

An illustration of seven diverse individuals standing in a row. From left to right: a man in a yellow shirt with a backpack, a woman in an orange and white striped shirt, a man in a green plaid shirt holding a laptop, a woman in a blue blazer holding a folder, a man in an orange shirt and green cap with a backpack, a man in a dark sweater holding a tablet, and a woman in a white sweater and green skirt with a bag. The background is a plain light gray.

PERSISTENCE in PRACTICE

A Review of the Evidence

PERSISTENCE

Recruiting + Retaining + Graduating = Persistence

Challenges to Persistence:

- **Personal**
 - Mental health, Relationship Conflict, Family Circumstances, Etc.
- **Systemic**
 - High School Preparation, Financial Challenges, Lack of Exposure to Academic Culture, Inequity, Etc.



WHY?

- Guiding research question:

What persistence programming would benefit ONU?

- Focus on:
 - Small to moderate sized universities
 - Christian, liberal arts institutions
 - United States schools in the Midwest (or geographically similar)



SEARCH PROCESS

- Search Terms:

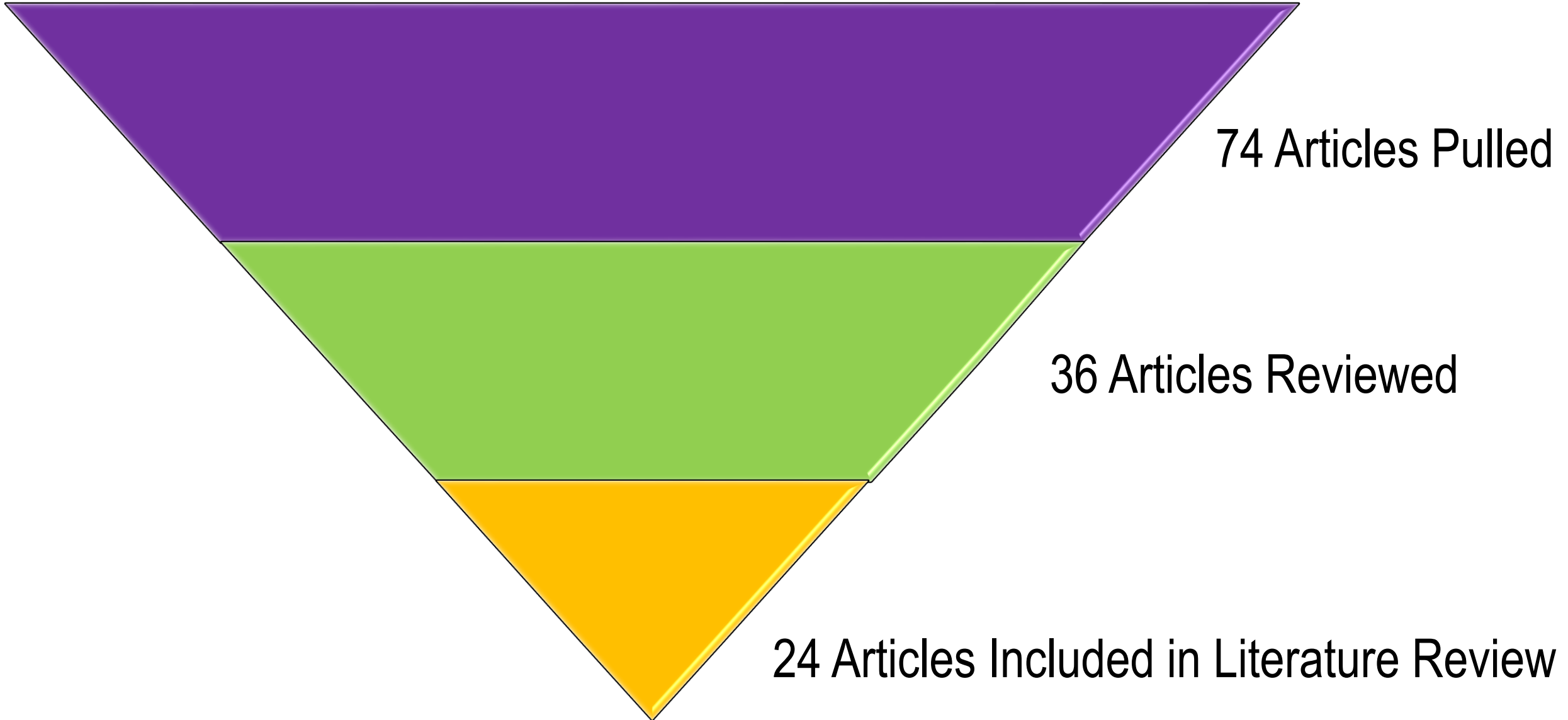
- “Education”
- “High* Education”
- “Persistence”
- “Retention”
- “Program”
- “Intervention”

- Exclusion Criteria:

- 1) Over 10 years old
- 2) Major or Degree-specific programs
- 3) Research on Master’s and Doctoral students
- 4) Initiatives at community colleges
- 5) Initiatives for online-only students
- 6) Research conducted outside of North America

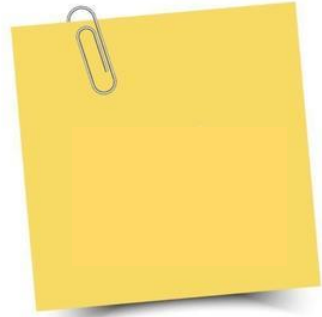


SEARCH PROCESS





THE FINDINGS...



AFRICAN-AMERICAN STUDENTS

STUDENTS WITH PHYSICAL DISABILITIES



FRESHMEN

FINANCIALLY DISADVANTAGED STUDENTS

HISPANIC STUDENTS



FIRST GENERATION STUDENTS

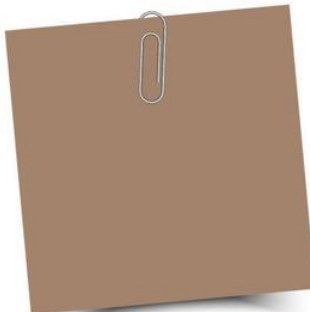
STUDENTS WITH MENTAL HEALTH CONCERNS

WOMEN

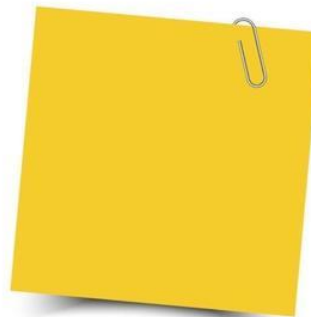
STUDENTS WHO ARE PARENTS



GRADUATES FROM LOW-PERFORMING H.S.



MEN



COMMUTER STUDENTS

FINANCIAL SERVICES

AFRICAN-AMERICAN STUDENTS

STUDENTS WITH PHYSICAL DISABILITIES

ORIENTATION

FRESHMEN

FINANCIALLY DISADVANTAGED STUDENTS

HISPANIC STUDENTS

STUDENT SERVICES

FIRST GENERATION STUDENTS

STUDENTS WITH MENTAL HEALTH CONCERNS

WOMEN

STUDENTS WHO ARE PARENTS

ADVISING

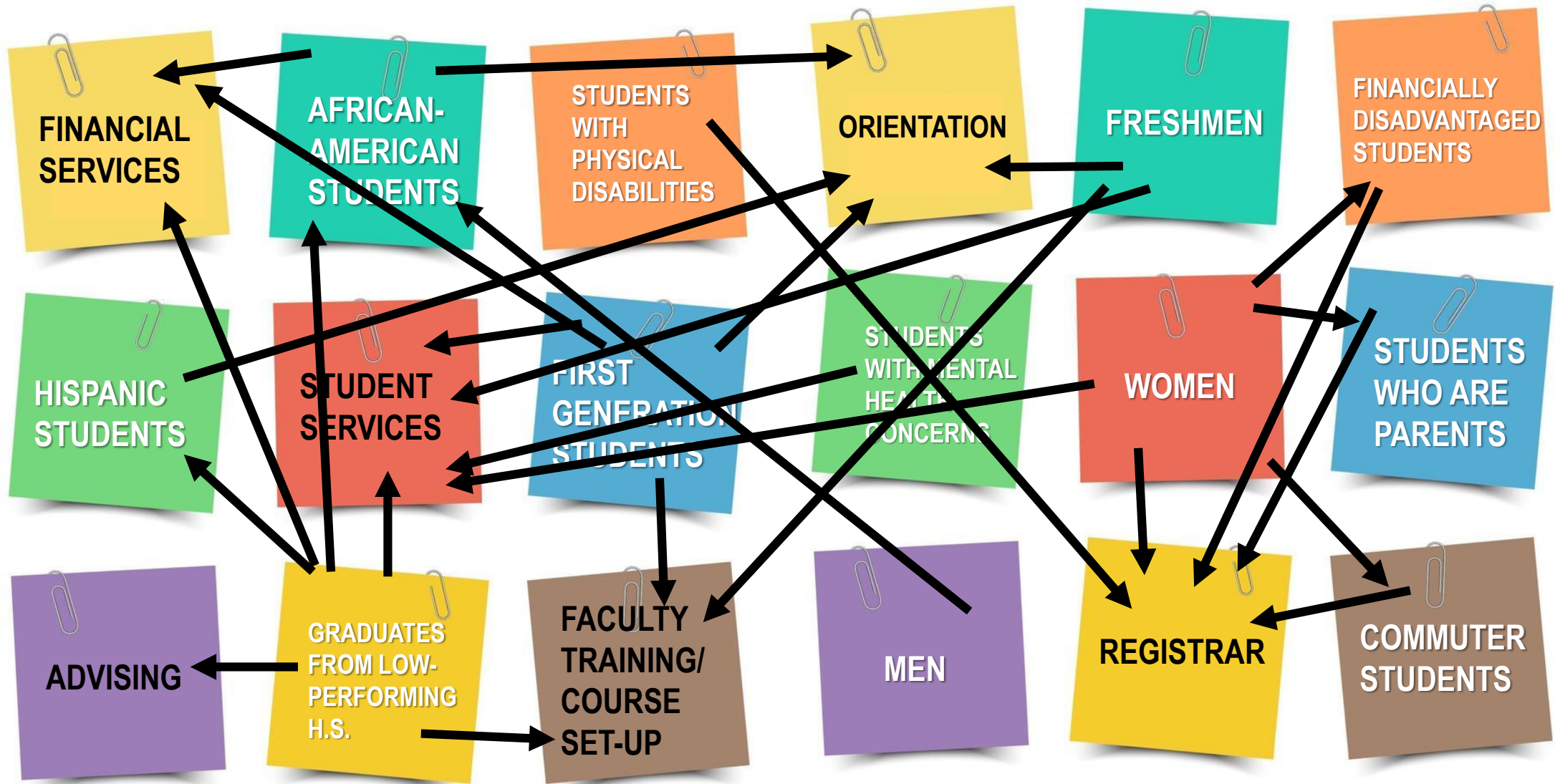
GRADUATES FROM LOW-PERFORMING H.S.

FACULTY TRAINING/ COURSE SET-UP

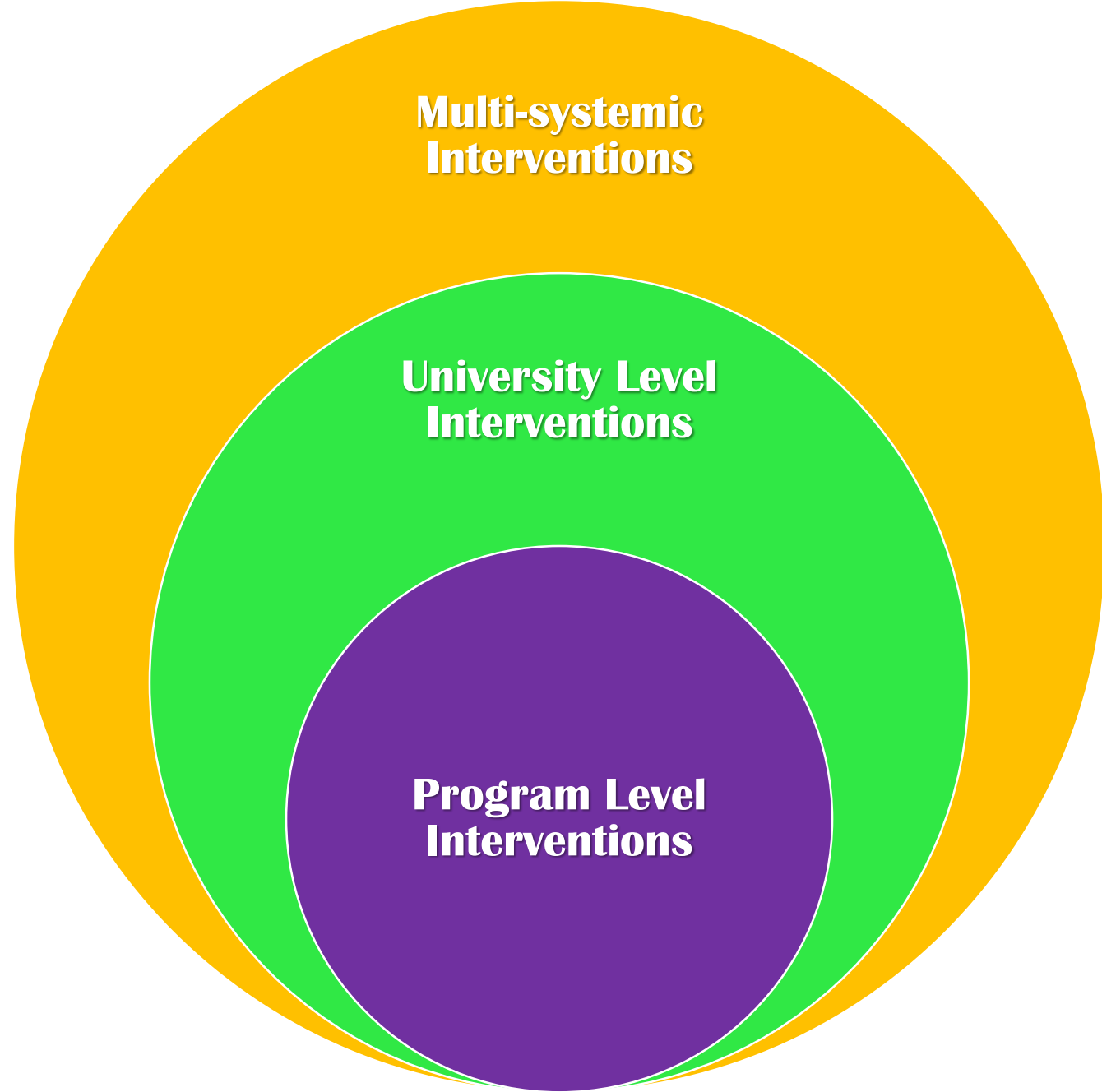
MEN

REGISTRAR

COMMUTER STUDENTS



FINDINGS...



An illustration of seven diverse people standing in a line. From left to right: a man with a yellow sweater and backpack, a woman with a striped shirt and white bag, a man with a green plaid shirt and laptop, a woman with a blue blazer and books, a man with a green cap and orange shirt, a man with a beard and dark sweater, and a woman with glasses, a white sweater, and a green skirt. The background is a solid light gray.

PROGRAM-LEVEL INTERVENTIONS

STUDENTS ON ACADEMIC PROBATION

- **Program that offers a blend of Coaching, Advising, and Counseling**
 - Coaches had background in social work, psychology and education with a minimum of a bachelor's degree
 - Coaches trained by university in intrusive advising
 - Strong results:
 - Average GPA increase of .3 for those who started
 - Average GPA increase of .5 for those who finished
 - 10-15% increase in enrollment

(Alzen, et. al, 2021)



FIRST GENERATION STUDENTS

- **First Generation students manage multiple challenges:**
 - Adapting to college culture
 - Maintaining cultural identity with family of origin
 - Financial challenges
- **First Generation students benefit from programs in multiple areas**
 - Training on the “unwritten rules” of academia
 - Financial aid policies that allow for easy leaving and returning for semester-long breaks without being removed from communication or financial penalty
- **Church-College partnerships may help family support first generation students**
 - Parental training and mentoring within the church community

(Ecklund, 2012), (Ecklund, 2013)

AFRICAN-AMERICAN STUDENTS

- **Common Themes in the literature for intervention**

- Overt messages on adapting to white culture
- Help locating spiritual support
- Space to build connection with other African-American students

- **Counterspaces**

- Places to feel accepted within home culture with reduced need to prove fitness for college
- Relief from hyper-surveillance
- Types:
 - Black Student Organizations
 - Black Male Initiative Programs (retreats, workshops, mentoring)

(Brooms, 2018), (Brooms, et. al, 2021), (Simmons & Smith, 2020)



LATINX STUDENTS

- Common Themes: **school/family demands, familismo, collectivism**

- **Student Intervention - Training Program**

- 8 hour support and psychoeducational group
- Discussed balance of family and school demands
- Leaders were members of Latinx community

(Cerezo & McWhirter, 2012)

- **Parent Intervention – Latinx Specific Freshman Orientation**

- Provided in Spanish by employees of the university
- Focus on appropriate involvement of parents (instead of launching)
- Discussion of how students can create a family environment at school

(Witkowsky, et. al, 2018)



BLENDING INTERVENTIONS FOR ETHNICALLY AT-RISK STUDENTS

- **Ethnically-specific Peer Coaching**

- Students connects to peer coaches from similar backgrounds
- Faculty trained the Peer Coaches using a solutions-focused approach (Simmons & Smith, 2020)

- **Access to Research Projects**

- Students engage in long-term research projects with faculty, based on opening (not on academic background)
- Offered 1-2 credits for up to 4 semesters
- Students train and on-board new students (Sonnenberg-Klein, et. al, 2018)



FRESHMEN

2 Main Strategies in Addressing Incoming Freshmen:

- **Freshmen Bridge Programs**

- Many different approaches and class combinations
- Designed to give freshman additional time to adjust to campus life
- Guided workshops about issues related to academia
- Early start to gen. ed. classes to allow for slower pace of learning
- Mixed results

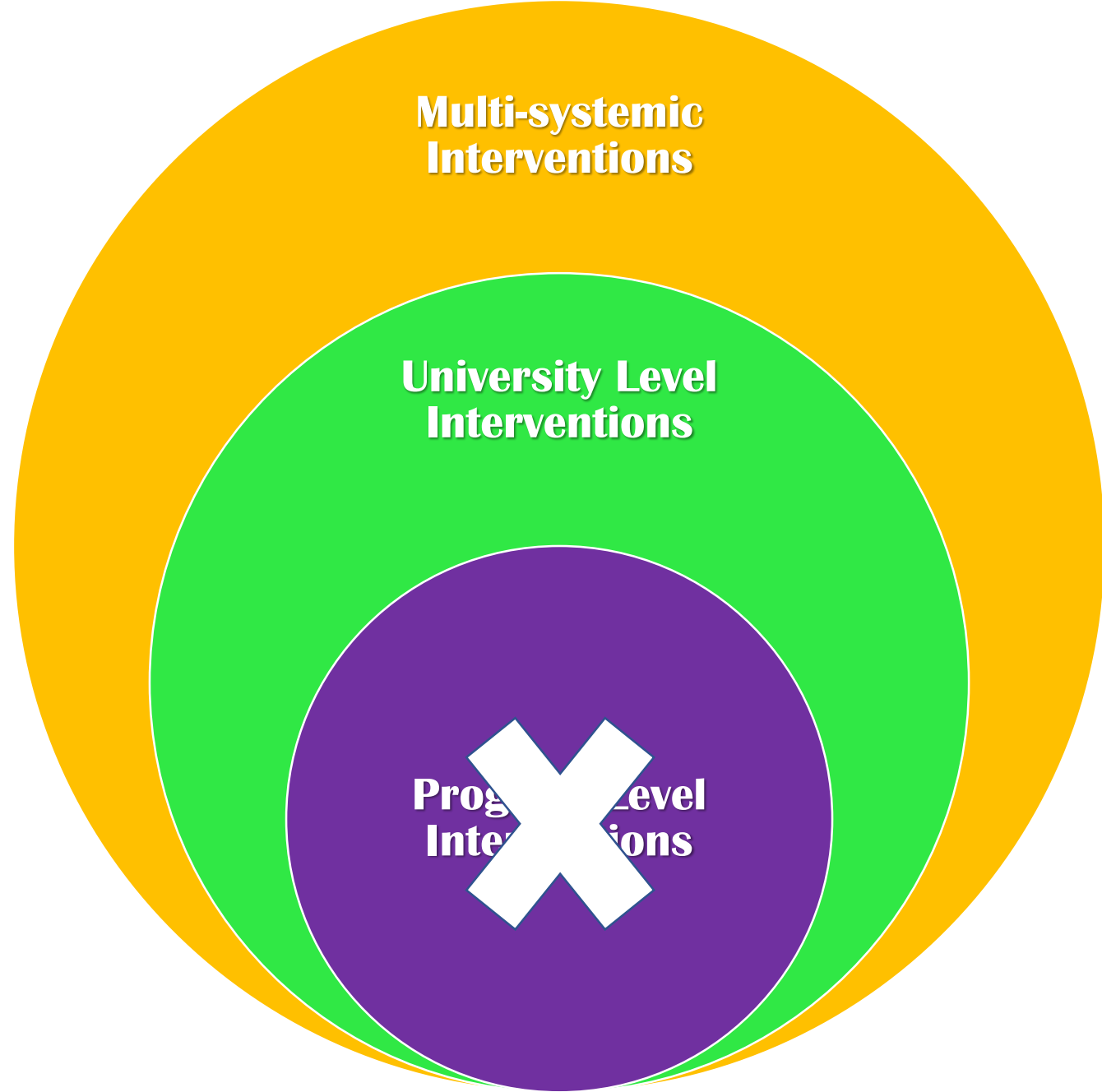
(Frischmann & Moor, 2017; Wathington, et. al, 2016; Slade, et.al, 2015; Cabrera, et. al, 2013)

- **First Year Programs**

- Many different approaches and class combinations
- Most focus on teaching academic skills
- Students appear to maintain the academic skills used in high school with very modest changes
- Results on online first year programs pending

(Jairam, 2020; Kwan, et. al, 2021)

FINDINGS...



An illustration of seven diverse university students standing in a line. From left to right: a man with brown hair wearing a yellow sweater and blue pants with a backpack; a woman with dark skin and a black afro wearing an orange and white striped shirt and light blue shorts; a man with dark hair wearing a green and white plaid shirt and dark pants; a woman with long blonde hair wearing a blue blazer and dark pants, holding a book; a man wearing a green baseball cap, an orange shirt, and blue pants with a backpack; a man with a beard wearing a dark blue sweater and light blue pants; and a woman with dark hair and glasses wearing a white hoodie, a green skirt, and a blue bag. The background is a plain light gray.

UNIVERSITY-LEVEL INTERVENTIONS

FACULTY INTERVENTIONS

2 Areas of Focus for Faculty Training:

- **Hidden Curriculum**

- Faculty taught to identify expectations of college culture that are not overtly taught in classes
- Led discussions among faculty about unspoken expectations of college students around issues of connecting socially, practicing self-reflection and using resources

(Tevis & Britton, 2020)

- **Effective Classroom Instruction**

- Faculty trained in creating exam questions at the synthesis and analysis level of Bloom's Taxonomy

(Braxton & Francis, 2018)



FINANCIAL AID POLICIES

- Strong negative correlation between loans and persistence for both:

- Students with documented financial need (Pell Grant recipients)
- Students who receive aid but show no remaining need.

(Herzog, 2017)

- Strong positive correlation between grants and persistence

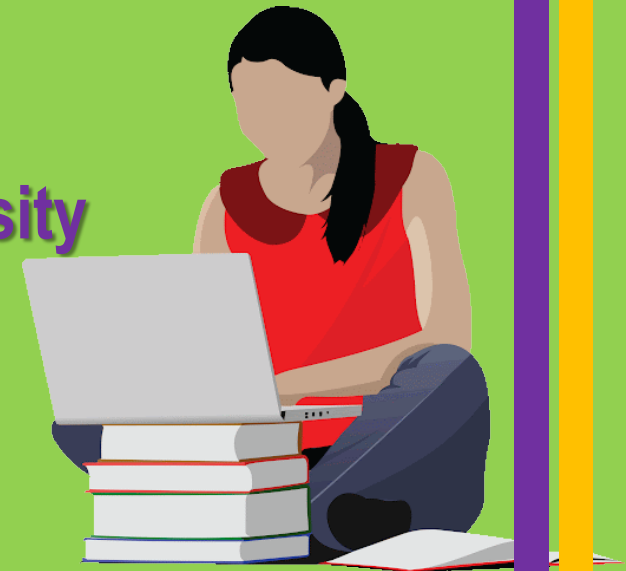
- Students receiving grants showed 2-3% greater persistence to degree completion
- \$1000 in grant aid improve year to year persistence by 1.5-1.9% for on-time graduates and 1.8-2.5% for delayed graduation.
- The same effect NOT shown for merit-based grants.

(Nguyen, et. al, 2019)



TEXTING PROGRAMS

- Texting has been tried in several different ways for different purposes:
- **Academic Reminders**
 - Messages throughout the semesters to all students for reminders of common expectations (FAFSA deadlines, study tips, midterms, registration, etc.)
 - Messages began with prospective high school students
 - Included personalized birthday messages as well(Yeung & Nguyen-Hoang, 2020)
- **Improving Mental Health & Emotional Connection to the University**
 - Messages sent out at stressful times of year (pre-finals, holidays, etc.)
 - Messages designed to improve emotional intelligence
 - Included hyperlinks to student services(Deighton, et. al, 2019)



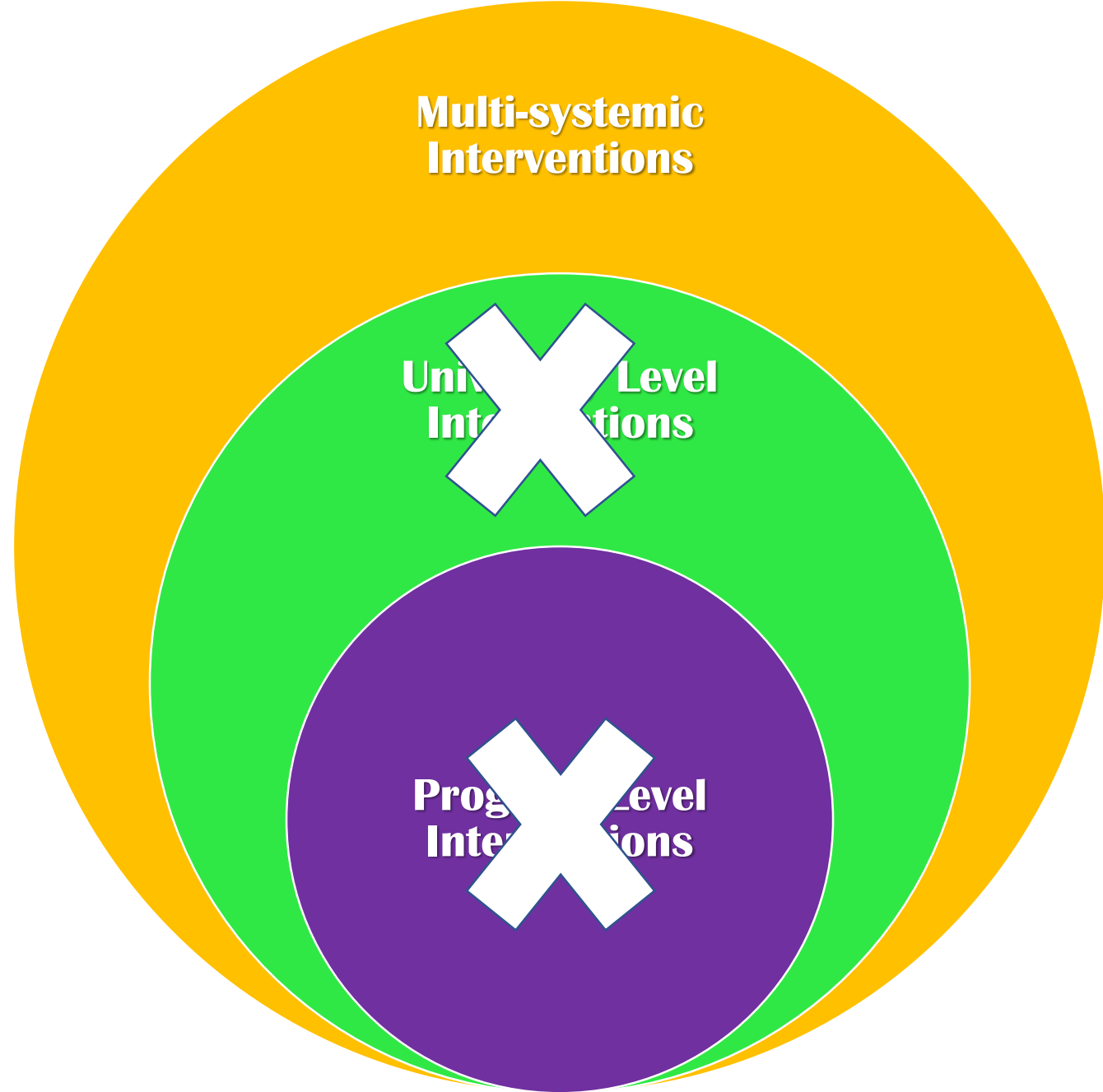
MENTAL HEALTH PROGRAMS

- **12 Week Program Counseling-Advising Program**

- Counseling for depression and anxiety
- Advising for help in addressing the effects of mental health on functioning in the classroom and on campus
- Strong results:
 - Average 14 pt. reduction on a psychometric scale of depression
 - Average .5 increase in GPA
 - 90% of involved students remained in their program of study

(Antunes-Alves & Langmuir, 2020)

FINDINGS...



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MULTISYSTEMIC INTERVENTIONS

COMBINATION OF ACADEMIC + STUDENT SUPPORT

• Scholar Program

- At-risk students were placed in a cohort for classes in English, Math, and College Reading
- Embedded lab sessions
- Bi-weekly meetings with faculty
- Intrusive advising
- Courses built on group work
(Williams, et. al, 2020)



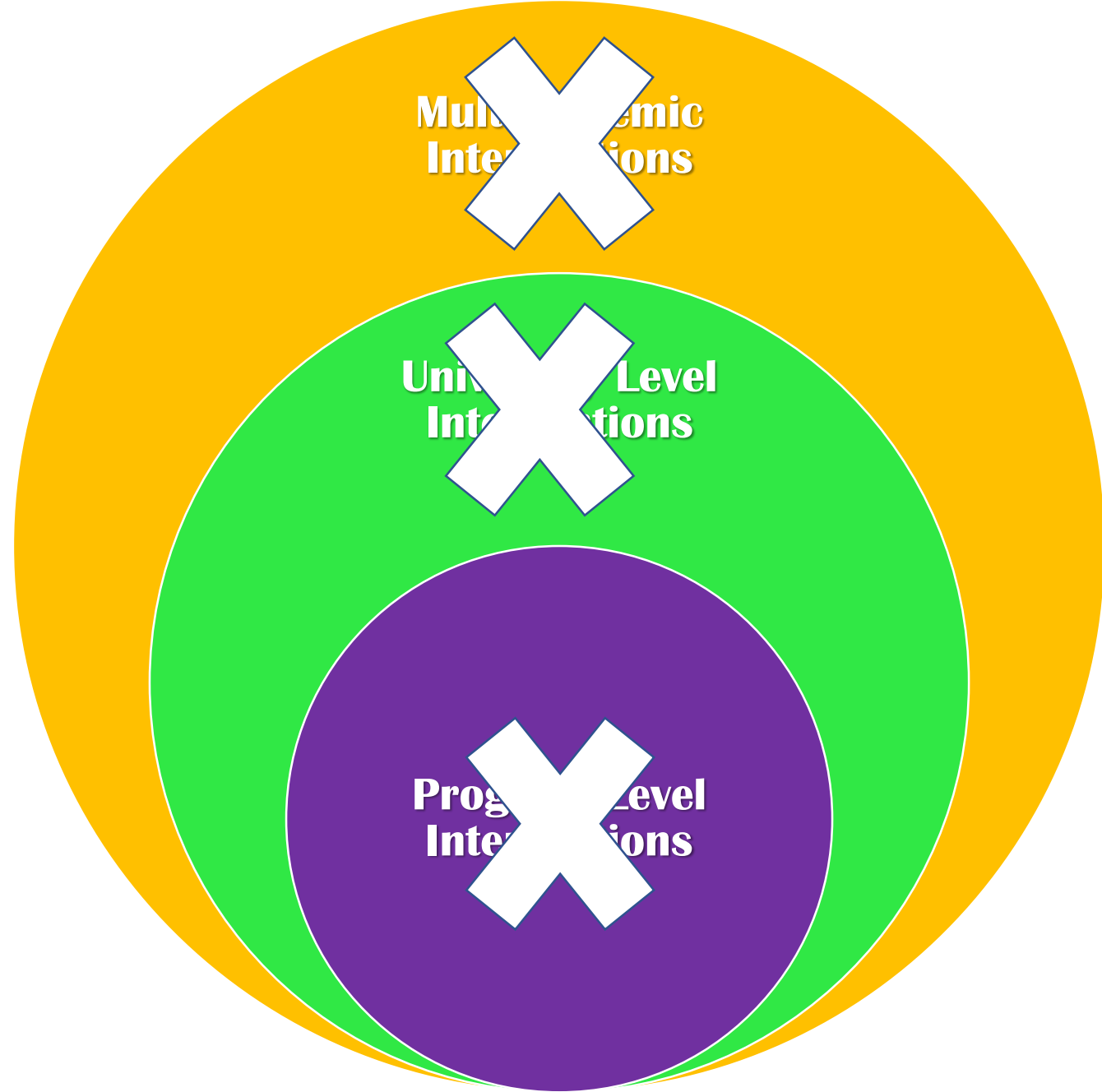
COMBINATION OF ACADEMIC + FINANCIAL SUPPORT

- **Different approaches:**
 - Embed financial literacy into courses
 - Specific first-year course
 - Financial coaching and mentoring

(Kezar & Kitchen, 2020)



FINDINGS...



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TAKE-AWAY RECOMMENDATIONS

TAKE AWAY RECOMMENDATIONS

1.) Gather More Information

- Focus group to determine ONU's hidden curriculum and confusing jargon
- Explore cost of texting software for enhanced communication
- Assess campus to determine if counterspaces are currently offered for students of color
- Assess institutional structures of support services
 - Where do students get lost who want services?
 - What keeps at-risk students from using services?
 - How well known are support services across campus?
- Explore evidence-based practices within specific disciplines



TAKE AWAY RECOMMENDATIONS



1.) Gather More Information

2.) Review Financial Services & Policies

- Evaluate grant resources with an emphasis on need-based grants over merit-based grants
- Establish more “break-friendly policies. Consider removing financial penalties for withdrawal and removing the need to reapply to return.

TAKE AWAY RECOMMENDATIONS



1.) Gather More Information

2.) Review Financial Services & Policies

- Evaluate grant resources with an emphasis on need-based grants over merit-based grants
- Establish more “break-friendly policies. Consider removing financial penalties for withdrawal and removing the need to reapply to return.

3.) Modify Student Support Services

- Add pairing feature to peer coaching
- Emphasize high-impact study skills in First Year course (AKA – Freshman Connections)
- Hire qualified staff to provide advanced counselling in addition to intrusive advising

TAKE AWAY RECOMMENDATIONS

1.) Gather More Information

2.) Review Financial Services & Policies

3.) Modify Student Support Services

4.) **Modify Academic Programs**

- Offer incentives to faculty using exam questions focused on analysis and synthesis
- Emphasize high-impact study skills in sophomore level classes
- Enhance Department Honors to include larger research projects for a broader set of students.



TAKE AWAY RECOMMENDATIONS

- 1.) Gather More Information
- 2.) Review Financial Services & Policies
- 3.) Modify Student Support Services
- 4.) Modify Academic Programs

5.) Consider University- Level Initiatives

- Collaboration with local churches to support parents of first generation students
- Offer separate parent sessions during Freshman Orientation for Latinx families
- Systemic “wrap around” services for at-risk students (financial, academic, social, and departmental interventions)
- Concentrated cohort program for at-risk students
- Enhance investment in groups addressing students of color





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Any Questions?

