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OLAC NEWSLETTER

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THE OLAC NEWSLETTER

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Material for publication in the OLAC Newsletter should be sent to the appropriate editor. Persons wishing to review books should contact Richard Leigh and indicate their special interests and qualifications. For AV cataloging questions, contact Jay Weitz. Articles should be submitted in electronic form, using standard word-processing software, and consistent in length and style with other items published in the Newsletter. For further guidance, please check the OLAC Newsletter Editorial Stylesheet. Persons wishing to nominate themselves or other OLAC members for *In the Spotlight* should contact Lisa Romano.

From the Editor

Laura Kane McElfresh

Here in Minnesota, winter is coming in fast. But amid the short, cold (to me!) days and the dark, quiet nights, OLAC remains active behind the scenes, germinating like a spring garden. Watch for details about the winter Membership Meeting, coming soon.

The OLAC Board continues to act on our members' valuable feedback (see "OLAC Conference: Future and Directions" in *Newsletter* 41:3) and has begun to plan and offer workshops for members. Emily talks more about the workshops, as well as the work underway on the OLAC Bylaws and the Research Grant, in her President's Report. And as always, we are seeking new people for CAPC and the Board.

This issue also features a "Members on the Move" full of the good news, congratulations, and appreciation for each other that our members have shared with Ann. Her Outreach/Advocacy and Membership Coordinator message also alludes to the friendships, collaborations, and work partnerships OLAC has fostered. I'm sure Ann would love to share some of your stories, so please reach out to her (or me, or to Lisa for "In the Spotlight") to talk about your corner of the OLAC community.

Finally: please take care of yourselves and your health; have a safe, peaceful winter; and I hope to see you at the Membership Meeting in the new year!

Contents

From the President

Emily Creo

Season's greetings, OLAC!

It was a busy fall for the OLAC board as our efforts continued with standing responsibilities as well as tackling extra projects. We have concurrent taskforces working on the website and archive, updating our bylaws, and reworking the research grant. We were also lucky to have Kyla Jemison present a pair of Library Carpentry workshops this October on using regular expressions and cleaning up data with OpenRefine. I would like to thank Kyla for offering up that great opportunity, and put out the call to other members interested in teaching or presenting to the OLAC community.

Service keeps our organization alive and vibrant, and serving on the OLAC board is a rewarding experience. We have need of a variety of skills, experience, and expertise in our leadership positions, and are currently seeking nominations for the offices of Vice President/President-Elect and Secretary. I encourage you to consider nominating yourself or another OLAC member; please see the official announcement for instructions on how to apply. Active leadership is crucial to a thriving organization, and this is a topic we would like to discuss with the membership at the January meeting.

I look forward to virtually connecting with you all at the membership meeting – be on the lookout for the announcement of the date and time to come. In the interim, if you have any suggestions, questions, or concerns, please feel free to send me a message at ecreo@4cls.org –and finally, I wish you all a safe and healthy holiday season.

Emily

From the Secretary

Nicole Smeltekop

OLAC Executive Board
17 September 2021
2:00 EDT
[via Zoom]

Present: Emiliy Creo, Nicole Smeltekop, Bobby Bothmann, Ann
Kardos, Laura McElfresh, Jay Weitz, Scott, Jennifer Eustis, Bryan
Baldus, Kristi Bergland

- Liaison reports
    - Jay reported that the next OCLC validation update is scheduled for next
      Thursday.
- Followup from Treasurer on change over for bank account and taxes
    - No report.
- Followup from September newsletter
    - Newsletter masthead on handling address changes
        - Decided to send out a yearly message to review and update contact
          information to listserv as needed.
- Website transition taskforce update
    - The taskforce plans to meet once a month to complete work. They will begin by
      determining what content is to move over to the institutional repository (IR) and
      develop a set of best practices to follow for the future. Heidi Southworth, our IR
      contact, will be attending the next meeting on 9/24.
    - We also set up an OLAC Slack workspace. This workspace can be used by other
      groups such as the board, CAPC, and even our members. Channels can be private
      or not.
- October workshop planning -- Ann & Jennifer have updates and are working with Kyla
    - See WA page: https://olacinc.wildapricot.org/Workshops. Registration is via WA
      as well: https://olacinc.wildapricot.org/page-1715774.
    - Registration
        - Non-members for a fee? -- not at this time. The event is currently only for
          members. Hopefully this will prompt people to renew or join.

- o Platform to host: We will use Wild Apricot.
- o Planning is already underway. Space will be limited to 30 people to allow for some breakout room group work.
- o Because Library Carpentry workshops are regularly scheduled and available for no fee, the workshop will not be recorded.
- Bylaws revision project
  - o We will form a taskforce to review the bylaws. Thomas, Mary, and Kristi, and Bobby are willing to be on the task force. Bobby will reach out to other past members of the board to see if they're interested in perhaps creating smaller subgroups to work on specific areas. Nicole volunteered to help track changes.
- Research grant
  - o Rework application process? Rethink use of award for a scholarship?
    - ▪ Poll members on their thoughts?
  - o Kristi reminded the board about past ideas to create a website with more information on past projects and more information.
  - o Suggestion to hold a panel presentation/Q&A event in January every year to keep momentum going. Kristi. Laura, and Ann will start on this project.
- Other business
  - o Next Meeting: Wednesday, October 6th.
- Meeting adjourned.

OLAC Executive Board Meeting
16 November 2021
1:00-2:10 PM (EST)
Via Zoom

Present: Emily Creo, Bryan Baldus, Bobby Bothmann, Narine Bournoutian, Jennifer Eustis, Laura McElfresh (note taker), Scott Piepenburg, Jay Weitz, Alex Whelan, Thomas Whittaker

Reports/Updates/Announcements
- Election (Thomas)
  - o No nominations yet. Thinking of sending call out wider, to more listservs.
  - o If anyone knows of possible people to recruit, please let Thomas know (Bobby thinks he remembers someone who was interested in running for office; will follow up with them.)

- Newsletter (Laura)
    - Jennifer has mentioned that back issues are getting views in the [repository](#)!
    - Waiting for one item; otherwise, just about everything is in for next Newsletter.
- CAPC report (Alex/Nariné)
    - Video game cleanup; informal group meeting for 1st time on Friday (about 6 ppl); anticipate formally charging a task group soon. Alex & Narine will work w/ OLAC Board for help with charging group
    - Feedback to OCLC re: 34X fields proposal
    - Julie Moore had emailed with a question re: corrections to Objects guide.
        - It's PDFs in the IR; Jennifer can send updated documentation to Heidi to replace. (Maybe need to put guidelines into IR? Or send out an email occasionally, asking for documentation updates)
        - Please remember to update date, number of document
    - Nariné & Alex will be rotating off as Chairs in summer.
        - Do still want to revisit Co-Chairs vs single Chair structure
        - Need to seek replacement Chair(s). Think they will be able to find interest within current CAPC; but have questions re: Bylaws, restrictions/eligibility for Chairs.
            - (No apparent restriction on who can be CAPC Chair(s), other than cannot hold 2 positions at the same time.)
            - Maybe include in Bylaws update? Or better, [Officer Handbook](#) (2020 version) -- unlike Bylaws, does not need to be voted on.
- OCLC update (Jay)
    - WorldCat validation installation coming up this week; a lot of bug fixes, new Sep/Oct MARC codes from LC
    - Lots of news (in the "News", will be in next newsletter
    - Global Council had an election last month; lots of new ppl involved, new Chair
    - OCLC Research document on partnering with Wikipedia; increase visibility of library work on Open Web
    - OCLC Research: retro accessioning; challenges in managing info
    - OCLC Research: "New Model Library" -- effects of pandemic; how things have changed, changes envisioned -- interviews with library leaders from 11 countries
    - OCLC Research: 2-part document on research information management practices in the US
- OLAC-MOUG (Autumn) - call to join or renew memberships

- Outreach/Advocacy report (Ann) - not here; but had info about workshop. Need to find subject/leader for next one! Did also get some new members out of the last one.
- Treasurer's report (Kurt)
  - Need Treasurer's report; also need to switch accounts for various subscriptions over to new business credit card and in Kurt's name.

Task Forces/Projects
- Website transition
  - Institutional Repository
    - Heidi Southworth gave a demo of our IR site -- what we can change, customizations, etc.
    - We will begin to add content (newsletters, publications, conferences).
    - We are discussing having a section for historical documents like past versions of our bylaws.
    - We've asked Ann to look over the language such as descriptions and labels for the IR by Jan. 11. Then during the week of Jan. 11, Ann will send out an announcement for the IR and our website revamp.
    - Reports are showing that our material is being used! (We didn't previously have reports like this.) It is also good to have all our material available in one place.
    - Next meeting this Friday 11/19
  - Website
    - Starting in January, we will begin the move to Wild Apricot.
- Research grant revamp - Kristi & Ann are working on this. Table till next meeting
- Bylaws Review Group (Bobby)
  - Met 2 weeks ago; today; meeting again in 2 weeks. Have gone through a document that they can mark up. (Over halfway through!)
  - Questions:
    - "Board of Trustees (Executive Board)" - replace?
    - Removal of officers?
    - Remove references to ALA MW for certain -- these come from a time when communication was taking place at ALA meetings. But do we still want to tie our administrative year to ALA's one? (This decision will inform revisions -- or not -- on several matters.)
      - Fiscal year is July/June -- may be a factor to consider, as officer transitions (currently close of ALA Annual) do not line up with this.

- MOUG is looking at an internet bank (Chase is difficult!) We might wish to do this as well.
- Need to change Bylaws to allow for co-chairs, if CAPC wishes to continue this model. One option: add a more general stipulation that Chair positions may be shared?
- Change "Past-Past President" → "President Emeritus"?
    - Review Group = Thomas, Mary Huismann, Kristi, Nicole, Bobby

Discussion
- Next member opportunity?
    - Wait for Ann to talk about next outreach/learning opportunity
    - Do institutional members have access to all member opportunities? For example, can an institutional member sign up for a workshop?
        - Need to talk about institutional memberships at a future meeting -- was for subscriptions to print Newsletter. What *is* it anymore?
        - The Bylaws discuss Institutional Memberships as a category (institutional members don't get to vote; personal members do). This has been a question since we took the Newsletter online-only.
- Staggered treasurer terms?
    - Vice-Treasurer? Or, Senior & Junior Treasurer? This would help ease a challenging (at best) transition; mitigate complications from banks, IRS.
        - Having 2 people would also avoid appearance of conflict (e.g., Treasurer wouldn't have to write themselves a check for conference stipend)
    - MOUG has a 3-year Treasurer rotation (Vice Treasurer, Treasurer, Past Treasurer -- see [bylaws](#)). They made this change relatively recently.
        - Laura says ALA MAGIRT has a Treasurer and an Assistant Treasurer.
    - Would it have to be in Bylaws first? Or can we push for it to be done by this election? Or hold special election?
    - Seems like it should still be OK for a Treasurer to run for reelection (come back as Vice-Treasurer -- flipflop with the other person)! Treasurers can work out division of labor between themselves.
    - Seems like it would involve some significant Bylaws changes. Also, would Vice-Treasurer be on the Board? Might also want to reach out at a Membership meeting (January?) to talk about these possible changes; and about difficulties in finding leadership candidates.

- o   Could be challenging to get a Treasurer candidate every year; but could be better if they know they won't be a solo Treasurer.
  - ▪ Alternatively, we could get a CPA; but this would be a significant expense.
- Next meeting: Friday December 17th, 1pm EST via Zoom.
- Meeting adjourned.

Call for CAPC Members and Associate Members

OLAC's Cataloging Policy Committee (CAPC) is seeking applicants for full member and associate member positions with terms beginning July 2022. Members serve two-year terms with possibility of reappointment to a second two-year term. Associate members serve one-year terms with possibility of reappointment to a second one-year term.

Member qualifications are as follows:

Three years of current audiovisual cataloging experience or the equivalent; membership in OLAC; evidence of regular interaction with online cataloging systems or demonstrable knowledge of such systems. CAPC business is conducted during winter and summer membership meetings and electronically between meetings. Candidates for full member positions must be willing to commit time and funds as necessary to attend one in-person meeting per year of their term.

Associate member qualifications are as follows:

An interest in AV cataloging and the willingness to help out with CAPC projects. CAPC business is conducted during winter and summer membership meetings and electronically between meetings. Candidates for appointment to CAPC associate member positions must be willing to commit time and funds as necessary to attend at least one of these in-person meetings per year.

If you are interested in applying to be a CAPC member or associate member, please send a letter detailing your qualifications and your resume via e-mail to CAPC co-Chairs Nariné Bournoutian (nbournoutian@law.columbia.edu) and Alex Whelan (ajw9744@nyu.edu) by January 31, 2022. Feel free to contact either of us with any questions you may have. Applications will be reviewed by CAPC co-chairs throughout February and approved by the OLAC Board in early March. All applicants will be notified of the Board's decisions.

From the Outreach/Advocacy & Membership Coordinator

Ann Kardos

Hi all!

We're approaching the New Year. I hope 2022 will be better than the last two years. And if you're Britney Spears, I'm really hoping that 2022 is better than the last 13 years of your life!

And with that, I want to encourage you to renew your OLAC membership, if you haven't already. Do you keep tabs on us, but haven't renewed your membership in a while? We miss you and we need you. Our organization is full of amazing people and supportive connections. There are so many sweet stories of OLAC friendships and people who make stuff in our field happen because they met at a conference. But charging membership dues is what helps us to exist. If you liked our virtual October 2020 conference, or you want to join us next time for members-only events, like the Library Carpentry workshops Kyla Jemison did for us in October 2021, we hope you'll support us with your membership!

Peace and health to you and yours,

Ann Kardos
OLAC Outreach/Advocacy & Membership Coordinator

News and Announcements

Yoko Kudo, Column editor

Call for Proposals: OVGTSL 2022 Conference "Inspired to Bloom"

The conference will take place on May 11-13, 2022, in Bloomington, Indiana. Technical services can actively improve regular tasks and develop new activities, with such great success that the department will bloom! This can happen from a wide range of inspiration. At the Ohio Valley Group of Technical Services Librarian 2022 Conference, we want to hear how you have thrived and flourished and what motivates you to continue to bloom. Submissions for panel discussions, lightning rounds, workshops and other formats will be considered in addition to standard presentations. The conference will be hybrid so the audience can attend in person or virtually. The presenters will attend on-site at the Bloomington conference. Please submit your proposal here by December 20, 2021.

New PCC Feedback Form for Official RDA Toolkit

The PCC RDA Communications Committee is pleased to announce the availability of a Feedback Form to submit LC-PCC Policy Statement revisions, questions, and other feedback about the Official RDA Toolkit and related documentation. Feedback submitted will be reviewed by the PCC RDA Communications Committee and forwarded to appropriate PCC groups for resolution. A Public Tracking Spreadsheet is available for the community to review and check the status of feedback that has been submitted. In addition to receiving feedback from the PCC community, the PCC RDA Communications Committee will establish an ongoing process for communicating about the Official RDA Toolkit to the PCC membership.

MOUG 2022 Announcement

The 2022 MOUG Annual Meeting will once again be entirely virtual. The meeting is tentatively scheduled on February 7-8, 2022. Details forthcoming.

Members on the Move

Ann Kardos

This month, I'm using the column to share good news and wishes submitted by members for the New Year.

I'm going to kick this off with a celebration of member **Michele Zwierski**! After 20 plus years as Cataloging Manager for the Nassau Library System in Uniondale, NY, Michele is RETIRING! Michele's retirement is well deserved, but she'll be keeping busy. She will serve out her terms as Chair of the Dewey Editorial Policy Committee, member of the CORE Children's Materials Cataloging Committee and the CORE FMRT Notable Films for Adults Committee. She also expects to continue meddling (although in a part-time capacity) as a service desk librarian in some select sites on Long Island.

Thank you for all your hard work, Michelle! Congrats on your retirement.

Below, we have some good news, announcements, wishes and shout outs from our members! I've met so many of you virtually over the past 2 years, and I would love to meet some of you in person someday! My own personal wish for all of us in OLAC is to have a happy, healthy and (maybe) more normal 2022.

****

John C. DeSantis (Dartmouth College) has a promotion to celebrate! After 25 years at Dartmouth College, John has been named Head of Cataloging and Metadata Services.

OLAC wishes **Brian Falato (University of South Florida)** a happy belated birthday! Brian further wishes the following to us all: "Since my birthday is November 22, I always thought of 22 as a sort of lucky number. So I'm hoping the luck will hold and 2022 will be a great year for me and everyone else!"

Jeannette Ho (Texas A&M University) presented on her library's involvement in the Program for Cooperative Cataloging (PCC) Wikidata Pilot initiative at the WikidataCon 2021 online conference on October 30th. Her presentation was called "Wikidata at Texas A&M University Libraries: Enhancing Discovery for Dissertations." Congratulations, Jeannette!

Kay Johnson (Radford University): "I wish everyone a maskless, happy and healthy 2022 for themselves and their loved ones. I thank everyone for all of the kindnesses they have done and encourage everyone to keep passing kindness along. I am thankful for so much, but have a special

shout out for the entertaining, touching, inspiring, educational, controversial, and sometimes annoying contributions from various media stars who passed away in 2021. An incomplete list in no particular order includes Ed Asner, Colin Powell, Cicely Tyson, Cloris Leachman, Hal Holbrook, Christopher Plummer, George Segal, Charlie Watts, Prince Philip, Jim Steinman, Olympia Dukakis, Melvin Van Peebles, Gavin MacLeod, Richard Donner, Charlie Robinson, Michael K. Williams, Mira Furlan, Norm Macdonald, Peter Scolari, Willie Garson, Jessica Walter, Jane Powell, Betty Lynn, Willard Scott, Don Everly, Markie Post, Dee Tee Thomas, Dusty Hill, Jackie Mason, Ned Beatty, Clarence Williams III, B.J. Thomas, Samuel E. Wright, Charles Grodin, Walter Mondale, Mike Mitchell, Helen McCrory, DMX, Beverly Cleary, Neville "Bunny Wailer" Livingston, Chick Corea, Mary Wilson, and the groundbreaking and great baseball legend, Hank Aaron. How ironic and perhaps a cosmic balance that Rush Limbaugh and Larry Flynt both passed away in February."

Ann Kardos (University of Massachusetts Amherst) sends a huge thank you to members Bobby Bothmann, Amanda Mack, and Julie Moore. We have all gotten to know each other better by stitching together on Zoom, and now we are inspiring and supporting each other with a kind of mutual mentoring group. I've already gotten some good insights and encouragement from you all. Thank you!

Amanda Mack (UCLA Film and Television Archive): "A non-cataloger colleague I've been working with closely for the past two years is such an advocate for catalogers, their expertise, and the impact this knowledge has had in configuring our new discovery layer. She frequently says things to us like, "I'm so glad we have catalogers on this group--you guys know where to look to find the problem" or "I'm in awe of catalogers, you guys do such important work." Since so many of us are feeling unsupported, underappreciated, and overworked, I wanted to share that some people do see the value in what we do."

Michele Zwierski (Nassau Library System) has a shout out about a newly released book she edited, which includes some current and past OLAC members. ALA Publishing released the 6th edition of the bestselling *Cataloging Correctly for Kids*. Long time OLAC member, Michele Zwierski, is the main editor and the authors advise beginning and expert catalogers on how best to describe children's materials. The chapter called "Cataloging Nonbook Children's Materials" is co-authored by **OLAC's current president Emily Creo**! Other contributors include former member Marilyn McCroskey. Thanks to everyone who made this book possible!

MOUG-OLAC Liaison Report

Autumn Faulkner, MOUG-OLAC Liaison

As always, for those who aren't aware, MOUG is the Music OCLC Users Group. Their special focus is the cataloging and discoverability of music resources as facilitated through OCLC, but they are a good group for general music cataloging guidance too. Many OLAC members are also members of MOUG, and vice versa. My job as liaison is to keep the membership of both groups informed about each other's work, as well as tangential happenings that may be of interest to either community.

I only have one update to share since the September 2021 newsletter, so you may want to refer to that issue for a refresh on recent MOUG happenings.

Invitation to join MOUG or renew your membership

- MOUG membership is on a calendar year cycle, so new and renewing memberships can be set up now for the 2022 year. Membership includes our newsletter—mailed to you three times a year—dynamic meeting programming at member rates, and other initiatives in the pursuit of quality music coverage in OCLC products and services.

- Personal memberships are $40 per year; institutional subscriptions are $50 per year.

- New members sign up here: https://musicoclcusers.org/join-moug/

- Financial adversity membership option available for 2022; please contact MOUG Treasurer Melissa Moll (treasurer@musicoclcusers.org) for details.

In the Spotlight with… Ann Kardos

Lisa Romano, Column Editor

Our profile this newsletter should be very familiar to OLAC members – Ann Kardos, Outreach-Advocacy and Membership Coordinator. Ann is a metadata librarian at the University of Massachusetts Amherst. For the last 3 years, Ann has been involved with migrating to FOLIO for her library and consortium (The Five Colleges). Unfortunately, due to the pandemic, their implementation has been delayed until 2022. Ann has been working with librarian partners from all over North America and Europe to specify requirements, and test features and functionality. As part of her responsibility, Ann is a member of the FOLIO Forum Facilitators, which brings webinars, demos, and other virtual content to community and potential community members. For the Five Colleges, Ann is immersed in local implementation planning, testing, and just about everything else! She specifies, designs, and tests workflows along with participating in bugfests, testing features, and writing documentation.

Other than FOLIO, Ann's work involves cleaning up, prepping, and standardizing the UMass Amherst catalog data for migration.

> *I pretty much only do what I call "data remediation" most days. I don't really catalog much of anything at this point, and hardly at all over the last 3 years.*

And what does Ann enjoy most about her job?

> *I love learning new skills. Because of FOLIO, we need to streamline most of what we do. I'm testing workflows and encouraging us to simplify our practices in unexpected ways. I'm researching standards and best practices, and bringing our data into alignment more than we've ever done before. I'm focusing on interoperability and problem solving for things that don't exist yet. It's a great big puzzle, and a bunch of the pieces are missing, but I enjoy a good mystery. I absolutely embrace and adore change in my work life--it's how we grow and gain new skills or insights. I love trying to figure out something new and I really love a chance to break things.*

Ironically, it was completely unplanned that Ann became a librarian. In 2005, she was living in Colorado, working for small documentary film companies, and planning to apply to museum administration programs. Through a twist of fate, Ann met a stranger at a party (whose name she can't remember) that was in the library science program at Denver University. They were chatting about grad school and the stranger said, "I think you're a librarian. I think that the things you want to do exist in libraries or museums. You should get an MLS instead of a degree in museum administration." What did Ann think?

I had never heard of a degree in library science. I went home and looked it up and applied to library science programs instead. But strangely, that's not the first time that I made an educational life decision based on serendipity. I like going wherever a moment in life takes me.

Ann did attend library school and moved to Boston to attend Simmons College. Her first experience working in a library was an internship at the Boston Athenaeum, which is a membership library that was founded in 1807 (predating the Boston Public Library)! There Ann handled the entire interlibrary loan program, arranged manuscript collections, and whatever else they asked her to do.

I had an amazing boss and many lovely colleagues who served as early mentors. And I know it sounds weird, but I'm also pretty sure I had an interaction with a ghost!

After a few years, Ann learned about OLAC when she started at UMass Amherst in 2017. A colleague sent her an email about the OLAC conference in Richmond and suggested Ann attend.

She said I might find some of my people there. She was right!

After the 2017 conference, Ann became more involved. She has volunteered for the Elections Committee, served as a member of the Unified Best Practices Task Force, and joined the board in 2019 when she became Outreach Officer.

Even though she doesn't catalog much these days, Ann loves the research project that unfolds when doing some original cataloging, particularly when she gets to work on something odd, fun, or truly one-of-a-kind. And she enjoys exploring the link between cataloging and discovery.

I like making sure that the work we do makes something findable. Sometimes we can get bogged down in theory, and not the practice of cataloging. I prefer to focus on practice. If people can't find the records we create, there is no point.

Over the years, Ann has been involved with several interesting projects. At a previous academic institution, she was in charge of setting up the dataset cataloging practices and worked with a collection of 3D printed bio-molecules that had been donated to the library to use for teaching purposes. Ann made original MARC records in the catalog so the molecules could be checked out, and worked with a colleague to create a new collection in the institutional repository for the photos, datasets, and printing file. Then she created Dublin Core records for the items that went into the IR and used her archival arrangement skills to transfer all the files from Google Drive into the IR in a meaningful way that was respectful to the creator and donor. Currently, Ann is working with a number of librarians from all over North America to create a craft exhibit about cataloging, metadata and the unseen labor that goes into the work.

> *I've asked participants to submit cross stitch and embroidery pieces that represent what we do, our challenges, fun thoughts related to our work or deep thoughts on the unseen labor that makes our catalogs happen.*

This exhibit at the UMass Amherst Science and Engineering Library will be on display physically for the spring 2022 semester, along with an e-catalog that Ann created to showcase the exhibit.

When asked if she had a favorite format to catalog, Ann responded:

> *Probably DVDs. But honestly, I've never met a format I didn't enjoy something about.*

Call for Nominations: OLAC Executive Board

Are you interested in a leadership opportunity where you can help shape the future of OLAC? Now is your chance to learn about our organization from the inside by nominating yourself for an OLAC Executive Board position. We are currently seeking nominations for the offices of **OLAC Vice President/President-Elect** and **OLAC Secretary**.

All OLAC personal members are eligible to serve, and self-nominations are highly encouraged. If you would like to nominate an OLAC colleague, please be sure that person is willing to serve.

In order to be considered, please submit a letter of nomination indicating the position for which you wish to run, including a brief description of your pertinent qualifications and professional activities. Your nomination letter should be sent via email to Thomas Whittaker (tawhitta@indiana.edu) no later than **December 31, 2021**.

(continued on next page)

Overview of Duties

Vice President/President-Elect

This office is elected annually, with a term beginning in the summer following the ALA Annual Conference and serves four years: a one-year term as Vice President/President-Elect, followed by one year as President, one year as Immediate Past-President, and one year as Past-Past President.

The Vice President performs all duties delegated by the President and presides at meetings and other functions when the President cannot attend. The Vice President is expected to attend the OLAC and Executive Board Meetings while in office and is responsible for any OLAC sponsored programs held at ALA Annual. The Vice President chairs the OLAC Research Grant Committee.

The OLAC President presides at all OLAC Membership and Executive Board Meetings. The President will submit quarterly reports for the OLAC Newsletter and works closely with the OLAC Executive Board in guiding the operations of the organization.

The Immediate Past President serves as Chair of the Nancy B. Olson Award Committee and as a member of the OLAC Executive Board.

The Past President may also be assigned to take on additional projects. The Past-Past President (adjunct to the Executive Board) serves as the Chair of the Elections Committee.

Secretary

This office is elected every two years, with a term beginning in the summer following the ALA Annual Conference in the year elected. The next Secretary's term will run from summer 2022 to summer 2024.

The Secretary is expected to attend and record the minutes for all OLAC Executive Board, CAPC, and Membership Meetings. The Secretary maintains and disseminates the roster of the Executive Board, past OLAC Presidents, and OLAC appointees. In addition, the Secretary maintains the OLAC Handbook, and helps prepare any corporate reports required by the State of Minnesota.

News From OCLC

Compiled by Jay Weitz

OCLC Products and Services Release Notes

Find the most current release notes for many OCLC products and services as well as links to data updates and to dynamic collection lists at https://help.oclc.org/Librarian_Toolbox/ Release_notes. Included are CONTENTdm, EZproxy, Tipasa, WorldCat Discovery, WorldCat Knowledge Base, WorldCat Matching, WorldCat Validation, WorldShare Acquisitions, WorldShare Circulation, WorldShare Collection Evaluation, WorldShare Collection Manager, WorldShare Interlibrary Loan, WorldShare License Manager, WorldShare Record Manager, and WorldShare Reports.

WorldCat, Cataloging, and Metadata

Update on WorldCat Changes for the Former LCSH Aliens and Related Terms

Cynthia M. Whitacre, Senior Metadata Operations Manager, OCLC

After receiving the new and revised subject authority records from the Library of Congress on November 30, OCLC has been working to change the Library of Congress Subject Headings (LCSH) within WorldCat records to the new forms. The previous heading *Aliens* changed to *Noncitizens*. The former heading *Illegal aliens* became both *Noncitizens* and *Illegal immigration.* A number of related headings also changed, including (but not limited to) the following:

- *Children of illegal aliens* became both *Children of noncitizens* and *Illegal immigration*
- *Illegal alien children* became both *Noncitizen children* and *Illegal immigration*
- *Illegal aliens in literature* became both *Noncitizens in literature* and *Illegal immigration in literature*
- *Women illegal aliens* became both *Women noncitizens* and *Illegal immigration*

Altogether, OCLC has updated approximately 41,000 WorldCat records to change these headings. In the future on a periodic basis OCLC will continue to change the older headings to the newer forms when they appear in WorldCat records. FAST headings will be changed in a subsequent process.

For information on the process of changing LCSH, see this document on the Library of Congress website.

<u>Open Cultural Heritage Resources from Europeana Now Accessible Through WorldCat</u>

A partnership between OCLC and Europeana has now made millions of open cultural heritage resources easily accessible through WorldCat, the world's most comprehensive database of information about library collections. [Europeana](#) works with thousands of European archives, libraries, museums, and audio-visual collections to share cultural heritage for enjoyment, education, and research, and to foster creativity and innovation. The contribution of over 25 million openly licensed records from the Europeana website to WorldCat adds to the rapidly growing number of open content resources that are accessible through OCLC services. [Open content](#) continues to be an important part of library collections as users increasingly expect immediate access to free, online resources. Users of [WorldCat.org](#) and [WorldCat Discovery](#) can use the Open Access filter to quickly and easily surface resources from Europeana and other open content providers. [Europeana](#) is Europe's platform for digital cultural heritage, empowering cultural heritage institutions to share their collections with the world. Through the Europeana website, millions of cultural heritage items from around 4,000 institutions across Europe are available online. We work to share and promote this heritage so that it can be used and enjoyed by people across the world. Our work contributes to an open, knowledgeable, and creative society. The Europeana Foundation is the organization tasked by the European Commission with developing a digital cultural heritage platform for Europe.

<u>WorldCat Validation Installation, September 2021</u>

Changes to WorldCat Validation were installed on 2021 September 23, involving the following new features and enhancements:

- OCLC-MARC Validations of New MARC Codes Announced April-July 2021.
- MARC 21 Bibliographic Update No. 32 (announced June 2021).
- MARC 21 Authority Update No. 32 (announced June 2021) to the Validation Rule Set that Includes All Valid Elements of MARC 21 Authority Format.
- MARC 21 Authority Update No. 32 (announced June 2021) to the Validation Rule Set for the Library of Congress Name Authority Cooperative (NACO).
- MARC 21 Holdings Update No. 32 (announced June 2021).

Bug fixes included:

- Correction of GTIN-14 Validation in Bibliographic, Authority, and Holdings fields 024.
- Alignment of Bibliographic Field 956 with Field 856.

These enhancements and fixes are the result of announcements of new MARC elements and codes by the Library of Congress as well as feedback and requests from members of the OCLC

cooperative. Full details of the *WorldCat Validation Release Notes, September 2021* are available via the 2021 WorldCat Validation Release Notes page.

WorldShare Record Manager Release, October 2021

The 2021 October 16 release of WorldShare Record Manager provides four new features and enhancements in addition to three bug fixes. These features will help you manage more complex workflows, including:

- Ability to add a Shared print commitment in a local holding record (LHR)
- Display of field 066 in a bibliographic record
- Workflow status enhancements were added for Bibliographic Records / Saved - In Progress
    - Workflow status "In Review" was added to the list of statuses for Bibliographic Records / Saved - In Progress
    - Index "Workflow status" was added to the list of search indexes for Bibliographic Records / Saved - In Progress
- Enhancements to search results and Details pages
    - Edition statement (MARC tag 250) in search results and on Details pages
    - Uniform title (MARC tag 130 or 240) on Details pages

Bug fixes include:
- Field 876 subfield $d no longer is deleted when editing the Temporary Shelving Location in text-view
- Options for transferring LHRs are now available in all supported languages
- Applying an author facet no longer returns zero results

Full details are available in the WorldShare Record Manager Release Notes, October 2021.

Resource Sharing Services

More Libraries Choose Tipasa for Interlibrary Loan Management

More than 20 libraries have implemented Tipasa in recent months, and there are now 340 libraries worldwide using Tipasa for interlibrary loan. The most recent additions include:

- Butler University, Indiana (IIB)
- The Citadel, South Carolina (SCN)
- DePauw University, Indiana (IDU)
- Eastern Kentucky University (KEU)

- Logan University, Missouri (MU9)
- Nevada State College (NEVST)
- Niagara University, New York (VVN)
- Rider University, New Jersey (RID)
- Spring Arbor University, Michigan (EES)
- UC Hastings Law, California (CUH)
- University of Southern Mississippi (MUS)
- University of Southern Mississippi, Gulf Park Campus (MLA)
- Wright State University, Ohio (WSU)

These libraries rely on the cloud-based Tipasa system to manage a high volume of interlibrary loan requests, automate routine functions, and provide an easy-to-use interface for staff and patrons. Tipasa also helps libraries meet users' needs without heavy IT support, server management, or extensive configuration and training. To learn about how Tipasa can benefit your library, please contact us to request more information.

WorldShare Interlibrary Loan Release, 2021 October 17

The 2021 October 17 release of WorldShare Interlibrary Loan included the following enhancements:

- Customize Article Exchange settings to better reflect your library's policies and the copyright policies in your country
- Utilize Time To Respond improvements to better prioritize request processing

Release notes for the October 2021 WorldShare Interlibrary Loan install are available at WorldShare Interlibrary Loan release notes, October 2021.

Tipasa Release, 2021 October 17

The 2021 October 17 release of Tipasa included the following new features and enhancements:

- Customize Article Exchange settings to better reflect your library's policies and the copyright policies in your country
- Utilize Time To Respond improvements to better prioritize request processing

Release notes for the October 2021 Tipasa install are available online at Tipasa Release Notes, October 2021.

Discovery and Reference Services

OCLC Signs New Agreements With Content Providers Worldwide

OCLC has signed new agreements with leading publishers and other content providers around the world to add metadata for high-quality electronic and print books, journals, databases, and other learning materials that will make their content discoverable through WorldCat Discovery. OCLC has agreements in place with more than 400 publishers, aggregators, and other content providers to supply metadata to facilitate discovery and access to key resources. OCLC recently signed agreements with the following providers:

- BSC, The Charter Institute for IT, based in London, UK, is ensuring the digital journey is safe and positive for everyone, by raising standards of competence and conduct across the IT industry and tackling the ethical challenges being faced along the way.
- Casalini Libri, based in Fiesole, Italy, is a leading supplier of publications to libraries. Its Torrossa digital platform hosts a wide array of scholarly e-books and e-journals in the Humanities and Social Sciences and represents over 350 publishers, primarily from Europe and the UK, with numbers and available content increasing weekly.
- CBC/Radio-Canada, based in Ottawa, Canada, is a Canadian federal Crown corporation that serves as the national public broadcaster for both radio and television.
- Firenze University Press, based in Florence, Italy. This Department of the University of Florence publishes high quality Open Access research monographs, edited volumes, and peer-reviewed journals, and supports the dissemination and impact of the scientific research promoted by its hosting institution.
- Grand View Research, based in San Francisco, California, USA, provides syndicated research reports, customized research reports, and consulting services. The Grand View Research database is used by the world's renowned academic institutions and Fortune 500 companies to understand the global and regional business environment.
- International Bureau of Fiscal Documentation, based in Amsterdam, The Netherlands, is the world's foremost authority on cross-border taxation, the home of international taxation. IBFD is the pre-eminent, independent (non-profit) foundation that tax practitioners from all over the world rely on for high-quality independent tax knowledge and research.
- MLOL, based in Bologna, Italy, is the first Italian network of public, academic, and scholastic libraries for digital lending. To date, this network includes more than 5,500 libraries from 19 Italian regions and 9 foreign countries.
- MyJoVE Corporation, based in Cambridge, Massachusetts, USA, is the world-leading producer and provider of science videos with the mission to improve scientific research and education. Millions of scientists, educators and students at thousands of universities,

colleges, hospitals, and biopharmaceutical companies worldwide use JoVE for their research, teaching, and learning.

- Now Publishers, based in Norwell, Massachusetts, USA, and the Netherlands, is an international academic press of peer-reviewed publications in Business, Economics, Computer Science, and Engineering. In addition to books and journals, the marquee product Foundations and Trends® is acclaimed as a "go to" resource for graduate students and senior researchers looking for a high-level introduction to a new area.

- OpenStax, based in Houston, Texas, USA, and part of Rice University, is a 501(c)(3) nonprofit charitable corporation that publishes high-quality, peer-reviewed, openly licensed college textbooks that are free online and low cost in print.

- Portland Press, based in London, UK, works in partnership with researchers, institutions, and funders to share knowledge and advance the molecular biosciences and publishing world-leading research and reviews across a portfolio of seven journals.

- Schweizerbart Science Publishers, based in Stuttgart, Germany, is an independent scholarly publishing house of books and journals in the Earth and environmental sciences (geology, mineralogy, paleontology), biosciences (plant sciences, zoology, phycology), aquatic ecology, and human biology.

- Springer Publishing Company, based in New York, New York, USA, is publisher of healthcare and behavioral sciences resources, featuring books, apps, journals, and digital products including textbooks and exam prep tools. Digital and print products are designed with optimal outcomes in mind: for the learner, the patient, and the client.

- The Chronicle of Higher Education, based in Washington, D.C., USA, has the nation's largest newsroom dedicated to covering colleges and universities.

- The Optical Society, based in Washington, D.C., USA, has a mission to promote the generation, dissemination, and application of knowledge in optics and photonics. OSA serves the global community through content and events that are authoritative, accessible, and archived, and through its education, advocacy, and outreach programs.

- UCL Press, based in London, UK, was established as the UK's first fully open access university press in 2015. UCL Press has fast become one of the leading open access scholarly publishers in the UK, publishing both traditional peer-reviewed scholarly works and innovative research outputs.

- United Nations Publications, based in New York, New York, USA, publishes products including books, statistical databases, and other digital resources comprising facts and expertise on international peace and security, human rights, gender issues, economic and social development, international trade, climate change, international law, governance, public health, transportation, and statistics.

- [Verlag Barbara Budrich](#), based in Leverkusen, Germany, is an international publisher of books and journals in Education, Gender Studies, Political Science, Public Policy, Social Work, and Sociology.

By providing metadata and other descriptive content, these partnerships help libraries represent their electronic and physical collections more completely and efficiently. More information about WorldCat Discovery and [OCLC partnerships](#) is available on the OCLC website.

Exploring the New WorldCat Discovery Premium API Package

Karen Coombs, Senior Product Analyst, OCLC

Earlier this year, I authored [a post about the completion of our cloud-based API infrastructure](#), which serves as the foundation for a consistent, seamless experience across OCLC services. In addition, this API-first approach allows you to build custom solutions and makes integrations easy. That same article talked about the release of the new [WorldCat Search API](#) and [WorldCat Metadata API](#), and laying the foundation for the new WorldCat Discovery API. I'm pleased to share that our newest suite of APIs—the WorldCat Discovery Premium API package—is now available to WorldCat Discovery Premium and WMS institutions. APIs in the WorldCat Discovery Premium API package leverage popular WorldCat Discovery features to customize, enrich, and extend your discovery services. They have been intentionally designed to maximize accessibility and can be used out-of-the-box. They use OAuth 2.0 for optimal testing and security, and all functionality and naming align with the WorldCat Discovery user interface. For WorldCat Discovery Premium or WMS libraries, I invite you to visit our [Community Center](#) to read more about the APIs included in the package, view common use cases and examples, learn how to obtain a new WSKey, and access helpful resources.

OCLC Partners with ROSFLO to Distribute Services in Latin America

OCLC is pleased to welcome [ROSFLO](#), a leading content delivery organization based in Santiago with offices in Asuncion, as a new distributor of OCLC services in Chile, Paraguay, Uruguay, and Bolivia. ROSFLO specializes in providing content delivery services to academic, health, research, and corporate sectors. They are now representing OCLC for institutions interested in cataloging, resource sharing, WorldCat Discovery, FirstSearch, and EZproxy services in these countries. OCLC and ROSFLO have worked closely together in the past on several projects and have developed a strong working relationship. This new partnership represents a significant next step forward in their relationship. The ROSFLO multidisciplinary team has been working with libraries for years in different capacities, such as IT, customer support, and sales. They also work with a variety of library service providers. Through their consulting services, ROSFLO helps libraries to find a

complete solution for access and discovery of resources. More information about OCLC in Latin America is available on the website.

WorldCat Discovery Release, November 17, 2021

This release of WorldCat Discovery provides several new features and enhancements, including:

- Quick access to 'Report a Broken Link' and 'Notes & License Terms' from a single full text link
- Configure navigation bar 'Resources' menu label
- Session timeout alert for signed in users
- Choose between displaying item availability or deep links to your OPAC: WorldCat Discovery Premium (non-WMS) institutions

The November 2021 WorldCat Discovery Release Notes are available online.

Management Services

OCLC, Talis Offer Resource List Management to Support E-Learning

OCLC and Talis are partnering to offer Talis Aspire, a market-leading course resource list management system, to new and existing customers of OCLC's WorldShare Management Services. Talis Aspire enhances both in-person and online learning experiences by enabling faculty members and instructors to create reading lists of materials from the library collection to support course learning objectives for their students. Through interoperability with the institution's library management system, Talis Aspire ensures students can access materials quickly from the institution's collections in compliance with local copyright requirements. WMS is the world's first cloud-based library management system. With WorldCat as its foundation, WMS allows library staff to draw on OCLC's shared data network and technology for more efficient workflows. WMS also enables staff to make data-driven decisions related to the use and management of the entirety of the library's collections—electronic, print, and digital— empowering the library's users with superior access to the library's collections and the world's knowledge. As a result of this new partnership, OCLC will be able to offer Talis Aspire to WMS customers throughout the United States, Germany, Spain, the Netherlands, Australia, and New Zealand. Rich interoperability between the two services will help institutions better manage the acquisition, use, and retention of materials within the context of in-person and online learning environments. Since 2018, OCLC has supported interoperability between Talis Aspire reading lists and WMS. This new agreement takes that partnership to another level.

University of Milano-Bicocca Now Live with OCLC's WMS

The University of Milano-Bicocca (Università degli Studi di Milano-Bicocca) is now live with a new library management system, OCLC's WorldShare Management Services. This public university, established in 1998 and built on the former Pirelli complex, is a multi-disciplinary institution focused on research and innovation. Ranked among the top Italian universities in 2021, the University of Milano-Bicocca serves more than 32,000 students. WMS is a cloud-based platform with WorldCat as its foundation, which allows library staff to draw on OCLC's shared data network and technology for more efficient workflows. WMS also enables the University of Milano-Bicocca staff to better manage resources in print and electronic formats, and to provide their users with improved access to the library's collections and the world's knowledge.

OCLC Partners with Wiley to Offer Seamless Workflows

OCLC is pleased to partner with Wiley to automate the maintenance of your library's holdings, eliminating the need for manual management of these collections by library staff. This means that (with your permission) Wiley will provide weekly updates to OCLC containing your library-specific holdings data (including new and deleted titles) so that OCLC can automatically:

- register your titles in the WorldCat knowledge base
- keep your WorldCat holdings up to date for your Wiley collections
- provide full-text links to ensure seamless access
- deliver customizable MARC records with ongoing updates as your subscriptions change over time

To learn how to make your Wiley titles easier to find, access and manage, please visit https://oc.lc/wiley. For a complete list of providers that partner with OCLC to automatically add and maintain your library-specific collection data, please visit https://oc.lc/autoload. If your institution currently uses WorldCat cataloging partner collections with Wiley, you will receive more information in the coming weeks. Please feel free to contact OCLC support in your region if you have any questions by visiting https://oc.lc/support. Wiley (NYSE:JWA) is a global leader in research and education, unlocking human potential by enabling discovery, powering education, and shaping workforces. For over 200 years, Wiley has fueled the world's knowledge ecosystem. Today, Wiley's high-impact content, platforms, and services help researchers, learners, institutions, and corporations achieve their goals in an ever-changing world.

WMS First in Library Service Industry to Achieve StateRAMP 'Ready' Authorization

OCLC's WorldShare Management Services is first in the library service industry to be included on the StateRAMP Authorized Vendors List as "Ready," following a thorough evaluation to meet security requirements for cloud services at state and local levels of government in the United States. StateRAMP is based on the National Institute of Standards and Technology (NIST) security and privacy controls for information systems and organizations. StateRAMP is built around a "complete once, use many" concept that saves time and reduces costs for cloud service providers and government entities. Inclusion of OCLC on the StateRAMP Authorized Vendor List comes a year after OCLC achieved FedRAMP (Federal Risk and Authorization Management Program) authorization. Like FedRAMP, StateRAMP requires cloud service providers to obtain an annual third-party assessment to validate compliance. StateRAMP was created from the need for a standardized approach to cybersecurity standards required of cloud service providers that offer solutions to state and local governments. StateRAMP is a membership organization comprised of cloud service providers that offer IaaS, PaaS, and/or SaaS solutions; third-party assessment organizations; and government officials.

Place of Publication Searching Now Available in GreenGlass

GreenGlass users can now use the MARC "place of publication" code to identify the country and/or state and province where a title was published. This new search option empowers libraries to better understand collection diversity by knowing whether a work about a place was published in that place, or if it was published in a distant, common publishing location, such as New York or London. Libraries are increasingly interested in making sure their collections include under-represented voices; that works about a place don't simply reflect dominant colonial views, but those of colonized peoples as well. The language of a work—also searchable in GreenGlass— can also be used to help with such analyses. Current GreenGlass libraries can see example queries with screenshots and participate in discussions about this enhancement in the GreenGlass and Shared Print community. For more information about GreenGlass, please visit oc.lc/greenglass.

EZproxy 7.1.17 Release, 2021 October 28

EZproxy v7.1.17 is a maintenance release building on EZproxy v7.1, one of our biggest releases to date. EZproxy v7.1.17, released on 2021 October 28, fixes several bugs that were introduced in v7.1 and includes an OpenSSL update to provide best-in-class security. The EZproxy v7.1.17 release notes, October 2021 may be found online.

WorldShare Acquisitions Release, 2021 October 27

The release of WorldShare Acquisitions on 2021 October 27 provided four new bug fixes:

- Can create issues for all serial titles
- Filtering order items being renewed by date range
- Platform invoice item endpoint no long returns null ID
- Website information returned in Knowledge base title information icon

Unfortunately, the feature planned for this release, skipped and combined issues for monthly prediction patterns, was not ready by the deadline and so will be part of the next release. Release notes for the October 2021 WorldShare Acquisitions release are available online.

WorldShare Circulation Release, November 2021

This 2021 November 14 release of WorldShare Circulation included the following bug fixes and performance improvements:

- Unexpected due dates for long loans if your library closes earlier on the calculated date
  - Long loans were extended if your library closes earlier on the initially-calculated due date than the time of day that the item was checked out. For example, an item checked out at 17:34 on Monday under a two-day loan would be due on Thursday if the library closes at 16:00 on Wednesday. As of this release, the two-day loan in this example would be due at midnight or at closing time on Wednesday, as expected.
- Item's Issued YTD count displays incorrectly in WorldShare
  - In the item Statistics view, the Issued Count YTD displayed the same value as the total Issued Count. This display problem has been fixed with this release. No item statistics were lost or miscalculated as a result of this issue.

Release notes for the November 14, 2021 WorldShare Circulation changes are available online.

WorldShare License Manager Release, November 2021

The 2021 November 13 release of WorldShare License Manager adds support for the COUNTER 5 IR Item Master Report and IR Journal Article Requests Report in addition to additional enhancements and bug fixes. New features and enhancements include:

- Additional COUNTER 5 Reports Available for Harvesting
- Increased Character Limit for Document Labels

Improvements and bug fixes include:

- The Public Notes Display template can once again be used to configure notes in other languages, including French. Previously, the template was not updating the content of the notes when certain language characters were used.
- You can now sort the Harvest History details table by Delete Date and see the correct sort order.
- The Harvest History details table now reflects a more informative name label to allow you to identify the content in the table at a glance. The updated label includes the Vendor Name, Vendor ID, Counter Type, and Harvest Type.

Please see WorldShare License Manager release notes, November 2021 online.

Member Relations, Advocacy, Governance, and Training

2021 Global Council Election Results Announced

The 2021 elections for OCLC Regional Council delegates are complete. Congratulations to the individuals who began three-year terms as delegates on the Global and/or Regional Councils starting 2021 November 1. Please see the online announcement (2021 Global Council election results announced) for the full list. In addition to welcoming new delegates, new leadership for each of the Regional Councils also began on 2021 November 1. The Global Council Executive Committee for 2021–2022 is:

- **Global Council Chair & ARC Chair:** Earl Givens Jr., Library Director, Catawba College (North Carolina, USA)
- **Global Council Vice Chair & EMEA Vice Chair/Chair-Elect:** Evi Tramantza, Director of Libraries and Archives, Anatolia College (Greece)
- **ARC Vice Chair/Chair-Elect:** Hong Yao, Technical Services Director, Queens Public Library (New York, USA)
- **EMEA Chair:** Sarah Hurter-Savie, Library Director, Nice Sophia Antipolis University (France)
- **APRC Chair:** Constance Wiebrands, University Librarian, Edith Cowan University (Australia)
- **APRC Vice Chair/Chair-Elect:** Muh-Chyun Tang, Associate University Librarian, National Taiwan University (Taiwan)

What We Learned from You: Satisfaction Survey Results

This summer, we asked WebJunction learners to complete a satisfaction survey to help us better understand how WebJunction is meeting your needs, what you need going forward, and where we could improve. Over 1,900 members of the WebJunction community—which includes anyone who took a course in the WebJunction Course Catalog, attended a webinar, or subscribes to our newsletter—took the time to provide feedback, and for that we are very grateful. Knowing what's working and what could be improved helps us immensely to adjust and make your WebJunction experience even better. After analyzing the results, we wanted to share a few of the survey findings with our community.

What do learners value most about WebJunction?

The top three things users value about WebJunction have remained consistent over the years:

- WebJunction is free of charge
- Ability to watch a webinar or take a course when it fits your schedule (no travel time or costs)
- Access to library-specific self-paced courses and webinar recordings

The ability to watch a webinar or take a course when it fits your schedule jumped from 55% of respondents in the previous survey, to 65% this year – undoubtedly fueled by the COVID-19 pandemic and the limitations on travel and in-person events. Starting in March 2020, as many libraries closed their doors to reduce the spread of COVID in the community, an unprecedented number of learners came to WebJunction to take self-paced courses and participate in webinars as we all navigated the myriad changes. Staff members, managers and library directors all saw increased opportunities for online learning. Our ability to seamlessly respond to this increased demand is made possible thanks to the commitment of OCLC and 30 state library agencies who provide cooperative support.

What would learners change about their WebJunction experience?

Like many of you, we are interested in and look for, ways to learn and improve. To help better understand how we could do this to benefit our users, we asked an open-ended question about the areas we should focus on for improvement. The major themes that emerged were:

- Updating older content
- Addressing technical issues with logging in (passwords, etc.)
- Improving findability of content
- More content

When it comes to updating older content, we're not unlike a library - we need to weed our collection. We'll be look at opportunities to both remove outdated content and update it with newer, timely replacements. With regards to adding "more content," we asked a related question about the topics people would like to see on WebJunction. The top content requests include library technology; the advancement of equity, diversity, and inclusion; customer service; and programming.

How do you apply what you learn through WebJunction to your work? How does WebJunction help you?

We also asked respondents to share in their own words how they apply what they learn through WebJunction to their work, or how WebJunction helps. This is a particularly valuable part of the survey for the WebJunction team because it allows us to hear about the impacts from learners directly. Over 900 comments were submitted - here are a few highlights:

- "WebJunction has provided a variety of relevant topics that have enhanced my work experiences. Our library director encourages us to share ideas we have learned with her, and staff share webinars we have enjoyed, so that we become a community of learners."
- "I am a solo librarian. I do everything in my library. This makes everything I learn through WebJunction that much more useful. And online courses that I can fit into my schedule are so very convenient."
- "Trainings are a great way for me to learn about what other libraries are doing and national programming resources to expand what we offer our patrons. The recorded trainings are invaluable to work with our tightly stretched staffing issues."
- "I have used information, resources, and skills that I learned in the Supercharged Storytime series to enhance my weekly preschool storytime by incorporating more early literacy practices and tips for parents."

We're already getting to work. We've already started to look at ways to incorporate this feedback into our work. The best way to stay up-to-date on the latest WebJunction webinars, courses and resources is to subscribe to our e-newsletter, *Crossroads* and make sure to let your colleagues know about the free twice-monthly emails too. You can also follow us on Facebook and Twitter for news and announcements.

Libraries Responding to Evolving Eviction Crisis

As part of the Improving Access to Civil Legal Justice initiative, WebJunction will deliver resources that focus on strengthening library staff's ability to respond to eviction questions with confidence and to help close the justice gap in their communities. In Libraries as Legal Aid Connectors, learn

how a Colorado public library's free legal clinic connected a patron with a volunteer lawyer to successfully contest eviction and other legal citations. And watch the recorded 2021 November 18 webinar, <u>Understanding Evictions and How Libraries Can Help</u>, to learn more about eviction in the United States and where libraries can make a difference.

OCLC Research

Book on Libraries *Leveraging Wikipedia* Now Available for Free Download

Available for free download—*Leveraging Wikipedia: Connecting Communities of Knowledge* (<u>https://oc.lc/leveraging-wikipedia</u>), which shows how libraries can partner with Wikipedia to improve content quality while simultaneously ensuring that library services and collections are more visible on the open web. Originally published in 2018 by American Library Association, this book will inspire libraries to get involved in the Wikipedia community through activities such as hosting editathons, supporting "gap" initiatives to increase representation on Wikipedia, and more. Download a free pdf version of the book or find the print edition available for purchase from ALA.

New Preprint on *Retrospective Accessioning* Available for Download

Download an <u>open access preprint</u> of "Retrospective Accessioning" on OCLC Research. For many institutions, accessioning is a function that has been managed variably over time, leading to myriad challenges in managing archival collections. Retrospective accessioning remedies inconsistent past practice by holistically identifying and attending to gaps in accessioning work. This preprint, a chapter edited by Audra Eagle Yun and originally published in <u>Archival Accessioning</u>, is designed to help you consider what an appropriate retrospective accessioning project might look like at your institution.

New Model Library—A New Publication from OCLC Research

A new briefing from OCLC Research describes how library leaders responded to the rapidly changing circumstances of the COVID-19 pandemic to meet the needs of their staff and their community. The COVID-19 pandemic impacted libraries of all types around the world, requiring library leaders to respond to rapidly shifting community and institutional needs. OCLC Research interviewed 29 library leaders from 11 countries to capture their experiences during the pandemic and understand what they envision for their libraries moving forward. We describe how leaders strategically adapted to meet these evolving needs and expectations as movements toward a *New Model Library*. This high-level briefing can help you and your library find common ground with peers and identify new ideas and directions for your strategic planning. We hope

you find this foundation useful as a way to share your own experiences and ideas for your *New Model Librar*y. Read the briefing, *New Model Library: Pandemic Effects and Library Directions*, by Lynn Silipigni Connaway, Ixchel M. Faniel, Brittany Brannon, Joanne Cantrell, Christopher Cyr, Brooke Doyle, Peggy Gallagher, Kem Lang, Brian Lavoie, Janet Mason, and Titia van der Werf at https://oc.lc/nml-briefing.

OCLC Research Offers New Insights on Research Information Management in US

Research Information Management in the United States, a two-part report series by Rebecca Bryant, Jan Fransen, Pablo de Castro, Brenna Helmstutler, and David Scherer, provides a first-of-its-kind documentation of RIM practices at US research universities, presenting a thorough examination of RIM practices, goals, stakeholders, and system components. The authors investigated RIM system practices at five research institutions in the United States:

- Penn State University
- Texas A&M University
- Virginia Tech
- UCLA
- University of Miami

This report series provides much-needed context for institutional leaders to examine their own local practices by proposing:

- A summary of six discrete RIM use cases
- A RIM system framework
- Recommendations for RIM stakeholders

Read the report at https://oc.lc/us-rim-report.

OLAC Cataloger's Judgment: Questions and Answers

Jay Weitz, Column Editor
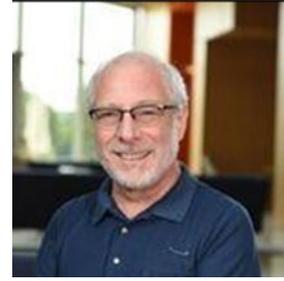
Permission Slip Slides Away

Question: I may have misunderstood the guidelines in BFAS for using a separate field for the recording of each unique term relating to characteristics of carriers such as sound, video, or digital file characteristics. For example, the guidelines for field 346, show video format and broadcast standard in separate 346 fields. This seems logical, given they are different terms from different vocabularies. Does this guidance extend to different terms from the same vocabulary? For example, the current DVD Guide shows an example of a disc with more than one configuration of playback channels (page 111):

```
344    $a digital $2 radar
344    $b optical $2 rdarm
344    $g stereo $g mono $2 rdacpc
```

Is it permissible or recommended to record the different configurations of playback channels in two separate 344 fields?

```
344    $a digital $2 radar
344    $b optical $2 rdarm
344    $g stereo $2 rdacpc
344    $g mono $2 rdacpc
```

The latter 344 subfield $g example was my interpretation of BFAS guidelines, and even though MARC Bibliographic permits recording multiple terms from the same vocabulary in the same subfield, we wondered which practice is preferable.

Answer: Terms and/or codes from different controlled vocabularies definitely must be in separate fields. In cases where a term and its corresponding code are both from the same controlled vocabulary (as in the 336, 337, and 338 fields), they may be in the same field with the subfield $2 code they have in common. MARC 21 itself explicitly and repeatedly states that terms from the same source vocabulary or code list may be recorded in the same field in separate occurrences of subfield $a and subfield $b. It says so in the last paragraph of the "Field Definition and Scope" of fields 336, 337, 338, 340, 341, 344, 345, 346, 347, and 348, at least. So that practice is certainly permissible in MARC 21, but in our discussions here at OCLC, we determined that this was a shortsighted practice that will make a linked data future much more difficult to achieve. In each of these fields, subfields $0 and $1 are repeatable, but if you have multiple terms from the

same vocabulary in the same field, you make it much more difficult to parse out which subfield $0 or $1 corresponds to which of multiple terms in the same field. So for instance, let's fiddle a bit with some examples in MARC field 348. In both cases, OCLC would prefer that subfield $2 be last, but we'll let that go.

The final example in subfield $b is:

```
348     $a part $b 1004 $2 rdafnm $0 http://rdaregistry.info/
        termList/formatNoteMus/1004
```

The sole example in subfield $0 is:

```
348     $a score $b 1007 $2 rdafnm $0 http://rdaregistry.info/
        termList/formatNoteMus/1007
```

It's common to have both a score and a part represented on the same bibliographic record and so have both of those fields 348 present. With the separate fields, there is no ambiguity about which subfield $0 corresponds to which subfield $a. And yes, in these cases the numeric codes make it clear what is what, but that will not be the case with every controlled vocabulary or set of codes, nor will both subfields $a and $b necessarily always be present. Let's combine the fields into one in a manner clearly permitted by MARC 21 and just for fun, remove the subfields $b and move subfield $2 to the end (where OCLC prefers it to be).

```
348     $a score $a part $0 http://rdaregistry.info/termList/
        formatNoteMus/1007 $0 http://rdaregistry.info/termList/
        formatNoteMus/1004 $2 rdafnm
```

By the order of subfields $a and $0, we can theoretically surmise which corresponds to which, but what if the order had been changed for any reason. At some point in the future, we hope to enable users of WorldCat to output URIs in subfields $0 and/or $1 based on the coding of the other subfields and the rest of the record according to their local preferences. That will be much more easily done if we don't pile up terms, codes, and URIs in the same field, as MARC 21 permits.

File Mismanagement

Question: Maybe I'm misunderstanding instructions in BFAS. I'm trying to determine if recording File Type (audio file, video file) is permitted in Provider-Neutral ("P-N") cataloging. The PCC *Provider-Neutral E-Resource MARC Record Guide: P-N/RDA Version* document (.DOC format) shows file type as Core for field 347. The LC-PCC PS for RDA 3.19.2 File Type and RDA 3.19.3 Encoding Format says these elements are core for audio recordings and moving images when applicable. BFAS guidelines for field 347 state that under P-N practices, file size should be omitted for online resources; however, the BFAS Special Cataloging Guidelines for Online Resources

(3.1.1) includes "information about file formats" in the list of exclusions for online resource cataloging records. Perhaps I'm reading 3.1.1 too literally? Is it correct that recording file type is permitted for P-N cataloging?

Answer: When we say in BFAS 3.11 not to include "Information about file formats" in Provider-Neutral records, we have used the phrase "file formats" a bit too loosely and colloquially in the bulleted lists both before and after the "Guidelines for Online Resources" table, I'm afraid. Actually, the P-N guidelines use the same loose phrase on page 3: "Notes about access restrictions, file formats, file sizes, prices, subscription information, or system requirements specific to particular providers are not used." As I read the P-N guidelines under field 347, the file type is referring specifically to MARC field 347 subfield $a and the file types listed in RDA 3.19.2 (actually 3.19.2.3: audio file, data file, image file, program file, text file, video file). That allows us to distinguish an audio recording from a video recording, for instance, as you note. In BFAS 3.11, we are trying to say – and more properly need to say – that "encoding format" information from RDA 3.19.3 ("A schema, standard, etc., used to encode the digital content of a manifestation") and in field 347 subfield $b are not to be included in Provider-Neutral records. For instance, an image file could be in JPEG, JPG, GIF, TIFF, BMP, PNG, or some other image format, but that information would be omitted as not neutral. To my mind, the file sizes and the encoding formats sort of go together in this context, because both can vary greatly and would not be included in a P-N record. We'll make that more clear in BFAS. Thanks for pointing that out.

Doing a Number on Fields 028 and 037

Question: While consulting the indispensable "[Best Practices for Cataloging Objects Using RDA and MARC 21](#)," I realized that the publisher numbers of games and toys are sometimes in MARC field 028 and sometimes in field 037 in the examples provided in the document. Since I rely heavily on the best practices mentioned in this document, I would like to be able to clarify which field is best to enter the number associated with the game and the publisher name in the procedure I have written. Would you be so kind as to tell me in which particular cases one should use which field? I looked in the document and could not find answers.

Answer: If I were actually in my office rather than being privileged enough to work from home, I would do some actual research; but right now, I'm working from (my increasingly faulty) memory. At work, I have access to many earlier print iterations of MARC and I could confirm or refute some of what I remember. With those caveats, this is my take. One of the very earliest things I worked on when I started working at OCLC in June 1982 was OCLC's accommodation of the full implementation by the Library of Congress of the MARC Music format, which OCLC had split into Scores and Sound Recordings. Back then—more than a decade before Format Integration in the mid-1990s, but a bit over a decade after what we now know as WorldCat came online—LC was

not yet creating and distributing MARC records for music materials. Any records for scores or sound recordings in WorldCat had been created by OCLC members, often manually transcribing LC catalog cards or their images from the published print LC catalogs, loosely referred to as the National Union Catalog or NUC. The MARC Music format had existed since 1976 (an electronic version, #681322575, is available via HathiTrust). In 1982, LC had not yet begun actually creating MARC Music records, but they were beginning preparations to do so. Neither field 028 nor 037 appeared in that 1976 MARC Music format, but from various bits of MARC evidence, I'm fairly sure that field 037 predates field 028 by at least a few years.

Field 037 was originally "Stock Number" and was redefined as "Source of Acquisition" in 1993; this was fallout from several other fields that recorded acquisition-related data being made obsolete. Field 265, "Source for Acquisition/Subscription Address," and field 350, "Price," were made obsolete in some formats in 1983 and in all formats in 1993. There are some details about this in the field 037 Content Designator History as well as in the similar sections of 25X-28X and 3XX. Field 028 was originally "Publisher Number for Music" and included only the First Indicator values 0, 1, 2, and 3. Judging again from MARC website evidence (and my own memory), field 028 was added to MARC around 1982. Videorecording numbers were added to the mix in 1992 and in 2016 the field was further expanded for other "distributor" numbers. The two fields have been intertwined, for better or for worse, for a long time. MARC Discussion Paper No. 103, "Current uses of the 028 (Publisher Number) and the 037 (Source of Acquisition) in the Bibliographic Format" (1997), recounts some of that history. In that paper, MLA and OLAC were trying to untangle the 028 and 037 fields; its section on "Identification Numbers in the Format" gives a good account of what numbers belonged where at that time (lots of this is condensed in the current field 037 definition).

There have been several additional MARC papers about the two fields since then; most notably Proposal No. 98-03, which was the follow-up to Discussion Paper no. 103, and Proposal No. 2016-09, where MLA and OLAC were still trying to sort things out. The distinctions are not ironclad by any means, but here is my understanding. Standard numbers belong in field 020 (ISBN), 022 (ISSN), or 024 (the rest). Government Document Classification Numbers belong in field 086. Field 028 is intended for non-standard numbers found on musical scores, musical and nonmusical sound recordings, other music-related materials, and video recordings. Included are issue numbers and matrix numbers for sound recordings, plate and publisher numbers for scores, and music/video distributor numbers. Field 037 is intended for non-standard numbers for resources **other than** musical scores, musical and nonmusical sound recordings, other music-related materials, and video recordings. Included are the stock, vendor, order, distributor, and publisher numbers for other kinds of materials such as books, tangible computer files, and most visual materials that are not videos or music related. Both definitions and practices have zigged and zagged over the decades. As suggested by the examples in the OLAC Objects Best Practices

document, there remains understandable confusion. The field 028 First Indicator value "5" definition echoes what MARC says, but (again, as I read MARC), neither one limits value "5" correctly to the limitations imposed by the field definition. Both the OLAC BP and BFAS need some clarification and new/corrected examples.