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Examining the Prevalence of Burnout Among Golf Operations Employees in Canada

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This project examined the prevalence of burnout among golf operations employees across Canada and the effects of various antecedents and outcomes associated with the burnout phenomenon. A multiple regression analysis revealed significant relationships between burnout and post-secondary education, job role, and the average number of hours worked. Using path analysis, significant relationships were also found between job satisfaction and burnout, turnover, and organizational commitment, burnout and turnover, and organizational support and organizational commitment. A revised version of Walters and Raybould's (2007) conceptual model of burnout introduced non-mediated relationships between the antecedents and outcomes of burnout, furthering our understanding of the burnout phenomenon. The results of this study stress the importance of organizational support and job satisfaction, and how these antecedents can influence the burnout, organizational commitment, and turnover intentions of golf operations employees. To read more please see <https://scholar.uwindsor.ca/etd/8786/>.