# Materials selection for food processing professional appliances

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### --- RESEARCH FIELD -

Professional appliances are characterized by an intense use in harsh environments; therefore, they need to communicate, through materials sensorial attributes, robustness and reliability. During their lifetime, professional appliances face specific chemical compatibility problems related to daily contact with food chemicals and detergent compounds compliance, and to misuse practices.

For this reason, they are developed on one hand through a performance driven technical design process, and on the other through a sensorial-oriented materials selection, to improve the user experience with the product.



### MATERIALS AND METHODS

The research focuses on the integration of durability and sensorial properties in the materials selection method applied to professional appliances.

#### ISSUE 1 - Durability properties of materials

- Nominal information by softwares, databases and handbooks allow quick preventive selection:
  - >> need for numerical parameter.
- Professional food processing appliances characterized by the interaction among used material and different chemicals:
  - detergents (acid or alkaline base and surfactants);
- food chemicals (oils and fats, sodium chlorides, carbon residuals).
- >> failure mechanisms, shortening or extension of components' service life.
- Materials-chemicals interaction influenced also by additional parameters:
- temperature and pressure.
- Collaboration with company's experts: non-traditional methods in lifetesting to simulate appliances use and assess materials reliability in time [2].
- DOE approach [4] to optimize experimental set up and correlate failures.

## ISSUE 2 - Sensorial properties of materials

- Case study-based research
- Professional products communicate through materials sensorial properties: high quality, robustness, strength, reliability, and easy cleanability. >> reference material: stainless steel.
- Tools to compare and quantify sensory preferences of users between different materials (e.g., polymers, metals).
  - >> readaptation of "Napping® Test" [7] to translate sensorial properties in a numerical system (e.g., numerical ranking, material sensory profile).
  - >> descriptors related to visual and tactile sensorial properties [5] [6].
  - >> panel group: R&D, Design, Quality, chefs and design students.
- Evaluation of change in perception after materials' aging [8].

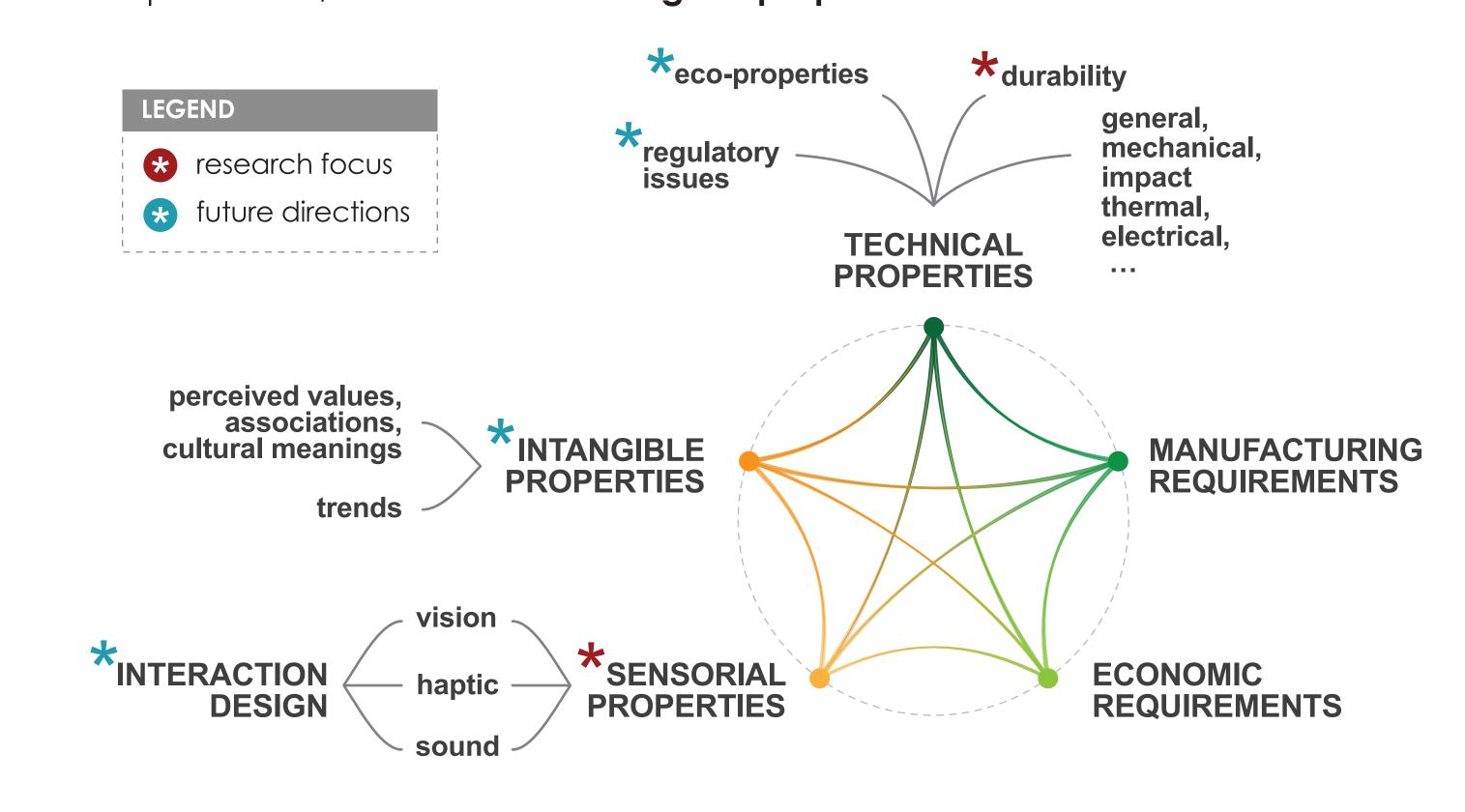
# CONCLUSIONS

- Development of a holistic approach to materials selection;
- New approach specifically designed for food processing professional appliances;
- Common language to designers and engineers;
- Comparison of qualitative and quantitative properties of materials, with a focus on durability and sensorial properties;
- New approach tested on specific case studies
  - >> further insights for the **development of new products**.
- New opportunities for the company to show its competences on the market through products ready to demonstrate:
  - high product's performances and reliability;
  - environmental requirements;
  - market trends:
  - compliance with user-product interaction needs.

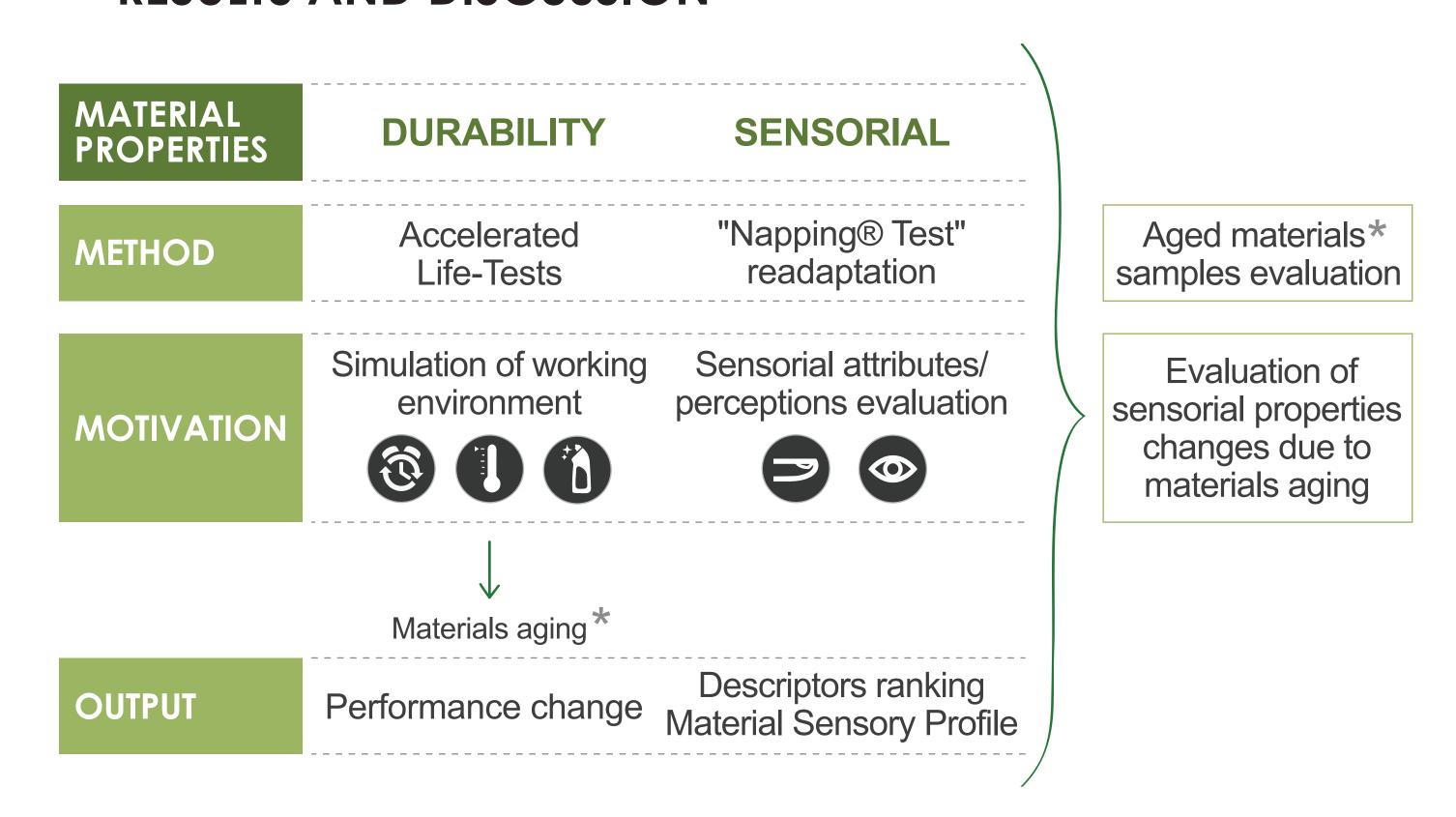
## — AIM OF THE RESEARCH

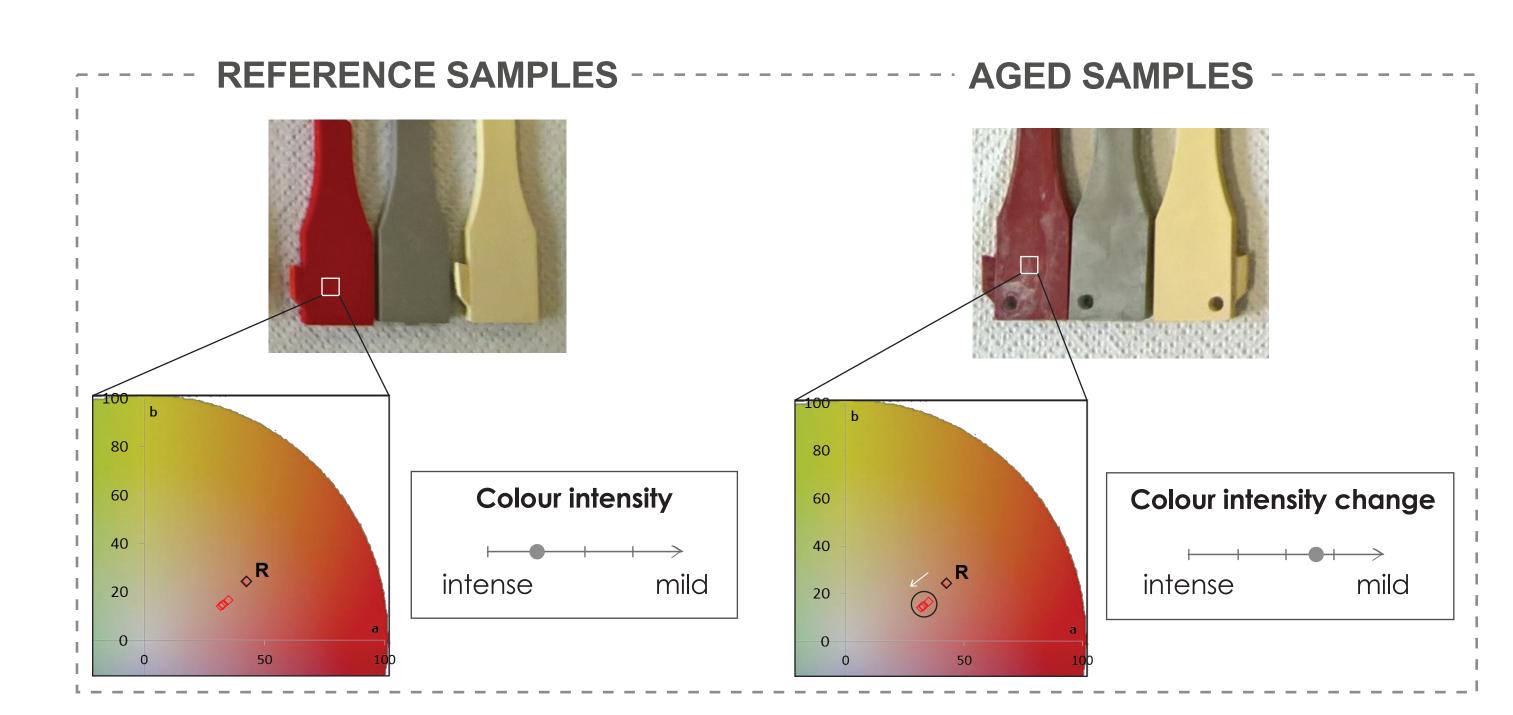
The research aim is the implementation of a flexible materials selection process, applied to professional food processing products, able to couple qualitative and quantitative properties of materials.

The new materials selection approach evaluates five macro-categories of material properties: technical properties, manufacturing and economic requirements, sensorial and intangible properties of materials.



## RESULTS AND DISCUSSION





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