Speaker Attitudes Detection through Discourse Markers Analysis

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Extended Abstract

Speaker attitude detection is important for processing opinionated text. Survey data as such provide a valuable source of information and research for different scientific disciplines. They are also of interest to practitioners such as policymakers, politicians, government bodies, educators, journalists, and all other stakeholders with occupations related to people and society. Survey data provide evidence about particular language phenomena and public attitudes to provide a broader picture about the clusters of social attitudes. In this regard, attitudinal discourse markers play a central role in the sense that they are pointers to the speaker's attitudes. These single word or multiword expressions (MWE) are mainly drawn from syntactic classes of conjunctions, adverbials, and prepositional phrases (Fraser, 2009), as well as expressions such as *you know*, *you see*, and *I mean* (Schiffrin, 2001; Hasselgren, 2002; Maschler & Schiffrin, 2015). Discourse markers are regarded as significant discourse relations' triggers, and, consequently, are largely studied (e.g. Sanders et al. 1992; Knott & Dale 1994; Wellner et al 2006; Taboada & Das 2013; Das 2014; Das & Taboada 2019; Silvano 2011). Recently, discourse relations and discourse marker research has gained certain impetus with corpora annotation for exploring discourse structure in texts, for example, RST-DT English corpus (Carlson, Marcu & Okurowski 2003); Penn Discourse Tree Bank (PDTB) (Prasad et al. 2008); SDRT Annodis French corpus (Afantenos et al., 2012).

The large bulk of these corpora is manually annotated, mostly by trained linguists, less by non-experts, and only a reduced number undergoes automatic/semiautomatic annotation (with human supervision).

This study describes ongoing work whose ultimate goals are: (i) to collect methods for appropriate processing of free text answers to open questions in surveys with respect to speaker attitudes identified by discourse markers; and (ii) to establish guidelines for the creation of LLOD vocabularies for discourse markers. In particular, this paper presents the process of constituting a multilingual corpus, creating an annotation schema of discourse relations for marking the discourse markers, and applying machine learning transformer models to predict their appearance in unknown texts. We apply a two-step approach to detecting speaker attitudes by identifying discourse markers and the semantics of the discourse relations they introduce in text using neural machine learning transformer models to ensure the interlinking of multilingual discourse markers.

To achieve the aforementioned goals, so far, we have created a parallel corpus containing data from 6 languages, using the publicly available TED Talk transcripts. It is an ongoing expansion of TED-EHL parallel corpus published in LINDAT/CLARIN-LT repository http://hdl.handle.net/20.500.11821/34. The multilingual corpus contains alignments of Lithuanian, Bulgarian, Portuguese, Macedonian, and German languages with English as pivot language with a size of 1.3 million sentences. Secondly, we constitute a vocabulary of multiword expression that can play the role of discourse markers in text based on theoretical insights by Schiffrin (1987) and classification provided by Fraser (2009). The next step was the manual annotation of the 2428 English-Bulgarian-Lithuanian aligned sentences containing the multiword expressions (MWE) as discourse markers or content expressions (1 or 0). Example (1) below classifies the multiword expression *you know* as a discourse marker (annotated 1) used to introduce a new discourse message, whereas example (2) represents content words (annotated 0) fully integrated into the sentence.

(1) That's ridiculous. *You know*, this is New York, this chair will be empty, nobody has time to sit in front of you.
(2) *You know* some people who say "Well"

The annotated corpora have been used to train machine learning models to predict the existence of discourse markers in a text. Because we had a multilingual dataset, we chose FastText (Joulin et al. 2016) XLM-Roberta (Conneau et al. l 2019) as the base models. The model was fine-tuned using the k-train library (Maiya 2020), a low-code Python library built on top of the state-of-the-art Transformers library (Wolf et al. 2020). The dataset was divided 80-20 for train and test datasets, and the model was trained using a learning rate of 0.00001 for three epochs. The dataset was slightly unbalanced (53% records without a discourse marker and 47% with a discourse marker), so we used class balancing weights to compensate. The model fine-tuning was run ten times, and the average performance is reported in Table 2.

Table 1 shows an example of annotated corpus used for training the transformer models.

Table 1: Example of annotated corpus entries

MWE	Sentence chunk	Context	Discourse Marker Presence
I remember	And I remembered that the old and drunken guy	destroying my statistical significance of the test. So I looked carefully at this guy. He was 20-some years older than anybody else in the sample. And I remembered that the old and drunken guy came one day to the lab wanting to make some easy cash	0
You know	But you know, these stories,	because he would have pulled the mean of the group lower, giving us even stronger statistical results than we could. So we decided not to throw the guy out and to rerun the experiment. But you know, these stories, and lots of other experiments that we've done on conflicts of interest, basically kind of bring two points	1

The results of the two trained models for English is given in table 2 and figure 1 below. As this is the first attempt to identify the presence of discourse markers in unseen text with transformer models we think the results are promising.

Table 2: Results FastText XLM-RoBERTa-Large

	FastText	**XML-Roberta-Large**
Accuracy	0.46	0.90
Precision	0.65	0.87
Recall	0.19	0.97
Specificity	0.85	0.78
F1-Score	0.30	0.90
MCC	0.05	0.79

Figure 1: Confusion matrices – FastText and XLM-RoBERTa-Large
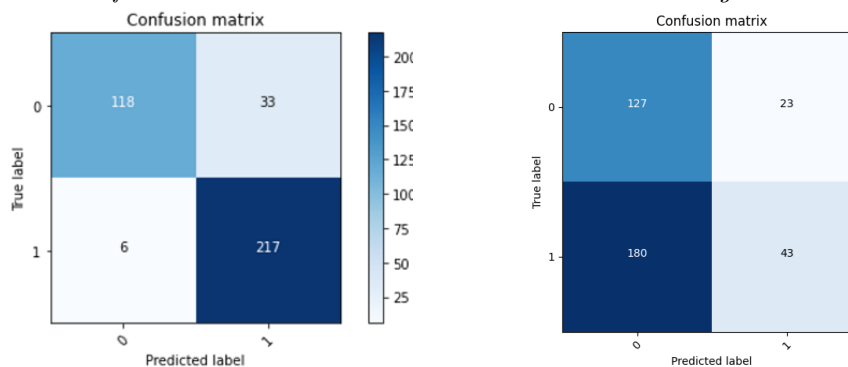
Regarding the semantics of discourse markers, we are adopting ISO 24618-8 annotation scheme to semantically annotate discourse relations as carriers of speaker attitudes in English, and Chiarcos (2014) methodology to represent them as LLOD and extend the semantic vocabularies of discourse relations (reference). Consequently, we will apply transformer models to predict the semantics of present discourse markers in unseen text in the 6 languages of the research.

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