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Stratford Campus Research Day

26th Annual Research Day

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May 5th, 12:00 AM

### Giving Feedback [to Residents and Students]

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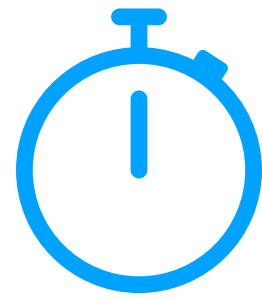
Lucerna, Alan; Espinosa, James; and Vasta, Andrew, "Giving Feedback [to Residents and Students]" (2022). *Stratford Campus Research Day*. 73.

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# Giving Feedback

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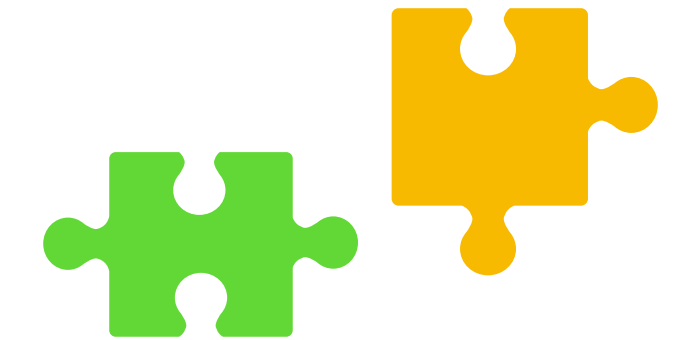
When giving feedback, think **FAST**  
Frequent, Appropriate, Specific Timely



Assess the resident's goal.  
Focus on specifics.  
Don't generalize



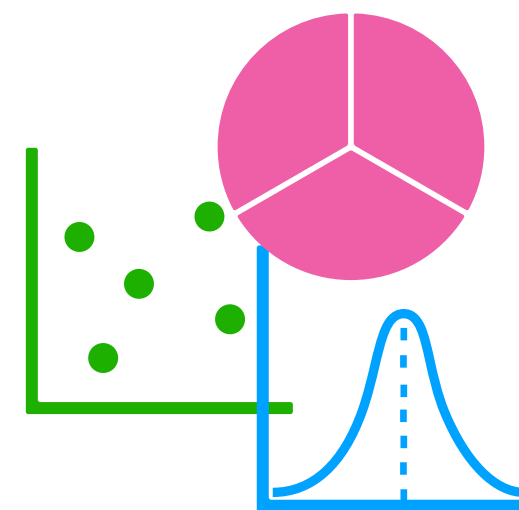
Use descriptive, non-evaluative  
language and questions



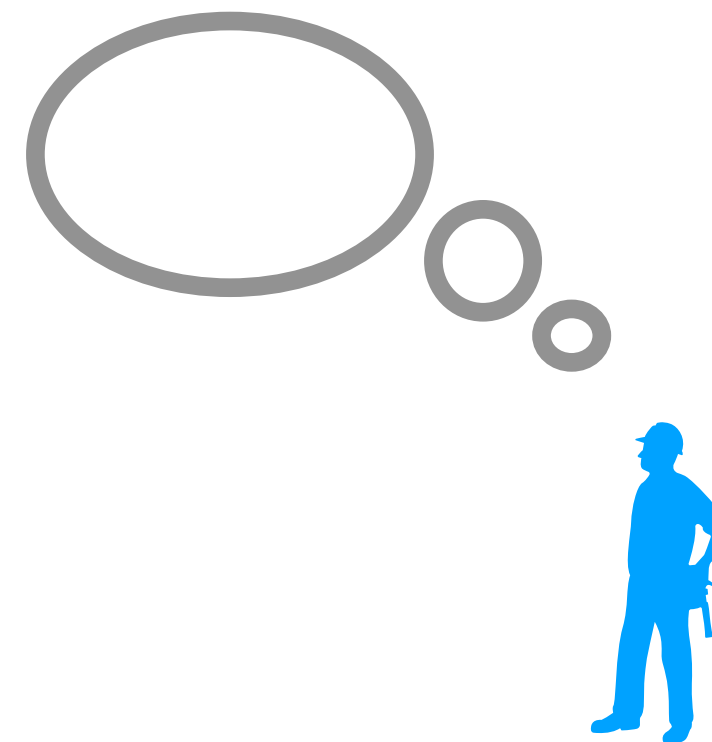
Focus on remediable behaviors,  
feasible solutions



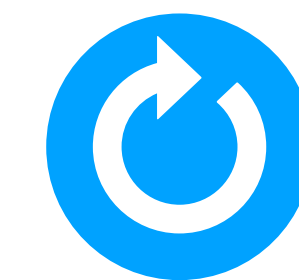
Limit amount of feedback to  
three or fewer observations



Collect your data  
and observation



Encourage  
self reflection.  
Assess understanding  
and acceptance of feedback



Summarize and reinforce  
positive behavior.  
Plan to follow up on  
progress