Library Publications

Library Instruction & Publications

9-2021

2020-21 Annual Report

David McCaslin

Annual Report: July 2020-June 2021

Director's Message

There was nothing comfortable about the challenges brought on by the COVID-19 pandemic. However, the lessons learned and processes created during the spring 2020 semester helped inform the library staff on how best to address a _full_ academic year of remote learning and support. I'm proud of how our staff stuck together, continued to be engaged with students, faculty, and fellow staff across campus.

David McCaslin, Library Director

2020-2021 Academic Year

What's here?

 Impact of COVID-19

 2020-21 Library Resources and Services Data

 Library plan for 2021-22

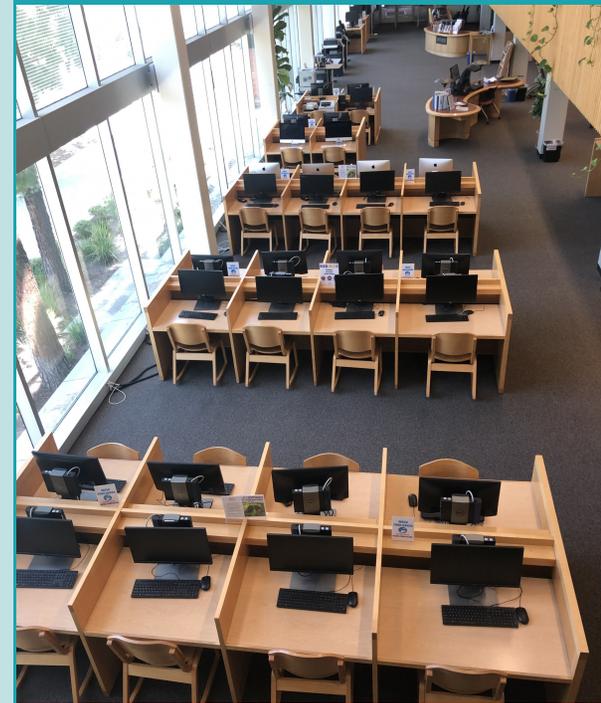 Library Team

Wardman Library   Annual Report, 2020-21

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Continued Impact of COVID-19 on Wardman Library

The impact of COVID-19 on the Wardman Library's resources, services, and spaces continued through the 2020-21 academic year of remote learning and will continue beyond our return to campus for 2021-22. With the shift to remote learning during the Spring 2020 semester, the Library had an advantage as most of the campus community was familiar with the Library's resources and services. The Library also played an important role in providing assistance to online courses through our Moodle support and training.

The 2020-21 academic year presented its own set of complexities. Whittier College welcomed a first-year class that had no familiarity with Wardman Library, its services, resources, or staff. In addition, the academic calendar moved away from traditional fall-spring semesters to shorter hyper-focused 6-week modules.

The physical circulation of materials (print and e-devices) naturally declined during the year but the work and support provided by the library staff and librarians did not.   Maintaining access to information resources and providing support to users is a 24/7 operation. During the 2020-21 academic year, the Library staff provided curbside pick-up for books, processed interlibrary loan requests, scanned pages from print materials for students, and worked on collection projects. When remote, staff continued to engage with faculty, students, and fellow staff on facilitating access to resources, provided instructional and research support, collection management projects including reformatting materials for our digital repository.

Access to resources

The Wardman Library provided a robust collection of print and electronic resources to the campus community. The pandemic-impacted budget cut resulted in the cancelation of lower-use databases and e-journals. However, the Library focused on providing a reliable avenue for access to streaming films which was an emphasis in many courses in 2020-21. The Library also redirected its monograph acquisitions towards the electronic format as a means of more equitable access and sustainability.
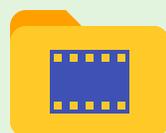
Electronic collections

- New eBooks added: 28,621
- New databases added: 2
- e-Journals added: 7*
- Streaming film licenses: 157

- e-Book downloads/retrievals: 6,069
- Database/e-journals downloads/retrievals: 41,367
- Streaming video views: 4,652

- Canceled databases: 12
- Canceled e-journals: 60

- Total ebooks: 247,395
- Total e-journals^: 589,119
- Total databases: 64

*Includes e-newspapers
^Includes open access titles and titles within subscribed databases

Physical collections

- Book checkouts: 1,555
- Scan requests: 87
- Reserve checkouts: 7
- Laptop checkouts: 12
- All other technology: 14

- Print books added: 277
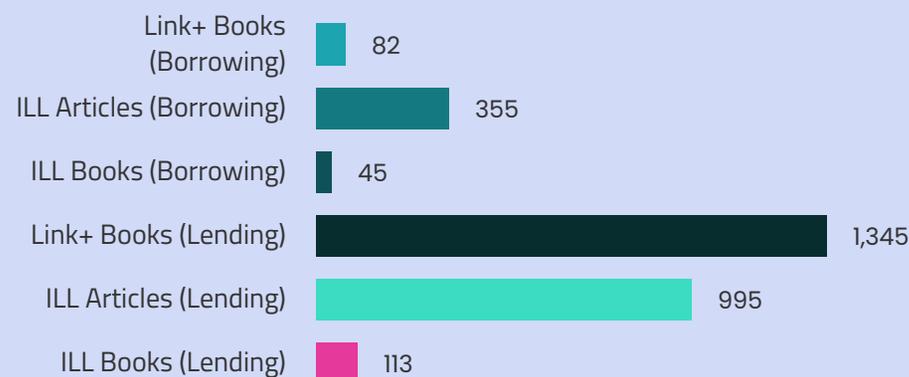- Print reserves added: 66

- Total print books: 181,974
- Total print journals: 1,014
- Total DVDs: 3,788
- Course Reserves: 176

Link+ & Interlibrary Loan (ILL)

Category	Value
Link+ Books (Borrowing)	82
ILL Articles (Borrowing)	355
ILL Books (Borrowing)	45
Link+ Books (Lending)	1,345
ILL Articles (Lending)	995
ILL Books (Lending)	113

Research and Instructional Support

Research Assistance

578 research/service questions or requests

These questions/requests came from faculty, students, staff, and, in a few instances, non-Whittier College patrons. They ranged from assistance in developing a research strategy for a topic to help in requesting an article from another library.

Moodle Support

392 tickets and **6** workshops

Moodle support involved providing a ticketing system for faculty and students to report problems or submit questions. Help included setting up a course page all the way through support with final grading. In addition to individual support, the Library held workshops to assist faculty on a variety of topics.

Workshops

37 workshops

These proactive workshops held during the academic year were primarily geared towards students and included these topics:
- Introduction to Online Library Research
- Finding Peer Reviewed/Scholarly Resources
- Plagiarism and Citing Sources
- Evaluating Information in the Age of Fake News
- Primary Resources

In-class Instruction

25 in-class instruction sessions

By faculty request, librarians visited individual classes to provide instruction focused on a particular assignment or a topic like annotated bibliographies, peer-reviewed resources, and subject specific databases.

Poet Commons

In its first _full_ year as the campus' digital repository, _Poet Commons_ continued to grow in terms of content, impact, and strategy.

Usage/Impact

- Total downloads:**17,432**
- Total streams of video content: **109**
- Downloads from **138 countries**
- Downloads from **819 institutions** _(51% from fellow educational institutions)_

Content

846 works deposited during the 2020-21 academic year.
This included:
- Student works
- Faculty works
- Campus publications
- Materials from the Archives

Key Initiatives

- Library staff completed the digitization of the _Acropolis_ yearbook (1902 - 2013).
- Library staff completed the digitization of _The Rock_, official magazine of Whittier College (1944 - 2019).
- The Library collaborated with the Associated Students of Whittier College (ASWC) organization to archive the student government's documentation.
- The Library collaborated with history students to establish a _COVID-19 @ Whittier College_ archive to document the campus experiences related to the pandemic.
- Faculty approved an initiative to provide Seniors the opportunity to archive their senior projects into Poet Commons.

Browse
Collections
Archives & Special Collections
Disciplines
Authors

Search
Enter search terms:
[ ] Search
in Poet Commons
Advanced Search
Notify me via email or RSS

Author Corner
Author FAQ
Submit Research

About Poet Commons

Poet Commons shares the academic and creative culture of the Whittier College Community. The constantly-growing collection includes student research and scholarship, faculty publications, college history, and the unique materials of the Library's Archives and Special Collections. Poet Commons is administered by Whittier College's Wardman Library and serves as a digital archive for these materials.

Browse Research and Campus Collections [Follow]

- All Collections
- Poet Profiles
- Expert Index

Reader from: 🇺🇸 Richardson, Texas, United States
The Rock, October, 1956 (vol. 19, no. 3)
Whittier College
The Rock

Recent Downloads
55 of 60
in the past day

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1,262 — Total Papers
35,812 — Total Downloads
33,274 — Downloads in the past year

At a Glance
Top 10 Downloads
All time
Recent Additions
20 most recent additions
Activity by year

Paper of the Day
10.19.15.
Tana Duong

Library plan for 2021-22: Goals and initiatives

» Prepare the Library for reopening to campus

» Collaborate on the Center for Teaching & Learning

» Create the Library Instructional Space (LIS) for use

» Strategically identify new information resources for campus

» Finalize Article on Demand service

» Identify and support staff development opportunities

Library Team

Laura Andrade
Library Technical Assistant

Laura has been at the Wardman Library since October 2018. Her favorite children's book is Corduroy by Don Freeman.

David McCaslin
Library Director

David has been at the Wardman Library since July 2018. His favorite movies are The Sweet Hereafter and The Wrestler.

Joseph Dmohowski
Serials & E-Resources Librarian

Joe has been at the Wardman Library since July 1985. His favorite movie is The Right Stuff and he loves the USC Trojans.

Christina Mecklenburg
Administrative Office Assistant

Christina has been at the Wardman Library since 2014. Her favorite book is Extremely Loud and Incredibly Close by Jonathan Safran Foer.

Emily Elliott
Library Services Specialist

Emily has been at the Wardman Library since March 2020. Her favorite movie is Across the Universe.

Steven Musser
Acquisitions & Building Coordinator

Steven has been at the Wardman Library for 28.5 years. His favorite book is The Sun Also Rises by Hemingway. His favorite movie is The Godfather.

Azeem Khan
Research & Instructional Librarian

Azeem has been at the Wardman Library since December 2018. His favorite novel is The Hearing Trumpet by Leonora Carrington.

Nick Velkavrh
Associate Library Director and Systems Librarian

Nick has been at the Wardman Library since August 2011. His favorite book series is the Harry Bosch series by Michael Connelly.

Eun Ji Kim
Collections Management Librarian

Eun Ji has been at the Wardman Library since April 2019. She likes to travel, watch movies, read books in Korean, and spend time with her family in nature.

Sonia Chaidez
Instructional Technologist

Sonia has been at the Wardman Library for 13 years. Her favorite book is One Hundred Years of Solitude by Gabriel Garcia Marquez.