

### Journal Club



Qazvin University of Medical Sciences

# Ahmad Ghashghaee

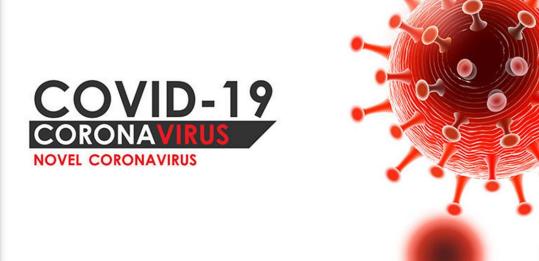
The Impact of Covid-19 Pandemic on Hospital Key Performance Indicators (KPIs)

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Overseer: Dr. Khosravizadeh











# Pandemic in Iran

**Swine Influenza** 

**Typhoid Fever** 

Cholera

Spanish flu

**Typhus** 

Covid-19

**Smallpox** 

**Malarial** 

SARS/MERS

**Avian Influenza** 





# HOSPITAL WORKERS ARE

# HEROES



BSC perspectives	Indic	Indicators		Indicators	
Finance (F)	F1	Ratio of total revenue to total costs	F6	Current cost per bed	
	F2	% Deductions of hospital	F7	the ratio of capital expenditures to current costs	
	F3	Average hospitalization expenditures	F8	the cost of drugs and materials	
	F4	Average outpatient expenditures	F9	%Personnel costs of total costs	
	F5	Average expenditures per bed per day	F10	Total fixed cost for per Bed occupancy	
Internal Process (P)	P1	average Length of stay	P15	Wrong-site surgery	
	P2	Bed Turnover Interval	P16	Leaving a foreign object during surgery	
	Р3	Bed occupancy	P17	Medication errors	
	P4	bed turnover	P18	wrong in the type of blood group	
	P5	Mortality rate	P19	Patient falls rate	
	P6	Cancelled operations	P20	Hospital accidents prevalence rate	
	P7	% Repeated surgeries	P21	Sentinel event rate	
	P8	Discharge with Personal satisfaction	P22	Needlesticks and sharps injury	
	P9	Hospital infection rate	P23	the legal complaint from a hospital	
	P10	Clinical errors	P24	Doctors on-call at night	
	P11	Readmission rate	P25	Waiting time for admission operation room	
	P12	% Occupational accidents	P26	Mean Length of stay in emergency department	
		Pressure Ulcers rate	P27	Emergency Room (ER) waiting time	
	P14	Medical errors	P28	Waiting time from triage to see doctor	
Learning and Growth (G)	G1	Staff satisfaction rate	G6	the amount of the electronic medical record	
	G2	Staff turnover	G7	number of days of sick leave to total employees ratio	
		Training expenditures per capita	G8	Employee absenteeism rate	
		key Jobs Contains substitute	G9	Rate of employee sick-leave	
	G5	Average hours of Internet use			
Customer (C)	C1	The facilities for families and visitors	C4	Other Stakeholders satisfaction	
	C2	Patients satisfaction percentage	C5	Social satisfaction	
	C3	Rate of Patient complaints			







#### First Article

#### **Short Communication**

Healthcare indicators associated with COVID-19 death rates in the European Union

Journal: Public Health

Indexing: Web of Science Core Collection: Science Citation Index Expanded, Current Contents:

Clinical Medicine, MEDLINE (Index Medicus), PubMed Central, Scopus, Embase (Excerpta Medica),

Google Scholar

Impact Factor: 2.427





#### **Second Article**

Time series

Impact of coronavirus disease 2019 (COVID-19) on US Hospitals and Patients, April–July 2020

Journal: BMC Medicine

Indexing: Web of Science Core Collection: Science Citation Index Expanded, Current Contents:

Clinical Medicine, MEDLINE (Index Medicus), PubMed Central, Scopus, Embase (Excerpta Medica),

Google Scholar

Impact Factor: 3.254 (2020)





#### **Objective**

The goals for these estimates were to allow ready comparison of COVID-19 hospital indicators among states and to provide a better evaluation of the magnitude of the pandemic for public health officials and for the American public. Here, we describe the impact of COVID-19 on US inpatients and hospital capacity in the early stage (April 1 through July 14, 2020) of the pandemic using time-series estimates of the critical hospital indicators developed by NHSN to characterize the pandemic in near real time.





#### Method

Design: From March 27 to July 14, 2020, the Disease Control and Prevention's National Healthcare Safety Network (NHSN) collected daily data on hospital bed occupancy, number of hospitalized patients with COVID-19, and the availability and/or use of mechanical ventilators. Time series were constructed using multiple imputation and survey weighting to allow near—real-time daily national and state estimates to be computed.





#### Results

During the pandemic's April peak in the United States, among an estimated 431,000 total inpatients, 84,000 (19%) had COVID-19.

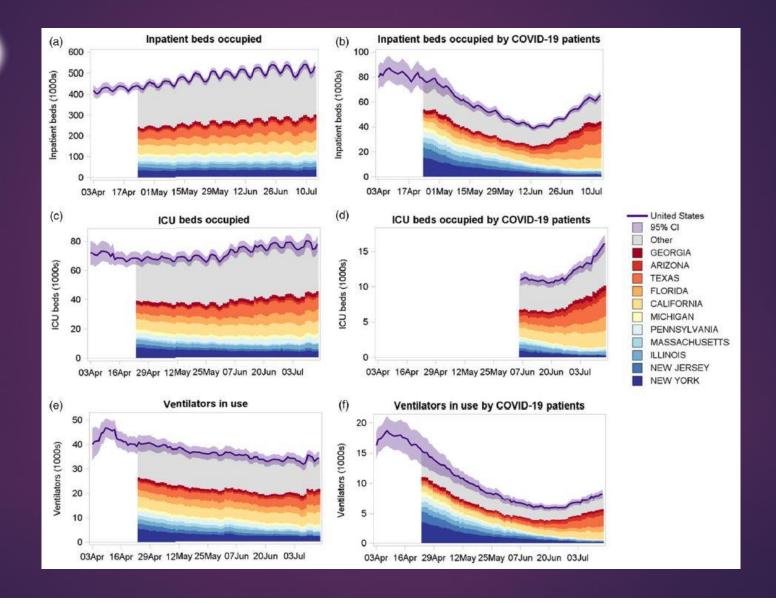
Although the number of inpatients with COVID-19 decreased from April to July, the proportion of occupied inpatient beds increased steadily.

COVID-19 hospitalizations increased from mid-June in the South and Southwest regions after stay-at-home restrictions were eased.

The proportion of inpatients with COVID-19 on ventilators decreased from April to July.











#### Conclusions

These results provide important lessons for COVID-19 hospital surveillance during the continuing pandemic, as well as for future pandemics and outbreaks. The approach described is based on existing survey methods, and the extension to this arena lends a powerful tool for pandemic and other surveillance in the absence of complete reporting. This approach should be considered for other metrics within the hospital surveillance sphere, as well as to other areas of surveillance of hospital-based metrics Accurate national and state estimates of these data are essential for any health system to decide and control pandemics. Such changes should be considered for systems for surveillance of hospitalbased indicators.





#### **Third Article**

Systematic Review

A Systematic Review: The Dimensions and Indicators utilized in the Performance Evaluation of Health Care Organizations-An Implication during COVID-19 Pandemic

Journal: medRxiv

Preprint





#### **Objective**

This systematic review aims to identify the Key Performance Indicators (KPIs) which are the most frequently used and important in the Performance Evaluation (PE) of Health Care Organizations (HCOs). Also, it aimed to analyze the resulted Balanced Scorecard (BSC) dimensions during the Coronavirus Disease 2019 (COVID-19) era.

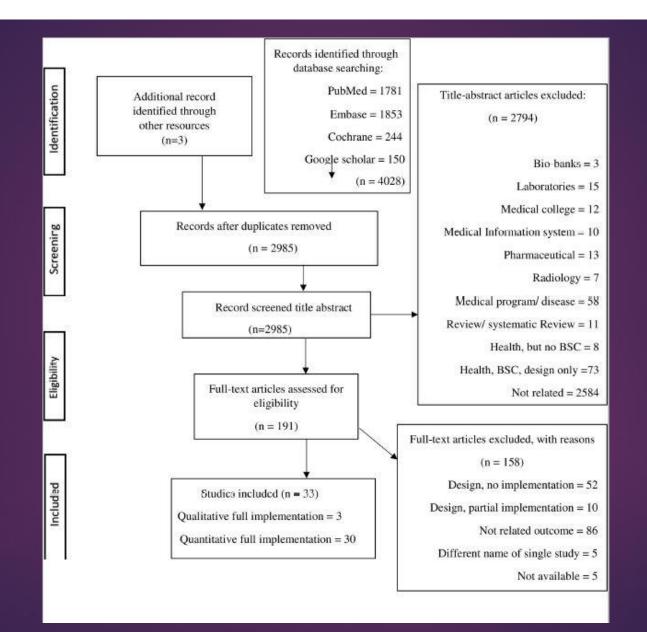




#### Method

This systematic review was prepared according to PRISMA guidelines. PubMed, Embase, Cochrane, and Google Scholar databases, as well as Google search engine, were inspected to find all implementations of BSC at HCOs until 20 September 2020. The Risk of Bias (RoB) was assessed for each included article. The eligible studies were 33

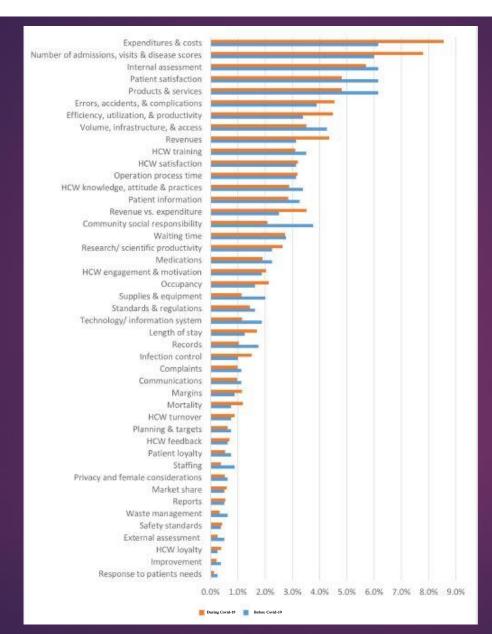






## Method





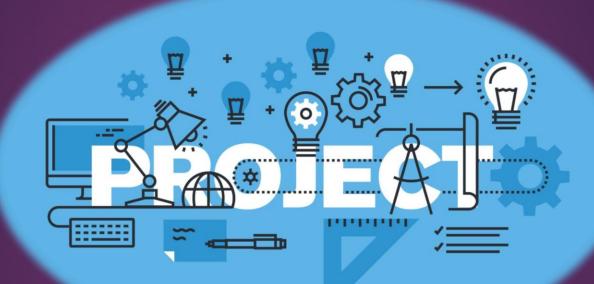


## Results

A total of 797 KPIs were extracted from the resulted implementations. These KPIs were categorized in the studies under 45 perspectives











دوره زمانی	واحد سنجش	نام شاخص	ردیف
ماهيانه	عدد	تعداد اعمال جراحی ( به تفکیک نوع جراحی)	1
ماهيانه	عدد	نسبت پذیرش به هر تخت	۲
ماهيانه	روز	فاصله چرخش تخت	٣
ماهيانه	درصد	درصد اشغال تخت	۴
ماهيانه	عدد	تعداد بستری شدگان	۵
ماهيانه	عدد	نسبت تخت فعال به مصوب	۶
ماهيانه	عدد	میانگین تخت فعال	٧
ماهيانه	درصد	درصد بیماران تعیین تکلیف شده ظرف مدت ۶ ساعت	٨
ماهيانه	درصد	درصد بیماران خارج شده از اورژانس ظرف مدت ۱۲ ساعت	٩
ماهيانه	درصد	درصد  CPRموفق	1+
ماهيانه	درصد	درصد CPRناموفق	11
ماهيانه	درصد	درصد ترک از اورژانس با مسئولیت ش <i>خصی</i>	۱۲
ماهيانه	درصد	درصد ترک از بخش ها با مسئولیت شخصی	۱۳
ماهيانه	عدد	تعداد مراجعین درمانگاه	14
ماهيانه	عدد	تعداد مراجعین اورژانس	۱۵
ماهيانه	روز	متوسط زمان اقامت بيمار	18
ماهيانه	درصد	درصد عفونتهای بیمارستانی	17
ماهیانه	عدد	فوت خالص در هزار نفر مرخص شده	۱۸