

This is an Author's Accepted Manuscript of an article published as: CARDOSO, M.G.S. and CARVALHO, A.P.L.F. de (2009) *Quality indices for (practical) clustering evaluation*. **Intelligent Data Analysis**, 13(5), 725-740 available online at: <http://dx.doi.org/10.3233/IDA-2009-0390>

To appear in Volume 13(5) of the IDA journal (early summer 2009)

## **Quality indices for (practical) clustering evaluation**

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### **Abstract**

Clustering quality or validation indices allow the evaluation of the quality of clustering in order to support the selection of a specific partition or clustering structure in its natural unsupervised environment, where the *real* solution is unknown or not available. In this paper, we investigate the use of quality indices mostly based on the concepts of clusters' compactness and separation, for the evaluation of clustering results (partitions in particular). This work intends to offer a general perspective regarding the appropriate use of quality indices for the purpose of clustering evaluation. After presenting some commonly used indices, as well as indices recently proposed in the literature, key issues regarding the practical use of quality indices are addressed. A general methodological approach is presented which considers the identification of appropriate indices thresholds. This general approach is compared with the simple use of quality indices for evaluating a clustering solution.

Key words: cluster validation, validation indices, quality indices, clustering.

# 1 Introduction

Cluster Analysis is a process designed to discover (or uncover) clusters of objects from a data set. Ideally, the objects in each cluster should share a significant number of characteristics with other objects in the same cluster and differ from objects belonging to other clusters. Partitions constitute the more popular clustering structure and are useful for several applications. Since *Cluster analysis is a very practical subject* (as stated by [24] in the first sentence of their book), the present work is focused on the practical evaluation of partitions.

The main clustering evaluation criterion should concern the degree of fit between the partition obtained (derived through cluster analysis) and the *real* or *true* partition. However, since the *real* partition is unknown, the clustering evaluation surrogate's issue is the identification of a *good enough partition*.

Although several quality indices have been proposed and analyzed in the literature, and even some works have compared the advantages and disadvantages of several quality indices, this paper contributes to the advance of research in this area by highlighting some important issues regarding the use of these indices in practical problems. It also proposes a general methodology – the generalization of a Monte Carlo based approach for virtually all quality indices – to support the identification of homogeneity thresholds for quality indices, which is the main contribution.

The following sections describe contributions from the literature dedicated to clustering evaluation (partitions, in particular) and the use of quality indices. The first section addresses homogeneity tests, which can be used to identify when there is no clustering structure. The second section covers a group of quality indices concerned with the measurement of clusters' compactness and separation. The third section focuses on current work and addresses important issues related with the practical use of quality indices. It proposes a general methodological approach for clustering evaluation using quality indices. Section 4 presents experimental results obtained with the use of the proposed methodology. In the end, some conclusions and perspectives are presented.

In order to support the presentation of the main issues of this paper in the following sections, the basic notation is established in advance:

$\Pi$	Partition
$\Pi^K$	Partition with K clusters
$C_1, \dots, C_K$	Set of K clusters of a partition
$D = [d(\underline{x}_i, \underline{x}_j)]$	Matrix of (original) distances between objects
$\hat{D} = [\hat{d}(\underline{x}_i, \underline{x}_j)]$	Matrix of estimated distances (derived from clustering results) between objects
B	Between clusters distance measure (it can refer to either a partition $\Pi^K$ or to a specific pair of clusters)
W	Within clusters distance measure (it can refer to either a partition $\Pi^K$ or to a specific cluster)
$K^*$	The <i>best</i> number of clusters
$x_1, \dots, x_N$	Objects to be clustered

## 2 Homogeneity tests

Before performing the cluster analysis, it is important to decide if it is worthwhile, i.e. the data might be sampled from a homogeneous population without any clustering structure. That is the perspective underlying the homogeneity hypothesis testing approach.

The null hypothesis,  $H_0$ , usually employed in homogeneity tests, should translate the fact that the data originate from a population where no clustering structure exists. There are some null hypothesis which are commonly used to translate the absence of a structure (see [18] or [5]):

- *Uniform Model*, which assumes that objects can be represented by points uniformly distributed in a region  $A$  from a  $J$ -dimensional space.

- *Unimodal Model*, where the joint distribution of the clustering base variables is supposed to have the same unimodal density (e.g. multivariate normal with unknown mean ( $\mu$ ) and covariance matrix  $\sigma I$ )

The *Uniform Model* is sensitive to the region  $A$  definition. This region  $A$  may be either the unit  $J$ -dimensional hypercube or hypersphere (assuming that data are standardized) or may be specified taking the observed data values into consideration (e.g.  $A$  may be the convex hull of the points in the data set). This latter definition may allow the construction of tests which are less influenced by unimportant differences between the model and data, but it may imply heavy demands on computational resources (e.g. unless  $J$  is small, it is hard to determine the convex hull of the points in the data set) [5].

In the *Unimodal Model*, the null hypothesis can also take the data into consideration, by specifying a data-influenced covariance matrix.

In addition to defining the homogeneity  $H_0$  hypothesis, a suitable heterogeneity  $H_1$  hypothesis must be characterized. The most general  $H_1$  (referring to *pure* homogeneity tests) does not include any information concerning the clustering structure (not even the number of clusters). These homogeneity tests configure the first (preliminary) step in the clustering evaluation process.

In order to test a specific null hypothesis  $H_0$  against an alternative hypothesis  $H_1$ , an appropriate test statistic (TS) must be adopted and its distribution under  $H_0$  must be determined. Depending on the specified hypothesis, one can consider different alternatives for the TS. e.g. the largest nearest neighbour distance within the set of entities can be considered to test the *Uniform Model* [4].

In most cases, it is not possible to derive the homogeneity TS's exact distribution. To overcome this limitation, one can, sometimes, recur to asymptotical distributions. As an alternative approach, Monte Carlo simulation procedures can be used to generate samples under the homogeneity null hypothesis  $H_0$  (see Figure 1). This type of procedure enables the construction of a TS empirical distribution, its main drawback being the additional computational cost.

(insert Figure 1 about here)

In addition to *pure* homogeneity tests, alternative formulations have been proposed. One of them, the *Random Label* hypothesis [23], takes into account a specific partition to deal with and evaluate. It assumes (null model) that all permutations of the entities' labels (resulting from cluster assignments) are equally likely.

Homogeneity tests are typically referred to quantitative clustering base variables randomly sampled from a population. This is not the case in many practical applications. (Everitt, 2001) makes the following comments on homogeneity tests for practical applications: *such tests are not usually employed in practical applications of clustering. This may be because the available tests are of limited usefulness* (p. 180). [27] also comment on the homogeneity tests' drawbacks: *the power of many such statistical tests decreases quickly with increasing data dimensionality. Also, a rejection of null hypothesis does not shed any light on which clustering algorithm to use* (p. 2).

Despite these drawbacks, homogeneity tests may have a role in the clustering evaluation process, which will be discussed in the paper.

### 3 Quality indices

Once having established that there is a *real* clustering structure (whether the conclusion relies on theoretical or empirical and practical grounds), one specific clustering solution may be derived and evaluated.

A commonly used measure for evaluating the quality of a clustering solution is the Hubert's  $\Gamma$  statistic (e.g. [23]), which measures the fit between the partition and the clustering base data:

$$\Gamma(D, \hat{D}) = \frac{2}{n(n-1)} \sum_{i=1}^{n-1} \sum_{j=i+1}^n d(\underline{x}_i, \underline{x}_j) \hat{d}(\underline{x}_i, \underline{x}_j) \quad (1)$$

where  $n$  is the number of objects and  $\hat{d}(\underline{x}_i, \underline{x}_j) = 1$  if the objects  $\underline{x}_i$  and  $\underline{x}_j$  belong to the same cluster or 0, otherwise. Hence, it can be thought as a point biserial correlation between the original distance matrix (e.g squared Euclidean distance) and the matrix of estimated distances (part of the clustering results). Alternatively, the estimated distance  $\hat{d}$  between two objects, which can be derived from the clustering solution, may be quantified as the distance between points (typically centroids) representing the clusters to which the two objects belong.

The Hubert's  $\Gamma$  statistic can be normalized, yielding a correlation measure between the original and the estimated (through clustering) distances, its maximum and minimum value being 1 and  $-1$ , respectively:

$$\Gamma_{\text{norm}}(\mathbf{D}, \hat{\mathbf{D}}) = \frac{2}{n(n-1)} \sum_{i=1}^{n-1} \sum_{j=i+1}^n \frac{[d(\underline{x}_i, \underline{x}_j) - \bar{d}][\hat{d}(\underline{x}_i, \underline{x}_j) - \bar{\hat{d}}]}{s_d s_{\hat{d}}} \quad (2)$$

Where  $s_d$  and  $s_{\hat{d}}$  refer to the empirical standard deviation of  $d$  and  $\hat{d}$ , respectively.

Larger Hubert's  $\Gamma$  statistic values indicate good fitness between the data and the clusters. Larger values also denote compact clusters, meaning that the objects inside a cluster are close to its representative point.

There are some *desirable properties* of clustering structures, related to distinguishing partitions' qualities, which make them *unusual or valid*. One of them is compactness. In fact, many authors say that the *compactness*, and also *separation* properties, of a clustering structure define its quality. Several works try to measure these properties by the homogeneity-within and heterogeneity-between clusters (e.g. [10]). Thus, compactness measures the internal cohesion among objects within clusters and separation measures the isolation of clusters when compared to other clusters.

While this general idea is frequently accepted, many definitions of compactness and separation have been proposed, originating different quality indices to measure the quality of a clustering structure. Several indices are described in [19], for example.

Examples of indices are presented on Table 1. They are generally based on some compactness (within clusters) to separation (between clusters) measures' ratio.

(Insert table 1 about here)

The Dunn index [14] measures the between-within distances ratio. The best partitions should exhibit the largest index values corresponding to compact and well separated clusters:

$$dunn(\Pi^K) = \frac{\min_k \min_{k' \neq k} B(C_k, C_{k'})}{\max_{k \in \{1, \dots, K\}} W(C_k)} \quad (3)$$

Originally,  $B(C_k, C_{k'}) = \min_{\underline{x} \in C_k; \underline{x}' \in C_{k'}} d(\underline{x}, \underline{x}')$  and  $W(C_k) = \max_{\substack{\underline{x}^1, \underline{x}^2 \\ \in C_k}} d(\underline{x}^1, \underline{x}^2)$

The Calinski and Harabask index [10] is a pseudo-F-statistic, which also measures the between-within distances ratio:

$$CH(\Pi^K) = \frac{B(\Pi^K)/(K-1)}{W(\Pi^K)/(n-K)} \quad (4)$$

In experiments performed by [29], the CH index was the best among 30 alternative criteria evaluated to determine the best clustering structure (/best number of clusters).

[11] rearranged the within-between distances in the following index, where the best values should be the lowest possible:

$$dav - bould(\Pi^K) = \frac{1}{K} \sum_{k=1}^K \max_{k' \neq k} \left\{ \frac{W(C_k) + W(C_{k'})}{B(C_k, C_{k'})} \right\} \quad (5)$$

The Silhouette width measure was proposed by [38] as a graphical aid to the interpretation and validation of cluster analysis. It measures the difference between separation and compactness for each observation  $\underline{x}_i$  inside a cluster  $C_k$ :

$$silh(\underline{x}_i; C_k) = \frac{b(\underline{x}_i; C_k) - w(\underline{x}_i; C_k)}{\max\{b(\underline{x}_i; C_k), w(\underline{x}_i; C_k)\}} \quad (6)$$

where

$b(\underline{x}_i; C_k) = \min_{k' \neq k} \sum_{j \in C_{k'}} \frac{d(\underline{x}_i, \underline{x}_j)}{\#C_{k'}}$  measures the average distance to elements of the nearest cluster

and

$w(\underline{x}_i; C_k) = \sum_{j \in C_k - \{i\}} \frac{d(\underline{x}_i, \underline{x}_j)}{\#C_k - 1}$  measures the average distance to elements of the same cluster.



The average Silhouette index aggregates Silhouette widths from all observations in the corresponding clusters. It can be used to help evaluating a clustering structure [24]:

$$\text{av-silh}(\Pi^K) = \frac{1}{K} \sum_{k=1}^K \text{silh}(C_k) \quad (7)$$

where

$$\text{silh}(C_k) = \frac{1}{\#C_k} \sum_{i \in C_k} \text{silh}(\underline{x}_i; C_k)$$

A *good* partition should then exhibit a high average Silhouette index.

Another (recent) example is the PBM index [34]:

$$\text{PBM}(\Pi^K) = \left[ \frac{1}{K} \frac{W(\Pi^1)}{W(\Pi^K)} \max_{k,k'} B(C_k, C_{k'}) \right]^2 \quad (8)$$

more specifically,

$$\text{PBM}(\Pi^K) = \left[ \frac{1}{K} \frac{\sum_{i=1}^n d(\underline{x}_i, \bar{\underline{x}})}{\sum_{k=1}^K \sum_{i=1}^n z_{ik} d(\underline{x}_i, \bar{\underline{x}}^{-k})} \max_{k,k'} d(\bar{\underline{x}}^{-k}, \bar{\underline{x}}^{-k'}) \right]^2 \quad (9)$$

where  $z_{ik}=1$  if  $i \in C_k$  and 0, otherwise.

The second factor of PBM increases as  $K$  increases (since the denominator's within-clusters distance decreases as  $K$  increases). Therefore, it encourages the formation of more compact clusters. The third factor also increases with  $K$ . It favours separation between pairs of clusters. The authors of PBM point out that the use of the maximum pairwise inter-cluster distances instead of using a minimum, a sum, or an average, presents some advantages related to the way this function behaves when  $K$  increases, the maximum PBM indicating the best partition (number of clusters). According to previous experimental results, this index presents a good performance when compared to the Dunn index or to the Davies-Bouldin index [34].

Some indices were originally proposed as a stop criterion for a clustering procedure, indicating whether the number of clusters is adequate (e.g the Davies-Bouldin index, [11]). Nevertheless, they all measure the *goodness* of partitions and can be employed for the more general purpose of evaluating several candidate partitions. It is, however, possible to incorporate in an index's formula the within-clusters and between-clusters distances for the comparison of different numbers of clusters. This is the case of the Hartigan index [20].

The Hartigan index explicitly compares within-clusters distances for partitions with  $K$  and  $K+1$  clusters, in order to decide whether to include (or not) a new cluster in a partition with  $K$  clusters:

$$Hartigan(\Pi^K) = \frac{1}{n - K - 1} \left[ \frac{\sum_{k=1}^K W(C_k)}{\sum_{k'=1}^{K+1} W(C_{k'})} - 1 \right] \quad (10)$$

It is worthwhile to note that the partition  $\Pi^{K+1}$  is not necessarily obtained by splitting one of the clusters in  $\Pi^K$  and, therefore, the Hartigan's mean square ratio is conceivably negative.

It should also be noted that each index looks for a different structure in the data and that the choice of a particular index is generally influenced by the user *prior* knowledge.

The referred list of indices (Table 1) is not at all exhaustive. There are many quality indices and new indices are still being proposed. Nevertheless, this list includes some of the most popular indices (for crisp clustering evaluation), as well as some recent quality indices. More importantly, it enables the comprehension of general clustering evaluation quality indices relying on the properties of compactness and separation. In any case, the reader may always refer to other works, including additional index proposals (e.g. [29] and [33] more recent).

Finally, it is worthwhile to note that some of the previously mentioned quality indices have been generalized to clustering structures other than partitions. For example, extended versions of the Dunn index or the PBM indices can be used to evaluate fuzzy clustering structures, as can be seen in ([3] and [34], respectively). In addition, there are also alternative indices that specifically address the quality of fuzzy partitions (e. g. [25], [7] or [43]).

## 4 Practical issues when using quality indices

### 4.1 Quality indices relative thresholds

Understanding and put in practice the concept of *good partition* is not an easy task (e.g. [28]). As previously stated, several quality indices (QI) have been proposed to support the selection of a *good partition* among a set of candidate partitions (yielded by different numbers of clusters or alternative parameterizations of a clustering algorithm, for example). Although some indices have clearly defined maximum and minimum values, it is difficult to define which indices values indicate an adequate partition. In fact, *it is easy to propose indices of cluster validity. It is very difficult to fix thresholds on such indices that define when the index is large or small enough to be “unusual” or valid* [23] (p. 144).

The most commonly used strategy to address this *threshold problem* is to provide comparisons between several indices values associated with different partitions in order to select the *best* index value (/partition). Therefore, on practical applications, typically, one can implement a (general) procedure, like the one presented in Figure 2, to support the selection of an appropriate partition among several candidates. These candidates may be originated by *minor* changes in the clustering procedure, which may range from alternative algorithm parameters to different sets of clustering base variables or numbers of clusters considered.

(insert figure 2 about here)

Several variants of the *soft* procedure in Figure 2 can be adopted. When focusing, specifically on selection among partitions with alternative numbers of clusters, this procedure is usually repeated until reaching a maximum number of clusters ( $K_{\max}$ ), which must be specified in advance. According to a commonly accepted empirical rule,  $K_{\max}$  should not exceed  $\sqrt{n}$  ([35] cited in [34]).

This *soft* procedure’s focus relies on the appropriate definition of  $\text{argbest}(\text{QI})$ . This definition is usually formulated by establishing empirical (*soft*) rules dealing with the trade-off between quality (expressed by the QI value) and complexity (number of clusters in particular). This trade-off may be illustrated by an *elbow* in a curve picturing the increasing or decreasing index trend, which can be associated with the increasing number of clusters.

However, it is worthwhile to note that the indices values may vary with several other factors, such as, the number of observations, the number of clustering base variables and the separation between clusters.

An alternative approach is to rely on previous indicators (derived from empirical studies), concerning specific thresholds' values for specific indices. For example, [20] suggests a *crude rule of thumb* (p. 91) –  $\text{hartigan}(\Pi^K) > 10$  – that may justify increasing partition size (from  $K$  to  $K+1$  clusters). [24] refer to *experience with the Silhouette index which has led us to a rather subjective interpretation summarized in* (p.88) (Table 2).

(insert table 2 about here)

Additional clustering evaluation procedures may rely on results from several quality indices, trying to overcome the weaknesses of specific indices by combining their strengths.

[6] point out the need for standardization when comparing indices values corresponding to alternative B and W distance measures, for  $K$  fixed. They suggest using standardized index versions, based on overall average index values and the corresponding standard deviations:

$$\text{Std\_ind} = \frac{\text{index} - \text{average}(\text{index})}{\text{stdev}(\text{index})} \quad (11)$$

In particular, they use Dunn and Davies-Bouldin indices variants, which are built using several B and W measures.

[6] also suggest converting the normalized indices values using weighted voting (minimum weight=1, 2, 3,..., maximum weight= $K_{\max}-1$ ): *the advantage of a weighted voting approach lies in a robust aggregation of multiple validation methods in order to improve the estimation of the most adequate clustering partition* (p. 832).

## 4.2 Homogeneity based thresholds for quality indices

Instead of using an empirical (*soft*) approach to address the threshold problem, an alternative (*hard*) approach can be considered, which relies on establishing the indices distributions under some null homogeneity hypothesis ( $H_0$ ). This procedure (see Figure 3) enables good choices concerning the observed quality index values, which can be established as significantly apart

from this hypothesis. Needless to say that that this approach should rely on random samples of observations, typically drawn from continuous clustering base variables.

For example, when using the Hubert's  $\Gamma$  statistic to evaluate the goodness of fit between data and the clustering structure, the analyst is confronted with the problem of determining Hubert's  $\Gamma$  critical values for establishing a frontier between *good enough* partitions and unacceptable ones.

The *threshold problem* related to the Hubert's  $\Gamma$  statistic is addressed by [23], using the *Random Label* null model,  $H_0$ . Under this  $H_0$ , all permutations of the clustering labels are equally likely (meaning that clustering labels which yield  $\hat{d}(\underline{x}_i, \underline{x}_j)$  are imputed at random).

The distribution of the Hubert's  $\Gamma$  statistic under this null hypothesis can be (exactly) calculated when  $n$  (the number of objects) is small (all permutations can be easily identified and used in the calculus). When  $n$  is large *enough*, a normal distribution can be considered as an approximation (although the asymptotic normality may not always be appropriate, as stated by [39]). For large (but not *enough*)  $n$ , an alternative approach is suggested by [23], which consider a subset of permutations to approximate the distribution of  $\Gamma$  under  $H_0$ .

Having derived the distribution of the Hubert's  $\Gamma$  statistic under the *Random Label* hypothesis, a critical/ *threshold* value can be determined (for a specific level of significance) that decides upon rejection of  $H_0$  (when the observed Hubert's  $\Gamma$  statistic indicates a *good enough* partition).

Ideally, when using the *hard* approach to deal with the threshold problem, one should be able to establish one index exact distribution. Since this is most of the times an unattainable (too hard) objective, the more common approach (still hard) is to derive empirical distributions for the index, based on samples' generation of clustering base variable values, under some specified null homogeneity hypothesis (see Figure 3). Key issues concerning this type of approach are: the definition of adequate null homogeneity hypothesis and the computational cost associated with implementing the Monte Carlo simulation process.

(insert figure 3 about here)

An important contribution regarding QI's construction explicitly dealing with the *threshold problem* is due to [42]. They propose the use of the Gap statistic for the evaluation of alternative partitions. They specifically use it to determine an appropriate number of clusters (model order selection). The Gap statistic is based on a measure of within-clusters distance

$$W(\Pi^K) = \sum_{k=1}^K \frac{1}{2\#G_k} \sum_{i \in G_k} \sum_{j \in G_k} d(\underline{x}_i, \underline{x}_j) \quad (12)$$

In order to determine how much within-clusters distance is *too much*, [42] use M samples generated under a null homogeneity hypothesis and perform cluster analysis in each. Next, they evaluate the difference (gap) between the obtained average (from M samples) within-clusters distance and the observed one:

$$\text{gap}(\Pi^K) = \frac{1}{M} \sum_{m=1}^M \log W_m(\Pi^K) - \log W(\Pi^K) \quad (13)$$

The null distribution may be the uniform distribution on the smallest hyper-rectangle that contains the original data. Alternatively it can also be based on the principal components.

The *threshold* value considered for each k is simply the average of the within-clusters distances corresponding to the M samples generated under the null hypothesis (in practice M=20 experiments can be conducted).

In order to select the *best* number of clusters, the procedure may be implemented for  $k = 1 \dots K_{\max}$  (alternative numbers of clusters to consider in the partition). The larger the Gap value, the better the partition. Thus, the partition with the maximum Gap value is selected (corresponding to an adequate number of clusters  $K^*$ ). The authors point out the fact that the Gap statistic has the capacity to recognize the homogeneity situation (when  $K^*=1$ ), as opposed to most alternative indices.

In fact, as illustrated in the next section, this (*hard*) approach (as used in the Gap statistic) can be virtually extended to all quality indices employed for evaluating a clustering structure. In the present paper, this approach is specifically focused on classification data with numerical attributes, which can be considered as normally, distributed (under the homogeneity hypothesis).

However, a similar approach can be considered using alternative distributions for the clustering base attributes (e.g. using a uniform distribution for qualitative attributes).

## 5 Experimental results

In order to illustrate the performance of the *soft* and *hard* approaches in the evaluation of clustering structures (see Figure 2 and Figure 3), six data sets are considered: Iris, Wine, Haberman, Diabetes, Breast Cancer and Glass [2].

The analysis resorts to a specific index – the Calinski and Harabask (CH) index – used as an example.

$$\text{CH}(\Pi^K) = \frac{\sum_{k=1}^K \sum_{j=1}^J n_k (\bar{x}_j^k - \bar{x}_j)^2}{\sum_{k=1}^K \sum_{i \in C_k} \sum_{j=1}^J (x_{ij} - \bar{x}_j^k)^2} \frac{n - K}{K - 1} \quad (14)$$

Three clustering structures, derived by three alternative clustering methods – the estimation of a Mixture Model (MM) followed by modal allocation, the K-Means (KM) algorithm and the Ward (WA) hierarchical algorithm – are obtained and compared.

Under the homogeneity hypothesis (H0), the clustering base variables are assumed to be drawn from Normal populations with parameters corresponding to the average and standard deviation observed in the original samples (see Table 3). For example, the Iris *petal length* is assumed to follow a N(3.76; 1.76) distribution for any random sample generated under the null homogeneity hypothesis. Twenty random samples are generated according to this procedure for each data set considered.

(insert table 3 about here)

Since the number of clusters is known in advance it is *a priori* specified. However, the MM approach could have provided means to decide upon this number for both data sets. The BIC–Bayesian Information Criterion, [16], AIC–Akaike’s Information Criterion, [1], or AIC3, [8] (for example) could have been used for this purpose. In the present work, the use of the CH index will

not support the selection of the number of clusters, but rather the selection of the best solution originated from one of the three clustering procedures.

The CH index is first calculated for all the clustering structures derived for the data sets. The comparison of the obtained index values for the original sample (*soft* approach) indicates the *best* clustering structures as those with the highest CH values (see Table 4).

(insert table 4 about here)

Using the *hard* approach, clustering structures are derived for each random sample generated under the null hypothesis and the corresponding CH values are calculated. The proposed *hard* procedure (time complexity  $O(N^3)$ ) has the following steps:

*Given a dataset  $D$  and an algorithm  $a$  (\* $a = MM, KM$  or  $WA$ \*)*  
*Cluster original sample using algorithm  $a$  based on  $J$  clustering variables.*  
*Obtain  $QI$  (\* $CH$ \*) value for clustering solution derived by  $a$  in the original sample:  $QI_0(a)$ .*  
*For  $j=1...J$*   
    *Calculate the mean and standard deviation for  $X_j$ :  $M(X_j), Std(X_j)$*   
*For  $s=1...S$  (\* $S=20$ , number of samples\*)*  
    *For  $j=1...J$  (\* $J$ =number of clustering base variables)*  
        *For  $n=1...N$  (\* number of observations in  $D$ \*)*  
            *Randomly generate  $X_{jn\_s}$  (\* consider  $X_j \sim N(M(X_j), Std(X_j))$ \*)*  
        *Cluster sample  $s$  using algorithm  $a$*   
        *Obtain  $QI$  value for clustering solution derived by  $a$  in sample  $s$ :  $QI_s(a)$ .*  
    *Calculate the mean -  $QI_{av}(a)$  - and 95 percentile for  $QI - QI_{95}(a)$  - based in the  $S$  samples.*  
    *Use  $QI_{95}(a)$  to discard clustering solutions with no structure.*  
*Determine  $Max_a[QI_0(a) - QI_{av}(a)]$  and use it to evaluate the partitions provided by the algorithm  $a$  in data set  $D$ .*

First, the *hard* approach enables a preliminary step in clustering evaluation by determining whether the clustering structure should be considered, based on the empirical distribution of CH on the generated (under  $H_0$ ) random samples. In the present data sets, it is easy to conclude that there are clusters in data, since the CH values on the original sample are much higher than the 95 percentile values derived from the randomly generated samples.

The final selection of clustering results, according to the *hard* approach, relies on the differences between the CH corresponding to original sample and the average CH associated with the 20 randomly generated samples under  $H_0$ . This approach agrees with the *soft* approach in all data sets except for the Iris data set.



Finally, it is worthwhile to note that not all conclusions are in accordance with the *a priori* knowledge, according to the Rand index values obtained [36], which are good surrogates of the cluster-operators errors [9]:

$$\text{RAND}(\Pi^K, \Pi^Q) = \frac{\binom{n}{2} + \sum_{k=1}^K \sum_{q=1}^Q n_{kq}^2 - \frac{1}{2} \left( \sum_{k=1}^K n_{k\bullet}^2 + \sum_{q=1}^Q n_{\bullet q}^2 \right)}{\binom{n}{2}} \quad (15)$$

In fact, the best matches with the *real* structures (highest Rand index values) are not necessarily the clustering evidencing the best separation-compactness relationship [9].

These examples illustrate common situations in practice aiming to highlight the differences between the *soft* and *hard* approaches for evaluating clustering solutions, using the properties of separation and compactness. Some conclusions regarding the results obtained are presented in the next chapter.

## 6 Conclusions

### 6.1 General approach for evaluating a clustering structure

The first step in a clustering process should be the evaluation of whether clustering is worthwhile to perform, since it is possible that no clustering structure exists at all in a data set. Despite their referred limitations, homogeneity tests may (sometimes) be helpful in this context. As to quality indices, they are mostly incapable of (directly) differentiating this no-clustering situation: most of them are simply not defined for  $K=1$ , an exception being the Gap statistic whose construction relies on a homogeneity model [42]. However, as pointed out in the present work, virtually all quality indices can recur to the “Gap approach” and present an alternative – *hard* approach- to deal with the selection of a clustering solution. Despite this, the analyst frequently has to rely on (additional) empirical and domain knowledge in order to decide whether it is worthwhile to perform clustering analysis or not.

After having decided to perform clustering analysis, the adoption of an *appropriate* clustering process is essential, since it makes no sense to evaluate an *a priori* known to be *inappropriate* solution. Considerations regarding the selection of clustering base variables, of specific clustering

algorithms and of the corresponding objective functions, or of alternative algorithm parameterizations should, thus, be made in advance.

Quality indices may help to evaluate a (crisp) clustering structure resulting from clustering analysis. There are several quality indices reported in the literature. Most of them appear to be born as simple alternatives for working with compactness and separation, which are desirable properties of partitions. Most of the quality indices proponents provide empirical comparisons (using either real or simulated datasets) between the new index and some already known indices. They also tend to derive conclusions concerning the new index performance, such as: *the results have shown significant advantage of the new index over the other indices, especially in the cases...*[40] (p. 1856). In fact, most indices can be referred to as better than others in specific contexts and situations. However, there is no such index as the *best* quality index, which is a fact the analyst is confronted with when dealing with practical applications. Therefore the analyst should follow reliable procedures for clustering evaluation using quality indices. Alternative procedures may rely on:

- the use of several indices values, which may allow voting for the best solution at hand (a similar approach to the one suggested by [6]);
- the use of a specific index, either using empirical thresholds or using homogeneity based thresholds which enable the identification of *good enough* partitions.

In what concerns the derivation of empirical (*soft*) thresholds, difficulties may be related with the visual identification of an *elbow* which refers to the *argbest(QI)*. Some authors criticize this approach: *Statistical folklore has it that the location of such an elbow indicated the appropriate number of clusters*, [41] (p. 2)

## **6.2 The *hard* vs. *soft* approaches**

As opposed to the referred *soft* approach, the homogeneity based (*hard*) approach deals explicitly with the threshold problem.

There are, however, *a priori*, two main drawbacks of using homogeneity-based thresholds: the identification of appropriate homogeneity models is not consensual and the associated Monte Carlo procedures require a significant computational effort (e.g. [31]).

Taking into account the increasing availability of computational resources, the second drawback is losing relevance. As to the identification of the appropriate homogeneity hypothesis, it can still be regarded as a problem. However, having recognized that the homogeneity hypothesis (absence of structure situation) refers to a specific model, one can explicitly deal with the threshold problem when using quality indices. In addition, the analyst can discard clustering solutions whose quality index values are not significantly apart from the (specific) homogeneity situation considered in the null hypothesis.

In the present paper, we compare the performance of the *soft* and the *hard* approaches when using quality indices to evaluate clustering solutions in (practical) real examples. *A posteriori*, based on the results obtained, one can sustain the hypothesis that the *hard* approach, although theoretically more appropriate, yields conclusions that are similar to those based in the *soft* approach, which clearly eases the analyst's task. Of course, further research is needed in this context, namely recurring to artificial randomly generated data sets (with clusters), since it is possible that, in the real data sets used, the clustering base variables are not the real (complete) cause of clusters. In fact, simulated data will enable a more systematic approach for the comparison of indices' performance (see also [7]). In addition, the correlation between the Rand index and the quality indices should be considered for the selection of the best practices (see also [9]).

A similar trend – attempting to derive validation indices thresholds - seems to be occurring in the use of indices of agreement (Rand index, [36], for example) for evaluating the robustness of clustering solutions (e.g. [12] ). This issue should be the focus of the authors' future work.

Another interesting perspective regarding the use of quality indices is the one adopted by [21]. They consider a specific quality index (the silhouette index) as an objective function when clustering. This alternative role for quality indices also deserves future attention.

Finally, it is worthwhile to note that a clustering evaluation process could not be completed without mentioning the unbridgeable issue of interpretability and domain utility of a specific clustering solution: *Although validation and interpretation are not coincident there are many common features to allow thinking of them as quite intermixed: for instance finding a good interpretation is a part of validation; conversely, if the clusters are invalid, the interpretation seems unnecessary* (p. 160, [30]).

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**Table 1– Some quality indices**

Quality index	Reference	Comments
Hubert's $\Gamma$ statistic (normalized)	[22]	Hubert's $\Gamma$ statistic was originally devised to compare two different clustering structures (in time and space), [26].
Dunn	[13]	High time complexity and sensitive to noise in data, [19]
Calinski and Harabasz	[10]	The best index among 30 alternative criteria [29]
Hartigan	[20]	Hartigan's method requires a threshold that is not trivial to determine, [37]
Davies and Bouldin	[11]	The Davies-Bouldin index is suitable for evaluation of k-means partitioning, because it gives low values indicating good clustering results for hyper-spherical clusters [17].
Silhouette	[38] [24]	The silhouette measure considers a cluster as a good cluster if it is compact and separated from other clusters [15].
PBM	[34]	The index is a product of three factors and its maximization ensures the formation of a small number of compact clusters with large separation between at least two clusters [32].

**Table 2– Empirical Silhouette thresholds** (from: [24])

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Silhouette	Proposed interpretation
$\leq 0.25$	No substantial structure has been found
0.26-0.50	The structure is weak and could be artificial; please try additional methods on this data set
0.51-0.70	A reasonable structure has been found
0.71-1	A strong structure has been found

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**Table 3 – Data sets variables: parameters under H0**

<b>Iris</b>	sepal length	sepal width	petal length	petal width			
average	5.84	3.05	3.76	1.2			
st.dev.	0.83	0.43	1.76	0.76			
<b>Wine</b>	Alcohol	Malic acid	Ash	Alcalinity of Ash	Magnesium	Total phenols	Flavanoids
average	13	2.34	2.37	19.49	99.74	2.3	2.03
st.dev.	0.81	1.12	0.27	3.34	14.28	0.63	1.00
	Nonflavanoid phenols	Proanthocyanins	Color intensity	Hue	OD280/OD315 of diluted wines	Proline	
average	0.36	1.59	5.06	0.96	2.61	746.89	
st.dev.	0.12	0.57	2.32	0.23	0.71	314.91	
<b>Haberman</b>	Age of patient at time of operation	Patient's year of operation (year - 1900)	Number of positive axillary nodes detected				
average	52.46	62.85	4.03				
st.dev.	10.8	3.25	7.19				
<b>Diabetes</b>	Number of times pregnant	Diastolic blood pressure (mm Hg)	Triceps skin fold thickness (mm)	2-Hour serum insulin (mu U/ml)	Plasma glucose concentration a 2 hours in an oral glucose tolerance test		
average	3.85	69.11	20.54	79.80	120.89		
st.dev.	3.37	19.36	15.95	115.24	31.97		
	Body mass index (weight in kg/(height in m)^2)	Diabetes pedigree function	Age (years)				
average	31.99	0.45	33.24				
st.dev.	7.88	0.28	11.76				
<b>Breast Cancer</b>	Clump Thickness	Uniformity of Cell Size	Uniformity of Cell Shape	Marginal Adhesion	Single Epithelial Cell Size	Bare Nuclei	Bland Chromatin
average	4.42	3.13	3.21	2.81	3.22	3.46	3.44
st.dev.	2.82	3.05	2.97	2.86	2.21	3.64	2.44
	Normal Nucleoli	Mitoses					
average	2.87	1.59					
st.dev.	3.05	1.72					
<b>Glass</b>	refractive index	Sodium (unit measure+E11me	Magnesium	Aluminum	Silicon	Potassium	Calcium
average	1.52	13.41	2.68	1.44	72.65	0.50	8.96
st.dev.	0.00	0.82	1.44	0.50	0.77	0.65	1.42
	Iron						
average	0.18						
st.dev.	0.50						

**Table 4– Results from clustering evaluation**

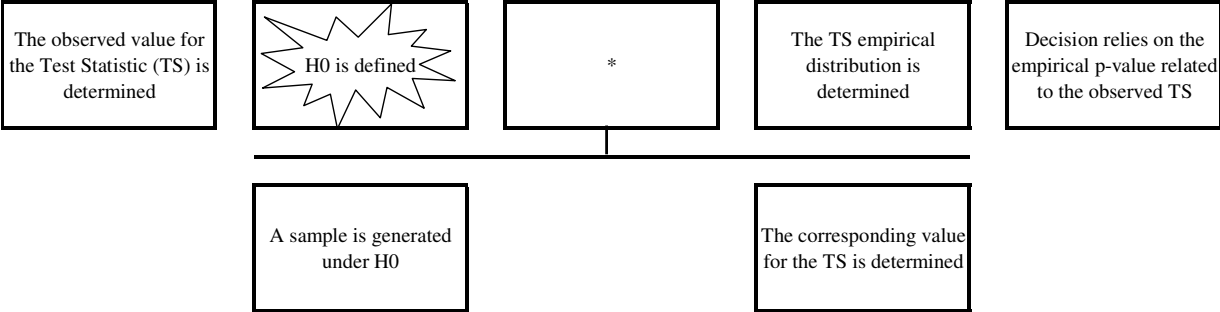
		<b>Iris</b>			<b>Wine</b>		
		Mixture Model	K-Means	Ward	Mixture Model	K-Means	Ward
Rand values	original sample	0.886	0.874	0.88	0.962	0.947	0.906
	original sample	554.63	<b>560.37</b>	556.84	<b>217.33</b>	212.7	155.91
	95 percentile for 20 samples, under H0	115.43	121.03	109.66	22.46	56.36	44.96
	average for 20 samples under H0				7.285	15.291	11.876
CH values	difference	30.928	91.0535	82.0225			
		<b>523.7</b>	469.32	474.82	<b>210.05</b>	197.41	144.03
		<b>Haberman</b>			<b>Diabetes</b>		
		Mixture Model	K-Means	Ward	Mixture Model	K-Means	Ward
Rand values	original sample	0.578	0.619	0.613	0.514	0.559	0.516
	original sample	48.16	<b>76.34</b>	69.99	<b>510.01</b>	363.82	301.3
	95 percentile for 20 samples, under H0	2.17	8.323	3.045			
	average for 20 samples under H0	0.757	1.627	1.03	8.286	7.0295	3.892
CH values	difference	47.403	<b>74.714</b>	68.96	<b>508.164</b>	362.554	300.518
		<b>Breast cancer</b>			<b>Glass</b>		
		Mixture Model	K-Means	Ward	Mixture Model	K-Means	Ward
Rand values	original sample	0.872	0.923	0.934	0.695	0.593	0.657
	original sample	738.93	<b>1039.01</b>	927.03	49.72	<b>69.39</b>	53.56
	95 percentile for 20 samples, under H0	5.477	2.998	2.9845	1.864	1.8225	1.832
	average for 20 samples under H0	1.149	0.8285	1.0985	0.925	1.055	1.069
CH values	difference	737.78	<b>1038.18</b>	925.93	48.796	<b>68.335</b>	52.491

**Figure 1 - Monte Carlo procedure in homogeneity tests**

**Figure 2 - General (soft) procedure for clustering evaluation using quality indices**

**Figure 3 - General (hard, Monte Carlo) procedure for clustering evaluation using quality indices**

Figure 1



\* indicates repetition

Figure 2

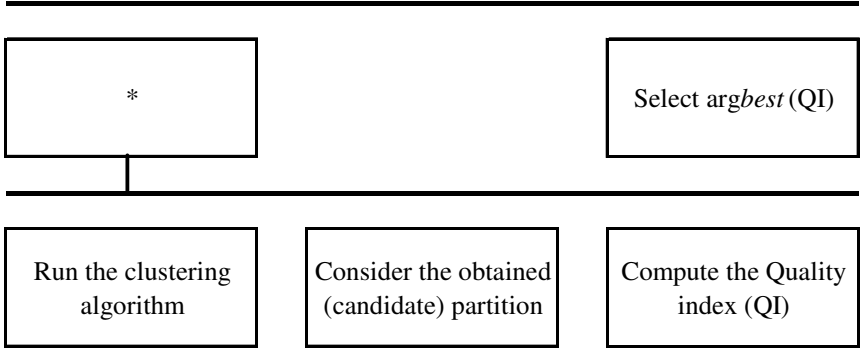


Figure 3

