



FACULDADE DE  
**MEDICINA**  
LISBOA

# **TRABALHO FINAL**

## **MESTRADO INTEGRADO EM MEDICINA**

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Instituto de Medicina Preventiva e Saúde Pública

### **Impact of the COVID-19 Pandemic on the Use of Medical Care in Mainland Portugal**

Patrícia Miguel Mendes

**Orientado por:**

Professor Doutor António Vaz Carneiro

**Co-Orientado por:**

Dr. Paulo Nicola

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## Abstract

**Introduction:** COVID-19 is the disease caused by SARS-CoV-2. In March 2020, the WHO announced the beginning of the COVID-19 pandemic and, since then, the world has been facing the challenges imposed by it.

**Goals:** To study the use of different types of medical care in Mainland Portugal and its regions, across several pandemic periods. We considered the number and variations of COVID-19 new cases, aspects related to the reorganization of healthcare services and public health measures.

**Methods:** We compared data from emergency room attendances, ambulance services, surgeries, outpatient appointments, and waiting times during the pandemic with similar periods from the previous 5 years, across several regions and several phases within the pandemic. In order to do so, data available in public databases from the Portuguese National Health System was used, and a correlation was established between the different types of medical care and new COVID-19 cases and public health measures.

**Results:** We observed an overall decrease in appointments, surgeries, emergency room attendances, and activation of ambulance services. As the pandemic worsened, and consequently, COVID-19 new cases raised and the government imposed more restrictive measures, there was a decrease in hospital care, emergency attendances, primary care follow-up and screening, and in the incidence of cancer.

**Conclusion:** The worsening of the pandemic and the restrictions imposed were associated with changes on the use of medical care, both by possibly leading people to avoid medical care, and by healthcare services not being able to provide an appropriate response to patients.

Keywords: COVID-19, Medical Care, Portugal, Pandemic

## Resumo

**Introdução:** A COVID-19 é a doença causada pelo vírus SARS-CoV-2. Em março de 2020, a OMS declarou o início da pandemia COVID-19 e, desde então, o mundo tem enfrentado os desafios que esta impôs.

**Objetivos:** Estudar a utilização dos diferentes tipos de cuidados de saúde, em Portugal Continental e nas suas regiões, durante vários períodos da pandemia. Tivemos em consideração o número de novos casos de COVID-19 e as suas variações, aspetos relacionados com a reorganização dos cuidados de saúde e medidas de saúde pública.

**Métodos:** Comparámos dados relativos a idas ao serviço de urgência, acionamento de meios de emergência, cirurgias, consultas médicas dos cuidados de saúde primários e hospitalares e tempos de espera, durante a pandemia, com períodos homólogos dos 5 anos anteriores, nas várias regiões e durante diversas fases da pandemia. Para isso, utilizámos dados disponíveis em bases de dados públicas do Serviço Nacional de Saúde e correlacionamos os diferentes tipos de cuidados de saúde com o número de novos casos COVID-19 e com as medidas de saúde pública em vigor.

**Resultados:** Observou-se uma diminuição generalizada das consultas, cirurgias, idas à urgência e acionamento de meios de emergência. O agravamento da pandemia e, conseqüentemente, o aumento do número de novos casos COVID-19 e implementação de medidas de saúde pública mais restritivas, provocou uma diminuição em cuidados hospitalares, idas à urgência, novos diagnósticos e rastreios oncológicos e no acompanhamento adequado em cuidados de saúde primários.

**Conclusão:** O agravamento da pandemia e o aumento das restrições impostas associaram-se a um impacto na utilização de cuidados de saúde, tanto por levarem a que a população evitasse os cuidados de saúde, como pela diminuição da capacidade de prestação de cuidados adequados pelos serviços de saúde.

Palavras-chave: COVID-19, Cuidados de Saúde, Portugal, Pandemia

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## List of Abbreviations and Acronyms

BI-CSP – Bilhete de Identidade dos Cuidados de Saúde Primários

COVID-19 – Coronavirus Disease 2019

DGS – Direção Geral da Saúde

GAPIC – Gabinete de Apoio à Investigação Científica, Tecnológica e Inovação

LVT – Lisboa e Vale do Tejo

SARS-CoV-2 - Severe Acute Respiratory Syndrome Coronavirus 2

WHO – World Health Organization

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## Introduction

COVID-19 is the disease caused by SARS-CoV-2 (Severe Acute Respiratory Syndrome Coronavirus 2). It was first identified in the beginning of January 2020, after several cases of pneumonia of unknown etiology surged in China, during December 2019 (ProMED - International Society for Infectious Diseases, 2019). Not long after the identification of the virus, the first COVID-19-related death was reported, also in China. The virus then spread rapidly across the world, being identified in Europe by January 24<sup>th</sup>, 2020, in France (World Health Organization, 2020a), and inevitably arriving to Portugal, the first case being reported on March 2<sup>nd</sup>, 2020 (Direção Geral de Saúde, 2020a).

Due to the fast dissemination of the virus, on March 11<sup>th</sup>, 2020, COVID-19 was declared a global pandemic by the World Health Organization (WHO) (World Health Organization, 2020b), and, shortly after, the first death due to COVID-19 was reported in Portugal (Direção Geral de Saúde, 2020b).

Since the beginning of the pandemic, countries have been facing the challenge of battling the virus whilst providing adequate medical care for non-COVID-19-related illnesses. Healthcare services went through a reorganization process, with a need to allocate physical and human resources to two different circuits: one for COVID-19 and another for all other patients. This resulted in extra pressure on specialties, especially public health, primary care, emergency, internal medicine and intensive care units, which were forced to increase their capacity in a very short period of time in order to manage COVID-19 patients.

Studies from around the world have shown some of the effects this pandemic has been having on the use of medical care, such as a decline in medical appointments, hospital admissions and elective procedures and in the use of preclinical and clinical emergency care (Mulholland et al., 2020), (Vieira et al., 2020). Studies have also demonstrated an increase in the number of hospitalizations after a visit to the emergency room and in hospital mortality, which suggests a delay in the search for medical care, resulting in more severe disease presentations upon hospital admission (Lyll & Lone, 2020) (Ojetti et al., 2020).

With this study, we aimed to study the impact the pandemic has been having on the use of medical care, through several pandemic periods, in different regions of mainland



Portugal. COVID-19 activity was taken into account, as well as aspects related to measures taken by Portuguese authorities to stop the spread of the virus, aspects related to the reorganization of healthcare services and other factors that may cause variations in health care needs.

## Methods

### Study design and setting

We carried out an ecological study, based on pre-established hypotheses [Figure 1], with aggregated public data from the different regions of Mainland Portugal.

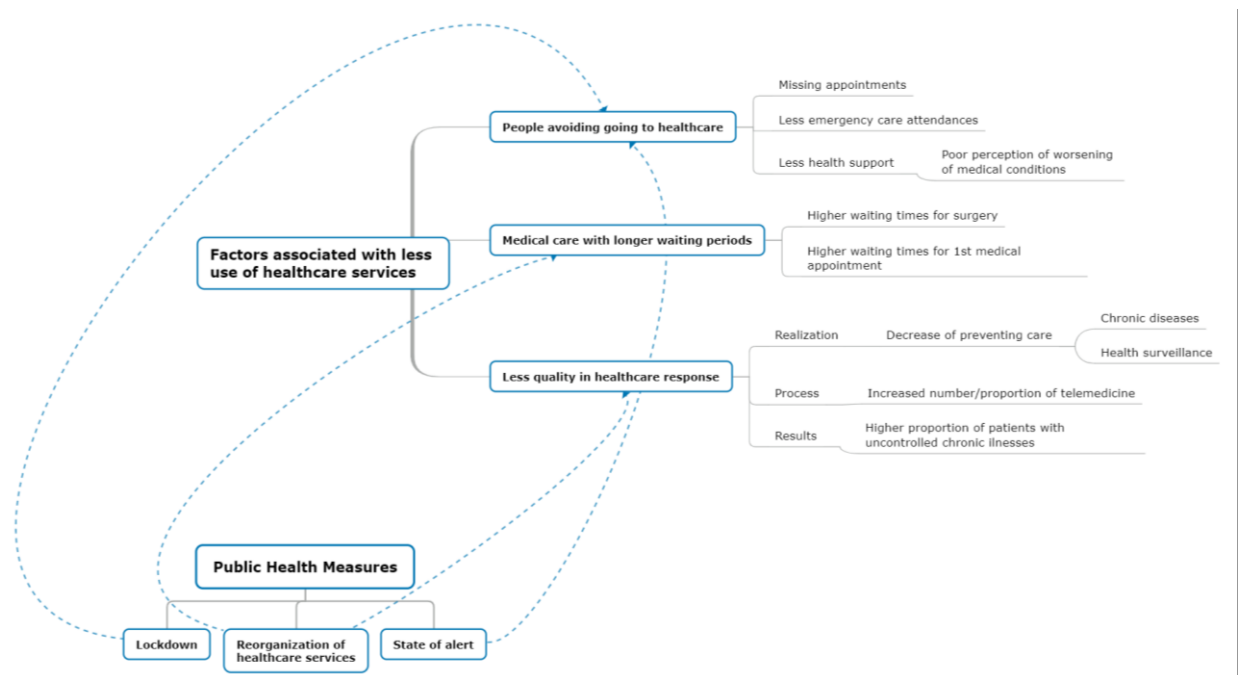


Figure 1. Conceptual model

For the analysis, we established 5 time sub-periods: a pre-pandemic sub-period – from January to February 2020 – and a pandemic sub-period divided into three-month sub-periods – March to May, June to August, September to November, and December 2020 to February 2021. Each time period was compared, when possible, with the homologous period from 2015-2019.

### Variables and Data sources

We obtained anonymized aggregated data from official public databases. The data sources used this study were as follows:

Portal da Transparência. «Portal da Transparência» gathers information available across several official sources regarding a) emergency room attendances by level of the Manchester Triage System; b) use of ambulance services; c) primary care and hospital medical appointments by type; d) total number of surgeries and by type; e) waiting times for first hospital medical appointment. This data is provided for Mainland Portugal, by month and region.

BI-CSP. «Bilhete de Identidade dos Cuidados de Saúde Primários» centralizes information from Primary Care Units in Mainland Portugal. From there, we obtained data concerning indicators of chronic and cerebrovascular diseases, children's and women's health and cancer screening/new diagnoses.

DGS. On their COVID-19 portal, «Direção-Geral da Saúde» provides reports on the daily COVID-19 new cases, active cases, recovered people and deaths, at national and regional levels.

In order to study the impact of the pandemic on the use of medical care, we gathered data for Mainland Portugal, by administrative health region (ARS) – Norte, Lisboa e Vale do Tejo, Centro, Algarve, and Alentejo - and type of medical care.

The types of medical care included in this study were: a) primary care – which included data regarding in-person, remote and at-home medical appointments, follow-up of chronic diseases, incidence of stroke/thrombosis, women's and children's health, new cancer diagnoses and cancer screening; b) hospital medical care – which included first, follow-up and total appointments, the percentage of first appointments in adequate time, scheduled and urgent surgeries, and the percentage of people awaiting surgery within the maximum response time; c) ambulance services and emergency – which included the activation of ambulance services and emergency room attendances by the Manchester Triage System.

### Restrictiveness Index

To study the impact of public health measures taken to stop the virus transmission, we developed a restrictiveness index [Figure 2], representing the restrictions imposed in Mainland Portugal since the beginning of the pandemic. This index considers local and national measures [Supplementary Table 3] and the percentage of the population under different levels of restriction, based on population estimates for 2019. It was calculated daily for Mainland Portugal and its regions.

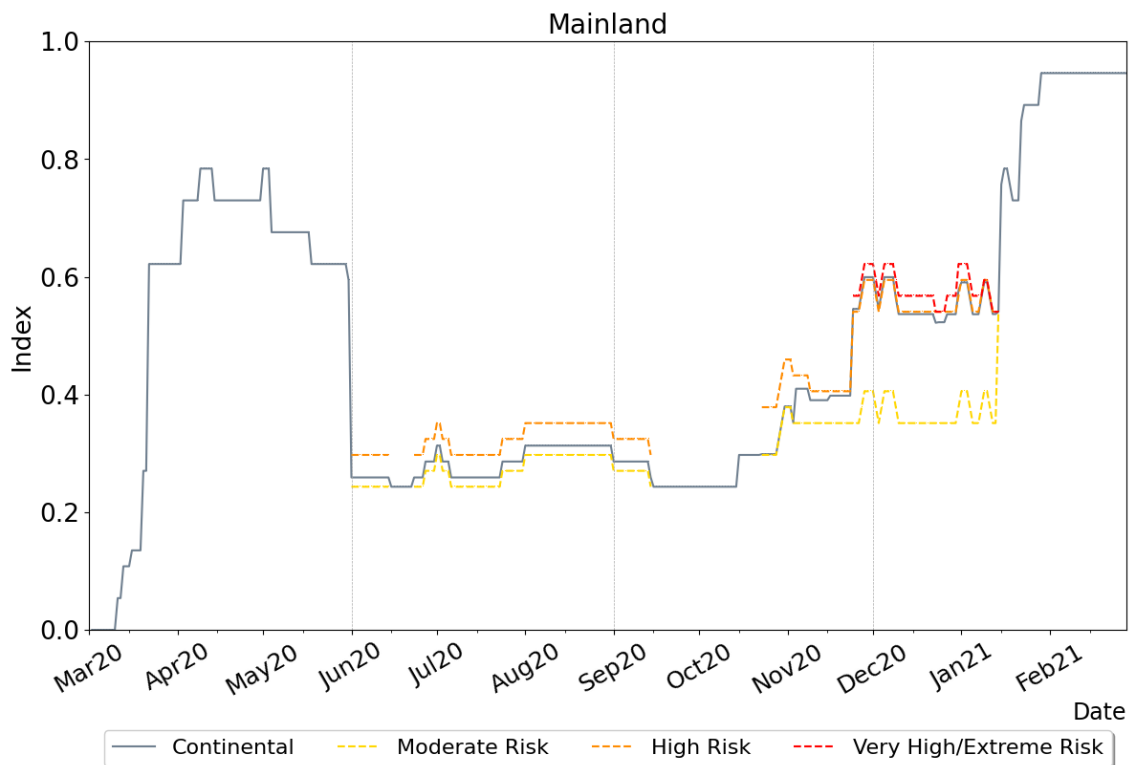


Figure 2. Mainland Restrictiveness Index, from March 2<sup>nd</sup> to February 28<sup>th</sup>. The vertical lines represent the division in periods.

### Statistical methods

For all variables, we calculated the difference between the value for 2020-2021 and the mean value from the previous 5 years (2015-2019), by homologous periods, corresponding to the 4 pandemic subperiods, and for the entire period in study – from March 2020 to February 2021. To verify if the difference was statistically significant, we used the Student's t-test for data that follows a normal distribution and Wilcoxon-test for data that do not follow a normal distribution, and the difference was considered statistically significant when the p-value was inferior to 0.05.

Primary and hospital care during the pandemic period, and their difference from the previous 5 years, were correlated with the restrictiveness index, and with the number of COVID-19 new cases. When the relationship between two variables was linear, we used the Pearson linear coefficient and its *p-value*. Otherwise, the Spearman coefficient and its respective *p-value* were used. The correlation was considered significant when the *p-value* was inferior to 0.05.

During this study, R, R Studio (R version 4.0.3) and Python (version 3.8.5) were used to carry out the data analysis and to produce figures.

## Results

Changes in the use of medical care during the pandemic, compared to 2015-2019

### Primary Care

Appointments decreased during the whole pandemic period, which was more accentuated during the first subperiod, immediately after the beginning of the pandemic in Portugal [Figure 3]. Total appointments increased slightly due to a sharp increase in remote appointments (+12,484,439), despite the loss of 9,479,715 in-person (-46.2%) and 82,391 at-home appointments (-42.4%). However, the increase in total appointments was not statistically significant [Supplementary Table 4].

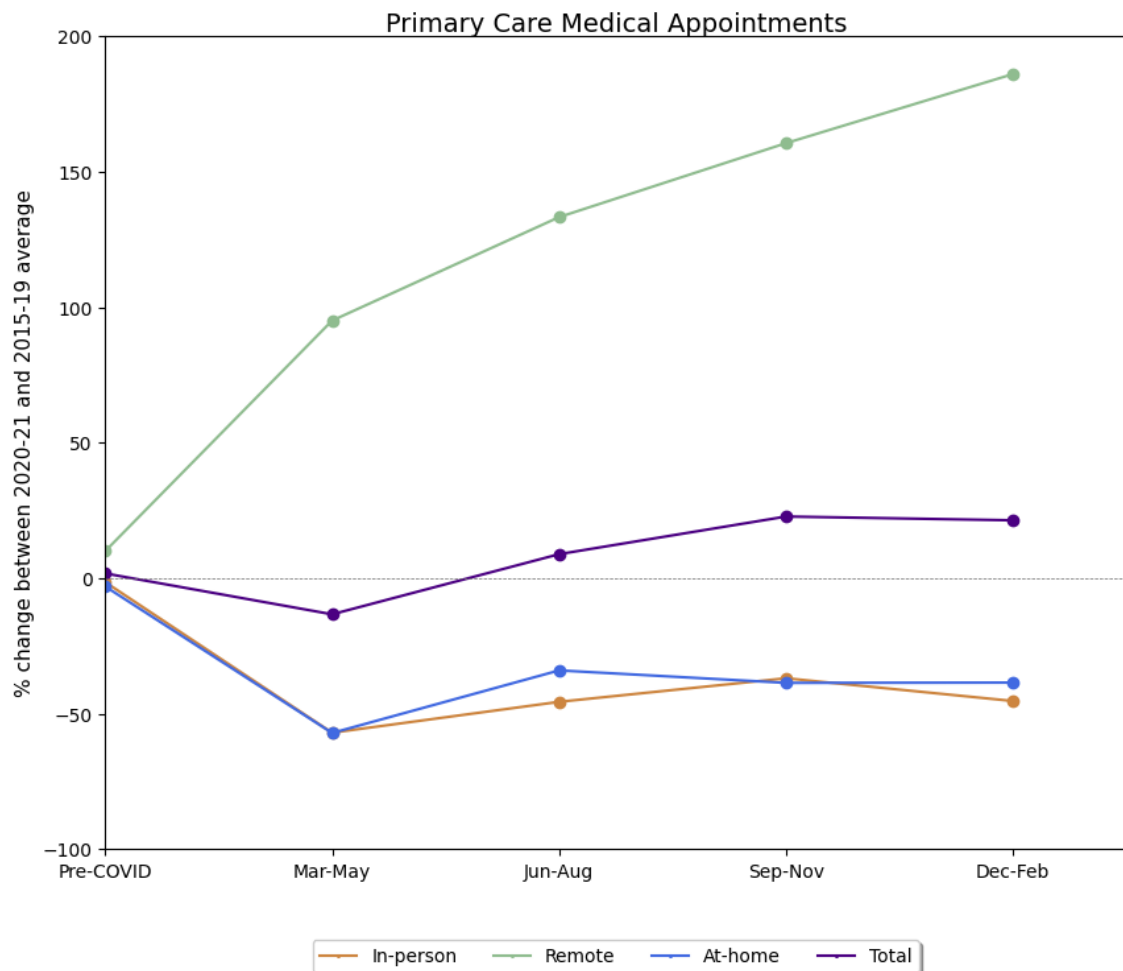


Figure 3. Evolution in the number of primary care appointments according to the type of appointment, compared to homologous periods from 2015-2019.

The follow-up of chronic diseases and the incidence of stroke/thrombosis decreased throughout all subperiods [Figure 4], resulting in a loss of adequate follow-up of 22.3% for patients with diabetes, 9.2% for those with hypertension and 20.7% less diagnoses of stroke/thrombosis.

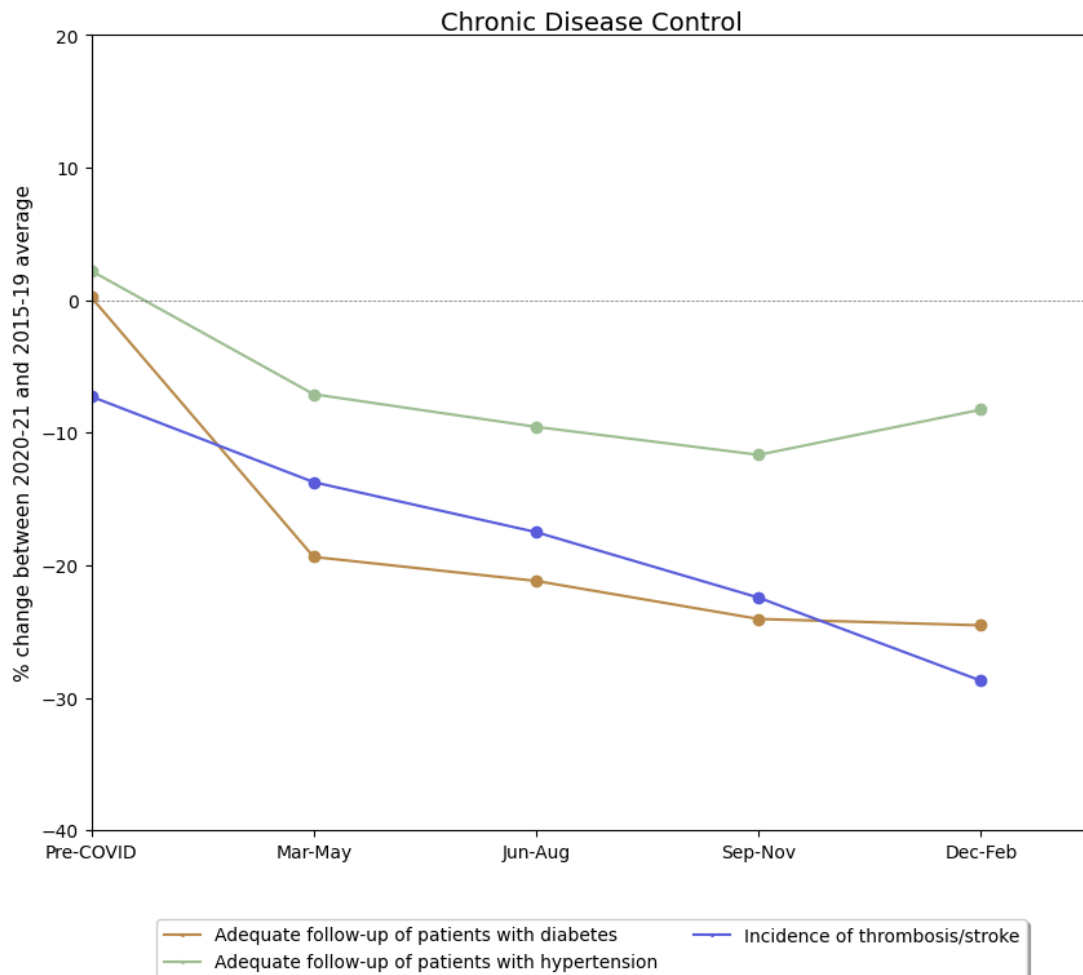


Figure 4. Evolution in adequate follow-up of chronic diseases and in the incidence of thrombosis/stroke, compared to homologous periods from 2018-2019.

Children's health appointments remained similar to previous years, with no statistically significant difference [Supplementary Table 4]. Follow-up in women's health had a slight decrease throughout all the subperiods [Figure 5], which was, however, only statistically significant for adequate follow-up in family planning.

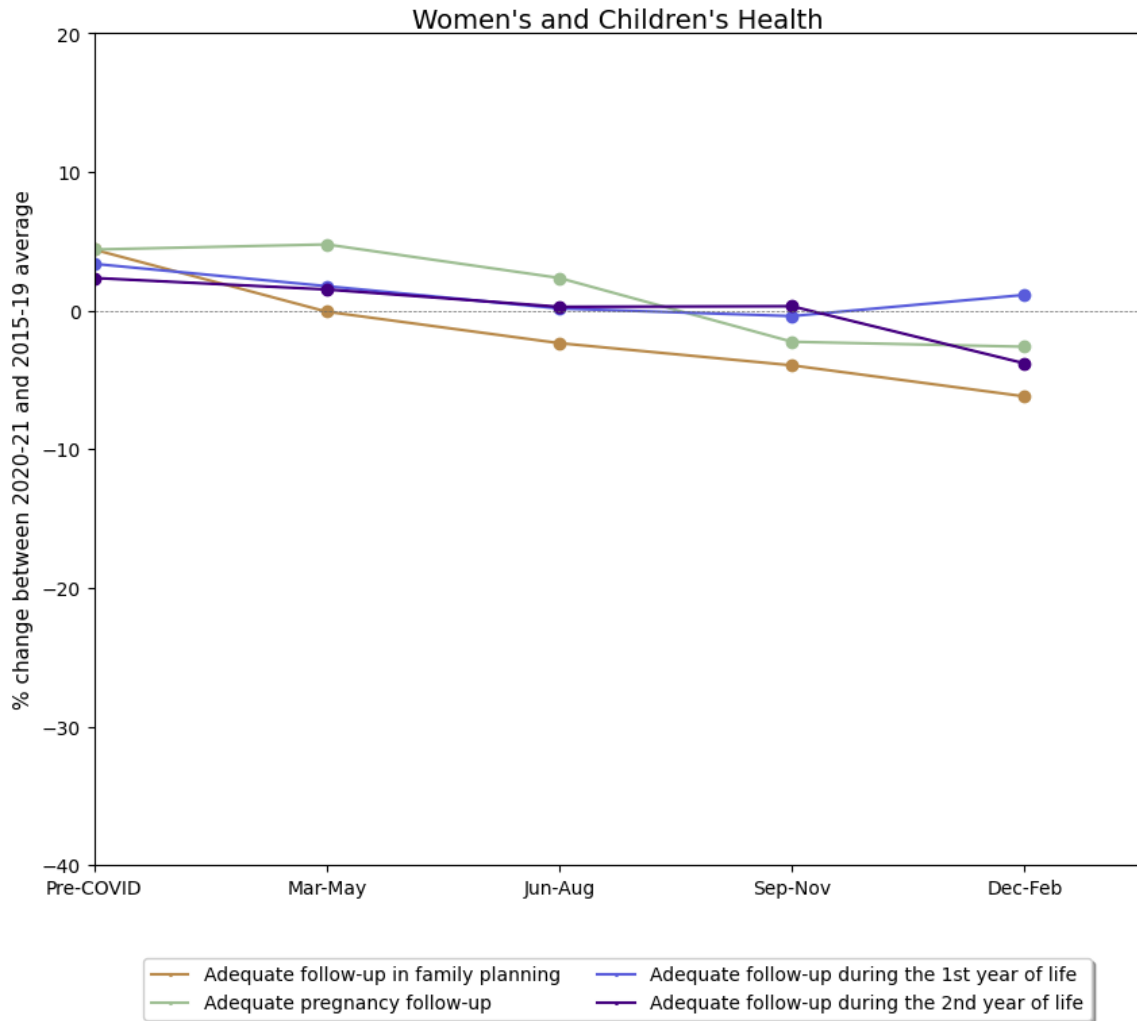


Figure 5. Evolution in follow-up in women's and children's health appointments, compared to homologous periods from 2018-2019.

Cancer screening remained identical to pre-COVID-19 times for cervical and colorectal cancer, with no significant difference [Supplementary Table 4], and decreased steadily throughout all the periods for breast cancer screening [Figure 6]. New cancer diagnoses decreased throughout all the periods resulting in 14.3% less new women's breast cancer diagnoses and 21.7% less diagnoses of colorectal cancer.

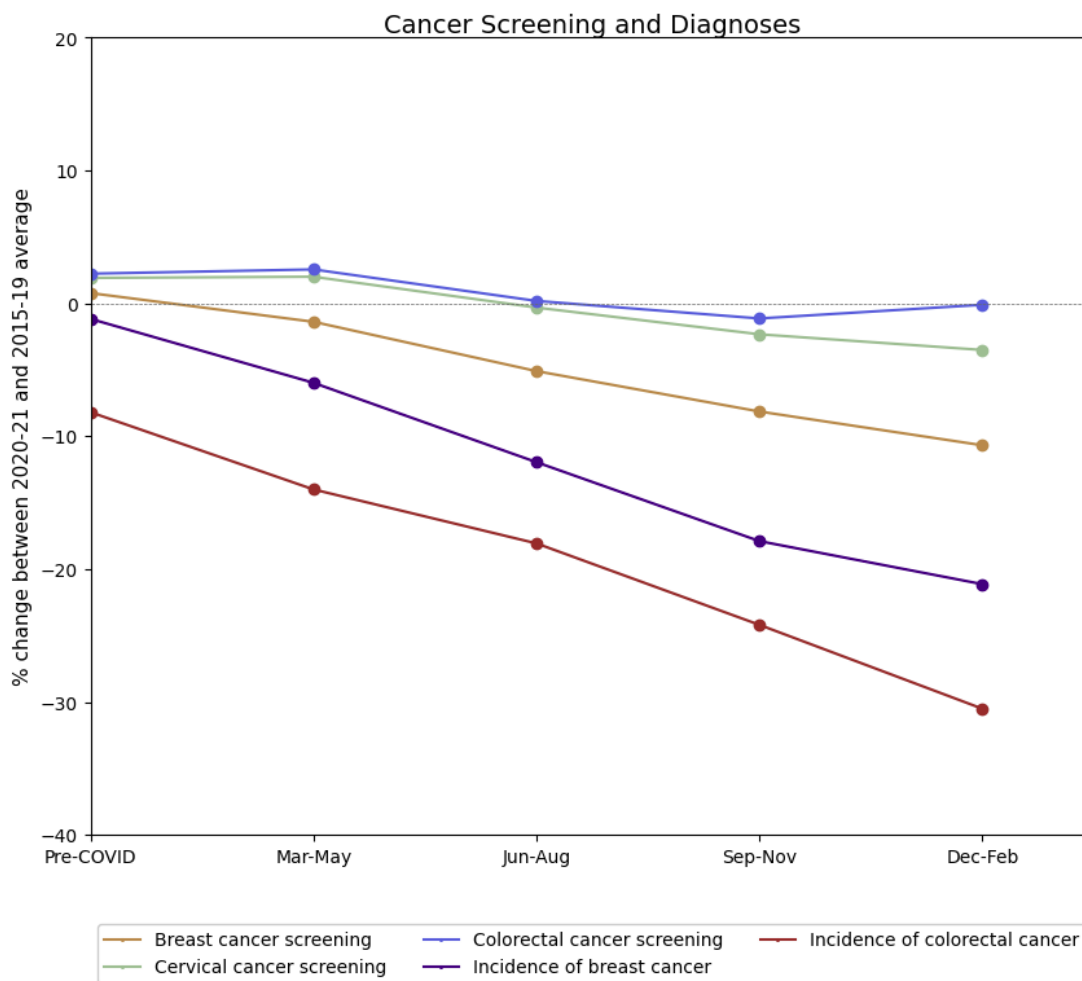


Figure 6. Evolution in cancer screening and new diagnosis, by type of cancer, compared to homologous periods from 2018-2019.

#### Hospital appointments, surgeries and waiting times

There was a uniform decrease in first and follow-up appointments during the year, resulting on a total loss of 8,397,984 appointments (-10.5%) [Figure 7]. Waiting times for first appointments increased the most during the second and third periods, with, respectively, 8.7% and 11.2% less appointments being done within the recommended waiting time. It should be noted that this pattern was different in the last period, when a recovery attempt in waiting times was registered.



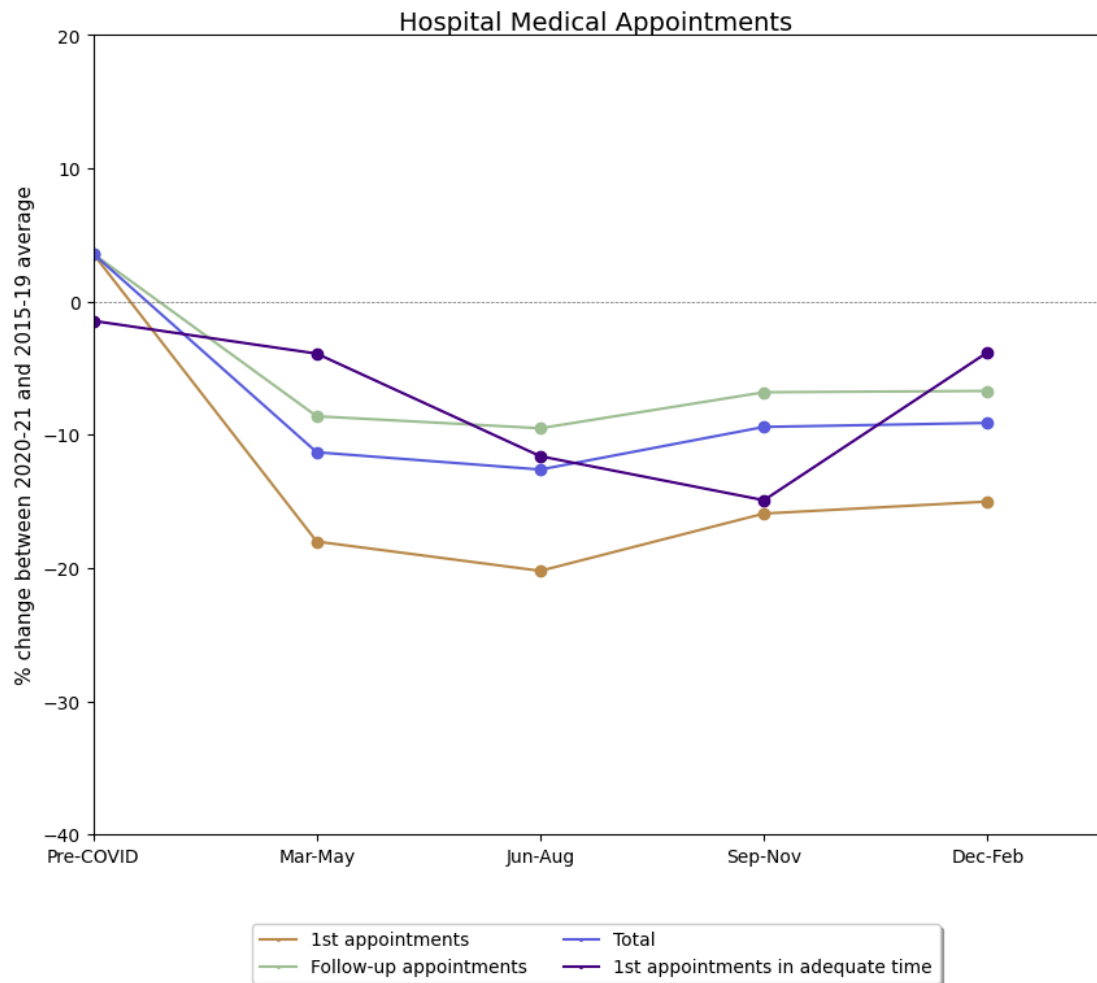


Figure 7. Evolution in the number of hospital appointments according to the type of appointment, and waiting times for appointments, compared to homologous periods from 2015-2019.

In surgeries, an accentuated decrease was verified between March and August 2020, followed by a less intense decrease between September 2020 and February 2021 [Figure 8]. This resulted in a loss of 810,103 surgeries (-18,4%) in 12 months, mainly due to the loss of 752,859 scheduled surgeries (-20.0%).

During the four subperiods, there was a decrease in the percentage of patients waiting for surgery within the maximum guaranteed response time, meaning, an increase in patients waiting for longer than the recommended response time [Figure 8].

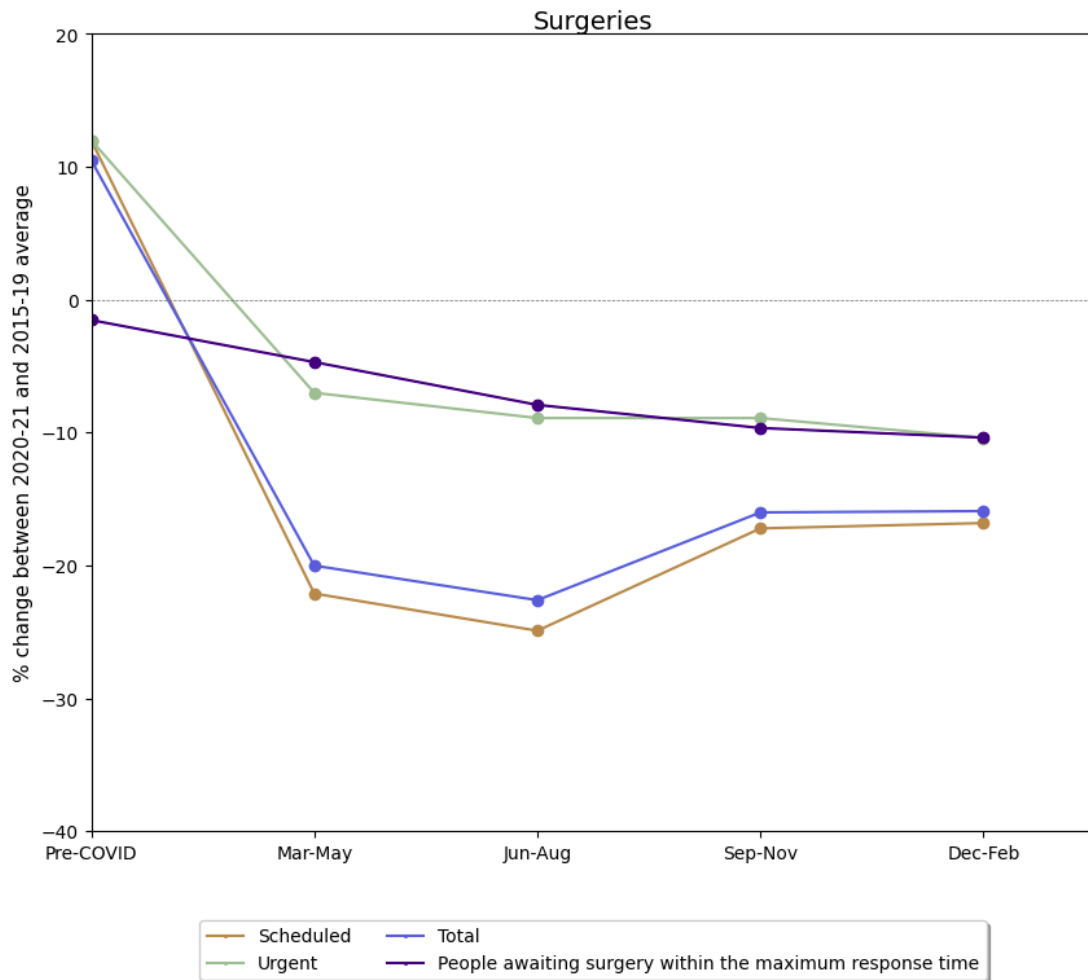


Figure 8. Evolution in the number of surgeries, by type, and waiting times for surgery, compared to homologous periods from 2015-2019.

#### Ambulance services and Emergency attendances

There was an intense decrease in activation of ambulance services during the first subperiod, followed by a slight recovery in the second and third subperiods, and a new decrease in the fourth subperiod in study. In total, there were 184,774 less ambulance services activated.

During the first 12 months of the Pandemic, there was also a progressively higher decrease in emergency room attendances (-7,658,728), regardless of the level of severity according to the Manchester Triage System [Figure 9].

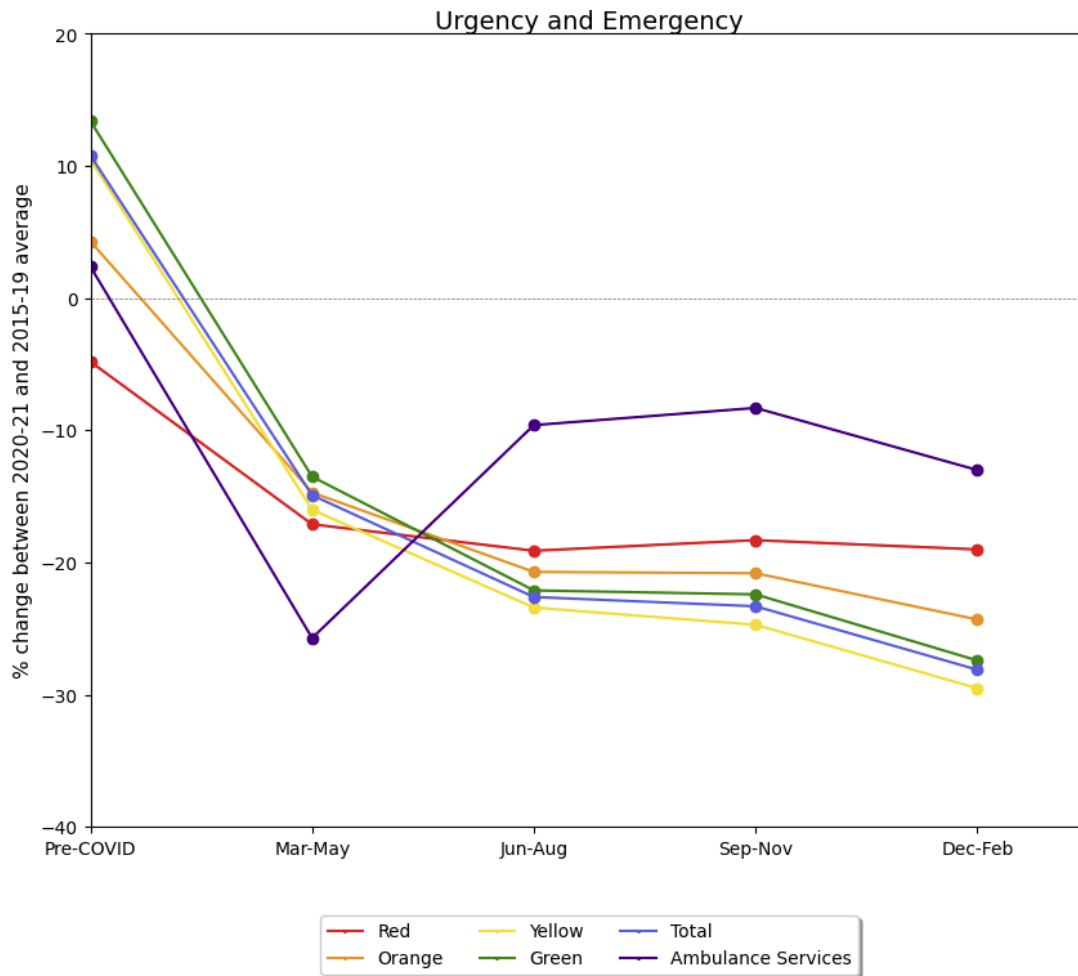


Figure 9. Evolution in emergency room attendances, by the Manchester Triage System, and activation of ambulance services, compared to homologous periods from 2015-2019.

## Correlation

### Restrictiveness Index

With the increase in the restrictiveness index, there were more first appointments in adequate time during the year, as well as a decrease in hospital appointments and surgeries. For higher index values, these numbers got closer to those of homologous periods from 2015-2019.

With the increase in the restrictiveness index, there was also a decrease in emergency room attendances, children's health follow-up, follow-up in family planning and cancer screening.

However, follow-up of chronic diseases, incidence of stroke/thrombosis, follow-up in pregnancy, incidence of cancer and the percentage of people awaiting surgery within the maximum response time remained unaltered.

*Table 1. Correlation of the restrictiveness index with various indicators of the use of medical care. \* represents both the correlation with the values during the pandemic period and with the difference from homologous periods from 2015-2019 being significant. (2015-2019) represents only the difference from homologous periods from 2015-2019 being significant.*

|                             |                                | <b>Restrictiveness index</b>                    |
|-----------------------------|--------------------------------|---|
| <b>Positive correlation</b> | Significant                    | First appointments in adequate time*            |
|                             | Borderline significant         | -   |
|                             |                                | Remote and at-home primary care appointments    |
|                             |                                | Incidence of stroke                             |
| <b>No correlation</b>       | Follow-up in pregnancy         |   |
|                             | Follow-up of chronic diseases  |   |
|                             | New cancer diagnoses           |   |
|                             | Hospital medical appointments* |   |
|                             |                                | Surgeries*                                      |
| <b>Negative correlation</b> | Significant                    | Emergency room attendances                      |
|                             |                                | Children's health                               |
|                             |                                | Follow-up in family planning                    |
|                             |                                | Cancer screening                                |
|                             | Borderline significant         | In-person primary care appointments (2015-2019) |

#### Number of COVID-19 new cases

With the increase in COVID-19 new cases there were more remote appointments, which represents an increase when compared to the previous 5 years. Thus, the higher the number of cases, the higher the increase.

There was also a decrease in pregnancy follow-up, as well as in stroke and breast and colorectal cancer incidence during the year with the increase in COVID-19 new cases. When compared to homologous periods from the previous 5 years, that decrease was more pronounced with more COVID-19 new cases. The same was registered for follow-up in family planning, children's health and breast and cervical cancer screening, when compared to values from 2015-2019.

In-person and at-home primary care appointments, follow-up of chronic diseases, colorectal cancer screening, hospital appointments, first appointments in adequate time, surgeries, emergency room attendances and ambulance services and the percentage of people awaiting surgery within the maximum response time remained unaltered.

Table 2. Correlation between COVID-19 new cases and the various indicators of the use of medical care. \* represents both the correlation with the values during the pandemic period and with the difference from homologous periods from 2015-2019 being significant. (2015-2019) represents only the difference from homologous periods from 2015-2019 being significant.

|                             |  | <b>New COVID-19 cases</b>                        |
|-----------------------------|--|--|
| <b>Positive correlation</b> | Significant                              | Remote primary care appointments*                |
|                             | Borderline significant                   | -  |
|                             |  | In-person and at-home primary care appointments  |
|                             |  | Hospital appointments                            |
|                             |  | Surgeries  |
| <b>No correlation</b>       | First appointments in adequate time      |  |
|                             | Emergency room attendances               |  |
|                             | Ambulance services                       |  |
|                             | Follow-up of chronic diseases            |  |
|                             | Colorectal cancer screening              |  |
|                             | Follow-up in pregnancy*                  |  |
|                             | Follow-up in family planning (2015-2019) |  |
| <b>Negative correlation</b> | Significant                              | Children's health (2015-2019)                    |
|                             |  | New cancer diagnoses*                            |
|                             |  | Cancer screening (except colorectal) (2015-2019) |
|                             |  | Incidence of stroke*                             |
|                             | Borderline significant                   | At-home primary care appointments (2015-2019)    |

## Discussion

In this study we aimed to analyze the impact the pandemic had during its first year on the use of medical care during its first year, through several pandemic periods and in different regions of Mainland Portugal.

As expected, there was an overall decrease in hospital appointments, primary care appointments and follow-up, surgeries, emergency room attendances and ambulance services when compared to homologous periods from 2015 to 2019. There was also an increase in remote appointments in primary care and in waiting times, both for surgery and for first appointments.

The behavior seen in surgeries may be explained by the cancelation of scheduled surgeries in the beginning of the pandemic, in order to redirect healthcare services' resources to respond to COVID-19. This was followed by a less intense decrease months after the pandemic began, possibly due to the later reorganization of healthcare services.

As the pandemic worsened, and, consequently, COVID-19 new cases raised and the government imposed more restrictive measures, there was a decrease in hospital care, emergency room attendances, primary care follow-up and screening and incidence of cancer. This suggests a decrease in the response capacity of healthcare services, and, possibly, more people avoiding healthcare when needed. However, there might have been a reorganization of healthcare providers, represented by the higher numbers of remote appointments with higher COVID-19 new cases.

Contrarily to what we expected, total appointments in primary care increased. However, that was due to the increase in remote appointments.

Children's and women's health follow-up and cancer screening (except for breast cancer) remained similar to pre-COVID-19 times, instead of decreasing. This may have happened because these indicators take into consideration periods of time longer than the 12 months in study.

The incidence of stroke/thrombosis and cancer decreased, which can be related to the overall decrease in in-person appointments, where these diagnoses are made, and due

to these diagnoses requiring encoding in the computer system to be counted as such. Therefore, less diagnoses can be the result of primary care doctors not encoding them, rather than a true decrease in incidence. Another hypothesis would be people not seeking medical care, hence no diagnosis could be made.

Even though a decrease in emergency room attendances was expected, this decrease was uniform for all levels of the Manchester Triage System. This was unexpected since we hypothesized an increase in red and orange levels due to people avoiding medical care and only seeking help as last resource, therefore, presenting more serious health conditions and being attributed a higher level of urgency in triage.

Another unexpected observation was the increase in first appointments in adequate time with the increase in the restrictiveness index. Nevertheless, there were also less first hospital appointments during those times and, consequently, less people awaiting them, making it theoretically easier to comply with deadlines.

Hospital appointments decreased significantly when compared to 2015-2019, but neither that decrease nor the number of appointments during the pandemic period showed any correlation with the increase in COVID-19 new cases. Thus, the pandemic activity does not explain that decrease and other aspects of reorganization, independent of the incidence of COVID-19, may be responsible for that behavior.

### Limitations

In our study, time lags were not considered, which is something to be explored in future studies to better understand the impact of the pandemic in some of the indicators.

The data available was, in most cases, provided by month. Weekly or daily data could have led to stronger correlations.

Primary care indicators were only consistently available from 2018 onwards and are dependent of encoding by the healthcare provider.



## Conclusion

The worsening of the pandemic and the restrictions imposed by the government were associated with changes on the use of medical care, both by possibly leading people to avoid medical care and by healthcare services not being able to provide an appropriate response to patients. These findings show the importance of reorganizing the healthcare system during a pandemic to assure adequate care. They may also help understanding what needs to be prioritized, both in a near future – to guarantee a recovery of care during what is left of the current pandemic – and in future pandemics.

## Disclaimer

This study is included in a project named “Impact of the COVID-19 pandemic on the use of medical care and non-COVID-19 mortality in Portugal”. The project was funded by GAPIC (Gabinete de Apoio à Investigação Científica, Tecnológica e Inovação), and was developed with Joana Monteiro and Margarida Ribeiro. Thus, similarities between our studies do not constitute plagiarism, just common aspects of a joint work.

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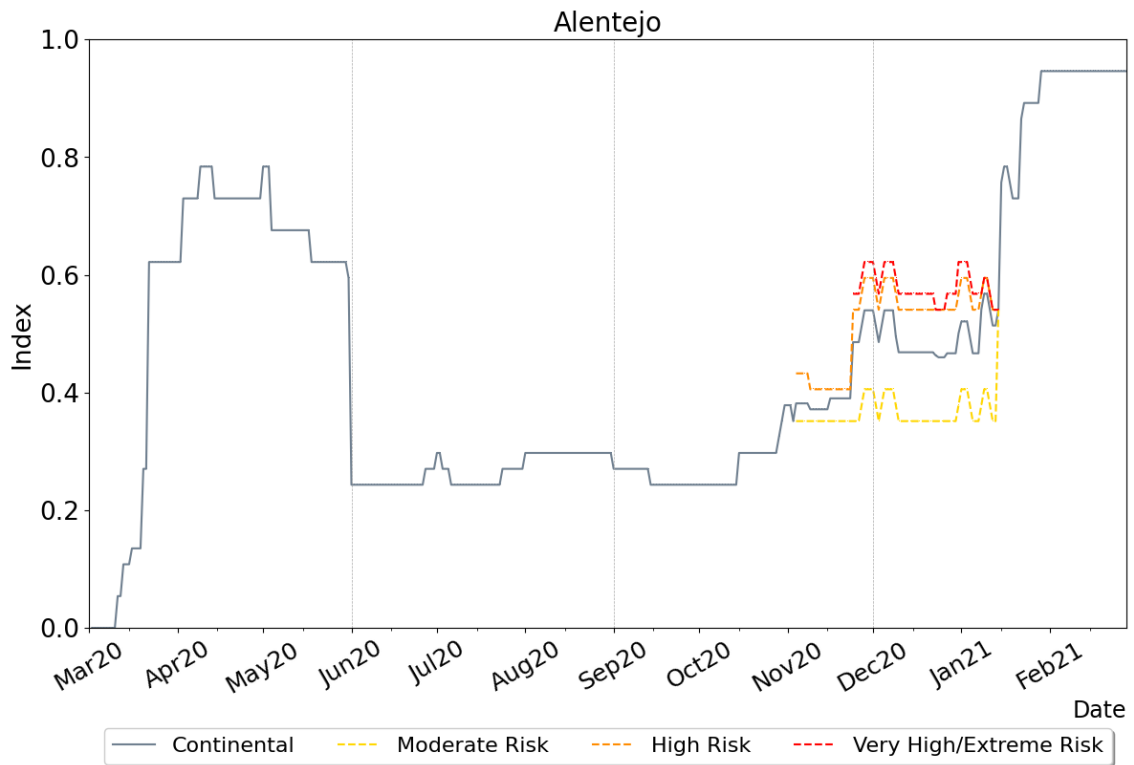
confirmed-in-europe

World Health Organization. (2020b). *WHO Director-General's opening remarks at the media briefing on COVID-19 - 11 March 2020*.

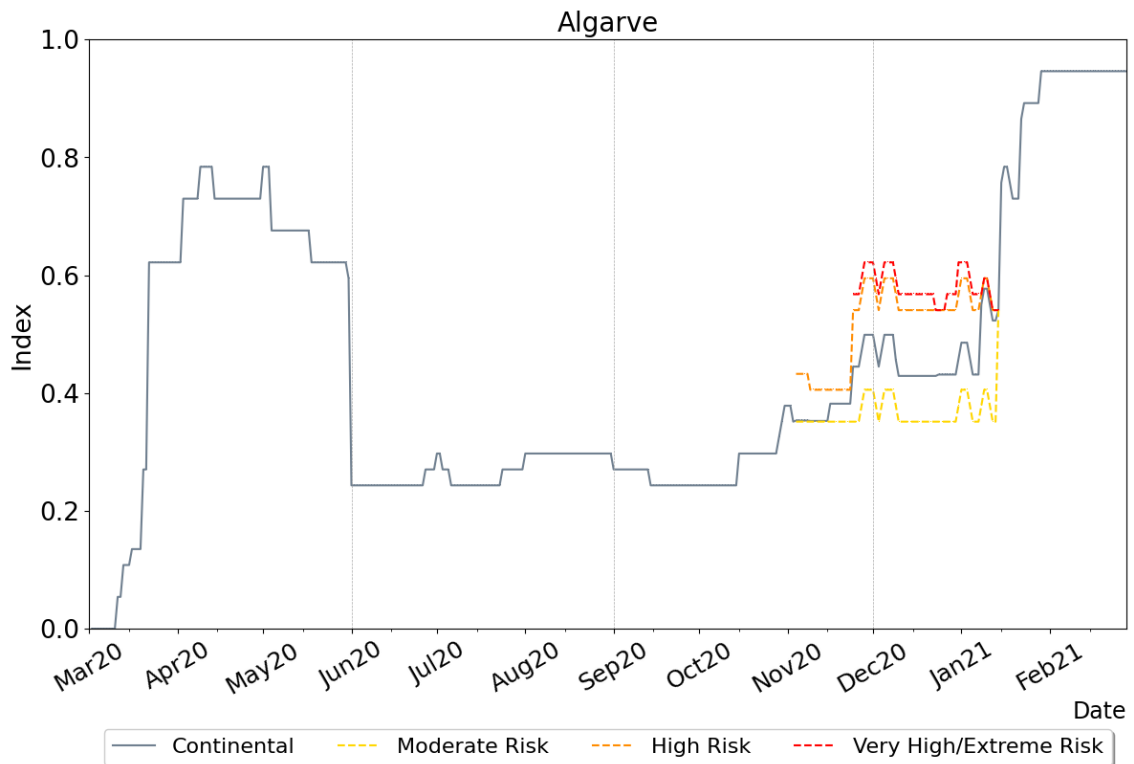
<https://www.who.int/dg/speeches/detail/who-director-general-s-opening-remarks-at-the-media-briefing-on-covid-19---11-march-2020>

## Appendix

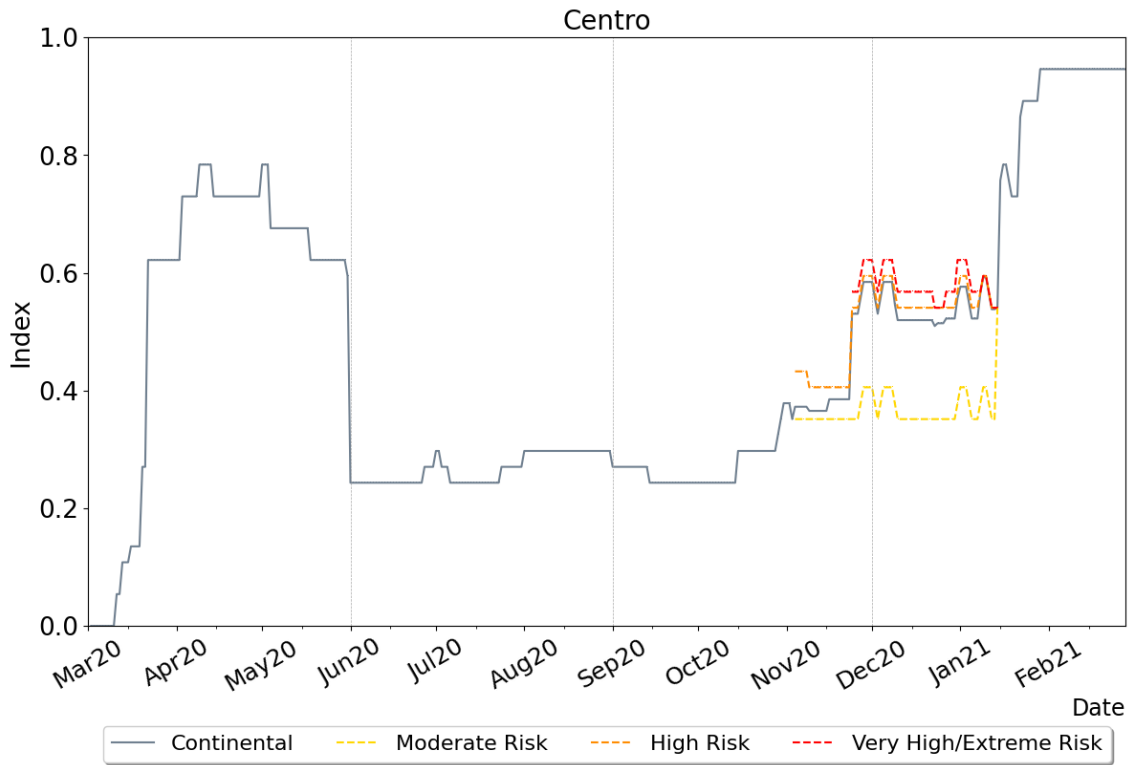
### Restrictiveness Index



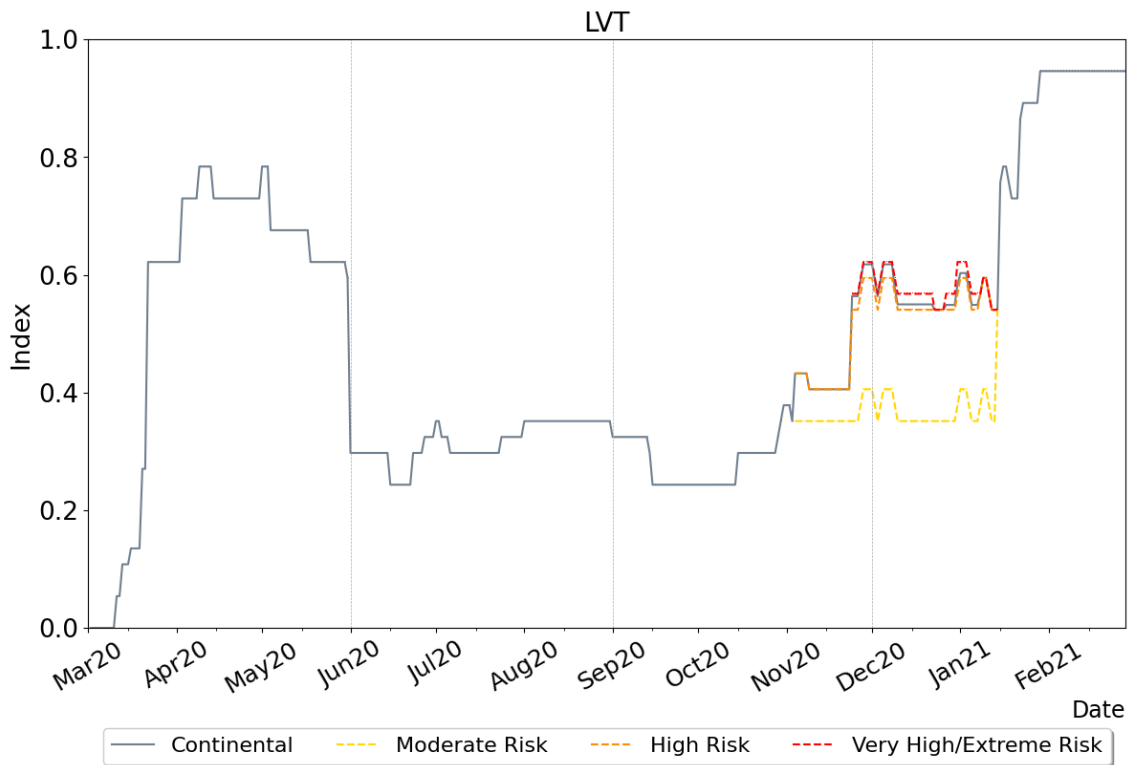
Supplementary Figure 10. Restrictiveness Index in Alentejo, from March 2<sup>nd</sup> to February 28<sup>th</sup>. The vertical lines represent the division in pandemic periods.



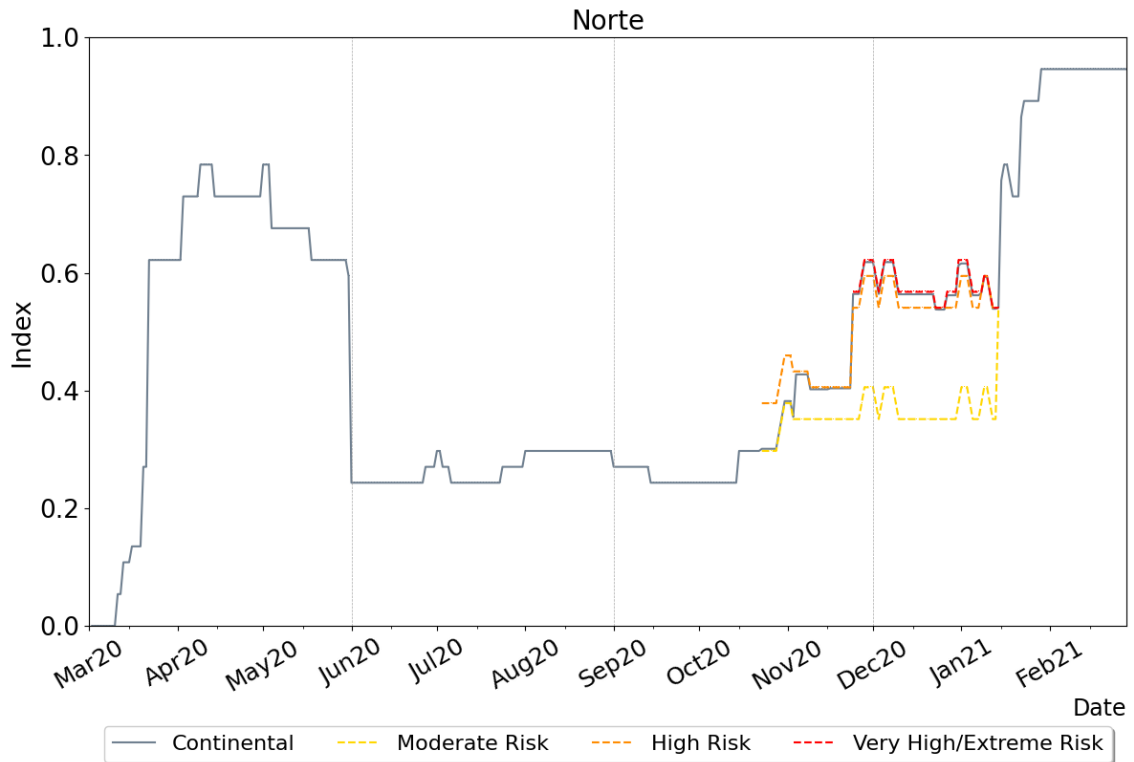
Supplementary Figure 11. Restrictiveness Index in Algarve, from March 2<sup>nd</sup> to February 28<sup>th</sup>. The vertical lines represent the division in pandemic periods.



Supplementary Figure 12. Restrictiveness Index in Centro, from March 2<sup>nd</sup> to February 28<sup>th</sup>. The vertical lines represent the division in pandemic periods.



Supplementary Figure 13. Restrictiveness Index in Lisboa e Vale do Tejo, from March 2<sup>nd</sup> to February 28<sup>th</sup>. The vertical lines represent the division in pandemic periods.



Supplementary Figure 14. Restrictiveness Index in Norte, from March 2<sup>nd</sup> to February 28<sup>th</sup>. The vertical lines represent the division in pandemic periods.

Supplementary Table 3. Items used to calculate the daily restrictiveness index. The higher the level within a certain item, the stronger the restrictions. The final score of an item corresponds to the product between the level best suiting the description of the restrictions imposed, and the percentage of the population of Mainland Portugal under said restrictions. The maximum total score (considering 100% of the population is under all maximum levels of restrictions) is 36. Therefore, we divided the sum of all items' levels by 36 in order to obtain an index varying between 0 and 1.

| Items                           |  | Level |
|---------------------------------|--|-------|
| CIRCULATION                     | Public roads   |       |
|                                 | No restrictions  | 0     |
|                                 | Curfew: from 11pm to 5am   | 1     |
|                                 | Curfew: 11pm to 5am (weekdays); 1pm to 5am (weekends and holidays)   | 2     |
|                                 | General stay-at-home order   | 3     |
|                                 | Circulation between municipalities   |       |
|                                 | Allowed  | 0     |
|                                 | Forbidden from 11pm or until 5/6am   | 1     |
|                                 | Forbidden during a whole day or during all weekends  | 2     |
|                                 | Forbidden for more than 5 consecutive days   | 3     |
|                                 | Land borders   |       |
|                                 | Open   | 0     |
| Closed                          | 1  |       |
| CIRCULATION                     | Air borders  |       |
|                                 | Open   | 0     |
|                                 | External borders closed (some exceptions)  | 1     |
|                                 | External borders closed (some exceptions) and/or flight restrictions within the EU or to important Portuguese communities            | 2     |
|                                 | All borders (external and internal) closed. Only essential justified travels allowed   | 3     |
| MASKS                           | No recommendation/obligation   | 0     |
|                                 | Mandatory in closed spaces   | 1     |
|                                 | Recommended on public roads, whenever social distancing is not possible  | 2     |
|                                 | Mandatory on public roads, whenever social distancing is not possible  | 3     |
| VISITING PEOPLE IN INSTITUTIONS | Allowed  | 0     |
|                                 | Forbidden  | 1     |
| BUSINESSES                      | Open shops, restaurants, and other services  |       |
|                                 | Stores with more than 400m <sup>2</sup> or in shopping centers; cinemas, theaters, and auditoria; pools, gyms, casinos, tattoo shops | 0     |

| Items                           |   | Level                      |   |
|---------------------------------|---|----------------------------|---|
|                                 | Stores outside shopping centers and with no more than 400m <sup>2</sup> ; restaurants, cafés; museums, palaces, art galleries; markets            | 1                          |   |
|                                 | Stores outside shopping centers and with no more than 200m <sup>2</sup> ; hairdressers, manicure; bookshops, auto centers; libraries and archives | 2                          |   |
|                                 | All closed, apart from those selling essential goods and services   | 3                          |   |
|                                 | Closing times for businesses  |                            |   |
|                                 | Regular schedule  | 0                          |   |
|                                 | 8pm to 11pm   | 1                          |   |
|                                 | 8pm to 1am (weekdays); 1pm to 5pm (weekends or holidays)  | 2                          |   |
|                                 | Closing times for restaurants   |                            |   |
|                                 | Regular schedule  | 0                          |   |
|                                 | 8pm to 1am  | 1                          |   |
|                                 | 8pm to 1am (weekdays); 1pm to 5pm (weekends or holidays)  | 2                          |   |
|                                 | Consumption of alcoholic beverages on public roads  |                            |   |
|                                 | Allowed   | 0                          |   |
|                                 | Forbidden   | 1                          |   |
|                                 | GATHERINGS  | Limit of people in a group |   |
|                                 |   | None                       | 0 |
| 20 people                       |   | 1                          |   |
| 10 people                       |   | 2                          |   |
| 6 people or less                |   | 3                          |   |
| Religious ceremonies            |   |                            |   |
| Allowed                         |   | 0                          |   |
| Forbidden                       |   | 1                          |   |
| Limit of people in other events |   |                            |   |
| None                            |   | 0                          |   |
| 50 people                       |   | 1                          |   |
| 20 people                       |   | 2                          |   |
| 10 people                       |   | 3                          |   |
| 5 people                        |   | 4                          |   |
| Other events forbidden          | 5   |                            |   |
| EDUCATION AND WORK              | Schools and universities  |                            |   |
|                                 | Open  | 0                          |   |
|                                 | Partially closed or with exams  | 1                          |   |



| Items          |                                   | Level            |
|----------------|-----------------------------------|------------------|
|                | Holidays or closed                | 2                |
|                | Work                              |                  |
|                | Regular                           | 0                |
|                | Partially remote (recommendation) | 1                |
|                | Partially remote (mandatory)      | 2                |
|                | Entirely remote (mandatory)       | 3                |
| <b>Index =</b> |                                   | $\frac{Sum}{36}$ |

## Changes in the use of medical care during the pandemic, compared to 2015-2019

### Primary Care

Supplementary Table 4. Evolution in primary care, during the 12 months in study, when compared to previous years. "2015-2019 average" represents the mean value of the previous 5 years. "2020/2021" represents the value for the 12 months in study – March 2020 to February 2021. "Difference n %" represents said difference in absolute number (n) and percentage of the 2015-2019 value (%). "Significance" represents the p-value obtained after performing a hypothesis test to verify if the difference was statistically significant.

|   | Region   | Total: March 2020 to February 2021 |            |                  |         |         |
|---|----------|------------------------------------|------------|------------------|---------|---------|
|   |          | 2015-2019 average                  | 2020/2021  | Difference n (%) | p-value |         |
| <b>Primary Care</b>   |          |                                    |            |                  |         |         |
| In-person   | Mainland | 20 509 933.4                       | 11 030 218 | -9 479 715.4     | -46.2%  | < 0.001 |
|   | Alentejo | 1 191 638.8                        | 712 801    | -478 837.8       | -40.2%  | < 0.001 |
|   | Algarve  | 864 279.4                          | 663 504    | -200 775.4       | -23.2%  | < 0.001 |
|   | Centro   | 3 629 638.6                        | 1 978 667  | -1 650 971.6     | -45.5%  | < 0.001 |
|   | LVT      | 6 652 282.6                        | 3 730 550  | -2 921 732.6     | -43.9%  | < 0.001 |
|   | Norte    | 8 172 094.0                        | 3 944 696  | -4 227 398.0     | -51.7%  | < 0.001 |
| Remote  | Mainland | 8 681 550.8                        | 21 165 990 | 12 484 439.2     | 143.8%  | < 0.001 |
|   | Alentejo | 608 349.2                          | 1 024 739  | 416 389.8        | 68.4%   | < 0.001 |
|   | Algarve  | 290 996.4                          | 598 959    | 307 962.6        | 105.8%  | < 0.001 |
|   | Centro   | 1 688 871.0                        | 3 885 360  | 2 196 489.0      | 130.1%  | < 0.001 |
|   | LVT      | 2 104 045.4                        | 5 828 447  | 3 724 401.6      | 177.0%  | < 0.001 |
|   | Norte    | 3 989 288.8                        | 9 828 485  | 5 839 196.2      | 146.4%  | < 0.001 |
| At-home   | Mainland | 194 448.0                          | 112 057    | -82 391.0        | -42.4%  | < 0.001 |
|   | Alentejo | 12 946.4                           | 11 043     | -1 903.4         | -14.7%  | 0.15    |
|   | Algarve  | 5 980.4                            | 6 072      | 91.6             | 1.5%    | 0.79    |
|   | Centro   | 27 231.2                           | 19 969     | -7 262.2         | -26.7%  | < 0.001 |
|   | LVT      | 48 560.6                           | 20 561     | -27 999.6        | -57.7%  | < 0.001 |
|   | Norte    | 99 729.4                           | 54 412     | -45 317.4        | -45.4%  | < 0.001 |
| Total   | Mainland | 29 385 932.2                       | 32 308 265 | 2 922 332.8      | 9.9%    | 0.05    |
|   | Alentejo | 1 812 934.4                        | 1 748 583  | -64 351.4        | -3.5%   | 0.37    |
|   | Algarve  | 1 161 256.2                        | 1 268 535  | 107 278.8        | 9.2%    | 0.07    |
|   | Centro   | 5 345 740.8                        | 5 883 996  | 538 255.2        | 10.1%   | 0.03    |
|   | LVT      | 8 804 888.6                        | 9 579 558  | 774 669.4        | 8.8%    | 0.07    |
|   | Norte    | 12 261 112.2                       | 13 827 593 | 1 566 480.8      | 12.8%   | 0.03    |
| <b>Chronic Diseases</b>                                     |          |                                    |            |                  |         |         |
| Index of adequate follow-up of patients with diabetes [0-3] | Mainland | 1.272                              | 0.989      | -0.283           | -22.25% | < 0.001 |
|   | Alentejo | 1.335                              | 1.011      | -0.324           | -24.27% | < 0.001 |
|   | Algarve  | 1.098                              | 0.913      | -0.186           | -16.91% | < 0.001 |
|   | Centro   | 1.370                              | 1.113      | -0.257           | -18.74% | < 0.001 |
|   | LVT      | 1.111                              | 0.848      | -0.264           | -23.72% | < 0.001 |
|   | Norte    | 1.350                              | 1.031      | -0.319           | -23.64% | < 0.001 |
| Index of adequate follow-up of patients with                | Mainland | 1.582                              | 1.437      | -0.145           | -9.18%  | < 0.001 |
|   | Alentejo | 1.591                              | 1.420      | -0.171           | -10.76% | < 0.001 |
|   | Algarve  | 1.310                              | 1.302      | -0.008           | -0.61%  | 0.49    |

|   |          |        |        |        |         |         |
|---|----------|--------|--------|--------|---------|---------|
| hypertension [0-3]  | Centro   | 1.596  | 1.495  | -0.102 | -6.36%  | < 0.001 |
|   | LVT      | 1.485  | 1.340  | -0.145 | -9.77%  | < 0.001 |
|   | Norte    | 1.682  | 1.498  | -0.184 | -10.92% | < 0.001 |
| Incidence of thrombosis/stroke [‰]  | Mainland | 4.637  | 3.681  | -0.956 | -20.62% | < 0.001 |
|   | Alentejo | 5.450  | 4.136  | -1.314 | -24.10% | < 0.001 |
|   | Algarve  | 5.233  | 4.202  | -1.031 | -19.70% | < 0.001 |
|   | Centro   | 4.566  | 3.708  | -0.858 | -18.78% | < 0.001 |
|   | LVT      | 4.543  | 3.546  | -0.998 | -21.96% | < 0.001 |
|   | Norte    | 4.523  | 3.617  | -0.906 | -20.02% | < 0.001 |
| <b>Women's and Children's Health</b>  |          |        |        |        |         |         |
| Index of adequate follow-up in the family planning area [0-3]                   | Mainland | 1.528  | 1.480  | -0.048 | -3.14%  | < 0.001 |
|   | Alentejo | 1.525  | 1.461  | -0.064 | -4.20%  | < 0.001 |
|   | Algarve  | 1.190  | 1.270  | 0.080  | 6.72%   | < 0.001 |
|   | Centro   | 1.491  | 1.494  | 0.003  | 0.22%   | 0.73    |
|   | LVT      | 1.431  | 1.351  | -0.080 | -5.57%  | < 0.001 |
|   | Norte    | 1.670  | 1.603  | -0.067 | -4.01%  | < 0.001 |
| Index of adequate follow-up in women's health [0-3]                             | Mainland | 1.983  | 1.994  | 0.011  | 0.57%   | 0.59    |
|   | Alentejo | 1.944  | 1.876  | -0.068 | -3.50%  | 0.03    |
|   | Algarve  | 1.781  | 1.837  | 0.056  | 3.14%   | 0.02    |
|   | Centro   | 2.056  | 2.135  | 0.079  | 3.83%   | < 0.001 |
|   | LVT      | 1.816  | 1.802  | -0.014 | -0.76%  | 0.46    |
|   | Norte    | 2.103  | 2.102  | -0.002 | -0.07%  | 0.94    |
| Index of adequate follow-up during the 1st year of life [0-3]                   | Mainland | 2.324  | 2.338  | 0.014  | 0.61%   | 0.18    |
|   | Alentejo | 2.316  | 2.251  | -0.065 | -2.80%  | < 0.001 |
|   | Algarve  | 2.124  | 2.180  | 0.055  | 2.60%   | < 0.001 |
|   | Centro   | 2.494  | 2.508  | 0.014  | 0.57%   | 0.09    |
|   | LVT      | 2.167  | 2.204  | 0.037  | 1.70%   | < 0.001 |
|   | Norte    | 2.370  | 2.377  | 0.007  | 0.28%   | 0.52    |
| Index of adequate follow-up during the 2nd year of life [0-3]                   | Mainland | 2.004  | 1.997  | -0.006 | -0.31%  | 0.3     |
|   | Alentejo | 1.884  | 1.863  | -0.021 | -1.13%  | 0.27    |
|   | Algarve  | 1.637  | 1.759  | 0.122  | 7.47%   | < 0.001 |
|   | Centro   | 2.326  | 2.320  | -0.006 | -0.27%  | 0.23    |
|   | LVT      | 1.746  | 1.735  | -0.011 | -0.62%  | 0.91    |
|   | Norte    | 2.079  | 2.062  | -0.016 | -0.78%  | 0.85    |
| <b>Cancer Screening and New Diagnoses</b>                                       |          |        |        |        |         |         |
| Women aged [50; 70[, with record of a mammogram within the previous 2 years (%) | Mainland | 40.19% | 33.87% | -      | -6.32%  | < 0.001 |
|   | Alentejo | 45.89% | 33.77% | -      | -12.12% | < 0.001 |
|   | Algarve  | 17.13% | 15.56% | -      | -1.58%  | 0.02    |
|   | Centro   | 46.55% | 40.25% | -      | -6.30%  | < 0.001 |
|   | LVT      | 37.72% | 29.90% | -      | -7.82%  | < 0.001 |
|   | Norte    | 39.92% | 35.35% | -      | -4.57%  | < 0.001 |
| Women aged [25; 60[ screened for cervical cancer (%)                            | Mainland | 36.27% | 35.24% | -      | -1.03%  | 0.13    |
|   | Alentejo | 37.02% | 36.17% | -      | -0.85%  | 0.34    |
|   | Algarve  | 24.68% | 29.93% | -      | 5.25%   | < 0.001 |
|   | Centro   | 36.48% | 37.23% | -      | 0.75%   | 0.3     |
|   | LVT      | 32.32% | 29.47% | -      | -2.85%  | < 0.001 |
|   | Norte    | 40.59% | 39.09% | -      | -1.49%  | 0.06    |

|  |          |        |        |        |         |         |
|--|----------|--------|--------|--------|---------|---------|
| People aged [50; 75], screened for colorectal cancer (%) | Mainland | 39.44% | 39.82% | -      | 0.38%   | 0.73    |
|  | Alentejo | 24.14% | 25.42% | -      | 1.28%   | 0.14    |
|  | Algarve  | 28.14% | 29.04% | -      | 0.90%   | 0.14    |
|  | Centro   | 38.27% | 41.58% | -      | 3.31%   | < 0.001 |
|  | LVT      | 38.70% | 36.71% | -      | -1.99%  | 0.01    |
|  | Norte    | 45.18% | 45.39% | -      | 0.21%   | 0.91    |
| Incidence of breast cancer in women [‰]                  | Mainland | 2.591  | 2.222  | -0.369 | -14.25% | < 0.001 |
|  | Alentejo | 2.542  | 1.995  | -0.547 | -21.52% | < 0.001 |
|  | Algarve  | 2.428  | 2.303  | -0.125 | -5.16%  | 0.04    |
|  | Centro   | 2.461  | 2.197  | -0.263 | -10.70% | < 0.001 |
|  | LVT      | 2.758  | 2.264  | -0.494 | -17.92% | < 0.001 |
|  | Norte    | 2.568  | 2.239  | -0.329 | -12.81% | < 0.001 |
| Incidence of colorectal cancer [‰]                       | Mainland | 2.231  | 1.746  | -0.484 | -21.71% | < 0.001 |
|  | Alentejo | 2.732  | 2.212  | -0.521 | -19.05% | < 0.001 |
|  | Algarve  | 2.132  | 1.670  | -0.462 | -21.66% | < 0.001 |
|  | Centro   | 2.387  | 1.911  | -0.476 | -19.92% | < 0.001 |
|  | LVT      | 2.131  | 1.612  | -0.520 | -24.39% | < 0.001 |
|  | Norte    | 2.127  | 1.669  | -0.458 | -21.51% | < 0.001 |

## Hospital Care

Supplementary Table 5. Evolution in hospital care, during the 12 months in study, when compared to previous years. "2015-2019 average" represents the mean value of the previous 5 years. "2020/2021" represents the value for the 12 months in study – March 2020 to February 2021. "Difference n %" represents said difference in absolute number (n) and percentage of the 2015-2019 value (%). "Significance" represents the p-value obtained after performing a hypothesis test to verify if the difference was statistically significant.

|                                       | Region   | Total: March 2020 to February 2021 |            |                  |              |         |
|---------------------------------------|----------|------------------------------------|------------|------------------|--------------|---------|
|                                       |          | 2015-2019 average                  | 2020/2021  | Difference n (%) | Significance |         |
| <b>Hospital Appointments</b>          |          |                                    |            |                  |              |         |
| 1st Appointments                      | Mainland | 23 004 536.2                       | 19 042 967 | -3 961 569.2     | -17.2%       | < 0.001 |
|                                       | Alentejo | 931 259.6                          | 681 273    | -249 986.6       | -26.8%       | < 0.001 |
|                                       | Algarve  | 543 027.0                          | 450 159    | -92 868.0        | -17.1%       | < 0.001 |
|                                       | Centro   | 4 214 270.2                        | 3 407 836  | -806 434.2       | -19.1%       | < 0.001 |
|                                       | LVT      | 8 024 393.0                        | 6 656 898  | -1 367 495.0     | -17.0%       | < 0.001 |
|                                       | Norte    | 9 291 586.4                        | 7 846 801  | -1 444 785.4     | -15.5%       | < 0.001 |
| Follow-up appointments                | Mainland | 56 928 803.8                       | 52 492 389 | -4 436 414.8     | -7.8%        | < 0.001 |
|                                       | Alentejo | 2 041 171.0                        | 1 681 355  | -359 816.0       | -17.6%       | < 0.001 |
|                                       | Algarve  | 1 369 609.2                        | 1 335 794  | -33 815.2        | -2.5%        | < 0.001 |
|                                       | Centro   | 10 587 910.0                       | 9 589 501  | -998 409.0       | -9.4%        | < 0.001 |
|                                       | LVT      | 20 664 579.8                       | 18 788 090 | -1 876 489.8     | -9.1%        | < 0.001 |
|                                       | Norte    | 22 265 533.8                       | 21 097 649 | -1 167 884.8     | -5.2%        | < 0.001 |
| Total                                 | Mainland | 79 933 340.0                       | 71 535 356 | -8 397 984.0     | -10.5%       | < 0.001 |
|                                       | Alentejo | 2 972 430.6                        | 2 362 628  | -609 802.6       | -20.5%       | < 0.001 |
|                                       | Algarve  | 1 912 636.2                        | 1 785 953  | -126 683.2       | -6.6%        | < 0.001 |
|                                       | Centro   | 14 802 180.2                       | 12 997 337 | -1 804 843.2     | -12.2%       | < 0.001 |
|                                       | LVT      | 28 688 972.8                       | 25 444 988 | -3 243 984.8     | -11.3%       | < 0.001 |
|                                       | Norte    | 31 557 120.2                       | 28 944 450 | -2 612 670.2     | -8.3%        | < 0.001 |
| 1st Appointments in adequate time (%) | Mainland | 75.70%                             | 69.23%     | -                | -6.47%       | < 0.001 |
|                                       | Alentejo | 74.74%                             | 69.51%     | -                | -5.24%       | 0.02    |
|                                       | Algarve  | 69.81%                             | 64.43%     | -                | -5.38%       | < 0.001 |
|                                       | Centro   | 80.06%                             | 71.26%     | -                | -8.80%       | < 0.001 |
|                                       | LVT      | 72.79%                             | 67.17%     | -                | -5.62%       | < 0.001 |
|                                       | Norte    | 75.95%                             | 70.00%     | -                | -5.95%       | < 0.001 |
| <b>Surgeries</b>                      |          |                                    |            |                  |              |         |
| Scheduled                             | Mainland | 3 769 666.6                        | 3 016 807  | -752 859.6       | -20.0%       | < 0.001 |
|                                       | Alentejo | 178 469.2                          | 137 323    | -41 146.2        | -23.1%       | < 0.001 |
|                                       | Algarve  | 67 561.8                           | 53 097     | -14 464.8        | -21.4%       | < 0.001 |
|                                       | Centro   | 724 081.8                          | 525 631    | -198 450.8       | -27.4%       | < 0.001 |
|                                       | LVT      | 1 213 586.4                        | 950 680    | -262 906.4       | -21.7%       | < 0.001 |
|                                       | Norte    | 1 585 967.4                        | 1 350 076  | -235 891.4       | -14.9%       | < 0.001 |
| Urgent                                | Mainland | 641 705.6                          | 584 462    | -57 243.6        | -8.9%        | < 0.001 |
|                                       | Alentejo | 28 928.2                           | 28 225     | -703.2           | -2.4%        | 0.09    |
|                                       | Algarve  | 25 787.6                           | 23 438     | -2 349.6         | -9.1%        | 0.01    |
|                                       | Centro   | 119 664.2                          | 107 157    | -12 507.2        | -10.5%       | < 0.001 |
|                                       | LVT      | 237 862.2                          | 215 864    | -21 998.2        | -9.2%        | < 0.001 |
|                                       | Norte    | 229 463.4                          | 209 778    | -19 685.4        | -8.6%        | < 0.001 |
| Total                                 | Mainland | 4 411 372.2                        | 3 601 269  | -810 103.2       | -18.4%       | < 0.001 |

|  |          |             |           |            |         |         |
|--|----------|-------------|-----------|------------|---------|---------|
|  | Alentejo | 207 397.4   | 165 548   | -41 849.4  | -20.2%  | < 0.001 |
|  | Algarve  | 93 349.4    | 76 535    | -16 814.4  | -18.0%  | < 0.001 |
|  | Centro   | 843 746.0   | 632 788   | -210 958.0 | -25.0%  | < 0.001 |
|  | LVT      | 1 451 448.6 | 1 166 544 | -284 904.6 | -19.6%  | < 0.001 |
|  | Norte    | 1 815 430.8 | 1 559 854 | -255 576.8 | -14.1%  | < 0.001 |
| People awaiting surgery within the maximum response time (%) | Mainland | 84.92%      | 76.77%    | -          | -8.15%  | 0.11    |
|  | Alentejo | 85.16%      | 76.01%    | -          | -9.15%  | 0.05    |
|  | Algarve  | 83.02%      | 60.11%    | -          | -22.91% | < 0.001 |
|  | Centro   | 86.94%      | 80.23%    | -          | -6.71%  | < 0.001 |
|  | LVT      | 80.91%      | 68.45%    | -          | -12.46% | 0.03    |
|  | Norte    | 87.52%      | 83.85%    | -          | -3.67%  | 0.2     |

## Ambulance Services and Emergency Attendances

Supplementary Table 6. Evolution in ambulance services and emergency attendances, during the 12 months in study, when compared previous years. "2015-2019 average" represents the mean value of the previous 5 years. "2020/2021" represents the value for the 12 months in study – March 2020 to February 2021. "Difference n %" represents said difference in absolute number (n) and percentage of the 2015-2019 value (%). "Significance" represents the p-value obtained after performing a hypothesis test to verify if the difference was statistically significant.

|                    | Region   | Total: March 2020 to February 2021 |            |              |        | Significance |
|--------------------|----------|------------------------------------|------------|--------------|--------|--------------|
|                    |          | 2015-2019 average                  | 2020/2021  | Difference n | (%)    |              |
| Red                | Mainland | 136 265                            | 111 081    | -25 183.8    | -18.5% | < 0.001      |
|                    | Alentejo | 5 810                              | 6 016      | 205.6        | 3.5%   | 0.25         |
|                    | Algarve  | 7 311                              | 4 458      | -2 852.6     | -39.0% | < 0.001      |
|                    | Centro   | 26 501                             | 21 957     | -4 544.2     | -17.1% | < 0.001      |
|                    | LVT      | 46 107                             | 37 009     | -9 098.2     | -19.7% | < 0.001      |
|                    | Norte    | 50 535                             | 41 641     | -8 894.4     | -17.6% | < 0.001      |
| Orange             | Mainland | 3 869 286                          | 3 075 689  | -793 596.8   | -20.5% | < 0.001      |
|                    | Alentejo | 208 023                            | 185 252    | -22 770.8    | -10.9% | 0.02         |
|                    | Algarve  | 307 003                            | 228 853    | -78 150.2    | -25.5% | < 0.001      |
|                    | Centro   | 679 013                            | 560 962    | -118 050.6   | -17.4% | < 0.001      |
|                    | LVT      | 1 275 062                          | 1 009 239  | -265 823.2   | -20.8% | < 0.001      |
|                    | Norte    | 1 400 185                          | 1 091 383  | -308 802.0   | -22.1% | < 0.001      |
| Yellow             | Mainland | 16 719 882                         | 12 713 307 | -4 006 575.4 | -24.0% | < 0.001      |
|                    | Alentejo | 794 759                            | 704 816    | -89 943.0    | -11.3% | 0.02         |
|                    | Algarve  | 955 148                            | 675 522    | -279 626.4   | -29.3% | < 0.001      |
|                    | Centro   | 3 334 393                          | 2 526 945  | -807 448.0   | -24.2% | < 0.001      |
|                    | LVT      | 5 006 969                          | 3 930 936  | -1 076 032.6 | -21.5% | < 0.001      |
|                    | Norte    | 6 628 613                          | 4 875 088  | -1 753 525.4 | -26.5% | < 0.001      |
| Green              | Mainland | 12 919 196                         | 10 085 824 | -2 833 372.2 | -21.9% | < 0.001      |
|                    | Alentejo | 613 373                            | 538 043    | -75 330.2    | -12.3% | 0.02         |
|                    | Algarve  | 755 632                            | 637 914    | -117 718.2   | -15.6% | < 0.001      |
|                    | Centro   | 2 054 667                          | 1 513 759  | -540 907.6   | -26.3% | < 0.001      |
|                    | LVT      | 5 367 768                          | 4 116 129  | -1 251 639.4 | -23.3% | < 0.001      |
|                    | Norte    | 4 127 756                          | 3 279 979  | -847 776.8   | -20.5% | < 0.001      |
| Total              | Mainland | 33 644 629.2                       | 25 985 901 | -7 658 728.2 | -22.8% | < 0.001      |
|                    | Alentejo | 1 621 965.4                        | 1 434 127  | -187 838.4   | -11.6% | 0.02         |
|                    | Algarve  | 2 025 094.4                        | 1 546 747  | -478 347.4   | -23.6% | < 0.001      |
|                    | Centro   | 6 094 573.4                        | 4 623 623  | -1 470 950.4 | -24.1% | < 0.001      |
|                    | LVT      | 11 695 906.4                       | 9 093 313  | -2 602 593.4 | -22.3% | < 0.001      |
|                    | Norte    | 12 207 089.6                       | 9 288 091  | -2 918 998.6 | -23.9% | < 0.001      |
| Ambulance services | Mainland | 1 309 628.5                        | 1 124 854  | -184 774.5   | -14.1% | < 0.001      |

## Correlation

## Primary Care

Supplementary Table 7. Correlation between primary care and the restrictiveness index and number of new COVID-19 cases. "Pandemic (3/20 to 2/21)" represents the correlation by type of primary care, during the 12 months in study, with the restrictiveness index and with the number of new COVID-19 cases. "Difference to homologous period 2015-2019" represents the correlation of the difference between 2020/2021 and the previous 5 years, by type of primary care, with the restrictiveness index and number of new COVID-19 cases. The numbers in bold indicate statistically significant correlations.

|                                  | Region   | Correlation with the restrictiveness index |             |   |                   | Correlation with number of new COVID-19 cases |                   |   |                   |
|----------------------------------|----------|--|-------------|---|-------------------|---|-------------------|---|-------------------|
|                                  |          | Pandemic (3/20 to 2/21)                    |             | Difference to homologous period 2015-2019 |                   | Pandemic (3/20 to 2/21)                       |                   | Difference to homologous period 2015-2019 |                   |
|                                  |          | Coefficient                                | p-value     | Coefficient                               | p-value           | Coefficient                                   | p-value           | Coefficient                               | p-value           |
| <b>Primary Care Appointments</b> |          |  |             |   |                   |   |                   |   |                   |
| In person                        | Mainland | -0.46                                      | 0.13        | <b>-0.6</b>                               | <b>0.04</b>       | -0.08   | 0.79              | -0.21                                     | 0.47              |
|                                  | Alentejo | <b>-0.69</b>                               | <b>0.01</b> | <b>-0.74</b>                              | <b>0.01</b>       | -0.3  | 0.3               | -0.31                                     | 0.28              |
|                                  | Algarve  | -0.44                                      | 0.16        | <b>-0.49</b>                              | <b>0.1</b>        | 0.07  | 0.81              | 0   | 0.99              |
|                                  | Centro   | -0.51                                      | 0.09        | <b>-0.62</b>                              | <b>0.03</b>       | -0.17   | 0.56              | -0.19                                     | 0.51              |
|                                  | LVT      | <b>-0.59</b>                               | <b>0.04</b> | <b>-0.73</b>                              | <b>0.01</b>       | -0.15   | 0.61              | -0.31                                     | 0.27              |
|                                  | Norte    | -0.31                                      | 0.33        | -0.45                                     | 0.14              | -0.06   | 0.83              | -0.15                                     | 0.62              |
| Remote                           | Mainland | 0.25                                       | 0.43        | 0.31                                      | 0.33              | <b>0.7</b>                                    | <b>0.01</b>       | <b>0.69</b>                               | <b>0.01</b>       |
|                                  | Alentejo | 0.46                                       | 0.13        | 0.5                                       | 0.1               | <b>0.85</b>                                   | <b>&lt; 0.001</b> | <b>0.82</b>                               | <b>&lt; 0.001</b> |
|                                  | Algarve  | 0.45                                       | 0.14        | 0.5                                       | 0.1               | <b>0.83</b>                                   | <b>&lt; 0.001</b> | <b>0.81</b>                               | <b>&lt; 0.001</b> |
|                                  | Centro   | 0.38                                       | 0.22        | 0.47                                      | 0.12              | <b>0.66</b>                                   | <b>0.01</b>       | <b>0.65</b>                               | <b>0.01</b>       |
|                                  | LVT      | 0.37                                       | 0.24        | 0.42                                      | 0.17              | <b>0.71</b>                                   | <b>&lt; 0.001</b> | <b>0.94</b>                               | <b>&lt; 0.001</b> |
|                                  | Norte    | 0.07                                       | 0.83        | 0.11                                      | 0.72              | <b>0.69</b>                                   | <b>0.01</b>       | <b>0.68</b>                               | <b>0.01</b>       |
| At-home                          | Mainland | -0.18                                      | 0.57        | -0.47                                     | 0.12              | -0.09   | 0.76              | -0.26                                     | 0.36              |
|                                  | Alentejo | 0.33                                       | 0.3         | 0.23                                      | 0.46              | <b>0.91</b>                                   | <b>&lt; 0.001</b> | <b>0.89</b>                               | <b>&lt; 0.001</b> |
|                                  | Algarve  | 0.28                                       | 0.38        | 0.2                                       | 0.54              | -0.31   | 0.28              | <b>-0.57</b>                              | <b>0.03</b>       |
|                                  | Centro   | 0.16                                       | 0.62        | -0.08                                     | 0.82              | 0.06  | 0.85              | 0.3                                       | 0.3               |
|                                  | LVT      | <b>-0.57</b>                               | <b>0.05</b> | <b>-0.79</b>                              | <b>&lt; 0.001</b> | -0.27   | 0.35              | <b>-0.53</b>                              | <b>0.05</b>       |
|                                  | Norte    | -0.47                                      | 0.12        | <b>-0.58</b>                              | <b>0.05</b>       | -0.24   | 0.41              | -0.45                                     | 0.1               |



| Chronic Diseases  |          |              |             |              |             |              |                   |              |                   |
|---|----------|--------------|-------------|--------------|-------------|--------------|-------------------|--------------|-------------------|
| Index of adequate follow-up of patients with diabetes [0-3]     | Mainland | -0.36        | 0.25        | -0.09        | 0.78        | -0.19        | 0.51              | -0.18        | 0.55              |
|   | Alentejo | -0.42        | 0.17        | -0.22        | 0.48        | -0.39        | 0.16              | -0.13        | 0.66              |
|   | Algarve  | -0.39        | 0.21        | 0.2          | 0.54        | -0.36        | 0.21              | -0.44        | 0.12              |
|   | Centro   | -0.34        | 0.28        | -0.01        | 0.97        | -0.27        | 0.35              | -0.27        | 0.35              |
|   | LVT      | -0.4         | 0.2         | 0.08         | 0.82        | -0.4         | 0.16              | -0.14        | 0.64              |
|   | Norte    | -0.36        | 0.25        | -0.09        | 0.78        | 0.06         | 0.85              | -0.32        | 0.27              |
| Index of adequate follow-up of patients with hypertension [0-3] | Mainland | -0.22        | 0.5         | 0.15         | 0.65        | -0.18        | 0.53              | -0.44        | 0.12              |
|   | Alentejo | -0.3         | 0.34        | -0.18        | 0.57        | -0.34        | 0.24              | -0.08        | 0.78              |
|   | Algarve  | -0.28        | 0.38        | 0.35         | 0.27        | -0.28        | 0.33              | 0.05         | 0.88              |
|   | Centro   | -0.19        | 0.54        | 0.17         | 0.59        | -0.22        | 0.44              | 0.11         | 0.71              |
|   | LVT      | -0.24        | 0.44        | 0.18         | 0.58        | -0.39        | 0.17              | -0.56        | 0.04              |
|   | Norte    | -0.21        | 0.52        | 0.13         | 0.69        | 0.03         | 0.91              | -0.29        | 0.31              |
| Incidence of thrombosis/stroke [‰]                              | Mainland | -0.36        | 0.25        | -0.5         | 0.1         | <b>-0.69</b> | <b>0.01</b>       | <b>-0.71</b> | <b>&lt; 0.001</b> |
|   | Alentejo | -0.29        | 0.35        | -0.53        | 0.07        | <b>-0.56</b> | <b>0.04</b>       | <b>-0.7</b>  | <b>&lt; 0.001</b> |
|   | Algarve  | -0.42        | 0.18        | <b>-0.59</b> | <b>0.04</b> | <b>-0.74</b> | <b>&lt; 0.001</b> | <b>-0.73</b> | <b>&lt; 0.001</b> |
|   | Centro   | -0.34        | 0.27        | <b>-0.59</b> | <b>0.04</b> | <b>-0.56</b> | <b>0.04</b>       | <b>-0.57</b> | <b>0.03</b>       |
|   | LVT      | -0.34        | 0.28        | -0.39        | 0.21        | <b>-0.7</b>  | <b>&lt; 0.001</b> | <b>-0.7</b>  | <b>0.01</b>       |
|   | Norte    | -0.37        | 0.24        | -0.48        | 0.11        | <b>-0.68</b> | <b>0.01</b>       | <b>-0.69</b> | <b>0.01</b>       |
| Women's and Children's Health Follow-up                         |          |              |             |              |             |              |                   |              |                   |
| Index of adequate follow-up in the family planning area [0-3]   | Mainland | <b>-0.68</b> | <b>0.02</b> | -0.41        | 0.18        | -0.42        | 0.14              | <b>-0.73</b> | <b>&lt; 0.001</b> |
|   | Alentejo | <b>-0.71</b> | <b>0.01</b> | -0.51        | 0.09        | <b>-0.54</b> | <b>0.05</b>       | <b>-0.66</b> | <b>0.01</b>       |
|   | Algarve  | <b>-0.62</b> | <b>0.03</b> | -0.04        | 0.9         | 0.22         | 0.44              | <b>-0.67</b> | <b>0.02</b>       |
|   | Centro   | <b>-0.65</b> | <b>0.02</b> | -0.24        | 0.44        | -0.4         | 0.16              | <b>-0.59</b> | <b>0.03</b>       |
|   | LVT      | <b>-0.69</b> | <b>0.01</b> | -0.46        | 0.13        | <b>-0.67</b> | <b>0.01</b>       | <b>-0.7</b>  | <b>0.01</b>       |
|   | Norte    | <b>-0.68</b> | <b>0.02</b> | -0.42        | 0.17        | -0.19        | 0.51              | <b>-0.74</b> | <b>&lt; 0.001</b> |
| Index of adequate follow-up in women's                          | Mainland | -0.43        | 0.16        | -0.23        | 0.48        | <b>-0.79</b> | <b>&lt; 0.001</b> | <b>-0.72</b> | <b>&lt; 0.001</b> |
|   | Alentejo | -0.34        | 0.27        | -0.2         | 0.52        | <b>-0.72</b> | <b>&lt; 0.001</b> | <b>-0.8</b>  | <b>&lt; 0.001</b> |
|   | Algarve  | -0.27        | 0.4         | -0.02        | 0.95        | <b>-0.67</b> | <b>0.01</b>       | -0.33        | 0.24              |

|   |          |              |             |              |             |              |                   |              |                   |
|---|----------|--------------|-------------|--------------|-------------|--------------|-------------------|--------------|-------------------|
| health<br>[0-3]   | Centro   | -0.42        | 0.18        | -0.13        | 0.69        | <b>-0.73</b> | <b>&lt; 0.001</b> | -0.44        | 0.11              |
|   | LVT      | -0.46        | 0.13        | -0.28        | 0.37        | <b>-0.76</b> | <b>&lt; 0.001</b> | <b>-0.78</b> | <b>&lt; 0.001</b> |
|   | Norte    | -0.43        | 0.16        | -0.25        | 0.44        | <b>-0.77</b> | <b>&lt; 0.001</b> | <b>-0.63</b> | <b>0.02</b>       |
| Index of adequate<br>follow-up during the<br>1st year of life<br>[0-3]                      | Mainland | <b>-0.64</b> | <b>0.02</b> | 0.35         | 0.26        | 0.29         | 0.32              | -0.41        | 0.14              |
|   | Alentejo | <b>-0.71</b> | <b>0.01</b> | <b>-0.57</b> | <b>0.05</b> | -0.45        | 0.1               | <b>-0.65</b> | <b>0.01</b>       |
|   | Algarve  | <b>-0.64</b> | <b>0.03</b> | <b>0.61</b>  | <b>0.04</b> | 0.38         | 0.18              | 0.17         | 0.56              |
|   | Centro   | <b>-0.64</b> | <b>0.02</b> | 0.06         | 0.84        | 0.25         | 0.39              | <b>-0.67</b> | <b>0.01</b>       |
|   | LVT      | <b>-0.62</b> | <b>0.03</b> | <b>0.6</b>   | <b>0.04</b> | 0.25         | 0.38              | <b>-0.2</b>  | <b>0.05</b>       |
|   | Norte    | <b>-0.65</b> | <b>0.02</b> | 0.49         | 0.11        | -0.01        | 0.97              | -0.3         | 0.29              |
| Index of adequate<br>follow-up during the<br>2nd year of life<br>[0-3]                      | Mainland | <b>-0.68</b> | <b>0.02</b> | -0.46        | 0.13        | 0.25         | 0.4               | <b>-0.61</b> | <b>0.02</b>       |
|   | Alentejo | <b>-0.72</b> | <b>0.01</b> | <b>-0.61</b> | <b>0.04</b> | -0.5         | 0.07              | <b>-0.71</b> | <b>&lt; 0.001</b> |
|   | Algarve  | <b>-0.68</b> | <b>0.02</b> | -0.22        | 0.49        | 0.28         | 0.34              | <b>-0.53</b> | <b>0.05</b>       |
|   | Centro   | <b>-0.68</b> | <b>0.01</b> | -0.46        | 0.13        | 0.2          | 0.5               | <b>-0.68</b> | <b>0.01</b>       |
|   | LVT      | <b>-0.66</b> | <b>0.02</b> | -0.41        | 0.19        | -0.47        | 0.09              | <b>-0.75</b> | <b>&lt; 0.001</b> |
|   | Norte    | <b>-0.68</b> | <b>0.01</b> | -0.48        | 0.12        | -0.1         | 0.74              | -0.37        | 0.19              |
| <b>Cancer Screening and New Diagnoses</b>   |          |              |             |              |             |              |                   |              |                   |
| Women aged [50; 70[,<br>with record of a<br>mammogram within<br>the previous 2 years<br>(%) | Mainland | <b>-0.65</b> | <b>0.02</b> | -0.35        | 0.26        | -0.37        | 0.19              | <b>-0.72</b> | <b>&lt; 0.001</b> |
|   | Alentejo | <b>-0.66</b> | <b>0.02</b> | -0.23        | 0.47        | <b>-0.53</b> | <b>0.05</b>       | <b>-0.63</b> | <b>0.02</b>       |
|   | Algarve  | <b>-0.68</b> | <b>0.02</b> | -0.3         | 0.34        | <b>-0.53</b> | <b>0.05</b>       | <b>-0.74</b> | <b>&lt; 0.001</b> |
|   | Centro   | <b>-0.65</b> | <b>0.02</b> | -0.35        | 0.27        | -0.49        | 0.07              | <b>-0.64</b> | <b>0.01</b>       |
|   | LVT      | <b>-0.65</b> | <b>0.02</b> | -0.33        | 0.29        | <b>-0.56</b> | <b>0.04</b>       | <b>-0.68</b> | <b>0.01</b>       |
|   | Norte    | <b>-0.65</b> | <b>0.02</b> | -0.37        | 0.23        | 0.26         | 0.38              | <b>-0.72</b> | <b>&lt; 0.001</b> |
| Women aged [25; 60[<br>screened for cervical<br>cancer<br>(%)                               | Mainland | <b>-0.68</b> | <b>0.02</b> | -0.28        | 0.39        | -0.43        | 0.12              | <b>-0.7</b>  | <b>0.01</b>       |
|   | Alentejo | <b>-0.71</b> | <b>0.01</b> | -0.39        | 0.21        | <b>-0.57</b> | <b>0.03</b>       | <b>-0.73</b> | <b>&lt; 0.001</b> |
|   | Algarve  | <b>-0.65</b> | <b>0.02</b> | 0.45         | 0.14        | 0.22         | 0.44              | -0.2         | 0.49              |
|   | Centro   | <b>-0.66</b> | <b>0.02</b> | -0.16        | 0.62        | -0.44        | 0.12              | <b>-0.53</b> | <b>0.05</b>       |
|   | LVT      | <b>-0.69</b> | <b>0.01</b> | -0.35        | 0.27        | <b>-0.68</b> | <b>0.01</b>       | <b>-0.71</b> | <b>&lt; 0.001</b> |
|   | Norte    | <b>-0.68</b> | <b>0.02</b> | -0.29        | 0.36        | -0.19        | 0.51              | <b>-0.68</b> | <b>0.01</b>       |
|   | Mainland | <b>-0.65</b> | <b>0.02</b> | -0.17        | 0.94        | -0.34        | 0.24              | -0.49        | 0.07              |

|   |          |              |             |              |             |              |                   |              |                   |
|---|----------|--------------|-------------|--------------|-------------|--------------|-------------------|--------------|-------------------|
| People aged [50; 75[,<br>screened for<br>colorectal cancer<br>(%) | Alentejo | <b>-0.61</b> | <b>0.04</b> | 0.27         | 0.39        | 0.28         | 0.33              | 0.04         | 0.88              |
|   | Algarve  | <b>-0.68</b> | <b>0.02</b> | -0.16        | 0.62        | 0.22         | 0.44              | -0.46        | 0.1               |
|   | Centro   | <b>-0.64</b> | <b>0.02</b> | -0.01        | 0.99        | -0.43        | 0.12              | -0.31        | 0.29              |
|   | LVT      | <b>-0.68</b> | <b>0.02</b> | -0.19        | 0.55        | <b>-0.58</b> | <b>0.03</b>       | <b>-0.62</b> | <b>0.02</b>       |
|   | Norte    | <b>-0.65</b> | <b>0.02</b> | -0.22        | 0.48        | 0.26         | 0.38              | -0.5         | 0.07              |
| Incidence of breast<br>cancer in women<br>[‰]                     | Mainland | -0.33        | 0.3         | -0.31        | 0.33        | <b>-0.71</b> | <b>&lt; 0.001</b> | <b>-0.77</b> | <b>&lt; 0.001</b> |
|   | Alentejo | -0.12        | 0.7         | -0.13        | 0.69        | <b>-0.59</b> | <b>0.03</b>       | <b>-0.74</b> | <b>&lt; 0.001</b> |
|   | Algarve  | -0.18        | 0.58        | -0.27        | 0.4         | <b>-0.7</b>  | <b>0.01</b>       | <b>-0.64</b> | <b>0.01</b>       |
|   | Centro   | -0.27        | 0.4         | -0.19        | 0.55        | <b>-0.57</b> | <b>0.03</b>       | <b>-0.74</b> | <b>&lt; 0.001</b> |
|   | LVT      | -0.4         | 0.2         | -0.41        | 0.18        | <b>-0.73</b> | <b>&lt; 0.001</b> | <b>-0.74</b> | <b>&lt; 0.001</b> |
|   | Norte    | -0.33        | 0.3         | -0.29        | 0.36        | <b>-0.69</b> | <b>0.01</b>       | <b>-0.71</b> | <b>&lt; 0.001</b> |
| Incidence of colorectal<br>cancer<br>[‰]                          | Mainland | -0.37        | 0.23        | -0.5         | 0.1         | <b>-0.71</b> | <b>&lt; 0.001</b> | <b>-0.7</b>  | <b>0.01</b>       |
|   | Alentejo | -0.38        | 0.22        | -0.38        | 0.23        | <b>-0.71</b> | <b>&lt; 0.001</b> | <b>-0.64</b> | <b>0.01</b>       |
|   | Algarve  | -0.17        | 0.6         | -0.24        | 0.44        | <b>-0.61</b> | <b>0.02</b>       | <b>-0.74</b> | <b>&lt; 0.001</b> |
|   | Centro   | -0.45        | 0.14        | <b>-0.62</b> | <b>0.03</b> | <b>-0.64</b> | <b>0.01</b>       | -0.48        | 0.08              |
|   | LVT      | -0.31        | 0.32        | -0.42        | 0.17        | <b>-0.68</b> | <b>0.01</b>       | <b>-0.72</b> | <b>&lt; 0.001</b> |
|   | Norte    | -0.38        | 0.22        | -0.51        | 0.09        | <b>-0.67</b> | <b>0.01</b>       | <b>-0.7</b>  | <b>0.01</b>       |

## Hospital Care

Supplementary Table 8. Correlation between hospital care and the restrictiveness index and number of new COVID-19 cases. "Pandemic (3/20 to 2/21)" represents the correlation by type of hospital care, during the 12 months in study, with the restrictiveness index and with the number of new COVID-19 cases. "Difference to homologous period 2015-2019" represents the correlation of the difference between 2020/2021 and the previous 5 years, by type of hospital care, with the restrictiveness index and number of new COVID-19 cases. The numbers in bold indicate in bold indicate statistically significant correlations.

|                                       | Region   | Correlation with the restrictiveness index |             |   |             | Correlation with number of new COVID-19 cases |                   |   |                   |
|---------------------------------------|----------|--|-------------|---|-------------|---|-------------------|---|-------------------|
|                                       |          | Pandemic (3/20 to 2/21)                    |             | Difference to homologous period 2015-2019 |             | Pandemic (3/20 to 2/21)                       |                   | Difference to homologous period 2015-2019 |                   |
|                                       |          | Coefficient                                | p-value     | Coefficient                               | p-value     | Coefficient                                   | p-value           | Coefficient                               | p-value           |
| <b>Hospital Appointments</b>          |          |  |             |   |             |   |                   |   |                   |
| First Appointments                    | Mainland | -0.54                                      | 0.06        | <b>0.61</b>                               | <b>0.03</b> | 0.06  | 0.84              | -0.45                                     | 0.1               |
|                                       | Alentejo | <b>-0.58</b>                               | <b>0.04</b> | <b>0.61</b>                               | <b>0.03</b> | -1  | 0.71              | -0.46                                     | 0.09              |
|                                       | Algarve  | <b>-0.61</b>                               | <b>0.03</b> | <b>-0.61</b>                              | <b>0.03</b> | -0.18   | 0.52              | 0.22                                      | 0.43              |
|                                       | Centro   | <b>-0.55</b>                               | <b>0.05</b> | <b>0.64</b>                               | <b>0.02</b> | -0.08   | 0.77              | -0.38                                     | 0.16              |
|                                       | LVT      | <b>-0.55</b>                               | <b>0.05</b> | 0.51                                      | 0.08        | -0.13   | 0.64              | -0.48                                     | 0.07              |
|                                       | Norte    | -0.52                                      | 0.07        | <b>0.67</b>                               | <b>0.01</b> | 0.31  | 0.27              | -0.11                                     | 0.69              |
| Follow-up Appointments                | Mainland | <b>-0.55</b>                               | <b>0.05</b> | <b>0.65</b>                               | <b>0.02</b> | 0.28  | 0.32              | -0.41                                     | 0.13              |
|                                       | Alentejo | <b>-0.59</b>                               | <b>0.03</b> | <b>0.6</b>                                | <b>0.03</b> | 0.26  | 0.34              | -0.46                                     | 0.08              |
|                                       | Algarve  | <b>-0.6</b>                                | <b>0.03</b> | 0.66                                      | 0.07        | 0.24  | 0.39              | 0.18                                      | 0.65              |
|                                       | Centro   | <b>-0.57</b>                               | <b>0.04</b> | <b>0.61</b>                               | <b>0.03</b> | -0.09   | 0.74              | -0.41                                     | 0.13              |
|                                       | LVT      | <b>-0.54</b>                               | <b>0.05</b> | <b>0.62</b>                               | <b>0.02</b> | -0.12   | 0.66              | -0.49                                     | 0.07              |
|                                       | Norte    | -0.54                                      | 0.06        | <b>0.68</b>                               | <b>0.01</b> | 0.29  | 0.3               | -0.1                                      | 0.73              |
| 1st Appointments in adequate time (%) | Mainland | <b>0.66</b>                                | <b>0.02</b> | <b>0.69</b>                               | <b>0.01</b> | 0.1   | 0.74              | 0.16                                      | 0.57              |
|                                       | Alentejo | <b>0.72</b>                                | <b>0.01</b> | <b>0.74</b>                               | <b>0.01</b> | -0.21   | 0.48              | -0.21                                     | 0.48              |
|                                       | Algarve  | <b>0.66</b>                                | <b>0.02</b> | <b>0.65</b>                               | <b>0.02</b> | <b>0.81</b>                                   | <b>&lt; 0.001</b> | <b>0.87</b>                               | <b>&lt; 0.001</b> |
|                                       | Centro   | <b>0.69</b>                                | <b>0.01</b> | <b>0.72</b>                               | <b>0.01</b> | 0.3   | 0.3               | 0.36                                      | 0.21              |
|                                       | LVT      | <b>0.58</b>                                | <b>0.05</b> | <b>0.64</b>                               | <b>0.02</b> | -0.25   | 0.39              | -0.18                                     | 0.53              |
|                                       | Norte    | <b>0.65</b>                                | <b>0.02</b> | <b>0.68</b>                               | <b>0.01</b> | -0.15   | 0.61              | -0.1                                      | 0.73              |

| Surgeries  |          |              |             |             |             |              |             |              |             |
|--|----------|--------------|-------------|-------------|-------------|--------------|-------------|--------------|-------------|
| Elective   | Mainland | -0.53        | 0.06        | <b>0.59</b> | <b>0.04</b> | 0.06         | 0.82        | -0.32        | 0.24        |
|  | Alentejo | <b>-0.57</b> | <b>0.04</b> | <b>0.58</b> | <b>0.04</b> | 0.26         | 0.34        | -0.38        | 0.16        |
|  | Algarve  | <b>-0.61</b> | <b>0.03</b> | 0.52        | 0.07        | 0.14         | 0.61        | -0.27        | 0.32        |
|  | Centro   | <b>-0.57</b> | <b>0.04</b> | 0.52        | 0.07        | -0.1         | 0.74        | -0.4         | 0.14        |
|  | LVT      | <b>-0.55</b> | <b>0.05</b> | 0.52        | 0.07        | -0.13        | 0.64        | -0.49        | 0.06        |
|  | Norte    | -0.51        | 0.08        | <b>0.63</b> | <b>0.02</b> | 0.32         | 0.25        | 0.04         | 0.88        |
| Urgent   | Mainland | <b>-0.57</b> | <b>0.04</b> | 0.45        | 0.12        | 0.26         | 0.35        | -0.17        | 0.55        |
|  | Alentejo | <b>-0.61</b> | <b>0.03</b> | 0.32        | 0.28        | 0.26         | 0.34        | -0.33        | 0.23        |
|  | Algarve  | <b>-0.61</b> | <b>0.03</b> | <b>0.62</b> | <b>0.02</b> | -0.16        | 0.56        | -0.39        | 0.15        |
|  | Centro   | <b>-0.58</b> | <b>0.04</b> | 0.49        | 0.09        | -0.1         | 0.73        | -0.4         | 0.14        |
|  | LVT      | <b>-0.57</b> | <b>0.04</b> | 0.3         | 0.32        | -0.13        | 0.64        | -0.55        | 0.04        |
|  | Norte    | <b>-0.56</b> | <b>0.05</b> | <b>0.56</b> | <b>0.05</b> | 0.28         | 0.3         | -0.26        | 0.35        |
| People awaiting surgery within the maximum response time (%) | Mainland | 0            | 0.99        | -0.07       | 0.84        | -0.48        | 0.08        | <b>-0.56</b> | <b>0.04</b> |
|  | Alentejo | 0.6          | 0.03        | 0.48        | 0.11        | 0.14         | 0.63        | 0.12         | 0.69        |
|  | Algarve  | -0.23        | 0.46        | -0.2        | 0.54        | <b>-0.57</b> | <b>0.03</b> | <b>-0.62</b> | <b>0.02</b> |
|  | Centro   | -0.23        | 0.45        | 0.39        | 0.21        | -0.18        | 0.52        | -0.27        | 0.34        |
|  | LVT      | -0.42        | 0.15        | -0.48       | 0.11        | <b>-0.62</b> | <b>0.01</b> | <b>-0.68</b> | <b>0.01</b> |
|  | Norte    | 0.37         | 0.21        | 0.01        | 0.97        | -0.24        | 0.38        | -0.17        | 0.57        |

## Ambulance Services and Emergency Attendances

Supplementary Table 9. Correlation between ambulance services and emergency attendances and the restrictiveness index and number of new COVID-19 cases. "Pandemic (3/20 to 2/21)" represents the correlation by level of the Manchester Triage System and ambulance services, during the 12 months in study, with the restrictiveness index and with the number of new COVID-19 cases. "Difference to homologous period 2015-2019" represents the correlation of the difference between 2020/2021 and the previous 5 years, by level of the Manchester Triage System and ambulance services, with the restrictiveness index and number of new COVID-19 cases. The numbers in bold indicate statistically significant correlations.

|        | Region   | Correlation with the restrictiveness index |                 |   |                 | Correlation with number of new COVID-19 cases |                 |   |                 |
|--------|----------|--|-----------------|---|-----------------|---|-----------------|---|-----------------|
|        |          | Pandemic (3/20 to 2/21)                    |                 | Difference to homologous period 2015-2019 |                 | Pandemic (3/20 to 2/21)                       |                 | Difference to homologous period 2015-2019 |                 |
|        |          | Coefficient                                | <i>p</i> -value | Coefficient                               | <i>p</i> -value | Coefficient                                   | <i>p</i> -value | Coefficient                               | <i>p</i> -value |
| Red    | Mainland | <b>-0.57</b>                               | <b>0.04</b>     | 0.49                                      | 0.09            | 0.26  | 0.35            | -0.04                                     | 0.88            |
|        | Alentejo | <b>-0.58</b>                               | <b>0.04</b>     | 0.2                                       | 0.52            | 0.36  | 0.18            | -0.04                                     | 0.09            |
|        | Algarve  | <b>-0.62</b>                               | <b>0.02</b>     | <b>0.59</b>                               | <b>0.03</b>     | 0.27  | 0.34            | -0.28                                     | 0.3             |
|        | Centro   | <b>-0.59</b>                               | <b>0.03</b>     | 0.5                                       | 0.08            | -0.12   | 0.67            | -0.39                                     | 0.15            |
|        | LVT      | <b>-0.56</b>                               | <b>0.04</b>     | 0.48                                      | 0.1             | 0.29  | 0.3             | -0.36                                     | 0.19            |
|        | Norte    | <b>-0.56</b>                               | <b>0.04</b>     | 0.48                                      | 0.1             | 0.28  | 0.31            | -0.19                                     | 0.5             |
| Orange | Mainland | <b>-0.6</b>                                | <b>0.03</b>     | 0.39                                      | 0.19            | 0.23  | 0.4             | -0.15                                     | 0.59            |
|        | Alentejo | <b>-0.64</b>                               | <b>0.02</b>     | 0.22                                      | 0.46            | 0.26  | 0.34            | -0.2                                      | 0.47            |
|        | Algarve  | <b>-0.67</b>                               | <b>0.01</b>     | 0.46                                      | 0.11            | 0.19  | 0.5             | <b>-0.53</b>                              | <b>0.04</b>     |
|        | Centro   | <b>-0.59</b>                               | <b>0.03</b>     | 0.47                                      | 0.1             | -0.11   | 0.7             | -0.39                                     | 0.15            |
|        | LVT      | <b>-0.6</b>                                | <b>0.03</b>     | 0.34                                      | 0.26            | 0.22  | 0.44            | <b>-0.53</b>                              | <b>0.04</b>     |
|        | Norte    | <b>-0.59</b>                               | <b>0.03</b>     | 0.42                                      | 0.16            | 0.26  | 0.36            | -0.31                                     | 0.26            |
| Yellow | Mainland | <b>-0.61</b>                               | <b>0.03</b>     | 0.37                                      | 0.22            | 0.2   | 0.48            | -0.19                                     | 0.51            |
|        | Alentejo | <b>-0.66</b>                               | <b>0.01</b>     | 0.1                                       | 0.76            | 0.19  | 0.49            | -0.29                                     | 0.3             |
|        | Algarve  | <b>-0.68</b>                               | <b>0.01</b>     | 0.46                                      | 0.12            | 0.14  | 0.61            | -0.53                                     | 0.04            |
|        | Centro   | <b>-0.62</b>                               | <b>0.02</b>     | 0.41                                      | 0.16            | -0.13   | 0.63            | -0.42                                     | 0.12            |
|        | LVT      | <b>-0.61</b>                               | <b>0.03</b>     | 0.31                                      | 0.3             | 0.17  | 0.54            | <b>-0.53</b>                              | <b>0.04</b>     |
|        | Norte    | <b>-0.6</b>                                | <b>0.03</b>     | 0.41                                      | 0.17            | 0.25  | 0.37            | -0.35                                     | 0.21            |
| Green  | Mainland | <b>-0.61</b>                               | <b>0.03</b>     | 0.35                                      | 0.25            | 0.2   | 0.48            | -0.18                                     | 0.53            |

Impact of COVID-19 Pandemic on the Use of Medical Care in Mainland Portugal

|                    |          |              |             |              |             |       |      |              |             |
|--------------------|----------|--------------|-------------|--------------|-------------|-------|------|--------------|-------------|
|                    | Alentejo | <b>-0.65</b> | <b>0.02</b> | 0.15         | 0.64        | -0.17 | 0.54 | -0.22        | 0.44        |
|                    | Algarve  | <b>-0.66</b> | <b>0.01</b> | 0.32         | 0.29        | 0.14  | 0.61 | <b>-0.62</b> | <b>0.01</b> |
|                    | Centro   | <b>-0.62</b> | <b>0.03</b> | 0.43         | 0.14        | -0.12 | 0.66 | -0.42        | 0.12        |
|                    | LVT      | <b>-0.62</b> | <b>0.02</b> | 0.29         | 0.33        | 0.17  | 0.54 | -0.56        | 0.03        |
|                    | Norte    | <b>-0.58</b> | <b>0.04</b> | 0.41         | 0.16        | 0.28  | 0.32 | -0.28        | 0.31        |
| Total              | Mainland | <b>-0.61</b> | <b>0.03</b> | 0.38         | 0.2         | 0.23  | 0.4  | -0.15        | 0.58        |
|                    | Alentejo | <b>-0.65</b> | <b>0.02</b> | 0.13         | 0.66        | 0.22  | 0.42 | -0.25        | 0.36        |
|                    | Algarve  | <b>-0.67</b> | <b>0.01</b> | 0.43         | 0.15        | 0.14  | 0.61 | <b>-0.53</b> | <b>0.04</b> |
|                    | Centro   | <b>-0.62</b> | <b>0.02</b> | 0.42         | 0.15        | -0.13 | 0.65 | -0.42        | 0.12        |
|                    | LVT      | <b>-0.62</b> | <b>0.03</b> | 0.31         | 0.31        | 0.17  | 0.54 | <b>-0.53</b> | <b>0.04</b> |
|                    | Norte    | <b>-0.6</b>  | <b>0.03</b> | 0.41         | 0.16        | 0.26  | 0.35 | -0.32        | 0.24        |
| Ambulance services | Mainland | -0.4         | 0.19        | <b>-0.58</b> | <b>0.05</b> | -0.1  | 0.72 | -0.2         | 0.49        |