

#### **SCHOLARLY COMMONS**

Office of Diversity & Inclusion

Administration and Offices

10-2014

#### Linking Innovation & Creativity with Diversity & Inclusion Using Lean Six Sigma

Robin A. Roberts

Embry-Riddle Aeronautical University, roberr36@erau.edu

Follow this and additional works at: https://commons.erau.edu/db-diversity-inclusion

Part of the Gender and Sexuality Commons, Human Resources Management Commons, Leadership Studies Commons, and the Race and Ethnicity Commons

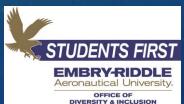
#### **Scholarly Commons Citation**

Roberts, R. A. (2014). Linking Innovation & Creativity with Diversity & Inclusion Using Lean Six Sigma. , (). Retrieved from https://commons.erau.edu/db-diversity-inclusion/3

This Presentation without Video is brought to you for free and open access by the Administration and Offices at Scholarly Commons. It has been accepted for inclusion in Office of Diversity & Inclusion by an authorized administrator of Scholarly Commons. For more information, please contact commons@erau.edu.

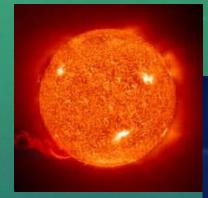
## LINKING INNOVATION & CREATIVITY WITH DIVERSITY & INCLUSION USING LEAN SIX SIGMA

DR. ROBIN ROBERTS, DIRECTOR



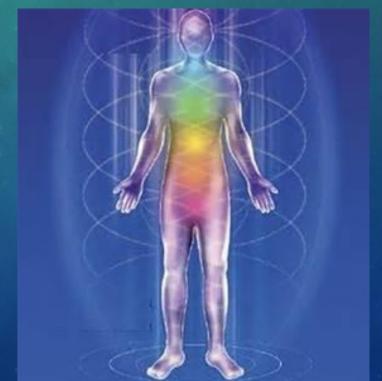
SHRM DIVERSITY & INCLUSION CONFERENCE 10/13/14-10/15/14

## HUMAN ENERGY



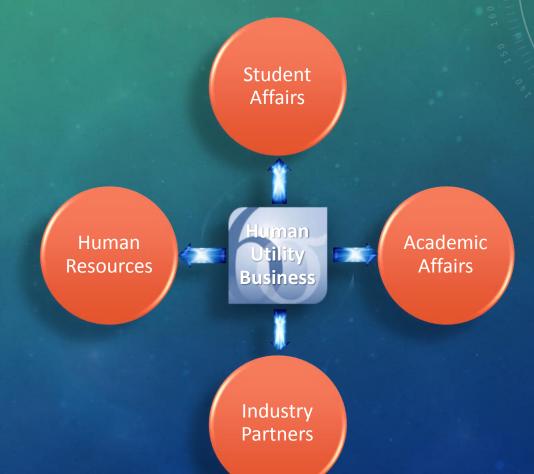






## HUMAN UTILITY BUSINESS (HUB™) MODEL







# **Business Model**



Define – identify and validate

Measure –academic/ social engagement

Analyze –internal and external influences

Improve –stakeholders decisions

Cultural competency – immersion

## LEAN SIX SIGMA AND CRITICAL SUCCESS FACTORS



### LEAN SIX SIGMA AND THE LAW OF THRIVE

- CHANGE
  - THRIVE
    - CHANGE
      - THRIVE



