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INFO 650-IS Managing in the Network Economy

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Managing in the Network Economy INFO 650-IS

5 sessions –9AM-5PM (5/24-6/21/08)

3 credit hours

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Course Description and Objectives:

- THIS IS A BUSINESS COURSE WITH MODERATE TECHNICAL CONTENT. IT IS • CONSISTENT WITH THE MISSION OF XAVIER UNIVERSITY'S WILLIAMS SCHOOL OF BUSINESS: TO EDUCATE STUDENTS OF BUSINESS, ENABLING THEM TO IMPROVE ORGANIZATIONS AND SOCIETY, CONSISTENT WITH THE JESUIT TRADITION.
- The primary course objective is to further enhance your business judgment and decision- making skills in dealing with information technology environments. We concentrate on the interaction of business, external and technology drivers in achieving (or failing to achieve) company and inter-company goals - but in a down-to-earth, everyday context usable in your jobs.
- We will focus on the "B2B Extended Enterprise" intra and internets with equal emphasis on the large global and regional "superstars" as well as smaller players.
- Off-line research, classroom participation and discussion are primary modes of learning. You will be asked to track down and report on new ideas and trends.
- Each student will be required to propose one relevant topic for approval that they • will then develop into a short (10 MS Word pages max) factually supported **Opinion Piece.** If the topics apply to your own job and workplace, so much the better. Some previous submissions have included: B2B CRM (Customer *Relationship Management); Adware and Spyware – both sides of the question;* Cooperative Possibilities in the (select one) Industry; Tax and the Internet; A variety of discussions on outsourcing; B2B Security and Privacy Issues.
- Once during the program, teams will be created to play "consultant" in semifictional organizations. They will prepare and issue a group report on assigned topics. Approach, organization, rationale and clarity of presentation will all be important grade factors. **PowerPoint glitz will not.** Some previous class projects included: "Computing on Demand" – What does it really Mean?; "Phones, PDAs, laptops – consumer vs. business needs/solutions"; Outsourcing Scenarios Analyzed; Regulatory Trends; Implications of an Overseas Internet Venture.
- Text books and websites will be used in support mode. This is not a "memorize" and feed back on the exam" type of course.
- OPEN BOOK AND NOTES EXAM will be mixed in structure. (T-F, multiple choice, fill-in and short answer)
- These sessions are intended to be *Highly* interactive. Come prepared to debate, discuss, question and opine.

Required Materials:

- Text: <u>B2B and Beyond</u> by H.DeMaio Wiley 2001 supplied free
- Classroom presentation notes supplied
- Personal Internet Access for research web sites will be suggested
- In-class laptops preferred but not mandatory
- Zip Disk(s), CD's or other portable media

Grading Criteria:	Grade Distribution:
Individual Projects (Opinion Piece)40%	96 -100 =A 91 - 95= A-
Class Participation10%	87 - 90 = B + 84 - 86 = B
Group Presentation20%	80 - 83 = B - 71 - 80 = C
Exam (Open book and notes) 30%	< 70 =D

Note1: Attendance is required and more than one full day absence will result in a lowering of your grade unless pre-arranged "work-arounds" have been agreed upon.

INFO 950-08 Tentative Schedule

6-2 Week 1

AM Introduction to The Evolving Enterprise

Ungraded Ice Breaker In-Class Project: *Develop Short Environment Statement for Your Company - (Model Supplied in Class)* **Project Reports:** *Environments and Class Analyses*

ΡM

Overview: Network Technology and Environments

(Assignment: Group Project – Topics Assigned - Group Report to Class Due on Week 4)

6-9 Week 2 Industry and Regulatory Environments

(Assignment: Submit Topic for Opinion Piece due 7-31 Week 5)

6-16 Week 3 Guest Speaker and

Management Strategies, Organization, Policies and Structures, e-Trust

6-23 Week 4

AM Group Project Reports

PM Future Trends

<u>6-30 Week 5</u> Course Summation and Final Examination

(Assignment Submit Individual Opinion Piece)