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#### Reducing the Stigma of Nurses in Recovery: Substance Use Disorder and Alternative-to-Discipline Program Education for Nurses

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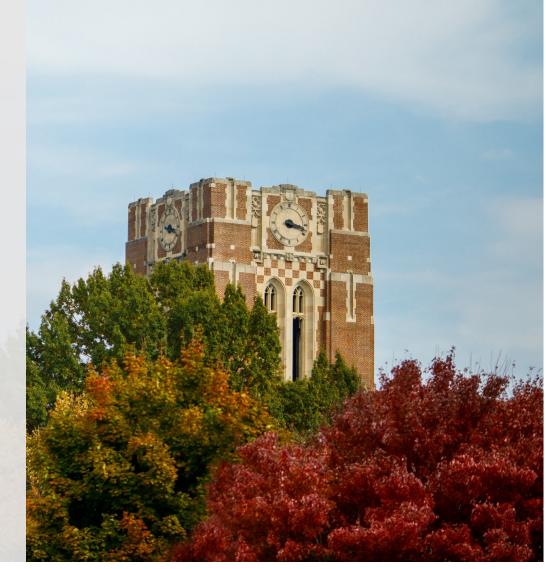
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Reducing the Stigma of Nurses in Recovery: Substance Use Disorder and Alternative-to-Discipline Program Education for Nurses





"A lack of knowledge concerning substance use disorders results in a lack of awareness concerning signs and symptoms of addiction. This hinders the ability of nurses to identify and address signs and symptoms of substance abuse in colleagues. Ultimately, this lack of education also promotes the negative stereotypes and stigmas associated with substance abuse among nurses. These attitudes may deter nurses from divulging the truth about their addictions, thereby preventing them from seeking the help they need."



American Addiction Centers



#### **Problem Overview**

- Previous studies have shown that lack of Substance Use Disorder (SUD) education, addiction stigma, and fear of professional consequences are the most common barriers to nurses seeking Alternative-to-Discipline (ADP) assistance for addiction.
- Although SUD rates among nurses are similar to those of the general population, chemically impaired or intoxicated nurses pose patient safety risks that can be linked to thousands of workplace injuries and adverse medical errors per year.
- Lack of SUD education for nurses and nurse managers presents a critical knowledge gap that decreases the likelihood of early recognition and intervention from taking place, leaving nurses at increased risk for developing unchecked chemical dependency.
- Continued failure of nurses with SUD to voluntarily seek or be referred to mental health and addiction treatment present ongoing risks to both themselves and patients under their care as impaired nurses remain hidden in the workforce.

(Cares et al., 2015; Epstein et al., 2010; Worley, 2017)



### **Problem Significance**

- Studies suggest the prevalence of Substance Use Disorder (SUD) among nurses is approximately 10-15%, similar to rates seen in the general U.S. population
- At this rate it can be assumed that at any given time, over 300,000 of the 3 million actively employed registered nurses in America are providing healthcare while under the influence of mood-altering substances.
- As of 2020, the U.S. Bureau of Labor Statistics estimates there are approximately three million actively licensed registered nurses in the United States, including 93,000 in the state of TN.
- Data obtained from the Tennessee Peer Assistance Program (TnPAP) indicate less than 5% of the estimated 9,300 actively licensed TN nurses struggling with SUD are identified annually and referred to their interventional resources for addiction treatment and education.

(bls.gov, 2021; Monroe et al., 2013; TN Peer Assistance Program, 2021)



### **Project Purpose & Goals**

#### Purpose:

 Implement a new educational program for nurses and nurse managers regarding SUD and ADPs.

#### Goals:

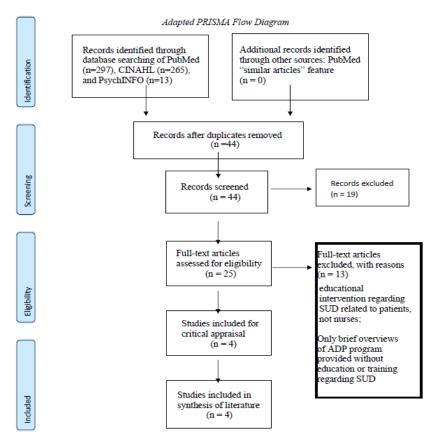
- Reduce addiction stigma of nurses in recovery.
- Foster a favorable perception of alternative-to-discipline programs for nurses in active addiction and in recovery.
- Facilitate early detection and intervention of substance use disorder among nurses.

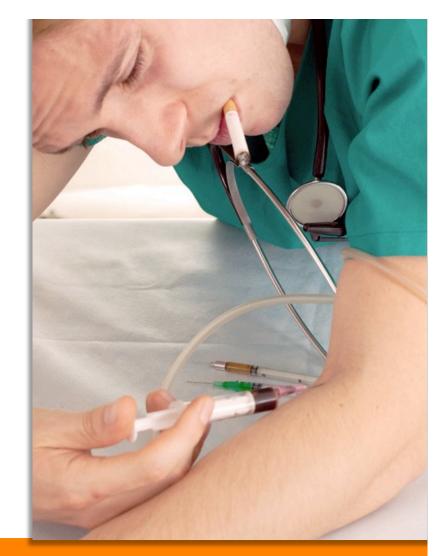






#### **Literature Search**







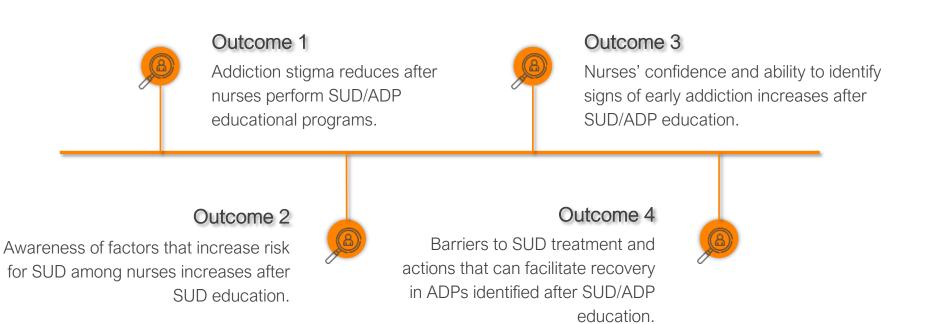
#### **Critical Appraisal**

All studies were systematically appraised as per the Johns Hopkins Nursing Evidence-Based Practice (JHNEBP)





### Synthesis of Research Evidence

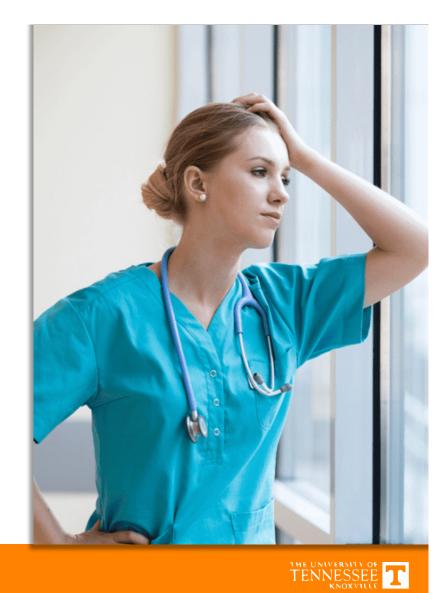




## **Patient Preferences**

- Lack of SUD education contributes to the stigmatization of the disease among nurses and nursing supervisors.
- Educational programs targeting nurses and other health care professionals are effective measures at reducing SUD stigmatization and creates a supportive environment for nurses in recovery.
- Preferences regarding learning methodologies and preconceptions of addiction stigma will be taken into consideration when designing educational material.

(Cadiz et al., 2012)



#### Recommendations



Implementation of an SUD and ADP educational program for nurses to reduce addiction stigma.

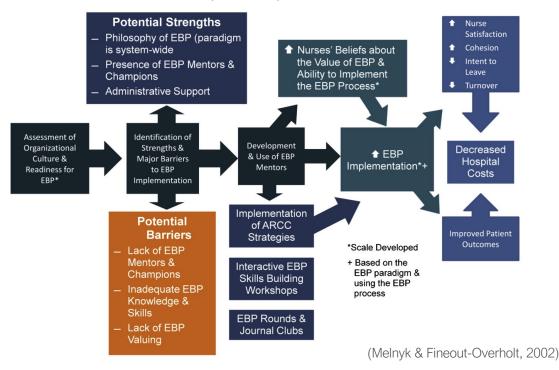
It is recommended employers provide nurses educational program to increase knowledgebase regarding early recognition & intervention of SUD.

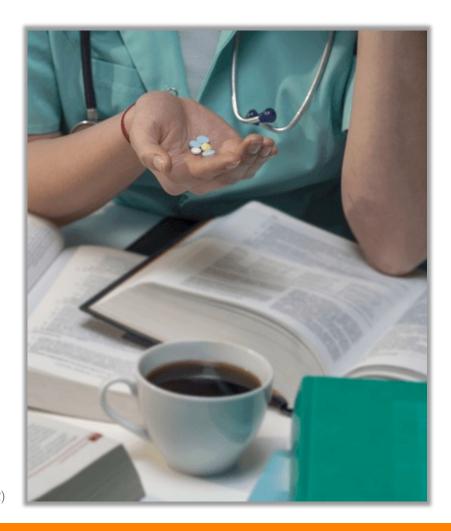
Synthesis of the literature provides strong evidence that SUD education helps nurses identify and overcome barriers to SUD treatment and safe return to nursing practice while in recovery with the assistance of an ADP.



#### **EBP Framework**

#### Advancing Research and Clinical Practice through Close Collaboration (ARCC) Model







## **Aims of Recommended Practice Change**



Decrease addiction stigma & increase confidence in identifying substance use disorders (SUDs) among fellow nurses.



80% or more of nurses will report decreased addiction stigma and increased confidence in their ability to identify substance use disorder (SUD) in fellow nurses after performing educational training pertaining to SUDs and alternative-to-discipline programs for nurses struggling with addiction.



Nurses will report an increased willingness to self-report themselves or a fellow nurse to an ADP program if SUD is suspected or confirmed.



# **PICOT** Question

"Among nurses, how does education regarding substance use disorders and alternative-to-discipline recovery programs for nurses struggling with addiction compared to no training affect perceptions of nurses in recovery?"





# Implementation



### **Setting and Population**

- Outpatient collegiate health care clinic which services currently enrolled on-campus
   and commuter students
- Medical services provided at the proposed project site include primary care, psychiatric services, sports medicine, physical therapy, gynecology, general surgery consultation, and pharmaceutical access
- 36,000 outpatient visits annually
- Staff: 4 MD's, 8 APRN's, 14 RN's, 1 LPN, 17 support or administrative
- Implementation will include only APRN's and RN's



## Team/Stakeholders

- Project Team Members
  - DNP Student
  - Faculty committee chairs
  - Community committee member

#### Additional Stakeholders

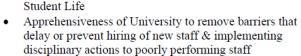
- Site medical director
- Site nursing director
- Staff nurses
- UT-Knoxville statistician





| INTERNAL FACTORS   |   |
|--|---|
| STRENGTHS  | WEAKNESSES  |
| <ul> <li>Clinic offers multidisciplinary care specialties (primary/acute care, women's health, sports medicine, mental health, physical therapy, health and wellness education, allergy and immunizations)</li> <li>On-site radiological, pharmacy and laboratory services</li> <li>Services available only to UTK students, a younger healthier patient population with fewer comorbidities and complications</li> <li>Highly skilled flexible administrative team</li> <li>Clinic does not directly bill third-party insurance, eliminating complicated in-house billing procedures</li> <li>Clinic absorbs some of the local healthcare burden due to the COVID-19 pandemic by offering students testing and vaccinations</li> <li>High patient satisfaction ratings</li> </ul> | <ul> <li>No SUD/ADP education provided to nursing staff</li> <li>Concerns with meeting clinical and administrative staffing needs</li> <li>Administrative communication gaps</li> <li>Accountability for poor staff performance</li> <li>Inconsistent training opportunities due to pandemi related time constraints and staffing limitations</li> <li>Confusion regarding some position expectations</li> <li>Extended hours due to pandemic response causing possible staff burnout and poor moral</li> </ul> |
| EXTERNAL FACTORS   |   |
| OPPORTUNITIES  | THREATS   |
| <ul> <li>Desire for nurse SUD/ADP training and education</li> <li>Increased staffing due to pandemic response</li> <li>Room for logistical, technical and personnel expansion in large new facility constructed in 2012</li> </ul>   | <ul> <li>Addiction stigma</li> <li>Staff turnover</li> <li>Budget</li> <li>Administrative oversight of University Division or</li> </ul>  |

- Intuitive EMR changes providing informative data analysis used to improve clinical and administrative workflows
- Collaborate with in-house Health & Wellness Center to promote health
   education resources
- Consistent and manageable clinic hours of operation that coincides with appropriate level of staffing



- Increased workload due to COVID-19
- Pressure to reduce costs while meeting increasing demands and expectations



Project Site SWOT Analysis



# Methodology

- One group
  - 15 staff nurses (RN & LPN)
  - 8 APRNs
- EBP Quality Improvement
  - Non-random
  - No control group
- Pre- and post- survey evaluations prior to and immediately following educational intervention module.







|   | MY COURSES | DOCUMENTS  |   |   |
|---|------------|--|---|---|
| My Courses  |            |  |   |   |
| BASICS OF ADDI<br>HEALTHCARE EN<br>Basics of Addiction<br>Environment |            | HEALTHCARE PROVIDER WITH A<br>SUBSTANCE USE DISORDER<br>Healthcare Provider With A Substance<br>Use Disorder | NURSE WITH A SUBSTANCE USE<br>DISORDER<br>Nurse With A Substance Use Disorder | PRESCRIBING FUNDAMENTALS Prescribing Fundamentals |
| Status  | te         | Status   | Status  | Status  |



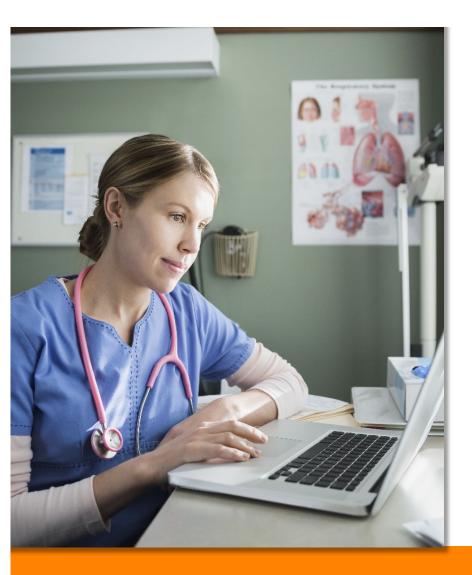
# Educational Intervention Module (Intro page)

The Nurse with a Substance Use Disorder: Identification and Intervention course will help you understand the Duty to Report rules as issued by the Tennessee Department of Health, help you recognize the signs and symptoms of a substance use disorder, and take the necessary action when a nurse shows these symptoms. This course will also help you to initiate and successfully manage an intervention.

This course takes approximately 30 minutes to complete.

| = | About This Course               |   |
|---|---------------------------------|---|
| = | Section One: Signs and Symptoms |   |
| = | Section Two: Take Action        |   |
| = | Section Three: The Intervention |   |
| = | Summary                         | 0 |





- Post intervention survey example (next 3 slides)
  - Pre intervention survey will not include last four questions on post survey



| Age:  | While in a nursing school program, were you provided education regarding the risks for developing a substance use disorder as a nurse?          |           |
|---|---|-----------|
|   | O Yes   |           |
| Gender Identity:  | O No  |           |
| O Male  |   |           |
| O Female  | Since graduating a nursing school program, have you received continuing education   |           |
| O Non-binary / third gender   | regarding addiction risks among nurses, workplace impairment, or recovery assistance<br>programs available to nurses struggling with addiction? |           |
| Race:   | O Yes   |           |
| O American Indian or Alaska Native  | O No  |           |
| O Asian American  |   |           |
| O Black or African American   | Do you perceive nurses to be at a higher or lower risk of drug and alcohol abuse than the   |           |
| O Hispanic  | general public?   |           |
| O Native Hawaiian or Other Pacific Islander   |   |           |
| O White   | Significantly lower risk  |           |
|   | O Slightly lower risk   |           |
| Years experience as a RN or APRN:   | ◯ Same risk   |           |
|   | Slightly higher risk  |           |
|   | <ul> <li>Significantly higher risk</li> </ul>   |           |
| What unit(s) have you worked for a majority of your nursing career? (select all that apply) | In your estimation, what percentage of nurses struggle with substance use disorder at   |           |
| Med-surg  | some point during their career?   |           |
| ICU/ER  | 0-10%   |           |
| Obstetrics/Women's health   |   |           |
| Outpatient  | 0 10-20%  |           |
| Long term care  | 0 20-30%  |           |
| Home health   | 0 30-40%  |           |
| Collegiate/university setting   | ○ 40% or greater  |           |
| Other   |   | TENNESSEE |

| How do the following factors affect the risk of substance abuse in nurses when compared to the general public? (High stress work; narcotic access; lack of addiction education; pain; | Rate your comfort level in confronting or reporting a fellow nurse you know or suspect is in<br>active addiction: |
|---|---|
| poor coping mechanisms; history of trauma; difficulty maintaining work/life balance)  | active addiction.   |
| poor coping mechanisms, matory or reading, amounty maintaining working balancey   | Not comfortable at all  |
| O Significantly lower risk  | Apprehensive but still somewhat comfortable   |
| O Slightly lower risk   | Comfortable   |
| O Same risk   | Very comfortable  |
| O Slightly higher risk  |   |
| O Significantly higher risk   |   |
|   | What influence do you believe the following factors have on a nurse's willingness to seek                         |
|   | help for addiction?(Shame; guilt; fear of termination; unawareness of alternative to                              |
| What are the most common early signs of substance use disorder among nurses? (select  | discipline programs; failure of fellow nurses to recognize signs of addiction)                                    |
| all that apply)   | Significantly negative influence  |
| Excessive tardiness/missed shifts   | Negative influence  |
| Decreased productivity  | Non-influential   |
| Physical signs (disheveled/messy appearance, always fatigued)   | Positive influence  |
| Prefers night shifts  | Very positive influence   |
| Frequently isolates from co-workers   |   |
| Requests patient assignments that require pain management regimens  |   |
|   | Rate your awareness of the existence of peer-assistance programs that allow nurses to                             |
|   | seek treatment and continue working in the nursing profession while in recovery from                              |
| What initial step would you take to intervene if you suspected a fellow nurse was struggling  | addiction?  |
| with addiction?   | Not aware of any programs   |
| Avoid intervening until obvious impairment is observed  | Somewhat aware  |
| One-on-one intervention   | O Aware   |
| O Immediately inform nurse manager  | Very aware  |
| Report suspected impairment to board of nursing   | <ul> <li>Have personally used a recovery assistance program for nurses</li> </ul>                                 |
|   |   |
|   |   |
| Rate your level of confidence in your ability to identify early signs of addiction in yourself or   | Rate your current knowledge level of the alternative-to-discipline process for nurses in                          |
| a fellow nurse:   | recovery:   |
| O Not confident at all  | Not knowledgeable   |
| O Somewhat confident  | Somewhat knowledgeable  |
| O Confident   |   |
| Very confident  | Very knowledgeable  |
|   |   |
|   |   |



| Rate your comfort level in working closely with a nurse in recovery from addiction:   | Has this education increased your confidence level in identifying early signs of addiction in |
|---|---|
| O Not comfortable at all  | your personal life and that of your peers in nursing?   |
| Apprehensive but still somewhat comfortable   | O Greatly decreased   |
| O Comfortable   | O Decreased   |
| O Very comfortable  | O No change   |
|   |   |
| How do ADP monitoring program work restrictions (i.e., limited narcotic access; no overtime<br>or night shifts; etc.) affect nurse willingness to seek help for addiction?    | Greatly increased   |
| Greatly deters willingness  |   |
| O Deters willingness  | How has this education affected your confidence to intervene when you suspect a fellow        |
| O No effect on willingness  | nurse is struggling with addiction?   |
| O Encourages willingness  | Greatly decreased   |
| O Greatly encourages willingness  | O Decreased   |
|   | No change   |
| What effect do you believe alternative-to-discipline monitoring programs have on a nurse's<br>ability to safely return to practice while in the recovery stages of addiction? |   |
|   | O Greatly increased   |
| O Significantly negative effect   |   |
| O Negative effect   |   |
| O No effect   | Has this education improved the likelihood you would voluntarily seek help from an            |
| O Positive effect   | alternative-to-discipline program if you recognize early signs of addiction in yourself?      |
| O Significantly positive effect   | Greatly decreased   |
|   | O Decreased   |
| Has this education positively or negatively affected your perceptions of substance use  | O No change   |
| disorder among nurses?  |   |
|   | Greatly increased   |
| Extremely negative  |   |
| O Somewhat negative   |   |
| Neither positive nor negative   |   |
| Somewhat positive     Extremely positive  |   |
| C Extremely positive  |   |
|   |   |

## **Data Collection & Analysis**

- Collection at two intervals:
  - Pre-educational intervention
  - Post- educational intervention
- Outcome measures recorded via Qualtrics survey
- Privacy and confidentiality protection through collection, storage, analysis, and transfer
- Data analysis:
  - Descriptive statistics for demographic variables
  - Repeated-measures Analysis of Variance to determine cause-effect relationship among variables





# **Data Security**

- Data points recorded in an anonymized, password-protected data collection spreadsheet
- No PHI on data collection tool
- Data collection spreadsheet will be stored in HIPAA/PHI certified UTK sponsored OneDrive for Business platform
- Data transfer performed via UT Vault, a secure encrypted HIPAA/PHI certified file transfer application







# **Results/Clinical Significance**

- Has this education positively or negatively affected your perceptions of substance use disorder among nurses?
  - 83% answered "Positive"
- Has this education increased your confidence level in identifying early signs of addiction in your personal life and that of your peers in nursing?
  - 92% answered "Increased"
- How has this education affected your confidence to intervene when you suspect a fellow nurse is struggling with addiction?
  - 100% answered "Increased"
- Has this education improved the likelihood you would voluntarily seek help from an alternative-to-discipline program if you recognize early signs of addiction in yourself?
  - 75% answered "Increased"



# **Outcomes & Implications**

Survey responses indicate nurses gained clinically significant knowledge and confidence regarding the following:

- Understanding of the physical and emotional effects of addiction
- Risk factors for addiction associated with the nursing profession
- Warning signs of an impaired nursing professional while on the job
- Appropriate action(s) when addictive behavior is suspected in a co-worker
- Knowledge and confidence in ADP policies and procedures
- Willingness to intervene by self-reporting or reporting a fellow nurse when suspected of SUD
- Reduced stigma regarding nurses in recovery safely returning to practice after ADP process



### Dissemination

Stakeholder presentation

#### Manuscript submission to: Journal of Addictions Nursing



The Official Publication of the International Nurses Society on Addictions



A Journal for the Prevention and Management of Addictions





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### **Questions?**



