

## UK nurses' and midwives' experiences of healthful leadership practices during the COVID-19 pandemic: A rapid realist review

Dickson, C., Davies, C., McCormack, B., Westcott, L., Merrell, J., McIlfatrick, S. J., & Dewing, J. (2022). UK nurses' and midwives' experiences of healthful leadership practices during the COVID-19 pandemic: A rapid realist review. *Journal of Nursing Management*, *30*(8), 3942-3957. https://doi.org/10.1111/jonm.13790

Link to publication record in Ulster University Research Portal

#### Published in:

Journal of Nursing Management

#### **Publication Status:**

Published (in print/issue): 30/11/2022

#### DOI:

10.1111/jonm.13790

#### **Document Version**

Publisher's PDF, also known as Version of record

#### General rights

Copyright for the publications made accessible via Ulster University's Research Portal is retained by the author(s) and / or other copyright owners and it is a condition of accessing these publications that users recognise and abide by the legal requirements associated with these rights.

#### Take down policy

The Research Portal is Ulster University's institutional repository that provides access to Ulster's research outputs. Every effort has been made to ensure that content in the Research Portal does not infringe any person's rights, or applicable UK laws. If you discover content in the Research Portal that you believe breaches copyright or violates any law, please contact pure-support@ulster.ac.uk.

Download date: 28/02/2023

#### **REVIEW ARTICLE**

WILEY

Wiley Online Library on [15/02/2023]. See

linelibrary.wiley.com/terms-and-conditions) on Wiley Online Library for rules of use; OA articles are governed by the applicable Creative Commons License

# UK nurses' and midwives' experiences of healthful leadership practices during the COVID-19 pandemic: A rapid realist review

Caroline A. W. Dickson RN, MSc, D.H&SocSci, Senior Lecturer/Researcher

Caitlin Davies RN, BSc, Research Assistant

Brendan McCormack RN, D.Phil (Oxon.), FAAN Professor of Nursing

Liz Westcott DCaM, MSc, RGN, NMC Assessor and Coach

Joy Merrell RN, PhD, Emeritus Professor

Sonja Mcilfatrick RN, BSc, PhD, Professor of Nursing

Jan Dewing RN, PhD, Sue Pembrey Chair in Nursing

Time Testing Testin

#### Correspondence

Caroline A. W. Dickson, RN, MSc, D.H&SocSci, Senior Lecturer/Researcher, Centre for Person-Centred Practice Research, Queen Margaret University, Edinburgh, UK. Email: cdickson@qmu.ac.uk

#### **Funding information**

This work has been possible due to funding from the RCN Foundation.

#### **Abstract**

**Aim:** We aim to explore healthful leadership practices in nursing and midwifery evident within the COVID-19 pandemic in the United Kingdom, the contextual facilitators, barriers and outcomes.

**Background:** Globally, the health and care sectors are under pressure and despite nurses and other professionals, demonstrating resilience and resourcefulness in the COVID-19 pandemic; this has negatively impacted on their health and wellbeing and on patient care.

**Evaluation:** Two searches were conducted in July 2021 and December 2021. Inclusion/exclusion criteria were identified to refine the search, including papers written since the beginning of the pandemic in 2020. A total of 38 papers were included principally from the United States and United Kingdom. Ten were research papers; the others were commentaries, opinion pieces and editorials. MS Teams literature repository was created. A unique critical appraisal tool was devised to capture

This is an open access article under the terms of the Creative Commons Attribution-NonCommercial-NoDerivs License, which permits use and distribution in any medium, provided the original work is properly cited, the use is non-commercial and no modifications or adaptations are made.

© 2022 The Authors. *Journal of Nursing Management* published by John Wiley & Sons Ltd.

394

<sup>&</sup>lt;sup>1</sup>Centre for Person-Centred Practice Research, Queen Margaret University, Edinburgh, UK

<sup>&</sup>lt;sup>2</sup>Division of Nursing and Paramedic Science, Queen Margaret University, Edinburgh, UK

<sup>&</sup>lt;sup>3</sup>Sydney Nursing School, Faculty of Medicine and Health, University of Sydney, Camperdown, New South Wales, Australia

<sup>&</sup>lt;sup>4</sup>Oxford School of Nursing and Midwifery, Faculty of Health and Life Sciences, Oxford Brookes University, Headington, UK

<sup>&</sup>lt;sup>5</sup>Faculty of Medicine, Health and Life Science, Swansea University, Swansea, UK

<sup>&</sup>lt;sup>6</sup>School of Nursing, Ulster University, Belfast, UK

<sup>&</sup>lt;sup>7</sup>Queen Margaret University, Edinburgh, UK

<sup>†</sup> Dr Jan Dewing has sadly died. She was the original PI of this work and contributed to this paper. We are forever grateful for her leadership.

contexts, mechanisms and outcomes whilst reflecting more standardized tools, that is, the Critical Appraisal Skills Programme and the Authority, Accuracy, Coverage, Objectivity and Date tool for reviewing grey literature to refine the search further.

Key issues: Six tentative theories of healthful leadership emerged from the literature around leadership strategies, which are relational, being visible and present; being open and engaging; caring for self and others; embodying values; being prepared and preparing others; and using available information and support. Contextual factors that enable healthful leadership practices are in the main, created by leaders' values, attributes and style. The literature suggests that leaders who embody values of compassion, empathy, courage and authenticity create conditions for positive and healthful relations between leaders and others. Nurse and midwives' voices are however absent from the literature in this review.

Conclusion: Current available literature would suggest healthful leadership practices are not prioritized by nurse leaders. Perspectives of nurses' and midwives' about the impact of such practices on their wellbeing is also missing. Tentative theories are offered as a means of identifying healthful leadership strategies, the context that enable these and potential outcomes for nurses and midwives. These will be explored in phase two of this study.

Implications for Nursing Management: Nurse leaders must be adequately prepared to create working environments that support nurses' and midwives' wellbeing, so that they may be able to provide high-quality care. Ensuring a supportive organizational culture, which embodies the values of healthfulness, may help to mitigate the impact of the COVID-19 pandemic on nurses' and midwives' wellbeing in the immediate aftermath and going forward.

#### **KEYWORDS**

nursing leadership, preparation, workforce

#### 1 | AIM

This rapid realist review (RRR) sought to answer the following questions:

- What leadership strategies and interventions did nurses and midwives find effective in the COVID-19 crisis?
- How do contextual factors facilitate or inhibit leadership strategies and interventions?
- What are the outcomes for nurses and midwives from effective leadership strategies?

This review forms the first phase of a realist evaluation, which explored the differences in contexts that made the mechanisms (leadership strategies and interventions) work and the outcomes during the pandemic, generating tentative programme theories (Pawson et al., 2004). These theories will be tested in the second phase of the study by inviting nurses and midwives to share their experiences of leadership practices that promote healthfulness during the COVID-19 pandemic. Following theory refinement, it is anticipated that the

results from the study will inform future nursing leadership and leadership preparation.

#### 2 | BACKGROUND

Health and care sectors across the gacknlobe, although shown to be resilient and resourceful during the pandemic, are under tremendous pressure. Across all four UK nations, this has impacted on the NHS and care services ability to deliver safe and effective care (Bailey & West, 2020). Health care professionals are rapidly adapting to population health needs whilst addressing a host of urgent issues including essential resource shortages, for example, personal protective equipment (PPE). Authors (Hoernke et al., 2021; Jia et al., 2021) suggest that when resources are stretched, health care professionals are left to decide who receives treatment; resulting in the increasing provision of unanticipated end-of-life care. UK nurses and midwives have, and continue to, face changing practice considerations, including role redeployment, increased work pressures and strained interdisciplinary team working (Rossa et al., 2020). Due to prolonged physical contact

with patients, nurse's risk increased COVID-19 viral transmission, leaving them bare to the emergent suffering of patients and families, as stringent infection control and visiting policies have overhauled communication and dynamics (Rossa et al., 2020; Royal College of Nurses [RCN], 2020a). The intersection of these elements are causing accumulative high stress; producing debilitating mental, emotional and spiritual exhaustion; and increasing rates of burnout and moral distress (Rossa et al., 2020). In England and Wales, increasing rates of absenteeism in doctors, nurses and midwives have been attributed to psychiatric illness, for example, anxiety, stress and depression (just include citation to statistics). In Scotland, latest stress and absenteeism rates were published via a freedom on information request in 2017. Although in Northern Ireland, no statistics were found. In 2020, Public Health Wales (2020) surveyed 1642 nurses, midwives and health care support workers, revealing 62.1% reported work-related stress and 13.6% having difficulty in feeling relaxed. Therefore, Rossa et al. (2020) suggest that nurses and midwives require distinct leadership considerations to protect and sustain them throughout the pandemic.

Unsurprisingly, pandemic aberrance has multiplied and intensified the requirements of nurse leaders and created new complexity. Thus, Bailey and West (2020) posit nurse leaders must sustain their own motivation despite uncertainty, through ensuring their own mental wellbeing, contending this will enable coping and focus, to meet core nursing/midwifery needs. Contemporary leadership theories, for example, compassionate leadership (West et al., 2020) emerging from transformational leadership, focus on relationships, communicating a vision and involving others and autonomy. However, these negate leader wellbeing as a contextual factor. Cardiff et al. (2018) produced a new model of leadership using the person-centred framework (2017) as a theoretical lens, identifying authenticity of a leader, including showing vulnerability, as highly valuable. Their model suggests that the reciprocal leader/associate relationship enables mutual and fundamental personal growth and development. Contrastingly, NHS hierarchy amidst pandemic adopted an emergency, command and control, style of leadership and management. Despite being effective in teams where status quo exists, directive leadership is ineffectual and unsustainable in times of change, risking increased emotional fatigue, when compared with empowering leadership (RCN, 2020b; Rudolph et al., 2022; Sanchez-Manzanares et al., 2020). Unsustainable directive leadership, risks alienating the very staff who require engagement and motivation during the COVID-19 pandemic, the longevity of which, is yet to be determined (Rosser et al., 2020).

Rosser et al. (2020) suggested the following core aspects of leadership during the pandemic that need to be addressed: visibility, collaboration and advocacy for personhood. They suggested that in order to meet the needs of and support nurses, it is crucial to identify how to make leadership more visible. They contend that ensuring the nursing voice is heard and recognizing nurse wellbeing is paramount in all future decision-making (Rosser et al., 2020). The King's Fund report 'Courage of Compassion' (West et al., 2020) highlighted the ways in which nurse wellbeing must be supported. The longstanding issues of chronic excessive work pressures and inadequate working

conditions have only been exacerbated by the COVID-19 pandemic. They suggested that nurse leaders and management should focus on meeting the three-core nurse needs of (I) autonomy—giving nurses control over their work lives and enabling them to act consistently with their values; (II) belonging—the need to be connected, cared for and caring of others around them at work, to feel valued, respected and supported and; (III) contribution—the need to experience effectiveness in what they do and deliver valued outcomes. In response to this report, the RCN Foundation has commissioned this realist evaluation that explored nurses' and midwives' perspectives and experiences of effective leadership strategies during the COVID-19 pandemic.

The aim of this review brings healthful leadership practices to the foreground to make recommendations for how these practices can be incorporated into future leadership strategies within nursing and midwifery beyond the pandemic. Healthful practices reflect nurses' core needs as highlighted in the King's Fund report (West et al., 2020). McCormack and McCance (2021) describe healthful practices as collaborative, featuring shared decision-making. They suggest that when leadership is transformational and innovative, staff feel supported and able to maximize their potential in line with their values. They proffer that establishing healthful practices has the potential to create healthful cultures where everyone is able to flourish. They argue that attention needs to be given to practice environments, which support person-centred practices. Person-centred processes that enable person-centred practice identified in the framework are working with the person's beliefs and values, engaging authentically, sharing decisionmaking, being sympathetically present and working holistically (McCormack & McCance, 2017). This paper reports on a rapid realist review (RRR) of current evidence as part of a larger realist synthesis study, exploring healthful leadership during the pandemic.

#### 3 | EVALUATION

In this review, we aim to understand what is known in the literature about healthful leadership practices, the intended outcomes of these and different contexts that enable these practices to happen. The review question was based on the definition of a healthful culture developed by McCormack and McCance (2021, p. 29):

A healthful culture is one in which decision-making is shared, staff relationships are collaborative, leadership is transformational, innovative practices are supported and is the ultimate outcome for teams working to develop a workplace that is person-centred.

This definition has emerged from McCormack and McCance's (2017) ideas on personhood and person centredness, central constructs to the practice of nursing. Our method, RRR, which according to Bulley et al. (2021), is an accelerated form of realist review or synthesis. As a review methodology, 'rapid review', usually used to inform policy, has different meanings in the literature. As rapid

3652834, 2022, 8, Downloaded from https://onlinelibrary.wiley.com/doi/10.1111/jonm.13790 by University of Ulster, Wiley Online Library on [15/02/2023]. See the Terms

and Conditions

ns) on Wiley Online Library for rules

of use; OA articles are governed by the applicable Creative Commons License

reviews follow systematic review guidance (usually Cochrane Collaboration), decision-makers place value on the evidence reviewed and quantify any bias to inform policy (Kelly et al., 2016). However, this is not the intention of this review. Pawson and Tilley (2008) and Wong et al. (2013) propose realist synthesis as an alternative systematic method, as it can rapidly generate theories to explain why a particular intervention is likely to work, how, for whom and in what circumstances. Recognizing complexity of interventions, Lavis et al. (2005) concur citing this method as a means of informing health care management and policymaking. Using the expedited form of realist synthesis as used by Bulley et al. (2021) therefore, we contend RRR is a legitimate and innovative approach to conducting literature review. To ensure a systematic approach, we have used the RAMESES I Quality Standards for Realist Synthesis https://www.ramesesproject.org/.

The RRR approach enabled the identification of the important contextual factors (C) that facilitate or inhibit desired interventions (M) (leadership) and the (healthful) outcomes achieved (O). Contingent relationships expressed as C,M,O configurations therefore show how particular contexts or conditions trigger mechanisms to generate outcomes (Rycroft-Malone et al., 2012). According to Hewitt et al. (2012), mechanisms are the pathways from resource to reasoning and response. Thus, identified healthful outcomes will depend on contextual factors, for example, leader attributes and/or leadership styles, as well as the oractice context. The research questions were jointly agreed by the project commissioner and research team through an initial scoping of evidence and were then translated into a realist review question (Figure 1). Initial scoping of the literature is required before determining the area of focus (Kent & Ajjawi, 2022).

The systematic, iterative approach as directed by Wong et al. (2013) involved collaboration with a panel of experts contributing to each of the three phases undertaken (Figure 2). Preliminary screening of the literature was conducted by two reviewers, C. Di. and C. Da., to

identify what literature existed surrounding this topic and to assist in the development of the search strategy. Screening produced limited research, and thus, scope was expanded to include specific international and grey literature to increase results (Figure 2). The terms wellbeing and resilience were also included as keywords as in initial searches, it was noted that this terminology was used frequently in articles of relevance to this review. The search strategy was refined, keywords and inclusion/exclusion criteria identified (Figure 3).

#### 3.1 | Appraisal

As suggested by the RAMESES I guideline (2013), realist reviews do not lend themselves to a technical protocol but require unique consideration during appraisal, and inclusion/exclusion cannot be based solely on an assessment of document quality but more depends on relevance and robustness of the evidence to answer the research question. Thus, a unique critical appraisal tool was devised to capture contexts, mechanisms and outcomes whilst reflecting more standardized tools, that is, the Critical Appraisal Skills Programme (CASP) structures and the Authority, Accuracy, Coverage, Objectivity and Date (AACOD) tool for reviewing grey literature. Wong et al. (2013) recognize that this is challenging but necessary.

The search, conducted in July 2021 by C. Da., generated 52 papers, which on first reading met the inclusion criteria. Abstracts were scrutinized by C. Di. and C. Da. independently. Following discussion and debate, 19 papers were excluded as they did not meet the inclusion criteria. Initially, a total of 36 papers meeting the inclusion criteria were downloaded and collated into a shared Excel table via MS Teams. Decisions about inclusion/exclusion were documented with clear rationale in shared MS Teams literature repository. Areas of contention or concern occurred for several reasons, for example,

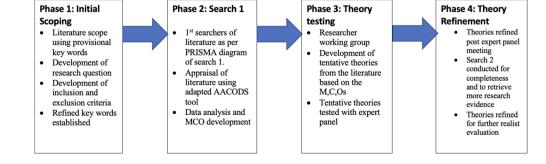
Programme theory questions:

- 1. What leadership strategies and interventions do nurses and midwives find effective in the COVID-19 crisis?
- 1. How do contextual factors facilitate or inhibit leadership strategies and interventions?
- 1. What are the outcomes for nurses and midwives from effective leadership strategies?

Realist review question:

'What works in leadership that promotes healthful outcomes in nurses and midwives in the current pandemic, in what circumstances and why?'

FIGURE 1 Research questions



**FIGURE 2** Three stage search strategy of the rapid realist review

FIGURE 3 Inclusion/exclusion criteria

Inclusion/exclusion criteria	Key words
Inclusion criteria	Leader* OR
Full text available	"leadership
English language	interventions" OR
Published 2020-2021	"leadership
Has focus on nursing/midwifery leadership	strategy*"
Health and/or social care context identified	
Set within the context of the Covid-19 pandemic	AND nurs* OR
UK, Europe, USA, Canda, Australia and New Zealand Research and commentaries from nurse leaders	midwife* OR
Exclusion criteria	"student nurs*" OR
Subjects focus on other healthcare professionals	"student
Commentaries with no evidence-base	midwife*" OR
commentantes with no evidence base	"healthcare support
	worker*"
	WOTKET
	AND Covid-19 OR
	pandemic
	pariacime
	AND person-centred*
	OR personhood
	OR healthful* OR well-
	being OR resilience OR
	wellness
	lvv Cili 1633

papers not offering insight into leadership, lacking an evidence-base and not addressing the review question. Leadership strategies and interventions proposed were opinions from experts, often without basis in current clinical practice, lacking supporting evidence or explicit intended outcomes produced by interventions. As a result of these discussions, a further three papers were excluded, leaving a total of 33 papers included in the initial review.

Papers in this initial search (Figure 4) were mainly from the United States (n = 16), the United Kingdom (n = 11), the European Union (EU) (n = 2), Australia (n = 3) and one a review of the literature. The majority of papers were written either for or from the perspective of nurses in recognized leadership positions. This is with the exception of Boykin et al. (2021) who emphasized the informal leadership demonstrated by 'frontline' nurses using storytelling. There was also an emphasis on situational management or the management of COVID-19 disease and little evidence of nurses' voices and even less of midwives or other care workers. The missing narrative surrounding what works for nurses and midwives and what has made a difference to them, and their wellbeing amplifies the need for this programme of research. This is further augmented by only three of the papers reporting research, one mixed methods study, two qualitative and one survey. The other papers were commentaries, opinion pieces and editorials.

For completeness, a second-level search in December 2021 was again conducted to identify leadership strategies and styles (mechanisms) that impacted positively on nurses/midwives' wellbeing and the context within which the leadership was displayed (Figure 5). This search included papers from June 2021 to December 2021, focusing on research only to address the gap in the first search, that is, to better understand the experiences and hear the voice of 'frontline' nurses. This updated search yielded a total of 45 articles which following independent scrutiny by C. Di. and C. Da. revealed five articles

meeting the inclusion criteria. Research was conducted in the EU (n=2), United Kingdom (n=1), New Zealand (n=1) and United States (n=1). Thus, the total number of papers included in the review was 38. The literature table can be found in Table S1.

#### 4 | DATA EXTRACTION

Each manuscript was coded for CMO configuration and for its potential to inform programme theory as per RAMESES I protocol. Six key factors of healthful leadership emerged: being visible and present; being open and engaging; caring for self and others; embodying values; being prepared and preparing others; and using available information and support. Scrutiny of the chains of inference has led to the generation of tentative theories within each of these domains by identifying the chains of inferences (Table 1) and has given some insights into the review questions posed. Further data synthesis in the following section identifies from the literature, what leadership strategies work, in what circumstances and why.

#### 4.1 | Being visible and present

Throughout the literature, there was an increased emphasis on the importance of having visible, available and present nurse leaders, who listen and identify the challenges of the pandemic and needs of individuals or teams (Allen, 2020; Brodrick et al., 2020; Markey et al., 2021; Quinn et al., 2021). Allen (2020) in his paper offering advice from senior nurses on preparing and assisting depleted staff to cope during the pandemic suggested the benefit of having an opendoor policy and being visible was to hear any concerns or problems. This was supported by Quinn et al. (2021) and Brodrick et al. (2020).

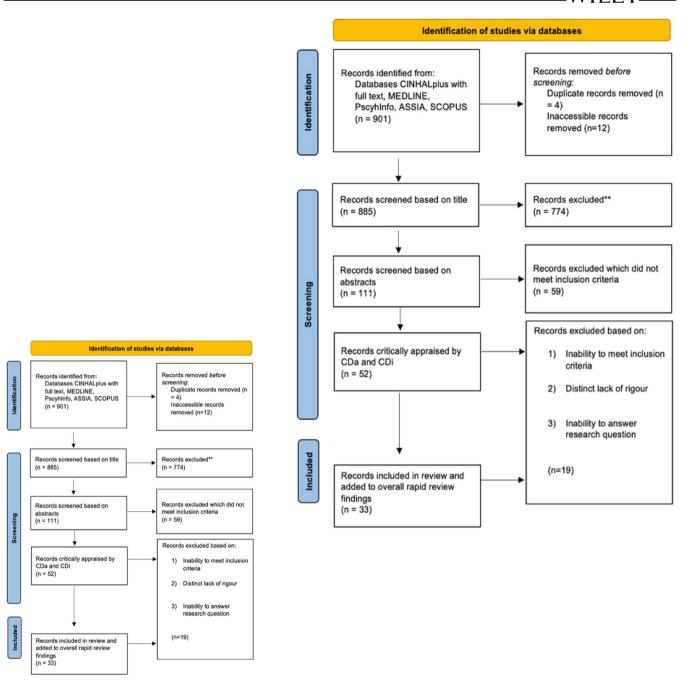
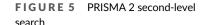


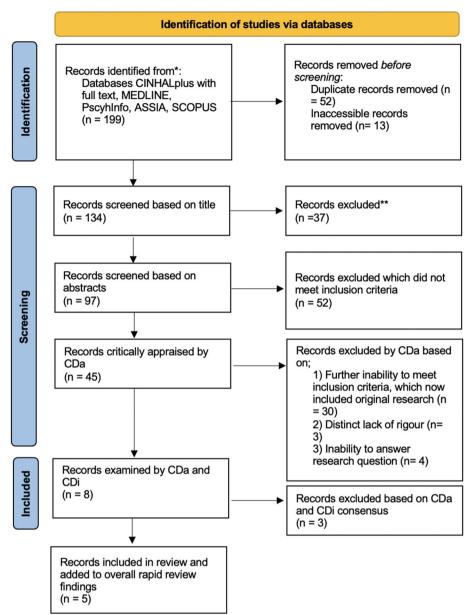
FIGURE 4 PRIMSA initial search

In the UK study by Quinn et al. (2021), focus groups were used to interview the five UK final year student nurses. They described ineffectual leaders who were absent from the clinical environment during the pandemic and effective nurse leaders as those who were available and who were able to provide support and advice. Brodrick et al. (2020) surveyed 106 nurses in New York. They found visibility enabled nurse leaders to be supportive and able to communicate consistently and meaningfully. In their small study, they found that this ensured nurses felt supported and could work in collaborative partnerships. Fortgang (2021) and Rossa et al. (2020), scholars from the United States, reviewed a range of evidence, which emphasized the

importance of visibility of nurse leaders throughout organizations. They found that being visible enabled connection with staff not only enabling them to hear nurses' voices and needs as suggested by other authors (Allen, 2020; Brodrick et al. 2020; Quinn et al., 2021) but also enabling them to relay these vertically up the organizational structure to be heard by senior management. Rossa et al. (2020) suggested that this allowed staff to be acknowledged, validated feelings and built trust and engagement with the organization.

Both Quinn et al. (2021) and Rossa et al. (2020) described the outcome of having open communication as the creation of supportive environments where nurses felt heard and valued and that fostered





wellbeing. This involved strategic advocacy, available mental health services, availability of fora to discuss ethical decisions and dilemmas. The review of evidence by Rossa et al. (2020) described such environments as one's where staff are not readily redeployed, and there are regular updates and an established feedback loop. However, Raderstorf et al. (2020) in their guidance based on experience of leading through previous crises argued that although maximizing their presence is crucial for nurse leaders, this is often made impossible by the increase in formal leadership responsibilities in a crisis. They argued that this does not have to mean a lack of connection with colleagues, but availability and connectivity can be maintained through the intelligent utilization of multiple horizontal communication methods. Similarly, others (Abbu, 2021; Ernst, 2020; Yoder-Wise et al., 2021) have reported on leaders, innovating in the pandemic by using social media platforms, zoom meetings, team huddles and Schwartz Rounds to best hear staff voices, provide support and encourage self-compassion as

well as compassion towards staff, colleagues and patients (Allen, 2020; Dimino et al., 2020; Hofmeyer & Taylor, 2021; Ernst, 2020).

#### 4.2 | Being open and engaging

Leaders using openness, honesty, positivity and facilitative approaches as a means of promoting collaboration and transforming practices were themes found by Holge-Hazelton et al. (2021) in their qualitative descriptive study. Data were collected from 13 ward managers in one Danish hospital using surveys and follow-up interviews. Using person centredness as a theoretical framework, they found that the pandemic made best practice difficult for nurse leaders as they had to adapt their leadership. Some thrived and innovated to new ways of working, whereas others struggled with a crisis of leader

	Ð	
	Õ	
	놂	
	≝	
	ė	
•	₹	
•	=	
•		
	S	
	2	
	⊑	
	₫	
•	5	
	_	
	ō	
	ä	
	S	
•	⋍	
	ົດ	
	heorie	
:		
ł	_	
٩	Н	
ı	a.	
4	=	
•		
ĺ	m	
	1	
ĺ		

Working theories what is each about?	Themes	Chains of inference (evidenced)
Theory 1: Being visible and present  Nurse leaders who are visible and available (C) to nurses use multiple communication methods (M) to understand and respond to individual and team need that promotes their wellbeing (O) and creates a safe supportive work environments (where people feel heard, valued, etc.) (O) This means they are also able to be advocate at a strategic level (M).	Visibility Multiple communication methods (horizontal and vertical) Safe, supportive work environment	C: Visibility/availably as part of a safe supportive work environment (Allen, 2020; Brodrick et al., 2020; Digby et al., 2021; Fortgang, 2021; Markey et al., 2021; More, 2020; Quinn et al., 2021; Raderstorf et al., 2020; Rossa et al., 2020; Quinn et al., 2021; Raderstorf et al., 2020; Rossa et al., 2020; Quinn et al., 2021; Raderstorf et al., 2020; Rossa et al., 2020; Rosser et al., 2020; Vogel & Flint, 2021)  M: Multiple communication methods (listening, being present, team huddles, protocols, emails, zoom, Schwartz Rounds, collaborative dialogue, horizontal and vertical communication (Abbu, 2021; Allen, 2020; Brodrick et al., 2020; Catania et al., 2021; Croke, 2020; Digby et al., 2021; Dimino et al., 2020; Ernst, 2020; Fortgang, 2021; Hoffmann et al., 2020; Hofmeyer & Taylor, 2021; Moore, 2020; Rossa et al., 2020; Mosel & Flint, 2021; Yoder-Wise et al., 2021)  Advocacy (Brodrick et al., 2020; Hoffman et al., 2020; Rossa et al., 2020)  O: Feeling heard (Howell, 2021; Markey et al., 2020; Rossa et al., 2020)  O: Feeling heard (Howell, 2021; Markey et al., 2020; Fortgang, 2021; Holge-Hazelton et al., 2020); cathcart, 2020; cathcart, 2020; Greing culture (Dimino et al., 2020) feeling valued (Harrington, 2021; Hoffmeyer & Taylor, 2021; Holge-Hazelton et al., 2021; Kellish, 2020)
Theory 2: Being open and engaging  Emotionally intelligent leaders are person-centred facilitators who are reflexive and open to learning from others (C). They foster engagement, motivate and empower nurses (M) to engage in collaborative working practices and transform practice (O)	Person-centred facilitators Facilitation interventions Collaboration/ collaborative working practices Transformation of practice	C: Emotional intelligence (James et al., 2020); reflexivity (Duncan, 2020; Kellish, 2020); learning from others (Foster, 2020; Quinn et al., 2021) M: Facilitation (Boykin et al., 2021; Brodrick et al., 2020; Catania et al., 2021; Croke, 2020; Dimino et al., 2020; Duncan, 2020; Foster, 2020; Fortgang, 2021; Harrington, 2021; Hofmeyer & Taylor, 2021; Kellish, 2020; Markey et al., 2021; Merchant, 2021; Moore, 2020; Quinn et al., 2021; Raderstorf et al., 2020; Rossa et al., 2020; Rosser et al., 2020; Fortgang, 2021; Hoffman et al., 2020; Rossa et al., 2020; Fortgang, 2021; Hoffman et al., 2020; Hofmeyer & Taylor, 2021; Holge-Hazelton, 2021; Vogel & Flint, 2021); giving feedback (Moore, 2020; Rossa et al., 2020); codesign (Raderstorf et al., 2020); mentorship (Markey et al., 2021; Vogel & Flint, 2021); transformative practices (Catania et al., 2020) O: Collaborative working practices (Abbu, 2021; Brodrick, 2020; Ernst, 2020; Hoffman et al., 2020)
Theory 3: Caring for self to care for others Self-nurturing practices of leaders create conditions for expression of authenticity and equanimity (C) enabling nurse leaders to be resilient, other centred and caring (O). This acts as a catalyst for nurses and teams to engage in wellbeing practice, thus promoting their own resilience, increasing morale and job satisfaction (O).	Self-nurturing Leadership attributes Self-care Resilience-building Job satisfaction	C: Self-nurturing (Croke, 2020; Dimino et al., 2020; Duncan, 2020; Harrington, 2021; Hofmeyer & Taylor, 2021; Howell, 2021; James et al., 2020; Merchant, 2021; Quinn et al., 2021; Raderstorf et al., 2020; Vogel & Flint, 2021; Yoder-Wise et al., 2021; equanimity (Abbu, 2021; Cathcart, 2020; Howell, 2021; Moore, 2020); authenticity (Brodrick et al., 2020; Catania et al., 2021; Cathcart, 2020; Dimino et al., 2020; Ersnt, 2020; Holge-Hazelton et al., 2021; Howell, 2021; Kellish, 2020; Quinn et al., 2021) self-care of leader (Dimino et al., 2020; Hofmeyer & Taylor, 2021; Holge-Hazelton et al., 2021; Merchant, 2021)

(Continues)

et al., 2020; Ersnt, 2020; Holge-Hazelton et al., 2021; Howell, 2021; Kellish, 2020;

authenticity (Brodrick et al., 2020; Catania et al., 2021; Cathcart, 2020; Dimino

Moore, 2020; Quinn et al., 2021; Rossa et al., 2020; Rosser et al., 2020);

Eldridge et al., 2020; Ernst, 2020; Holge-Hazelton et al., 2021; Merchant, 2021;

ਰ	
ntinuec	
Ō	
_	
7	
LE 1	
BLE 1	

Working theories what is each about?	Themes	Chains of inference (evidenced)
		M: Other centred and caring (Boykin et al., 2021; Cathcart, 2020; Croke, 2020; Digby et al., 2021; Dimino et al., 2020; Foster, 2020; Hofmeyer & Taylor, 2021; Howell, 2021; Dimino et al., 2020; Moore, 2020; Raderstorf et al., 2020; Rossa et al., 2020; Rossa et al., 2020; Rosse et al., 2020; Moore, 2020; Digby et al., 2021; Dimino et al., 2020; Howell, 2021; Markey et al., 2021, Moore, 2020; Rossa et al., 2020; Vogel & Flint, 2021; Vonder-Wise et al., 2021, Moore, 2020; Rossa et al., 2020; Vogel & Flint, 2021; Yonder-Wise et al., 2021; Dimino et al., 2021; Dimino et al., 2020; Holge-Hazelton et al., 2021; Hofmeyer & Taylor, 2021; Holge-Hazelton, 2021; Markey et al., 2021; Hofmeyer & Taylor, 2021; Holge-Hazelton, 2021; Markey et al., 2021; resilience (Croke, 2020; Digby et al., 2021; Dimino et al., 2020; Duncan, 2020; Fortgang, 2021; Hoffman et al., 2020; Hoffmeyer & Taylor, 2021; Markey et al., 2021; Howell, 2021; increased morale (Harrington, 2021; Hoffmeyer & Taylor, 2021; Howell, 2021; Kellish, 2020; Markey et al., 2021); increased morale (Harrington, 2021; Hoffmeyer & Taylor, 2021; Howell, 2021; Kellish, 2020; Markey et al., 2021); Dispy et al., 2021; Catania et al., 2021; Harrington, 2021; Haque, 2021)
Theory 6: Informed nurse leaders who are a conduit of information (C), utilize organizational support systems and services and practical support (M) to reduce nurse (staff) risk of psychological harm (O)	Being a conduit of information Utilizing organizational support systems and services Reduce risk of psychological harm	C: Clear, concise information-giving (Brodrick et al., 2020; Digby et al., 2021; Fortgang, 2021; Rossa et al., 2020); protocols (Catania et al., 2021; Hofmeyer & Taylor, 2021)  M: Availability of support (Abbu, 2021; Duncan, 2020; Rossa et al., 2020); support spaces (Croke, 2020; Hofmeyer & Taylor, 2021; Vogel & Flint, 2021); spaces for discussion (Brodrick et al., 2020; Cathcart, 2020; Fortgang, 2021; Raderstorf et al., 2020); psychological support Catania et al., 2021; (Croke, 2020; Duncan, 2020); Merchant, 2021); mental health support (Duncan, 2020)  O: Reduced risk of psychological harm (Allen, 2020; Digby et al., 2021; Yoder-Wise et al., 2021); PTSD (Duncan, 2020); moral distress (Hofmeyer & Taylor, 2021); emotional burnout (Allen, 2020; Croke, 2020; Duncan, 2020; Markey et al., 2021; Markey et al., 2021); distress (Croke, 2020; Harrington, 2021; Merchant, 2021; Markey et al., 2021); distress (Croke, 2020; Harrington, 2020; Croke, 2020; Hofmeyer & Taylor, 2021)
Theory 4: Embodying values An authentic leader that embodies values of compassion, honesty, openness, humility, empathy, respect, vulnerability and courage (C) works with peoples' beliefs and values whilst aligning organizational values (M). They strive to create a healthful culture where people can be sympathetically present in spaces for discussion, learning and innovation, (O).	Leadership values Shared values and beliefs Healthful cultures Communicative action	C. Leaders empathy (Brodrick et al., 2020; Ernst, 2020; Foster, 2020; Harrington, 2021; Hofmeyer & Taylor, 2021; James et al., 2020; Kellish, 2020; Quinn et al., 2021; Raderstorf et al., 2020; Rossa et al., 2020; Vogel & Flint, 2021; Yonder-Wise et al., 2021; compassion (Cathcart, 2020; Harrington, 2021; Hofmeyer & Taylor, 2021; Howell, 2021; James et al., 2020; Harrington, 2021; Hofmeyer & Taylor, 2021; Howell, 2021; James et al., 2020; Vogel & Flint, 2021; honesty (Boykin et al., 2021; Duncan, 2020; Edridge et al., 2020; Fortgang, 2021; Hofmeyer & Taylor, 2021; Holge-Hazelton et al., 2021; Howell, 2021; Merchant, 2021; Moore, 2020; Openness and transparency (Abbu, 2021; Brodrick et al., 2020;

Quinn et al., 2021); courage (Boykin et al., 2021, Fortgang, 2021); humility (Continues)

TABLE 1 (Continued)		
Working theories what is each about?	Themes	Chains of inference (evidenced)
		(Abbu, 2021; Boykin et al., 2021; Fortgang, 2021); resilience (Fortgang, 2021; Vogel & Flint, 2021); grace (Yoder-Wise et al., 2021); vulnerability (Ernst, 2020); love (Kellish, 2020); respect (Catania et al., 2021; Kellish, 2020)  M: Working with people's beliefs and values (Eldridge et al., 2020; Hofmeyer & Taylor, 2021; James et al., 2020; Markey et al., 2021; Garity of beliefs, values and vision (Abbu, 2021; Boykin et al., 2021; Croke, 2020; Fortgang, 2021; Moore, 2020); alignment of organizational values (Eldridge et al., 2020; Hofmeyer & Taylor, 2021; Yonder-Wise et al., 2021)  O: Reduced uncertainty (Digby et al., 2021); increased morale (Harrington, 2021; Hofmeyer & Taylor, 2021; Howell, 2021; Kellish, 2020; Markey et al., 2021; Hoffman et al., 2021; Dimino et al., 2021; increased resilience (Croke, 2020; Digby et al., 2021; Dimino et al., 2020; Hortgang, 2021; Hoffman et al., 2020; Hoffmeyer & Taylor, 2021; Markey et al., 2021; Vogel & Flint, 2021; Feeling empowered (Dimino et al., 2020) trust (Brodrick et al., 2020; Fortgang, 2021; Kellish, 2020; Moore, 2020); promotes healing (Cathcart, 2020); improved health of leaders (James et al., 2020); promotes healing (Cathcart, 2020); improved health of leaders (James et al., 2020); learning spaces (Fortgang, 2021; Hofmeyer & Taylor, 2021; Haque, 2021; Harrington, 2021); improved QOL (James et al., 2020); connectedness (Duncan, 2020); learning spaces (Fortgang, 2021; Hofmeyer & Taylor, 2021; Howell, 2021; Rossa et al., 2020; West et al., 2020)
Theory 5: Being prepared and preparing others A prepared leader is able to foster trust through developed leadership expertise and understanding of themselves as a leader and their preferred approach (C). They ensure teams have adequate preparation and practical support, creating learning spaces (M), which promotes innovation and indicative of a learning environment (O).	Preparedness of leader Preparedness of staff Learning environment	C: Knowing self as a leader (Abbu, 2021; Allen, 2020; Cathcart, 2020; Duncan, 2020; Howell, 2021; James et al., 2020; Moore, 2020; Quinn et al., 2021; Vonder-Wise et al., 2021; leadership expertise (Boykin et al., 2021; Duncan, 2020; Eldridge et al., 2021; Hoffman et al., 2020; Holge-Hazelton et al., 2021; Rosser et al., 2020; Ieadership preparation (Howell, 2021); leadership styles (Catania et al., 2021; Dimino et al., 2020; Duncan, 2020; Ernst, 2020; Fortgang, 2021; Harrington, 2021; Hofmeyer & Taylor, 2021; James et al., 2020; Rosser et al., 2020; Vogel & Flint, 2021)  M: Availability of training (Abbu, 2021; Catania et al., 2021; Hofmeyer & Taylor, 2021; Howell, 2021; Rossa et al., 2020; West et al., 2020); giving feedback (Moore, 2020, Rossa et al., 2020)  O: Innovation (Foster, 2020, Howell, 2021)

identity. They concluded that nurse leaders required support themselves to be able to provide good leadership and hence quality care. Markey et al. (2021) advocated similarly in their guidance drawn from literature and using Lawton and Paez Gabriunas' (2015) integrated ethical leadership framework. Viewing evidence from previous pandemics through a lens of resilience and learning lessons from previous pandemics, Duncan (2020) advocated mentoring relationships, which she suggested develops individual's resilience and builds positive, and nurturing professional relationships. The intention of mentoring was identified as practising healthy coping strategies to support their selfefficacy; promote camaraderie and resilience; and develop emotional awareness, autonomy and empowerment. The techniques mentors used included positivity, writing reflective journals and debriefing. Holge-Hazelton et al. (2021), Crooke (2020), Dimino et al. (2020) and Hofmeyer and Taylor (2021), offering leadership advice during the pandemic to promote wellbeing in their commentaries, suggested that through positivity, nurses experienced an enhanced sense of wellbeing, improved team working and increased commitment to organizational goals. This would be achieved by leaders who have leadership knowledge, are role models and resilient, through strategies such as having clarity of values and beliefs, utilizing feedback from staff to innovate and solve problems together, hope huddles and celebrating successes. They posit that this would lead to higher quality patient care and the involvement of staff in decision-making and codesign.

Dimino et al. (2020) reported that nurse leaders who can provide supportive engagement cultivate a caring culture where high-quality patient care is the norm. In their paper offering advice for leaders, they suggested that leaders can promote psychological capital, by being 'emotionally available'. Interventions such as 'hope huddles', providing teams with inspiring quotes, celebrating success and reframing negative experiences as creating social persuasion (the conditions for success), optimism, encouragement and a supportive environment they claim are means to achieving this. Positive emotional environments were also highlighted by Harrington (2021) in her paper, examining leadership styles that she considered to be the most effective during the pandemic. She suggested that such environments are compassionate and values based, where the team know each other. In such environments, the connection between patient and nurse experiences is kept visible, and the leadership is values based. She proffered it as a means of transmuting negative emotions into positive ones by providing an empathic response to distressed teams or individuals. In their commentary, examining values-driven leadership in challenging times, James et al. (2020) suggested that leaders can inspire others by channelling passion, motivation and their emotions towards the achievement of set goals. Duncan (2020) suggested that leaders can develop emotional intelligence through sharing and reflecting on experiences of vulnerability, which can enable the development of personal resilience although resilience did not feature prominently in the literature. James et al. (2020) described emotional intelligence as exhibiting self-control and self-awareness. An aspect of emotional intelligence identified by Quinn et al. (2021) in their study, exploring final year students' experiences of working during the COVID 19 pandemic, is being open to learning from others and in doing so, being perceived as more approachable and better equipped to connect with and inspire teams.

#### 4.3 | Caring for self to care for others

Authenticity is a recurring theme in the commentaries written by nurse leaders from the United Kingdom and the United States. Authenticity is viewed as vital to enable leaders to convey the realities of the stressful nature of the pandemic. Yonder-Wise et al. (2021) suggested that leaders who practise with agility and grace would be calmer and more authentic during crises, whereas Ernst (2020) and Quinn et al. (2021) reported that leaders able to express their own vulnerability can build authentic relationships and connectedness with their staff. In their commentary, Cathcart (2020) and Moore (2020). both academics from the United States, offered advice to leaders, suggesting calm or equanimous leaders, who control their emotions during uncertainty, would be able to reduce fear, instil confidence in others and create feelings of safety. Although authenticity and equanimity must exist alongside 'other-centred' intentions to care. compassion can be reciprocal (Dimino et al., 2020; Howell, 2021; Moore, 2020). In their paper advocating means of supporting staff during the pandemic, Vogel and Flint (2021) highlighted the self-care feedback loop that exists, whereby nurse leaders who care for themselves demonstrate the importance of self-care in the nurses. They claimed this would lead to better recognition and value of self-care generally within the clinical environment.

Both Duncan (2020) and Foster (2020) advocated for an environment of self-care, but they suggested it is reliant on nurse leaders, displaying respect of personhood in their caring intentions However, in their commentaries, Hofmeyer and Taylor (2021) and Croke (2020) emphasized that resilience and self-care are the dual responsibility of the individual nurse and the wider organization. The need for nurse leaders to prioritize 'self-'and self-nurturing is highlighted as a particular need during the pandemic (James et al., 2020; Yonder-Wise et al., 2021). A self-nurturing leader is resilient and a role model according to several opinion leaders (Croke, 2020; Dimino et al., 2020; Duncan, 2020; Merchant, 2021; Raderstorf et al., 2020; Yonder-Wise et al., 2021). They suggested this would promote resilience in staff and foster wellbeing, whereas Hofmeyer and Taylor (2021) and Raderstorf et al. (2020) specified outcomes of increased morale, engagement and job satisfaction for nurses. Hofmeyer and Taylor (2021) offered strategies and resources for nurse leaders to use and lead with empathy and prudence through the COVID-19 pandemic. They suggested empathic conversations, specific clinical learning and resources, providing mental health resources, personalized self-care plans, compassionate action and Schwartz Rounds.

#### 4.4 | Embodying values

Leaders who embody their values were another contextual factor featured in the literature. Yonder-Wise et al. (2021), Hofmeyer and

Taylor (2021) and Moore (2020) emphasized that leaders must know themselves to be able to explicitly share their beliefs and values with staff and that they must also be aligned to organizational values. Moore (2020) highlighted the importance of vision and values in her review of evidence to offer suggestions of leading during a crisis. She advocated embodying values to give insight to others' suffering. This would enable them to offer decompression strategies such as adequate breaks, flexible working, chats to keep in touch, as well as triaging and allocating resources effectively. Hofmeyer and Taylor (2021) also offering advice to avoid burnout specifically suggested offering organizational interventions would promote engagement. These interventions are supported by others (Harrington, 2021; James et al., 2020; Vogel & Flint 2021). They framed this as compassionate action and suggested that it would not be possible without first hearing and being 'alive to the suffering of others', linking the two concepts.

Other commentators highlighting values as contextual factors enabling effective leadership were courage, openness and honesty (Boykin et al., 2021) and advocacy, which emerged in Rossa's (2020) review of evidence of leadership during crises. Three commentators (Holge-Hazelton et al., 2021: Merchant, 2021: Moore, 2020) suggested that authentic nurse leaders would be able to share what they know and what they did not know about the pandemic. Openness and honesty would allow nurse leaders to demonstrate their vulnerability, making it possible for others to share their own vulnerability (Eldridge et al., 2020; Ernst, 2020; Holge-Hazelton et al., 2021; Kellish, 2020) and boosting their credibility as leader. Duncan (2020) found communication principles have the potential to relieve others' stress in her review of evidence. Eldridge et al. (2020) also promoted communication, that is, concise, consistent, timely and open messaging, regular updates, which are research and evidenced based; credibility, honesty and openness. They also highlighted leaders who are respectful are valuable to nurses as they promote calm and co-operation in times of increased stress and vulnerability. Holge-Hazelton et al. (2021), Kellish (2020), Vogel and Flint (2021) suggested respectfulness. They described healthful cultures being built around recognizing the significance of human-to-human connection where all individuals are valued equally. In a culture such as this, nurses would be able to contribute to discussions, learning, innovation and shared decision-making (Allen, 2020; Holge-Hazelton et al., 2021; Raderstorf et al., 2020). Hence, a healthful flourishing culture is one dependent on an authentic leader who communicates well and embodies their beliefs and values including openness, honesty, compassion and empathy.

#### 4.5 | Being prepared and preparing others

Certain leadership styles, for example, authentic, compassionate and transformational leadership, are widely referenced throughout the literature as means of maintaining morale and ensuring staff feel supported (Catania et al., 2021; Harrington, 2021; James et al., 2020). During the pandemic, the supportive nature of these styles places an emphasis on the wellbeing of nurses according to Rosser et al. (2020)

and James et al. (2020). Preparedness of leaders was evident only in two papers (Cook et al., 2021; Duncan, 2020) although others identified experience and knowledge of 'self' as important in being a prepared leader. The role of propositional knowledge, developed through role experience, was echoed by several authors (Ernst, 2020; Harrington, 2021; Quinn et al., 2021). So too was recognizing the value of inherent leadership characteristics and attributes in nurses. Once again, the precursor is understanding themselves as leaders, as well as propositional knowledge. Learning lessons from a qualitative study exploring experiences of Italian frontline nurses (n = 23) during the pandemic, Catania et al. (2021) particularly highlighted the need for appropriate training opportunities for nurses particularly where they found themselves in unfamiliar clinical environments after redeployment. Drawing on a review of research conducted in previous pandemics. Moore (2020) also advocated conducting formal mandatory training, during circumstances of high stress, although acknowledged caution as this might increase nurse workload and therefore

stress.

The importance that prepared leaders in turn would ensure preparedness of nurses who can in turn practise flexibly and foster trust was reported by Holge-Hazelton et al. (2021), Hofmeyer and Taylor (2021) and Fortgang (2021). Fortgang (2021) advocated joint provision of appropriate training and leader preparedness as well as the formation of learning spaces may empower nurses to become involved in decision-making. The importance of learning spaces, despite no clear definition, was a recurring theme in the literature. They are repeatedly referred to as informal spaces where nurses can discuss and reflect on clinical challenges, increasing the pool of nursing knowledge and collaboration and creating opportunities for creativity and innovation (Fortgang, 2021; Howell, 2021; West et al., 2020). However, in Hofmeyer and Taylor's (2021) commentary, they expressed concern that these spaces may have been eroded by the worsening conditions of the pandemic and mandated physical distancing, affecting the cultivation of a 'community at work'. Leaders who are themselves prepared are able to maintain an environment of learning appears to be integral to the development of a healthful culture.

#### 4.6 Using available information and support

It is widely reported in the literature, whether through research or commentary that nurse experiences of caring during the COVID-19 pandemic, pose a serious risk to nurses' psychological wellbeing and there is a need for information and support because they are forced to provide suboptimal care with limited knowledge and resources and the prevalence of end-of-life care for patients with poor outcomes (Abbu, 2021; Allen, 2020; Catania et al., 2021; Croke, 2020; Hofmeyer & Taylor, 2021; Merchant, 2021). Moreover, the practical implications of the COVID-19 pandemic and the associated stresses may be compounded by financial instability through furlough, particularly in the United States or issues with childcare (Abbu, 2021; Digby et al., 2021; Hofmeyer & Taylor, 2021). Risks to psychological well-being raised in the literature included an increased risk of burnout,

moral injury, distress and other mental health disorders (Croke, 2020; Duncan, 2020; Merchant, 2021; Rossa et al., 2020). To reduce stress, the availability of relevant and reliable clinical information to 'frontline nurses' should be disseminated in a timely manner (Brodrick et al., 2020; Digby et al., 2021; Moore, 2020). Fortgang (2021) and Abbu (2021), both offering advice as leaders in the United States to clinical leaders, posit that in addition to reducing stress, it would build trust between nurses and leaders. However, reporting conversations with senior nurse leaders in the United Kingdom, Allen (2020) emphasized that rather than being the only form of emotional support available to nurses, leaders need to be able to signpost staff to available institutional support services. They can implement supportive measures, for example, ensuring safe staffing and adequate breaks (Allen, 2020; Catania et al., 2021; Croke, 2020) and are well-placed to disseminate available support available within organizations. The importance of resources, such as wobble rooms, open forums, emotional hygiene programmes, counselling and mindfulness, was highlighted throughout the literature as necessary to support nurses transitioning from a prolonged state of crisis to a new normal (Croke, 2020: Hofmever & Taylor, 2021: Markey et al., 2021: Rossa et al., 2020). The reduction of nurse psychological harm has benefits not only for individuals but also for the wider organization, as nurses with negatively impacted mental wellbeing will be unproductive, burnt out and unable to provide the best possible care (Croke, 2020; Hofmeyer & Taylor, 2021; Merchant, 2021).

#### 5 | KEY ISSUES

The larger HeaLiN project will use qualitative and quantitative data to synthesize and further refine the identified theories. Data synthesis within the scope of this RRR has revealed mechanisms or interventions; leaders are encouraged to use that contribute to healthful outcomes are varied. They use multiple means of communicating with nurses both in person and remotely. By being engaging, motivating and using facilitative practices, they can be responsive to individuals and teams' needs. They ensure nurses are prepared for their role through training and creating learning spaces and have the practical support they need. According to the literature, these mechanisms contribute to supportive environments that promotes autonomy, wellbeing, learning and collaborative practices. The contexts that enable leaders to employ these strategies are concerned with who they are as leaders, their self-awareness and the attention they give to their own wellbeing. The attributes of healthful leadership emerge as authenticity, embodying values such as compassion, honesty, openness, humility, respect, vulnerability and courage, and these are aligned with organizational values.

Despite the call from prominent nurse leaders (Rosser et al., 2020; West et al., 2020) at the beginning of the COVID-19 pandemic for nurse wellbeing to be at the centre of decision-making, the literature suggests leaders appear not to have promotion of healthfulness as a core intent, although it is implicit in the findings. This may be due to the absence, in the main of any theoretical

frameworks to guide interpretation of leadership strategies required during the pandemic. There is also little acknowledgement of the role of the macro culture and context that helps leaders to practise in these ways, rather the emphasis is on leadership attributes. According to Cardiff et al. (2018) and McCormack and McCance (2021), this is only one level of context; supportive, learning environments are also key. A new attribute, vulnerability is a new finding, which may be linked to courage and of relevance during crises. Although not explicit, Theory 2 suggests emotional intelligence, demonstrated by equanimity.

Healthful strategies identified in the literature includes fostering engagement. It also highlights being facilitative which leads to collaborative practices. According to McCormack and McCance (2021), collaborative practices and shared-decision-making are healthful strategies, rather than outcomes, although shared decision-making may be embedded in facilitative practices as in Theory 2: Being open and engaging, Cardiff et al. (2018) in their action research study identified practices of sensing (What is going on), presencing (authentic attentiveness and responsiveness), balancing the needs of all persons and contextualizing, concerned with understanding the others' personhood. Presencing may be embedded in visibility (Theory 1), which has the intention of understanding the team's needs, resonating wbalancing. Theory 4: Embodying values resonates with the work of West et al. (2020) who contended that key to healthfulness is nurses feeling they have autonomy, which enables them to work consistently with their values. This theory however also identifies being sympathetically present and creating learning spaces as interventions consistent with Cardiff et al.'s (2018) model but adds responsiveness as a leadership strategy. Other leadership strategies such as advocacy at a strategic level, finding different and multiple ways of communicating in timely ways, innovative resources, for example, wobble rooms and signposting wellbeing service to nurses, are also new findings in this review. Although healthful leadership strategies, reflecting relational leadership, are identified in the literature, there was an emphasis on the need for leaders to understand self and be adequately prepared. Theory 3 focusing on leaders only being able to care for others if they care for themselves also resonates with West et al. (2020). They suggest that this enables others to feel valued and that they are making a valued contribution to their work, whereas the findings in this review suggest this enables nurses to engage in wellbeing practices. Innovation as an outcome of healthful leadership has emerged in the literature, but nurses being able to maximize their potential in line with their values has not explicitly (McCormack & McCance, 2021). This may reflect a more pragmatic approach advocated by nurse leaders at the beginning of the pandemic, ensuring nurse preparation and learning, but this had less intention of enabling nurses to flourish, although autonomy is a suggested outcome. The lack of nurse voice makes this difficult to a certain: Healthful outcomes appear to be less focused on nurses flourishing and more concerned with reducing psychological harm, promoting resilience and boosting morale. We therefore acknowledge a limitation of this review as the nature of current evidence means that there is a degree of assumption about the important mechanisms, which are enabled when contextual factors are at

3652834, 2022. 8, Downloaded from https://onlinelibrary.wiley.com/doi/10.1111/jonm.13790 by University of Ulster, Wiley Online Library on [15/02/2023]. See the Terms and Conditions (https://onlinelibrary.wiley.com/ems/ and-conditions) on Wiley Online Library for rules of use; OA articles are governed by the applicable Creative Commons License

play and the range of outcomes this leads to. There is a paucity of research evidence. Much of the literature is opinion based and prominently from North America. However, convergence of findings in the literature have provided indicators to develop tentative theories as to the factors, which may promote nurses and midwives' wellbeing and healthfulness during and after a pandemic, and these will be explored in phase two of this study.

#### 6 | CONCLUSIONS

A gap in the literature are the perspectives of nurses' and midwives' regarding the influence of nurse leadership on their wellbeing and healthfulness This review found leaders do not make healthful practices a specific leadership intent, nor do they give context full attention as an enabler of healthfulness. The literature does not address the role of the macro context on healthful leadership practices, rather relies on leaders' attributes and attention to promoting wellbeing of nurses and midwives. Healthful outcomes do consider context for nurses and midwives as they aim to create supportive environments that promotes autonomy, wellbeing, learning and collaborative practices. Leaders however need to adapt their leadership practices to influence healthful outcomes.

### 7 | IMPLICATIONS FOR NURSING MANAGEMENT

The findings from this review have highlighted several factors that may promote nurses' and midwives' wellbeing and healthfulness. In addition to providing adequate resources, for example, in terms of staffing levels and learning spaces, the literature suggests that nurse leaders need to be adequately prepared to facilitate a healthful working environment to support nurses' and midwives' wellbeing, so that they may be able to provide high-quality care. Ensuring a supportive organizational culture, which embodies the values of healthfulness, may help to mitigate the impact of the COVID-19 pandemic on nurses' and midwives' wellbeing in the immediate aftermath and going forward.

#### **ACKNOWLEDGEMENTS**

Project advisor: Prof Elizabeth Rosser. Deputy dean for education and professional practice Bournemouth University, England. Director, Sigma's International Board of Directors. Acknowledgements to Elizabeth Rosser who is Professor of Nursing.

#### **CONFLICTS OF INTEREST**

The authors know of no known conflicts of interest.

#### **ETHICS STATEMENT**

Ethical approval was not required for this work as the evidence reviewed was all published. No data was gathered.

#### DATA AVAILABILITY STATEMENT

Data are available on request.

#### **REFERENCES**

- Abbu, S. (2021). Leadership in time of crisis. *Tennesse Nurse*, 83(4), 10–11. https://www.nursingald.com/publications/2163
- Allen, D. (2020). COVID-19: How to lead and support your team in the second wave: Advice from senior nurses on preparing and assisting depleted staff to cope with the months ahead. *RCNi*, 27(6), 8–9. https://doi.org/10.7748/nm.27.6.8.s8
- Bailey, S., & West, M. (2020). Why compassionate leadership matters in a crisis. The Kings Fund. https://www.kingsfund.org.uk/blog/2020/ 03/covid-19-crisis-compassionate-leadership
- Boykin, A., Schoenhofer, S. O., Hilton, N., Scott, A. J., & Smith, L. A. (2021). "They have our backs": Nurse leaders and caring-based nursing theory in the time of COVID-19. *Nurse Leader*, 19(2), 179–183. https://doi.org/10.1016/j.mnl.2020.08.011
- Brodrick, T., O'Rourke, J., Angelo, E., & Wurmser, T. (2020). Supporting resilience: A powerful element of preparedness. *Nursing Management*, *51*(9), 9–12. https://doi.org/10.1097/01.NUMA.0000694896.
- Bulley, C., Baer, G., Mahal, D., Buckton, H. C., Donald, S., Lugton, K., Gillespie, D., & McCormack, B. (2021). Supporting families and carers of people living with multiple sclerosis: A rapid realist review and realist evaluation. *International Journal of Care and Caring*, 5(2), 263–282. https://doi.org/10.1332/239788220X16020938693101
- Cardiff, S., McCormack, B., & McCance, T. (2018). Person-centred leadership: A relational approach to leadership derived through action research. *Journal of Clinical Nursing*, 27, 3056–3069. https://doi.org/ 10.1111/jocn.14492
- Catania, G., Zanini, M., Hayter, M., Timmins, F., Dasso, N., Ottonello, G., Aleo, G., Sasso, L., & Bagnasco, A. (2021). Lessons from Italian front-line nurses' experiences during the COVID-19 pandemic: A qualitative descriptive study. *Journal of nursing management*, 29(3), 404–411. https://doi.org/10.1111/jonm.13194
- Cathcart, E. B. (2020). After the surge: How leaders promote healing and growth. *Nursing management*, 51(10), 51–53. https://doi.org/10.1097/01.NUMA.0000698140.19548.71
- Cook, C., Brunton, M., Chapman, M. K., & Roskruge, M. (2021). Frontline nurses' sensemaking during the initial phase of the COVID-19 pandemic in 2020 Aotearoa New Zealand. *Nurs Prax ANZ*, *37*(3), 41–52. https://doi.org/10.36951/27034542.2021.034
- Croke, L. (2020). Organizational and personal strategies to support well-being and address burnout. ARON Journal, 112(2), 8–10. https://doi.org/10.1002/aorn.13154
- Digby, R., Winton-Brown, T., Finlayson, F., Dobson, H., & Bucknall, T. (2021). Hospital staff well-being during the first wave of COVID-19: Staff perspectives. *Mental Health Nursing*, 30(2), 440–450. https://doi.org/10.1111/inm.12804
- Dimino, K., Horan, K. M., & Stephenson, C. (2020). Leading our frontline HEROES through times of crisis with a sense of hope, efficacy, resilience, and optimism. *Nurse Leader*, 18(6), 592–596. https://doi.org/10.1016/j.mnl.2020.05.011
- Duncan, L. D. (2020). What the COVID-19 pandemic tells us about the need to develop resilience in the nursing workforce. *Nursing Management (Harrow, London, England: 1994)*, 27(3), 22–27. https://doi.org/10.7748/nm.2020.e1933
- Eldridge, C. C., Hampton, D., & Marfell, J. (2020). Communication during crisis. *Nursing management*, 51(8), 50-53. https://doi.org/10.1097/ 01.NUMA.0000688976.29383.dc
- Ernst, D. (2020). Leading in a crisis. *Gastroenterology Nursing*, 43(5), 394–397. https://doi.org/10.1097/SGA.0000000000000551
- Fortgang, N. J. (2021). Leading in a crisis. AACN Viewpoint, 43(2), 14-15.

- Foster, S. (2020). The Importance of Leading with Care. *British Journal of Nursing*, 29(15). https://doi.org/10.12968/bjon.2020.29.15.915
- Haque, A. (2021). The COVID-19 pandemic and the role of responsible leadership in health care: thinking beyond employee well-being and organisational sustainability. *Leadership in health services* (*Bradford*, *England*), 34(1), 52-68. https://doi.org/10.1108/LHS-09-2020-0071
- Harrington, A. (2021). Understanding effective nurse leadership styles during the COVID-19 pandemic. *Nursing Standard*, *36*(5), 45–50. https://doi.org/10.7748/ns.2021.e11601
- Hewitt, G., Sims, S., & Harris, R. G. (2012). The realist approach to evaluation research: An introduction. *International Journal of Therapy and Rehabilitation*, 19(5), 250–259.
- Hoernke, K., Djellouli, N., Andrews, L., Lewis-Jackson, S., Manby, L., Martin, S., Vanderslott, S., & Vindrola-Padros, C. (2021). Frontline healthcare workers' experiences with personal protective equipment during the COVID-19 pandemic in the UK: A rapid qualitative appraisal. *British Medical Journal*, 11(1), 1–13. https://doi.org/10.1136/bmjopen-2020-046199
- Hoffman, R. L., Battaglia, A., Perpetua, Z., Wojtaszek, K., & Campbell, G. (2020). The clinical nurse leader and COVID-19: Leadership and quality at the point of care. *Journal of Professional Nursing*, 36(4), 178–180. https://doi.org/10.1016/j.profnurs.2020.06.008
- Hofmeyer, A., & Taylor, R. (2021). Strategies and resources for nurse leaders to use to lead with empathy and prudence so they understand and address sources of anxiety among nurses practising in the era of COVID-19. *Journal of Clinical Nursing*, 30(1–2), 298–305. https://doi.org/10.1111/jocn.15520
- Holge-Hazelton, B., Kjerholt, M., Rosted, E., Hansen, S. T., Borre, L. Z., & McCormack, B. (2021). Improving person-centred leadership: A qualitative study of ward managers' experience during the COVID-19 crisis. Risk Management and Healthcare Policy, 7(14), 1401–1411. https://doi.org/10.2147/RMHP.S300648
- Howell, B. (2021). Battling Burnout at the Frontlines of Health Care Amid COVID-19. AACN advanced critical care, 32(2), 195–203. https://doi.org/10.4037/aacnacc2021454
- James, A., Bennett, C., & Stanley, D. (2020). Values-driven leadership in challenging times. *Nursing Management*, 27(6), 12–12. https://doi. org/10.7748/nm.27.6.12.s11
- Jia, Y., Chen, O., Xiao, Z., Xiao, J., Bian, J., & Jia, H. (2021). Nurses' ethical challenges caring for people with COVID-19. A qualitative study. *Nursing Ethics*, 28(1), 33–45.
- Kellish, A. (2020). Deliberate leadership during COVID-19: Three strategies nurse leaders can use. American Nurse Journal, 15(6), 27. Gale Academic OneFile, link.gale.com/apps/doc/A627597848/AONE?u=anon~bd812e7e&sid=googleScholar&xid=2ed5189e. Accessed 21 Sept. 2022
- Kelly, K. T., Genin, K., & Lin, H. (2016). Realism, rhetoric, and reliability. Synthese, 193(4), 1191–1223.
- Kent, F., & Ajjawi, R. (2022). Realist reviews: A brief how-T. Journal of Graduate Medical Education, 14(3), 279–280. https://doi.org/10. 4300/JGME-D-22-00335.1
- Lavis, J., Davies, H., Oxman, A., Denis, J.-L., Golden-Biddle, K., & Ferlie, E. (2005). Towards systematic reviews that inform health care management and policy-making. *Journal of Health Services Research*, 10(1), 35–48. https://doi.org/10.1258/1355819054308549
- Markey, K., Ventura, C. A. A., O'Donnell, C., & Doody, O. (2021). Cultivating ethical leadership in the recovery of COVID-19. *Journal of Nursing Management*, 29(2), 351–355. https://doi.org/10.1111/jonm.13191
- McCormack, B., & McCance, T. (2017). Person-centred practice in nursing and health care; theory and practice (2nd ed.). John Wiley and sons Ltd.
- McCormack, B., & McCance, T. (2021). In B. McCormack, T. McCance, C. Bulley, B. Brown, A. McMillan, & S. Martin (Eds.), Fundamentals of Person-centred Healthcare Practice. John Wiley and sons Ltd.

- Merchant, J. (2021). How district nurses can support team wellbeing during the pandemic and beyond. *British journal of community nursing*, 26 (7), 318–323. https://doi.org/10.12968/bjcn.2021.26.7.318
- Moore, C. (2020). Nurse leadership during a crisis: Ideas to support you and your team. *Nursing Times*, 116(12), 34–37.
- Pawson, R., Greenhalgh, T., Harvey, G., & Walshe, K. (2004). Realist synthesis: An introduction. ESRC Research Methods Programme. University of Manchester. https://www.researchgate.net/publication/228855827\_Realist\_Synthesis\_An\_Introduction
- Pawson, R., & Tilley, N. (2008). Realistic evaluation. Sage.
- Public Health Wales. (2020). Towards a healthy and sustainable workforce for the future. Cardiff. Available at: https://phw.nhs.wales/publications/publications1/towards-a-healthy-and-sustainable-workforce-for-the-future1/
- Quinn, B. G., McLaughlin, C., Bunting, A., McLaughlin, L., Scales, S., Craig, S., & Copeland, S. (2021). Exploring the role of effective nurse leadership during COVID-19. Nursing management (Harrow, London, England: 1994), 28(4), 23-29. https://doi.org/10.7748/nm.2021.e1984
- Sanchez-Manzanares, M., Rico, R., Antino, M., & Uitdewilligen, S. (2020). The Joint Effects of Leadership Style and Magnitude of the Disruption on Team Adaptation: A Longitudinal Experiment. *Group & Organization Management*, 45(6), 836–864. https://doi.org/10.1177/1059601120958838
- Raderstorf, T., Barr, T. L., Ackerman, M., & Melnyk, B. M. (2020). A Guide to Empowering Frontline Nurses and Healthcare Clinicians Through Evidence-Based Innovation Leadership During COVID-19 and Beyond. Worldviews on evidence-based nursing, 17(4), 254–257. https://doi.org/10.1111/wvn.12451
- Rossa, W., Schlak, A. E., & Rushton, C. H. (2020). Blueprint for leadership during COVID-19. The Journal of Excellence in Nursing Leadership, 51(8), 28–34. https://doi.org/10.1097/01.NUMA.0000688940. 29231.6f
- Rosser, E., Westcott, L., Bosanquet, J., Castro-Sanchez, E., Dewing, J., McCormack, B., Merrell, J., & Witham, G. (2020). The need for visible nursing leadership during COVID-19. *Journal of Nursing Scholarship*, 52(5), 495–461. https://doi.org/10.1111/jnu.12587
- Royal College of Nurses. (2020a). PPE—Are you safe? https://www.rcn. org.uk/professional-development/publications/rcn-safe-ppeflowchart-covid-19-uk-pub-009232
- Royal College of Nurses. (2020b). Refuse to treat. https://www.rcn.org.uk/professional-development/publications/rcn-refusal-to-treat-covid-19-uk-pub-009231
- Rudolph, C. W., Breevaart, K., & Zacher, H. (2022). Disentangling between-person and reciprocal within-person relations among perceived leadership and employee well-being. *Journal of Occupational Health Psychology*, 27(4), 441–450. https://doi.org/10.1037/ocp0000320
- Rycroft-Malone, J., McCormack, B., Hutchison, A. M., DeCorby, K., Bucknall, T. K., Kent, B., Schultz, A., Snelgrove-Clarke, E., Stetler, C. B., Titler, M., Wallin, L., & Wilson, V. (2012). Realist synthesis: Illustrating the method for implementation research. *Implementation Science*, 7(33), 2–10. https://doi.org/10.1186/1748-5908-7-33
- Vogel, S., & Flint, B. (2021). Compassionate leadership: how to support your team when fixing the problem seems impossible. *Nursing management (Harrow, London, England*: 1994), 28(1), 32–41. https://doi. org/10.7748/nm.2021.e1967
- West, M., Bailey, S., & Williams, E. (2020). The courage of compassion: Supporting nurses and midwives to deliver high-quality care. *The King's Fund.* https://www.kingsfund.org.uk/publications/courage-compassion-supporting-nurses-midwives
- Wong, G., Greenhalgh, T., Westhorp, G., Scott, J. W., Buckingham, J., & Pawson, R. (2013). RAMESES publication standards: Realist

syntheses. BMC Medicine, 11, 21. https://doi.org/10.1186/1741-7015-11-21

Yoder-Wise, P. S., Crenshaw, J. T., & Wilson, R. C. (2021). Leading with agility and grace when the path is unclear. *Nurse Leader*, 19(3), 259–263. https://doi.org/10.1016/j.mnl.2021.02.008

#### SUPPORTING INFORMATION

Additional supporting information can be found online in the Supporting Information section at the end of this article.

How to cite this article: Dickson, C. A. W., Davies, C., McCormack, B., Westcott, L., Merrell, J., Mcilfatrick, S., & Dewing, J. (2022). UK nurses' and midwives' experiences of healthful leadership practices during the COVID-19 pandemic: A rapid realist review. *Journal of Nursing Management*, 30(8), 3942–3957. https://doi.org/10.1111/jonm.13790