# Unraveling networked learning initiatives: an analytic framework

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# Unraveling networked learning initiatives: an analytic framework

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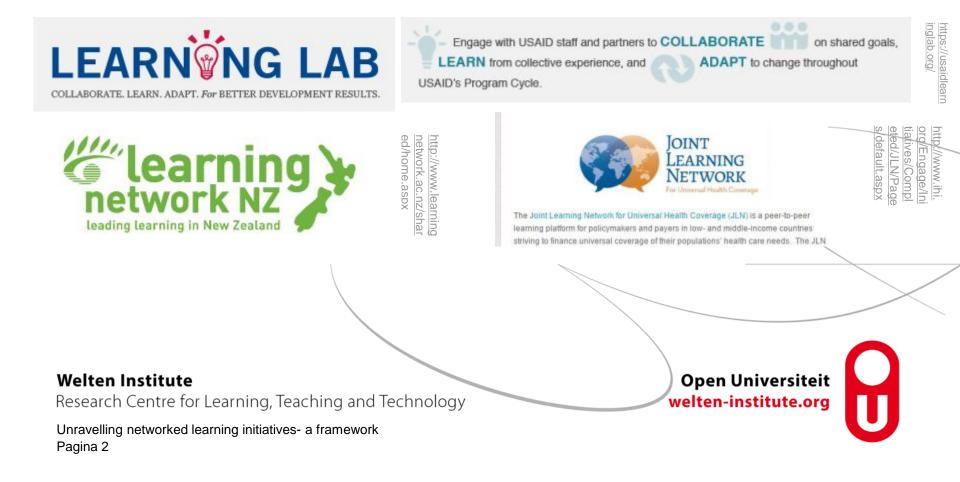
10th of May 2016, Networked Learning Conference, Lancaster

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# Why an interest in networked learning and learning networks? (1)

- From an academic perspective: gaining knowledge and insight
- From a practice perspective: increased interest in various professional practices to initiate learning networks or engage in networked learning



## Why an interest in networked learning and learning networks? (2)



- Potential for solving complex, transboundary problems and developing transboundary competence (de Kraker et al, 2007; Lansu et al., 2010): to successfully contribute to [sustainable developmen]t is the ability to think, communicate, learn and collaborate across the boundaries that divide different perspectives on a situation
- Innovating existing practices and accelerating adoption (Valente, 1995): 'linking' ties (connections outside an organization) are most innovative (De Jong (2010) in Ehlen, 2015, p.39)
- Facilitating and harvesting the creativity of participants, facilitating co-creation of new artefacts
- Facilitating collaborative, social learning and knowledge co-construction (Stahl, 2006)
- Application in formal (structured, institutionalized), non-formal (intentional learning outside formal educational institutes) as well as informal ('accidental', unintentional learning, happening in the course of employing other activities) learning contexts (Goodyear & Carvalho in Sloep (in press); Dohn, 2014)

=> insight into what successful networked learning initiatives look like by merging two research traditions that both extensively research learning in networks, namely 'networked learning' and 'learning networks'.

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Unravelling networked learning initiatives- a framework Pagina 3







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# **Networked learning:**

"...**learning** in which information and communications technology (ICT) is used to promote connections: between one learner and other learners, between learners and tutors; between a learning community and its learning resources" (Goodyear, Banks, Hodgson, & Steeples (2004))

Goodyear & Carvalho (2014) conducted a survey of a variety of definitions and according to Sloep (in press) concluded that any satisfactory definition of networked learning should (p.42) :

- 1 allow one to individuate a learning network, i.e., discern instances from each other;
- 2 avoid the use of language that is customary in formal education;
- 3 emphasize technology as well as people; and
- 4 mention the individual as well as the collective.

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Unravelling networked learning initiatives- a framework Pagina 5

# Learning networks

- 'a particular kind of online, social network that is designed to support non-formal learning [outside the context of formal, institutionalized learning] in a particular domain'. (Sloep & Kester, 2009, p.17)
- Learning more about this area of interest is the explicit intention of all individuals that populate a learning network
- A learning network is seen as **an artefact that can be designed** in order to foster interaction amongst and a learning process 'within' its participants. Technology helps to shape a socially constructed unique 'place' or 'constellation', customized to needs of its inhabitants
- Designed services provide functionality to support necessary and desirable learning, problem solving and social processes (constituting affordances: instruments and services affording actors an opportunity to take an action) (Berlanga, Rusman, Bitter-Rijpkema & Sloep, 2009)
- "heterogeneous assemblages of tasks, activities, people, roles, rules, places, tools, artefacts and other resources, distributed in complex configurations across time and space and involving digital, non-digital and hybrid entities" (Goodyear et al., 2004)
- "a social network as a designed object implies that there are people who are its creators, members and facilitators" (p.13)" (Rajagopal (2013))
- learning networks can be created, maintained and activated at different levels, e.g. as an individual, a group or as an organization

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Unravelling networked learning initiatives- a framework Pagina 6

# **Proposed definitions**

networked learning initiatives:

• goal-directed, interest-or need based, collective activities of a group of (at least three) individuals, that initiate interaction across the boundaries of their regular social systems

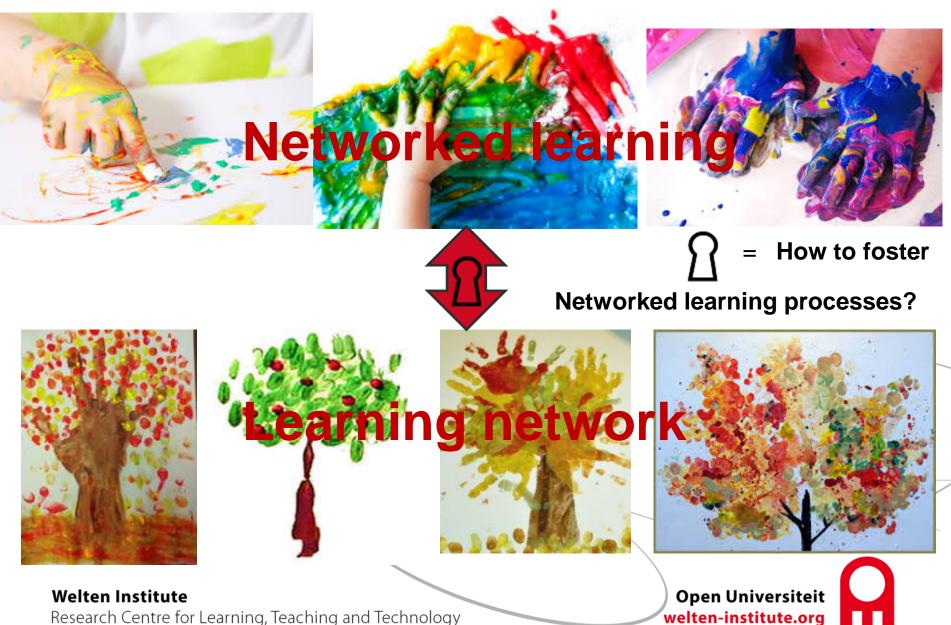
learning network:

 the precipitation of interaction processes between actors and resources in a network, looking at concrete results in terms of both 'grown'/fostered or (partly) designed 'constellations' of network ties, structures and resources supporting interactions

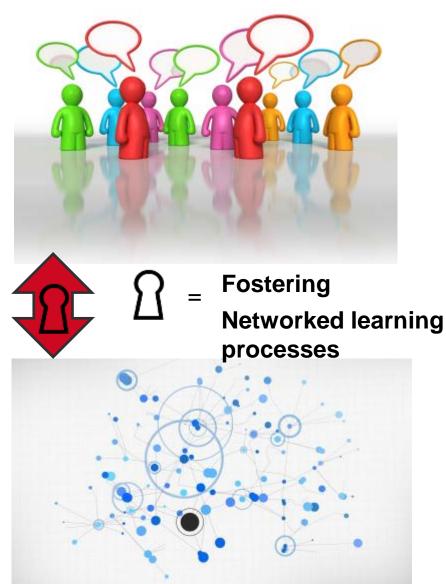
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Unravelling networked learning initiatives- a framework Pagina 7



Unravelling networked learning initiatives- a framework Pagina 8



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Unravelling networked learning initiatives- a framework Pagina 9



However:

- networked learning can only be fostered untill a certain degree: 'practice' is dependant on people involved
- no standard 'constellation' of people, roles, rules, tools and artefacts; not all successful networks will have the same characteristics (de Haan, Leander, Ünlüsoy & Prinsen, 2014)



# **Gaining further insight**



However, there are still indications that some network structures work better than others

Therefore we propose to:

- describe the various network 'constellations' by means of a consistant framework
- measure participants' perceptions of a networks succesfulness in terms of learning, knowledge co-construction, social and/or problem solving processes
- find the factors that foster a succesful networked learning experience through the facilitation of important networked learning processes

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Unravelling networked learning initiatives- a framework Pagina 10

# The constellation of a learning network is dependent on:

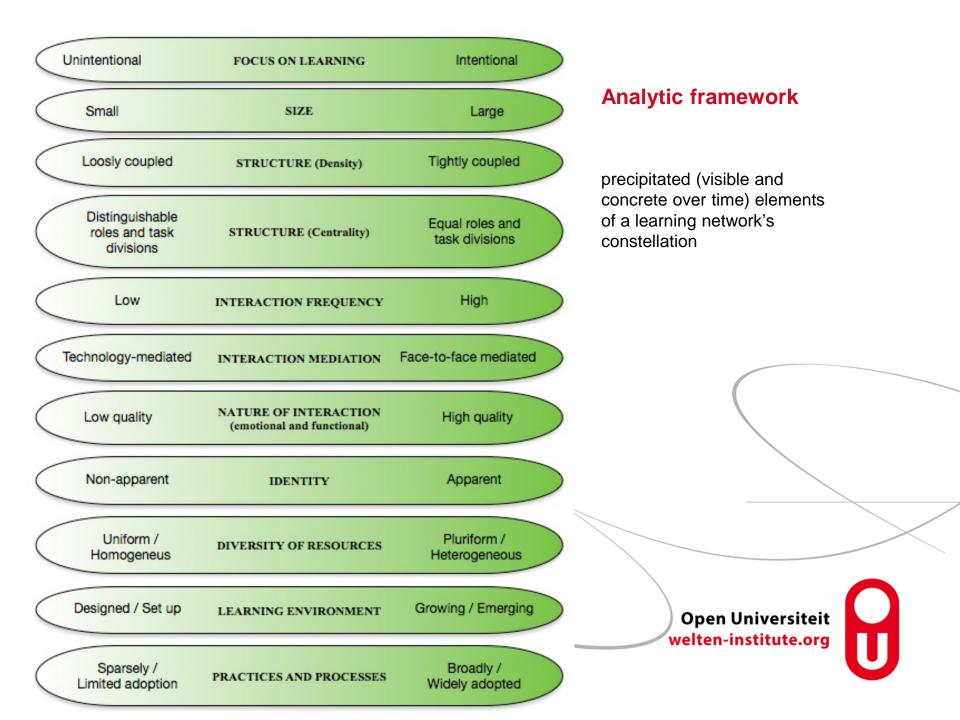
- **characteristics of individuals in the network**, encompassing both their *personal characteristics* (e.g. personal values, norms and expectancies, personality and expertise) and their social backgrounds; their *sense of belonging and embeddedness in their regular social systems* (e.g. an organization (unit), profession, or family, each with their own ways of doing/accepted 'practices') which are driven by common views on the kinds of appropriate and expected behavior.
- characteristics of interpersonal relations and other interactions in the network, in terms of their experienced communality, solidarity and involvement (e.g. in shared values, norms, beliefs, expertise, motivation), interpersonal trust, interdependency and reciprocity, appreciation of each other, and their shared practices ('mutually adopted ways of doing things'), including using certain types of language, (technology-enhanced) tools or instruments
- how the group of individuals succeed in making their own place out of a space (Harrison & Dourish, 1996)

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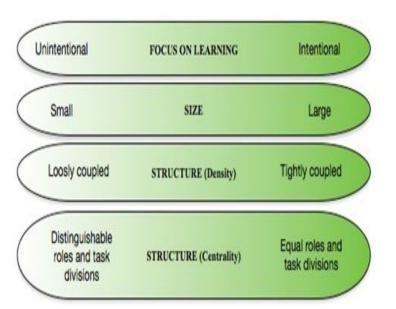
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Unravelling networked learning initiatives- a framework Pagina 11





# The dimensions (1)



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Unravelling networked learning initiatives- a framework Pagina 13

**focus on learning:** achieving learning objectives in a more or less structured way is the explicit intention of individuals joining the learning network (non-formal, intentional learning) or individuals join for other reasons (e.g. jointly solving a societal problem, for fun) and learn accidentally in a not-for-learning designated, unintentional way (informal learning)

**size:** size of a network is partly dependent on how individuals are approached to participate in networked learning, their geographical proximity and whether or not the network is technology-enhanced. It can fluctuate from 3 (small) to an (theoretically) indefinite number of people. The size partly determines the number of opportunities individuals have to learn from each other, and the amount of available resources.

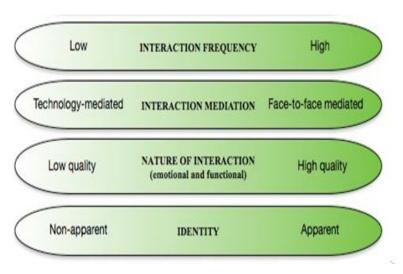
#### structure:

*density:* proportion of direct ties between individuals in a network. Indicator for the level of familiarity with each other in the network, whether or not the network thrives on equal or hierarchical relationships, and the amount of non-redundant information and knowledge consolidation taking place. It also illustrates the composition of the whole ecosystem: are there dedicated, specialized 'units' (clusters) of individuals providing (irregular) input to the rest of the network, or is everybody exchanging with everyone reciprocally.

*centrality:* number and type of interactions that 'pass' (through) a certain individual tells something about their position and role in the network. It can be an indicator of the history of the network, when viewed upon in time, where the pattern will be different for an designed or 'grown' network; it can tell something about strong versus weak or distributed leadership or whether or not clear task or role divisions are applicable in the network



# The dimensions (2)



**interaction frequency:** number of interactions between individuals. It can indicate whether the network is active or dormant, whether interaction is regular or irregular, whether it is facilitated (e.g. in terms of available time to spent in the network) and it can tell something about the phase or process a network is in. Is it a temporal or structural network? Does it have a short or long shared history and practice? Are the individuals currently solving a specific problem (momentum), do they experience a peak (or flaw) in their work? It can also tell something about a special event or circumstance an individual experiences, e.g. illness.

**interaction channels**: type of channels/facilities/mediation individuals use to interact. Is it online or face to face? Do they have a (physical/technology-enhanced)(owned) place to interact or not? (e.g. a project/ meeting room). The type of channel used is partly related to how individuals are located in time and space and whether or not it is a 'within' organization or 'between' organization network.

**nature of interaction**: type of emotional and functional interactions in the network, individual's responsiveness to each other and the perceived quality of interactions can influence 'felt' strength and type of relationships (e.g. friendship- or expertise-based) individuals experience in the network. These relationships are not univocally derivable from the frequency of interaction. One perceived valuable interaction with an individual may influence a relationship more than ten worthless interactions.

**identity:** apparition/visibility of individual and collective identity (e.g. by means of profiles, visible social traces/footprints, focus of resources in network, group identifier, like a logo) in a network can foster interpersonal trust (Rusman, 2011) by providing information on the personality, experience and motivation for participation in a network; awareness of each other and mutual engagement that binds the members of a network together in a social entity. It may influence the solidarity and connection an individual feels with the network and can provide a feeling of belonging

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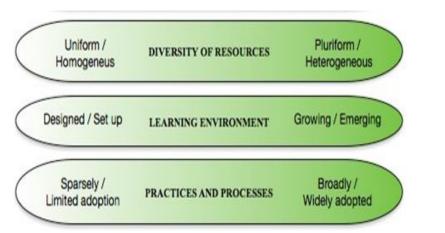
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# The dimensions (3)



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Unravelling networked learning initiatives- a framework Pagina 15

**resources:** variability of the nature, composition and type of resources (knowledge, used language/stories, discourses, skills, people/perspectives becoming part of a networks' 'social capital') influences the range of possible (valuable) interactions an individual may encounter in a network. The homogeneity or heterogeneity can tell something about how focused or dedicated a network is, but also about its learning opportunities. Complementarity (in terms of expertise as well as personality) of individuals can foster learning, whereas equality fosters reinforcement of what you already know or capable of (Rajagopal, 2013). The type of language used in the network influences the mutual understanding and grounding process individuals go through.

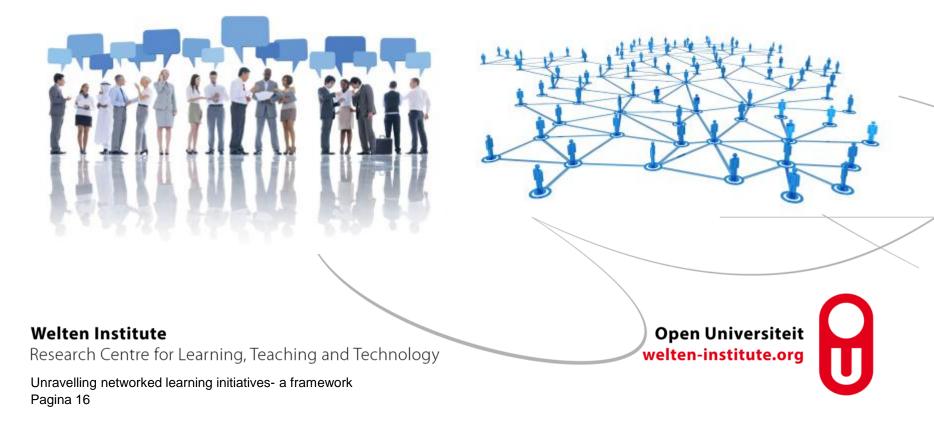
**learning environment**: whether or not a learning environment (with tools, policies (rules, regulations, agreements) services, artefacts) is set-up from the start of interaction (designed) or not (grown into a social place through negotiation in interaction) can tell us something about the history of a network, e.g. by which actors it was initiated or determined (individuals, group(s)).

**practices and processes:** whether or not there is a widely adopted and accepted way of working together within the network may tell something about the social capital (Ehlen, 2015) the network has succeeded to build.



# What next?

- Framework introduces an analytic way to look at and understand the precipitation of networked learning initiatives: learning networks. Learning networks are positioned as a visible and concrete 'precipitation' of the processes characterizing networked learning initiatives over time.
- Apply the framework on a teacher professionalization case in Dutch secondary education. In this case, learning networks are used with the intention to support teacher professionalization across schools, within a certain domain and/or school level



## Thanks for your attention!





Please ask now!

or mail us later:

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Unravelling networked learning initiatives- a framework Pagina 17