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The Sun Shining in the Middle of the Night: How Moving Beyond IP Authentication Does Not Spoil the Fun, Ease, or Privacy of Accessing Library Resources

Michelle Colquitt

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The Sun Shining in the Middle of the Night: How Moving Beyond IP Authentication Does Not Spoil the Fun, Ease, or Privacy of Accessing Library Resources.

November 6, 2019

Michelle Colquitt

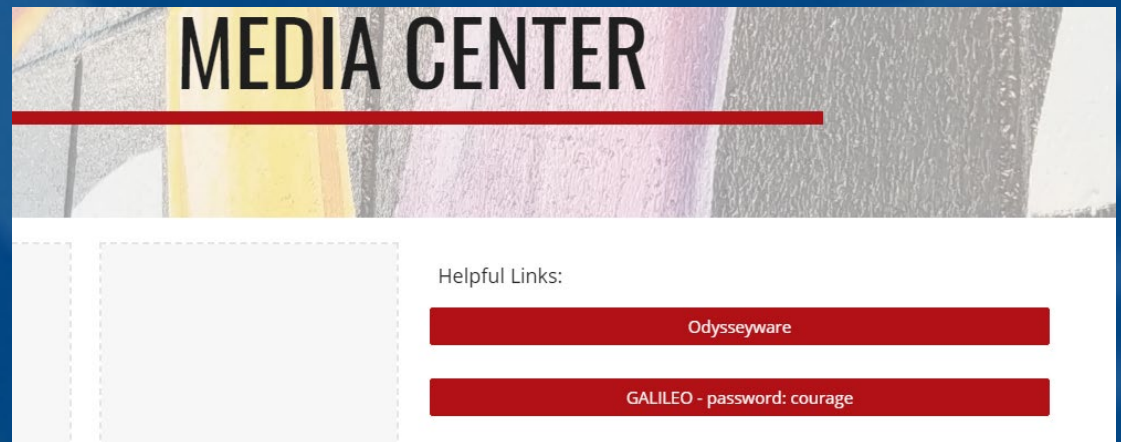
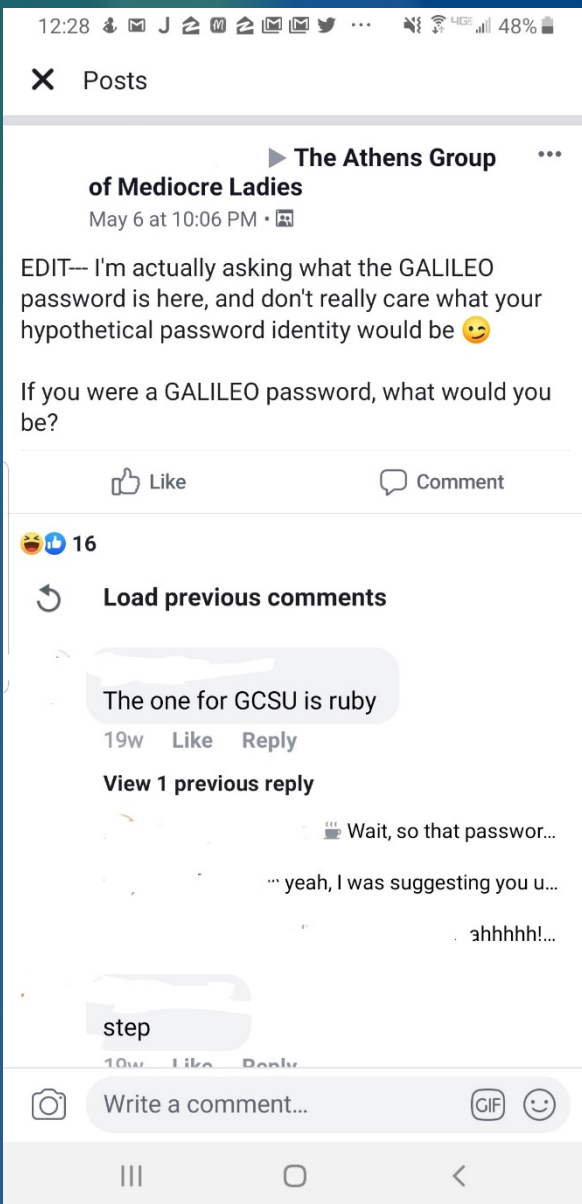
Library Associate

Gwinnett Technical College Library

GET YOUR CAREER **MOVING**

Secure Access to Resources?

- This obviously wasn't the cause of OpenAthens...but is a supporting reason



GALILEO

- Service population= 9m potential users in:
 - 26 State University System Institutions
 - 22 Technical Colleges (vocational education)
 - 38 Private Colleges/Universities
 - 62 Public Library Systems
 - 4.2m public library cards
 - 181 Public School Systems (2000+ schools)
 - 22 Private K12 Schools

GALILEO Strategic Planning

- Strategic Plan with Updated Goals for 2020. Including
 - User Centered Design
 - Portal Redesign
 - Mobile First Design
 - Ease of Authentication
 - OpenAthens



Story Time

- A Feeling of Now What?
 - Wrapped up Alma/Primo Go Live in June 2018 (worked on for a solid six months) and in search of a new project.
- Annual GALILEO Conference July 2018
- Searching for Pilot Sites

Inspiration Break

- “I don’t fool around with a lot of things that I can’t have fun with. There’s not much reward in that.” —Levon Helm



Gwinnett Tech, Pilot Site

- One of 3 TCSG Schools chosen to be a pilot site
- How were we chosen?
 - I volunteered (I love to volunteer)
 - Autonomy from supervisor to serve as project manager



Gwinnett Tech by the Numbers

– #GwinnettTechFacts

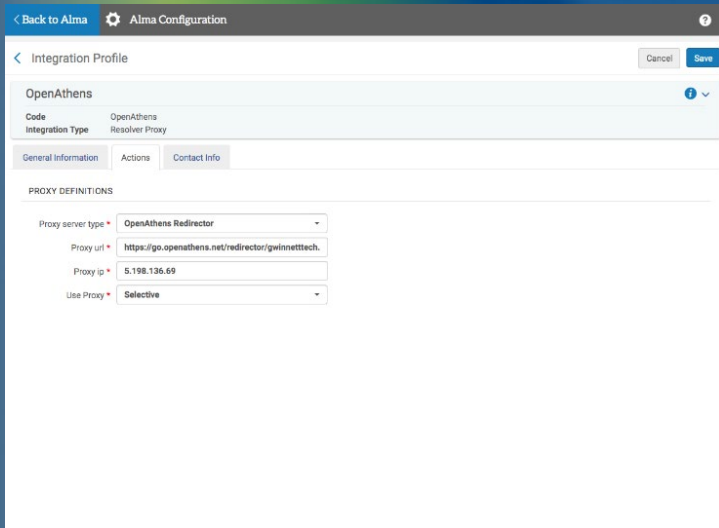
- Member of TCSG (22 Technical Colleges State Wide)
- 2 Metro Atlanta area Campuses (Lawrenceville and Alpharetta)
- Approximately 9000 students per semester
- Many Dual Enrolment Students
 - Including Gwinnett County Public Schools, Fulton County, and Atlanta Public Schools
- Both Traditional College Students and Non-Traditional

Onboarding Process

- Timeline: August 2018 to Early December 2018
- Getting your GLRI In Order
 - GALILEO Local Resources Integration
- Meetings, Meetings, Meetings
 - Initial Kickoff Meeting
 - Monthly Meetings
- Open communication with Everyone Involved

Prepping for Going Live

- Timeline: December 2018
- Ex Libris Alma™ work
 - Integration Profile for OpenAthens
 - Enabling Redirector
 - Electronic Service Editor at the Collection Level



The screenshot displays the 'Alma Configuration' interface for an 'OpenAthens' integration profile. The profile is identified as 'OpenAthens' with a code of 'OpenAthens' and an integration type of 'Resolver Proxy'. The 'PROXY DEFINITIONS' section is expanded, showing the following configuration:

Field	Value
Proxy server type	OpenAthens Redirector
Proxy url	https://go.openathens.net/redirector/gwinnettech.
Proxy ip	5.198.136.69
Use Proxy	Selective

Prepping for Going Live

- Publicity (Blog, Handouts, Email Blasts, Faculty Meeting Presentations)



The screenshot shows a web browser window displaying a blog post. The URL in the address bar is gtclibrary.libguides.com/blog/openathens-pilot-site. The page header features the Gwinnett Technical College logo and the text "Gwinnett Tech Library — Your Partner in Education". Below the header, there are navigation links: "Gwinnett Tech Home / Library Home / LibGuides / LIBConnection Blog". The main content area has the title "OpenAthens Pilot Site" by Michelle Colquitt, dated August 23rd, 2018. The text of the post begins with "As many of you know (or will learn shortly), the Gwinnett Technical College Library staff loves to teach you about GALILEO (Georgia Library LEarning Online)." Below the text is a portrait of Galileo Galilei and the logo for "Georgia's Virtual Library GALILEO", which is an initiative of the University System of Georgia. A small caption below the portrait reads: "(Galileo. Photography. Britannica ImageQuest, Encyclopædia Britannica, 25 May 2016. quest.eb.com/search/139_1915695/1/139_1915695/cite. Accessed 23 Aug 2018.)". On the right side of the page, there is a "Recent Posts" section with a list of article titles, and a "Subscribe" section with an email input field and a "Subscribe" button.

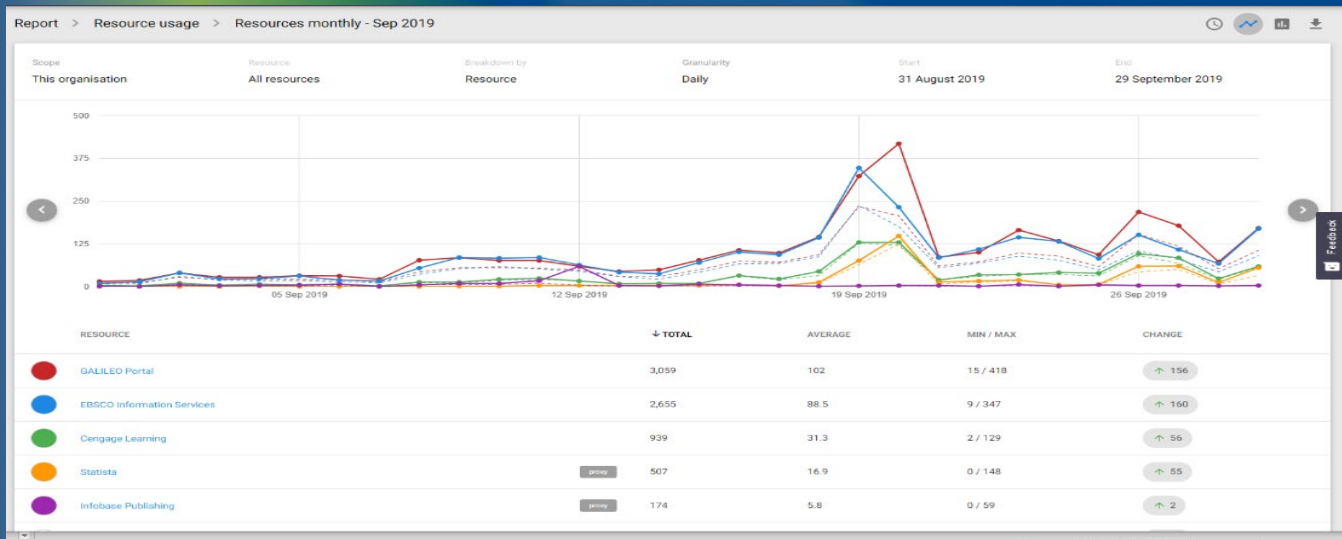
12/17/18 We're Live Now What?

- Student Access
- Changes in Teaching Practice
- SpringShare™ Changes
 - Changing links on website—most time intensive
 - Canned Message in LibAnswers chat about access



Almost a Year Out? What's Our Story?

- WE LOVE OpenAthens
 - Minor Access Issues that have been easily resolved
 - Proactive Customer Service
- Reporting Functionality
- Ease of Use



Privacy & Future Concerns

- OpenAthens complies with high standards for privacy and security.
- Complies with General Data Protection Regulation (GDPR)
- GALILEO Standard:
 - By default, only share with the vendor the minimum attributes required for authentication (usually encrypted unique identifier)
 - Will share additional attributes ONLY if data is used for customization
 - Once live, libraries are in total control of attributes passed to the vendor via OpenAthens administration

Questions?

- Connect with Me on LinkedIn or via email at
 - michellecolquitt@gmail.com

My Love of all things OpenAthens helped me land a new job!! (I start Monday, November 11, 2019) as a Resource Management Librarian at Georgia Gwinnett College!!!



References

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