ Higher willingness to pay for content and applications



CURIOUS PLEASURE SEEKERS

- ▶ 15,6%
- ▶ ♂: 58,6% - ♀: 41,4%
- ▶ Students and white collar workers
- ▶ 20 to 40 years old
- ▶ High media use - High variety of media use
- ▶ High digital skills
- ▶ Media usage mainly for entertainment
- ▶ Lower willingness to pay for content and applications



REGULAR MEDIA USER

- ▶ 23,8%
- ▶ ♂: 43,6% - ♀: 56,4%
- ▶ Students and white collar workers
- ▶ Average media use - Average variety of media use
- ▶ Average digital skills
- ▶ Less adoption of newest technologies



TRADITIONAL MEDIA USERS

- ▶ 26,2%
- ▶ ♂: 44,6% - ♀: 55,4%
- ▶ 40+ years old
- ▶ Mainly usage of 'traditional media' in a traditional way
- ▶ Lower digital skills
- ▶ Relatively high frequency of use of these 'traditional' media



SPORADIC MEDIA USERS

- ▶ 19,6%
- ▶ ♂: 37,7% - ♀: 62,3%
- ▶ Most elderly people
- ▶ Lower educated
- ▶ Very low frequency of use and variety of use
- ▶ Lowest digital skills and lowest interest in (new) media
- ▶ Owning mainly 'traditional' media devices

## Conclusions 2012

### TRADITIONAL MEDIA

- ▶ Radio is the top-device for listening to music and following the news:
  - 65,1% follows the news on the radio on a daily basis
  - 76% daily listens to music on their (car) radio
- ▶ Increased importance of social network sites (27,7%) and mobile devices like GSM/smartphone (16,4%) and tablet (11,4%) to follow the news daily



TV

- ▶ 97,5% TV adoption - 82,1% digital TV adoption
- ▶ Free digital TV applications are more popular than paying applications
- ▶ Most people still watch linear TV (70,7% daily, 3,7% never)
- ▶ 77,5% flatscreen as primary screen - 20,1% only classic TV tube

### COMPUTER



- ▶ Almost all computer owners (91,9%) also have an Internet connection at home (91,4%)
- ▶ 1 out of 5 has 3 types of computers: laptop, desktop and tablet
- ▶ Digital divide: older people, singles without children and lower educated people score lower on computer and Internet adoption

### GAMING



- ▶ 59% gamers - 18,9% daily gamers
- ▶ 40% game console adoption (-3,6% compared to wave 4).
- ▶ Increasing importance of other devices amongst gamers: GSM/smarphone (10% daily), computer (online 9,1% daily - offline 8,6% daily), social network sites (8,5% daily) and tablet (5,6% daily)

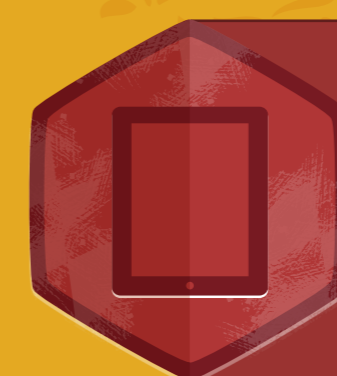
### SOCIAL NETWORK SITES



- ▶ 70,1% social network site adoption
- ▶ Facebook most popular (62,9%)
- ▶ Largest increase for Twitter (26,9%), LinkedIn (21,5%) and YouTube (34,7%)
- ▶ Half of social network site users would not pass a day without using them



### TABLET



- ▶ The fourth screen goes mainstream: 27,7% tablet adoption
- ▶ Top daily application usage on tablet: email (reading 57,8%, sending 50,9%), searching info (56,1%) and visiting social network sites (46,5%)

### PACKS



- ▶ 60,6% pack adoption (e.g. Telenet Shake).
- ▶ Top services within packs: Internet (93,5%), digital TV (91,9%) and fixed phone line (74,4%)

### TELEPHONY



- ▶ 95,2% mobile phone adoption
- ▶ 38,5% smartphone adoption - 35,7% mobile data subscription
- ▶ Top daily application usage on smartphone: email (reading 66,5%, sending 49,3%), visiting social network sites (55,4%) and searching info (45,6%)

## Media & ICT Adoption in Flanders - Wave 1 to wave 5

	Internet connection	Laptop	Desktop	Game console TV	Handheld game console	Tablet	GSM	Smartphone	Mobile data subscription	Digital TV	Flatscreen	Classic tube TV
<b>WAVE 5</b> (AUG-SEPT 2012)	91,4%	80,1%	66,4%	35,9%	24,7%	27,7%	72,9%	38,5%	35,7%	82,1%	77,5%	20,1%
<b>WAVE 4</b> (AUG-NOV 2011)	89,8%	76,3%	66,7%	38,1%	30,3%	13,1%	76,4%	40,4%	23,8%	75,9%	66,8%	30,3%
<b>WAVE 3</b> (AUG-NOV 2010)	85,3%	64,6%	65,4%	35,5%	28,9%	2%	74%	23,5%	14,8%	64,1%	61,1%	36,6%
<b>WAVE 2</b> (NOV-2009 / MAR 2010)	81%	63,9%	63,4%	31,3%	26,3%		74,6%		9,5%	55,7%	47%	51,2%
<b>WAVE 1</b> (APR-AUG 2009)	77,7%	51,9%	63,1%	30,4%	22,2%		69,5%		11,5%	47,3%	42,5%	54,1%