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## Predicting prepayment in home loans:

Modelling full and partial prepayment in the Portuguese banking sector using machine learning methods

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Dissertation presented as a partial requirement for obtaining a Master's degree in Information Management

NOVA Information Management School
Instituto Superior de Estatística e Gestão de Informação
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## PREDICTING PREPAYMENT IN HOME LOANS:

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Dissertation presented as a partial requirement for obtaining a Master's degree in Information Management, Specialization in Knowledge Management and Business Intelligence

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## RESUMO

Existe um pré-pagamento quando ocorre um reembolso antecipado de um empréstimo por parte do tomador, i.e., o tomador paga mais que o montante contratual acordado. Tal pode ocorrer como parte do principal em dívida (reembolso parcial) ou o valor total do principal em dívida (reembolso total). Do ponto de vista de um banco, o estudo do reembolso antecipado - seja total ou parcial - é importante, pois resulta numa mudança nos fluxos de caixa calendarizados. Em particular, há uma diminuição nos fluxos de caixa futuros resultantes de um evento futuro desconhecido.

Assim, o principal objetivo deste estudo é a modelação dos eventos de pré-pagamento no crédito à habitação de um grande banco português, através de uma abordagem de machine learning, avaliando o seu desempenho através da utilização de técnicas como a Area Under the Receiver Operating Characteristic Curve (ROC), o gain or lift e Kolmogorov-Smirnov. Tal permite o estudo do fenómeno das amortizações antecipadas (ou pré-pagamentos) no mercado Português, utilizando dados reais, e através de modelos de machine learning.

Uma vez que foram utilizados dados reais, a primeira parte deste estudo prendeu-se com o préprocessamento dos dados, de modo a garantir que os modelos não incluíam ruído e problemas de qualidade de dados. A segunda parte prendeu-se com a computação dos modelos de machine learning, testando modelos de artificial neural network e random forest, com a comparação da performance destes através de métricas como o ROC, gain or lift e Kolmogorov-Smirnov.

Os resultados obtidos revelam que os modelos de pré-pagamento total e parcial apresentam bom desempenho nas três métricas de desempenho analisadas. Ambos os modelos apresentam resultados positivos e demonstram que os modelos apresentam bons resultados preditivos e capacidade discriminatória, sendo o modelo de amortização parcial superior ao modelo de amortização total, com uma diferença que, embora não muito grande, merece destaque.

Este estudo é particularmente relevante dada a sua análise num banco português, e a aplicação de modelos de machine learning na modelação de pré-pagamento, para os quais os estudos são escassos. Por outro lado, têm recentemente ocorrido esforços (por parte do banco onde o estudo se encontra incluído) para a atualização dos modelos tradicionais atualmente em vigor.

## KEYWORDS

Amortizações antecipadas; Pré-pagamento; Crédito Habitação; Modelos de machine learning; Florestas Aleatórias; Redes Neuronais.


#### Abstract

There is a loan prepayment when there is an early repayment of a loan from the borrower, i.e. the borrower pays more than the contractual amount due. The repayment may be part of the outstanding principal (partial repayment) or the total principal outstanding (full repayment). From a Bank's perspective, the study of early repayment - be it full or partial - is relevant as they result in a change in the schedule cash flows. In particular, there is a decrease in the future cash flows resulting from an unknown future event.

Hence, the primary purpose of this study is the modelling of the prepayment events in the mortgage loans of a large Portuguese bank, through a machine learning approach, assessing its performance through the use of techniques such as the Area Under the Receiver Operating Characteristic Curve (ROC), the Gain or Lift, and Kolmogorov-Smirnov statistic. This allows for the test of the prepayment phenomena in the Portuguese reality, using real Bank data, and through the use of machine learning models.

As there was a use of real-life data, the first part of this study implied the pre-processing of the data, to ensure that the noise and data quality problems were not part of the models. The second stage implied the computation of the machine learning models, which occurred through the testing of Artificial Neural Network and Random Forest models, with the comparison of its performance using the ROC, Gain or Lift and Kolmogorov-Smirnov statistic.

The results obtained reveal that both the total and partial prepayment models perform well in all the three performance metrics analysed. Both models present positive results and demonstrate that the models have good predictive results and discriminatory capacity. The partial repayment model is superior to the full repayment model, with a difference that is worthy of mention although not very large.

This study is particularly relevant given its analysis in a Portuguese bank and the application of machine learning models in modelling prepayment, for which studies are scarce. Furthermore, there have been occurring efforts (in the bank where this study is framed) to update the traditional models currently in force.


## KEYWORDS

Pre-payment; Early repayment; Mortgage Loans; Machine Learning; Random Forest; Neural Network.

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## LIST OF ACRONYMS AND ABBREVIATIONS

| ANN | Artificial Neural Networks |
| :---: | :---: |
| AUC | Area Under the ROC Curve |
| BME | Bayesian Model Ensemble |
| BS | Brier Score |
| CC | Consistency Check |
| CPR | Conditional Prepayment Rate |
| DSTI | Debt service to income |
| ECB | European Central Bank |
| ECL | Expected Credit Loss |
| EU | European Union |
| FPR | False Positive Rate |
| FS | Financial System |
| GIGO | Garbage-in, garbage-out |
| IV | Information Value |
| KS | Kolmogorov-Smirnov |
| LTV | Loan-to-value |
| MIT | Massachusetts Institute of Technology |
| ML | Machine Learning |
| MLP | Multilayer perceptron |
| RF | Random Forest |
| ROC | Receiver Operating Characteristic |
| RWA | Risk weighted assets |
| TPR | True Positive Rate |
| US | United States of America |
| USA | United States of America |

## 1. INTRODUCTION

Housing wealth is the most important asset Portuguese families hold in their portfolios, representing around $60 \%$ of the individuals' net worth in 2020 (Figure 1). Although there is a decrease in the housing weight in the total financial assets, there is an overall upward trend, decreasing in crisis years, namely in the 2010s financial crisis. The primary driver of families' net worth is housing, with a dramatic change in the last 50 years - with an increase in homeownership, as opposed to a majority of tenants; this can be seen in the chart with the overall increase in the net assets (Banco de Portugal, 2021d, 2021e; Xerez, Pereira, \& Cardoso, 2019; Xerez, Rodrigues, Lima, \& Cardoso, 2019).

According to the analysis of the censuses from 1970 and 2011, the percentage of tenants and homeowners changed significantly. While in 1970 the ratio was balanced, in 2011, $73 \%$ of families were homeowners and $27 \%$ were tenants. This change is explained by the public policies to encourage the acquisition or construction of own housing, the development of a subsidized credit regime and housing savings accounts. However, a shift in this trend with the 2010 's sovereign debt crisis, with a contraction in home loans and an increase in the rental market, must be noted. (Xerez, Pereira, et al., 2019; Xerez, Rodrigues, et al., 2019)

Furthermore, this tendency is enhanced by article 65 of the Portuguese Constitution, which states the right to housing and, in particular, homeownership. In 1976, the resolution of the Council of Ministers defined the access to the purchase of own homes by the families as an elementary principle of the housing policy. These policies and Portugal's entry into the European Union (EU) led to the increase in homeownership by Portuguese families (Constituição Da República Portuguesa, 1976; Resolução Do Conselho de Ministros, No 67, $1^{a}$ Série, 1976; Xerez, Pereira, et al., 2019; Xerez, Rodrigues, et al., 2019).

In addition to the legal and financing components, cultural aspects must also be considered, particularly in southern European countries. Here, homeownership is associated with wealth, freedom, housing satisfaction, and a safety net in older years in the face of reduced income in retirement (Elsinga \& Hoekstra, 2005; Xerez, Pereira, et al., 2019).

This trend may also be observed in Figure 1, which demonstrates an increase in Portuguese families' patrimony. The patrimony associated with housing represents the majority, which demonstrates the study findings and the tendency for homeownership in the Portuguese market and, subsequently, for mortgage credits to aid this homeownership (Banco de Portugal, 2021d, 2021e).

Building up housing wealth through homeownership and mortgage repayment is also by far the main way European households set aside for old age (Household Finance and Consumption Survey, ECB 2016). In the Euro area countries, the household's wealth (excluding pension wealth, the present value of all future expected pension benefits) is primarily held in the form of real assets, which represent $82.2 \%$ of total assets owned by households with the remaining assets being financial. The largest component of real assets is the household main residence, representing $60.2 \%$ of total real assets, followed by other real estate property (Bravo et al., 2019).

Households' patrimony


Figure 1 - Evolution of households' patrimony ${ }^{1}$. Source: BPStat (Banco de Portugal, 2021d, 2021e)
This increase in homeownership is accompanied by the increase in mortgage loans, shown in Figure 2, representing $77 \%$ of the total loans to individuals in June 2021. As with the individual's net worth, in years of crisis, such as at the beginning of the decade, the credit granted tends to decrease, with mortgage loans decreasing sharply in this period (Banco de Portugal, 2021b, 2021a, 2021c).

Thus, given the representativeness of mortgage loans for individuals, there are incentives to apply strategies to reduce the monthly installments. One of these is the early repayment, or prepayment, which occurs when there is an early repayment of a loan from the borrower, i.e., the borrower pays more than the contractual amount due. This may be part of the outstanding principal (partial repayment) or the total principal outstanding (full repayment) (Banco de Portugal, 2021a; Jacobs et al., 2005; LaCour-Little, 2008).

[^0]Loans to Individuals


Figure 2 - Evolution of credit to individuals in the national market. Source: BPStat (Banco de Portugal, 2021b, 2021a, 2021c)

On the financial institutions' side, in the last years and in the wake of the pandemic, there have been low and negative interest rates, which have been decreasing banks' profitability, eroding banks' net interest margins. Net interest margins are mainly comprised of structural elements (such as highquality liquid assets, demanded to fulfil regulatory requirements such as the liquidity coverage ratio) and the margin on assets and liabilities (more linked to client business, such as the ability to reprice deposits, and excess liquidity from deposits). This has been leading to an increase in the risk-taking by banks as a strategy to counter this trend, namely through expanding mortgage lending and consumer credit at weaker terms. In particular, the early repayment, or repayment, presents a risk for the banks as it reduces the future cash-flows and, consequentially, its liquidity (Albertazzi et al., 2020; Bohn et al., 2020).

The European Central Bank (ECB) states that their economic, political, and debt sustainability are the main risk drives for European banks. Credit risk is encompassed in these three main risks, which is, in a simplified way, the potential of a customer failing to fulfil its contractual obligations with the financial institution - generally speaking, failure to meet the contractual payments. Therefore, one of the focuses of financial institutions relates to credit risk management, whose main objective is to maximize the rate of return, adjusted to the institution's risk, i.e. maintaining risk exposure within acceptable parameters as per the institution's risk policy and the regulatory constraints. In addition, liquidity risk is closely monitored by the regulators and is defined by measuring the risk of bank's incurring in losses from the inability to fulfil its payment obligations (Basel Committee on Banking Supervision, 2000; European Central Bank, 2020).

As can be seen in Figure 3, credit risk encompasses the majority of the European banks' risk-weighted assets (RWA). Additionally, home mortgages represent a significant percentage of banks' outstanding debt and the large majority of the loans to individuals, as shown by Figure 2. (Banco de Portugal, 2021b, 2021a, 2021c; Li, 2014)


Dec-14 Jun-15 Dec-15 Jun-16 Dec-16 Jun-17 Dec-17 Jun-18 Dec-18 Jun-19

Figure 3 - Evolution of RWA, by risk type. Source: EBA reporting (European Banking Authority, 2019)

### 1.1. Problem Identification

Prepayments, the payment of an amount that exceeds the scheduled amortization of the loan, have usually been predicted through the use of option-based pricing theory and time-series analysis, being the majority of the studies found. Studies using machine learning approaches are found in more recent papers, though they are scarce. Furthermore, most of the studies focus on the American mortgage market, whose reality is significantly different from the Portuguese.

In the United States of America (US or USA), mortgages are highly sensitive to long-term interest rate changes, being prepayment costs priced into the interest rate. Differently, in Portugal there are lumpsum prepayment penalties, induced by statutory requirements, and charged to the clients for early repayment. This results in a significant difference between the two markets, as in Portugal homeowners bear a part of the prepayment risk, with banks holding residual risk ${ }^{2}$ (Deloitte, 2019; European Central Bank, 2004; Fang \& Munneke, 2021; Sirignano, Sadhwani, \& Giesecke, 2018).

As such, with this study, a different set of mortgage markets will be analyzed compared to most studies - a sizeable Portuguese banking institution - whose reality, as mentioned, differs from the majority of the papers. Furthermore, it will model these events through machine learning models, exploring the works of the most recent studies, particularly Random Forest (RF) and Artificial Neural Network (ANN) models. The models to be estimated will use historical information on credit behaviour to determine which characteristics will allow for the prediction of the customer behaviour during the contract's lifetime, that is, whether they will tend to comply with the terms of the contract or pay earlier than scheduled. (Mester, 1997)

Hence, the primary purpose of this paper is to model prepayment in a large Portuguese bank, having as specific objectives the (i) implementation of machine learning models for these events and assess its classification performance through the use of techniques such as the Area Under the Receiver

[^1]Operating Characteristic Curve (AUC), the Gain or Lift, and Kolmogorov-Smirnov statistic (Lessmann et al., 2015), (ii) the use of data from a bank on the Portuguese market, where there is not a significant number of studies, (iii) the comparison of the variables selected in the models when analyzed in a profiling and estimation perspective ${ }^{3}$, and (iv) the presentation of the results to the model development team in the bank and compare the performance between the models currently used and the resulting models and variables used.

The study is particularly relevant given both its analysis in Portuguese banking and the application of machine learning models in modelling prepayment, for which studies are scarce internationally. Furthermore, there have recently been internal projects in the bank to update the traditional models, currently in force, where this study was framed.

Throughout the development of this study, there were fortnightly meetings with the model development team in the bank, currently testing Decision Tree (DT) models, with a discussion of the intermediate results, data sources, and transformations. The study's final output has the capacity of being leveraged for variable selection and testing of additional models and data transformations, as decision trees provide a degree of transparency and suitability superior to the random forest and artificial neural network models.

[^2]
## 2. LITERATURE REVIEW

### 2.1.1. Prepayment in Loans

A mortgage is prepaid when there is an early repayment, or prepayment, of a loan from the borrower, i.e. the borrower pays more than the contractual amount due. This may be part of the outstanding principal (partial repayment) or the total principal outstanding (full repayment). The amount of partial repayment is defined by the client and results in a reduction of the value of monthly installments, whereas a reduction in the contract term results in a change of the contract (Banco de Portugal, 2021a; Jacobs et al., 2005; LaCour-Little, 2008).

From a Bank's perspective, the study of early repayment - be it full or partial - is important as they result in a change in the schedule cash flows. In particular, there is a decrease in the future cash flows resulting from an unknown future event. Meis (2015) refers that it impacts financial institutions in two perspectives: (i) in the asset and liability management of the bank and (ii) because prepayments lead to interest rate risk ${ }^{4}$ (Jacobs et al., 2005; Kishimoto \& Kim, 2014; Meis, 2015).

Various studies have tried to understand the clients - mortgagors - motivations for early repayment, i.e. the deviation from the contractual installments. This deviation from the agreed repayment schedule may be due to changes in economic conditions (usually an improvement in these conditions, which encourage borrowers to reduce the amount due in the loan), or due to a transfer of the loan to another credit institution (with Banco de Portugal stating that the latter is the major cause for full early repayment in Portugal and caused by, for example, divorce or change of job location).

The literature suggests two approaches to predict when customers will repay: (i) an optimal prepayment approach and (ii) exogenous prepayment rules. The first assumes that the option to prepay is exercised when the mortgage value exceeds the outstanding debt plus transaction costs if any (ignoring individual factors of the borrowers). Taking mortgage default as a (put) option, early literature used the Black and Scholes (1973) pioneered contingent claims framework. Using this approach, the key drivers of default were home values and interest rates (Gerardi et al., 2013; Chamboko \& Bravo, 2020). The latter relates the observed prepayment (and default) with a set of explanatory variables (such as scoring, income, loan-to-value ratio, loan age, interest rates, housing prices, and refinancing incentives.

Studies identify refinancing incentives as the most crucial factor influencing prepayment, i.e. prepayment event when the mortgage rate is below the contractual rate. These exogenous models overcome the shortcomings of the optimal model, which cannot explain behaviour and borrowers not prepaying when it is optimal, as consumers have other non-financial motivations to prepay (Banco de Portugal, 2021a; Charlier \& van Bussel, 2001; Goodarzi et al., 1998; Jacobs et al., 2005; LaCour-Little, 2008; Meis, 2015; Saito, 2018; Sirignano et al., 2018).

This study considers prepayment through the exogenous approach, which does not assume that the borrowers will always follow rational reasoning. The primary determinants considered in these types

[^3]of models are (Borovkova, 2017; Charlier \& van Bussel, 2001; Dickinson \& Heuson, 1994; Jacobs et al., 2005):
i. Refinancing incentive - which has been considered the most important element, is the price mechanism, such as a drop in the market rates. Variables considered include tax considerations, burnout effect, and the media effect;
ii. Housing turnover and seasoning - which depends on mobility rate of the labour force, seasonal factors (such as the month of the year, where prepayment tends to be higher in December and lower in January and February), and seasoning curve (i.e. the relation between the loan age and the prepayment rate, which yields an S-shaped curve);
iii. Macroeconomic factors - which relates to the housing market and demographic factors;
iv. Microeconomic or loan-specific factors - which relate to factors such as age and type of mortgage, type of house, loan-to-value (LTV) ratio, socio-economic status, and marital status.

These exogenous models, where it is considered that clients do not always make the optimal financial decisions, use models such as Bayesian models, Proportional Hazard Model, and Logistic Regression, most frequently the latter two. In the Proportional Hazard model, the hazard rate is the probability of the event - in this case, prepayment - occurring in the next month, given the mortgage has not been prepaid before. Here, the baseline hazard is the "typical" prepayment profile. Despite its advantages (such as the estimation of results even in incomplete datasets, its interpretability, flexibility to include factors in the model, and the production of superior results in comparison to Logistic Regression models), it is not widely used by financial institutions due to its complexity and lack of experience from finance professionals (as this model derives from the medical sciences).

In the Logistic Regression model, the dependent variable is the prepayment event, and the independent variables are given by macroeconomic factors and loan-specific variables. Financial institutions widely use this model (e.g. in credit scoring), and it is, as such, also a popular model for prepayment. However, Borovkova states that it lacks the flexibility and interpretability of the Proportional Hazard Models and produces inferior results (Borovkova, 2017; Charlier \& van Bussel, 2001; Goodarzi et al., 1998; Green \& Shoven, 1986; Kau et al., 1990; LaCour-Little, 2008; Schwartz \& Torous, 1992; Chamboko \& Bravo, 2016, 2019a,b).

More recent and scarce studies have modeled prepayment (and default probability) using machine learning and deep learning models. This approach overcomes the limitation of using a pre-specified form, usually a linear one (namely in variable interactions which are a significant component of the nonlinear effects), and are being developed here to support traditional models currently in force on financial institutions, as they allow for identification of complex relations between input and target variables. Two types of machine learning models have been used to model prepayment - Neural Networks and Random Forests (Borovkova, 2017; Deloitte, 2019; Sirignano et al., 2018). Classifiers using statistical or operational research methods and other machine learning methods such as genetic algorithms, homogenous ensembles, and heterogeneous ensembles have also been investigated (Ashofteh \& Bravo, 2019, 2021a,b)

The studies of prepayment risk and modelling arise mainly from the USA, considering the specificities of the mortgage market in this country - with the majority of the loans from government-sponsored
enterprises (from the Federal Home Loan Mortgage Corp.: Fannie-Mae and Freddie-Mae, and Government National Mortgage Association: Ginnie Mae). While these do not originate loans, they originate a secondary market for home loans. These studies, arising from the USA, usually model prepayment through option-pricing methodologies for mortgages subject to prepayment risk (Emmons, 2008; European Central Bank, 2004).

Hence it should be noted the differences between the majority of Portuguese mortgages - the origin of the dataset - and the US mortgages, the focus of most studies on prepayment risk. The handling of prepayment in US mortgages is, as mentioned before, handled by US mortgages agencies (Fannie Mae and Freddie Mac). Here, the prepayment risk is hedged in fixed income and swap markets, and thus an unexpected change in the prepayments can generate volatility in bond markets. Hence, prepayment activity is highly sensitive to long-term interest rate changes, as such prepayment costs are priced into the interest rate.

This is not the case for the Portuguese mortgage loans, where statutory requirements induce lumpsum prepayment penalties, which are charged to the clients for early repayment. This results in significant differences between the two markets, as in Portugal, the homeowners bear a part of the prepayment risk, with banks holding the residual risk ${ }^{5}$. This is the case for the majority of the European market, except for the Danish mortgage market, with long-term fixed-rate mortgage loans with embedded options of a penalty-free prepayment, such as the US (European Central Bank, 2004). Given these differences, the refinancing incentives are not as significant in this study.

### 2.1.2. Prepayment in the Portuguese market

As previously mentioned, it is important to note the difference between prepayment in Portuguese mortgage loans and US mortgages. In the studies made on the US mortgage systems, the prepayment activity is highly sensitive to long-term interest rate changes, as such prepayment costs are priced into the interest rate. Whereas in Portugal there are lump-sum prepayment penalties induced by statutory requirements and charged to the clients for early repayment. This results in a significant difference between the two markets, as in Portugal the homeowners bear a part of the prepayment risk, with banks holding the residual risk. This is the case for the majority of the European market, except for the Danish mortgage market, with long-term fixed-rate mortgage loans with embedded options of a penalty-free prepayment, such as the US (European Central Bank, 2004).

Hence, in the euro area, housing loans remain to a large extent on banks' balance sheets as they are mainly financed via bank deposits or, to some extent, via the issuance of covered bonds, i.e., banks tend to support a more cautious behaviour of lenders concerning the loans originated, and there is not a significant presence in secondary markets, given the supervisory goal to keep the financial institution's risk and balance sheet transparent (European Central Bank, 2009).

The similarities between most of the previous studies and the model to be defined relate to the management difficulties, as clients tend not to follow rational option exercising strategies. However, the risk is less concentrated than in the US, given that widespread mortgage prepayment penalty fees

[^4]apply, and retail deposits provide the funding of mortgages in Europe. Hence, European mortgage prepayment risk is mainly faced by both the originating bank and homeowners (European Central Bank, 2004).

In the particular case of the Portuguese market, there is a penalty for the mortgagor (i.e. the client) for exercising the prepayment, in particular, the following maximums are defined for commissions to be charged (Banco de Portugal, 2021a; Goodarzi et al., 1998; Mercer Oliver Wyman, 2003):
> Contracts with variable interest rate: equivalent to $0.5 \%$ of the repaid capital;
> Fixed interest rate contracts: equivalent to $2 \%$ of the repaid capital.

### 2.1.2.1. Historical prepayments in Portugal

Banco de Portugal publishes a yearly "Report on Monitoring of Retail Banking Markets" where, among others, shares the data on the amount and number of prepayments in Portuguese banks.


Figure 4 - Amount of prepayment for total and partial repayments (bar chart) and number of total and partial repayments (line chart). Source: Report on Monitoring of Retail Banking Markets from Banco de Portugal, data aggregated by the author (Banco de Portugal, 2019)

These reports, depicted in Figure 4, show a decrease in both the prepayment amount and number of prepayments during the financial crisis, with a significant increase in the number of total prepayments and an overall increase in the prepayment amount in economic recovery times. There has been a significant decrease in the amount and number of partial prepayments in the last ten years, stabilizing at around 26,000 per year since 2015 (Banco de Portugal, 2012-2019).

### 2.1.3. Machine learning models

To perform this study, machine learning models will be used, which overcome the limitation of a prespecified form, usually a linear one, especially variable interactions, which are a significant component of the nonlinear effects. Two types of machine learning models have been used to model prepayment - neural networks and random forests (Deloitte, 2019; Sirignano et al., 2018; Sousa et al., 2013).

The growing application of machine learning (ML) is associated with increased computing power and a reduction in the investment needed to use this growing capacity. Hao (2018), of the Massachusetts Institute of Technology (MIT), defines ML algorithms as the use of statistical methods to find patterns in large amounts of data, namely numerical data, text, images, and interactions (such as social media interactions and clicks). Stanford University defines ML as the scientific method that allows computers to function without being explicitly programmed in its online course. SAS describes ML as the data analysis method that automates the construction of analytical models, being a branch of artificial intelligence whose rationale is that systems can learn from the data, identify patterns and make decisions that minimize human intervention, where its iterative nature allows models to adapt when exposed to new data. IBM adds to the previous definitions that, when data is ingested in the model over time, the models learn from it and increase its accuracy. In short, the rationale that governs ML is simple - find a pattern and apply it (Hao, 2018; IBM Cloud Education, 2020; SAS, 2020; Stanford University, 2020).

There are, generically, three methods for the learning of ML models (Hao, 2018; IBM Cloud Education, 2020):
i. Supervised learning: where the data is categorized, and it is through this categorization that the algorithm knows what to look for, and the model is created. This is the learning used in the prepayment models where customers are categorized by whether the event (prepayment) occurred, where the algorithm will try to find patterns and similarities between the clients who prepaid;
ii. Unsupervised learning: where the data is not categorized, and the algorithm aims to discover patterns in the data, grouping them according to their similarities. This type of learning can be used to categorize types of target customers for the launch products or the application of discounts;
iii. Reinforced learning: where the algorithm learns by trial and error to achieve a clear objective, being reinforced (or penalized) as its behaviour helps or delays reaching the objective. This type of learning is the foundation for Google's AlphaGo.

IBM defines the methodology for developing any ML model or application in four steps: (IBM Cloud Education, 2020)
i. Select and prepare training data: the records will be divided between training data - which will be used to train the model - and test data - which will be used to select the model and test its performance. The training data is equivalent to a representative set of data, which the model will ingest to solve the problem. The data must be pre-processed, that is, analysed for the existence of outliers, biases, distribution of variables, and randomized.
ii. Choice of an algorithm: the type of algorithm will depend on the type of data (with or without categorization), the amount of data, and the type of problem to solve.
iii. Algorithm training: the training occurs as an iterative process that involves presenting the records and variables to the model and comparing the results obtained from those that should have been obtained. With the analysis of this comparison, the model will adjust the parameters and will run again.
iv. Use and improvement of the model: the final step involves the use of the model in new data, allowing it to improve its precision and effectiveness over time

### 2.1.3.1. Artificial Neural Network

Artificial neural networks (ANN) were designed to mimic how the human brain works, consisting of a series of interconnected nodes representing neurons that are usually structured in layers. The nets can thus be described as networks of computational elements that respond to inputs and learn to adapt to the environment and data. These learn from the data introduced in the model and distinguish the relationships between credit customers and their prepayment rate, determining which characteristics are more important for this prediction. The most used network structure is the multilayer perceptron (MLP or backpropagation), as they allow for non-linear data, being theoretically capable of modelling any decision process (Anderson, 2007; William Edward Henley, 1995; Mcclelland \& Rumelhart, 1986; Mester, 1997; West, 2000)


Figure 5 - Generic schema of an MLP network (Desai et al., 1996)

In a schema as presented in Figure 5, there are three layers of nodes: an input layer that propagates information to the "hidden" layer, which receives a weighted sum of the inputs and calculates the output value through an appropriate transformation (as a sigmoid and hyperbolic tangent function) and the output layer, which receives the calculated values. The weight calculation between the nodes in an MLP network uses the backpropagation rule, which minimizes the difference between the expected output values and the actual values (Desai et al., 1996; William Edward Henley, 1995; Mcclelland \& Rumelhart, 1986; West, 2000).

The input nodes correspond to the variables used in the model, and the output nodes correspond to the customer's value. The value of the model outputs, for the $k$-record can be expressed, thus, according to the input values $(X)$ and the weights of the network ( $w$ ) (West, 2000):

$$
\begin{equation*}
Y_{k}=\sum_{h=1}^{2} w_{k j}\left(g\left(\sum_{i=1}^{2} w_{j i} X_{i}\right)+w_{j b}\right)+w_{i b}, k=1,2 \tag{1}
\end{equation*}
$$

where $i$ is given by the input neurons, $j$ the neurons of the hidden layers and $b$ equals the skew values and $g($.$) is the transfer function (e.g. hyperbolic function) (West, 2000).$

ANN models allow for increased flexibility compared to more traditional statistical models. They have no assumptions regarding the distribution of variables or the functional form of the relationship
between them and allow for highly nonlinear relationships (Altman et al., 1994; Fractal Whitepaper, 2003; Lessmann et al., 2015; Mester, 1997; Munkhdalai et al., 2019; Sirignano et al., 2018).

The main advantages of ANN models are their flexibility, as previously mentioned, without assuming the distribution of variables and allowing for the existence of highly nonlinear relationships; their capacity to process large volumes of data, without suffering the disadvantages related to sparse data; the "hidden" layer allows the data to contain complex nonlinear relationships and dependencies between variables, allowing ANNs to recognize these interactions and relationships between them; the parallel nature of the model may be more appropriate for complex and multidimensional data, and the output layer allows having multiple nodes (Anderson, 2007; Henley, 1995; Mcclelland \& Rumelhart, 1986; Sirignano et al., 2018).

The main disadvantages of these models are: (i) their "black box" nature, which does not allow to describe the contributions of the different characteristics to the classification rule, which can result in data that overfits; (ii) they use a lot of data and computational power, requiring many iterations until the final model, meaning a high processing time for the training phase; (iii) they are expensive to implement and maintain and there is a possibility of obtaining illogical results.

Given their opaque nature, ANNs are not suitable for environments where the logic behind decisions must be understood. A potential solution to increase transparency is the use of numerical summaries, which make it possible to understand the relative importance of each variable (Altman et al., 1994; Anderson, 2007; Fractal Whitepaper, 2003; William Edward Henley, 1995; Mcclelland \& Rumelhart, 1986).

### 2.1.3.2. Random Forest

A decision tree consists of a series of sequential nodes - the tree trunks - which divide subsets of the dataset based on the values of the characteristic under analysis; and leaves that specify the predicted class (or probability of belonging to the class). The tree's construction follows the rationale that each segregation, given by the nodes, will increase the purity of the descending nodes (compared to the parent node). Generically, there are two components in the construction of decision trees (William Edward Henley, 1995):
i. Selection of rules to segregate nodes - growth phase: which includes the breakdown of the source leaf into a series of nodes;
ii. Selection of when to declare the node as terminal - pruning phase: a tree is developed until the records on a specific leaf are below an established threshold or no longer possible to expand further. Thus, the pruning phase means the replacement of decision nodes by leaves.

Below is an example of a simplified decision tree:


Figure 6 - Schema of a decision tree (Anderson, 2007)
One of the problems with decision trees is lower precision (compared to other ML models) and generalization difficulties, weaknesses that can be overcome using multiple trees. Hence appear the random forest models, which consist of a series of classifiers with the structure of decision trees, allowing each tree to "vote" on the most popular class. The various decision trees develop a "forest", which allows the forecast accuracy to be significantly increased.

These tree-based homogeneous ensemble algorithms (as the same algorithm, decision trees, is always used) can be divided into two families: boosting and bagging algorithms. Boosting algorithms, of which Adaboost (Adaptative Boosting) is one of the most famous, combine multiple weak learners into one giving more weight to the worst models. Here, the trees are grown through successive reweighting of the training data, increasing the weights of the records that were poorly classified in the previous iterations. This method of forming a model by readjusting earlier, weaker models, giving greater weight to poorly classified records is known as "boosting".

Bagging models use bootstrap aggregations (bagging), where trees are trained independently on bootstrap samples (sampling with replacement) of the same size as the training data and average the individual predictions (Breiman, 2001; Freund \& Schapire, 1996; Ho, 1995; Larkin \& McManus, 2018; Lessmann et al., 2015; Mishina, Tsuchiya, \& Fujiyoshi, 2014; SAS, 2021b; Wyner, Mease, \& Bleich, 2017).

Bayesian Model Ensemble (BME) or Averaging is an alternative ensemble learning classifier aiming at finding a composite model that best approximates the actual data generation process (known historical data) and its multiple sources of risk. The BME composite model design is set to be superior to the individual candidate models because, first, it explicitly addresses model uncertainty. Second, because each model's shortcomings are ideally compensated within a statistically (data) driven optimal combination. Third, because conditioning the statistical inference on a set of statistical models minimizes the individual model-based biases and produces more realistic confidence intervals. This in turn improves the out-of-sample forecasting precision and provides a more accurate representation of forecast uncertainty for decision-making (Bravo et al., 2021; Bravo \& Ayuso, 2020, 2021; Bravo, 2019, 2021).

The main advantages of random forests are their precision, robustness to outliers, and noise in the data; it calculates internal estimates of the error, strength, correlation, and importance of variables. It
is simple and easily configurable since it has few parameters that must be parameterized. However, tend to have lower performance when irrelevant variables are included in the model, and the interpretability is also reduced compared to single tree models (Breiman, 2001; Friedman, 2001; Nikulski, 2020).

### 2.2. Information Considered

The models will need to be trained using data that will allow for recognizing patterns and trends in the data. Typically data may be used at the mortgage portfolio level or individual loan data, as in this study (Charlier \& van Bussel, 2001; Jacobs et al., 2005).

For the purposes considered in this study, research has mainly used the following information (Shunqin Chen et al., 2021; Li, 2014; Liang, Jin, \& Wang, 2019; Louzis, Vouldis, \& Metaxas, 2010; Saito, 2018; Sousa et al., 2013):
i. Loan characteristics: loan amount, loan age, the amount for the monthly payment (installment rate), interest rate, homeownership status/category for the loan request, term of the loan, loan-to-value (both at origination and monthly, this is calculated as the loan amount divided by the underlying property value), the value of collateral security, type of collateral security, location of the property, number of days overdue, and an indicator of prepayment;
ii. Client personal characteristics: age, sex, marital status, number of dependents, district of address, educational qualification, monthly income, occupation/work status, and employment history;
iii. Client credit history: which includes information on the number and amount of open credits, client history with financial institutions (checking account, the average balance in checking account, loans outstanding, loans defaulted, number of days with delay in payments, collateral/guarantee), and the client's financial capacity (total assets of the borrower, gross income of the borrower, gross income of the household, monthly costs of household, debt to income ratio);
iv. Macroeconomic variables, which affect aggregated behaviour: evolution of house pricing, unemployment rate, GDP and GDP monthly variation, divorce rate, the month of the year, consumer confidence, minimum wage variation.

### 2.3. Performance assessment

To estimate the performance of the models, the measures used can be distinguished into three main categories (Brownlee, 2018; Grebenar, 2018; Lessmann et al., 2015; Narkhede, 2018):
i. Measures that assess the discriminatory capacity of the model, such as the Area Under the Receiver Operating Characteristic Curve (AUC) and the Gini Index. The ROC (Receiver Operating Characteristic) curve represents the probability curve, so the AUC represents the degree of discrimination of the model, i.e., how much the model can distinguish between classes. This indicator always takes values between 0 and 1, and the higher the better;
ii. Measures that assess the accuracy of the model's probabilistic forecasts, such as the Brier Score. The Brier Score (BS) calculates the mean square error between the predicted
probabilities and the expected values. It always takes values between 0 and 1, and the smaller the better. The study used for this benchmark (Lessmann et al.) focuses on credit scoring scorecards where the probability is particularly relevant, which is not as relevant in our study;
iii. Measures that assess the correctness of the predicted categories, such as the classification error. The misclassification calculates the ratio between the wrongly classified records (both false positives and false negatives) and the total number of records. It always takes values between 0 and 1, and the smaller the better.

According to Lessmann et al. (2015), it should be considered more than one metric to measure performance, as it was considered that, even being popular methods, only jointly do they allow for the evaluation of various models' precision angles. These will be the AUC, which can be replaced by the Hmeasure, the Gain or Lift - which measures the effectiveness of a classification model - and the Kolmogorov-Smirnov - which measures the degree of separation between the negative and positive distributions (Anderson, 2007; Lessmann et al., 2015; Siddiqi, 2012).

## 3. METHODOLOGY

To create a prepayment model, it is essential the availability of a large dataset with a significant history and high quality of loan prepayments (Sousa et al., 2013). To guarantee high-quality data, the work to be performed will be divided into three phases and will begin with data pre-processing and variable selection, where it is decided what variables should be used for the models. Moreover, it will be proceeded by the development of the models and their performance assessment. These are iterative and cyclical phases, and, as such, after the first phase of testing the models, it will be performed further data pre-processing to refine and improve the results.

This process can be summarized by the diagram below, whose framework was adapted from the literature, with a diagram of the steps performed and the software where they were performed in Appendix 1 (Handhika et al., 2019; Lessmann et al., 2015; Munkhdalai et al., 2019; Xia et al., 2017):


Figure 7 - Representation of the methodology followed, adapted by the author from the literature.
Source: Handhika et al., 2019; Lessmann et al., 2015; Munkhdalai et al., 2019; Xia et al., 2017.
The dataset to be used for these models is comprised of monthly observations in mortgage loans in a large Portuguese bank gathered from January of 2011 to June 2020. It is comprised of 69 variables, where 48 are inputs from the bank, and the remaining were added by the author and detailed in this chapter. The complete list of variables is detailed in Appendix 2.

Given the adverse shock in the payment behaviour caused by the Covid-19 pandemic, and consequent state support for home loans, such as moratoria ${ }^{6}$, the data from 2020 was excluded from the sample, and considered the timeframe from January 2011 to December 2019. In addition, and to guarantee a minimum amount of granularity, contracts need to have, at least, two years' term (and, as such, the

[^5]minimum contract end date was January 2013, and the maximum opening date was December 2017). With this initial selection, the data comprised 90.165 .830 records, from 1.029.040 contracts, with the oldest contract from 1970.

As shown in the literature review, the following information is mainly used for these models:
i. Loan characteristics: loan amount, loan age, the amount for the monthly payment (installment rate), interest rate, homeownership status/category for the loan request, term of the loan, loan-to-value (both at origination and monthly, this is calculated as the loan amount divided by the underlying property value), the value of collateral security, type of collateral security, location of the property, number of days overdue, an indicator of default and an indicator of prepayment;
ii. Client personal characteristics: age, sex, marital status, educational qualification, monthly income, occupation/work status, debt to income ratio;
iii. Client credit history: number and amount of open credits;
iv. Macroeconomic variables, which affect aggregated behaviour: evolution of house pricing, unemployment rate, GDP and GDP monthly variation, divorce rate, the month of the year, consumer confidence, minimum wage variation.

The dataset's variables, detailed in Appendix 2, were, therefore, grouped in the following categories, resulting from an adaptation from the list above:
i. Loan characteristics - includes data on the contract in question, which includes the total amount owed, and loan characteristics;
ii. Client - with the client personal characteristics, which includes financial, demographic, and employment indicators;
iii. Behaviour in the bank and financial system - with the client credit history, which includes the client history with financial institutions;
iv. Point in time - includes the month and year of observation;
v. Macroeconomy - includes the variables defined in Table 1.

As referred above, and according to the studies by World Bank and Dastile et al. (2020), macroeconomic variables were added, as they are important in the study of the client's behaviour and their response to the economy and its changes. Thus, the following macroeconomic variables were be added to the dataset, according to the ones used by Bellotti and Cook (Bellotti \& Crook, 2009; Dastile et al., 2020; The World Bank Group, 2019):

| Name | Description | Source | Periodicity |
| :---: | :--- | :---: | :---: |
| ED_LICENC_TVH | The number of licensed buildings, year-on-year <br> change. I.e. authorization granted by the City <br> Councils under specific legislation for the <br> execution of Works (new constructions, | Statistics <br> Portugal <br> (INE) | Monthly |


| Name | Description | Source | Periodicity |
| :---: | :---: | :---: | :---: |
|  | extensions, transformations, restorations, and demolitions of buildings). |  |  |
| ENDIV_PART_TVH | Indebtedness of families and non-profit institutions serving families in Portugal, year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
| GRAU_POUP_PART_TVH | Degree of household savings, year-on-year change. | Statistics <br> Portugal <br> (INE) | Monthly |
| IND_COINC_TVH | Coincident indicators for private consumption, year-on-year change. It seeks to capture the underlying evolution of the year-on-year variation in private consumption. | Bank of Portugal (Bpstat) | Monthly |
| IND_PRECOS_HAB_TVH | Housing price index, which measures the evolution of housing prices in the residential market in the national territory, year-on-year change. | Statistics <br> Portugal <br> (INE) | Quarterly |
| IND_SENT_ECO_TVH | Economic sentiment indicator, year-on-year change. This short-term indicator allows the monitoring of the evolution of the economic environment and anticipating the evolution of the main macroeconomic aggregates for Portugal. | Bank of Portugal (Bpstat) | Monthly |
| N_FOGOS_CONST_TVH | Number of licensed dwellings in new buildings for family housing, year-on-year change. | Statistics Portugal (INE) | Monthly |
| PERSP_SIT_EC | Outlook on the country's economic situation over the next 12 months, year-on-year change. | Statistics <br> Portugal <br> (INE) | Monthly |
| PIB | GDP at market prices, year-on-year change. | Bank of Portugal (Bpstat) | Quarterly |
| TAXA_INFLACAO_TVH | Harmonized consumer price index, year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
| TAXA_JURO_DP_TVH | Interest rate in term deposits (<1 year, private individuals), year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
| TAXA_JURO_HAB_TVH | Interest rate in mortgage loans (private individuals), year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
| TX_DESEMPREGO_TVH | Unemployment rate of the active population aged between 15 and 74 years, year-on-year change. | Statistics <br> Portugal <br> (INE) | Monthly |
| TX_DIVORCIO_TVH | Number of marriages dissolved by divorce, year-on-year change. | Statistics <br> Portugal <br> (INE) | Yearly |

Table 1 - Macroeconomic variables added, and the respective source
As mentioned above, the initial datasets had monthly information for each of the contracts. To account for the monthly and yearly information, there were three modelling options: (i) treat the data as panel
data and apply fixed or random effects (Allison \& Christakis, 2017; Park, 2011; Williams, 2018), (ii) treat the data as longitudinal data (Shuo Chen et al., 2014; Shuo Chen \& Bowman, 2011; Jing et al., 2011) and (iii) embed the information from the previous months (and years) in the variables used for modelling (Deloitte, 2019). For this study, and given the flexibility it allows, the third option will be used, i.e. incorporating past information in the variables. As such, and to account for the history of the contract, the following variables were added:

| Name | Description | Formula |
| :--- | :--- | :--- |
| TOTAL_AMORT_PARCIAL | Total partial early repayments. <br> It is a calculated variable based on the <br> target variable, which indicates the <br> existence of early repayments. | Count of the partial <br> repayments, until the time <br> ID of the observation. |
| TOTAL_MONTANTE_AMORT | Total amount repaid. <br> It is a calculated variable based on the <br> amount prepaid. | Sum of the partial <br> repayment amount, until <br> the time ID of the <br> observation. |

Table 2 - Variables added to the dataset
These variables were added in a way to guarantee that no future information was considered, i.e., follows the rationale shown in the example below:

| ID | Date | Target Amort <br> Partial | Amount Amort | Total Amort <br> Partial | Total Amount <br> Amort |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 201001 | 0 | 0 | 0 | 0 |
| 1 | 201002 | 0 | 0 | 0 | 0 |
| 1 | 201003 | 0 | 0 | 0 | 0 |
| 1 | 201004 | 1 | 150 | 0 | 0 |
| 1 | 201005 | 0 | 0 | 1 | 150 |
| 1 | 201006 | 0 | 0 | 1 | 150 |
| 1 | 201007 | 1 | 300 | 1 | 150 |
| 1 | 201008 | 0 | 0 | 0 | 450 |
| 2 | 202001 | 1 | 00 | 1 | 0 |
| 2 | 202002 | 0 | 0 | 0 | 1 |
| 2 | 202003 | 0 | 0 | 1 | 500 |
| 2 | 202004 | 0 | 0 | 0 | 500 |

Table 3 - Example of the calculation performed
To perform a first explanatory phase, the data will be analyzed in two steps: (Grebenar, 2018)
i. Univariate analysis: in which the variables' discriminatory power will be analyzed, using descriptive statistics, such as the following:

| Statistics [per variable] | Why? |
| :--- | :--- |
| Number of unique values | Variations in the population |
| Number of missing values | Correction of the data collected |
| Mean, median, and mode | Characterization of the average <br> record |
| Histograms | How the population is distributed |
| Five highest and lowest <br> values | Possible outliers/values likely to be <br> errors |

Table 4 - Descriptive statistics for data assessment (Vidal \& Barbon, 2019)
ii. Multivariate analysis: in which combinations of variables will be analysed for their correlations, as highly correlated variables may generate collinearity issues in the models.

In our dataset, comprised of 69 variables, this initial exploratory phase was performed by analysing the histograms and box plots, which confirmed the existence of outliers. In particular, variables regarding the behavior in the bank and financial system (e.g. amount of credit, number of operations, and financial products) and income demonstrate a series of extreme values that may bias the models' results.

Furthermore, as shown in the following chapter, the variables are typically not highly correlated, and there are a series of variables with a high percentage of missing values. The histograms, bar charts, and boxplots can be found in Appendix 3.

### 3.1. Data Pre-Processing

As shown in Figure 7, data needs first to be processed and cleaned; thus, the first phase of the figure is data pre-processing. Pre-processing will allow for more accurate results, improving the consistency of the results and smoothing data, aiding its interpretation and use. This pre-work, where data gets transformed or encoded, is used to allow machines to parse it and prevent results known as GIGO easily - garbage in, garbage out, i.e. if the data has much noise and is incorrect, the results the model produces will not be good and will be untrustworthy (Gavrilova \& Bolgurtseva, 2020; Pandey, 2019).

In broad terms, data pre-processing encompasses three steps (Gavrilova \& Bolgurtseva, 2020; Jain, 2019; Vidal \& Barbon, 2019):
> Data cleaning - this step implies performing a data quality assessment, identifying irrelevant, missing, and noisy data and phenomena such as outliers. After the conclusion of this step, it is expected that the data set is clear and complete.
> Data transformation - this step implies the generation of a different representation of the data, which may improve the model's predictive power.
> Data reduction - this step implies the analysis of variables relations to decrease the number of variables used in the models, which enables more accurate results (when the correct variables are selected) and more efficient models (when fewer variables are considered).

### 3.1.1. Data Cleaning

As stated previously, data cleaning implies a prior data quality assessment. The data cleaning wishes to analyse if the values within the same variables are consistent (an example of inconsistency would be the same variable including 'female' and 'woman' to identify the female gender), the presence of outliers (which are extreme results that may or not arise from errors in the data set), and missing values for the variables. This assessment is crucial to identify which records must be cleaned from the data, allowing for an improvement in the accuracy and consistency of the results (Gavrilova \& Bolgurtseva, 2020).

Data cleaning usually involves a set of analyses (Gavrilova \& Bolgurtseva, 2020; Jain, 2019; Pandey, 2019; Vidal \& Barbon, 2019):
I. Missing data: when the variables have missing records, these may be sparse or plenty. If the missing records are sparse, and even many missing for the same client, that record is usually eliminated. If the variable has a lot of missing values, it is usually eliminated from the data set. Where there are not many missing values, and where these were not deemed significant, these may be replaced through interpolation (either through the absolute mean/median/mode or the mean/median/mode of the k-nearest neighbours). According to Vidal \& Barbon, below are presented four strategies to work with missing records:

| Strategy | When? | Pros | Cons |
| :---: | :---: | :---: | :---: |
| Remove rows | > Large dataset <br> > Few missing values There needs to be a complete dataset | Uses complete records and does not make assumptions | Data loss |
| Replace with unique value (e.g. ‘99999999’) | > A high percentage of missing values in various variables <br> Missing values may be possible for variables in the future | Preserves data and can accommodate missing values in the future | May introduce bias if the reason why there are missing values does not persist in the future |
| Replace with the average value | > Limited data <br> > Few missing values Missing values are not possible for variables in the future | Preserves data | Assumes past missing values are no different from average records |
| Replace with a predicted value | > Limited data <br> Few missing values | Preserves data and may be more realistic than using average values | Increases complexity of the model |

Table 5 - Strategies for working with missing values. Source: (Vidal \& Barbon, 2019)
II. Noisy data: this is usually due to data entry errors and faulty data collection, and it may manifest as duplicate/semi-duplicate records and inconsistent variables. It can be handled through binning (aggregate data in smaller segments of the same data and applying dataset preparation for each of them), regression (smoothing the data to fit a regression function), and clustering (aggregating similar groups in a cluster).

As described above, the initial dataset had a considerable dimension - around 90 million records resulting from the joining of several tables and the use of historical information, resulting in some data quality issues.

The process of data cleaning involved the following stages, which led to an iterative reduction of records ${ }^{7}$ :
I. The tables were crossed using an inner join, i.e. it was considered that the following fields were essential and could not, therefore, have any missing values: target variables (both partial and full repayment), prepayment amount, contract end and start date, loan term, the residual amount of the loan.
II. To reduce noisy data, it was defined a series of consistency checks (CC). When these conditions did not hold, the contract was eliminated:
a. If the number of installments paid reduces, the residual amount must also reduce;
b. If there is one full prepayment, the future residual amount must be null;
c. There can only be one full prepayment per contract;
d. The residual amount cannot increase in two sequential months;
e. The financed amount cannot increase in two sequential months;
f. The financed amount must always be less than or equal to the residual amount;
g. The age of the client must lie between 18 and 80 ;
h. The number of days past due must be less than or equal to 365 days;
i. The value of monthly installments in the bank must be less than the amount of credit (liabilities) of the client in the bank.

These data cleaning stages led to the following reduction of records, using the numbers above:


Figure 8 - Reduction of records through data reduction.

[^6]The most significant reduction is the increase of the residual amount in consequential months, even though this may happen through credit reinforcement, these records were disregarded, for the purpose of this exercise. The second highest reduction resulted from the elimination of the observations from 2011 and 2019, in order to reduce the size of the dataset. The 37.93 million records which were eliminated implied a reduction of 243,087 contracts.

After this initial assessment, the numerical variables descriptive statistics were the following:

| Variables | \# Missing Values | \% | Mean | Maximum | Minimum |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ANO_CONSTRUCAO | 2172884 | 52.8\% | 1811 | 9999 | 1 |
| DATA_ABERTURA | - | 0.0\% | 13-02-1943 | 28-12-1957 | 25-05-1920 |
| DT_NASCIMENTO | 425687 | 10.4\% | 10-08-1906 | 29-07-1939 | -10193 |
| ED_LICENC_TVH | - | 0.0\% | -2.13\% | 29.87\% | -25.06\% |
| ENDIV_PART_TVH | 607333 | 14.8\% | -2.62\% | 0.13\% | -4.03\% |
| GRAU_POUP_PART_TVH | - | 0.0\% | 46.14\% | 230.77\% | -86.15\% |
| IDADE | 425687 | 10.4\% | 49 | 80 | 19 |
| IND_COINC_TVH | - | 0.0\% | 0.08\% | 2.90\% | -6.40\% |
| IND_PRECOS_HAB_TVH | - | 0.0\% | 2.57\% | 12.24\% | -8.17\% |
| IND_SENT_ECO_TVH | - | 0.0\% | 3.06\% | 27.39\% | -18.65\% |
| INIB_CHEQUE | 425678 | 10.4\% | 0 | 1 | 0 |
| LTV_ATUAL | 1102664 | 26.8\% | 1 | 206 | 0 |
| LTV_ORIG | 1105286 | 26.9\% | 1 | 206 | 0 |
| M_PRS_MENS_BANCA | 495351 | 12.0\% | 670 | 970534 | 0 |
| M_PRS_MENS_BANK | 497743 | 12.1\% | 640 | 970534 | 0 |
| MONTANTE_AMORT | - | 0.0\% | 72 | 1221613 | 0 |
| MONTANTE_FINANCIADO | 303 | 0.0\% | 61564 | 2585000 | 125 |
| MONTANTE_RESIDUAL | - | 0.0\% | 33129 | 2585000 | 0 |
| N_DIAS_ATRASO | 943850 | 23.0\% | 0 | 296 | 0 |
| N_FOGOS_CONST_TVH | - | 0.0\% | 1.95\% | 84.98\% | -48.06\% |
| N_OPER_BANCA_POT | - | 0.0\% | 1 | 13 |  |
| N_OPER_BANCA_REAIS | - | 0.0\% | 2 | 27 |  |
| N_OPER_BANK_POT | - | 0.0\% | 0 | 8 |  |
| N_OPER_BANK_REAIS | - | 0.0\% | 1 | 10 | - |
| N_PREST_PAGAS | 943850 | 23.0\% | 135 | 449 | -1 |
| N_PRODUTOS_BANCA | 495351 | 12.0\% | 4 | 93 | 0 |


| Variables | \# Missing Values | \% | Mean | Maximum | Minimum |
| :---: | :---: | :---: | :---: | :---: | :---: |
| N_PRODUTOS_BANK | 497743 | 12.1\% | 2 | 33 | 1 |
| PERC_UTILIZA | 1792319 | 43.6\% | 0 | 66 | 0 |
| PERSP_SIT_EC | - | 0.0\% | -18.82\% | 10.00\% | -59.80\% |
| PIB | - | 0.0\% | 0.50\% | 3.60\% | -3.60\% |
| PRAZO | - | 0.0\% | 348 | 720 | 24 |
| PRAZO_RESIDUAL | - | 0.0\% | 205 | 652 | 0 |
| RENDIMENTO | 596670 | 14.5\% | 40021988 | $\begin{array}{r} 20084001 \\ 000000 \end{array}$ | 0 |
| RESP_BANCA_POT | 42 | 0.0\% | 75206 | $\begin{array}{r} 374293 \\ 858 \end{array}$ | - |
| RESP_BANCA_REAIS | 498858 | 12.1\% | 105368 | $\begin{array}{r} 374293 \\ 858 \end{array}$ | - |
| RESP_BANK_POT | 512 | 0.0\% | 111572 | $\begin{array}{r} 316797 \\ 858 \end{array}$ | - |
| RESP_BANK_REAIS | 495754 | 12.1\% | 152087 | $\begin{array}{r} 316797 \\ 858 \end{array}$ | - |
| SALDO_DO_06M | 143142 | 3.5\% | 8357 | 19031830 | - 167708 |
| SALDO_DO_12M | 143142 | 3.5\% | 8081 | 10923831 | -167676 |
| SALDO_DP_06M | 2254455 | 54.8\% | 39658 | 17214821 |  |
| SALDO_DP_12M | 2254455 | 54.8\% | 38882 | 14747105 |  |
| SCORING | 1012650 | 24.6\% | 5 | 10 | 1 |
| T_JURO | 303 | 0.0\% | 2 | 28 |  |
| T_SPREAD | 303 | 0.0\% | 1 | 17 | 0 |
| TAXA_INFLACAO_TVH | - | 0.0\% | 0.93\% | 3.30\% | -0.40\% |
| TAXA_JURO_DP_TVH | - | 0.0\% | -27.60\% | 38.89\% | -55.83\% |
| TAXA_JURO_HAB_TVH | - | 0.0\% | -6.01\% | 59.18\% | -29.91\% |
| TOT_DEVEDORES_BANCA | 499008 | 12.1\% | 2 | 24 | 1 |
| TOTAL_AMORT_PARCIAL | - | 0.0\% | 0 | 6 |  |
| TOTAL_MONTANTE_AMORT | - | 0.00 | 242 | 1221613 | - |
| TX_DESEMPREGO_TVH | - | 0.0\% | -4.35\% | 21.77\% | -22.12\% |
| Z_FIM_CTTO | - | 0.0\% | 08-02-1972 | 17-12-2007 | 31-12-1952 |

Table 6 - Statistical descriptions of numerical variables
For the descriptive variables, the number of unique, missing values and the missing percentage was the following:

| Variables | \# Missing Values | $\%$ | \# Unique <br> Values | Mode |
| :---: | ---: | ---: | ---: | ---: |
| C_Postal | 2172884 | $52.8 \%$ | 67524 | 2840000 (Arrentela) |
| Concelho | 2763885 | $67.2 \%$ | 308 | Lisboa |
| Distrito | 2763885 | $67.2 \%$ | 29 | Lisboa |
| ESTADO_CIVIL | 46 | $0.0 \%$ | 12 | 4 (Married) |
| HAB_PROF | 430886 | $10.5 \%$ | 9 | 2 (High School) |
| FINALIDADE | 303 | $0.0 \%$ | 118 | 1180 (Permanent home |
| purchase) |  |  |  |  |$|$

Table 7 - Statistical descriptions of the categorical variables
We can observe that there is a high percentage of missing values in the age of the propriety, municipality, district, percentage of use of credit cards, and balance in term loans. These can be segmented into two typologies:
> Variables in which the records are missing, and there are no justifications besides data quality issues. Here, as stated above, the variables will be removed from the dataset. This is the case for the age of the propriety, municipality, and district, which are all variables that are given by the client (usually at the stage of the deed of the housing credit agreement), which may explain the data quality problems;
> Variables where missing means that there is no amount in that product. This is the case for potential credit operations and balance in term loans, as clients may not have this kind of limits or products. These records will be kept in the sample and substituted by 0.

For the remainder of the variables, whose missing values percentage was less than 50\% (no more than $30 \%$ ), the missing values will be imputed based on a predicted value, as per Table 5 , through SAS Enterprise Miner's Impute Node. The imputation occurred for the variables ${ }^{8}$ using as imputation method the Tree. Here, the other dataset observations are used to impute the missing values, where the variable in question is used as a target (e.g. when imputing values for the "SCORING", the scoring will be considered the target). When the variables display a non-normal distribution, this method allows for more accurate results, with less bias to the median or average (SAS, 2021c; Vidal \& Barbon, 2019).

[^7]For the categorical variables, whose '-1' represents the unknown class, the missing values were replaced by -1 .

Finally, and to remove the extreme values and reduce sample variability, it was applied windsorizing to the numerical variables with the most extreme outliers ${ }^{9}$. It consisted in replacing the lower extremes by the first percentile, and higher extremes with the ninety-nine percentile. Windsorizing assumes that these percentiles result in more plausible values and alleviates the bias by substituting with more attenuated values (Ghosh \& Vogt, 2012; Grebenar, 2018).

The histograms and bar charts before and after this change can be found in Appendix 4, for the variables where there was a change, detailed in footnotes 8 and 9 .

### 3.1.2. Data Transformation

This step implies transforming the data to be suitable for the models and the creation of new variables. These new variables will be based on the existing ones, which may have more predictive power and will assist the analysis to be performed in the third step (i.e. data reduction) and can also be a requirement for some of the methodologies used.

Data transformation usually occurs using the following transformations (Gavrilova \& Bolgurtseva, 2020; Jain, 2019; Vidal \& Barbon, 2019):
I. Scaling of variables: scaling the data values in a specified range (usually from -1 to 1 , or 0 to 1 ), through techniques such as decimal scaling or Z-score, which is useful for algorithms based on distance metrics.
II. Attribute selection: construction of new attributes from the original set, which may mean developing financial stability ratios, for example.
III. Discretization: attributing interval levels or conceptual levels (e.g. positive/negative or young/ adult/senior) to numerical attributes for improving efficiency.
IV. Conversion: converting categorical data to numeric, attributing numbers to the categories, so that it can be widely used for the models.
V. Generalization: converting very granular data to a higher level (e.g. home address generalized to town or country).
VI. Linearization: transforming the variable so that its relationship with the target variable is linear.

[^8]In this study, the models used - artificial neural networks and random forests - do not require scaling of variables, conversion, or linearization.

It was, however, performed attribute selection and generalization. The first consisted of creating five additional variables, and the latter of the conversion of highly granular categorical variables to a more aggregated level.

Thus, it was created the following variables:
> Debt-service ratio, in the bank: a measure of the proportion of the client's monthly installment in the bank in monthly income. This was calculated using the following formula:
$T x_{\text {esforco }_{\text {bank }}}=\frac{M_{-} \text {PRS_MENS_BANK }}{\text { RENDIMENTO/12 }}$, as the income represents the yearly income.
> Debt-service ratio, in the financial system: a measure of the proportion of the client's monthly installment in the financial system in monthly income. This was calculated using the following formula:

Tx esforco $_{\text {bank }}=\frac{M_{-} \text {PRS_MENS_BANCA }}{\text { RENDIMENTO/12 }}$, as the income represents the yearly income.
> Percentage of residual term elapsed: measure the proportion of the term in the contract that has elapsed. This was calculated using the following formula:

$$
\begin{equation*}
\text { Perc_prazo }=\frac{\text { PRAZO_RESIDUAL }}{\text { PRAZO }} \tag{4}
\end{equation*}
$$

> Total of partial repayments: total partial early repayments. Results from the count of the partial repayments, until the time ID of the observation, whose calculation approach was detailed in chapter 3.
> Total amount in early repayments: total amount repaid. Results from the sum of the partial repayment amount, until the time ID of the observation, whose calculation approach was detailed in chapter 3.

The generalization was performed for the location of the property, for the purpose of the loan, for marital status, and for the client job:
> Postal code: it was aggregated by county and district, based on the mapping by CTT - Correios de Portugal, S.A.. This aggregation resulted in a reduction from 67.524 unique values, to 308 counties and 29 districts. (CTT, 2021)
> Purpose of loan: it was aggregated based on major groups, defined by the author, based on the description of the loan's purposes. This aggregation reduced the 118 unique values (and 117 unique numeric values) to 11 , plus a twelfth class of missing. The complete mapping is shown in Appendix 5, with the 11 classes presented below:

## Loan purpose - aggregation

Acquisition permanent home

| Loan purpose - aggregation |
| :--- |
| Acquisition secondary home |
| Acquisition property home |
| Acquisition other home |
| Acquisition land / construction |
| Works |
| Installation of prefabricated homes |
| Investments in real estate |
| Acquisition garage / others |
| Credit restructuring |
| Acquisition of goods |

Table 8 - Aggregation categories in the loan purposes. Source: Author aggregation
The analysis of the loan purposes led to the elimination of contracts which had one the loan purposes below, as they were deemed as unrelated to the mortgage contracts:

| Description |
| :--- |
| Auto Ligeiro Peso Bruto 2.500 |
| Auto Ligeiro Peso Bruto 2.500 |
| Moto Novo |
| Caravana |
| Formacao Profissional |
| Outras Desp Educacao/Formacao |
| Despesas Com Saude |
| Ferias/ Viagens/ Lazer |
| Festas Familiares |
| Automovel Novo |
| Curso Superior |
| Curso Especializado/Executivo |
| Mestrado-Portugal |
| Doutoramento-Portugal |


| Description |
| :--- |
| Pos-Graduacao |
| Mba |
| Saude - Cirurgia Estetica |
| Saude - Medicina Dentaria |
| Licenciatura-Portugal |
| Automovel Usado |
| Outros Cursos-Portugal |

Table 9 - Loan purposes which were eliminated
, Marital Status: it was aggregated based on major groups defined in the bank's internal system. This aggregation reduced 12 unique values to 4 , plus a twelfth class of missing. The complete mapping is shown in, with the 4 classes presented below:

| Marital Status - aggregation |
| :--- |
| Single |
| Married/De facto Union |
| Separated / Divorced |
| Widower |

Table 10-Aggregation categories in the marital status. Source: Bank's internal aggregation
> Profession: it was aggregated based on the highest group presented by INE in Classificação Portuguesa das Profissões - Grande Grupo. The author performed this mapping based on job descriptions and the chapter "Estrutura" of the document. This aggregation reduced the 645 unique values (and 563 unique numeric values) to 11, plus a twelfth class of missing. The complete mapping is shown in Appendix 7, with the 11 classes presented below (Instituto Nacional de Estatística, 2011):

| Profession - aggregation |
| :--- |
| Armed Forces Professions |
| Representatives of the legislative power and executive bodies, <br> directors and executive managers |
| Specialists in intellectual and scientific activities |
| Intermediate level technicians and professions |
| Administrative staff |
| Personal, safety and security services workers and vendors |


| Profession - aggregation |
| :--- |
| Farmers and skilled workers in agriculture, fishing and forestry |
| Skilled workers in industry, construction and crafts |
| Plant and machine operators and assembly workers |
| Unskilled workers |
| Student |

Table 11 - Aggregation of categories in the loan professions. Source: author aggregation based on Classificação Portuguesa das Profissões - Grande Grupo by INE (Instituto Nacional de Estatística, 2011)

Lastly, the categorical variables already had numerical attributes and hence did not require conversion.

### 3.1.3. Data Reduction

Data reduction through feature selection carries as main benefits the reduction in processing time and storage requirements, allowing for a better data understanding and visualisation. Reducing the variables in the dataset diminishes the risk of the curse of dimensionality, having as the primary goal improving the models' performance (Guyon \& Elisseeff, 2003).

Generally speaking, feature selection methods may be divided into three main categories (Brownlee, 2019; Feature selection in machine learning, 2013; Guyon \& Elisseeff, 2003; Kaushik, 2016):
I. Filter methods: these evaluate the features against a proxy and encompass a pre-processing step, and are, therefore, independent of the choice of predictor and model. They are computationally efficient and statistically robust against overfitting. The specific methods used are divided according to the type of variable and are presented in the table below:

| Input $\backslash$ Output | Numerical | Categorical |
| :---: | :--- | :--- |
|  | $>$ Pearson's Correlation | $>$ Linear Discriminant |
| Numerical | $>$ Spearman's | Analysis |
|  | $>$ T-test | $>$ ANOVA |
|  |  | $>$ Kendall's |
| Categorical | $>$ ANOVA | $>$ Chi-squared |
|  | $>$ Kendall's | $>$ Mutual information |

Table 12 - Filter methods according to variables' types (Brownlee, 2019; Kaushik, 2016)
II. Wrapper methods: these use a subset of features, where they train the model and, based on the inferences from this model, decide to add or remove features from the subset. As these evaluate the models in the same metric as they are being optimized, wrapper methods tend to generate the highest accuracy and give the best results. However, with every feature added or eliminated, the process must restart, becoming time intensive and computationally expensive. Two methods used are forward selection and recursive feature elimination. In forward selection, the models commence with no features, which are added iteratively and assessed if they improve, or not, the performance of the model (the order used follows
variable importance). In backward elimination, the model begins with every feature, which are progressively eliminated, following the least significant order.
III. Embedded methods: results of combining the previous methods through the use of algorithms that have built-in feature selection methods. These methods guide their search by estimating changes in the objective function, with two of the most popular being LASSO and RIDGE regression, which have penalization functions to reduce overfitting. LASSO's penalty is equivalent to the absolute value of the magnitude of coefficients, whereas RIDGE's penalty is equivalent to the square of the magnitude of coefficients.

In this data set, the leading data reduction step was the passage from monthly to annual data, which was performed by selecting the observations from January of each year. This reduction allowed for a significant improvement in computational performance. Reducing the dataset from 48.99 million records to 4.06 million records. This position of information was mainly driven by the operational efficiency it allowed, and, retrieving the information from January, it can be assessed the contracts' characteristics before the event, i.e., prior to the prepayment. This allows for an analysis of the characteristics that mainly help to explain the prepayment events.

With regards to variable selection, it was first analyzed the correlation of the variables, based on Table 12. As both the numerical and categorical variables had numerical values, only Pearson's Correlation needed to be performed, based on SAS's PROC CORR, which generated the matrix shown in Appendix
8. In this matrix, it can be seen that there is no significant correlation with the target variables: the highest correlated variable with the full repayment is the amount of previous repaid capital (with a correlation of 0.10 ) and in the partial repayment is the number of previous repayments (with a correlation of 0.13 ). In terms of the explanatory variables:
> There are strong correlations between the year and the macroeconomic variables, as expected, and between the macroeconomic variables themselves;
> There is, logically, a strong negative correlation between the date of opening of the loan and the number of installments paid.
> The income and age are positively correlated, i.e., the older the client, the more income it makes (with a correlation of 0.29).
> Both LTVs are negatively correlated with the financed amount (which means that the higher the LTV, the riskier to the bank and, thus, the lesser the financed amount), with a correlation of -0.20 for current LTV and -0.23 for origination LTV.
> The monthly installments are, naturally, positively correlated to the overall amount of liabilities in the bank and the financial system (with correlations of around 0.70).

After performing the filter methods, stepwise regression was performed to analyze which variables can be added to the model in terms of their value. The stepwise regression was computed through the use of the Regression Node in SAS Enterprise Miner, and selected the following variables:
> The full repayment model selected 39 variables, which are detailed in Appendix 9 ordered by importance. This presents as additional variables compared to the partial repayment model, the macroeconomic variables of the number of licensed buildings, the economic sentiment indicator and the divorce rate, and the opening date of the contract, the check inhibition
indicator, the number of days past due, the number of financial products in the bank, the yearly income, the amount of real liabilities in the financial system and bank, the amount of potential liabilities in the financial system, the debt-service ratio in the financial system, the number of debtors in the financial system and the number of potential operations in the bank.
> The partial repayment model selected 30 variables, which are detailed in Appendix 10, ordered by importance. This presents as additional variables compared to the full repayment model, the macroeconomic variables of the coincident indicators for private consumption and the interest rate in term deposits, and the monthly installments in the financial system, the debt-service ratio in the bank, the number of financial products in the financial system and the number of potential operations in the financial system.

Finally, to simplify this auxiliary process, between the LASSO and RIDGE regression, the LASSO regression was performed as it involves a more simplified data handling process. Hence, the LASSO Regression was computed using the PROC GLMSELECT in SAS, using ten-fold cross-validation and selection equal to "LAR", i.e. "Least Angle Regression". The variables selected were the following (SAS, 2021d; Ulloa, 2017):
> The full repayment model selected 45 variables, which are detailed in Appendix 11 ordered by importance. This presents as additional variables compared to the partial repayment model, the macroeconomic variables of the inflation rate, the indebtedness of families, the interest rate in term deposits and the economic sentiment indicator, and the amount of real credit in the financial system, the age, the number of days past due, the number of financial products in the financial system, the balance in term deposits, 12 months, the number of potential operations in the financial system, the monthly instalments in the financial system and the residual loan term.
> The partial repayment model selected 40 variables, which are detailed in Appendix 12 ordered by importance. This presents as additional variables compared to the full repayment model, the macroeconomic variables of the unemployment rate, the housing price index, the number of licensed buildings and the GDP, and the origination LTV, the number of real operations in the bank, the amount of potential credit in the bank and balance in sight deposits, 12 months.

### 3.2. Development of Models

The models will be computed using SAS Enterprise Miner. The nodes used will be detailed in the corresponding chapters. As depicted in Figure 7, the dataset will be segregated between training, validation, and test set in the commonly used ratio of " $40 \%-30 \%-30 \%$ " (Baesens et al., 2003; Lessmann et al., 2015):

### 3.2.1.1. Artificial Neural Networks

As stated above, ANN models are designed to mimic the human brain through a series of interconnected nodes. The schema presented below presents the three layers of nodes: an input layer that propagates information to the "hidden" layer, which receives a weighted sum of the inputs and calculates the output value through an appropriate transformation - examples of transformation functions might be sigmoid and hyperbolic tangent function - and the output layer. The calculation of the weight between the nodes, in an MLP network, is done using the backpropagation rule, which aims
to minimize the difference between the expected value of the output values and the actual values (Desai et al., 1996; William Edward Henley, 1995; Mcclelland \& Rumelhart, 1986; West, 2000).


Figure 9 - Generic schema of an MLP network (Desai et al., 1996)
The ANN will be implemented in SAS Enterprise Miner using the Neural Network node, where the multilayer perceptron architecture will be used; and the AutoNeural, which assesses different network configurations and selects the most appropriate to capture the relationship between the dataset and target (SAS, 2021f; Zhao, 2018).

### 3.2.1.2. Random Forest

As previously mentioned, random forests are tree-based ensemble algorithms and will be used, in this study, both boosting and bagging algorithms. Boosting algorithms, of which Adaboost is a particular model, combine multiple weak learners into one giving more weight to the worst models. Bagging models use bootstrap aggregations (bagging), where trees are trained independently on bootstrap samples (sampling with replacement) of the same size as the training data and average the individual predictions (Larkin \& McManus, 2018; Mishina et al., 2014; SAS, 2021b).

The random forest models will be implemented in SAS Enterprise Miner. The boosting algorithm will be implemented using the Gradient Boosting node, where the weak learners are aggregated using gradient descent, a first-order iterative optimization algorithm to find a loss function (Friedman, 2001, 2002; SAS, 2021a). The bagging algorithm will be implemented by using the HP Forest node (Nord \& Keeley, 2016; SAS, 2021b).

### 3.3. Performance Assessment

As mentioned in 2. Literature Review, according to Grebenar (2018) and Lessmann et al. (2015), the performance assessment should use as performance accuracy measurements the AUC, the Gain or Lift, and the Kolmogorov-Smirnov.

As in the previous chapters, these will be implemented using SAS Enterprise Miner, throughout the following approaches, segregated per each of the measures.

### 3.3.1. Area Under the Curve

The AUC measures the percentage of results which are the ROC curve - which yields a graphical plot of the percentage of 'bads' rejected (True Positive Rate - TPR) versus the percentage of 'goods' rejected
(False Positive Rate - FPR), and is as good as closer to one (Brownlee, 2018; Lessmann et al., 2015; Narkhede, 2018; Vidal \& Barbon, 2019). For this exercise, the percentage of "bads" rejected (TPR) are clients that prepaid and the model identified these clients as having a prepayment; and the percentage of "goods" rejected (FPR) are the clients that did not prepay, although the model identified these clients as having a prepayment.

Mandrekar defines the following thresholds for the AUC (Mandrekar, 2010):

| AUC Value | Discriminatory Ability |
| :--- | :--- |
| $\leq 0.5$ | > No discrimination ability |
| 10.5; 0.7] | > Nonacceptable results |
| $\mathbf{1 0 . 7} ; 0.8]$ | > Acceptable results |
| $\mathbf{1 0 . 8} ; 0.9]$ | > Excellent results |
| $\mathbf{> 0 . 9}$ | > Outstanding results |

Table 13 - AUC thresholds
This method will be computed using the Model Comparison node, which generates the ROC curve and corresponding AUC value. This approach allows for a generation of a plot depicting the curve and the value of the index, for as many models as are being tested. Below is shown an example of the chart generated by this operation:


Figure 10 - Depiction of ROC curve and respective AUC (Narkhede, 2018)

### 3.3.2. Gain or Lift

The gains or lift chart measures the effectiveness of the model, calculated as the ratio between the results obtained using the model, and without it.

The gain chart table divides the range into deciles. A model with no predictive power would be expected to predict around $10 \%$ of events in each of 10 deciles. A good discriminating model would
predict a higher number of events in the top decile, from which the response will decline monotonically (SAS, 2021e).

This will be computed using the Model Comparison Node of SAS Enterprise Miner, which calculates the cumulative lift using the following formula (SAS, 2021e):

$$
\begin{align*}
& \text { Cumulative Lift } \\
& =\text { cumulative ratio of } \% \text { Captured Response within decile to the baseline } \% \text { response } \tag{5}
\end{align*}
$$

This generates a chart similar to the one below, where the better models will have the higher curve, as the chart displays, representing the advantage in using the predictive model compared to a naïve model (i.e. a model at random, whose cumulative lift is 1 ). The Decision Tree model captures the event 3.5 times better than the random model in the example below.


Figure 11 - Cumulative Lift chart example. Source: (SAS, 2021e)

### 3.3.3. Kolmogorov-Smirnov

The Kolmogorov-Smirnov (KS) measures the degree of separation between positive and negative distributions. A value below $20 \%$ indicates a questionable model, whereas above $70 \%$ means it is probably a 'too good to be true' model (Anderson, 2007).

The formula is given by:

$$
\begin{equation*}
D_{K S}=\operatorname{Max}\left\{F\left(Y_{i}\right)-\frac{i-1}{N}, \frac{i}{N}-F\left(Y_{i}\right)\right\} \tag{6}
\end{equation*}
$$

where $F\left(Y_{i}\right)$ is the theoretical cumulative distribution of the distribution being tested, $i$ is the point in analysis, and $N$ is the sample size.

This will be computed using the Model Comparison node of SAS Enterprise Miner, which calculates the KS.

## 4. RESULTS AND DISCUSSION

For the modelling of prepayments on mortgage loans, based on machine learning approaches, as described in the previous chapters, two models will be carried out: one model aims at modelling full repayment (when the customer amortises the entire outstanding balance, i.e. settles its debt), and the other aims at modelling partial repayments (when the customer amortises only part of the outstanding balance, being higher than the contracted amount of the scheduled amortisation).

The chapter is, thus, divided into an analysis of the bank's data and its relationship with the history of pre-payments in the financial system in Portugal, an analysis of its comparability, and the incidence of the targets on the dataset. After this preliminary analysis of the dataset considered in the study, the model results are presented, and, finally, additional and comparative analyses of the model results obtained are presented.

### 4.1. History of Prepayments: Comparison between the bank and the financial system

As mentioned in chapter 2.1.2.1, Banco de Portugal publishes a yearly "Report on Monitoring of Retail Banking Markets" where, among others, shares the data on the amount and number of prepayments in Portuguese banks. The figure below reflects a comparison of the behaviour between the financial system (equivalent to Figure 4), shown in the left chart, and the bank's data, shown in the right chart.

Here, it can be seen that there is a comparable behaviour between the Bank and the Financial System, with an inversion on the tendency of the number of prepayments, with partial being the majority before 2015 , with around $66 \%$ in 2012 in the Bank and $54 \%$ in the financial system. Furthermore, the prepayment amount also demonstrates a similar tendency, with a decrease after the crisis and until 2013, with a sharp increase of around $52 \%$ in the Bank and $45 \%$ in the financial system.


Figure 12 - Amount of prepayment for total and partial prepayment (bar chart) and number of total and partial prepayment (line chart), comparison between the financial system and Bank. Source: Report on Monitoring of Retail Banking Markets from Banco de Portugal, data aggregated by the author, and Bank's internal data (Banco de Portugal, 2019).

It must also be mentioned that the individual analysis per Bank is impacted not only by macroeconomic factors, but also by its own commercial activity and market competition. This materialises, for example, in the Bank having a pro-active retention policy or repurchasing of credit, this may impact how the Bank interacts with its clients and, as thus, the prepayments.

These prepayments, being full or partial, are rare events in the Bank, with the percentage between observations and observations with positive events shown in the table below:

| Target | Total of records | Number of <br> prepayments | Percentage of <br> positive cases |
| :---: | ---: | ---: | ---: |
| Full repayment | 4055416 | 86887 | $2.11 \%$ |
| Partial repayment | 4055416 | 54369 | $1.32 \%$ |

Table 14 - Percentage of the targets in the dataset

### 4.2. Modelling Prepayment

As stated, two sets of models will be computed under two different targets: artificial neural networks and random forests for full and partial prepayments.

The two targets will be computed, and explained, separately, given that they typically have distinct causes. Full repayments are typically associated with phenomena that are more difficult to predict, such as a change of bank (with the total transfer of the residual amount to the other bank), a change of job or divorce (because they may imply a change in the mortgagors' home), and, more generally, the purchase of a new house (with the payment of the current loan and the opening of a new one). Partial repayments are phenomena that may be more associated with the behaviour of mortgagors and their financial situation.

As detailed in the previous chapters, the two sets of models will be artificial neural networks and random forests, with different parameter combinations being trained, to test which combination provides the best fit to the data and gives the best performance. Thus, the results are shown for the following models:

## - Artificial neural networks:

- With multilayer perceptron architecture, are tested models without variable selection with 3,5 and 8 hidden units, with variable selection through stepwise regression with 3 hidden units, and variable selection through chapter 3.1 .3 with 3 hidden units.
- With autoneural node, i.e. with the model selecting the architecture to be used, are tested models without variable selection with 3 and 8 hidden units, with variable selection through stepwise regression with 3 hidden units, and variable selection through chapter 3.1.3 with 3 hidden units.


## - Random forest:

- With the bagging approach, are tested models with a maximum depth of 50 splitting rules and 30 trees, without variable selection, with variable selection through stepwise regression, and variable selection through chapter 3.1 .3 with 3 hidden units.
- With the boosting approach, are tested models with 70 iterations without variable selection, with variable selection through stepwise regression, and variable selection through chapter 3.1 .3 with 3 hidden units.


### 4.2.1. Full Prepayment

The fifteen typologies of models, described above, are applied to the data after the pre-processing chapter 3.1, in short, noise reduction, outliers, missing values and aggregation of categories, and after the dataset is split into training, validation and test set in a ratio of 40-30-30. The training set will be used to, as the name implies, train the model, the validation set will be used to select the model, and the test set will be used to assess the model performance, being an unbiased sample as the model has never been in contact with this data. Lastly, and as described previously, the models will be assessed through the AUC, the cumulative lift and the Kolmogorov-Smirnov statistics.

The table below summarizes these results for both the train and test set, highlighting the model that performs best in each metric in green.

|  | Train |  |  | Test |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Methodology | AUC | Cum. Lift | Kolmogorov -Smirnov | AUC | Cum. Lift | Kolmogorov -Smirnov |
| ARTIFICIAL NEURAL NETWORK |  |  |  |  |  |  |
| MLP - with stepwise - 3 hidden units | 0.80 | 4.19 | 0.43 | 0.80 | 4.16 | 0.43 |
| MLP - with LASSO - 3 hidden units | 0.76 | 3.45 | 0.38 | 0.76 | 3.48 | 0.38 |
| MLP - no variable selection - 8 hidden units | 0.78 | 3.72 | 0.40 | 0.77 | 3.72 | 0.39 |
| MLP - no variable selection - 5 hidden units | 0.76 | 3.45 | 0.37 | 0.76 | 3.44 | 0.38 |
| MLP - no variable selection - 3 hidden units | 0.76 | 3.36 | 0.37 | 0.76 | 3.36 | 0.37 |
| Auto Neural - with stepwise - 3 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Auto Neural - with LASSO-3 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Auto Neural - no variable selection - 3 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Auto Neural - no variable selection-8 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| RANDOM FOREST |  |  |  |  |  |  |
| Bagging - with stepwise | 0.86 | 5.48 | 0.53 | 0.82 | 4.68 | 0.46 |
| Bagging - selection with LASSO | 0.86 | 5.61 | 0.54 | 0.83 | 4.81 | 0.47 |
| Bagging - no variable selection | 0.86 | 5.50 | 0.52 | 0.82 | 4.72 | 0.46 |
| Gradient Boosting - with stepwise | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Gradient Boosting - selection with LASSO | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Gradient Boosting - no variable selection | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |

Table 15 - Results of the performance assessment metrics for the full prepayment, highlighted the best model for the metric

A graphical depiction of the AUC - the ROC curve, is shown below:


Figure 13 - ROC chart for the full prepayment models
And a graphical depiction of the cumulative lift is shown below:


Figure 14 - Cumulative lift chart for the full prepayment models
These results show that the best model for the full prepayment target is the random forest, using the bagging approach, i.e. HP Forest node, with variable selection through LASSO regression. This model achieves a ROC of 0.86 in the training data set and 0.83 in the test data set. These results show that the tree models perform better than the ANN models, whose performance, measured through the ROC, is higher than 0.75 but less than 0.80 . However, in the analysis of the performance deterioration
between the training and test set, the ANN models show a stabler model, with a decrease of around 0.01 (with the overall best model, in the random forest, with a decrease of 0.04 ). In the cumulative lift and KS, the performance is also superior in this model, with a more significant difference to the other models, as can be depicted in the values of the table, and graphically, with the two lines referring to the boosting models separated from the rest.

It shall also be noted that the models using the autoneural and gradient boosting node do not achieve acceptable results, with random or naïve models.

### 4.2.2. Partial Prepayment

The fifteen typologies of models, described above, are applied to the data after the pre-processing chapter 3.1, in short, noise reduction, outliers, missing values and aggregation of categories, and after the dataset is split into training, validation and test set in a ratio of 40-30-30. The training set will be used to, as the name implies, train the model, the validation set will be used to select the model, and the test set will be used to assess the model performance, being an unbiased sample as the model has never been in contact with this data. Lastly, and as described previously, the models will be assessed through the AUC, the cumulative lift and the Kolmogorov-Smirnov statistics.

The table below summarizes these results for both the train and test set, highlighting the model that performs best in each metric in green.

|  | Train |  |  | Test |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Methodology | AUC | Cum. Lift | Kolmogorov -Smirnov | AUC | Cum. Lift | Kolmogorov -Smirnov |
| ARTIFICIAL NEURAL NETWORK |  |  |  |  |  |  |
| MLP - with stepwise - 3 hidden units | 0.89 | 6.63 | 0.60 | 0.89 | 6.54 | 0.59 |
| MLP - with LASSO - 3 hidden units | 0.89 | 6.62 | 0.60 | 0.88 | 6.56 | 0.59 |
| MLP - no variable selection - 8 hidden units | 0.88 | 6.32 | 0.58 | 0.88 | 6.26 | 0.57 |
| MLP - no variable selection - 5 hidden units | 0.87 | 6.28 | 0.57 | 0.87 | 6.24 | 0.56 |
| MLP - no variable selection - 3 hidden units | 0.89 | 6.61 | 0.60 | 0.88 | 6.55 | 0.59 |
| Auto Neural - with stepwise - 3 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Auto Neural - with LASSO-3 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Auto Neural - no variable selection - 3 hidden units | 0.87 | 6.21 | 0.57 | 0.87 | 6.17 | 0.56 |
| Auto Neural - no variable selection - 8 hidden units | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| RANDOM FOREST |  |  |  |  |  |  |
| Bagging - with stepwise | 0.92 | 7.44 | 0.68 | 0.90 | 6.72 | 0.60 |
| Bagging - selection with LASSO | 0.93 | 7.60 | 0.69 | 0.90 | 6.75 | 0.61 |


|  | Train |  |  | Test |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Methodology | AUC | Cum. Lift | Kolmogorov <br> -Smirnov | AUC | Cum. Lift | Kolmogorov <br> -Smirnov |
| Bagging - no variable selection | 0.93 | 7.56 | 0.69 | 0.89 | 6.59 | 0.60 |
| Gradient Boosting - with stepwise | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Gradient Boosting - selection with <br> LASSO | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |
| Gradient Boosting - no variable <br> selection | 0.50 | 1.00 | 0.00 | 0.50 | 1.00 | 0.00 |

Table 16 - Results of the performance assessment metrics for the partial prepayment, highlighted the best model for the metric

A graphical depiction of the AUC - the ROC curve, is shown below:


Figure 15 - ROC chart for the partial prepayment models
And a graphical depiction of the cumulative lift is shown below:


Figure 16 - Cumulative lift chart for the partial prepayment models
These results show that the best model for the partial prepayment target is also the random forest, using the bagging approach, i.e. node HP Forest, with variable selection through LASSO regression. This model achieves a ROC of 0.93 in the training data set and 0.90 in the test data set. These results show that the tree models perform better than the ANN models, whose performance, measured through the ROC, is around 0.88 . However, in the analysis of the performance deterioration between the training and test set, the ANN models show a stable model, not showing significant decreases (with the overall best model, in the random forest, with a decrease of 0.03). In the cumulative lift and KS, the performance is also superior in this model.

It shall also be noted that the models using the autoneural (except for the autoneural without variable selection and three hidden units) and gradient boosting node do not achieve acceptable results, with random or naïve models.

### 4.3. Further Discussion

After obtaining models that meet the thresholds for performance and demonstrate predictive power, additional analyses were carried out, allowing further insights into the dataset and leveraging the machine learning models as a tool for better knowledge of the data and consequential phenomena present.

This first analysis compares the variables selected in the full and partial prepayment model, to analyse the differences between the two events and gain more knowledge of them. The second analysis involved comparing the models obtained from two different perspectives by analysing the data before the prepayment, knowing that it had occurred, and after.

### 4.3.1. Comparison between full and partial prepayment

A macro conclusion arises from the performance analysis of the two models: as expected, the partial prepayment model performs better than the full prepayment model. This can be explained, as
indicated above, by the events that lead to full amortizations (e.g., change of bank, job displacement or divorce). However, to obtain a less empirical analysis of this phenomenon, this study analysed the most used variables in the models. This analysis, followed by averaging of parameter estimates is part of Bayesian model averaging methods, which can be further research, as noted in chapter 5. Conclusions.

This analysis is possible as both models with better performance are random forest models, where it is possible to analyse the number of splitting rules in which the variable participates.

As such, the tables below show the variables considered in each model, with the number of splitting rules per variable, ordered from highest (variables with greater distinctive power) to the lowest.

|  | \# Splitting rules |
| :---: | :---: |
| Variable | Full |
| MONTANTE_RESIDUAL | 5664 |
| TOTAL_MONTANTE_AMORT | 4653 |
| PRAZO | 4368 |
| PERC_PRAZO | 4093 |
| N_PREST_PAGAS | 4035 |
| PRAZO_RESIDUAL | 3921 |
| LTV_ATUAL | 3767 |
| DATA_ABERTURA | 3674 |
| T_JURO | 3584 |
| FINALIDADE | 3567 |
| LTV_ORIG | 3507 |
| IND_CREDITO | 3157 |
| IDADE | 2985 |
| M_PRS_MENS_BANK | 2963 |
| MONTANTE_FINANCIADO | 2887 |
| PROFISSAO | 2886 |
| M_PRS_MENS_banca | 2773 |
| SALDO_DO_06M | 2675 |
| RENDIMENTO | 2612 |
| T_SPREAD | 2590 |
| RESP_BANK_REAIS | 2553 |
| SALDO_DO_12M | 2287 |
| RESP_BANCA_REAIS | 2214 |


|  | \# Splitting rules |
| :---: | :---: |
| Variable | Full |
| scoring | 2110 |
| N_DIAS_ATRASO | 1974 |
| TX_ESFORCO_BANCA | 1902 |
| SALDO_DP_06M | 1771 |
| SALDO_DP_12M | 1714 |
| ESTADO_CIVIL | 1587 |
| RESP_BANCA_POT | 1540 |
| TAXA_JURO_DP_TVH | 1480 |
| TX_DIVORCIO_TVH | 1462 |
| ANO | 1372 |
| tot_devedores_banca | 1356 |
| TOTAL_AMORT_PARCIAL | 1335 |
| TAXA_INFLACAO_TVH | 1323 |
| IND_SENT_ECO_TVH | 1312 |
| n_produtos_banca | 1274 |
| N_OPER_BANCA_REAIS | 1234 |
| N_PRODUTOS_BANK | 1195 |
| ENDIV_PART_TVH | 1135 |
| N_OPER_BANCA_POT | 1069 |
| N_OPER_BANK_REAIS | 1020 |
| Perc_utiliza | 868 |
| N_OPER_BANK_POT | 791 |
| INIB_CHEQUE | 75 |

Table 17 - Variables considered in the full prepayment model

|  | \# Splitting rules |
| :--- | ---: |
| Variable | Partial |
| MONTANTE_FINANCIADO | 5635 |
| LTV_ATUAL | 4336 |
| LTV_ORIG | 3856 |
| MONTANTE_RESIDUAL | 3794 |
| M_PRS_MENS_BANK | 3647 |


|  | \# Splitting rules |
| :---: | :---: |
| Variable | Partial |
| N_PREST_PAGAS | 3512 |
| DATA_ABERTURA | 3353 |
| PERC_PRAZO | 3193 |
| TOTAL_MONTANTE_AMORT | 3030 |
| PRAZO | 2621 |
| SALDO_DP_06M | 2564 |
| scoring | 2500 |
| FINALIDADE | 2481 |
| N_OPER_BANCA_REAIS | 2446 |
| SALDO_DO_06M | 2278 |
| RESP_BANK_REAIS | 2233 |
| Z_FIM_CTTO | 2207 |
| SALDO_DO_12M | 1990 |
| PROFISSAO | 1984 |
| RENDIMENTO | 1898 |
| TOTAL_AMORT_PARCIAL | 1724 |
| T_SPREAD | 1703 |
| TX_ESFORCO_BANCA | 1687 |
| tot_devedores_banca | 1651 |
| IND_CREDITO | 1560 |
| T_JURO | 1551 |
| RESP_BANK_POT | 1493 |
| ESTADO_CIVIL | 1380 |
| RESP_BANCA_POT | 1284 |
| N_PRODUTOS_BANK | 1196 |
| PIB | 1118 |
| TX_DESEMPREGO_TVH | 1108 |
| ANO | 981 |
| IND_PRECOS_HAB_TVH | 972 |
| ED_LICENC_TVH | 914 |
| N_OPER_BANK_REAIS | 867 |
| Perc_utiliza | 837 |



Table 18 - Variables considered in the partial prepayment model
These tables show that the models consider a similar number of variables (the full model considers 46 variables, whereas the partial considers 38 ), with 32 variables in common. As such, there is a similarity between the variables present in both models. As stated in Table 19, the major differences are related to the use of additional macroeconomic variables and more variables regarding the client's behaviour in the bank and financial system in the full prepayment model.

| Variable Category | \# Full | \# Partial |
| :---: | ---: | ---: |
| Loan characteristics | 14 | 14 |
| Client | 5 | 4 |
| Behaviour in Bank and <br> Financial System | 21 | 15 |
| Macroeconomy | 5 | 4 |
| Point in time | 1 | 1 |

Table 19 - Analysis of variables category between the full and partial models
In particular, the full prepayment model considers as additional variables (not considered in the partial prepayment) the residual term of the loan, the client's age, the amount of monthly instalments in the financial system, the real liabilities in the financial system, the number of days past due, the balance in term deposits, 12 months, the number of financial products in the financial system, the number of potential operations in the financial system and the check inhibition indicators and, as macroeconomic variables the interest rate in term deposits, the divorce rate, the inflation rate, the economic sentiment indicator and the indebtedness of families.

The partial prepayment model considers as additional variables (not considered in the full prepayment) the date of contract ending, the potential liabilities in the bank and, as macroeconomic variables, the GDP, the unemployment rate, the housing price index and the number of licensed buildings.

### 4.3.2. Comparison between model and profiling

The models built were based, as previously mentioned, on annual observations, which are positioned in January of each year, the target being an indicator of whether there was a prepayment (total or partial) in that year. It allows the analysis of the customer's conditions at the beginning of the year, before the event.

The results obtained (and mostly the variables used in the model) will be compared with an auxiliary model that was built, which is based on annual observations positioned in December, i.e., it allows for the analysis of customer conditions after the prepayment event.

This analysis allows a comparison between a predictive model and a profiling model and provides a set of insights that can be further explored, regarding which variables diverge the most after the prepayment event.

This analysis shows that the profiling models utilize a more reduced number of variables, in particular in the macroeconomic variables.

|  | Predictive |  | Profilling |  |
| :--- | ---: | ---: | ---: | ---: |
| Variable | Full | Partial | Full | Partial |
| Loan characteristics | 14 | 14 | 10 | 9 |
| Client | 5 | 4 | 3 | 4 |
| Behaviour in Bank and | 21 | 15 | 15 | 12 |
| Financial System | 5 | 4 | 1 | 2 |
| Macroeconomy |  |  |  |  |

Table 20 - Analysis of variables category between the full and partial models

## 5. CONCLUSIONS

The study's primary purpose was to model prepayment events in a large Portuguese bank using machine learning models (in particular random forest and artificial neural network) as the studies in both the Portuguese market and through the use of machine learning models were scarce.

The results obtained reveal that both the total and partial prepayment models perform well. For this analysis, three distinct performance metrics were used - AUC, cumulative lift and Kolmogorov-Smirnov statistics. The model with the best performance to model full prepayments obtained a ROC of 0.83 , with an excellent discriminatory ability as per Mandrekar thresholds, with a cumulative lift of 4.81, well above 1 (the naïve, or random model), and KS of 0.47 , being the questionable limit of 0.20 , in contrast, a KS of 0.70 being a model with results too good to be true. The model with the best performance to model partial prepayments obtained a ROC of 0.90 , with an excellent discriminatory ability as per Mandrekar thresholds, with a cumulative lift of 6.75 , well above 1 (the naïve, or random model), and KS of 0.61 , being the questionable limit of 0.20 , in contrast, a KS of 0.70 being a model with results too good to be true. (Anderson, 2007; Mandrekar, 2010)

The three metrics analysed allow for three distinct conclusions to be inferred:
> Both models present positive results and demonstrate that the model has good predictive results and discriminatory capacity;
> The partial repayment model is superior to the full repayment model, with a difference which, although not very large, is worthy of mention;
, Finally, the best models are the best in all metrics; there is consistency in the metrics when selecting the best model.

The analysis of the most relevant variables in the models, possible by the use of random forest models, allows for the analysis in two dimensions:
i. Comparison between full and partial prepayment: the models consider a similar number of variables (the full model considers 46 variables, whereas the partial considers 38 ), with 32 variables in common. As such, there is a similarity between the variables present in both models. The major differences relate to the use of additional macroeconomic variables and more variables in the behaviour in the financial system and bank in the full prepayment model.
ii. Comparison between model and profiling: the profiling models utilize a lower number of variables, in particular, less macroeconomic variables.

The models obtained, which use machine learning models with a more opaque nature, were compared, in meetings with the Bank, with the models that the modelling team was developing, which are decision trees models. The models presented in this study present a superior performance. However, it should be mentioned that they use a larger number of variables and, given their nature, present restrictions regarding usability in a banking context due to their reduced transparency, which will be described in the following chapter.

### 5.1. Limitations and Recommendations for Future Work

The approach followed in this model, being machine learning models, entails the inherent limitations, emphasising that this model applies to the financial system, which is subject to intense regulation. The World Bank and EBA released papers on the usability of machine learning, where they focus on the main limitations on the usage of machine learning in the financial system: (European Banking Authority, 2020; The World Bank Group, 2019)
, Explanation and interpretability: a model is considered explainable if humans can understand how a result is reached, on what grounds that result is based, or what justifies the result. This implies not only an explanation and interpretation of the results but also transparency on the processes inherent to the data, processing, algorithms and training methods.
> Traceability and auditability: a model is considered traceable and auditable if every step and criteria can be traced throughout the modelling process, allowing its replication by third parties and oversight.
> Bias: a model may inadvertently make biased decisions, which discriminate against a group of clients. This may occur due to the data used, selection bias, and with the propagation of historical social bias, for example, when a class is less represented in the training set, the model will learn from few examples and will not be able to generalize correctly.

Even though the selected models allow for an analysis of the variables used and their importance, they do not allow for an analysis of the rules inherent to the decision. This results in a reduction of transparency, interpretability and auditability by the regulators, which would be even worse had the best model be of the artificial neural network family, where there is an added layer of complexity. Furthermore, given the use of historical data, biases may be inherent, however, their scope is reduced by the available variables (i.e. the dataset does not have gender, race, region or belief variables). In addition, for the models to be implemented in the financial system, the training dataset must be tested against different timeframes, to ensure its representativeness.

Thus, given these limitations in machine learning models in the financial system context, the suggested future work concerns deepening the comparative analysis between profiling and prediction models to extract insights from the machine learning models. For example, it can be further studied the variables considered in each of the models, their individual impact on model performance. These analyses can then be leveraged into the models currently in force, which meet the regulatory requirements.

In addition, and as referred above, the comparison between the profiling and prediction models, followed by averaging the parameter estimates, being part of Bayesian model averaging methods could give further insights on the data.

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7. APPENDIX

## Appendix 1. Methodological Steps and Software



Figure 17 - Methodological steps and software of the steps performed

## Appendix 2. DATASET VARIABLES

The dataset is comprised of the following variables:

| Variable Category | Name | Description | Source | Periodicity |
| :---: | :---: | :---: | :---: | :---: |
| Operation | ANO_CONSTRUCAO | Year of construction of the property associated with the mortgage loan. | Bank | Monthly |
|  | ANTIGUIDADE_IMOVEL | Age of the property. <br> Calculated variable, based on the year of construction, i.e. difference between the year of the data and the year of construction of the property. | Calculated | Monthly |
|  | C_POSTAL | Postal code of the property, with seven digits. | Bank | Monthly |
|  | CONCELHO | Municipality of the property, extracted from CTT's data, based on the property's postal code. | CTT | Monthly |
|  | DATA_ABERTURA | Opening date of the loan. | Bank | Origination |
|  | DISTRITO | District of the property, extracted from CTT's data, based on the property's postal code. | CTT | Monthly |
|  | FINALIDADE | Purpose of the loan. | Bank | Monthly |
|  | LTV_ATUAL | Loan-to-value according to the current value of the property. | Bank | Monthly |
|  | LTV_ORIG | Loan-to-value according to the value of the property at the origination date. | Bank | Monthly |
|  | MONTANTE_AMORT | Amount early repaid in the loan. | Bank | Monthly |
|  | MONTANTE_FINANCIADO | Total amount financed in the loan. | Bank | Monthly |
|  | MONTANTE_RESIDUAL | Residual amount of the loan, i.e. difference between the amount financed and the total already amortized by the customer. | Bank | Monthly |
|  | N_PREST_PAGAS | Number of instalments paid. | Bank | Monthly |
|  | PERC_PRAZO | Percentage of residual term elapsed. Measured as the percentage of the term in the contract that has elapsed. | Calculated | Monthly |
|  | PRAZO | Loan term. | Bank | Monthly |
|  | PRAZO_RESIDUAL | Residual loan term, i.e. difference between the loan term and the period already elapsed. | Bank | Monthly |
|  | TARGET_AMORT_PARCIAL | Target variable, which indicates if the operation had a partial early repayment. | Bank | Monthly |
|  | TARGET_AMORT_TOTAL | Target variable, which indicates if the operation had a total early repayment. | Bank | Monthly |
|  | TOTAL_AMORT_PARCIAL | Total partial early repayments. <br> This is a calculated variable, based on the target | Calculated | Monthly |


| Variable <br> Category | Name | Description | Source | Periodicity |
| :---: | :---: | :---: | :---: | :---: |
|  |  | variable, which indicates the existence of early repayments. |  |  |
|  | T_JURO | Interest rate of the loan. | Bank | Monthly |
|  | T_SPREAD | Spread rate of the loan. | Bank | Monthly |
|  | Z_FIM_CTTO | Contract end date. | Bank | Origination |
| Client | DT_NASCIMENTO | Date of birth of the client. | Bank | Origination |
|  | ESTADO_CIVIL | Marital status of the client. <br> This variable has the following list of values: <br> - Unknown <br> - Single <br> - Married with common-law marriage <br> - Married with separation of property <br> - Married in communion of acquired regime <br> - Married in dotal regime <br> - De facto union <br> - Judicially separated from persons and assets <br> - Divorced <br> - Widower <br> - Married <br> - Judicially separated from property | Bank | Origination |
|  | HAB_PROF | Qualification / level of education of the client. This variable has the following list of values: <br> - Primary education <br> - High school <br> - Bachelor degree <br> - Master degree <br> - Doctorate <br> - No studies <br> - Superior professional technical courses <br> - Unknown | Bank | Origination |
|  | IDADE | Age of the client. Calculated variable, based on the client's date of birth, i.e. difference between the year of the information and the client's date of birth. | Calculated | Yearly |
|  | PROFISSAO | Client profession. | Bank | Origination |
|  | RENDIMENTO | Yearly income of the client. | Bank | Origination |
|  | SCORING | Monthly client notation. | Bank | Monthly |


| Variable Category | Name | Description | Source | Periodicity |
| :---: | :---: | :---: | :---: | :---: |
| Behaviour in Bank and Financial System | IND_CREDITO | Payment incident indicator. <br> This variable has the following list of values: <br> - Regular credit <br> - Other indications, as long as delay in payment is $\leq 30$ days <br> - Delays in payment > 30 days <br> - Restructured due to financial difficulties <br> - Default | Bank | Monthly |
|  | INIB_CHEQUE | Check inhibition indicator. | Bank | Monthly |
|  | M_PRS_MENS_BANCA | Amount of monthly instalments in the national financial system. | Bank | Monthly |
|  | M_PRS_MENS_BANK | Amount of monthly instalment in the bank. | Bank | Monthly |
|  | N_DIAS_ATRASO | Number of days overdue. | Bank | Monthly |
|  | N_OPER_BANCA_REAIS | Number of operations in the national financial system. <br> These operations include effective credit in a regular situation, overdue credit, credit writtenoff to assets, renegotiated credit, credit overdue in judicial litigation and credit writtenoff to assets in judicial litigation. | Bank | Monthly |
|  | N_OPER_BANK_REAIS | Number of operations in the bank. <br> These operations include effective credit in a regular situation, overdue credit, credit writtenoff to assets, renegotiated credit, credit overdue in judicial litigation and credit writtenoff to assets in judicial litigation. | Bank | Monthly |
|  | N_OPER_BANCA_POT | Number of operations in the national financial system. <br> These operations include potential credit. | Bank | Monthly |
|  | N_OPER_BANK_POT | Number of operations in the bank. These operations include potential credit. | Bank | Monthly |
|  | N_PRODUTOS_BANCA | Number of financial products in the national financial system. | Bank | Monthly |
|  | N_PRODUTOS_BANK | Number of financial products in the bank. | Bank | Monthly |
|  | PERC_UTILIZA | Percentage of use of credit cards. | Bank | Monthly |
|  | RESP_BANCA_POT | Total amount of credit (liabilities) of the client in the national financial system. <br> These operations include effective credit in a regular situation, overdue credit, credit writtenoff to assets, renegotiated credit, credit overdue in judicial litigation and credit writtenoff to assets in judicial litigation. | Bank | Monthly |


| Variable Category | Name | Description | Source | Periodicity |
| :---: | :---: | :---: | :---: | :---: |
|  | RESP_BANK_POT | Total amount of credit (liabilities) of the client in the bank. <br> These operations include effective credit in a regular situation, overdue credit, credit writtenoff to assets, renegotiated credit, credit overdue in judicial litigation and credit writtenoff to assets in judicial litigation. | Bank | Monthly |
|  | RESP_BANCA_REAIS | Total amount of credit (liabilities) of the client in the national financial system. <br> These operations include potential credit. | Bank | Monthly |
|  | RESP_BANK_REAIS | Total amount of credit (liabilities) of the client in the bank. <br> These operations include potential credit. | Bank | Monthly |
|  | SALDO_DO_06M | Total balance in sight deposits, six months. | Bank | Monthly |
|  | SALDO_DO_12M | Total balance in sight deposits, twelve months. | Bank | Monthly |
|  | SALDO_DP_06M | Total balance in term deposits, six months. | Bank | Monthly |
|  | SALDO_DP_12M | Total balance in term deposits, twelve months. | Bank | Monthly |
|  | TOT_DEVEDORES_BANCA | Number of debtors in the national financial system, associated with the customer. | Bank | Monthly |
|  | TX_ESFORCO_BANCA | Debt-service ratio, in the financial system. Measure of the percentage of the client's monthly instalment in the financial system in the income. | Calculated | Monthly |
|  | TX_ESFORCO_BANK | Debt-service ratio, in the bank. Measure of the percentage of the client's monthly instalment in the bank in the income. | Calculated | Monthly |
| Point in time | MÊS | Month of the observation. | Bank | - |
|  | ANO | Year of the observation. | Bank | - |
| Macroeconomy | ED_LICENC_TVH | Number of licensed buildings, year-on-year change. I.e. authorization granted by the City Councils under specific legislation, for the execution of Works (new constructions, extensions, transformations, restorations and demolitions of buildings). | Statistics <br> Portugal <br> (INE) | Monthly |
|  | ENDIV_PART_TVH | Indebtedness of families and non-profit institutions serving families in Portugal, year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
|  | GRAU_POUP_PART_TVH | Degree of household savings, year-on-year change. | Statistics <br> Portugal <br> (INE) | Monthly |
|  | IND_COINC_TVH | Coincident indicators for private consumption, year-on-year change. This seeks to capture the underlying evolution of the year-on-year variation in private consumption. | Bank of Portugal (Bpstat) | Monthly |


| Variable Category | Name | Description | Source | Periodicity |
| :---: | :---: | :---: | :---: | :---: |
|  | IND_PRECOS_HAB_TVH | Housing price index, which measures the evolution of housing prices in the residential market in the national territory, year-on-year change. | Statistics Portugal (INE) | Quarterly |
|  | IND_SENT_ECO_TVH | Economic sentiment indicator, year-on-year change. This short-term indicator allows the monitoring of the evolution of the economic environment and anticipating the evolution of the main macroeconomic aggregates for Portugal. | Bank of Portugal (Bpstat) | Monthly |
|  | N_FOGOS_CONST_TVH | Number of licensed dwellings in new buildings for family housing, year-on-year change. | Statistics Portugal (INE) | Monthly |
|  | PERSP_SIT_EC | Outlook on the country's economic situation over the next 12 months, year-on-year change. | Statistics <br> Portugal <br> (INE) | Monthly |
|  | PIB | GDP at market prices, year-on-year change. | Bank of Portugal (Bpstat) | Quarterly |
|  | TX_DIVORCIO_TVH | Number of marriages dissolved by divorce, year-on-year change. | Statistics Portugal (INE) | Yearly |
|  | TAXA_INFLACAO_TVH | Harmonized consumer price index, year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
|  | TAXA_JURO_DP_TVH | Interest rate in term deposits (<1 year, private individuals), year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
|  | TAXA_JURO_HAB_TVH | Interest rate in mortgage loans (private individuals), year-on-year change. | Bank of Portugal (Bpstat) | Monthly |
|  | TX_DESEMPREGO_TVH | Unemployment rate of the active population aged between 15 and 74 years, year-on-year change. | Statistics <br> Portugal (INE) | Monthly |

Table 21 - Variables considered in the dataset

## Appendix 3. Data Description - Histogram, Bar Chart and Box Plot

The charts performed can be found below.


Figure 18 - Histogram and box plot of the year of construction
As can be seen by the chart above, the year of construction of the property shows two extreme values: 0 and 9999, which entail data quality errors.

Bar chart of CONCELHO


Figure 19 - Histogram and box plot of the municipality
As can be seen by the chart above, the municipality displays many unique values, with a left tail being predominant, i.e. with the majority of observations in a few classes.


Figure 20 - Histogram and box plot of the opening date of the loan
As can be seen by the chart above, the opening date shows a distribution similar to the normal distribution, with a slight skew towards the right.

Bar chart of DISTRITO


Figure 21 - Histogram and box plot of the district
As can be seen by the chart above, and as expected, the district has a lower level of granularity than the municipality, with the majority of loans from Lisbon and Oporto, the two main cities in Portugal.

Bar chart of FINALIDADE


Figure 22 - Histogram and box plot of the loan purpose
As can be seen by the chart above, the purpose of the loan displays many unique values, with the majority of observations in 5 classes.

Distribution of LTV_ATUAL


Figure 23 - Histogram and box plot of the LTV of the current property evaluation

Distribution of LTV_ORIG


Figure 24 - Histogram and box plot of the LTV of the original property evaluation Both LTV show a left-skewed distribution, being severely impacted by the outliers.

Distribution of MONTANTE_AMORT


Figure 25 - Histogram and box plot of the early repaid amount
The early repaid amount shows a left-skewed distribution, being severely impacted by the outliers.


Figure 26 - Histogram and box plot of the financed amount

As can be seen by the chart above, the amount financed in the loan shows a left-skewed distribution, which is severely impacted by the outliers.


Figure 27 - Histogram and box plot of the residual amount

As with the amount financed, the residual amount shows a left-skewed distribution, which is severely impacted by the outliers.


Figure 28 - Histogram and box plot of the number of instalments paid
As can be seen by the chart above, there is a predominance of the right tail, being affected by contracts with a significant number of instalments paid.


Figure 29 - Histogram and box plot of the loan term
As can be seen by the chart above, there is a predominance of some loan terms (mainly 25 and 30 years).


Figure 30 - Histogram and box plot of the residual term

As can be seen by the chart above, the residual loan term demonstrates the usual cadence in loan reduction over time.

Bar chart of TOTAL_AMORT_PARCIAL


Figure 31 - Histogram and box plot of the total partial early repayments
As can be seen by the chart above, there is a high predominance of contracts without any partial amortization. The majority of contracts with partial repayments have no more than 2 .


Figure 32 - Histogram and box plot of the total amount repaid

As can be seen by the chart above, and in line with the number of partial prepayments, there is a concentration on the left side of the chart.


Figure 33 - Histogram and box plot of the interest rate


Figure 34 - Histogram and box plot of the spread rate
Both the interest and spread rate show a left-skewed distribution, which is severely impacted by the outliers.


Figure 35 - Histogram and box plot of the contract end date

As can be seen by the chart above, the contract end date demonstrates a normal distribution without the presence of outliers.


Figure 36 - Histogram and box plot of the date of birth
As can be seen by the chart above, the date of birth demonstrates a normal distribution with few outliers.

## Bar chart of ESTADO_CIVIL



Figure 37 - Histogram and box plot of the marital status
As can be seen by the chart above, the majority of clients are married. The variable holds the following values:
-1, 0 and 099. Unknown

1. Single
2. Married with common-law marriage
3. Married with separation of property
4. Married in communion of acquired regime
5. Married in dotal regime
6. De facto union
7. Judicially separated from persons and assets
8. Divorced
9. Widower
10. Married
11. Judicially separated from property

## Bar chart of HAB_PROF



Figure 38 - Histogram and box plot of the level of education
As can be seen by the chart above, most clients have finished high school followed by a bachelor's degree. Furthermore, this variable, HAB_PROF, holds the following values:
-1. Unknown

1. Primary education
2. High school
3. and 4. Bachelor degree
4. Master degree
5. Doctorate
6. No studies
7. Superior professional technical courses
8. Other


Figure 39 - Histogram and box plot of the profession
As can be seen by the chart above, the profession displays a significant amount of unique values (563 unique ones), with the majority of observations in a few classes.


Figure 40 - Histogram and box plot of the yearly income

The client's income distribution is severely impacted by the outlier with 20.084.001.000.000 €, a data quality issue.

## Bar chart of SCORING



Figure 41 - Histogram and box plot of the scoring
The client's scoring shows a normal distribution between the lower scoring levels (indicating the "better" clients) and higher scoring levels.


Figure 42 - Histogram and box plot of the payment incident indicator

As can be seen by the chart above, the majority of clients have a regular payment indicator. Furthermore, this variable, IND_CREDITO, holds the following values:
0. Missing value;

1. Regular credit;
2. Other indications, as long as delay in payment is $\leq 30$ days;
3. Delays in payment > 30 days;
4. Restructured due to financial difficulties;
5. Default.

## Bar chart of INIB_CHEQUE



Figure 43 - Histogram and box plot of the check inhibition indicator
As can be seen by the chart above, most clients do not have a check inhibition.


Figure 44 - Histogram and box plot of the number of days past due

As can be seen by the chart above, the large majority of clients does not have any days overdue.


Figure 45 - Histogram and box plot of the monthly instalment in the financial system


Figure 46 - Histogram and box plot of the monthly instalment in the bank

## Bar chart of N_PRODUTOS_BANCA


n_produtos_banca

Figure 47 - Histogram and box plot of the number of products in the financial system

## Bar chart of N_PRODUTOS_BANK



Figure 48 - Histogram and box plot of the number of products in the bank


Figure 49 - Histogram and box plot of the percentage of credit card usage


Figure 50 - Histogram and box plot of the balance in sight deposits, 6 months


Figure 51 - Histogram and box plot of the balance in sight deposits, 12 months

Distribution of SALDO_DP_06M


Figure 52 - Histogram and box plot of the balance in term deposits, 6 months


Figure 53 - Histogram and box plot of the balance in term deposits, 12 months


Figure 54 - Histogram and box plot of the debtors in the national financial system


Figure 55 - Histogram and box plot of the real operations in the national financial system


Figure 56 - Histogram and box plot of the real operations in the bank


Figure 57 - Histogram and box plot of the potential operations in the national financial system


Figure 58 - Histogram and box plot of the potential operations in the bank


Figure 59 - Histogram and box plot of the amount of potential credit in the national financial system


Figure 60 - Histogram and box plot of the amount of real credit in the national financial system


Figure 61 - Histogram and box plot of the amount of potential credit in the bank


Figure 62 - Histogram and box plot of the amount of real credit in the bank

The variables shown above are all highly affected by the outliers presented.

## Appendix 4. Data Pre-Processing - Post-Windsorizing and Impute node

After performing the Data Cleaning, as per chapter 3.1.1, i.e. after smoothing the outliers, using the windsorizing method, and imputing the missing values, the descriptive statistics, histograms, and bar graphs are as follows:

Numerical variables:

| Variables | \# Missing Values | \% | Mean | Maximum | Minimum |
| :---: | :---: | :---: | :---: | :---: | :---: |
| DATA_ABERTURA | - | 0.0\% | 12-02-1943 | 28-12-1957 | 25-05-1920 |
| ED_LICENC_TVH | - | 0.0\% | -2.13\% | 29.87\% | -25.06\% |
| ENDIV_PART_TVH | - | 0.0\% | -2.21\% | 0.13\% | -4.03\% |
| GRAU_POUP_PART_TVH | - | 0.0\% | 46.15\% | 230.77\% | -86.15\% |
| IDADE | - | 0.0\% | 49 | 80 | 19 |
| IND_COINC_TVH | - | 0.0\% | 0.08\% | 2.90\% | -6.40\% |
| IND_PRECOS_HAB_TVH | - | 0.0\% | 2.57\% | 12.24\% | -8.17\% |
| IND_SENT_ECO_TVH | - | 0.0\% | 3.06\% | 27.39\% | -18.65\% |
| INIB_CHEQUE | - | 0.0\% | 0 | 1 | 0 |
| LTV_ATUAL | - | 0.0\% | 1 | 10 | 0.0238262 |
| LTV_ORIG | - | 0.0\% | 1 | 11 | 0.024542 |
| M_PRS_MENS_banca | - | 0.0\% | 616 | 2944 | 0 |
| M_PRS_MENS_BANK | - | 0.0\% | 601 | 2862 | 0 |
| MONTANTE_AMORT | - | 0.0\% | 72 | 1221613 | 0 |
| MONTANTE_FINANCIADO | - | 0.0\% | 60860 | 225000 | 5000 |
| MONTANTE_RESIDUAL | - | 0.0\% | 32575 | 182323 | 0 |
| N_DIAS_ATRASO | - | 0.0\% | 0 | 296 | 0 |
| N_FOGOS_CONST_TVH | - | 0.0\% | 1.96\% | 84.98\% | -48.06\% |
| N_OPER_BANCA_POT | - | 0.0\% | 1 | 5 | - |
| N_OPER_BANCA_REAIS | - | 0.0\% | 2 | 6 | 1 |
| N_OPER_BANK_POT | - | 0.0\% | 0 | 3 | - |
| N_OPER_BANK_REAIS | - | 0.0\% | 2 | 4 | 1 |
| N_PREST_PAGAS | - | 0.0\% | 137 | 449 | -1 |
| N_PRODUTOS_BANCA | - | 0.0\% | 4 | 14 | 1 |
| N_PRODUTOS_BANK | - | 0.0\% | 2 | 8 | 1 |
| PERC_PRAZO | - | 0.0\% | 1 | 1 | - |
| PERC_UTILIZA | - | 0.0\% | 0 | 2 | 0 |


| Variables | \# Missing Values | \% | Mean | Maximum | Minimum |
| :---: | :---: | :---: | :---: | :---: | :---: |
| PERSP_SIT_EC | - | 0.0\% | -18.81\% | 10.00\% | -59.80\% |
| PIB | - | 0.0\% | 0.50\% | 3.60\% | -3.60\% |
| PRAZO | - | 0.0\% | 348 | 720 | 24 |
| PRAZO_RESIDUAL | - | 0.0\% | 206 | 652 | 0 |
| RENDIMENTO | - | 0.0\% | 18250 | 98764 | 0 |
| RESP_BANCA_POT | - | 0.0\% | 108868 | 788230 |  |
| RESP_BANCA_REAIS | - | 0.0\% | 140728 | 840376 | 244 |
| RESP_BANK_POT | - | 0.0\% | 102435 | 788230 |  |
| RESP_BANK_REAIS | - | 0.0\% | 125314 | 840376 | 244 |
| SALDO_DO_06M | - | 0.0\% | 7127 | 98307 | -2738 |
| SALDO_DO_12M | - | 0.0\% | 6977 | 92672 | -2 566 |
| SALDO_DP_06M | - | 0.0\% | 16441 | 383000 |  |
| SALDO_DP_12M | - | 0.0\% | 16116 | 374568 |  |
| SCORING | - | 0.0\% | 5 | 10 | 1 |
| T_JURO | - | 0.0\% | 2 | 8 |  |
| T_SPREAD | - | 0.0\% | 1 | 4 | 0 |
| TAXA_INFLACAO_TVH | - | 0.0\% | 0.93\% | 3.30\% | -0.40\% |
| TAXA_JURO_DP_TVH | - | 0.0\% | -27.60\% | 38.89\% | -55.83\% |
| TAXA_JURO_HAB_TVH | - | 0.0\% | -6.01\% | 59.18\% | -29.91\% |
| tot_devedores_banca | - | 0.0\% | 2 | 7 | 1 |
| TOTAL_AMORT_PARCIAL | - | 0.0\% | 0 | 6 |  |
| TX_DESEMPREGO_TVH | - | 0.0\% | -4.35\% | 21.77\% | -22.12\% |
| Z_FIM_CTTO | - | 0.0\% | 11-02-1972 | 17-12-2007 | 31-12-1952 |

Table 22 - Statistical descriptions of numerical variables
Categorical variables:

| Variables | \# Missing Values | $\%$ | \# Unique <br> Values | Mode |
| :---: | ---: | :---: | :---: | ---: |
| ESTADO_CIVIL |  | - | $0.0 \%$ | 5 |$\quad 2$ (Married/De facto | Union) |
| ---: |$|$


| Variables | \# Missing Values | $\%$ | \# Unique <br> Values | Mode |
| :---: | :---: | :---: | :---: | :---: |
| IND_CREDITO |  | - | 0.00 | 6 |

Table 23 - Statistical descriptions of categorical variables
Comparison of before and after histograms and bar charts. Note that are only shown the variables where there is a change in the values, i.e. where it was performed some kind of data transformation:


Figure 63 - Comparison of the loan purpose before and after conversion


Figure 64 - Comparison of the financed amount before and after impute and outlier smoothing


Figure 65 - Comparison of the current LTV before and after impute and outlier smoothing


Figure 66 - Comparison of the origination LTV before and after impute and outlier smoothing


Figure 67 - Comparison of the number of paid instalments before and after impute


Figure 68 - Comparison of the interest rate before and after impute and outlier smoothing


Figure 69 - Comparison of the spread rate before and after impute and outlier smoothing


Figure 70 - Comparison of the marital status before and after conversion


Figure 71 - Comparison of the age before and after impute


Figure 72 - Comparison of the profession before and after conversion


Figure 73 - Comparison of the yearly income before and after impute and outlier smoothing


Figure 74 - Comparison of the scoring before and after impute and outlier smoothing


Figure 75 - Comparison of the check inhibition before and after impute and outlier smoothing


Figure 76 - Comparison of the monthly instalments in the financial system before and after impute and outlier smoothing

## Appendix 5. Generalization - Purpose of Loan

| Loan purpose - original | Loan purpose - aggregation |
| :---: | :---: |
| AQUISICAO DE HABITACAO PERMANENTE - NOVA | Acquisition permanent home |
| AQUISICAO DE HABITACAO PERMANENTE - USADA | Acquisition permanent home |
| AQUISICAO DE HABITACAO SECUNDARIA - NOVA | Acquisition secondary home |
| AQUISICAO DE HABITACAO SECUNDARIA - USADA | Acquisition secondary home |
| AQUISICAO DE HABITACAO RENDIMENTO - NOVA | Acquisition secondary home |
| AQUISICAO DE HABITACAO RENDIMENTO - USADA | Acquisition property home |
| AQUISICAO DE IMOVEL PARA RENDIMENTO | Acquisition property home |
| AQUISICAO DE IMOVEL P- SERVICO | Acquisition property home |
| AQUISICAO OUTRAS FINALIDADES | Acquisition other home |
| AQUISICAO TERRENOS CONSTRUCAO | Acquisition land / construction |
| OBRAS NA HABITACAO PERMANENTE | Works |
| OBRAS EM IMOVEL P/ RENDIMENTO | Works |
| OBRAS DE CONSERVACAO ORDINARIA NA HABITACAO PERMANENTE | Works |
| OBRAS DE CONSERVACAO ORDINARIA NA HABITACAO SECUNDARIA | Works |
| OBRAS DE CONSERVACAO ORDINARIA NA HABITACAO RENDIMENTO | Works |
| OBRAS DE CONSERVACAO EXTRAORDINARIA NA HABITACAO PERMANENTE | Works |
| OBRAS DE CONSERVACAO EXTRAORDINARIA NA HABITACAO SECUNDARIA | Works |
| OBRAS DE CONSERVACAO EXTRAORDINARIA NA HABITACAO RENDIMENTO | Works |
| OBRAS DE BENEFICIACAO NA HABITACAO PERMANENTE | Works |
| OBRAS DE BENEFICIACAO NA HABITACAO SECUNDARIA | Works |
| OBRAS DE BENEFICIACAO NA HABITACAO RENDIMENTO | Works |
| OBRAS EM IMOVEL P- RENDIMENTO | Works |
| OBRAS EM IMOVEL P- SERVICO PRO | Works |
| OBRAS OUTRAS FINALIDADES | Works |
| OBRAS POR INQUILINOS | Works |
| CONSTRUCAO DE HABITACAO PERMANENTE | Acquisition land / construction |
| CONSTRUCAO DE HABITACAO SECUNDARIA | Acquisition land/ construction |


| Loan purpose - original | Loan purpose - aggregation |
| :---: | :---: |
| CONSTRUCAO DE HABITACAO RENDIMENTO | Acquisition land / construction |
| CONSTRUCAO DE IMOVEL P- RENDIM | Acquisition land/ construction |
| CONSTRUCAO DE IMOVEL P- SERVIC | Acquisition land / construction |
| CONSTRUCAO OUTRAS FINALIDADES | Acquisition land / construction |
| INSTALACAO DE CASAS PRE-FABRICADAS - HABITACAO PERMANENTE | Installation of prefabricated homes |
| INSTALACAO DE CASAS PRE-FABRICADAS - HABITACAO SECUNDARIA | Installation of prefabricated homes |
| INSTALACAO DE CASAS PRE-FABRICADAS - HABITACAO RENDIMENTO | Installation of prefabricated homes |
| INVESTIMENTO NAO ESPECIFICADO EM IMOBILIARIO | Investments in real estate |
| INVESTIMENTO EM IMOVEIS PARA H | Investments in real estate |
| INVESTIMENTO EM IMOVEIS PARA SERVICO | Investments in real estate |
| INVEST IMOV ARREND NAO HABIT | Investments in real estate |
| CREDIOBRAS HABITACAO PERMAN | Works |
| CREDIOBRAS HABITACAO SECUND | Works |
| CREDIOBRAS - HABITACAO RENDIME | Works |
| OUTROS BENS DE CONSUMO | Works |
| AQUISICAO DE GARAGEM | Acquisition garage / others |
| AQUISICAO PRODUTO NAO BANCARIO | Acquisition garage / others |
| COMERCIO E SERVICOS | Acquisition garage / others |
| CONSTRUCAO | Works |
| PARTICULARES | Acquisition garage / others |
| REESTRUTURACAO DE CREDITO | Credit restructuring |
| OUTRAS APLICACOES FINANCEIRAS | Investments in real estate |
| ELECTRODOMESTICOS / MOBILIARIO / DECORACAO | Acquisition of goods |
| AQUISICAO DE TERRENO | Acquisition land/construction |
| OBRAS DE REABILITACAO URBANA | Works |
| AQUISICAO FRACCAO USADA NAO HIPOTECADA | Acquisition garage / others |
| AQUISICAO MORADIA NOVA FIN.OUT.I.CRED | Acquisition secondary home |
| AQUISICAO IMOVEIS OUTROS | Acquisition garage / others |


| Loan purpose - original | Loan purpose - aggregation |
| :---: | :---: |
| OBRAS CONSERVACAO ORDINARIA DA FRACCAO | Works |
| HABITACAO PROPRIA PERMANENTE | Acquisition permanent home |
| AQUISICAO HABITACAO PROPRIA NAO PERMANENTE | Acquisition secondary home |
| BENEFICIACAO HABITACAO PROPRIA NAO PERMANENTE | Acquisition secondary home |
| CONSTRUCAO - OUTRAS | Works |
| COMPLEMENTO AQUISICAO HABITACAO PROPRIA PERMANENTE | Acquisition of goods |
| COMPLEMENTO OBRAS HPP | Works |
| COMPLEMENTO CONSTRUCAO HPP | Acquisition land/construction |
| CREDITO HABITACAO PARA APOIO A DESEMPREGADOS - D.L.103/09 | Acquisition permanent home |
| REESTRUTURACAO DE CREDITOS NO GRUPO | Credit restructuring |
| CREDITO HABITACAO - CH IMOVEIS ENTIDADE PUBLICA - HPP | Acquisition property home |
| CREDITO HABITACAO - CH IMOVEIS ENTIDADE PUBLICA - HSEC | Acquisition property home |
| AQUISICAO IMOVEIS PARA FINS TURISTICOS | Acquisition property home |
| AQUISICAO IMOVEL PARA VENDA | Acquisition property home |

Table 24 - Original categories and mapping to aggregated categories in loan purpose

## Appendix 6. Generalization - Marital Status

| Marital Status - original | Marital Status - aggregation |
| :--- | :--- |
| DESCONHECIDO | Unknown |
| DESCONHECIDO | Unknown |
| SOLTEIRO | Single |
| CASADO EM REGIME DE COMUNHAO GERAL DE BENS | Married/De facto Union |
| CASADO EM REGIME DE SEPARACAO DE BENS | Married/De facto Union |
| CASADO EM REGIME DE COMUNHAO DE ADQUIRIDOS | Married/De facto Union |
| CASADO-REGIME DOTAL | Married/De facto Union |
| UNIDO DE FACTO | Married/De facto Union |
| SEPARADO JUDICIALMENTE DE PESSOAS E BENS | Separated / Divorced |
| DIVORCIADO | Separated / Divorced |
| VIUVO | Widower |
| CASADO | Married/De facto Union |
| SEPARADO JUDICIALMENTE DE BENS | Unknown |
| DESCONHECIDO |  |

Table 25 - Original categories and mapping to aggregated categories in marital status

## Appendix 7. Generalization - Profession

| Profession - original | Profession - aggregation |
| :---: | :---: |
| FUNCIONARIO PUBLICO | Administrative staff |
| OFIC.OUT.PROF.DAS FORCAS SVC SEGUR.C/FUNC.CMD DIR.OU CHEFIA | Personal, safety and security services workers and vendors |
| OUTROS ESPECIALISTAS EM ENGENHARIA (EXCEPTO ELECTROTECNOLOGI | Specialists in intellectual and scientific activities |
| PROFISSIONAL PARAMEDICO | Specialists in intellectual and scientific activities |
| TECNICO DOS SERVICOS DE SAUDE COMUNITARIA | Intermediate level technicians and professions |
| ASSISTENTE DE MEDICOS | Intermediate level technicians and professions |
| AGENTES DE CREDITO E EMPRESTIMOS | Specialists in intellectual and scientific activities |
| AGENTE DE SERVICOS DE LICENCIAMENTO | Specialists in intellectual and scientific activities |
| ESCRIVAO E SIMILARES | Administrative staff |
| PESSOAL DE COMPANHIA E AJUDANTES DE QUARTO | Unskilled workers |
| CONDUTOR DE MOTOCICLOS | Plant and machine operators and assembly workers |
| CONDUTOR DE VEICULOS ACCIONADOS A MAO OU AO PE | Plant and machine operators and assembly workers |
| TRABALHADOR DA RECOLHA DE RESIDUOS | Unskilled workers |
| OFICIAL DE MARINHA | Armed Forces Professions |
| OFICIAL DE ADMINISTRACAO NAVAL | Armed Forces Professions |
| OFICIAL ENGENHEIRO NAVAL | Armed Forces Professions |
| OFICIAL DE INFANTARIA | Armed Forces Professions |
| OFICIAL DE ARTILHARIA | Armed Forces Professions |
| OFICIAL DE CAVALARIA | Armed Forces Professions |
| OFICIAL DE ENGENHARIA MILITAR | Armed Forces Professions |
| OFICIAL DE MATERIAL MILITAR (EXERCITO) | Armed Forces Professions |
| OFICIAL DE ADMINISTRACAO MILITAR (EXERCITO) | Armed Forces Professions |
| OUTROS OFICIAIS DO EXERCITO | Armed Forces Professions |
| OFICIAL PILOTO AVIADOR | Armed Forces Professions |
| OFICIAL DA AREA DE OPERACOES AEREAS | Armed Forces Professions |
| OFICIAL DA FORCA AEREA DA AREA DE MANUTENCAO DE SISTEMAS DE | Armed Forces Professions |
| OUTROS OFICIAIS DA FORCA AEREA | Armed Forces Professions |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| SARG.COMUNICACOES (MARINHA) | Armed Forces Professions |
| SARG.OPERACOES (MARINHA) | Armed Forces Professions |
| SARG.MANOBRA SVC (MARINHA) | Armed Forces Professions |
| SARG.TEC.ARMAMENTO (MARINHA) | Armed Forces Professions |
| OUT.SARG.MARINHA EQUIP/DOS | Armed Forces Professions |
| SARGENTO DE INFANTARIA | Armed Forces Professions |
| SARGENTO DE ARTILHARIA | Armed Forces Professions |
| SARG.MAT.MILITAR (EXERCITO) | Armed Forces Professions |
| OUTROS SARGENTOS DO EXERCITO | Armed Forces Professions |
| SARGENTO DA AREA DE OPERACOES AEREAS | Armed Forces Professions |
| SARG.FORCA AEREA AREA MANUT.DE SIST.DE ARMAS | Armed Forces Professions |
| SARGENTO DE POLICIA AEREA | Armed Forces Professions |
| OUT.SARG.FORCA AEREA | Armed Forces Professions |
| PRACA COMUNICACOES (MARINHA) | Armed Forces Professions |
| PRACA FUZILEIRO | Armed Forces Professions |
| PRACA DE OPERACOES (MARINHA) | Armed Forces Professions |
| OUT.PRACAS MARINHA EQUIP/DOS | Armed Forces Professions |
| PRACA DE INFANTARIA | Armed Forces Professions |
| PRACA TRANSMISSOES (EXERCITO) | Armed Forces Professions |
| PRACA MAT.MILITAR (EXERCITO) | Armed Forces Professions |
| OUTRAS PRACAS DO EXERCITO | Armed Forces Professions |
| PRACA AREA OPERACOES AEREAS | Armed Forces Professions |
| OUTRAS PRACAS DA FORCA AEREA | Armed Forces Professions |
| DIR.PROD.NA AGRIC. | Representatives of the legislative power and executive bodies, directors and executive managers |
| DIR.DAS IND.CONSTRUCAO ENG.CIVIL | Representatives of the legislative power and executive bodies, directors and executive managers |
| DIR.GERENTE DO COMERCIO A RETALHO | Representatives of the legislative power and executive bodies, directors and executive managers |
| DIR.GERENTE DO COMERCIO POR GROSSO | Representatives of the legislative power and executive bodies, directors and executive managers |
| DIR.GERENTE HOTEIS SIMILARES | Representatives of the legislative power and executive bodies, directors and executive managers |

Profession - original
DIR.GERENTE RESTAURACAO (RESTAURANTES SIMILARES)

DIR.DOS SVC DAS TEC.INF.COMUNICACAO (TIC)
DIRECTOR DE TRANSPORTES

DIR.ARMAZENAGEM DIST.RELACIONADOS
DIR.SUC.DE BANCOS SVC FINANCEIROS SEGUROS

DIRECTOR DOS SERVICOS DE EDUCACAO

DIRECTOR DOS SERVICOS DE SAUDE

DIR.DOS SVC CUIDADOS A PESSOAS IDOSAS

## DIR.DOS SVC APOIO SOCIAL

DIR.BIBLIOTECAS ARQ.MUSEUS GALERIAS ARTE MONUMENTOS NACIONAI

DIR.OUT.SVC ESPECIALIZADOS N.E.
DIR.GERENTE DOS CENTROS DESPORTIVOS RECREATIVOS CULTURAIS

DIR.ESTRATEGIA PLANEAMENTO

DIRECTOR FINANCEIRO

DIRECTOR DE RECURSOS HUMANOS
DIRECTOR DE MARKETING

DIRECTOR DE PUBLICIDADE

DIRECTOR DE RELACOES PUBLICAS

## DIRECTOR DE COMPRAS

DIR.INVEST.DESENVOLVIMENTO

DIR.DAS IND.TRANSFORMADORAS

## FLORICULTOR

AGRIC.TRAB.QUALIF.CULT.AGRICOLAS MISTAS

PROD.TRAB.QUALIF.NA PROD.BOVINOS
AGRIC.TRAB.QUALIF.AGRIC.PROD.ANIMAL COMBINADAS ORIENTADOS P/

DIR.DAS IND.EXTRACTIVAS

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

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Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Farmers and skilled workers in agriculture, fishing and forestry

Farmers and skilled workers in agriculture, fishing and forestry

Farmers and skilled workers in agriculture, fishing and forestry

Farmers and skilled workers in agriculture, fishing and forestry

Representatives of the legislative power and executive bodies, directors and executive managers

Specialists in intellectual and scientific activities

## GEOFISICO

| Profession - original | Profession - aggregation |
| :---: | :---: |
| ESTATICISTA E DEMOGRAFO | Specialists in intellectual and scientific activities |
| PROGRAMADOR DE SOFTWARE | Specialists in intellectual and scientific activities |
| PROGRAMADOR WEB E DE MULTIMEDIA | Specialists in intellectual and scientific activities |
| ADM.ESPEC.CONCEPCAO BASE DADOS | Specialists in intellectual and scientific activities |
| ADMINISTRADOR DE SISTEMAS | Specialists in intellectual and scientific activities |
| OUT.ANALISTAS PROGRAMADORES SOFTWARE APLICACOES | Specialists in intellectual and scientific activities |
| ESPEC.REDES INFORMATICAS | Specialists in intellectual and scientific activities |
| ARQUITECTO PAISAGISTA | Specialists in intellectual and scientific activities |
| ENGENHEIRO DE CONSTRUCAO DE EDIFICIOS | Specialists in intellectual and scientific activities |
| ENGENHEIRO ELECTRONICO | Specialists in intellectual and scientific activities |
| ENGENHEIRO DE TELECOMUNICACOES | Specialists in intellectual and scientific activities |
| ENGENHEIRO INDUSTRIAL PROD. | Specialists in intellectual and scientific activities |
| ENGENHEIRO DO AMBIENTE | Specialists in intellectual and scientific activities |
| OUT.ENG.RELACIONADOS C/MINAS METALURGIA | Specialists in intellectual and scientific activities |
| ESPEC.PROTECCAO DO AMBIENTE | Specialists in intellectual and scientific activities |
| CONSULTOR ACTIVIDADES DAS PESCAS | Specialists in intellectual and scientific activities |
| MEDICO DE ESPECIALIDADES MEDICAS | Specialists in intellectual and scientific activities |
| MEDICO DE ESPECIALIDADES CIRURGICAS | Specialists in intellectual and scientific activities |
| MEDICO ESTOMATOLOGISTA | Specialists in intellectual and scientific activities |
| MEDICO MEDICINA GERAL FAMILIAR | Specialists in intellectual and scientific activities |
| ENFERMEIRO ESPEC.EM ENFERMAGEM MEDICOCIRURGICA | Specialists in intellectual and scientific activities |
| ENFERMEIRO ESPEC.EM REABILITACAO | Specialists in intellectual and scientific activities |
| ENFERMEIRO ESPEC.EM ENFERMAGEM COMUNITARIA | Specialists in intellectual and scientific activities |
| ENFERMEIRO ESPEC.EM SAUDE MATERNA OBSTETRICA | Specialists in intellectual and scientific activities |
| ENFERMEIRO ESPEC.EM SAUDE INFANTIL PEDIATRICA | Specialists in intellectual and scientific activities |
| ENFERMEIRO ESPEC.EM SAUDE MENTAL PSIQUIATRICA | Specialists in intellectual and scientific activities |
| AUXILIAR DE ENFERMAGEM | Intermediate level technicians and professions |
| PROFESSOR DOS ENSINOS, TECNOLOGICO, ARTISTICO E PROFISSIONAL | Specialists in intellectual and scientific activities |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OUTROS PROFESSORES DE LINGUAS | Specialists in intellectual and scientific activities |
| OUTROS PROFESSORES DE ARTE | Specialists in intellectual and scientific activities |
| ESPEC.EM FORMACAO DESENVOLVIMENTO RECURSOS HUMANOS | Specialists in intellectual and scientific activities |
| ESPEC.EM HIGIENE SAUDE AMBIENTAL LABORAL | Specialists in intellectual and scientific activities |
| CONSULTOR FINANCEIRO INVESTIMENTOS | Specialists in intellectual and scientific activities |
| ANALISTA FINANCEIRO | Specialists in intellectual and scientific activities |
| ESPEC.EM POLITICAS ADM. | Specialists in intellectual and scientific activities |
| OUT.ESPEC.EM ASSUNTOS JURIDICOS N.E. | Specialists in intellectual and scientific activities |
| BIBLIOTECARIOS OUT.ESPEC.INF.RELACIONADOS | Specialists in intellectual and scientific activities |
| ESPEC.EM CIENCIAS POLITICAS | Specialists in intellectual and scientific activities |
| INTERPRETE E OUTROS LINGUISTAS | Specialists in intellectual and scientific activities |
| PINTOR DE ARTE | Specialists in intellectual and scientific activities |
| DESIGNER PRODUTO INDUSTRIAL OU EQUIPAMENTO | Specialists in intellectual and scientific activities |
| DESIGNER INTERIORES ESPACOS OU AMBIENTES | Specialists in intellectual and scientific activities |
| BAILARINO | Specialists in intellectual and scientific activities |
| ACTOR | Specialists in intellectual and scientific activities |
| REALIZADOR DE CINEMA E TEATRO | Specialists in intellectual and scientific activities |
| DIR.FOTOGRAFIA SOM MONTADOR RELACIONADOS | Specialists in intellectual and scientific activities |
| TECNICO DAS CIENCIAS FISICAS | Intermediate level technicians and professions |
| TECNICO DE TELECOMUNICACOES | Intermediate level technicians and professions |
| TEC.CONTROLO INSTALACOES INDUSTRIA QUIMICA | Intermediate level technicians and professions |
| TECNICO DE QUIMICA INDUSTRIAL | Intermediate level technicians and professions |
| TEC.EM REDES SIST.DE COMPUTADORES | Intermediate level technicians and professions |
| TECNICO DA WEB | Intermediate level technicians and professions |
| TEC.GRAVACAO AUDIOVISUAL | Intermediate level technicians and professions |
| TECNICO DE EMISSOES DE RADIO | Intermediate level technicians and professions |
| TEC.EMISSOES TELEVISAO | Intermediate level technicians and professions |
| TECNICO DE CARDIOPNEUMOGRAFIA | Intermediate level technicians and professions |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| TECNICO DE MEDICINA NUCLEAR | Intermediate level technicians and professions |
| OUT.TEC.EQUIPAMENTO DIAGNOSTICO TERAPEUTICO | Intermediate level technicians and professions |
| TECNICO DE RADIOLOGIA | Intermediate level technicians and professions |
| TECNICO DE RADIOTERAPIA | Intermediate level technicians and professions |
| OFICIAL MAQUINISTA DE NAVIOS | Intermediate level technicians and professions |
| CALIBRADOR VERIFICADOR PROD.(EXCEPTO ALIMENTOS BEBIDAS) | Skilled workers in industry, construction and crafts |
| OUT.ENC.INDUSTRIA TRANSFORMADORA | Intermediate level technicians and professions |
| TEC.INSPECCAO VEIC. | Intermediate level technicians and professions |
| TEC.METALURGIA BASE INDUSTRIA EXTRACTIVA | Intermediate level technicians and professions |
| TECNICO DE ANALISES CLINICAS | Intermediate level technicians and professions |
| TEC.ANATOMIA PATOLOGICA CITOLOGICA TANATOLOGICA | Intermediate level technicians and professions |
| TEC.DAS CIENCIAS VIDA (EXCEPTO CIENCIAS MEDICAS) | Intermediate level technicians and professions |
| TECNICO AGRICOLA | Intermediate level technicians and professions |
| TECNICO DA PRODUCAO ANIMAL | Intermediate level technicians and professions |
| TEC.FLORESTAL (INCLUI CINEGETICO) | Intermediate level technicians and professions |
| TECNICO DE OPTICA OCULAR | Intermediate level technicians and professions |
| TEC.ASSISTENTE FISIOTERAPIA SIMILARES | Intermediate level technicians and professions |
| OUT.PROF.NIVEL INTERMEDIO SAUDE N.E. | Intermediate level technicians and professions |
| TERAPEUTA OCUPACIONAL | Specialists in intellectual and scientific activities |
| TERAPEUTA DA FALA | Specialists in intellectual and scientific activities |
| AUDIOLOGISTA | Specialists in intellectual and scientific activities |
| OUT.PROF.SAUDE DIVERSOS N.E. | Intermediate level technicians and professions |
| ACUPUNCTOR | Specialists in intellectual and scientific activities |
| PROF.NIVEL INTERMEDIO MEDICINA TRADICIONAL COMPLEMENTAR | Intermediate level technicians and professions |
| INSTRUTORES MONITORES ACTIVIDADE FISICA RECREACAO | Intermediate level technicians and professions |
| AGENTE IMOBILIARIO GESTOR PROPRIEDADES | Intermediate level technicians and professions |
| ORGANIZADOR CONFERENCIAS EVENTOS | Intermediate level technicians and professions |
| OUT.ESPEC.EM VND MAT.TEC.MEDICO (EXCEPTO TIC) | Intermediate level technicians and professions |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| TECNICO DE COMPRAS | Intermediate level technicians and professions |
| CORRETOR COMERCIAL | Intermediate level technicians and professions |
| CHEFE DE ESCRITORIO | Intermediate level technicians and professions |
| SECRETARIO ADMINISTRATIVO EXEC. | Intermediate level technicians and professions |
| SECRETARIO DA AREA JURIDICA | Intermediate level technicians and professions |
| SECRETAIRE MEDICAL | Intermediate level technicians and professions |
| OUT.TEC.DAS CIENCIAS FISICAS ENG.N.E. | Intermediate level technicians and professions |
| TECNICOS DE GALERIAS, BIBLIOTECAS, ARQUIVOS E MUSEUS | Intermediate level technicians and professions |
| LOCUTOR APRESENTADOR RADIO TELEVISAO OUT.MEIOS COMUNICACAO | Specialists in intellectual and scientific activities |
| JOGADOR PROFISSIONAL FUTEBOL | Intermediate level technicians and professions |
| CICLISTA PROFISSIONAL | Intermediate level technicians and professions |
| TREINADOR DE DESPORTOS | Intermediate level technicians and professions |
| ARBITRO (JUIZ) DE DESPORTOS | Intermediate level technicians and professions |
| INSTRUTOR DE DESPORTOS | Intermediate level technicians and professions |
| OPER.CONTABILIDADE ESCRITURACAO COMERCIAL | Administrative staff |
| OPER.DADOS PROCESSAMENTO PAGAMENTOS | Administrative staff |
| EMPREGADO SVC APOIO A PROD. | Administrative staff |
| CONTROLADOR TRANSPORTES TERRESTRES MERCADORIAS | Administrative staff |
| EMPREGADO CONTROLO DOS SVC TRANSPORTES AEREOS MARITIMOS | Administrative staff |
| EMPREGADO DE BIBLIOTECA | Administrative staff |
| TEC.REGISTOS MEDICOS INF.SOBRE SAUDE | Intermediate level technicians and professions |
| EMPREGADO SVC PESSOAL | Administrative staff |
| OUTRO PESSOAL APOIO TIPO ADMINISTRATIVO N.E. | Administrative staff |
| FISCAL ENC.PORTAGEM | Intermediate level technicians and professions |
| LEITOR DE CONTADORES | Unskilled workers |
| RECEPCIONISTA EXCEPTO HOTEL | Administrative staff |
| RECEPCIONISTA DE HOTEL | Administrative staff |
| OUTRO PESSOAL RECEPCAO INF.A CLIENTES | Administrative staff |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| EMPREGADO DOS CENTROS DE CHAMADAS | Administrative staff |
| CHEFE DE COZINHA | Intermediate level technicians and professions |
| ENC.LIMPEZA TRAB.DOMESTICOS EM ESCRITORIOS hOTEIS OUT.ESTABE | Unskilled workers |
| GOVERNANTE DOMESTICO | Personal, safety and security services workers and vendors |
| AJUDANTE DE COZINHA | Unskilled workers |
| PREP/DOR REFEICOES RAPIDAS | Unskilled workers |
| ASSISTENTE VND ALIMENTOS AO BALCAO | Personal, safety and security services workers and vendors |
| AUXILIAR DE PROFESSOR | Personal, safety and security services workers and vendors |
| AUXILIAR DE SAUDE | Personal, safety and security services workers and vendors |
| AJUDANTE FAMILIAR | Personal, safety and security services workers and vendors |
| PRESTADOR CUIDADOS A ANIMAIS | Personal, safety and security services workers and vendors |
| MASSAGISTA DE ESTETICA | Personal, safety and security services workers and vendors |
| TEC.NIVEL INTERMEDIO APOIO SOCIAL | Intermediate level technicians and professions |
| OUT.TRAB.DOS SVC PESSOAIS N.E. | Intermediate level technicians and professions |
| ADIVINHADOR E SIMILARES | Personal, safety and security services workers and vendors |
| AGENTE POLICIA SEGUR.PUB. | Personal, safety and security services workers and vendors |
| AGENTE DE POLICIA MARITIMA | Personal, safety and security services workers and vendors |
| AGENTE DE POLICIA MUNICIPAL | Personal, safety and security services workers and vendors |
| SARG.GUARDA NACIONAL REPUB.NA | Personal, safety and security services workers and vendors |
| GUARDAS GUARDA NACIONAL REPUB.NA | Personal, safety and security services workers and vendors |
| GUARDA DOS SERVICOS PRISIONAIS | Personal, safety and security services workers and vendors |
| REPOSITOR PROD.EM PRATELEIRAS | Unskilled workers |
| DEMONSTRADOR | Personal, safety and security services workers and vendors |
| ENC.LOJA (ESTABELECIMENTO) | Personal, safety and security services workers and vendors |
| VENDEDOR EM LOJA (ESTABELECIMENTO) | Personal, safety and security services workers and vendors |
| ASSISTENTE ESTACAO SVC AO CONDUTOR | Personal, safety and security services workers and vendors |
| TRAB.NAO QUALIF.FLORICULTURA HORTICULTURA | Unskilled workers |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OUT.PROD.ES TRAB.QUALIF.S CRIACAO ANIMAL | Farmers and skilled workers in agriculture, fishing and forestry |
| MOTOSSERRISTA | Farmers and skilled workers in agriculture, fishing and forestry |
| SAPADOR FLORESTAL | Farmers and skilled workers in agriculture, fishing and forestry |
| MESTRE CONTRAMESTRE ARRAIS PESCA MARITIMA COSTEIRA | Farmers and skilled workers in agriculture, fishing and forestry |
| OUT.TRAB.QUALIF.S PESCA MARITIMA COSTEIRA | Farmers and skilled workers in agriculture, fishing and forestry |
| PESCADOR DE AGUAS INTERIORES | Farmers and skilled workers in agriculture, fishing and forestry |
| MERGULHADOR | Skilled workers in industry, construction and crafts |
| MESTRE CONTRAMESTRE ARRAIS PESCA MARITIMA DO LARGO | Farmers and skilled workers in agriculture, fishing and forestry |
| OUT.TRAB.QUALIF.S PESCA MARITIMA DO LARGO | Farmers and skilled workers in agriculture, fishing and forestry |
| PESCADOR E MARINHEIRO PESCADOR, DE PESCA MARITIMA DO LARGO | Farmers and skilled workers in agriculture, fishing and forestry |
| AGRICULTOR DE SUBSISTENCIA | Farmers and skilled workers in agriculture, fishing and forestry |
| CRIADOR ANIMAIS SUBSISTENCIA | Farmers and skilled workers in agriculture, fishing and forestry |
| AGRIC.CRIADOR ANIMAIS PROD.COMBINADA SUBSISTENCIA | Farmers and skilled workers in agriculture, fishing and forestry |
| MINEIRO | Plant and machine operators and assembly workers |
| ENC.INDUSTRIA EXTRACTIVA | Intermediate level technicians and professions |
| OUT.TRAB.QUALIF.S PEDRA SIMILARES | Skilled workers in industry, construction and crafts |
| OUT.OPER.ES INSTALACOES FIXAS MAQ.DIVERSAS N.E | Plant and machine operators and assembly workers |
| ASSENTADOR DE REFRACTARIOS | Skilled workers in industry, construction and crafts |
| ARMADOR DE FERRO | Skilled workers in industry, construction and crafts |
| OUT.TRAB.QUALIF.S EM BETAO ARMADO SIMILARES | Skilled workers in industry, construction and crafts |
| MONTADOR ALVENARIAS PRE-ESFORCADOS | Skilled workers in industry, construction and crafts |
| ENCARREGADO DA CONSTRUCAO | Intermediate level technicians and professions |
| CARPINTEIRO LIMPOS TOSCO | Skilled workers in industry, construction and crafts |
| CARPINTEIRO NAVAL | Skilled workers in industry, construction and crafts |
| CONSTRUTOR CASAS RUDIMENTARES | Skilled workers in industry, construction and crafts |
| COLOCADOR TELHADOS COBERTURAS | Skilled workers in industry, construction and crafts |
| LADRILHADOR | Skilled workers in industry, construction and crafts |
| ASSENTADOR TACOS AFAGADOR MADEIRA | Skilled workers in industry, construction and crafts |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| MONTADOR DE TUBAGENS | Skilled workers in industry, construction and crafts |
| ELECTRICISTA CONSTRUCOES SIMILARES | Skilled workers in industry, construction and crafts |
| COLOCADOR PAPEL PAREDE PINTOR DECORADOR SIMILARES | Skilled workers in industry, construction and crafts |
| PINTOR A PISTOLA SUPERFICIES | Skilled workers in industry, construction and crafts |
| ENC.DAS IND.METALURGICAS BASE FAB.PROD.METALICOS | Intermediate level technicians and professions |
| SERRALHEIRO MOLDES CUNHOS CORTANTES SIMILARES | Skilled workers in industry, construction and crafts |
| REG.OPER.MAQ.-FERRA/AS CMD NUMERICO COMPUTORIZADO P/TRAB.ME | Skilled workers in industry, construction and crafts |
| RECTIFICADOR RODAS POLIDOR AFIADOR METAIS | Skilled workers in industry, construction and crafts |
| REP/DOR BICICLETAS SIMILARES | Skilled workers in industry, construction and crafts |
| OPER.MAQ.P/ CORTE SOLDADURA ISOLAMENTO FAB.ENROLAMENTO CABLA | Plant and machine operators and assembly workers |
| OUT.OURIVES TRAB.DIAMANTES INDUSTRIAIS | Skilled workers in industry, construction and crafts |
| OLEIRO | Skilled workers in industry, construction and crafts |
| MODELADOR FORMISTA CERAMICA | Skilled workers in industry, construction and crafts |
| OPER.INSTALACOES P/ O FAB.PROD.CERAMICOS | Skilled workers in industry, construction and crafts |
| ENC.DAS IND.TRANSF.MINERAIS NAO METALICOS | Intermediate level technicians and professions |
| CORTADOR DE VIDRO | Skilled workers in industry, construction and crafts |
| TRABALHADOR DE VIDRO DE OPTICA | Skilled workers in industry, construction and crafts |
| TRAB.OUT.OFICIOS DIVERSOS N.E. | Skilled workers in industry, construction and crafts |
| OPER.INSTALACOES P/ O FAB.VIDRO | Skilled workers in industry, construction and crafts |
| ARTESAO DE ARTIGOS EM MADEIRA | Skilled workers in industry, construction and crafts |
| ARTESAO RENDAS BORDADOS TAPECARIAS MANUAIS | Skilled workers in industry, construction and crafts |
| OUT.TRAB.MANUAIS ARTIGOS TEXTEIS COURO MAT.SIMILARES | Skilled workers in industry, construction and crafts |
| ENC.DAS IND.PASTA PAPEL IMPRESSAO SIMILARES | Intermediate level technicians and professions |
| OUT.SUPERVISORES PESSOAL ADMINISTRATIVO | Intermediate level technicians and professions |
| ENCADERNADOR | Skilled workers in industry, construction and crafts |
| OUT.TRAB.RELACIONADOS C/O ACABAMENTO IMPRESSAO | Skilled workers in industry, construction and crafts |
| MATADOR DE ANIMAIS | Skilled workers in industry, construction and crafts |
| CORTADOR DE CARNE | Skilled workers in industry, construction and crafts |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| PREP/DOR CONSERVADOR PEIXE | Skilled workers in industry, construction and crafts |
| ENC.DAS IND.ALIM.DAS BEBIDAS | Intermediate level technicians and professions |
| OPER.MAQ.PROD.PADARIA PASTELARIA CONFEITARIA MASSAS ALIMENTI | Plant and machine operators and assembly workers |
| PASTELEIRO | Skilled workers in industry, construction and crafts |
| CONSERVEIRO FRUTAS LEGUMES SIMILARES | Skilled workers in industry, construction and crafts |
| PROVADORES CLASSIFICADORES ALIMENTOS BEBIDAS | Skilled workers in industry, construction and crafts |
| TRAB.DO TRATA/O MADEIRA | Skilled workers in industry, construction and crafts |
| TRAB.DO TRATA/0 CORTICA | Skilled workers in industry, construction and crafts |
| ENC.DAS IND.MADEIRA CORTICA | Intermediate level technicians and professions |
| ENC.DAS IND.TEXTEIS DO VESTUARIO CALCADO CURTUMES | Intermediate level technicians and professions |
| TRAB.COSTURA SIMILARES | Skilled workers in industry, construction and crafts |
| OUT.TRAB.SIMILARES A ESTOFADOR | Skilled workers in industry, construction and crafts |
| CURTIDOR DE PELES | Skilled workers in industry, construction and crafts |
| OPER.INSTALACOES PROCESSAMENTO ROCHAS | Plant and machine operators and assembly workers |
| OPER.INSTALACOES PROCESSAMENTO MINERIOS | Plant and machine operators and assembly workers |
| PERFURADOR POCOS SONDADOR SIMILARES | Plant and machine operators and assembly workers |
| TEC.CONTROLO INSTALACOES PROD.METAIS | Intermediate level technicians and professions |
| OPER.INSTALACOES FORNOS PRIMEIRA TRANSF.METAIS | Plant and machine operators and assembly workers |
| OPER.INSTALACOES FORNOS SEGUNDA FUSAO VAZADORES LAMINADORES | Plant and machine operators and assembly workers |
| OPER.INSTALACOES TRATA/0 TERMICO METAIS | Plant and machine operators and assembly workers |
| OPER.INSTALACOES MAQ.P/ TRATA/O TERMICO PROD.QUIMICOS | Plant and machine operators and assembly workers |
| OPER.INSTALACOES MAQ.P/ FILTRAGEM SEP/CAO QUIMICA | Plant and machine operators and assembly workers |
| OPER.INSTALACOES MAQ.P/ REACCAO VERIFICACAO PROD.QUIMICOS | Plant and machine operators and assembly workers |
| TEC.OPERACAO INSTALACOES REF.PET.GAS NATURAL | Intermediate level technicians and professions |
| OPER.INSTALACOES MAQ.P/ PET.GAS | Plant and machine operators and assembly workers |
| OPER.MAQ.A VAPOR CALDEIRAS | Plant and machine operators and assembly workers |
| TEC.OPERACAO INSTALACOES TRATA/O AGUA | Intermediate level technicians and professions |
| OPER.MAQ.P/ TRAB.O CIMENTO | Plant and machine operators and assembly workers |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OPER.MAQ.P/ TRAB.OUT.MINERAIS | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ TRAB.A PEDRA | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ FAB.MOLAS P/ ESTOFOS COLCHOES VEIC.AUTO.OU OUT.F | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ FAB.PROD.ARAME | Plant and machine operators and assembly workers |
| OPER.INSTALACOES MAQ.P/ OUT.TRATA/OS QUIMICOS | Plant and machine operators and assembly workers |
| OPER.MAQ.REVESTIMENTO METALIZACAO ACABAMENTO METAIS | Plant and machine operators and assembly workers |
| OPER.MAQ.EQUIP.P/ TRAB.MADEIRA | Plant and machine operators and assembly workers |
| OPER.MAQ.EQUIP.P/ TRAB.CORTICA | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ O FAB.PROD.PAPEL | Plant and machine operators and assembly workers |
| OPER.MAQ.TECER TRICOTAR | Plant and machine operators and assembly workers |
| OPER.MAQ.BRANQUEAR TINGIR LIMPAR TECIDOS OUT.TEXTEIS | Plant and machine operators and assembly workers |
| OPER.MAQ.LAVANDARIA | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ PREP/R PELES C/PELO COURO | Plant and machine operators and assembly workers |
| OUT.OPER.ES MAQ.P/ O FAB.PROD.TEXTEIS PELE C/PELO COURO | Plant and machine operators and assembly workers |
| OPER.MAQ.FAB.PROD.LACTEOS | Plant and machine operators and assembly workers |
| OPER.MAQ.TRATA/O FRUTOS LEGUMES FAB.AZEITE OLEOS ALIM.MARGAR | Plant and machine operators and assembly workers |
| MONTADOR MAQUINARIA MECANICA | Plant and machine operators and assembly workers |
| MONTADOR EQUIP.ELECTRICOS ELECTRONICOS | Plant and machine operators and assembly workers |
| OUT.TRAB.MONTAGEM | Plant and machine operators and assembly workers |
| OPER.MAQ.EMBALAR ENCHER ROTULAR | Plant and machine operators and assembly workers |
| GUARDA-FREIOS AGULHEIRO AGENTE MANOBRAS CAMINHOS-DE-FERRO | Plant and machine operators and assembly workers |
| MOTORISTA DE TAXIS | Plant and machine operators and assembly workers |
| MOTORISTA DE AUTOCARROS | Plant and machine operators and assembly workers |
| GUARDA-FREIO DE ELECTRICO | Plant and machine operators and assembly workers |
| MOTORISTA VEIC.PESADOS MERCADORIAS | Plant and machine operators and assembly workers |
| OPER.MAQ.AGRICOLAS FLORESTAIS MOVEIS | Plant and machine operators and assembly workers |
| OPER.MAQ.ESCAVACAO TERRAPLENAGEM SIMILARES | Plant and machine operators and assembly workers |
| OPER.GRUAS GUINDASTES SIMILARES | Plant and machine operators and assembly workers |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OPERADOR DE EMPILHADORES | Plant and machine operators and assembly workers |
| VENDEDOR AMBULANTE (EXCEPTO ALIMENTOS) | Unskilled workers |
| VENDEDOR CENTROS CONTACTO | Unskilled workers |
| VENDEDOR AO DOMICILIO | Unskilled workers |
| PORTEIRO DE EDIFICIOS | Personal, safety and security services workers and vendors |
| LAVADOR DE VEICULOS | Unskilled workers |
| OUTRO TRAB.LIMPEZA MANUAL | Unskilled workers |
| DISTRIBUIDOR MERCADORIAS SIMILARES | Unskilled workers |
| PORTEIRO DE HOTELARIA | Personal, safety and security services workers and vendors |
| OUT.PROFISSOES ELEMENTARES DIVERSAS N.E. | Unskilled workers |
| EMPREGADO LAVABOS SIMILARES | Unskilled workers |
| OUT.TRAB.POLIVALENTES | Unskilled workers |
| TRAB.NAO QUALIF.AGRIC.(EXCLUI HORTICULTURA FLORICULTURA) | Unskilled workers |
| TRAB.NAO QUALIF.PROD.ANIMAL | Unskilled workers |
| TRAB.NAO QUALIF.AGRIC.PROD.ANIMAL COMBINADAS | Unskilled workers |
| TRAB.NAO QUALIF.FLORESTA | Unskilled workers |
| TRAB.NAO QUALIF.PESCA | Unskilled workers |
| TRAB.NAO QUALIF.AQUICULTURA | Unskilled workers |
| TRAB.NAO QUALIF.DAS MINAS | Unskilled workers |
| TRAB.NAO QUALIF.DAS PEDREIRAS | Unskilled workers |
| TRAB.NAO QUALIF.CONSTRUCAO EDIFICIOS | Unskilled workers |
| TRAB.TRIAGEM RESIDUOS | Unskilled workers |
| EMBALADOR MANUAL INDUSTRIA TRANSFORMADORA | Unskilled workers |
| TANOEIRO EMBUTIDOR OUT.SIMILARES A MARCENEIRO | Farmers and skilled workers in agriculture, fishing and forestry |
| SUPERVISOR CARGAS DESCARGAS | Intermediate level technicians and professions |
| SEM PROFISSAO | Unknown |
| DIRIGENTE SUPERIOR ADM.PUB. | Representatives of the legislative power and executive bodies, directors and executive managers |
| DIRIGENTE SUPERIOR ADM.PUB. | Representatives of the legislative power and executive bodies, directors and executive managers |

## Profession - original

DIRIGENTE SUPERIOR ADM.PUB.

DIRIGENTE ORGANIZACOES INTERESSE ESPECIAL

OUT.DIR.SVC NEGOCIOS ADM.

DIR.GERAL GESTOR EXEC.EMPRESAS

DIR.GERAL GESTOR EXEC.EMPRESAS

PRODUTOR DE CINEMA E TEATRO

PRODUTOR DE CINEMA E TEATRO
PROD.REALIZADOR TELEVISAO RADIO
ANALISTA EM GESTAO ORGANIZACAO
OUTROS AGENTES DE NEGOCIO
OUTROS AGENTES DE NEGOCIOS

DIR.GERENTE OUT.SVC N.E.

DIR.GERAL GESTOR EXEC.EMPRESAS

DIR.GERAL GESTOR EXEC.EMPRESAS
COMERCIANTE LOJA (ESTABELECIMENTO)

## OUTROS OFICIAIS DO EXERCITO

OUTROS OFICIAIS DA MARINHA E EQUIPARADOS

ARQUITETO DE EDIFICIOS
FISICO
OUT.TEC.DAS CIENCIAS FISICAS ENG.N.E.
FISICO
ASTRONOMO
METEOROLOGISTA
QUIMICO
GEOLOGO
OCEANOGRAFO
MATEMATICO

ACTUARIO

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Intermediate level technicians and professions
Intermediate level technicians and professions
Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Representatives of the legislative power and executive bodies, directors and executive managers

Personal, safety and security services workers and vendors

Armed Forces Professions
Armed Forces Professions

Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Intermediate level technicians and professions
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities
Specialists in intellectual and scientific activities

| Profession - original | Profession - aggregation |
| :---: | :---: |
| ENGENHEIRO SISTEMAS(INFORMATICA) | Specialists in intellectual and scientific activities |
| ANALISTA SISTEMAS(INFORMATICA | Specialists in intellectual and scientific activities |
| ARQUITECTOS,ENGENHEIROS E ESPECIALISTAS SIMILARES | Specialists in intellectual and scientific activities |
| ARQUITECTO | Specialists in intellectual and scientific activities |
| URBANISTA | Specialists in intellectual and scientific activities |
| ENGENHEIRO CIVIL | Specialists in intellectual and scientific activities |
| ENGENHEIRO ELECTROTECNICO | Specialists in intellectual and scientific activities |
| ENGENHEIRO MECANICO | Specialists in intellectual and scientific activities |
| ENGENHEIRO NAVAL | Specialists in intellectual and scientific activities |
| ENGENHEIRO QUIMICO | Specialists in intellectual and scientific activities |
| ENGENHEIRO DE MINAS | Specialists in intellectual and scientific activities |
| ENGENHEIRO METALURGICO | Specialists in intellectual and scientific activities |
| CARTOGRAFO E AGRIMENSOR | Specialists in intellectual and scientific activities |
| CARTOGRAFO E AGRIMENSOR | Specialists in intellectual and scientific activities |
| BIOLOGO | Specialists in intellectual and scientific activities |
| BIOLOGO | Specialists in intellectual and scientific activities |
| MEDICO ESPECIALIDADES TECNICAS | Specialists in intellectual and scientific activities |
| FARMACOLOGISTA OUT.ESPEC.RELACIONADOS | Specialists in intellectual and scientific activities |
| FARMACOLOGISTA OUT.ESPEC.RELACIONADOS | Specialists in intellectual and scientific activities |
| MEDICO ESPECIALIDADES TECNICAS | Specialists in intellectual and scientific activities |
| FARMACOLOGISTA OUT.ESPEC.RELACIONADOS | Specialists in intellectual and scientific activities |
| ENGENHEIRO AGRONOMO | Specialists in intellectual and scientific activities |
| ENGENHEIRO FLORESTAL | Specialists in intellectual and scientific activities |
| ENGENHEIRO INDUSTRIAL PROD. | Specialists in intellectual and scientific activities |
| MEDICO MEDICINA GERAL FAMILIAR | Specialists in intellectual and scientific activities |
| MEDICO DENTISTA | Specialists in intellectual and scientific activities |
| VETERINARIO | Specialists in intellectual and scientific activities |
| FARMACEUTICO | Specialists in intellectual and scientific activities |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| ENFERMEIRO DE CUIDADOS GERAIS | Specialists in intellectual and scientific activities |
| PROFESSOR DOS ENSINOS UNIVERSITARIO SUPERIOR | Specialists in intellectual and scientific activities |
| PROFESSOR DOS ENSINOS BASICO (20 3o CICLOS) SECUNDARIO | Specialists in intellectual and scientific activities |
| ESPEC.EM METODOS ENSINO | Specialists in intellectual and scientific activities |
| ESPEC.DO TRAB.SOCIAL | Specialists in intellectual and scientific activities |
| ESPEC.EM METODOS ENSINO | Specialists in intellectual and scientific activities |
| FORMADOR EM TEC.INF. | Specialists in intellectual and scientific activities |
| OUTROS PROFESSORES DE MUSICA | Specialists in intellectual and scientific activities |
| OUT.ESPEC.DO ENSINO N.E. | Specialists in intellectual and scientific activities |
| CONTABILISTA AUDITOR REVISOR OFIC.CONTAS SIMILARES | Specialists in intellectual and scientific activities |
| ESPEC.EM RECURSOS HUMANOS | Specialists in intellectual and scientific activities |
| ESPEC.EM RELACOES PUB.S | Specialists in intellectual and scientific activities |
| ESPEC.EM PUBLICIDADE MARKETING | Specialists in intellectual and scientific activities |
| ADVOGADO | Specialists in intellectual and scientific activities |
| ADVOGADO | Specialists in intellectual and scientific activities |
| MAGISTRADO (JUDICIAL DO MINISTERIO PUBLICO) | Specialists in intellectual and scientific activities |
| MAGISTRADO (JUDICIAL DO MINISTERIO PUBLICO) | Specialists in intellectual and scientific activities |
| CONSERVADOR DOS REGISTOS CIVIL AUTOMOVEL COMERCIAL PREDIAL | Specialists in intellectual and scientific activities |
| NOTARIO | Specialists in intellectual and scientific activities |
| ARQUIVISTA | Specialists in intellectual and scientific activities |
| CURADOR DE MUSEUS | Specialists in intellectual and scientific activities |
| ECONOMISTA | Specialists in intellectual and scientific activities |
| CONTABILISTA AUDITOR REVISOR OFIC.CONTAS SIMILARES | Specialists in intellectual and scientific activities |
| SOCIOLOGO | Specialists in intellectual and scientific activities |
| SOCIOLOGO | Specialists in intellectual and scientific activities |
| ANTROPOLOGO E SIMILARES | Specialists in intellectual and scientific activities |
| ARQUEOLOGO | Specialists in intellectual and scientific activities |
| GEOGRAFO | Specialists in intellectual and scientific activities |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| HISTORIADOR | Specialists in intellectual and scientific activities |
| FILOLOGO | Specialists in intellectual and scientific activities |
| FILOLOGO | Specialists in intellectual and scientific activities |
| TRADUTOR | Specialists in intellectual and scientific activities |
| PSICOLOGO | Specialists in intellectual and scientific activities |
| ASSISTANT SOCIAL | Specialists in intellectual and scientific activities |
| AUTOR E ESCRITOR | Specialists in intellectual and scientific activities |
| JORNALISTA | Specialists in intellectual and scientific activities |
| ESCULTOR | Specialists in intellectual and scientific activities |
| DESIGNER GRAFICO OU COMUNICACAO MULTIMEDIA | Specialists in intellectual and scientific activities |
| OUT.ARTISTAS ARTES VISUAIS | Specialists in intellectual and scientific activities |
| COMPOSITOR | Specialists in intellectual and scientific activities |
| MUSICO | Specialists in intellectual and scientific activities |
| MUSICO | Specialists in intellectual and scientific activities |
| CANTOR | Specialists in intellectual and scientific activities |
| COREOGRAFO | Specialists in intellectual and scientific activities |
| ATOR | Specialists in intellectual and scientific activities |
| MINISTRE DU CULTE/MEMBRE ORDRE RELIGIEUSE \| MINISTRO DE CULTO | Specialists in intellectual and scientific activities |
| TEC.NIVEL INTERMEDIO ESTATISTICA MATEMATICA SIMILARES | Intermediate level technicians and professions |
| TECNICO CIENCIAS FISICAS | Intermediate level technicians and professions |
| TECNICO DAS CIENCIAS QUIMICAS | Intermediate level technicians and professions |
| TECNICO DE ENGENHARIA CIVIL | Intermediate level technicians and professions |
| TECNICO DE ELECTRICIDADE | Intermediate level technicians and professions |
| TECNICO DE ELECTRONICA | Intermediate level technicians and professions |
| TECNICO DE ELECTRONICA | Intermediate level technicians and professions |
| TEC.MANUT.E REP/CAO MOTORES AVIAO | Intermediate level technicians and professions |
| TECNICO DE ELECTRONICA | Intermediate level technicians and professions |
| INSPECTORES TEC.SAUDE DO TRAB.AMBIENTE | Intermediate level technicians and professions |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| TECNICO DE GAS | Intermediate level technicians and professions |
| DESENHADORES E TECNICOS AFINS | Intermediate level technicians and professions |
| TOPOGRAFO E SIMILARES | Specialists in intellectual and scientific activities |
| CARTOGRAFO E AGRIMENSOR | Specialists in intellectual and scientific activities |
| CARTOGRAFO E AGRIMENSOR | Specialists in intellectual and scientific activities |
| CARTOGRAFO E AGRIMENSOR | Specialists in intellectual and scientific activities |
| OUT.TEC.DAS CIENCIAS FISICAS ENG.N.E. | Intermediate level technicians and professions |
| OUT.TEC.DAS CIENCIAS FISICAS ENG.N.E. | Intermediate level technicians and professions |
| INSPECTORES TEC.SAUDE DO TRAB.AMBIENTE | Intermediate level technicians and professions |
| PROGRAMADOR DE APLICACOES | Specialists in intellectual and scientific activities |
| TEC.APOIO AOS UTILIZADORES DAS TEC.INF.COMUNICACAO (TIC) | Intermediate level technicians and professions |
| TEC.OPER.DAS TEC.INF.COMUNICACAO (TIC) | Intermediate level technicians and professions |
| OUT.TEC.CONTROLO PROCESSOS INDUSTRIAIS | Intermediate level technicians and professions |
| TEC.GRAVACAO AUDIOVISUAL | Intermediate level technicians and professions |
| FOTOGRAFO | Intermediate level technicians and professions |
| TEC.SIST.DE COMUNICACOES VIA RADIO | Intermediate level technicians and professions |
| TEC.SIST.DE COMUNICACOES VIA RADIO | Intermediate level technicians and professions |
| OFIC.CONVES PILOTO NAVIOS | Intermediate level technicians and professions |
| OFIC.CONVES PILOTO NAVIOS | Intermediate level technicians and professions |
| PILOTO DE AERONAVES | Intermediate level technicians and professions |
| CONTROLADOR DE TRAFEGO AEREO | Intermediate level technicians and professions |
| TEC.SEGUR.SIST.ELECTRONICOS AERONAUTICOS | Intermediate level technicians and professions |
| TECNICO DE ENGENHARIA CIVIL | Intermediate level technicians and professions |
| TECNICO DE ENGENHARIA CIVIL | Intermediate level technicians and professions |
| INSPECTORES TEC.SAUDE DO TRAB.AMBIENTE | Intermediate level technicians and professions |
| INSPECTORES TEC.SAUDE DO TRAB.AMBIENTE | Intermediate level technicians and professions |
| INSPECTORES TEC.SAUDE DO TRAB.AMBIENTE | Intermediate level technicians and professions |
| INSPECTORES TEC.SAUDE DO TRAB.AMBIENTE | Intermediate level technicians and professions |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OUT.AGENTES NIVEL INTERMEDIO ADM.PUB.P/ APLIC.LEI SIMILARES | Intermediate level technicians and professions |
| OUT.TEC.INSPECTORES MECANICA | Intermediate level technicians and professions |
| ESPEC.EM HIGIENE SAUDE AMBIENTAL LABORAL | Specialists in intellectual and scientific activities |
| ESPEC.EM HIGIENE SAUDE AMBIENTAL LABORAL | Specialists in intellectual and scientific activities |
| DIETISTA E NUTRICIONISTA | Specialists in intellectual and scientific activities |
| OPTOMETRISTA OPTICO OFTALMICO | Specialists in intellectual and scientific activities |
| TERAPEUTA ASSISTENTE DENTARIO | Specialists in intellectual and scientific activities |
| TEC.PROTESES MEDICAS DENTARIAS | Intermediate level technicians and professions |
| FISIOTERAPEUTA | Specialists in intellectual and scientific activities |
| TEC.ASSISTENTE VETERINARIOS | Intermediate level technicians and professions |
| TEC.ASSISTENTES FARM. | Intermediate level technicians and professions |
| PARTEIRA | Intermediate level technicians and professions |
| OUT.ESPEC.EM MEDICINA TRADICIONAL ALTERNATIVA | Specialists in intellectual and scientific activities |
| PROFESSOR DO ENSINO BASICO (10 CICLO) | Specialists in intellectual and scientific activities |
| EDUCADOR DE INFANCIA | Specialists in intellectual and scientific activities |
| PROFESSOR DO ENSINO ESPECIAL | Specialists in intellectual and scientific activities |
| PILOTO DE AERONAVES | Intermediate level technicians and professions |
| INSTRUTOR DE CONDUCAO | Personal, safety and security services workers and vendors |
| CORRETOR BOLSA CAMBISTA SIMILARES | Intermediate level technicians and professions |
| CORRETOR BOLSA CAMBISTA SIMILARES | Intermediate level technicians and professions |
| CORRETOR BOLSA CAMBISTA SIMILARES | Intermediate level technicians and professions |
| AGENTE DE SEGUROS | Intermediate level technicians and professions |
| EMPREGADO DAS AGENCIAS VIAGENS | Administrative staff |
| DIRECTOR DE VENDAS | Representatives of the legislative power and executive bodies, directors and executive managers |
| DELEGADO DE INFORMACAO MEDICA | Specialists in intellectual and scientific activities |
| REPRESENTANTE COMERCIAL | Intermediate level technicians and professions |
| AVALIADOR IMOVEIS SEGUROS OUT.BENS | Intermediate level technicians and professions |
| DESPACHANTE TRANSITARIO SIMILARES | Intermediate level technicians and professions |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| DESPACHANTE TRANSITARIO SIMILARES | Intermediate level technicians and professions |
| DESPACHANTE TRANSITARIO SIMILARES | Intermediate level technicians and professions |
| TECNICO DA AREA DO EMPREGO | Intermediate level technicians and professions |
| OUTROS AGENTES DE NEGOCIOS | Intermediate level technicians and professions |
| REPRESENTANTE COMERCIAL | Intermediate level technicians and professions |
| TEC.NIVEL INTERMEDIO DOS SVC JURIDICOS RELACIONADOS | Intermediate level technicians and professions |
| SOLICITADOR | Specialists in intellectual and scientific activities |
| OUT.TEC.ADMINISTRATIVOS CONTABILIDADE | Intermediate level technicians and professions |
| TESOUREIRO | Intermediate level technicians and professions |
| TEC.NIVEL INTERMEDIO ESTATISTICA MATEMATICA SIMILARES | Intermediate level technicians and professions |
| INSPECTOR ALFANDEGA FRONTEIRA | Intermediate level technicians and professions |
| INSPECTOR ALFANDEGA FRONTEIRA | Intermediate level technicians and professions |
| AGENTE ADM.TRIBUTARIA | Intermediate level technicians and professions |
| AGENTE SVC SEGUR.SOCIAL | Intermediate level technicians and professions |
| INSPECTOR DETECTIVE POLICIA | Intermediate level technicians and professions |
| OUT.ARTISTAS INTERPRETES CRIATIVOS DAS ARTES DO ESPECTACULO | Specialists in intellectual and scientific activities |
| DESIGNER DE TEXTEIS E MODA | Specialists in intellectual and scientific activities |
| DECORADOR | Intermediate level technicians and professions |
| JORNALISTA | Specialists in intellectual and scientific activities |
| CANTOR | Specialists in intellectual and scientific activities |
| OUT.ARTISTAS INTERPRETES CRIATIVOS DAS ARTES DO ESPECTACULO | Specialists in intellectual and scientific activities |
| OUT.ATLETAS DESPORTISTAS COMPETICAO | Intermediate level technicians and professions |
| TOUREIRO CAVALEIRO TAUROMAQUICO OUT.PROF.SIMILARES | Intermediate level technicians and professions |
| OUTROS SARGENTOS DO EXERCITO | Armed Forces Professions |
| EMPREGADO ESCRITORIO EM GERAL | Administrative staff |
| DACTILOGRAFO OPER.PROCESSAMENTO TEXTO | Administrative staff |
| OPERADOR DE REGISTO DE DADOS | Administrative staff |
| TECNICO DE SECRETARIADO | Administrative staff |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| CAIXA BANCARIO E SIMILAR | Administrative staff |
| OPER.DOS SVC ESTATISTICA FINANCEIROS SEGUROS | Administrative staff |
| EMPREGADO DE ARMAZEM | Administrative staff |
| OUT.TEC.NIVEL INTERMEDIO DAS ACTIVIDADES CULTURAIS ARTISTICA | Intermediate level technicians and professions |
| CONTROLADOR TRANSPORTES TERRESTRES PASSAGEIROS | Administrative staff |
| CARTEIRO E SIMILARES | Administrative staff |
| CHEFE DE ESTACAO DE CORREIOS | Intermediate level technicians and professions |
| BILHETEIRO | Personal, safety and security services workers and vendors |
| OPERADOR DE CAIXA | Personal, safety and security services workers and vendors |
| EMPREGADO BANCA NOS CASINOS OUT.EMPREGADOS APOSTAS | Personal, safety and security services workers and vendors |
| PENHORISTA E PRESTAMISTA | Administrative staff |
| COBRADOR (AGENTE COBRANCA E LEITURA) | Administrative staff |
| PESSOAL INF.ADMINISTRATIVA | Administrative staff |
| OPERADOR DE CENTRAL TELEFONICA | Administrative staff |
| OPERADOR DE CENTRAL TELEFONICA | Administrative staff |
| REPRES.DO PODER LEGISL.ORGAOS EXEC.S | Representatives of the legislative power and executive bodies, directors and executive managers |
| ASSISTENTES VIAGEM COMISSARIOS | Personal, safety and security services workers and vendors |
| FISCAL COBRADOR TRANSPORTES PUBLICOS | Personal, safety and security services workers and vendors |
| GUIA INTERPRETE | Personal, safety and security services workers and vendors |
| EMPREGADO DE APROVISIONAMENTO | Administrative staff |
| EMPREGADO DE ARMAZEM | Administrative staff |
| COZINHEIRO | Personal, safety and security services workers and vendors |
| EMPREGADO DE MESA | Personal, safety and security services workers and vendors |
| EMPREGADO DE BAR | Personal, safety and security services workers and vendors |
| TRIPULACAO CONVES NAVIOS SIMILARES | Plant and machine operators and assembly workers |
| AUXILIAR CUIDADOS CRIANCAS | Personal, safety and security services workers and vendors |
| OUT.TRAB.DOS CUIDADOS PESSOAIS SIMILARES NOS SVC SAUDE | Personal, safety and security services workers and vendors |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OUT.TRAB.DOS CUIDADOS PESSOAIS SIMILARES NOS SVC SAUDE | Personal, safety and security services workers and vendors |
| CABELEIREIRO E BARBEIRO | Personal, safety and security services workers and vendors |
| ESTETICISTA | Personal, safety and security services workers and vendors |
| MANICURA,PEDICURA E CALISTA | Personal, safety and security services workers and vendors |
| AGENTE FUNERARIO | Personal, safety and security services workers and vendors |
| OUT.TEC.NIVEL INTERMEDIO DAS ACTIVIDADES CULTURAIS ARTISTICA | Intermediate level technicians and professions |
| DISC JOCKEY | Specialists in intellectual and scientific activities |
| ASTROLOGO | Personal, safety and security services workers and vendors |
| BOMBEIRO | Personal, safety and security services workers and vendors |
| OUTROS AGENTES DE POLICIA | Personal, safety and security services workers and vendors |
| OUTRO PESSOAL DOS SVC PROTECCAO SEGUR. | Personal, safety and security services workers and vendors |
| PESSOAL DE AMBULANCIAS | Intermediate level technicians and professions |
| MANEQUIM E OUTROS MODELOS | Personal, safety and security services workers and vendors |
| OUT.TRAB.RELACIONADOS C/VNDS N.E. | Personal, safety and security services workers and vendors |
| OPERADOR DE CAIXA | Personal, safety and security services workers and vendors |
| AGRIC.TRAB.QUALIF.CEREAIS OUT.CULT.EXTENSIVAS | Farmers and skilled workers in agriculture, fishing and forestry |
| AGRIC.TRAB.QUALIF.CULT.ARVORES ARBUSTOS | Farmers and skilled workers in agriculture, fishing and forestry |
| AGRIC.TRAB.QUALIF.HORTICULTURA | Farmers and skilled workers in agriculture, fishing and forestry |
| TRAB.QUALIF.JARDINAGEM | Farmers and skilled workers in agriculture, fishing and forestry |
| PROD.TRAB.QUALIF.NA PROD.OUT.ANIMAIS CARNE | Farmers and skilled workers in agriculture, fishing and forestry |
| APICULTOR TRAB.QUALIF.APICULTURA | Farmers and skilled workers in agriculture, fishing and forestry |
| APICULTOR TRAB.QUALIF.APICULTURA | Farmers and skilled workers in agriculture, fishing and forestry |
| OUT.TRAB.QUALIF.S FLORESTA SIMILARES | Farmers and skilled workers in agriculture, fishing and forestry |
| AQUICULTOR (AQUACULTOR) TRAB.QUALIF.AQUICULTURA AGUAS INTERI | Farmers and skilled workers in agriculture, fishing and forestry |
| PESCADOR MARINHEIRO PESCADOR PESCA MARITIMA COSTEIRA | Farmers and skilled workers in agriculture, fishing and forestry |
| TRABALHADOR DAS PEDREIRAS | Plant and machine operators and assembly workers |
| CANTEIRO | Skilled workers in industry, construction and crafts |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| TRAB.NAO QUALIF.CONSTRUCAO EDIFICIOS | Unskilled workers |
| PEDREIRO | Skilled workers in industry, construction and crafts |
| CALCETEIRO | Skilled workers in industry, construction and crafts |
| CIMENTEIRO/ARMADOR DE FERRO | Skilled workers in industry, construction and crafts |
| OUT.CARPINTEIROS SIMILARES | Skilled workers in industry, construction and crafts |
| MONTADOR DE ANDAIMES | Skilled workers in industry, construction and crafts |
| OUT.TRAB.QUALIF.S CONSTRUCAO ESTRUTURAS BASICAS SIMILARES N. | Skilled workers in industry, construction and crafts |
| OUT.ASSENTADORES REVESTIMENTOS | Skilled workers in industry, construction and crafts |
| ESTUCADOR | Skilled workers in industry, construction and crafts |
| TRAB.QUALIF.EM ISOLAMENTOS ACUSTICOS TERMICOS | Skilled workers in industry, construction and crafts |
| VIDRACEIRO | Skilled workers in industry, construction and crafts |
| CANALIZADOR | Skilled workers in industry, construction and crafts |
| PINTOR DE CONSTRUCOES | Skilled workers in industry, construction and crafts |
| PINTOR-DECORADOR VIDRO CERAMICA OUT.MAT. | Skilled workers in industry, construction and crafts |
| LIMPADOR CHAMINES OUT.ESTRUTURAS EDIFICIOS | Skilled workers in industry, construction and crafts |
| SOLDADOR | Skilled workers in industry, construction and crafts |
| FUNILEIRO E CALDEIREIRO | Skilled workers in industry, construction and crafts |
| BATE-CHAPA VEIC.AUTO. | Skilled workers in industry, construction and crafts |
| OUTRO PREP/DOR MONTADOR ESTRUTURAS METALICAS | Skilled workers in industry, construction and crafts |
| SERRALHEIRO CIVIL | Skilled workers in industry, construction and crafts |
| ARMADOR MONTADOR CABOS METALICOS | Skilled workers in industry, construction and crafts |
| MERGULHADOR | Skilled workers in industry, construction and crafts |
| FORJADOR E FERREIRO | Skilled workers in industry, construction and crafts |
| OPER.PRENSA FORJAR ESTAMPADOR SIMILARES | Skilled workers in industry, construction and crafts |
| FORJADOR E FERREIRO | Skilled workers in industry, construction and crafts |
| REG.OPER.MAQ.-FERRA/AS CONVENCIONAIS P/ TRAB.METAIS | Skilled workers in industry, construction and crafts |
| MECANICO REP/DOR VEIC.AUTO. | Skilled workers in industry, construction and crafts |
| TEC.MANUT.E REP/CAO MOTORES AVIAO | Skilled workers in industry, construction and crafts |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| MECANICO REP/DOR MAQ.AGRICOLAS INDUSTRIAIS | Skilled workers in industry, construction and crafts |
| ELECTROMECANICO ELECTRICISTA OUT.INSTALADORES MAQ.EQUIP.ELEC | Skilled workers in industry, construction and crafts |
| MECANICO REP/DOR EQUIP.ELECTRONICOS | Skilled workers in industry, construction and crafts |
| INSTALADOR REP/DOR TEC.INF.COMUNICACAO | Skilled workers in industry, construction and crafts |
| INSTALADOR REP/DOR LINHAS ELECTRICAS | Skilled workers in industry, construction and crafts |
| TRAB.QUALIF.DO FAB.REP/CAO INSTRUMENTOS PRECISAO | Skilled workers in industry, construction and crafts |
| TRAB.QUALIF.DO FAB.AFINACAO INSTRUMENTOS MUSICAIS | Skilled workers in industry, construction and crafts |
| JOALHEIRO | Skilled workers in industry, construction and crafts |
| OUTROS OLEIROS E SIMILARES | Skilled workers in industry, construction and crafts |
| POLIDOR ACABADOR ARTIGOS VIDRO | Skilled workers in industry, construction and crafts |
| LAPIDADOR GRAVADOR VIDRO CERAMICA OUT.MAT. | Skilled workers in industry, construction and crafts |
| PINTOR-DECORADOR VIDRO CERAMICA OUT.MAT. | Skilled workers in industry, construction and crafts |
| OUT.TRAB.QUALIF.S DO FAB.INSTRUMENTOS PRECISAO ARTESAOS SIMI | Skilled workers in industry, construction and crafts |
| OPERADOR DE PRE-IMPRESSAO | Skilled workers in industry, construction and crafts |
| OUT.PREP/DORES CARNE PEIXE SIMILARES | Skilled workers in industry, construction and crafts |
| PADEIRO | Skilled workers in industry, construction and crafts |
| TRAB.DO FAB.PROD.LACTEOS | Skilled workers in industry, construction and crafts |
| MARCENEIRO | Skilled workers in industry, construction and crafts |
| ALFAIATE E COSTUREIRO | Skilled workers in industry, construction and crafts |
| CHAPELEIRO | Skilled workers in industry, construction and crafts |
| OPER.MAQ.COSTURA | Skilled workers in industry, construction and crafts |
| BORDADOR | Skilled workers in industry, construction and crafts |
| VENDEDOR EM QUIOSQUE EM MERCADOS | Personal, safety and security services workers and vendors |
| ESTOFADOR | Skilled workers in industry, construction and crafts |
| PREPARADOR E ACABADOR DE PELES | Skilled workers in industry, construction and crafts |
| SAPATEIRO | Skilled workers in industry, construction and crafts |
| TRAB.FAB.FOGUETES (FOGUETEIRO) | Skilled workers in industry, construction and crafts |
| OPERADOR DE FUNDICAO | Skilled workers in industry, construction and crafts |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| OPER.INSTALACOES P/ O TRAB.MADEIRA CORTICA | Skilled workers in industry, construction and crafts |
| OPER.INSTALACOES P/ O FAB.PASTA PAPEL PAPEL | Skilled workers in industry, construction and crafts |
| OPER.INSTALACOES MAQ.P/ MOAGEM SUBSTANCIAS QUI. | Skilled workers in industry, construction and crafts |
| TEC.OPERACAO INSTALACOES PROD.ENERGIA | Intermediate level technicians and professions |
| TEC.OPERACAO INCINERADORES | Intermediate level technicians and professions |
| ENC.DAS IND.REF.DO <br> PET.QUI.PROD.FARM.TRANSF.MAT.PLASTICAS BO | Intermediate level technicians and professions |
| OPER.MAQ.P/ O FAB.PROD.FOTOGRAFICOS | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ O FAB.PROD.BORRACHA | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ O FAB.PROD.MAT.PLASTICAS | Plant and machine operators and assembly workers |
| OUTROS OPERADORES DE IMPRESSAO | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ PREP/R FIAR BOBINAR FIBRAS TEXTEIS | Plant and machine operators and assembly workers |
| OPER.MAQ.FAB.CALCADO SIMILARES | Plant and machine operators and assembly workers |
| OPER.MAQ.PREP/CAO CARNE PEIXE | Plant and machine operators and assembly workers |
| OPER.MAQ.MOAGEM CEREAIS TRANSF.ARROZ FABRICACAO RACOES | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ PREP/CAO CHA CAFE CACAU | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ PREP/CAO VINHOS OUT.BEBIDAS | Plant and machine operators and assembly workers |
| OPER.MAQ.P/ O FAB.DO TABACO | Plant and machine operators and assembly workers |
| MAQUINISTA DE LOCOMOTIVAS | Plant and machine operators and assembly workers |
| MOTORISTA AUTO.LIGEIROS CARRINHAS | Plant and machine operators and assembly workers |
| TRIPULACAO CONVES NAVIOS SIMILARES | Plant and machine operators and assembly workers |
| TRIPULACAO CONVES NAVIOS SIMILARES | Plant and machine operators and assembly workers |
| OUT.TRAB.POLIVALENTES | Unskilled workers |
| VENDEDOR EM QUIOSQUE EM MERCADOS | Personal, safety and security services workers and vendors |
| PRESTADOR DE SERVICOS NA RUA | Unskilled workers |
| TRAB.LIMPEZA EM CASAS PARTICULARES | Unskilled workers |
| TRAB.LIMPEZA EM ESCRITORIOS HOTEIS OUT.ESTABELECIMENTOS | Unskilled workers |
| TRAB.LIMPEZA EM ESCRITORIOS HOTEIS OUT.ESTABELECIMENTOS | Unskilled workers |
| LAVADEIRO E ENGOMADOR DE ROUPA | Unskilled workers |


| Profession - original | Profession - aggregation |
| :---: | :---: |
| MEMBRO ORDEM RELIGIOSA TEC.APOIO RELIGIOSO | Intermediate level technicians and professions |
| COLOCADOR ANUNCIOS (MONTADOR ANUNCIOS) | Unskilled workers |
| AUXILIAR APOIO ADMINISTRATIVO (CONTINUO) | Unskilled workers |
| ESTAFETA | Unskilled workers |
| BAGAGEIRO | Unskilled workers |
| SEGUR.(VIGILANTE PRIVADO) OUT.PORTEIROS SIMILARES | Personal, safety and security services workers and vendors |
| SEGUR.(VIGILANTE PRIVADO) OUT.PORTEIROS SIMILARES | Personal, safety and security services workers and vendors |
| OUTRO PESSOAL DOS SVC PROTECCAO SEGUR. | Personal, safety and security services workers and vendors |
| CANTONEIRO DE LIMPEZA | Unskilled workers |
| COVEIRO | Unskilled workers |
| AQUICULTOR (AQUACULTOR) TRAB.QUALIF.AQUICULTURA AGUAS MARITI | Farmers and skilled workers in agriculture, fishing and forestry |
| TRAB.NAO QUALIF.ENG.CIVIL | Unskilled workers |
| OUT.TRAB.NAO QUALIF.S INDUSTRIA TRANSFORMADORA | Unskilled workers |
| CONDUTOR VEIC.TRACCAO ANIMAL | Unskilled workers |
| CARREGADORES DESCARREGADORES NAO QUALIF.S MERCADORIAS | Unskilled workers |
| ASSISTENTE ESTACAO SVC AO CONDUTOR | Personal, safety and security services workers and vendors |
| DOMESTICA/DONA DE CASA | Unknown |
| ESTUDANTE | Student |
| SEM PROFISSAO | Unknown |

Table 26 - Original categories and mapping to aggregated categories in the profession variable

## Appendix 8. Pearson Correlation

In the matrix shown below, the greener the value the closer to 1, i.e. positive correlation; the redder the value, the closer to -1, i.e. negative correlation.


Figure 77 - Pearson correlation matrix

Appendix 9. Stepwise Regression Variable Selection - Full repayment

| Variables selected |
| :---: |
| DATA_ABERTURA |
| ED_LICENC_TVH |
| ESTADO_CIVIL_AGG |
| FINALIDADE_AGG |
| IDADE |
| INIB_CHEQUE |
| LTV_ATUAL |
| LTV_ORIG |
| MONTANTE_FINANCIADO |
| M_PRS_MENS_BANK |
| N_DIAS_ATRASO |
| N_PREST_PAGAS |
| N_PRODUTOS_BANK |
| RENDIMENTO |
| RESP_BANCA_REAIS |
| RESP_BANK_REAIS |
| SALDO_DO_06M |
| SALDO_DO_12M |
| TX_ESFORCO_BANCA |
| T_JURO |
| T_SPREAD |
| scoring |
| tot_devedores_banca |
| IND_CREDITO |
| IND_SENT_ECO_TVH |


| Variables selected |
| :---: |
| MONTANTE_RESIDUAL |
| N_OPER_BANCA_REAIS |
| N_OPER_BANK_POT |
| N_OPER_BANK_REAIS |
| PERC_PRAZO |
| PROFISSAO_AGG |
| Perc_utiliza |
| RESP_BANCA_POT |
| RESP_BANK_POT |
| SALDO_DP_06M |
| TOTAL_AMORT_PARCIAL |
| TOTAL_MONTANTE_AMORT |
| TX_DIVORCIO_TVH |
| Z_FIM_CTTO |

Table 27 - Variables selected using the Stepwise Regression in the full repayment

## Appendix 10. Stepwise Regression Variable Selection - Partial repayment

| Variables selected |
| :---: |
| ESTADO_CIVIL_AGG |
| FINALIDADE_AGG |
| LTV_ATUAL |
| LTV_ORIG |
| MONTANTE_FINANCIADO |
| M_PRS_MENS_BANK |
| M_PRS_MENS_banca |
| N_PREST_PAGAS |
| SALDO_DO_06M |
| SALDO_DO_12M |
| TX_ESFORCO_BANK |
| T_JURO |
| T_SPREAD |
| n_produtos_banca |
| scoring |
| IND_COINC_TVH |
| IND_CREDITO |
| MONTANTE_RESIDUAL |
| N_OPER_BANCA_POT |
| N_OPER_BANCA_REAIS |
| N_OPER_BANK_REAIS |
| PERC PRAZO |
| PROFISSAO_AGG |
| Perc_utiliza |
| RESP_BANK_POT |
| SALDO_DP_06M |
| TAXA_JURO_DP_TVH |


| Variables selected |
| :--- |
| TOTAL_AMORT_PARCIAL |
| TOTAL_MONTANTE_AMORT |
| Z_FIM_CTTO |

Table 28 - Variables selected using the Stepwise Regression in the partial repayment

## Appendix 11. LASSO Regression Variable Selection - Full repayment

| Variables selected |
| :---: |
| ANO |
| PERC_PRAZO |
| TOTAL_AMORT_PARCIAL |
| PRAZO |
| TAXA_INFLACAO_TVH |
| SALDO_DO_06M |
| ENDIV_PART_TVH |
| TOTAL_MONTANTE_AMORT |
| T_SPREAD |
| DATA_ABERTURA |
| SALDO_DP_06M |
| T_JURO |
| MONTANTE_RESIDUAL |
| RENDIMENTO |
| TAXA_JURO_DP_TVH |
| N_OPER_BANCA_REAIS |
| PROFISSAO_AGG |
| FINALIDADE_AGG |
| TX_ESFORCO_BANCA |
| RESP_BANCA_REAIS |
| IDADE |
| M_PRS_MENS_BANK |
| IND_SENT_ECO_TVH |
| MONTANTE_FINANCIADO |
| N_DIAS_ATRASO |
| N_OPER_BANK_POT |
| IND_CREDITO |


| Variables selected |
| :---: |
| INIB_CHEQUE |
| n_produtos_banca |
| LTV_ATUAL |
| Perc_utiliza |
| SALDO_DP_12M |
| ESTADO_CIVIL_AGG |
| N_OPER_BANCA_POT |
| RESP_BANK_REAIS |
| N_PRODUTOS_BANK |
| M_PRS_MENS_banca |
| scoring |
| tot_devedores_banca |
| RESP_BANCA_POT |
| N_PREST_PAGAS |
| SALDO_DO_12M |
| LTV_ORIG |
| N_OPER_BANK_REAIS |
| PRAZO_RESIDUAL |

Table 29 - Variables selected using the LASSO Regression in the full repayment

Appendix 12. LASSO Regression Variable Selection - Partial repayment

| Variables selected |
| :---: |
| TOTAL_AMORT_PARCIAL |
| TOTAL_MONTANTE_AMORT |
| scoring |
| MONTANTE_FINANCIADO |
| N_PREST_PAGAS |
| N_OPER_BANCA_REAIS |
| LTV_ATUAL |
| PRAZO |
| RESP_BANK_REAIS |
| M_PRS_MENS_BANK |
| T_SPREAD |
| RENDIMENTO |
| MONTANTE_RESIDUAL |
| T_JURO |
| tot_devedores_banca |
| SALDO_DP_06M |
| LTV_ORIG |
| SALDO_DO_06M |
| PERC_PRAZO |
| FINALIDADE_AGG |
| PIB |
| TX_DESEMPREGO_TVH |
| ESTADO_CIVIL_AGG |
| IND_PRECOS_HAB_TVH |
| ANO |
| PROFISSAO_AGG |
| TX_ESFORCO_BANCA |


| Variables selected |
| :--- |
| ED_LICENC_TVH |
| IND_CREDITO |
| N_OPER_BANK_POT |
| Perc_utiliza |
| N_PRODUTOS_BANK |
| N_OPER_BANK_REAIS |
| DATA_ABERTURA |
| RESP_BANCA_POT |
| INIB_CHEQUE |
| SALDO_DO_12M |

Table 30 - Variables selected using the LASSO Regression in the partial repayment



[^0]:    ${ }^{1}$ Here, net financial assets are given by the total financial assets, net of liabilities.

[^1]:    ${ }^{2}$ Since the funding of sources are tipically by retail deposits and other retail instruments. However, there is a tendency to increase the share of market funding, through mortgage covered bonds and mortgage-backed securities.

[^2]:    ${ }^{3}$ This approach will compare the variables selected by the models before and after the prepayment, i.e. when the model is a predictive model versus when it is a profiling model.

[^3]:    ${ }^{4}$ Though, as it will be shown ahead, the prepayment risk is not as relevant in the Portuguese banking market.

[^4]:    ${ }^{5}$ Since the funding of sources are typically by retail deposits and other retail instruments. However, there is a tendency to increase the share of market funding, through mortgage covered bonds and mortgage-backed securities.

[^5]:    ${ }^{6}$ Moratoria, in the context of home loans, resulted in a suspension of the payments, and arose in the context of the pandemic outburst as a way to protect consumers and their permanent home mortgages. (Decreto-Lei n. ${ }^{\circ}$ 10-J/2020, 2020)

[^6]:    ${ }^{7}$ Note that the elimination of records involved eliminating every record of the contract. I.e. if the contract had a data quality issue in one specific month, every record from that contract is eliminated.

[^7]:    ${ }^{8}$ Variables with use of Impute node: amount of real credit in the bank and financial system, balance in sight deposits, check inhibition indicator, client age, debt-service rate in the bank and financial system (variable added and explained in the next chapter), financed amount, indebtedness of families in Portugal, interest rate, LTV (both current and original), monthly instalments in the bank and financial system, number of days past due, number of debtors, number of instalments paid, number of products in the bank and financial system, number of real operations in the bank and financial system, percentage of term elapsed (variable added and explained in the next chapter), scoring, spread rate, yearly income of the client.

[^8]:    ${ }^{9}$ Variables with windsorizing: amount of real credit in the bank and financial system, balance in sight and term deposits, financed amount, interest rate, LTV (both current and original), monthly instalments in the bank and financial system, number of debtors, number of products in the bank and financial system, number of real and potential operations in the bank and financial system, percentage of credit card usage (only for the observations above the 99th percentile), residual amount (only for the observations above the 99th percentile), spread rate, yearly income of the client.

