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IV.ii.b; 13-06 Head Start - Washtenaw County Service Invoice and Participant Survey Report 2007

Betty L. Brown-Chappell PhD Eastern Michigan University

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Invoice

Vendor: Betty Brown-Chappell, PhD, MSW, LMSW

Address: 44999 Claymore Drive Canton, Michigan 48187 734-451-0063

Purchase Order # 37861-000-SC

Business Unit 2510069430

Bill to:

Washtenaw County HeadStart/Admin/81100 P.O. Box 8645 Ann Arbor, MI 48107-8645

Educational training services provided to your management staff on June 26, July 10 and 17 at 1661 LeForge Rd. in Ypsilanti, Michigan involved the following charges and expenses.

1 day preparation @ \$1000 =

\$1000.00

10 hours @ \$125 per hour

1250.00

Supplies for T-shirts

53.00 (receipts attached and minus 1.20 tax)

Please remit the amount of \$2303.00 to the address above.

Thank you for your prompt attention to this matter.

Signature of Vendo

August 7, 2007

44999 Claymore Drive Canton, MI 48187

Patricia Horne-McGee, MSW, MA, LLSW, IMHS Washtenaw County Head Start 1661 LeForge Rd. Ypsilanti, MI 48198

Dear Pat,

I am submitting this invoice in the amount of \$2303.00 for professional services and expenses involved with three training sessions on the topic, "Cover Your Assets" or CYA. This includes one day of preparation, ten hours of training and 53.00 in expenses. It took me one hour more (10 rather than 9 hours) than estimated to complete the training.

Services rendered involved review of the rationale for evaluation, presenting a new model of documentation for responding to PRISM guidelines, submission of a management letter to accompany the Policy Committee documentation model, review and response to staff use of the new model. Also, we agreed that I would administer an evaluation of the sessions. The dates that the trainings occurred were June 26, July 10 and July 17, 2007.

The evaluation results are provided for three time increments. Time 1 was prior to presentation for the first session, time 2 was after the first session's presentation and Time 3 was after the presentation for the third session.

Question1. On a scale of 1 to 5 with one being the least and five being the highest, please rate your comfort with evaluation.

Mean Scores: Evaluation Comfort

It appears that the participants had a moderate comfort level with evaluation at the beginning of session1 and that they gained increments of comfort collectively by the end of session 1 and 3.

Time	1	2	3	4	5
1	+	+	3.81		
2	+	-	 	4.1	
3	-	+	-	4.33	

Question2. How comfortable are you to responding to SAV interviews about your work?

Mean Scores: SAV Interview Comfort

The mean scores for the three times show a small upward change.

Time	1	2	3	4	5
1				4.18	
2				4.25	
3				4.75	

$$N=8$$

Question3. How confident are you that the evidence necessary to answer the PRISM questions is available?

Mean Scores: Confidence in Evidence for PRISM

This area shows the greatest positive change in mean scores based on participant self-evaluation.

Time	1	2	3	4	5
1		2.62			
2			3.75		
3				4.35	

$$N = 6$$

Evaluation conclusions: False confidence and unwarranted comfort was one of the intrinsic problems that you and I agreed that I would attempt to ameliorate when during the training. That is, based on my attendance at the January 2007 SAVs, participants seemed to be generally satisfied with their performance in large part because they had not critically examined the evidence prepared for review. Additionally, informal norms of behavior among staff seemed to be uncritical of each other *regardless* of the presence or absence of evidence to support various PRISM responses. Therefore, it is not entirely surprising to note that except for question 3, the comfort scores did not change more dramatically.

It was gratifying to me that several participants stated in asides that they had gained an appreciation for what they did not know and that they now had a "jump start" on the national site visit. I hope that the impetus from these sessions will continue, and that you will have a successful site visit.

Thank you for this opportunity to be of service to the Washtenaw County Head Start. I hope that you have an excellent academic year and remain available to assist you with your SAVs. If you give me enough notice, then I will attempt to recruit other community members as we previously agreed.

Sincerely,

Betty Brown-Chappell, PhD, MSW, LMSW

Educational Consultant

Cc L. Whatley

Enclosures (2)