IF YOU'VE GOT TIME TO LEAN... RETHINKING PRODUCTIVITY



JUANITA THACKER she/her

Information Literacy
Librarian
UNCG University
Libraries



SUZANNE SAWYER she/her

Preservation &
Manuscripts Specialist
UNCG University
Libraries

LAND ACKNOWLEDGEMENT

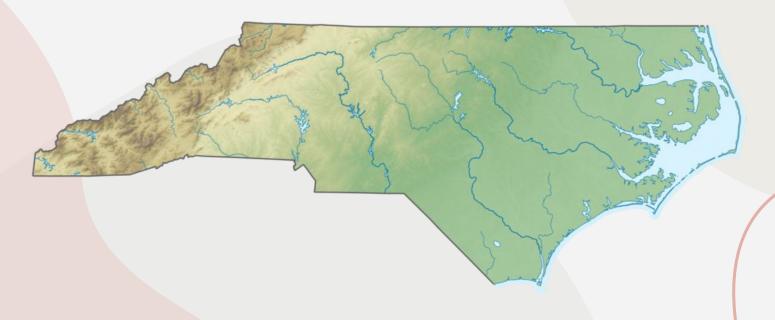


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TODAY'S AGENDA

01

02

03

04

THE TRADITIONAL WORKPLACE

CHALLENGES & BARRIERS

PRACTICAL SOLUTIONS

GROUP DISCUSSION

01

THE TRADITIONAL WORKPLACE

Practices, Expectations, & Policies

"We have always done it this way."

-ANONYMOUS

TRADITIONAL WORKPLACE EXPECTATIONS

- 8 hours daily/5 days weekly = 40 hours a week
- Mandatory 30-minute or 1-hour lunch break
- Working at a single physical location

EVOLUTION OF AMERICAN WORK WEEK

1810-1840

1880s

1926

1940





Manual laborers work 6 days weekly, 12-hour shifts

60 hours

Workers & unions lobby employers for 10-hour work days with limited success

40 hours

Henry Ford enacts 8-hour shifts & the 5-day work week

40 hours

Amendment to Fair Labor Standards Act (FLSA) codified the reduced hours

DEFINING PRODUCTIVITY

Productivity is the state of bringing forth, of generating, of causing to exist, of yielding large results or yielding abundantly (1993).

TROUBLING ROOTS OF MODERN MANAGEMENT PRACTICES

- Absentee owners marked separation between ownership & management
 - Moved slaves around pushing for higher productivity
 - Monitored how long they ate and breastfed their children

STATE OF NC HUMAN RESOURCES POLICY

HOURS WORKED POLICIES SECTION 4, PAGE 53

HOW DO WE MEASURE PRODUCTIVITY?

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02

CHALLENGES & IMPACTS

Impacts of traditional workplace practices on both employees & supervisors

"Relentlessly working in times of uncertainty is about as American as apple pie. Work culture in the United States valorizes the grind — and in moments of crisis, we grind all the harder."

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—Brittany Wong

IMPACTS OF TRADITIONAL WORKPLACE PRACTICES

- 1. TOXIC PRODUCTIVITY/HUSTLE CULTURE/BURNOUT
- 2. MICROMANAGING and LACK OF TRUST
- 3. OVERCOMMITMENT TO FAIRNESS INSTEAD OF EQUITY
- 4. LOW MORALE/FAILURE TO THRIVE
- 5. PRESENTEEISM

IMPACTS OF TRADITIONAL WORKPLACE PRACTICES

- 6. HYPER FOCUS ON PRODUCT/PROCESS vs. OVERALL OUTCOME
- 7. MISSION CREEP
- 8. STIFLING INNOVATION IN FAVOR OF THE STATUS QUO
- 9. LACK OF RETENTION OF GOOD PEOPLE

03

PRACTICAL SOLUTIONS

A few ideas about how we might disrupt the status quo

"Our very survival depends on our ability to stay awake, to adjust to new ideas, to remain vigilant and to face the challenge of change."

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-MARTIN LUTHER KING JR.

SOLUTIONS FOR EMPLOYERS

- 1. Flexible schedules and reason-neutral work-from-home policies
- 2. Don't let supportive policies die in the employee handbook
- 3. Know the difference between equity and fairness/equality
- 4. Establish trust with your employees and then trust them

SOLUTIONS FOR EMPLOYERS

- 5. Set clear boundaries and procedures for communication
- 6. Measure outcomes, not process
- 7. Plan, provide, and protect time for self-reflection
- 8. Promote collaborative dialogues between employer & employee as well as employee & employee

POP QUIZ: ARE YOU SUFFERING FROM TOXIC PRODUCTIVITY?

- Do you check work email during off hours?
- Do you work more than your set schedule regularly?
- Do you have a regular regime of self-care for health and renewal?
- Do you have to take vacation time to avoid losing it?
- Do you feel guilty regardless of how much you accomplish?
- Do you struggle with saying "no"?

SOLUTIONS FOR INDIVIDUALS

- 1. Recognize signs of overcommitment
- 2. Stay on mission with regular self-auditing
- 3. Know your capacity and set boundaries
- 4. Determine whose standard you are trying to meet
- 5. Create buffers in your schedule

SOLUTIONS FOR INDIVIDUALS

- 6. Pause and scrutinize before committing
- 7. Consider participating without taking ownership/leading
- 8. Unplug and don't make apologies about it
- 9. Ensure that your work leaves room for your personal life

04

DISCUSSION & QUESTIONS

THANK YOU!

Juanita Thacker juanita.thacker@uncg.edu

Suzanne Sawyer <a>s <a>sawyer@uncq.edu

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