1

Affectivity in the #jesuisCharlie Twitter discussion

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**Abstract** 

The Twitter discussion with the hashtag #jesuisCharlie was a large-scale social media event commenting on the tragic terrorist attack that took place in Paris in 2015. In this paper, we analyze French tweets compiled with language technology methods from a large dataset. Our qualitative approach determines what types of affectivity are expressed. According to our results, first, core emotions are shared, and they are based on the identification with the internet meme *je suis Charlie* (I am Charlie). In them, participants show their commitment to democratic values and freedom of speech, as well as grief. They build up a we-agency and togetherness between the networked participants. Second, participants disalign from those who do not share the same values or who are a threat to them. Here, the emotions range from irritation and doubt to anger and disgrace, manifesting awayness. They contain protest against how democratic values are violated.

Keywords: affectivity, emotions, Twitter, togetherness, large-scale data, #jesuisCharlie. positioning

## 1. Introduction

In the terrorist attack on the editorial office of *Charlie Hebdo* in Paris and the subsequent follow-up attacks, 17 people were killed by three terrorists in January 2015. The terrorists were shot by the police at the end of a three-day pursuit (Johansson et al. 2018, 90). Later, it was discovered that this act of violence was domestic, as the terrorists were French citizens (Nugier and Guimond 2016, 45). *Charlie Hebdo* is a French satirical left-wing magazine that

has been controversial since its inception in the 1960s, but its journalism has been appreciated because of its critical attitude.

This disruptive news event attracted huge local and global public attention, both offline and online. It gathered people for marches, not only in Paris, but also in several places across the world in expression of solidarity and freedom of speech. In addition, various social media platforms became places of sharing information and expressing emotions, and they were used cross-media by networking public in this polymedia event (cf. Madianou and Miller 2013). Quickly, the slogan *je suis Charlie* (I am Charlie) became an internet meme (De Cock and Pizarro Pedraza 2018, 1). On Twitter, tweeting with the hashtag #jesuisCharlie and other related hashtags represented one of the most tweeted news events of its time (Giaxoglou 2018; Johansson et al. 2018). In sum, this event fulfills characteristics that are typical of the global age: it concentrated on a specific thematic core; it was a translocal, situated crossmedia event; and it had shared experiences that reached wide and diverse audiences and participants (Hepp and Couldry 2010).

In this paper, our main objective is to study the public display of affectivity related to this Twitter discussion in French. Social media offer individuals and large audiences public spaces for expression, but these spaces involve individual and subjective reactivity (cf. Johansson 2017). In this specific situation, tweets were posted as reactions to the unfolding events and all their implications in the following days. We dissect what types of emotions were expressed, including their forms and intensity. We are interested in the evaluative content they reflect, by which we refer to the kinds of norms and values they build on (cf. Salmela and Nagatsu 2018; for evaluative content see Section 3). Our research questions are as follows:

- 1) How are emotions expressed and shared in the French tweets? What is their function?
- 2) How do participants position themselves in affective tweets? Do they align or disalign themselves with shared emotions?

As our premise, based on previous studies on the #jesuisCharlie discussion on social media (De Cock and Pizarro Pedraza 2017, Giaxoglou 2018, Johansson et al. 2018), we can say that shared emotions include expressions of solidarity and grief, which constitute the core of these emotions. Furthermore, we formulate a hypothesis that there will be other types of affectivity, as the media event was complex and engaged the public in different ways (cf. Johansson et al.

2018). The affectivity includes emotions that evaluate the core of the togetherness, question it, and even try to delegitimize it (Johansson et al. 2018). Our study differs from the previous ones in that it starts with the view that, in a large-scale Twitter discussion, not all the emotions expressed are shared by all the participants (see Section 2). In addition, in contrast to other studies on this Twitter discussion, here we focus only on tweets written in French.

Theoretically, our study is situated at the intersection of sociological and linguistic approaches. First, concerning affectivity and emotions, we apply an affective phenomenology of joint action (Salmela and Nagatsu 2017), as well as an approach to stance and positioning (Du Bois 2007). Second, our theoretical and methodological approaches are complementary. The corpus linguistic methods give us the possibility of gaining insight into a large dataset, while the digital discourse analysis is the perspective on how interactants create meaning and express their views in the digital context (Zappavigna 2017). The framework on affect first builds on linguistic approaches (Ochs and Schiefflin 1989; Biber and Finegan 1989), followed by the phenomenology of joint action (Salmela and Nagatsu 2017), and, finally, media and culture studies on affect (Ahmed 2015; Papacharissi 2015).

In Section 2, we discuss research on #jesuisCharlie; then, in Section 3, we consider affectivity. We present our data in Section 4 and our analysis in Sections 5–7. In Section 8, we conclude the paper.

## 2. Research on #jesuisCharlie and large-scale Twitter discussions

Several studies have analyzed the *Charlie Hebdo* terrorist attack from the perspective of media events and public reactions on social media. Research in linguistics has examined various themes. Bouko et al. (2017) identified various thematic categories of cartoons, such as the pen fighting the sword, freedom of speech, and the journalist as a hero. The use of the hashtag #jesuisCharlie has been studied along with other frequent hashtags, such as #CharlieHebdo. De Cock and Pizarro Pedraza (2018) analyzed the different hashtags, starting with *je suis*: (I am) #*jesuisAhmed* (I am Ahmed) and #*jesuisKouachi* (I am Kouachi). The former refers to one of the police officers killed in the attack, while the latter names the two terrorist brothers. These researchers point out that this type of identification goes back to famous political moments expressing solidarity, namely *Ich bin ein Berliner* (De Cock and

Pizarro Pedraza 2018, 6). In the case of #jesuisCharlie, the identification *je suis* expressed mainly solidarity and condolences:

The initial hashtag #jesuisCharlie establishes a direct identification between the speaker and Charlie Hebdo. The use of je suis 'I am' creates an identification between the speaker and Charlie, which, in turn, is a metonym for the staff of the magazine and/or for what happened to them.

(De Cock and Pizarro Pedraza 2018, 6)

Giaxoglou (2018) analyzed the phases, emergence, and circulation of the hashtags #jesuisCharlie and #CharlieHebdo during this event. She considered these hashtags as metalinguistic and metadiscursive markers and found that they were used for narrative purposes (Giaxoglou 2018, 15–16). According to this researcher, they allowed for the emergence of an "affective public, banding and bonding around shows of solidarity" (Giaxoglou 2018, 16).

Another set of studies analyzed large-scale data or used mixed methods in their approach. In this research, English and French tweets have been categorized using cluster analysis (Smyrnaois and Ratinaud 2017) and a text-mining approach (Giglietto and Lee 205). Smyrnaios and Ratinaud (2017) determined themes in tweeting, ranging from freedom of speech, journalism, and condolences to expressions of horror and fanaticism, to name a few. Giglietto and Lee (2015, 34–35) showed the frequency of posting of tweets and identified the most retweeted posts during the #jesuisCharlie discussion. However, they only mentioned some emotions, such as grief and resistance, in passing (Giglietto and Lee 2015, 27–36). In an analysis of multiple topics and positioning in Twitter discussion in English, Johansson et al. (2018) showed how, in this huge Twitter discussion, there is a diversification of positioning, as well as a polarization of stances, from expressions of solidarity or condolences to irony and bashing. These uses have not been examined in detail in the qualitative, small-scale data used in previous research (Giaxoglou 2017; De Cock and Pizarro Pedraza 2018). This is the gap this study sets out to fill, as it will focus on the tweets that were written in French, which originated for the most part from the socio-cultural context in which the terrorist attack took place.

While tweets are short, their multifunctionality allows them to be used for various objectives. From the textual perspective, hashtags may indicate a topic, and they are instances of searchable talk (Zappavigna 2011). From a discursive perspective, hashtags are devices by

which meaning is created: they can be used for constructing an identity, establishing an interpersonal relationship, or showing alignment or disalignment (Zappavigna 2017, 212). They may create what Zappavigna (2014) called *ambient affiliation* in like-minded groups. According to Giaxoglou (2018, 14), using hashtags in microblogging is "a practice enacted through linguistic and discourse metafunctions that have implications for modes of sharing and types of audience engagement."

Twitter discussions differ depending on what types of comments participants are exchanging with others. These can range, for example, from identity building (Page 2012) to group affiliation (Zappavigna 2011). Zappavigna (2017, 203, 213) enumerated a wide range of topics. These discussions are not similar, and thus their communicative activities differ as well, ranging, for example, from apologies (Page 2014) to self-praise (Dayter 2016). Largescale Twitter discussions have taken place, for instance, in the so-called Arab revolution in Egypt or in crisis situations when tweets and other social media platforms have been used for information sharing, as well as for emotional and ideological reasons (Papacharissi 2015). Therefore, it is interesting to study what types of communication tweets are used for and whether they support the events they are commenting on (Papacharissi 2015, 7–8). In the case of the networking public, Papacharissi (2015, 89) discovered that, on the one hand, tweeting gives participants a feeling of being there—being a part of a situation (Papacharissi 2015, 32). On the other, besides tweeting for the purpose of information, opinion sharing, and expressions of solidarity, there exists a type of tweeting that tends to delegitimize the participants' sharing of ideas by, for instance, trolling (Papacharissi 2015, 89). This was found to have taken place in the #jesuisCharlie discussion (Johansson et al. 2018).

#### 3. Affect in context

#### 3.1. Affect and emotions

What is affect? How does it differ from emotions or feelings? In linguistic approaches, emotion is first considered an embodied, personal, cognitive, and psychological experience that is communicated either linguistically or through bodily expressions (Enfield and Wierzbicka 2002, 4–6). Researchers have defined emotions from several perspectives, such as the cognitive and social viewpoints, and they either accentuate individual experience or social experience of emotions (see, e.g., Bednarek 2008, 4–12 for an overview). According to

Edwards (1999, 282), emotions and affectivity are cognitively grounded or cognitively consequential in relation to objects or events.

Here, our starting point is communicative activities and how affectivity is expressed in them. To differentiate between affect and emotion, we turn to the phenomenology of joint action. According to Salmela and Nagatsu (2017, 451), *affect* is a phenomenal state that has two types of realizations:

Emotions are felt evaluative responses to specific objects and events and they motivate the subject to act in accordance with evaluative content of the emotion; to fight or flee in danger, to retaliate or retribute when offended, to hide in shame, and so on. Feelings can be part of emotion, and they can be experienced as bodily sensations or intentional feelings directed at the particular object of emotion or as both kinds of feelings at the same time. However, not all feelings such as rapport or alienation are part of emotions. (Salmela and Nagatsu 2017, 451; our underlining)

Communicative situations are social and cultural situations of joint activity (Linell 2009, 202). In other words, social actors express affect or emotions that are indexically grounded in situations (see Edwards 1999). Ochs (1996, 420) explained this in detail:

In all communities, affective stances are socio-culturally linked to social acts, in the minds of speakers (illocutionary acts), of hearers (perlocutionary acts), or of both speakers and hearers. [... P]articular affects help to constitute the meaning of particular acts. Where these affects are indexed by a linguistic form, that form may also constitutively index associated social acts. (Ochs 1996, 420)

Here, we consider affectivity and emotions as social acts that are indexical and situated in contexts. Moreover, in social situations, emotions are tied to interpersonal relationships and communicative activities (Linell 2009, 201–203). In her approach to emotions as social and cultural practices, Ahmed (2015, 10) does not consider emotions as individual expressions from "inside out." Instead, she proposes a model she calls the *sociality of emotions*, in which "emotions create the very effect of the surfaces and boundaries that allow all kinds of objects to be delineated. The objects of emotion take shape as effects of circulation" (Ahmed 2015,10).

In joint communicative activities, emotions are relational: they may be expressed together, or one emotion may have an effect on the co-actors. Emotions create bonds between social actors; they are shared in a way that bond people together ("towardness"), or they separate social actors from each other ("awayness"; Ahmed 2015, 8–9). In addition, emotions, especially negative ones, can function in such a way that differentiation or othering between social actors takes place (Ahmed 2015, 1).

In their phenomenological account of joint action, Salmela and Nagatsu (2017) considered small-scale, face-to-face situations, such as singing, dancing, and spectating team sports. According to the researchers, shared emotions give a sense of we-agency during and in consequence of joint actions (Salmela and Nagatsu 2017, 451). When participants have an experience in which they share a similar type of emotion, they have similar evaluative contents and affective experiences, and they are aware of this: "Phenomenologically, the evaluative content and affective experience of an emotion are typically intertwined and intentionally directed at the particular object of emotion. While the evaluative content of an emotion is necessarily intentional, the affective experience is only contingently so" (Salmela and Nagatsu 2017, 457). In addition, the evaluative content of an emotion contains *concerns*, such as norms or values, for example (Salmela and Nagatsu 2017, 457). Emotions also differ in intensity from the weakest type to moderate and the strongest shared emotions, in which the degree of collectivity and concerns are either private or collectively shared (Salmela and Nagatsu 2017).

## 3.2. Affective stance and positioning

According to Ochs (1996, 421), in verbally expressed emotions, linguistic elements help in identifying acts that take place with expression of those emotions. Emotions can be expressed explicitly by lexical elements, such as *sad* or *furious*, but they can also be communicated in implicit ways (Edwards 1999, 279). Affect and emotions have been studied in a great range of linguistic studies since the seminal work of Biber and Finegan (1989), which focused on overt lexical and grammatical markers of a speaker's stance, such as adjectives, adverbials, hedges, and verbs. In her corpus linguistic approach, Bednarek distinguished between emotional talk (signaling function) and emotion talk (denoting function; Bednarek 2008, 11). She gave the examples of first person use—*Oh fuck* (signal), *I'm really angry* (denote)—and other uses—

And then he goes "Oh fuck" (signal) and And he was very angry (denote; Bednarek 2008, 11–12).

To make another distinction, when expressing emotions, social actors may orient toward an object in the world and express their emotion regarding it (something is *terrible*, *nice*, *bad*). Alternatively, they may formulate their own subjective view on it: *I hate it* (Edwards and Potter 2017, 497–498). Edwards and Potter (2017) called these O-side (object) or S-side (subject) assessments. O-side assessments are intersubjective and shared, whereas S-side assessments "formulate the evaluation [...] restricted to the judgement of the speaker" (Edwards and Potter 2017, 511–512), building up the speaker's position. When using S-side assessments, speakers may manage communicative situations to avoid misunderstandings and disagreement while managing diverse views (Edwards and Potter 2017, 511–512). Either way, social actors express a stance with an orientation toward an object. We build on this distinction below (see Section 4).

Twitter discussion can be considered as written interaction in a digital context, situated and temporarily limited in its discussion on a topic. Although we use the term *discussion* here, the specific characteristics of this social media interaction should be considered, and it should not be compared to face-to-face interactions as such. Participants post tweets as their contributions to this large-scale interaction that can be interactive in the sense that they respond to topic, but they have a choice between directing their post explicitly to other participants with @ or publishing their post without any addressee. However, our data derives from large scale data, and it is not possible to account for this. We will describe it and its limitations in the following section.

#### 4. Data and methods

## 4.1. Large scale data and clustering of tweets

In our data, the #jesuisCharlie hashtag was used in 1.2 million tweets in 51 languages between 7.1.2015 (18:33 h) and 14.1.2015 (06:50 h). They were collected<sup>1</sup> with the yourTwapperKeeper *application* (Bruns and Liang 2012). In this study, we concentrate on tweets written in French and apply a mixed-methods approach. This allows for the

combination of a large-scale quantitative analysis revealing general tendencies found in the entire dataset to a detailed examination of linguistic instances in their usage contexts. The study design consists of two phases, as described below.

In the first phase, our method is applying the large-scale approach of *clustering*, an exploratory machine learning method used to find structure and groupings in previously unseen data (Kaufman and Rousseeuw 1990; Divjak and Fieller 2014; Moisl 2015). We use clustering to find thematic groupings in the tweets and group tweets with similar topics together into clusters. This is ensured by constructing a vector space representation for each tweet using *word2vec* (Mikolov et al. 2013), a neural network model that learns to detect semantically similar words based on their usage contexts (Firth 1957; Gries 2012). We hypothesize that this grouping will also tie together similar expressions of affectivity and reveal the most typical ways of expressing affect in the tweets. Further, for each cluster, we estimate the 30 most typical tweets.

We extracted the tweets written in French based on the language identification offered by Twitter and excluded retweets and tweets without any linguistic information from the data. This gave us the final dataset, which consisted of 108,236 tweets.

Before the clustering, the tweets were preprocessed with UDPipe (Straka and Strakovà 2017) to obtain morphological and syntactic information on the data. As a second step, we excluded tokens belonging to part-of-speech classes with little linguistic content, namely adpositions, determiners, punctuation, numbers, conjunctions, auxiliary verbs, and symbols, from the tweets. After this, the tweets were vectorized using the French word2vec embeddings published by Ginter et al. (2017). To obtain vectors for whole tweets instead of individual words, we counted the average vectors from the word vectors belonging to the tweet. The clustering was done with KMeans Minibatch in Scikit learn. Different clustering solutions were compared, and the solution with 15 clusters using Euclidian distance was estimated as the best. Out of the 15 clusters, several clusters contained tweets that were posted to point out a link to a website, such as news events that unfolded. All these were excluded, and for the analysis, we kept eight topical clusters, with a total of 240 tweets. The topics found in these clusters were similar to those found in previous studies, which confirms our approach (Johansson et al. 2017; Smyrnaios and Ratinaud 2017). Here, we focus on the affectivity expressed in tweets in these clusters.

## 4.2. Qualitative analysis

In the qualitative phase, we analyzed the 240 tweets<sup>2</sup> that were included in the clusters and their expressions of affectivity.

The study of affect and emotions has to be considered on the three following levels: social and cultural practice (macrolevel), interactional practice of joint action (mesolevel), and language use and communicative acts in tweets (microlevel). At the microlevel, our analysis consisted of linguistic analysis of affectivity. It was studied regarding lexicogrammatical elements in terms of signaling or denoting emotions in the stances expressed by users (Bednarek 2008; Du Bois 2007, 163). At the mesolevel, we focused on how the users positioned themselves, and we analyzed the tweets as O-side or S-side assessments (Edwards and Potter 2017). In addition, we studied whether the participants aligned or disaligned themselves with others (Du Bois 2007, 163). In this analysis, we distinguished between individual and collective emotions. At the macrolevel, we studied what kind of we-agency was expressed (Salmela and Nagatsu 2017) and what kind of shared values and togetherness or awayness belonged to this experience (Section 5). We then focused on tweets in which users departed from the we-agency and the group belonging and what kind of affectivity and values were expressed (Section 6). In the end, we analyzed tweets that consisted of negative affectivity towards the we-agency and shared values (Section 7.)

# 5. We-agency: shared emotions, values, and identification

# 5.1. Solidarity and grief

In the previous studies (see Section 2), solidarity and freedom of speech were found to be the most common expressions during this event. We will explore this further in French-speaking tweets in order to consider how it forms what we call we-agency (Salmela and Nagatsu 2017). In the tweets that belong to this category, the participants shared their commitment through the hashtag #jesuisCharlie, especially identifying themselves as Charlie:

Here [at our place] [we are] Charlie since Hara Kiri!<sup>3</sup> #IamCharlie [link]

(2) Je suis <u>encore et toujours</u> Charlie #jesuisCharlie I am <u>still and always</u> Charlie #IamCharlie

In examples 1 and 2, the tweeters identify themselves as Charlie by giving the index of time (*depuis*, since; *encore et toujours*, still and always). These tweets are S-side assessments in which the subjectivity is either individual (ex. 2) or collective (ex. 1). In example 1, the stance is expressed through the personal pronoun *nous* (we) with a preposition (*chez*, at) indexing a local place, followed by an impersonal pronoun (*on*, we) that is inclusive of the writer. In example 2, the participant uses the structure *je suis* (I am) to accentuate his/her commitment to Charlie. These are the kind of tweets which create bonds between networked users, creating what Ahmed calls towardness (Ahmed 2015, 8–9).

The participants expressed their support for solidarity and freedom of speech:

- (3) <u>Etre Charlie</u>, c'est defender les valeurs de liberté d'opinion et d'expression. <u>Qui ne s'y revendique pas ? Soyez Charlie</u>! #jesuisCharlie <u>To be Charlie</u>, is to defend the values of freedom of opinion and speech. <u>Who</u> does not claim this? Be Charlie! #IamCharlie
- (4) PARIS EST CHARLIE #JesuisCharlie #QueLeurAmeReposeEnPaix

  #VivelaFrance #ViveCharlie #CharlieHEbdo [link]

  PARIS IS CHARLIE #IamCharlie #MayTheirSoulRestInPeace

  #LongLiveFrance #LongliveCharlie #CharlieHebdo [link]

In examples 3–4, the stances are not subjective, although the writers are evaluating Charlie; rather, they represent O-side assessments. In example 3, the meaning of "To be Charlie" is spelled out by this participant, followed by a negative rhetorical question (*Qui ne s'y revendique pas?* Who does not claim this?) that presupposes that all participants in this Twitter discussion are identifying with Charlie. At the end of this tweet, there is a communicative act—an order—that boosts the rhetorical question (*Soyez Charlie!* Be Charlie!). Thus, identification is strongly invited by this participant. In example 4, the identification is performed collectively, equating Paris with Charlie (*Paris est Charlie*, Paris

is Charlie) and cheering on Charlie (*Vive Charlie*, Long live Charlie). The affect here is sharing emotions with people who feel the same according to these participants.

The participants also expressed their sorrow and mourning toward the victims.

- (5) #MarcheRepublicaine #JeSuisCharlie *J*'y serais <u>en mémoire de</u> toutes ces vies perdues. En <u>hommage à</u> tout ces anges. [link] #Republican march #IamCharlie *I* will be there <u>in memory of</u> all these lost lives. <u>Paying homage</u> to all of these angels.
- (6) <u>Dites moi</u> que c'était juste un cauchemar, une blague et qu'on va tous se mettre à rire fort . # JeSuisCharlie

  <u>Tell me</u> it was just a nightmare, a joke and that we are all going to laugh loudly.

  #IamCharlie

The examples 5 and 6 are S-side assessments: there is a subjective stance expressed with the first-person pronoun (*je*, I and *moi*, me), and in 6, there is an inclusive impersonal pronoun *on* (we). In example 5, the participant addresses the message toward the victims (*vie perdus*, lost lives), which is the object of her/his emotion (*en mémoire de*, *homage*; in the memory of, paying homage). Another hashtag, #MarcheRepublicaine, is used, where this writer announces she/he will be attending, *J'y serais* (I will be there). In example 6, the participant signals disbelief (*cauchemar*, nightmare).

In the following examples, the affectivity is about shared values:

(7) <u>Des De les gens brandissent leur crayon en signe de soutien</u> suite à l'attentat de Paris. #jesuischarlie #SOTU

<u>People wave their pencils as a sign of support</u> following the Paris attack.

#IamCharlie #SOTU<sup>4</sup>

(8) <u>La marseillaise! #marseillaise</u> # france # paris #marcherépublicaine #jesuisCharlie #dimanche #11 janvier [link]

<u>La marseillaise</u> # france # paris #republican march #IamCharlie #Sunday #January 11 [link]

- (9) Dimanche *j*'étais vraiment <u>fier d</u>'être <u>français!</u> <u>Tant de personnes ont dit NON à la barbarie et OUI à la liberté</u> #JeSuisCharlie Sunday *I* was really <u>proud of being French!</u> <u>So many people said NO to barbarism and YES to liberty.</u> #JamCharlie
- (10) Putain. <u>Tous ensemble</u>. Allez là #MarcheRépublicaine #JesuisCharlie Fuck. <u>All together</u>. Go there #RepublicanWalk #IamCharlie

In examples 7–10, the shared values—freedom of speech and solidarity—are the evaluative content of these tweets. They are O-side assessments, except for example 9, and they take objects from national pride. In example 7, the pen as a sign of freedom of speech is evoked, and in example 8, there is mention of the French national anthem, the Marseillaise. In 9, the participant uses a first-person pronoun (*j'étais*, I was), with the adjective *fier* (proud) and the mention of nationality (*Français*, French). This emotion expresses this writer's evaluation of a solidarity march and group belonging. In example 10, there is an invitation: this participant uses a swearword at the beginning of her/his tweet (*putain*, fuck), thus signaling an emotion. He/she encourages all the tweeters to participate in the solidarity march.

In these examples, the social actors express affect that constitutes the core of the affectivity in this Twitter discussion. Participants share similar emotions that reveal shared values, primarily involving identifying with Charlie and manifesting group belonging. The participants are aware of one another's positioning as they invite others to join and share the same emotions and values; thus, they align with each other. In this sense, participation in this large-scale Twitter discussion is a joint activity. The participants' positioning shows moral values that are behind this strong manifestation of affect. However, most of these tweets in this section do not denote an emotion by naming it; instead, they signal them (cf. Bednarek 2008). The values not only comprise defending freedom of speech, but they also include defending democratic and national values, which are the values that create towardness. The tweets constitute the we-agency (Salmela and Nagatsu 2017) and togetherness (Ahmed 2015).

## 6. The limits of group belonging

## 6.1. Shared values and anger against the other

There are tweets that express similar shared emotions and shared values as those analyzed in section 5.1., but here, participants make the distinction between self and others manifested in S-side assessments. In other words, these types of tweets contain material in which social actors observe behaviors that are deviant from a straightforward commitment to the emotional content.

- (11) #<u>JesuisCharlie</u> pour la liberté d'expression <u>pas du de le terrorisme</u> !!!! #JesuisCharlie
- #<u>IamCharlie</u> for the freedom of speech <u>not for terrorism!!!!</u> #IamCharlie
- (12) Il faut laîciser plus encore <u>la République</u>, sinon <u>les religions</u> *nous* embarqueront dans leur chantage à l'amour et à la haine. #jesuisCharlie [There is a need to] make <u>the Republic</u> even more precise, otherwise <u>the religions</u> will embark *us* in their blackmail to love and hatred #IamCharlie
- (13) Encore sous le # choc! *Je* m'exprime peu sur les sujets à chaud, mais ne rien dire c'est laisser gagner <u>ces malades</u>! # JeSuisCharlie # <u>Liberté</u>
  Still in #shock! *I* am expressing myself a little bit hastily about this topic, but to say nothing is to let these <u>sick people</u> win! #IamCharlie #<u>Liberty</u>
- (14) # JeSuisCharlie <u>Je suis Charlie</u>, mais <u>je suis moi aussi</u>. <u>Focalisez vous plus sur le futur</u>. On n'a pas fini avec <u>le terrorisme</u> malheureusement # IamCharlie <u>I am Charlie</u>, <u>but I am me too</u>. <u>Focus more on the future</u>. We haven't finished with terrorism unfortunately

In examples 11–14, the participants align themselves with shared emotions and values (freedom of speech, republic, liberty, future). In example 11, the writer distinguishes between freedom of speech and terrorism, whereas in 12, the participant takes national values (*la république*, republic) as her/his object of evaluation and points out what she/he considers to be the threat to it (*religions*). In other words, these social actors point out the we-agency and togetherness (ex. 10), but they also illustrate its boundaries: terrorism, religion, and sick people (the other). In other words, from the social and cultural perspective, there is towardness, but it is signaled explicitly by what breaks the bond. These examples (11–14) are

S-side assessments in which the participants refer to themselves either by repeating the hashtag #jesuisCharlie or employing other first-person expressions in the singular or plural. In examples 12 and 13, the participants denote their emotions clearly, *amour*, *haine*, and *choc* (love, hate, and shock).

In the last example in this section, the tweet is similar to those in which the writers engage in self-identification. However, like in the examples 11–14, here, the other is also pointed out. The other is the enemy:

(15) @[nom] @ [nom] Liberté d'expression !!! #JesuisCharlie

#JesuisLibre #MaisjesuisPas MarineLaPute

@[name] @ [name] [name] Freedom of speech !!! #IamCharlie #JamFree

#ButIamNot MarineTheBitch<sup>6</sup>

In example 15, there is an expression of shared values (*liberté d'expression*, freedom of speech) and that the writer is free (*libre*), but at the end of the tweet, he/she points to the political enemy, right-wing politician Marine LePen.

In these cases, the core of shared emotions is quite strong—they are comparable to the previous case, as are the values expressed here. They express themselves in S-side assessments identifying or supporting Charlie and the values that they associate with this publication or the event. However, the participants take different positions: they signal disalignment with others or other ideologies. Therefore, the affectivity that emerges, in addition to solidarity, freedom of speech, and commitment, is that of anger and hatred targeting what the other represents and threats to the values the participants want to claim. It expresses strong awayness from the other who does not support these values.

## 6.2. Distancing from group belonging: doubts and irony

There are tweets in which the participants share the same values but at the same time blame the other for not maintaining the shared emotions and values. In this respect, they point out explicitly the awayness they have observed (Ahmed 2015, 8-9). They are critical about maintaining the togetherness and are sad that it is breaking up, as in the following example:

- (16) Et sinon <u>ya encore des de les gens qui sont Charlie</u>? Ou c'était juste <u>de passage</u> pour faire comme tous le monde ?! #JeSuisCharlie
  And are there <u>still people who are Charlie</u>? Or was it just <u>a passing moment</u> to do like everyone else?! #IamCharlie
- (17) JeSuisCharlie <u>la belle unité</u> n aura pas duré longtemps... Marre de voir *mon* pays se déchirer

  IamCharlie <u>the beautiful unity</u> did not last long... Sick of seeing *my* country breaking

The example 16 is an O-side assessment, while the example 17 is an S-side assessment. In example 16, the participant asks two rhetorical questions in which he/she wonders about people's commitment. He/she indexes time, *encore* (still) and *de passage* (momentary), signaling the passing of this momentary towardness and engagement in the shared values. The core identification and group belonging are at stake here—*qui sont Charlie* (who are Charlie). In example 17, the participant complains and explicitly denotes an emotion (*marre*, sick). He/she complains that the togetherness of shared emotions and shared values did not last long (*n aura pas duré longtemps*, did not last long). He/she refers to the shared values by indicating *la belle unite* (beautiful unity) and referring to his/her country (*mon* pays, *my* country).

There are also participants who do not accept the core identification and group belonging:

- (18) Faut arrêter avec vos # JeSuisCharlie , # JaiMonCharlie Perso je m'appelle pas Charlie, mais <u>on est tous français</u> par contre donc . . . #Basta

  Stop with your # IamCharlie, # IhaveMyCharlie Personally my name is not

  Charlie but on the other hand we are all French so . . . #Basta [Enough]
- (19) #JenesuispasCharlie ou #jesuisCharlie! Bien dit #twittoma [link] #IamNotCharlie or #IamCharlie! Well said #twittoma<sup>7</sup> [link]
- (20) # JeSuisAhmed # JeSuisKouachi # JeSuisCharlie voilà comme ça quoi qu'il arrive j' suis sûr d' être dans le bon camp

# IamAhmed # IamKouachi # IamCharlie there whatever happens *I* am sure I'm in the right camp

In example 18, S-side assessment, this participant does not accept the core identification: he/she initially denies this by expressing an order to those who commit to it (*Faut arrêter avec vos #JeSuisCharlie*, Stop with your #IamCharlie). Although he/she denies of being Charlie (*je* m'appelle pas Charlie, *my* name is not Charlie), he/she commits to the shared values by indicating nationality with the use of inclusive *on* (we; *on* est tous français, *we* are all French). The example 19 is an O-side assessment in which the user weighs if one should be Charlie with the construction *je suis* (I am). However, in example 20, all the utterances build an S-side assessment and allows the participant to be ironical. He/she enumerates three hashtags in the beginning of the tweet that name the killed police officer (Ahmed), the perpetrators (Kouachi), and Charlie and identifies with them all (*comme ça quoi qu'il arrive j' suis sûr d' être dans le bon camp*, whatever happens *I* am sure I'm in the right camp). Here, there is no marking of the shared emotions or the shared values. In sum, the participants express their doubts and ironical stance against the others who do not share the same emotions by signaling the emotion; none of them denote emotions explicitly.

## 7. Threats to shared values

## 7.1. Irritation, anger, and repulsion

Some of the tweeters considered that not everyone shares the same values, and thus, they threaten democracy and togetherness. They tweet about the awayness (Ahmed 2015, 8–9). Their tweets are othering: the persons who take as the objects of their emotion by which they express their concerns (Salmela and Nagatsu 2017, 457). Especially, they consider that freedom of speech is not shared by politicians; if it was, they should be talking about it in relation to other matters as well:

(21) Hé les politiciens qui surfaient sur la vague de #jesuisCharlie! C'est <u>le</u> temps d'agir pour la liberté d'expression #JesuisRaif<sup>8</sup>

Hey the politicians who were surfing the #IamCharlie wave! <u>It is time to act for</u> freedom of speech #IamRaif

- (22) Liberté d'expresson jusqu'où ? # JesuisCharlie #Dieudonné [link] Freedom of expression until where? # IamCharlie #Dieudonné [link]
- (23) <u>Émotions</u> chez @michelonfray : c'est vrai q' on n'a pas fait d'analyse politique après le 7janvier: <u>tu m'étonnes</u> ?! # JeSuisCharlie #ONPC <u>Emotions</u> at @michelonfray<sup>10</sup>: it is true that we haven't done a political analysis after the 7th of January: <u>you surprise</u> me? # IamCharlie #ONPC<sup>11</sup>

In examples 21–23, O-side assessments, the participants comment on the ongoing discussion across media while mentioning either political figures (Raïf, Dieudonné) or a philosopher (Michel Onfray). In example 21, this participant invites others to action for another cause; in example 22, there is a rhetorical question about the limits of freedom of speech, and, actually, this tweet can be interpreted as being against hate speech. In example 23, the participant notes the emotions the philosopher has expressed, aligning with it questioning of others' surprise (*tu m'étonnes*, you surprise me). They observe the awayness of the moment that united users together.

There are tweets that involve disalignment from the political ideologies in France or French politics:

- (24) <u>J'ai encore plus mal</u> à ma France depuis l'attentat # CharlieHebdo #envoyespecial <u>je</u> ne fais plus confiance la gauche m'a tué # JeSuisCharlie I <u>am even more sick</u> for my France since the attack # CharlieHebdo #envoyé special I don't trust anymore the left killed me # IamCharlie
- (25) François Hollande se cache derrière #jesuisCharlie manifestation pacifique mondiale dont il n'est pas l'initiateur et fais sa politique de merde François Hollande hides behind #IamCharlie worldwide peaceful demonstration of which he is not the initiator and he makes his damn politics

Example 24 is one of the clearest examples of S-side assessments that contains a denoted emotion. The participant expresses the affect from his/her point of view with utterances with je (I) that express his/her malaise (encore plus mal, even more sick) and distrust (je ne fais plus confiance, I don't trust anymore) of the French political left. The socialist politics are also under attack in example 25, where the participant bashes the president at the time, François Hollande, in an O-side assessment. Here, there is an expression of anger and repulsion (politique de merde, his damn politics). In other words, the affectivity is turned against those who do not contribute to the togetherness or we-agency but instead fake it or eat away at it.

# 7.2. Disgrace and condemnation

In the last set of examples, the social actors express feelings of disgrace about three different elements linked with this event:

- (26) Comment un humain, qu'importe sa religion ou sa couleur, peut-il dire "ils sont morts bien fait" Honteux! #Jesuischarlie = Liberté d'exp.

  How is a man able to say, despite of his religion or his color, "they died well" What a disgrace! #IamCharlie=Freedom of speech
- (27) <u>Honte</u> aux à les # médias qui n'ont pas consacré une seconde à l'attentat du de le groupe islamiste # BokoHaram au à le Nigéria . # JeSuisCharlie <u>Shame</u> on the # media who didn't dedicate a second for the attack of the Islamist group # BokoHaram in Nigeria . # IamCharlie
- (28) #jesuisRaif #jesuisCharlie 7000 mille ans d'histoire parties en fumée grâce à Daesh...les nazis n'ont pas fair mieux [link] #IamRaif #IamCharlie 7000 thousand years of history up in smoke thanks to Isis... the Nazis did not do better [link]

In examples 26 and 27, the emotion is denoted as disgrace (*honte, honteux*) in O-side assessments. In 26, the writer condemns the inappropriate opinions of their co-participants. In 27, the writer is indignant that the media has not covered a similar, poignant news event that

has taken place in Africa. In both tweets, the repulsion is about an observation of clear offense against the shared value of freedom of speech. These social actors disalign from those who have transgressed this value. In the last example (28), an O-side assessment, the participant condemns ISIS, accusing them of destroying the past and comparing them with the Nazis. They condemn the kind of behaviors that create awayness and violate most clearly the core of democratic values of the we-agency and togetherness.

#### 8. Discussion and conclusion

The emotions expressed in the French-language Twitter discussion on #jesuisCharlie can be divided into two categories according to the type of emotions and how participants positioned themselves.

First, the participants expressed emotions and values that built togetherness and towardness. These emotions were expressed by sharing the identification with Charlie and defending the freedom of speech with all the other participants, on the one hand, and expressing grief and condolences on the other. These expressions were mostly S-side assessments in which participants build identification with the construction *je suis* (I am). As for O-side assessments, the participants used them to refer to freedom of speech. In addition, references to democratic and republican values, as well as disbelief, were brought up in both types of assessments. In sum, the togetherness and the towardness expressed in these types of tweets built up a situated we-agency (Salmela and Nagatsu 2017). These emotions and what they evaluated constituted the affective core of this Twitter discussion in French, demonstrating shared values and the participants' alignment with them. The participants were aware of one another's emotions, and they invited others to join to make the same kind of commitment.

Second, as #jesuisCharlie was a networked discussion with large-scale participation, the towardness and the togetherness did not last nor hold in every respect. In some cases, even though social actors shared the above mentioned emotions, participants needed to signal the limits of group belonging and the values that were at stake. These tweets contained both types of assessments. O-side assessments were particularly used to express anger and hatred against those who broke the values. Then, participants expressed their doubts and ironical stance against the ecstatic sharing (Giaxoglou 2018), thereby disaligning themselves from the collective commitment. They did not want to engage themselves with the we-agency and were

skeptical and ironic. When users were evaluating opinions and views that had been expressed in the media by politicians or other known figures, the emotions became very negative in the form of irritation, anger, and repulsion regarding the wrong kinds of actions these media persons had taken. This showed distrust against all who violated the togetherness and democratic values.

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<sup>1</sup> Collected by Marco T. Bastos and Raquel Recuero

<sup>&</sup>lt;sup>2</sup> We use tweets as such without any lexical or grammatical correction

<sup>&</sup>lt;sup>3</sup> predecessor of Charlie Hebdo

<sup>&</sup>lt;sup>4</sup> State of the union

<sup>&</sup>lt;sup>5</sup> French national anthem

<sup>&</sup>lt;sup>6</sup> reference to Marine Le Pen, extreme right wing politician of Front National in France

<sup>&</sup>lt;sup>7</sup> https://Twittoma.com. is destined to Moroccans in Twitter

<sup>&</sup>lt;sup>8</sup> Raïf Badawi is a Saudi activist and writer

<sup>&</sup>lt;sup>9</sup> Dieudonné, Dieudonné M'bala M'bala, a French political activist, actor and comedian who was accused and convicted from hate speech and advocating terrorism and slander

<sup>&</sup>lt;sup>10</sup> Michel Onfray, a French philosopher, known for his anarchism and atheism

<sup>&</sup>lt;sup>11</sup> Talk show on French TV channel France2

<sup>&</sup>lt;sup>12</sup> TV show that broadcasts reports about social issues and stories from abroad

<sup>&</sup>lt;sup>13</sup> French president François Hollande (Socialist party) at the time of the attack